Supervised Visitation and Low-Income Families: Replicating Florida’s Pilot Project to Improve Family Financial Stability

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**Introduction**

In 2010, the Florida State University Clearinghouse on Supervised Visitation identified an opportunity to help supervised visitation programs broaden their reach to increase economic opportunities and improve Child Support Enforcement (CSE) outcomes for client families. Supervised visitation has been used in Florida for many years to provide a safe place for noncustodial parents to spend parenting time with their children in cases involving child abuse, maltreatment, domestic violence, mental illness, and substance abuse. Although parents are referred to supervised visitation for various reasons, these Florida families share one overarching characteristic: they are predominantly low-income, with most earning less than $20,000 per year (Clearinghouse, 2010).

Notably, Florida has one of the most comprehensive approaches to supervised access and visitation in the United States. Other states and funders focus on providing technical assistance and training to only one type of supervised visitation program, such as programs that take domestic violence cases or programs that receive special federal or state funding. By contrast, the Clearinghouse on Supervised Visitation at Florida State University is specifically named in Florida Statutes to provide in-depth training and technical assistance to all of Florida’s 70+ programs, without regard to funding stream or case type. Florida’s wide array of supervised visitation programs are housed in faith-based groups, are part of larger umbrella social services organizations, or operate as non-profit 501(C)(3) programs. All of Florida’s supervised visitation programs are part of the coordinated community response to child endangerment. These programs are linked to dozens of community partners, including the Department of Children and Families, the Office of the State Courts Administrator, the Guardian ad Litem Program, the Florida Department of Law Enforcement, the Children’s Advocacy Centers, and the Domestic Violence Victim Advocacy Community. Yet a crucial service gap has existed for these programs, one that the Clearinghouse seeks to fill: in the past, programs have not provided low-income families with the means to improve economic self-sufficiency.

In 2010, the Clearinghouse received funding under Administration for Children and Families grant number 90FI107. With this funding, the Clearinghouse began a pilot project at two supervised visitation programs, the Judge Ben Gordon Family Visitation Program, and the Children’s Justice Center Supervised Visitation Program. With the Florida Department of Revenue as a major partner, the pilot project demonstrated that by slightly expanding their referral practices, supervised visitation programs can help clients improve their financial stability.

This guide is a result of lessons learned in the pilot project. It provides research, information, and resources for supervised visitation programs to help low-income clients improve their child support outcomes and increase their economic self-sufficiency.
About the Institute for Family Violence Studies and the Clearinghouse on Supervised Visitation

The Clearinghouse on Supervised Visitation (Clearinghouse) is housed in the Institute for Family Violence Studies (IFVS) at Florida State University. The primary goal of the IFVS is the elimination of all forms of domestic violence. The research conducted at the IFVS helps to increase the knowledge base about interventions that work, provide technical assistance and training for service providers and advocates, and serve as a resource for professionals and the general public. The Clearinghouse provides technical assistance to all of Florida’s supervised visitation and monitored exchange program with a grant from the Florida Department of Children and Families.

Karen Oehme, J.D. serves as the Director of the Institute. Zachary Summerlin, M.S.W. is the Project Manager.

The Institute for Family Violence Studies and the Clearinghouse on Supervised Visitation can be reached using the contact information below.

Institute for Family Violence Studies  
Clearinghouse on Supervised Visitation  
Florida State University, College of Social Work  
C2309 University Center  
Tallahassee, FL 32306-2570  
Phone: 850-644-6303  
Email: koehme@fsu.edu  
http://familyvio.csw.fsu.edu
About the Administration for Children and Families

The Administration for Children and Families (ACF) provides national leadership and direction to plan, manage, and coordinate the nationwide administration of comprehensive and supportive programs for vulnerable children and families. ACF oversees and finances a broad range of programs for children and families, including Native Americans, persons with developmental disabilities, refugees, and legalized immigrants, to help them develop and grow toward a more independent, self-reliant life. These programs, carried out by state, county, city and tribal governments, and public and private local agencies, are designed to promote stability, economic security, responsibility, and self-sufficiency.

The Administration of Children and Families can be reached using the contact information below.

Department of Health and Human Services
Administration of Children and Families
Office of Child Support Enforcement
370 L’Enfant Promenade SW
Washington DC 20447
http://www.acf.hhs.gov/programs/cse
About the Special Improvement Project (SIP) Pilot

The Special Improvement Project (SIP) Pilot Program was designed to help families who use supervised visitation programs by providing them access to Child Support Enforcement, employment resources, fatherhood programs, and other community based resources. The ultimate goal was to increase family stability by increasing family economic status.

This project focused on collaborating with local job placement agencies and creating a bank of resources including local access to organization offering job searching strategies. The SIP Case Manager at each of the two pilot programs identified families that were willing to participate in the project. The pilot programs also helped to develop client consent, intake, referral, and satisfaction forms, and met monthly with Clearinghouse staff to discuss case outcomes. Both pilot programs worked to identify local resources for each participating client, and created meaningful linkages to those resources for each client. The child support data for each participating client was tracked by the Florida Department of Revenue.

This Replication Plan uses the lessons learned at each of the pilot programs to help other supervised visitation programs replicate their successes.
About Florida’s Supervised Visitation Programs

Supervised visitation programs provide an opportunity for noncustodial parents to maintain contact with their children in safe and neutral settings. The purpose of implementing supervised visitation services is to eliminate violence toward children, reduce risk for potential harm to victims of domestic violence and the children of non-offending adults, support appropriate interaction and healthy relationships between parent and child, assist individuals in meeting mandated requirements, and provide opportunities for parents to meet the physical and emotional needs of the child/children. A list of Florida’s Programs is located in Appendix D.

Florida’s programs follow a system of Standards and Best Practices that are organized into Four Main Principles regarding safety, training, dignity and diversity, and community. These can be found at http://familyvio.csw.fsu.edu/messageboard/wordpress/?page_id=11

The rationale for using supervised visitation programs to link clients to financial resources was to expand current practices. Since 2007, Principle Four of the Best Practices for Supervised Visitation Programs (“Community”) states that “All programs shall operate within a coordinated community network of groups and agencies that seek to address common family problems.” Principle Four lists numerous agencies to which supervised visitation programs must offer outreach and cross training. These agencies include substance abuse treatment providers, domestic violence centers, mental health treatment, child advocacy centers, and others, all of whom focus on non-economic issues. Yet a common risk factor for many of the problems that bring clients to those services is poverty. It is not poverty that causes abuse, emotional problems, or addiction, but it is often poverty that helps to keep clients from accessing help for those problems. Thus, the Clearinghouse proposed to test an expansion of Principle Four to include agencies that address clients’ economic problems.
About the Department of Revenue and Child Support Enforcement in Florida

The Florida Department of Revenue (DOR) has administered the Child Support Enforcement Program since 1994. DOR staff provide child support services in all but two Florida Counties. The State Attorney's Office provides services in Miami-Dade County, and the Manatee County Clerk of Court provides services in Manatee County.

The mission of the Child Support Enforcement Program is to:

- make it easy for parents to provide support for their children,
- serve customers with respect, concern, and professionalism,
- ensure families can depend on their child support payments, and
- work with parents, partners, and the community to continually improve the child support program.

The Florida Office of Child Support Enforcement can be reached using the contact information below.

Florida Department of Revenue
Child Support Services
Phone: 800-622-5437
http://dor.myflorida.com/dor/childsupport
Adding Child Support Enforcement as a Community Partner in Florida’s Best Practices

The Clearinghouse on Supervised Visitation facilitates an assembled group of child welfare experts called the Statewide Supervised Visitation Standards Committee, which shapes the Best Practices for Florida’s supervised visitation programs. In November 2011, the Committee recommended that the Office of Child Support Enforcement be added to the list of community partners in the best practices. The approved new language is for Principle 4: Community.

10. The Local Child Support Enforcement Office: Supervised Visitation and monitored exchange program staff should understand the services and functions of the local Child Support Enforcement (CSE) office. The CSE offices can help parents establish paternity, establish child support payments, enforce support orders, locate parents, and modify orders. Such services increase family economic stability and alleviate poverty. It is valuable for supervised visitation programs to be able to provide meaningful linkages to families for assistance with financial improvement and sustainability strategies.

Supervised visitation programs use these standards to shape service delivery.
The Importance of Connecting Families to Economic Agencies and Services

Research demonstrates that families with resources tend to weather crises better than families with fewer resources. Yet families are struggling in nearly every community. Consider the following:

- More than 850,000 children in Florida lived in poverty in 2009, and 626,000 have been impacted by foreclosures since 2007. This makes Florida the state with the second highest percent of children impacted by their family’s loss of a home, income, and stability.
- In 2010, an estimated 468,000 children in Florida lived in households in which at least one parent was unemployed.

The Effects of the Recession on Child Welfare

Below are research summaries on the effects of economic recession on child maltreatment and family dysfunction.

- Sudden change in economic well-being affects families. Recessions result in job loss and the several possible consequences thereof: housing instability, food instability, and emotional strain. These families may then be hindered in their ability to provide for their children both physically and psychologically (Huizar, 2010).
- The greater impact of job loss during the recession fell on industries dominated by men (three-quarters of all jobs lost), but it should be noted that single mothers experienced a 68 percent increase in unemployment during the recession.
- In 2008, nearly 20 percent of children under 18 were living in poor households (Isaacs, 2009). At the end of 2009, 18.5 percent of households responding to the Gallup Household Wellbeing Poll claimed to have had trouble buying enough food during the year.
- In 2007, over 40 percent of families with children struggled to pay for housing. The next year, the families of 12.7 million children were spending over 50 percent of their income toward housing. The US Department of Housing and Urban Development considers housing that costs more than 30% unaffordable.
- Low-income families are frequently cited to bear an increased risk of contact with the child welfare system (Adrian and Coontz, 2010; Cancian, Slack, and Yang, 2010; Sell et al., 2010).
- Job loss has been shown to cause a 44 percent increase in mortality of men (who have been hit hardest in this recession) within four years and 15 to 20 percent over
20 years. High unemployment and the resulting fears of loss of pay or jobs also increase the rates of depression, sleep disturbance, and stress among those who are able to retain employment (Adrian and Coontz, 2010). Increased duration of unemployment is predictive of increased levels of depression, substance abuse, and suicide (Adrian and Coontz, 2010; Goldman-Mellor, Saxton, and Catalano, 2010; Howe, Levy, and Caplan, 2004; Mossakowski, 2008; Mossakowski, 2009). Unemployment also increases the risk of domestic violence, and the National Domestic Violence Hotline noted an increase of nearly 50 percent in calls in 2009 over the previous year. Finally, by the end of 2009 one in seven children was living with a recently unemployed parent (Adrian and Coontz, 2010).

- Divorce has been decreasing in recent years. Delaying dissolution of marriage may increase the negative effects on children during recession by prolonging their exposure to high levels of conflict and by the impact of the conflict on parenting itself (Adrian and Coontz, 2010). This delay in divorce would be particularly damaging in separations occurring because of domestic violence. Domestic violence rates also increased during the Great Depression, despite a similar fall in divorce rates (Adrian and Coontz, 2010).

- Berger (2004) found that income was associated with maltreatment risk and with five factors reviewed: medical care, dental care, cognitive stimulation, emotional support, and spanking. Berger concluded, as did Cancian et al., that higher incomes would provide a protective effect for children in risk of maltreatment. Another study suggested that maternal depression is causally associated with increased psychological aggression with children.

- In high-risk populations, utility shut-off, housing instability, food insecurity, and economic stress increase the risk of involvement with child services. The Cancian et al. report references studies that show income loss and a corresponding increase in contact with child welfare services, and details a randomized trial with Temporary Assistance to Needy Families (TANF) recipients in a city of around 600,000. In the experimental group, mothers were permitted to keep child support payments in addition to their TANF benefits. In this experiment, the inverse of the relationship was demonstrated—that even a small increase in income has a substantial impact on the risk of contact with child services with about a ten percent drop in the rate of maltreatment reports.

Risk factors for child maltreatment:

- Caregiver stress,
- Caregiver depression,
- Caregiver history of maltreatment,
d) Limited social supports,
e) Stressful life events: relationship transitions and job loss,
f) Change in income.

Parental Protective Factors

We've discussed this on our phone conferences: when a crisis occurs, why do some families seem to be devastated, while others seem to recover much more quickly? The answer, research tells us, is that some families benefit from a full range of protective factors that help them recover from crisis and endure stress. Luckily, that supervised visitation staff may be able to help families develop new (and identify existing) protective factors. The Clearinghouse included this information in a newsletter last summer, but a new protective factor was added after that. This article highlights all six factors.

Supervised visitation personnel work with families who have experienced trauma, and may observe that some families can suffer more than others when faced with the very same stressors. Why do some families experience more suffering in traumatic or stressful situations and fall apart or take the stress out on their children? Conversely, why do other families who go through crises without these difficulties come out stronger? The answers lie in six known protective factors that make the difference between a resilient family and one that will cope with problems poorly.

The purpose of this article is to explain the six factors that create resilient or strong families. Families who demonstrate and practice these six factors will experience less stress over time and will cope with stress better when it is unavoidable.

The six protective factors for families discussed below are:

1) Having nurturing attachments;
2) Knowing about normal developmental stages for babies, children, and teens;
3) Having and using resilient coping skills;
4) Having supportive social connections;
5) Being able to access concrete, external support such as counselors, community services, and doctors;
6) Children’s social and emotional competence.

Nurturing Attachments:

The first factor, having nurturing attachments, deals with the type of bond that a parent forms with his/her child and with the rest of the family. These attachments begin at birth
and include touching, gentle stroking, and holding. Parents can do the following to communicate to the infant that he or she is in a safe environment:

- Non-verbally, by touching the baby's cheek with their own
- Positioning themselves so the infant can see them
- Frequently adjusting the baby's posture to increase his or her comfort from time to time during time spent together (Schiff, 1975).

Building habits of such simple gestures as this lays the foundation for a strong bond and a more attentive child who will communicate better as they learn to speak. Of course the ramifications are enormous since a child who is more attentive and communicative can follow instructions and even help create solutions to problems better (Berne, 1972).

**Verbally, bonding can be strengthened by:**

- Avoiding shouting, arguing, and loud voices in the home.
- Around the child, soft tones are the equivalent to soft touching. Both will relax the infant, reduce stress hormones, and increase health by fostering an increased activity of the immune system (Childre & Martin, 1999).

As the child learns to speak and walk, parents should replace these simpler touches, looks, and words with more sophisticated ones. After age 3-4, the child can be asked his or her opinion on simple chores and problems. Regardless of the "childlike" quality of the answer, they should be congratulated on their thinking and attention to detail. For example, the parent might ask, "Do you think we should do anything else to the dog house we've built?" The child may answer, "Maybe we can put in a heating blanket!" While this is not an option for the dog, the parent can still answer in an affirming manner, "That's a great idea to keep the dog warm - very clever. We're not putting one in because there is no electricity and he might bite the cord...but that was a good idea." The child learns to bond through the time and tone of voice used as well as through the direct adult response to his or her expressed ideas. This fosters thinking and effective action in the child that makes them learn more resilience and problem-solving in the face of stress (Laing, 1972). Additionally, it helps the parent gain respect for the child's unique contribution to the family.

**Why secure attachments are important**

- Secure relationships enable parents to better appreciate the child's point of view.
- The parent can listen to the child and be responsive to him or her.
- Parents can talk with the child in an appropriate, collaborative manner.
- Attachments create a warm and mutually fulfilling relationship between the parent and child, which may reduce frustration and the likelihood of abuse.
• Unhealthy attachment can be damaging to children’s brain and body development. Secure attachments have been proven to be vital to healthy development, from the very beginning of life through the later years. Even parents who may not have much free time should learn the importance of showing affection with hugs and smiles, and showing appreciation by encouraging their children verbally whenever they can.

Children who are anxiously attached or attachments that are avoidant can lead to poorer peer relationships in the future, bad grades, and self-esteem problems, among other issues (Laing, 1967; Olson & DeFain, 2003). The development of an infant’s brain is strongly shaped by the affection, attention, stimulation, and the meeting of physical needs such that when all these are provided, the child can thrive and develop normally. But not providing these comforts can harm more than just the brain; the whole health of the body is dependent upon receiving the care and nurturing it needs, particularly in these formative years (Schiff, 1975).

Professionals who are helping families can:

• Teach the parents about the significance of nurturing attachments.
• Discuss sudden infant death syndrome.
• Teach about other risks like damage to the fragile infant skull.
• Provide illustration of the kinds of interactions that will be conducive to forming and maintaining these healthy bonds.

Knowledge of Child Development:

The second major protective factor for families is to understand how their children are developing and to know what the normal developmental milestones are for each age. An explanation of the milestones for children from age 0 to 18 can be viewed by providers or parents online at www.parentfurther.com. This is vital because a parent can be alerted to a possible problem if they notice that their child is not on target for a milestone appropriate for his/her age. For example, if a child has not begun to sit up or crawl by 8 months, there could be a serious problem (Schiff, 1975; Carter, & McGoldrick, 2004). Also, during adolescence teens will often quarrel with their parents about hypocrisy and philosophical issues because their brain has reached sufficient cortical development to create moral understanding. Some parents may view this as rebellion, yet they should realize that this is normal and ought to be reinforced to develop moral character (James & Jongeward, 1976).

Examples of milestones include:

• Age when a child should be talking and making sounds
• Age when a child should be walking, sitting, standing, crawling, and gaining ability to potty train
• Age when a child should be interacting socially in certain ways

Not only must parents recognize developmental standards, but they should also be informed about the research on what parents can do to best support their child in achieving these milestones. Maltreatment of children can often result from unreasonable expectations (even unknowingly) of the parents regarding the child’s ability to perform tasks (such as toileting).

**Knowing the appropriate levels of development can keep expectations in line with the real abilities of the child.**

Providers can help parents open up by exploring parents’ assets and abilities as well as their hopes for their children, and by showing how to nurture by empathizing with parents and appreciating the work they are doing. Providers should ask questions about the child’s skills and endearing traits, about the way the parents see themselves, and about how parents understand the child’s behavior and development.

**How do you show affection in your family?**

**How do you let your child know that you love him or her?**

**What are your child’s greatest gifts and talents?**

**How do you encourage these talents?**

**What happens when there is conflict in your house?**

**How do you keep your child safe, in the home and in the community?**

These types of questions can help illustrate how parents demonstrate affection, model caring behavior, recognize accomplishments, and provide safety.

**Parental Resilience:**

The third factor that will strengthen a family's ability to handle stress and crises is parental resilience: their own inner resources and coping skills. Parents who are able to model healthy coping will unknowingly instill these habits in their children, just as parents demonstrating ineffective coping will pass this down. As the renowned psychoanalyst Eric Berne once wrote: "The child is, in effect, hypnotized by his parent into carrying out a certain life pattern" (Berne, 1972, p. 343). The power of suggestion on children, in other words, cannot be understated. Providers can assist parents in developing their innate strengths to become better able to cope with stress. There is also a well-researched area of cognitive behavioral therapy showing that negative, grandiose, and over-generalized thinking increases depression, reduces feelings of efficacy, and leads to poor problem solving (Yapko, 1999).

**There are many ways to help individuals recall, retrieve, and use their positive experiences for effective problem solving. These can include:**
• Thought-stopping for negative experiences.
• Holding positive experiences while conducting anticipatory thinking.
• Meditating on symbolic positive achievements (Lankton, 2008).

Having knowledge of these will help to build the family’s feelings of security and ability to cope. Providers may also educate families on the causes and results of stress and ideas for coping skills they have not yet tried.

**Supportive Social Connections:**

The fourth important factor for families is having supportive social connections. Parents who have no one to call upon in times of stress, and who are cut off from friends, have an increased risk for child neglect and abuse or domestic violence (Olson & DeFrain, 2003). Parents who are able to use healthy coping and who know how to reach out for help can model this behavior for their children.

**Providers can help an isolated parent by:**

• Encouraging parents to reach out to a neighbor, family member, or friend
• Letting them know the importance of these connections
• Directing parents to organizations (like a parent group or church group)
• Teaching parents about social skills
• Connecting them with things like support groups or community centers

**Issues that also may challenge parents in making connections are:**

• Transportation
• Finding child care so they can do activities with other adults
• Lack of awareness of community activities/groups
• Anxiety about making new friends

A commonly overlooked but helpful resource for coping and relieving stress involves seeking support from the immediate and extended family, even if it is only for an emotional outlet (Olson & DeFrain, 2003).

**Concrete Community Supports:**

In times of stress or crises, it is vital that families have access to community resources. This is the fifth protective factor. Parents who have the help they need will usually be less stressed, which reduces the risk of maltreating children. Families with many concerns (like
unstable housing or finances, substance use or mental health diagnoses, or exposure to violence) may have an added challenge in learning how to cope, but they can still be assisted in finding resources.

**Providers can help them look for external resources by referring to:**

- Family or marital counseling
- Substance abuse counseling
- Educational services for themselves or the children
- Food assistance
- Shelters for displaced families or those leaving abusive homes
- Public financial assistance

**Providers can help parents apply for food stamps, Medicaid or cash assistance** at [http://www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida), the Department of Children and Families site (Olson & DeFrain, 2003). It also has links to other resources such as Florida Kid Care, an insurance program for children whose families do not meet income requirements for Medicaid.

**Social and Emotional Competence of Children:**

Lastly, much like learning how to walk, talk, and read, children must also learn how to express their emotions and thoughts in a healthy manner. This is the sixth protective factor, and it was added after the first five were designated by researchers. Oftentimes, parental stress and frustration occurs when parents fail to understand the need of their child. When children develop the right tools to state their wants and desires, parents can more effectively address the child’s concerns. As a result, the parent-child relationship strengthens because a positive line of communication between the two is established.

**Below are talking points providers can use when explaining to parents this important component of a child’s development:**

- What does your child do when he/she is sad, angry or tired?
- What are your child’s greatest gifts and talents?
- What do you do when your child does something great?
- What routines to you keep in caring for your child?

As children grow, they learn ways to communicate and interact with parents and family members. When children discover positive methods of clearly expressing themselves, parents will be able to respond to their needs in the same manner.
Below are some basic tips on how parents can nurture their children’s social and emotional development:

- Provide your child with responsive care.
- Be affectionate and nurturing.
- Help your child learn to resolve conflict in a healthy, appropriate way.
- Support your child’s developing skills.
- Show your child that he/she is part of a larger network of love and relationships.
- Nurture your child’s respect for differences.
- Promote an appreciation for your own, and others’ culture.
- Teach feeling words such as brave, cheerful, frustrated, and angry.

If you have any questions about the Protective Factors, contact the Clearinghouse.
Examining Financial Stability in Florida’s Families

The table in the next section highlights issues of poverty and unemployment in each county in Florida. The economic crisis that began in 2008 has affected every state in the country. Every social service provider should be aware of its own potential to help connect families to services that can increase their economic self-sufficiency.

Carefully looking at specific fields for each county (i.e., employment rate, poverty rate, GRAPI, etc), will allow a supervised visitation program to evaluate the needs of a specific county. Employment rates, for example, can highlight areas of need/concern in a program’s service area. Once a need is identified – for instance, employment opportunities – a program can begin to seek out agencies partnerships.

- GRAPI – Gross Rent As A Percentage of Household Income
- SMOCAPI – Selected Monthly Owner Costs As A Percentage of Household Income

For those units owned with a mortgage, the SMOC, or selected monthly owner costs, are comprised of mortgage, second mortgage, home equity loan or line of credit, utilities (electricity, gas, other fuels, and water), real estate taxes, property insurance, and any mobile home costs or condominium fees that may be applicable.
## Current Financial US and Florida Census Data

### Examining Financial Stability by County

<table>
<thead>
<tr>
<th>County</th>
<th>Pop.</th>
<th>Employ</th>
<th>Employ Rate</th>
<th>Poverty Rate 2008</th>
<th>households Mortgage (excluding units where SMOCAPI cannot be computed)</th>
<th>% households SMOCAPI 30-34.9%</th>
<th>% households SMOCAPI 35%+</th>
<th>households RENT (excluding units where GRAPI cannot be computed)</th>
<th>% households GRAPI 30-34.9%</th>
<th>% households GRAPI = 35%+</th>
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## Examining Financial Stability by County

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<th>% households GRAPI 30-34.9%</th>
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<td>% houseolds SMOCAPI 30-34.9%</td>
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### Examining Financial Stability by County

<table>
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<tr>
<th>County</th>
<th>Pop.</th>
<th>Employ.</th>
<th>Employ. Rate</th>
<th>Poverty Rate 2008</th>
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<th>% households SMOCAPI 30-34.9%</th>
<th>% households SMOCAPI 35%+</th>
<th>households RENT (excluding units where GRAPI cannot be computed)</th>
<th>% households GRAPI 30-34.9%</th>
<th>% households GRAPI = 35%+</th>
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New Ways of Thinking about Outreach: the 5 W’s of Outreach between Supervised Visitation Programs and Economic Services

Below we answer the five W’s describing the following:

- **Why** should linkages exist between supervised visitation programs and community economic agencies?
- **Where** are economically-related programs located in your community?
- **Who** should link supervised visitation programs to community economic agencies?
- **When** should programs reach out to low income clients who may want assistance?
- **What** should linkages between supervised visitation programs and community economic agencies look like?
- **How** can these linkages be made?

**Why should linkages exist?**

- Parents from all socioeconomic backgrounds utilize supervised visitation services in Florida; however, a significant majority of families share the commonality of earning less than $20,000 per year.
- The state rate for income per person sits at 45th in the country.
- The unemployment rate in Florida is still above 11% while the national average is just above 8%.
- Florida leads the nation in foreclosures.
- Connecting clients with other social service agencies is crucial to their chances at escaping the hold poverty has on so many of their lives.
- Through these linkages and guidance low income families are being given the opportunity to advance their own economic situation.

**Where are economically-related programs located?**

- Everywhere! But directors should be open to looking for them in unusual places. Sometimes these programs are at houses of worship, domestic violence centers, homeless shelters, community colleges or universities, or larger social services agencies.
• Each community in Florida has a unique set of resources that can help meet the needs its residents. Examples of types of agencies that can assist in helping low-income clients establish or create a sense of financial independence or economic self-sufficiency include:
  o Child Support Enforcement Offices,
  o Community Action Agencies,
  o Agriculture Extension Offices,
  o Job Placement Offices,
  o Fatherhood Programs,
  o Legal Aid/Legal Services,
  o Financial Literacy Programs,
  o Domestic Violence Centers,
  o Head Start,
  o Big Brother Big Sister Programs
  o Early Intervention Services,
  o Adult Disability Services,
  o Vocational Rehabilitation Services,
  o Literacy Centers,
  o Substance Abuse Counseling Centers, and
  o Mental Health Services Providers.

While each county in Florida has access to Community Action Agencies and Agriculture Extension Offices, many of the services differ at the local office – mainly because they are targeted to meet the specific local needs. An overview of each of the types of organizations available to low income families is included later in this document, with specific information on each of these potential partnering agencies (phone, fax, etc.) in Appendix D.

**Who should link supervised visitation to economic services?**

The program director of the SV program should lead the effort to link the SV program to other services in the community so that low income clients can benefit from referrals.

• The program director makes the connections, and develops the procedures for outreach.
• After connections and procedures are made, directors should train staff.
Ultimately, all SV staff and volunteers should be able to help make connections/referrals to those services that will help these clients.

**When should supervised visitation programs reach out to low-income families?**

- At intake, when a case worker or other service provider identifies the family needs
- At follow-up during each visit to see if any new needs have arisen
- Whenever the program discovers that the family needs additional services

**What should those linkages look like, and how can they be made?**

Connecting with social services agencies can be done in numerous ways. Agencies may share a similar vision and naturally find themselves collaborating at community meetings. Agencies may also unknowingly share a common mission to help similar clients, in which case a referral system/partnership would be ideal. There are several steps to establishing this type of relationship as outlined below:

- Welcoming agencies and establishing connections
- Finding the right fit
- Establish a partnership
- Determine the parameters of the partnership
- Memorialize the partnership in writing
- Actively engage in developing the partnership and meeting goals

Below is a brief outline of what linkages can look like between your supervised visitation program and other social service agencies in the community.

**Welcoming agencies and establishing connections**

- Host an “Open House” event. This type of event is for you to learn how you can work in tandem with other agencies. You need not immediately begin establishing official partnerships or setting up new programs for clients; rather, this first step should be an opportunity to coordinate between your program and similar agencies in the community.

- Cold calls and site visits. Use phone calls and site visits to connect with other service providers/civic/religious organizations in your community as a way to better understand the full range of their goals.
Establish a partnership

- Engage in discussions about how you and other agencies can work together. Once you have identified partners, try to meet to discuss how you link your clients to their services.

Determine the parameters of the partnership

- Figure out each party’s responsibilities. What steps must be taken to ensure that the client is moved efficiently between services? What will the new agency provide for your client?

Memoritalize the partnership in writing

- Begin the process of getting Letters of Agreement/Memoranda of Understanding. By having something in writing, both you and the partnering agency have something that explains this partnership to new team members.

- LOAs/MOUs protect everyone, including clients. If there is turnover in either agency, this LOA/MOU ensures that the agencies will not need to build entirely new relationships from the ground up.

Actively engage in developing the partnership and meeting goals

- Closely follow the referral steps established in the Letter of Agreement/Memorandum of Understanding when connecting clients to a new partnering agency.

Finding the right fit

- Prioritize clients’ needs. Once you have a solid understanding of the services in your community, carefully examine the needs of a particular client and assess which of the new potential partners is the best fit.
Steps for Helping Families

The following steps provide a detailed outline of how supervised visitation programs can connect families to local agencies that assist with financial independence and self-sufficiency.

**Step 1: Identify Types of Organizations / Entities Crucial for Families’ Economic Advancement**

*Use the lists included in this document as a starting place.* Potential connections outlined in Appendix D include Child Support Enforcement Offices, Job Placement Services, Community Action Agencies, Agricultural Extension Offices, Fatherhood Programs, Legal Aid/Legal Assistance, Financial Literacy Programs, Domestic Violence Centers, Head Start, Early Intervention, Adult Disability Services, Vocational Rehabilitation Services, Substance Abuse Counseling Centers, and Mental Health Service Providers. This is by no means an exhaustive list, but it is an excellent place to start.

*Consider the types of agencies in the county/community.* Many non-traditional agencies and organizations provide guidance to clients to ensure that they receive comprehensive financial education and awareness. Examples include Women and Money classes at the local domestic violence center, as well as financial planning events hosted by a civic organization.

*Think beyond the lists included here.* Many religious communities (churches, temples, synagogues, and mosques) and civic organizations (Kiwanis Club, Optimist Club, Rotary Club, Junior League, Elk’s Lodge, etc.) offer classes or other resources that can assist families as they are trying to establish themselves financially. Examples of services and classes that may be available through your local religious communities or civic organization include childcare, mentorship opportunities, financial literacy classes, and counseling. Additionally, many schools offer some sort of extended day care services and/or VPK (Voluntary Pre-Kindergarten) program for children, both during the school year and during the summer. Some parents have also found support by teaming up with other parents to share responsibilities for their respective children.

**Step 2: Establish Partnerships with Other Organizations / Entities Crucial for Families’ Economic Advancement**

*Host an “Open House” event.* In order to establish the best partnerships and collaborations for your clients, you will need to have a solid understanding of the services available in your local community. Plan to host a few “Open House” events at your center. Directors can host everyone at one time, or have several events based upon themes such as geographic location, fatherhood programs, and financial literacy classes. This type of event
is geared toward educating supervised visitation personnel; supervised visitation staff can use the information gained from them to set up services for clients at a later point in time.

**Cold calls and site visits.** If a program does not feel that it has the ability or resources to host agencies for an open house, it should consider calling the agencies or setting up a visit. Many of the people who can help establish connections for clients are focused on helping families, too. These programs just target a different need – and very rarely does a client only need one thing. Use phone calls and site visits to connect with other service providers/civic/religious organizations in the community as a way to better understand all that they do.

**Begin the process of drafting Letters of Agreement/Memoranda of Understanding.** After identifying certain providers that work to serve common clients, discuss the steps that a client will take after being referred to them. It is vital that these discussions be memorialized in writing so that each organization has confirmation of the documented goals of the partnership. These documents will also help to explain the partnership to new team members. Examples of Letters of Agreement and Memoranda of Understanding can be found in Appendix B.

**Prioritize clients’ needs.** After gaining a solid understanding of the local services in the community, carefully examine the needs of a particular client and assess which of the potential partners is the best fit. Follow the referral steps established in the Letter of Agreement/Memorandum of Understanding for connecting clients with this new partnering agency.

**Host an “Open House” event where agencies can present or set up tables for clients.** After establishing relationships within the community, consider offering a “Community Resource Fair” or “Community Services Day/Evening” during which service providers can present or set up a table and local individuals can learn about the available services in the community. Once something is set up, discuss this opportunity with all supervised visitation clients.

**Step 3: Identify Clients who can Benefit from the Services Offered Through Partnering Organizations/Entities**

**Evaluate each case.** The majority of supervised visitation cases in Florida involve families in which parents earn less than $20,000 per year. Most of these families are still struggling to recover from the recession and need help becoming self-sufficient. During visits or meetings with these families, spend a few minutes exploring what their specific needs are. Consider looking at the intake forms found in Appendix B as a guide.
Who has the most pressing needs? Think of this opportunity as a triage situation. What needs must be met first? Who can help? In some cases there may be multiple referrals and referral options. Should that occur, supervised visitation personnel need to discuss all referrals so the client may decide which needs are most critical for him/her.

**Step 4: Link Clients to the Partnering Organizations/Entities**

Consider the client. When linking clients to other local social service agencies, think about client-agency “fit.” Is this a social service agency that is sensitive to the client’s cultural needs, such as ethnicity, religious background, or special needs? Also consider the client’s receptiveness toward the agency. Based on what you know about the agency, will the client be comfortable seeking services here?

Multiple referrals and multiple referral options. In many cases, clients will need referrals to more than one service. There may also be more than one community partner who can serve this client. In these situations, your program should prioritize the client’s needs. Once this has been done, supervised visitation personnel can make referrals for their top needs. If there are multiple referral options for a single need, evaluate the situation to determine which community partner the best option for that particular client (see above). Your agency may also consider multiple referrals and let the client decide which agency to choose.

**Step 5: Repeat Steps 1 and 2 if Necessary**

What happens when a client needs a referral for a service that none of the supervised visitation program’s partners offer? If a client needs assistance beyond what these new partner agencies offer, where can they turn? Consider asking a partnering agency if they know of another local social service entity that can help. If there are none, it may be time to expand the partnership list to include more agencies and organizations.

**Step 6: Follow-up with Clients who have been linked to Partner Organizations/Entities**

When you meet with a client who has been referred to a local agency/organization, ask questions. Be direct and ask specific questions. Try to avoid yes or no questions and ask questions that have clear, specific answers (i.e., What paperwork do you need to turn in for the referral?). What did they say that will facilitate moving forward? What is the next step?)

Guide clients to action. Sometimes clients will procrastinate because their immediate needs at home command their attention. If this is the case, help the client set a goal of
accomplishing a task. If possible, schedule a time to sit down with the client and help him/her with his/her task (paperwork, etc). Supervised visitation personnel cannot do the work for their client, but they can encourage the client every step of the way and be there to help.

**Follow-up with the partnering agency.** Unfortunately, many individuals who are struggling to achieve financial independence/self-sufficiency get lost in the shuffle. For one reason or another, a meeting is missed or someone cancels an appointment. In other cases there is a miscommunication and the clients may not fully understand the task they have been assigned. Often, clients do not know how to organize the tasks they are given and are overwhelmed. They also often lack self-advocacy. When a client has not accomplished a task, offer to help. All that may be needed is a phone call to the partnering agency to confirm a meeting, or a confirmation of what the client needs to bring to an appointment. Take a moment to follow-up with the partnering agency so that hours of client frustration can be avoided.
**Types of Organizations / Entities Crucial for Families’ Economic Advancement**

In this section directors will find short descriptions of many of the services across the state that can help families become economically independent and financially self-sufficient.

**Child Support Enforcement Services of Florida**

The local Child Support Enforcement (CSE) Office is an excellent resource for partnering and assisting families in need. Contacting your local office to establish cross training will benefit all parties involved. CSEs can be instrumental in helping clients strengthen their economic well-being.

CSEs seek to assist parents to obtain financial support for their children. They help locate parents, establish paternity and support obligations, and enforce those obligations. CSE offices also seek to give parents the tools to function independently of public assistance.

**Job Placement Offices**

Job assistance programs provide support services, guidance, and technical assistance to job seekers in filling out applications, interviewing, and securing a job.

**Community Action Agencies**

Community Action Agencies are located throughout Florida and serve as a resource link to numerous services for individuals and families working toward financial self-sufficiency. While the extent of services offered may vary based on location, all agencies all share the same goal of financial independence.

**Agricultural Extension Offices**

Agriculture extension offices can be found in each of Florida's 67 counties. These offices provide families with a range of services including parenting, nutrition, child development, healthy families, and financial security and economic well-being. Please contact your local office for information about specific programs. Online resources are also available through each office’s website.

**Fatherhood Programs**

Fatherhood support programs are generally focused on young, divorced, and/or first-time fathers. These programs aim to help men engage fully, effectively, and responsibly in their children’s lives. They offer a wide range of opportunities including parenting skills classes, individual counseling, strengths-based coaching, mentoring, and networking. These programs may also provide discussion and support groups, as well as activities for families.
Big Brothers/Big Sister Mentorship Programs

Big Brothers/Big Sisters pair children with a role model to form a one-to-one relationship built on trust and friendship. These programs also provide mentorship opportunities for youth, helping to instill in them strong values and allowing them the opportunity to give back to the local community.

Legal Aid/Legal Services

Legal assistance can be an effective means of achieving or preserving financial self-sufficiency. Local organizations focus on providing legal assistance and information to those in financial need.

Assets for Independence

The Assets for Independence (AFI) Act enables community-based nonprofits and governmental agencies to implement and demonstrate an assets-based approach to lift low-income families out of poverty. Families assisted by AFI use their savings to achieve one of three objectives: acquiring a first home; capitalizing a small business; or enrolling in postsecondary education or training.

Domestic Violence Centers

Domestic violence centers provide numerous resources for victims of violence, emotional abuse, or family conflict. They often provide peer support, referrals for legal help, emergency shelters, counselors, community education, and traditional housing assistance.

Head Start

Head Start is a long-running program created to address systemic poverty in the US. Its mission is to promote school readiness by enhancing the social cognitive development of children through services that target education, health, nutrition, and social skills. There are two programs: Early Childhood Development and Health, and Family and Community Partnerships. The objective of the Childhood Development and Health services is to ensure that, through collaboration among families, staff, and health professionals, all child health and developmental concerns are identified, and children and families are linked to an ongoing source of continuous, accessible care to meet their basic health needs.

The objective of the Family and Community Partnerships is to support parents as they identify and meet their own goals, nurture the development of their children in the context of their family and culture, and advocate for communities that are supportive of children and families of all cultures.
Early Intervention Services

Early Intervention services aim to lessen the effects of a disability or developmental delay for children who have an existing delay or who are at risk of developing one that may impede their education. They provide resources to educate, support, and intervene in cases where such a delay is likely.

Local Health Department Offices

Local Health Department Offices provide low-cost resources in the form of clinics and pharmacies. These community offices provide medical support and advice to uninsured or barely insured individuals and families.

Adult Disability Services

Adult disability services aid adults and children with specific types of disabilities. Services provided may include accessible housing complexes, group homes, work centers, community centers, and an employment services office. These centers offer practical information and advice while connecting individuals to local resources that meet their needs.

Vocational Rehabilitation Services

Resources provided by Vocational Rehabilitation Services include an evaluation that determines abilities, skills, and interests for employment; job training and job seeking skills; resume development; postsecondary training at a college, vocational, technical, or business school; supportive rehabilitation services including case management; counseling; medical referrals; and independent living services.

Literacy Programs

Literacy programs are designed to improve the well-being of families by providing English language literacy services to the community. Programs include one-on-one tutoring as well as classroom-based teaching and mentorship opportunities.

Substance Abuse Counseling Centers

Various programs are available at these centers including in-patient and out-patient residential treatment, local support groups, extended care centers, and recovery/rehabilitation houses.

Mental Health Services Providers

Mental health services range from prevention of substance abuse and mental illness to recovery support and public awareness. Providers may also offer in-patient and out-patient residential treatment as well as local support groups.
Troubleshooting: Lessons Learned from the SIP Pilot Project

Below are some questions that arose during the SIP Pilot Project. They are reprinted here to help directors think about issues that might arise during a statewide replication.

1. **What about confidentiality? Can I refer clients to economic agencies without telling the agencies why the case was sent to supervised visitation?**
   
   (Answer: Yes; in fact, you should not tell the other agency any of the allegations in the case. All you need to provide is the fact that the parents are seeking jobs, housing, or other such resources. In order to guide this process, you should use a specific referral form that outlines what information you will provide to the referral source, plus simple demographic information.)

2. **Should I use a consent/waiver form?**
   
   (Answer: Yes, because you need the client’s permission to make referral contact [e.g., phone calls] to other agencies about the financial needs of the family.)

3. **What if one parent wants to receive economic referrals from me and the other parent does not?**
   
   (Answer: If that happens, you should be careful to only make referrals in the cooperating parent’s name. Do not share any information about the parent who chooses not to cooperate.)

4. **Should I consult with my community advisory board or governing board before I implement a new referral program with my low income clients?**
   
   (Answer: Yes; as with any new service, you should consult with your advisory board before implementing procedures. You should also abide by their judgment as to whether or not to take the new project.)

5. **What if my client signs a consent form, but then decides later that he or she does not want to receive referrals from me?**
   
   (Answer: Clients are allowed to change their minds. When they do, you must cease all referrals and cease all activity on behalf of the client with regard to the economic assistance project.)

6. **What are some of the common barriers that low income clients experience when trying to access social services?**
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<th>Barrier</th>
<th>How the Barrier Manifests Itself</th>
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</thead>
<tbody>
<tr>
<td>Rural Isolation</td>
<td>Lack of public transportation and individual transportation; weather limitations; lack of postal or internet accessibility</td>
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<tr>
<td>Communication</td>
<td>Lack of English fluency; low educational level; lack of availability of phone and internet</td>
</tr>
<tr>
<td>Accessibility</td>
<td>Limited service providers; long waiting lists; lack of child care services; minimal meeting locations; minimal knowledge of resources</td>
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<tr>
<td>Social Support</td>
<td>May not live in the area; may have no one to assist with transportation; may have lack of support from friends and family about receiving services</td>
</tr>
<tr>
<td>Economic Instability</td>
<td>Transportation costs; child care costs; general income instability</td>
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<tr>
<td>Values</td>
<td>May not view program as a priority; may fear confidentiality/judgments; may believe he or she can handle the situation without help, or is resistant to attending</td>
</tr>
</tbody>
</table>

1. **How can I deal with staff frustrations when they face difficult situations with low income clients?**

   (Answer: Remember, the clients who are referred to supervised visitation have usually been accused of misbehavior, sometimes criminal. Staff often have emotional reactions when providing services to such parents. However, it is essential to remember that in family-centered practice, all people are entitled to respect and dignity. When making referrals to build a family’s economic security, supervised visitation staff must remember that although many clients will respond positively, other clients may not want their help. In some cases, clients will reject assistance, ignore advice, respond inconsistently, or react in some other manner that staff do not anticipate. Take a few minutes to think about the emotions that staff may experience when trying to offer services, and then consider the reasons that clients may not be receptive to help.)
<table>
<thead>
<tr>
<th>Staff Feelings or Emotions</th>
<th>Possible examples that may trigger the emotion or feeling</th>
<th>Things to Consider</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anger/Contempt</td>
<td>Clients not receiving your guidance and taking active steps to follow-up on referrals</td>
<td>We all get frustrated when our efforts are dismissed without any consideration, but it may be that the client is not ready for our assistance. The client may be mistrustful, and may have had an experience in the past that justifies this mistrust. Work to gain your clients’ trust.</td>
</tr>
<tr>
<td>Annoyance</td>
<td>Client is late for a follow-up meeting or appointment</td>
<td>Think about the fact that the client may not have access to the resources you do – cell phone, reliable transportation, etc.</td>
</tr>
<tr>
<td>Disappointment</td>
<td>Client does not take advantage of a referral you have given them</td>
<td>Any referrals you can give a client have the potential to be helpful; however the needs that you prioritize may be different than those the client sees as most important.</td>
</tr>
<tr>
<td>Disgust</td>
<td>Client’s previous behavior conflicts with staffs’ personal beliefs</td>
<td>While a client may have participated in something that you personally disagree with, that is not a reason to punish them and their family by denying help or referrals.</td>
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<tr>
<td>Doubt</td>
<td>Client continues to miss meetings or appointments</td>
<td>Many low income clients do not have access to reliable transportation. Additionally, we have all double-booked ourselves with appointments – a client may make that mistake too.</td>
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<tr>
<td>Staff Feelings or Emotions</td>
<td>Possible examples that may trigger the emotion or feeling</td>
<td>Things to Consider</td>
</tr>
<tr>
<td>----------------------------</td>
<td>--------------------------------------------------------</td>
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<tr>
<td>Exasperation</td>
<td>Client’s situation does not seem to be changing.</td>
<td>Just because a referral has been made does not mean everything will work out for the client. There is no magic in the process of helping people. It takes hard work and patience. Remember also that poverty is a viscous cycle and it takes time to break free.</td>
</tr>
<tr>
<td>Frustration</td>
<td>Client has constant reasons for not acting on referrals you give them</td>
<td>We all get frustrated when our efforts are dismissed without any consideration, but it may be that we are not fully understanding the client’s specific needs.</td>
</tr>
<tr>
<td>Irritation</td>
<td>Client dismisses or discards any referrals you give them</td>
<td>We all get irritated when our advice is not sought or accepted, but we need to accept the fact that other people are independent and can make their own decisions.</td>
</tr>
<tr>
<td>Neglect</td>
<td>When a client has repeatedly not shown or not followed through with referrals you've made</td>
<td>Consider the possibility that the referrals may not be the best fit for the needs of the client or that the clients do not have reliable transportation to get to the referral location.</td>
</tr>
<tr>
<td>Shame</td>
<td>When following up at a referral you have made, the client says or does something that embarrasses you</td>
<td>Recognize that while you have worked to build a rapport and understand the actions of your client, this is an entirely new experience for them and your client is working to understand and trust new people.</td>
</tr>
</tbody>
</table>
### An Exercise for Supervised Visitation Program Directors and Lead Staff: Thinking about Financial Literacy and Economic Stability

**Directions:** In a meeting of your lead staff and volunteers, use poster paper or a chalk/dry erase board with markers and brainstorm answers to the following questions.

1. Think about your current caseload. What kinds of other services, besides supervised visitation, do your clients need?
2. Write down the names of all of the community agencies with which your program currently has partnerships to meet those needs.
3. Write down the types of community agencies to which your program currently does not have any connection or working relationship.
4. What do you think are obstacles to developing those relationships?
5. What are advantages to creating those relationships?
6. Given the advantages and obstacles, should your program try to reach out to those programs?
7. If so, how can that be accomplished? Who will do it?
8. Consider the importance of asking clients if they would like help. Make all referrals voluntary. Discuss why that is crucial.
Action Steps:

1. Make a plan over a certain time frame – three or six months – to develop relationships with a small core group of area agencies who can help your clients improve their economic stability.
2. Make site visits to those agencies.
3. Discuss collaboration with the designated lead staff of those agencies.
4. Develop letters of agreement with those agencies.
5. Offer cross-training with lead staff of those agencies so that you both understand each other's mission and goals.
6. Develop a means of referring clients to those agencies.
7. Develop a means of following up with those referrals.
8. Train staff to make referrals.
9. Gauge client satisfaction with those referrals.

As with any new project, don’t neglect the planning phases.

However, it is impossible to anticipate all of your future clients’ needs, so be prepared to add agencies to your list of community partners over time.

Tips for Dealing with Program Staff Turnover

Overview

Supervised visitation, like many social services, has a great deal of employee turnover. Many things can contribute to employee turnover and there are numerous factors that may be able to predict employee turnover. Although employee turnover often has a negative impact on an agency, there can be benefits to turnover as it also allows for more experienced or well-suited employees to take new positions.

Why Turnover Happens

There are a number of factors that can lead to turnover in social services. Key among them are the demands of the job and the experiences, knowledge, and skills it requires. A worker who is lacking in any of these areas or an agency that does not adequately assess the needs and strengths of its employees can contribute to turnover. Listed below are just a few of the reasons why turnover could happen in an agency.

Personal Distress:

- Many social service workers and those in supervised visitation working environments that can be emotionally and mentally trying.
• Studies have shown that up to half of the social work workforce in the United States report personal distress as a direct result of their day-to-day duties (Wharton, 2012).

• Many employees may experience burnout. Burnout is the “physical, emotional, and mental exhaustion resulting from involvement with people in emotionally demanding situations.” This can lead many workers to feel helpless in their positions and leave the field of social services (Weinbach, 2008 p. 298).

Lower Levels of Education:

• Employees who have lower levels of education or do not have social services-related degrees have been found to leave the social services field more often than those with advanced or more targeted degrees (N.C. Division of Social Services, 2000).

• Education levels have been shown to be positively correlated with longer stays at social services agencies.

• Research has shown that people who want to stay at their current job often have traits like “human caring” and self-efficacy, which are traits related to an education in social work (Social Work Policy Institute, 2000).

• Those social services workers who had internship or volunteer experience in the field before accepting a position at an agency also had higher retention rates.

• This could be due to the fact that they had experience in the field beforehand and decided they wanted to continue on the path of social services.

Poor Organization or Supervision:

• Research has shown that people who stay in social services longer have reported that their supervisors were responsive, willing to listen, caring, and helpful. Those who left the social services profession (or were planning to leave) did not report these positive traits as often (N.C. Division of Social Services, 1999).

• Poor organization of staff, unclear goals and objectives, and changes in supervision and organization can contribute to turnover. Employee retention has been found to be related to organizational support. The more a supervisor or agency is able to organize employees, clients, staff, and tasks, the higher the retention rate will be (Social Work Policy Institute, 2000).

Casework Overload and Inadequate Staff:

• Many social service agencies have limited amounts of funding and therefore may resort to hiring fewer staff members than needed at the particular agency. This can cause existing staff members to be forced to work harder, rendering them unable to
focus on tasks as well as they did before. This can result in burnout or additional stress, which can lead to employees leaving.

- Employees who cannot fully complete their job tasks, do not understand the tasks they must complete, or receive negative feedback may be more likely to leave the profession.
- One study found that 36 percent of former county welfare employees had mixed or poor reviews on their evaluations (Igelhart, 1990).

Other Reasons for Job Change:

- Some employees will stay in their social services job for a short period of time. Many use social service jobs as a stepping stone to get more experience and move to a supervisor position or to a related field. They may view their current position as a way to develop skills in order to gain more expertise for their desired field (Ingelhart, 1990).

Preventing Turnover

By recognizing some causes for social service turnover, agencies and supervisors can act in order to prevent turnover. Although not all turnover is negative, it can cause for uneasiness within an agency and create confusion for both employees and clients. Below are some ways that supervisors and agencies can help to prevent turnover.

Being Aware of Possible Personal Distress or Emotional State:

- As stated above, both personal distress and non-responsive supervisors can lead to employee turnover. Supervisors can help by being more aware of how employees are feeling and helping to decompress after long days of work.
- According to the National Association of Social Worker's (NASW) code of ethics, under chapter 4.05 Impairment:
  - Social workers should not allow their own personal problems, psychosocial distress, legal problems, substance abuse, or mental health difficulties to interfere with their professional judgment and performance or to jeopardize the best interests of people for whom they have a professional responsibility.
  - Social workers whose personal problems, psychosocial distress, legal problems, substance abuse, or mental health difficulties interfere with their professional judgment and performance should immediately seek consultation and take appropriate remedial action by seeking professional help, making adjustments in workload, terminating practice, or taking any other steps necessary to protect clients and others (NASW, 2006).
• Offering referrals or recommendations to employees who may be experiencing personal distress or burn-out can help to combat turnover. By recognizing these needs, and attending to them, the supervisor shows the employee that they care about their well-being and are able to solve issues with personal distress that could affect work.

**Improving Hiring Tactics:**

• As stated above, an advanced degree or a targeted degree is related to lower levels of turnover. While not all employees with unrelated degrees will become another turnover statistic, it is important to take education into account when hiring.

• Due to the lack of open jobs in the current economy, many people may be applying to any job they can get. This can cause for many unqualified applicants who only plan on working in the short term. Asking applicants what their long term goals are can reveal which employees are dedicated to the field and which are just trying to get a job.

**After Turnover**

Turnover can be a good thing or a bad thing. Often, employees who leave the profession may have been unsuited for their positions, and may have been cause for other co-workers’ stress. However, even less skilled employees can leave a lot of work for co-workers to take up when they leave. The stress on staff can cause negative effects including time management difficulties, burnout, frustration, and apathy.

Before employees resign, their work ethic or performance level may decrease. They may be uninterested in working anymore or apathetic towards their work performance because they plan on leaving anyway. There also may be workers who are forced to pick up extra work because of an employee’s resignation.

• Conducting periodic performance evaluations and discussing productivity with employees can help supervisors predict this kind of behavior.

• Some organizations can be left with workers who keep their jobs because of seniority, job specialization, or lack of job alternatives. In other words, only less motivated employees remain. Evaluations are important to maintain a work quality expected from the agency.

• Incentivizing work through friendly, fun workplace challenges and competitions can cause employees to work harder and maintain their performance level.

• Talking to employees about long term goals can help supervisors determine when employees may plan on leaving, and a decreased work ethic may indicate to supervisors when an employee’s departure is imminent. Confronting employees on
their future plans with the agency may be a helpful tool in anticipating their resignation.

- Team members or remaining employees may be called on to pick up where this worker has failed or fallen behind, which can cause stress. In some cases, higher-performing workers may leave due to stress from picking up tasks from the original worker.

- Let your employees know that the extra work load is only temporary and that a solution will be found to lighten their caseload or work.

- Ask team members about solutions to picking up work from resigning employee.

- Agencies often have informal means for handling the cases left by a resigning worker. This can include a supervisor monitoring specific cases on a temporary basis. A good way to keep caseloads from backing up is to have a plan in case a worker does leave.

- Does a supervisor have enough time to temporarily take on cases? Can other workers take on one or two extra cases? Depending on the agency, these answers will be different.

- When a member of a team leaves, it has a negative effect on the performance of self-managing work teams (Igelhart, 1990). When a supervisor is not directly involved with these groups, it can become difficult to manage work.

- Teams should work together and have a plan on how to split up work in case a worker resigns, is terminated, or takes a leave of absence.

- Task flexibility, or the ability of team members to take on assignments they do not normally perform, is important.

- In order to prepare for turnover, team members should take part in refresher training courses to ensure they know the proper protocol for completing duties outside their normal workload that may come up if a team member leaves.

**Case Scenario: Disinterested Ann**

Ann has been employed as a supervised visitation worker for 2 years at her agency. She works in a team of five other workers plus a supervisor. Lately, she has taken on more cases than usual, has not been following up with clients regularly, comes in late occasionally, and will let her work phone go to voicemail if she doesn’t want to answer at that time. After a few weeks of behavior like this, Ann announces that she will be leaving and puts in her two weeks’ notice. Her work quality and dedication continues to decline until she leaves.
What can supervisors and co-workers do during this time to prepare for Ann’s departure?

- The supervisor could talk to Ann’s co-workers about how to split up her cases until a replacement is found.
- The supervisor could take on some of Ann’s cases until a replacement is found.
- The supervisor can make sure that other employees know how to do the tasks Ann had been completing in the past so if that they are prepared if assigned a case with special circumstances.
- The supervisor could ask Ann to discuss her cases and give a summary to co-workers who may end up picking up where she left off.
- The supervisor could start looking for a new hire to replace Ann. A worker with a social work or related degree, or someone with experience in the field, will be more likely to stay at that job for a longer period of time.
- The supervisor can advise Ann to discuss with her clients the change that will occur when she leaves.
- The supervisor may choose to talk to Ann’s clients to let them know she will be leaving and who will be their new worker.

Case Scenario: Ms. Greenfield & the Sunshine State Visitation Program

Juliann Marigold is the director of the Sunshine State Visitation Program. Her program has an agreement with the local certified domestic violence center for cross-training staff on domestic violence issues, and the local Guardian ad Litem Program trains her staff on child abuse issues. Juliann has a very small staff – three part-time employees and three volunteers. The Sunshine Visitation Program accepts clients from divorce, paternity, and child welfare referrals. Juliann relies on the child welfare case manager from the local child welfare agency to find all appropriate referrals for clients in those cases, and says that “divorce lawyers can find their clients all the other resources they need.” Ms. Greenfield, a new twenty-five year-old client who has two daughters, ages one and three, tells Juliann at intake that she really needs a job so that she doesn’t have to return to her abusive husband, Joseph. Juliann tells Ms. Greenfield to ask her lawyer for help, but Ms. Greenfield says she no longer has an attorney, and she has nowhere to turn.

Questions to consider:

1. Because her program is currently structured without any economic services referrals for clients, what can Juliann tell Ms. Greenfield?
(Answer: Juliann probably can offer no additional assistance to Ms. Greenfield because she is not linked to or aware of area economic services. If she is able to offer any advice, it will likely be suggestions to call agencies listed in the telephone book. These may not be helpful to Ms. Greenfield without more information and guidance.)

2. **Has your supervised visitation program ever had clients like Ms. Greenfield, who have needs beyond visitation and custody issues?**

(Answers may differ. However, many clients have multiple needs.)

3. **What are some of the challenges Juliann might have in expanding her ability to make referrals for clients such as Ms. Greenfield?**

(Answer: Juliann might not know what resources exist in her city; she might not know how to access these resources; she might not feel that her small program can do anything additional to help clients; she might believe that clients are already receiving help elsewhere; she might not have time to reach out to area agencies and make linkages with them.)

4. **What are some of the needs that Ms. Greenfield might have?**

(Answer: Ms. Greenfield seems to be a low-income client who has multiple needs: she might need housing, child support, employment, job-training, child-care, and perhaps other needs such as food stamps, medical care, and education.)

5. **If Juliann realizes that her clients might need additional help from community agencies, what steps can she take to connect her Sunshine State Visitation Program to those other agencies?**

(Answer: Juliann can begin by identifying as many agency groups as possible and determining their mission and scope. She can designate one of the staff or even a volunteer to begin the information collection necessary for the Sunshine State Visitation Program to reach out to those agencies for cross-training and information sharing. Once she understands the roles of the other agencies, she can set up appointments to speak to lead staff and find ways to make effective referrals to those agencies. She can develop Memoranda of Agreement or Letters of Agreement to clearly define how each agency can help the clients of the Sunshine State Visitation Program.)

**Case Scenario: Jesse & the Family Fun Visitation Center**

Jessie Martin is a client at the Family Fun Visitation Center. He is thirty-three years old and has four children, ages two, six, seven, and thirteen. He never married his girlfriend, Sonia, but has helped support his children since they broke up six months ago. He gives Sonia a bag of diapers each week, and at least $50 in cash when he sees her mother, who lives near
him. He tells Sonia that he will be put in jail if she “turns him in” to the child support authorities. Sonia needs more money for the children, and tells that to staff when she drops the children off for visitation with Jessie. At intake, Jessie tells the staff that he wants to go to file the paperwork about his child support “before they come get me.” He also tells staff that he knows about a job opening, but does not know how to apply. He says that he stopped by the office, and the secretary said he should leave his resume. He does not have a resume.

**Questions to Consider**

1. **If these were your clients, would you know how to help them?**
   
   (Answers vary.)

2. **Do you think that Jessie’s way of “supporting” his children has disadvantages?**
   
   (Answer: Yes. The children need more than diapers, and support for four children is more than the occasional $50.)

3. **Do you think Jessie understands how child support is collected?**
   
   (Answer: Probably not, since he believes that he will go to jail immediately if Sonia applies for child support.)

4. **Do you know about how child support enforcement works in your community? Have you ever had training on the issues involved?**
   
   (Answers vary.)

5. **Do you know of any job training agencies in your community and how to link your clients to them?**
   
   (Answers vary.)
Program Reports

Case Services Reports were generated for each pilot program in the project. These reports provided a quick glance at each case in a simple table. The information provided in the table was separated into the following columns (with each case representing a single row): the case number, a list of referrals, client follow-through for each referral, and outcome of the referral.

The findings reported below provide a simple analysis of the corresponding pilot program's Case Services Reports. The full Case Services Reports are provided after the findings.

Case Services Reports – Children’s Justice Center Supervised Visitation Program Services Report Statistics

- The most common referral made by the program was Child Support Enforcement. It constituted approximately 24.1% of all referrals and counted for 59 of the 245 total referrals.

- The second most common referral made by the program was Counseling. It constituted approximately 13.1% of all referrals and counted for 32 of the 245 total referrals.

- The third most common referral made by the program was Employment Assistance. It constituted approximately 12.7% of all referrals and counted for 31 of the 245 total referrals.

- The fourth most common referral made by the program was Legal Assistance. It constituted approximately 8.2% of all referrals and counted for 20 of the 245 total referrals.

- The fifth most common referral made by the program was Housing Assistance. It constituted approximately 6.5% of all referrals and counted for 16 of the 245 total referrals.

- The five least common referrals made by the program were Sexual Assault Program, Resource Center, Homeless Prevention Services, Other, and Passport Services. Each individually constituted 0.4% of all referrals and each individually counted for 1 of the 245 total referrals.

- The referrals most frequently utilized by clients were Childcare (5), Domestic Violence Programs (3), Early Intervention (6), Other (1), Passport (1), and Rent/Utility Assistance (4). Each of the times these referrals were made, client followed up 100% of the time.
• The referral second most frequently utilized by clients was Child Support Enforcement. Of the 59 times it was referred, it was utilized at least 56 times. This means it was utilized at least approximately 94.9% of the times it was referred.

• The referral third most frequently utilized by clients was Legal Assistance. Of the 19 cases it was referred in, it was utilized 18 times. This means it was utilized approximately 94.7% of the times it was referred.

• The referral fourth most frequently utilized by clients was Education Resources. Of the 9 times it was referred, it was utilized at least 8 times. This means it was utilized at least approximately 88.9% of the times it was referred.

• The referral fifth most frequently utilized by clients was Employment Assistance. Of the 26 cases in which it was referred, it was utilized at least 22 times. This means it was utilized at least approximately 84.6% of the times it was referred.

• Of the 76 total cases, Child Support Enforcement was recommended to 59 of the cases. This means it was recommended to approximately 77.6% of cases.

• Of the 76 total cases, Counseling was recommended to 32 of the cases. This means it was recommended to approximately 42.1% of cases.

• Of the 76 total cases, Employment Assistance was recommended to 31 of the cases. This means it was recommended to approximately 40.8% of cases.

• Of the 76 total cases, Legal Assistance was recommended to 20 of the cases. This means it was recommended to approximately 26.3% of cases.

• Of the 76 total cases, Housing Assistance was recommended to 16 of the cases. This means it was recommended to approximately 21.1% of cases.
<table>
<thead>
<tr>
<th>Case</th>
<th>Referral Made by Program</th>
<th>Utilized by Client?</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Childcare</td>
<td>Yes</td>
<td>Client received child care services</td>
</tr>
<tr>
<td></td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client was accepted for CSE services</td>
</tr>
<tr>
<td></td>
<td>Counseling</td>
<td>Yes</td>
<td>Client received counseling services</td>
</tr>
<tr>
<td></td>
<td>Early Intervention</td>
<td>Yes</td>
<td>Client enrolled in Head Start program</td>
</tr>
<tr>
<td></td>
<td>Employment Assistance</td>
<td>Yes</td>
<td>Client obtained a job</td>
</tr>
<tr>
<td></td>
<td>Financial Literacy Program</td>
<td>Yes</td>
<td>Client denied for services</td>
</tr>
<tr>
<td></td>
<td>Food Assistance</td>
<td>No</td>
<td>Client denied for housing assistance services</td>
</tr>
<tr>
<td></td>
<td>Healthcare (2)</td>
<td>No (2)</td>
<td>Client received services</td>
</tr>
<tr>
<td></td>
<td>Housing Assistance</td>
<td>Yes</td>
<td>Client was placed on waiting list for transportation services</td>
</tr>
<tr>
<td></td>
<td>Salvation Army</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Transportation Services</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client received CSE services</td>
</tr>
<tr>
<td></td>
<td>Legal Assistance</td>
<td>Yes</td>
<td>Client received legal assistance services</td>
</tr>
<tr>
<td>3</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client had CSE case opened</td>
</tr>
<tr>
<td></td>
<td>Fatherhood Program</td>
<td>Yes</td>
<td>Client denied for parenting program services</td>
</tr>
<tr>
<td></td>
<td>Legal Assistance</td>
<td>Yes</td>
<td>Client received legal assistance services</td>
</tr>
<tr>
<td>4</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client received CSE services</td>
</tr>
<tr>
<td></td>
<td>Counseling</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client was accepted for CSE services</td>
</tr>
<tr>
<td></td>
<td>Counseling</td>
<td>Yes</td>
<td>Client received counseling services</td>
</tr>
<tr>
<td></td>
<td>Financial Literacy Program</td>
<td>Yes</td>
<td>Client completed financial education course</td>
</tr>
<tr>
<td></td>
<td>Legal Assistance</td>
<td>Yes</td>
<td>Client received legal assistance services</td>
</tr>
<tr>
<td>6</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>CSE began working to establish child support services</td>
</tr>
<tr>
<td></td>
<td>Counseling</td>
<td>Yes</td>
<td>Child would not participate</td>
</tr>
<tr>
<td></td>
<td>Educational Resources</td>
<td>Yes</td>
<td>Client used familial resources instead of K-12 services</td>
</tr>
<tr>
<td></td>
<td>Financial Literacy Program</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td></td>
<td>United Way</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Employment Assistance</td>
<td>Yes</td>
<td>Client began job coaching and interviewing</td>
</tr>
<tr>
<td></td>
<td>Fatherhood Program</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Case began CSE process</td>
</tr>
<tr>
<td></td>
<td>Counseling</td>
<td>Yes</td>
<td>Client received counseling services</td>
</tr>
<tr>
<td></td>
<td>Fatherhood Program</td>
<td>Yes</td>
<td>Client enrolled in classes;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Client waiting for classes to begin</td>
</tr>
<tr>
<td>9</td>
<td>Childcare</td>
<td>Yes</td>
<td>Client accepted for childcare services</td>
</tr>
<tr>
<td></td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client received CSE services</td>
</tr>
<tr>
<td>10</td>
<td>Educational Resources</td>
<td>Yes</td>
<td>Client enrolled in GED program but was arrested</td>
</tr>
<tr>
<td>11</td>
<td>Employment Assistance (2)</td>
<td>Yes (2)</td>
<td>Client obtained a job</td>
</tr>
<tr>
<td></td>
<td>Housing Assistance</td>
<td>Yes</td>
<td>Client received public housing assistance</td>
</tr>
<tr>
<td></td>
<td>Transportation Services</td>
<td>Yes</td>
<td>Client did not qualify</td>
</tr>
<tr>
<td>12</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Mother stopped paying</td>
</tr>
<tr>
<td></td>
<td>Employment Assistance</td>
<td>Yes</td>
<td>Client obtained a job</td>
</tr>
<tr>
<td></td>
<td>Fatherhood Program</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Child Support Enforcement</td>
<td>Unknown</td>
<td>Client had CSE case opened</td>
</tr>
<tr>
<td></td>
<td>Counseling</td>
<td>No</td>
<td>Client in car accident; has not followed up</td>
</tr>
<tr>
<td></td>
<td>Financial Literacy Program</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td></td>
<td>United Way</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client received partial payments from mother</td>
</tr>
<tr>
<td></td>
<td>Counseling</td>
<td>Yes</td>
<td>Client began receiving counseling on sliding fee scale</td>
</tr>
<tr>
<td>Case</td>
<td>Program(s) Received</td>
<td>Services Received</td>
<td>Notes</td>
</tr>
<tr>
<td>------</td>
<td>---------------------</td>
<td>-------------------</td>
<td>-------</td>
</tr>
<tr>
<td>15</td>
<td>Child Support Enforcement, Educational Resources, SSDI/SSI (2)</td>
<td>No</td>
<td>Client received legal assistance services</td>
</tr>
<tr>
<td>16</td>
<td>Child Support Enforcement, Employment Assistance, Food Assistance, Healthcare, Legal Assistance</td>
<td>Yes</td>
<td>Client had CSE case opened</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Unknown</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Unknown</td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>Counseling, Crisis Services, Employment Assistance, Legal Assistance, Sexual Assault Program</td>
<td>Yes</td>
<td>Client accepted for counseling services</td>
</tr>
<tr>
<td>18</td>
<td>Child Support Enforcement, Counseling, Employment Assistance</td>
<td>Yes</td>
<td>Client began receiving partial payments</td>
</tr>
<tr>
<td></td>
<td>Counseling, Employment Assistance</td>
<td>No</td>
<td>Client was recovering from surgery; unable to attend</td>
</tr>
<tr>
<td>19</td>
<td>Employment Assistance, Fatherhood Program</td>
<td>Unknown</td>
<td>Client began self-employed contract work</td>
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<td>20</td>
<td>Educational Resources, Employment Assistance</td>
<td>Yes</td>
<td>Client applied for adult education/training services</td>
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<td></td>
<td></td>
<td>Yes</td>
<td>Client began working on job skills</td>
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<td>21</td>
<td>Counseling, Employment Assistance, Financial Literacy Program, Transportation Services</td>
<td>No</td>
<td>Client obtained a job</td>
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<td>22</td>
<td>Child Support Enforcement, Financial Literacy Program, Rent/Utility Assistance (2)</td>
<td>Yes</td>
<td>Client began receiving small amounts sporadically</td>
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<td></td>
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<td>Yes</td>
<td>Client completed financial education course</td>
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<td>Yes</td>
<td>Client received both rent and utility support</td>
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<td>23</td>
<td>Child Support Enforcement, Counseling, Domestic Violence Program, Legal Assistance</td>
<td>Yes</td>
<td>CSE modified payment amounts</td>
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<td></td>
<td></td>
<td>Yes</td>
<td>Client accepted for counseling services</td>
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<td>Yes</td>
<td>Client graduated from counseling program</td>
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<td>Yes</td>
<td>Client accepted for legal assistance services</td>
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<td>Yes</td>
<td>Client received CSE services</td>
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<td>25</td>
<td>Child Support Enforcement</td>
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<td>CSE waiting on client application</td>
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<td>26</td>
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<td>Yes</td>
<td>Client accepted for CSE services</td>
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<tr>
<td></td>
<td>Housing Assistance</td>
<td>No</td>
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<td>27</td>
<td>Child Support Enforcement, Educational Resources</td>
<td>Yes</td>
<td>Client accepted for CSE services</td>
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<tr>
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<td>Yes</td>
<td>Client gained experience through job training</td>
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<td>Client obtained a full-time job</td>
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<td>Client received housing assistance</td>
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<td>Child Support Enforcement, Legal Assistance, Other</td>
<td>Yes</td>
<td>CSE began tracking parent responsible for payments</td>
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<td>Yes</td>
<td>Client and family began engaging in free activities at community resource center</td>
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<tr>
<td>30</td>
<td>Childcare, Child Support Enforcement, Counseling, Early Intervention, Housing Assistance, Neighborhood Services</td>
<td>Yes</td>
<td>Client requested reduced rate, status pending</td>
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<td>Client accepted for Head Start program</td>
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<td>Client decided to stay with family</td>
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<td>Client</td>
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<td>Client utilized services; looking for employment</td>
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<td>Food Assistance</td>
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<td></td>
</tr>
<tr>
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<td>Early Intervention</td>
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<td>Housing Assistance</td>
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<td>58</td>
<td>Child Support Enforcement</td>
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<td>Client ID</td>
<td>Programs</td>
<td>Services Provided</td>
<td>Outcomes</td>
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<td>-------------------------------</td>
<td>--------------------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
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<tr>
<td>49</td>
<td>Employment Assistance, Counseling, Domestic Violence Program, Employment Assistance</td>
<td>Client accepted for CSE services</td>
<td>Client obtained a job, Client received counseling services, Client completed domestic violence assessment</td>
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<tr>
<td>50</td>
<td>Child Support Enforcement, Fatherhood Program, Legal Assistance</td>
<td>Client began receiving CSE services</td>
<td>Client received parenting program services, Client received legal assistance services</td>
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<td>51</td>
<td>Child Support Enforcement, Counseling</td>
<td>Client accepted for CSE services</td>
<td>Client received counseling services, Client obtained a job, Client obtained stable housing</td>
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<td>52</td>
<td>Child Support Enforcement, Counseling, Housing Assistance, Rent/Utility Assistance</td>
<td>Client began receiving CSE services</td>
<td>Client received anger management services, Client received housing assistance services, Client denied services; program was out of funding</td>
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<td>53</td>
<td>Employment Assistance, Housing Assistance</td>
<td>Client obtained a job</td>
<td>Client obtained stable housing, Client received CSE services</td>
</tr>
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<td>Child Support Enforcement, Legal Assistance</td>
<td>Client began receiving CSE services</td>
<td>Client received legal assistance services, Client accepted for CSE services</td>
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<tr>
<td>55</td>
<td>Child Support Enforcement, Counseling (2), Early Intervention</td>
<td>Client accepted for CSE services</td>
<td>Client began individual &amp; family counseling, Child began receiving speech therapy services</td>
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<td>56</td>
<td>Child Support Enforcement, Legal Assistance</td>
<td>Client began receiving CSE services</td>
<td>Client received legal assistance services, Client accepted for CSE services</td>
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<tr>
<td>57</td>
<td>Child Support Enforcement</td>
<td>Client began received CSE services</td>
<td>Client received legal assistance services, Client accepted for CSE services</td>
</tr>
<tr>
<td>58</td>
<td>Child Support Enforcement</td>
<td>Client began received CSE services</td>
<td>Client received legal assistance services, Client accepted for CSE services</td>
</tr>
<tr>
<td>59</td>
<td>Child Support Enforcement, Educational Resources, Housing Assistance, Neighborhood Services</td>
<td>Client requested payment increase</td>
<td>Client requested K-12 school uniforms, Client denied for services; housing unavailable, Client began receiving community resources</td>
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<tr>
<td>60</td>
<td>Child Support Enforcement, Healthcare</td>
<td>Client received CSE services</td>
<td>Client received Medicaid, Client accepted for CSE services</td>
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<td>61</td>
<td>Child Support Enforcement, Counseling</td>
<td>Client accepted for CSE services</td>
<td>Client received counseling services, Client experienced issues with family law</td>
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<tr>
<td>62</td>
<td>Child Support Enforcement, Food Assistance</td>
<td>Client experienced issues with family law</td>
<td>Client accepted for CSE services, Client received counseling services, Client experienced issues with family law</td>
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<tr>
<td>63</td>
<td>Childcare, Child Support Enforcement (2), Employment Assistance, Food Assistance (2), Early Intervention, Housing Assistance, Legal Assistance, Healthcare</td>
<td>Client received services on a sliding scale fee</td>
<td>Client accepted for CSE services, Client began participating in ongoing counseling, Client obtained a full-time job</td>
</tr>
<tr>
<td>64</td>
<td>Child Support Enforcement</td>
<td>Client began receiving CSE services</td>
<td>Client received Medicaid, Client received counseling services, Client experienced issues with family law</td>
</tr>
<tr>
<td>65</td>
<td>Crisis Services, Employment Assistance, Fatherhood Program, Healthcare, Housing Assistance</td>
<td>Client was receiving disability</td>
<td>Client received family health services, Client denied for services; no spaces available</td>
</tr>
<tr>
<td>66</td>
<td>Child Support Enforcement</td>
<td>Client received CSE services</td>
<td>Client received CSE services, Client asked for multiple referrals</td>
</tr>
<tr>
<td>67</td>
<td>Employment Assistance</td>
<td>Client received CSE services</td>
<td>Client received CSE services, Client asked for multiple referrals</td>
</tr>
<tr>
<td>68</td>
<td>Employment Assistance</td>
<td>Client received services</td>
<td>Clients began receiving services: workforce alliance</td>
</tr>
<tr>
<td>69</td>
<td>Child Support Enforcement, Counseling (2), Employment Assistance</td>
<td>Client requested an increase in payments</td>
<td>Client received counseling services, Client obtained a full-time job</td>
</tr>
</tbody>
</table>

Note: The outcomes listed are indicative of the results achieved by clients through the services provided by the programs mentioned. Each program and service may offer various assistance tailored to individual needs.
<table>
<thead>
<tr>
<th>Service Type</th>
<th>Provided</th>
<th>Notes</th>
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<tbody>
<tr>
<td>Homeless Prevention Services</td>
<td>Unknown</td>
<td>Client alleviated financial challenges</td>
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<td>Neighborhood Services</td>
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<td>Salvation Army</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>United Way</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client began receiving CSE services</td>
</tr>
<tr>
<td>Counseling</td>
<td>Yes</td>
<td>Client began receiving payments</td>
</tr>
<tr>
<td>Housing Assistance</td>
<td>Yes</td>
<td>Unknown</td>
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<tr>
<td>Employment Assistance</td>
<td>Yes</td>
<td>Client began daily job searches</td>
</tr>
</tbody>
</table>

**Total Cases:** 74  
**Total Referrals:** 239  
**Totals Utilized:** 188

In 71 of the cases (95%), a client utilized a service.

*CSE services may have included application, tracking, receiving payments, locating other parent, etc.*
Case Services Reports – Judge Ben Gordon, Jr. Family Visitation Center Services Report Statistics

- The most common referral made by the program was Child Support Enforcement. It constituted 20% of all referrals and counted for 20 of the 100 total referrals.

- The second most common referral made by the program was Employment Assistance. It constituted 10% of all referrals and counted for 10 of the 100 total referrals.

- The third most common referral made by the program was Mentoring Programs. These constituted 9% of all referrals and counted for 9 of the 100 total referrals.

- The least common referrals made by the program were Counseling and Department of Defense Employment Transition each individually constituted 1% of all referrals and each individually counted for 2 of the 100 total referrals.

- The referrals most frequently utilized by clients were Child Support Enforcement (20), Food Assistance (4), Childcare (3), Housing Assistance (3), Resume Writing (3), Catholic Charities (2), Counseling (2), Healthcare (2), Local Church Support (2), and Department of Defense Employment Transition (1) and Other (1). These referrals were utilized 100% of the times they were referred.

- The referrals second most frequently utilized by clients were Domestic Violence Programs and the United Way. Of the 6 times each was referred, each service was utilized 4 times. This means it was utilized approximately 66.7% of the times it was referred.

- The referrals third most frequently utilized by clients were Early Intervention (2 of 4), Military Base Family Services Support (1 of 2) and SSI (1 of 2). These referrals were utilized 50% of the times it was referred.

- Of the 29 total cases, Child Support Enforcement was recommended to 20 of the cases. This means it was recommended to approximately 69% of cases.

- Of the 29 total cases, Employment Assistance was recommended to 8 of the cases. This means it was recommended to approximately 27.6% of cases.

- Of the 29 total cases, Domestic Violence Programs, Mentoring Programs, and United Way were all recommended to 6 different cases. This means each was recommended to approximately 20.7% of cases.
<table>
<thead>
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<th>Case</th>
<th>Referrals</th>
<th>Utilized</th>
<th>Outcome</th>
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<tbody>
<tr>
<td>A</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client (father) started making payments</td>
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<tr>
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<td>Fatherhood Program</td>
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<tr>
<td></td>
<td>Mentoring Programs (3)</td>
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<tr>
<td>B</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client (father) is not paying</td>
</tr>
<tr>
<td></td>
<td>Employment Assistance</td>
<td>Unknown</td>
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<tr>
<td></td>
<td>Domestic Violence Program</td>
<td>Yes</td>
<td>Client (mother) accepted</td>
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<tr>
<td></td>
<td>Financial Literacy Program</td>
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<tr>
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<td>Mentoring Program</td>
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<td>Unknown</td>
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<td>C</td>
<td>Child Support Enforcement</td>
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<td>Client (father) is not paying</td>
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<td>Employment Assistance (2)</td>
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<td>Client (mother) obtained a steady job</td>
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<td>Financial Literacy Program</td>
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<td>Client (mother) enrolled in the class</td>
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<td>Legal Assistance</td>
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<td>Client’s father is paying for her legal assistance</td>
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<td>CSE began tracking the father</td>
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<td>Client (mother) enrolled in parenting class; Child began speech therapy</td>
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<td>Client (mother) was reinstated for Medicaid benefits</td>
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<td></td>
<td>Counseling</td>
<td>Yes</td>
<td>Children working to repair relationship with father</td>
</tr>
<tr>
<td></td>
<td>Domestic Violence Program</td>
<td>Yes</td>
<td>Client (mother) moved to shelter</td>
</tr>
<tr>
<td></td>
<td>Employment Assistance</td>
<td>No</td>
<td></td>
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<tr>
<td></td>
<td>Fatherhood Program</td>
<td>No</td>
<td>No program available</td>
</tr>
<tr>
<td></td>
<td>Financial Literacy Program</td>
<td>Yes</td>
<td>Client (mother) enrolled in the class</td>
</tr>
<tr>
<td></td>
<td>Housing Assistance</td>
<td>Yes</td>
<td>Housing unavailable; client (mother) placed on waiting list</td>
</tr>
<tr>
<td></td>
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<td></td>
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<tr>
<td></td>
<td>Mentoring Program</td>
<td>Yes</td>
<td>Client (mother) is looking for mentors through the school</td>
</tr>
<tr>
<td></td>
<td>Educational Resources</td>
<td>Unknown</td>
<td></td>
</tr>
<tr>
<td>F</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client (father) started paying</td>
</tr>
<tr>
<td></td>
<td>Domestic Violence Program</td>
<td>Yes</td>
<td>Client (mother) moved to transitional housing</td>
</tr>
<tr>
<td></td>
<td>Financial Literacy Program</td>
<td>Unknown</td>
<td>Client (mother) was accepted by Medicaid</td>
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<tr>
<td></td>
<td>Healthcare</td>
<td>Yes</td>
<td></td>
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<tr>
<td></td>
<td>Mentoring Program</td>
<td>Unknown</td>
<td></td>
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<td></td>
<td>SSI</td>
<td>Yes</td>
<td>Client (mother) was accepted</td>
</tr>
<tr>
<td>G</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client (father) began paying maternal grandparents</td>
</tr>
<tr>
<td></td>
<td>Fatherhood Program</td>
<td>No</td>
<td>No program available</td>
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<tr>
<td></td>
<td>Housing Assistance</td>
<td>Yes</td>
<td>Housing unavailable; client (father) placed on waiting list</td>
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<tr>
<td></td>
<td>Mentoring Program</td>
<td>Yes</td>
<td>Client (father) enrolled in program</td>
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<tr>
<td></td>
<td>Educational Resources</td>
<td>Unknown</td>
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<tr>
<td>H</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>CSE began tracking the father</td>
</tr>
<tr>
<td>I</td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client (mother) is behind on child support payments</td>
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<td></td>
<td>Educational Resources (2)</td>
<td>No (2)</td>
<td></td>
</tr>
<tr>
<td>J</td>
<td>Childcare (2)</td>
<td>Yes (2)</td>
<td>Client (mother) was accepted for services</td>
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<tr>
<td></td>
<td>Child Support Enforcement</td>
<td>Yes</td>
<td>Client (father) wants payments lowered</td>
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<tr>
<td></td>
<td>Early Intervention (2)</td>
<td>Unknown (2)</td>
<td></td>
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<tr>
<td></td>
<td>Employment Assistance</td>
<td>Unknown</td>
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<tr>
<td></td>
<td>Financial Literacy Program</td>
<td>Unknown</td>
<td></td>
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<tr>
<td></td>
<td>Food Assistance</td>
<td>United Way</td>
<td>Client (mother) accepted into summer school lunch program</td>
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<tr>
<td>K</td>
<td>Yes</td>
<td>Unknown</td>
<td>No program available; client (father) incarcerated</td>
</tr>
<tr>
<td>L</td>
<td>Yes</td>
<td>Unknown</td>
<td>Client (mother) began receiving child support</td>
</tr>
<tr>
<td>M</td>
<td>Yes</td>
<td>No</td>
<td>Client (mother) is receiving child support services</td>
</tr>
<tr>
<td>N</td>
<td>Yes</td>
<td>No</td>
<td>Client (father) is not paying</td>
</tr>
<tr>
<td>O</td>
<td>Yes</td>
<td>Unknown</td>
<td>Client (mother) accepted for counseling</td>
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<td>P</td>
<td>Yes</td>
<td>Yes</td>
<td>Client (father) began paying</td>
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<tr>
<td>Q</td>
<td>Yes</td>
<td>Unknown</td>
<td>Client (mother) is receiving discounted childcare</td>
</tr>
<tr>
<td>R</td>
<td>Yes</td>
<td>Unknown (1); Yes (1)</td>
<td>Client (father) received services but did not like program; outcomes for the child are unknown</td>
</tr>
<tr>
<td>S</td>
<td>Yes</td>
<td>Unknown (2)</td>
<td>Client (father) began paying</td>
</tr>
<tr>
<td>T</td>
<td>Yes</td>
<td>No</td>
<td>Client (mother) began paying</td>
</tr>
</tbody>
</table>

**Total Cases: 20**  **Total Referrals: 83**  **Total Utilized: 49**
Child Support Enforcement Findings

The following Child Support Enforcement Findings were collected from the financial data reporting provided by the local Child Support Enforcement Office to each of the pilot programs in this study. All identifiable information was removed so no participating family or individual could be identified.

Judge Ben Gordon Jr. Family Visitation Center

The Judge Ben Gordon Jr. Family Visitation Center has a total of 20 cases:

- 17 referrals were made to the local Child Support Enforcement (CSE) office
- 11 cases were being tracked
- 8 referrals were not tracked by CSE

Tracking Outcomes

Of the 11 cases being tracked by the CSE office:

- 1 paid full child support payments consistently throughout the entire tracking period.
- 2 paid full child support payments at some point during this project tracking period.
- 8 paid partial payments at some point during the project tracking period.
- 2 paid nothing throughout the entire tracking period.
- 2 increased payments at some point during the project tracking period (going from no payment to partial payments)

New Orders

- One new order was established.

Children’s Justice Center, Supervised Visitation Program

The Children’s Justice Center, Supervised Visitation Program has a total of 74 cases:

- 57 referrals were made to the local Child Support Enforcement (CSE) office
- 47 cases were being tracked
- 8 referrals were not tracked by CSE

Tracking Outcomes

Of the 47 cases being tracked by the CSE office:
• 0 paid full child support payments consistently throughout the entire tracking period.
• 16 paid full child support payments at some point during this project tracking period.
• 14 paid partial payments at some point during the project tracking period.
• 24 paid nothing throughout the entire tracking period.
• 6 increased payments during the project tracking period (going from no payment to partial payments)
• 3 increased payments during the project tracking period (going from partial payments to full payments)
• 10 increased payments during the project tracking period (going from no payments to full payments)

**New Orders**
• Eight new orders were established.
Client Feedback

The Importance of Client Feedback

Client feedback is essential to provide the quality services that are necessary to meet clients’ needs. Receiving client feedback allows staff to fully understand how program efforts are being received by the clients. As discussed in the Troubleshooting section of this document, sometimes unintentional disconnects or misunderstandings arise. Because of this, it is crucial to collect feedback to continue to provide services and meet the needs of the clients.

During the exploratory process of the pilot project, we examined multiple ways to collect client feedback in an anonymous manner. The Client Satisfaction Survey found in Appendix C provides a safe manner in which clients can provide anonymous feedback. This feedback can be used to help shape the future direction of the services you offer.

In order to allow clients the opportunity to participate in such a survey, staff may provide their client with:

- a paper copy of the survey and ask clients to place it in a secure location (such as a box in the hallway) when completed;
- a paper copy of the survey and a self-addressed stamped envelope so they can complete it at a later date and time;
- an online survey that clients can anonymously complete at their own time (at home, at a public library, or at a visit).
  - Please contact us if you would like help setting up a survey online using a free online survey tool such as www.surveymonkey.com

Client Responses to Satisfaction Reports

Below are samples of client satisfaction feedback, including responses to the Initial Client Satisfaction Survey:

1. How satisfied are you about talking with supervised visitation staff about the help you need (did they understand your needs)?
   - Not Satisfied At All – 0
   - Satisfied – 12
   - Very Satisfied – 74

2. Were you referred or sent to other places for services that can help you?
   - Yes – 85
No – 2

3. How satisfied are you with the places that you were sent to (did they give you the help you wanted)?
   Not Satisfied At All – 1
   Satisfied – 24
   Very Satisfied – 40
   Did Not Go – 20

4. Do you feel that you are better at dealing with your money situation than you were before you participated in this project?
   Yes – 77
   No – 4

5. Do you feel that you are learning how to become better with managing your money than you were before you participated in this project?
   Yes – 78
   No – 4

6. What did you like about the services you got?
   Some specific comments:
   • Helped me get a free lawyer and she helped me get social security for my son.
   • I like the shelter house conference on how to use coupons.
   • They told me about the summer school lunches for my children.
   • I was already getting child support but I think my ex-husband got advice on how to pay up the part he still owes me.
   • I got a job.
   • The services was helpful and although I was not able to get all the help I needed at once and still receiving services, I was able to get the most important ones taken care of; so I am very happy for the help received.
   • I was not able to utilize the services.
   • CSE brochure, easy website to negotiate, user friendly
   • Really listened and tried to help us with the kids
   • How nice, courteous, and sympathetic everyone was
   • Helped with children
• Understanding
  
  I appreciate the diligence of *** to help me. She called and assisted me in locating services that were useful and that bettered my conditions. I am very pleased with the outcome and care I received. Thanks a million.

• Networking
  
  They explained so I could understand what I needed to do to get help
  
  I am able to get my finances straight
  
  I was able to convert my military experience into civilian workforce terms to increase chances for employment
  
  I feel more confident in my interviews
  
  I am very pleased
  
  I was able to network and understand job searching better
  
  They got me coats for my kids
  
  I was strapped for money and the coats and gifts helped a lot
  
  Helped me get a free lawyer and she helped me get social security for my son. I like the shelter house conference on how to use coupons. They told me about the summer school lunches for my children. I was already getting child support but I think my ex-husband got advice on how to pay up the part he still owes me. I got a job. It is inviting, safe and comfortable here.

7. How can we make our services better?

Some specific comments:

• Services are fine
  
  Services are great, I feel safe with the child here seeing his father because he is scared of his dad outside this environment
  
  Providing me info using lawyer
  
  Give more specific positive and negative feedback
  
  We need more places and organizations to go for help in these difficult time
  
  Help get me a place to live that is not in the projects
  
  Needing more legal advice about child services
  
  Think you are doing great
  
  Can't think of anything else right now.
• The services are great, there are no complaints.
• Keep knowing where people can get help
• Keep doing what you are
• Keep guiding people
• I want the center to keep helping us with any new assistance
• Continue what you are doing
• I would like a father's group.
• Some of the people at the HUD office do not care.
• My husband would not do this and I guess he is going to jail now.
• I would like a father's group. Some of the people at the HUD office do not care. My husband would not do this and I guess he is going to jail now.
### Appendices

#### Appendix A: Links to National Financial Literacy Resources

<table>
<thead>
<tr>
<th>Program</th>
<th>Target Population</th>
<th>Category</th>
<th>Sponsor</th>
<th>Description</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Ourselves”</td>
<td>Elementary School Age Children</td>
<td>Introductory Economics</td>
<td>Junior Achievement</td>
<td>Story time and small children. JA uses compelling stories about helping, working, earning, and saving along with hands-on activities to engage the students.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“Our Families”</td>
<td>Elementary School Age Children</td>
<td>Introductory Economics</td>
<td>Junior Achievement</td>
<td>JA volunteers use a combination of pictures, stickers, and flashcards to engage students in activities about needs and wants, jobs, tools and skills, and interdependence.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“Our Community”</td>
<td>Elementary School Age Children</td>
<td>Introductory Economics</td>
<td>Junior Achievement</td>
<td>Through hands-on activities, the students learn about workers, the work they perform why workers are paid, what taxes are and how they are used, and where to save money.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>Program</td>
<td>Target Population</td>
<td>Category</td>
<td>Sponsor</td>
<td>Description</td>
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<tr>
<td>“Our City”</td>
<td>Elementary School Age Children</td>
<td>Introductory Economics</td>
<td>Junior Achievement</td>
<td>The students construct paper buildings, map out a city, write newspaper articles, plan their own restaurants, and examine why banks are important.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“Our Region”</td>
<td>Elementary School Age Children</td>
<td>Introductory Economics</td>
<td>Junior Achievement</td>
<td>In this program students discover the natural, human, and capital resources in their home states and in regions of the United States. JA classroom volunteers show how resources are combined to create goods and services that individuals, businesses, and organizations provide to consumers.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<tr>
<td>Program</td>
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<tr>
<td>“Our Nation”</td>
<td>Elementary School Age Children</td>
<td>Job Market</td>
<td>Junior Achievement</td>
<td>Our Nation is Junior Achievement’s fifth-grade program that provides practical information about businesses’ need for individuals who can meet the demands of the job market, including high-growth, high-demand jobs. Students will learn that businesses need workers with skills that are in demand, such as STEM skills – science, technology, engineering and math. They’ll understand that people who have these skills benefit from a growing number of career opportunities.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“More than Money”</td>
<td>Elementary School Age Children</td>
<td>Introductory Finances</td>
<td>Junior Achievement</td>
<td>More than Money teaches students about earning, spending, sharing, and saving money, and businesses they can start or jobs they can perform to earn money.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<td>Program</td>
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<tr>
<td>“Biz Kid$”</td>
<td>Elementary &amp; Middle School Age Children</td>
<td>Introductory</td>
<td>Junior Achievement</td>
<td>BizKid$ is a multi-media, multi-faceted initiative that shows school-aged children how to make and manage money, and teaches them about entrepreneurship. Includes television program, website, and classroom activities.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“Biz Town”</td>
<td>Elementary School Age Children</td>
<td>Introductory</td>
<td>Junior Achievement</td>
<td>Through daily lessons, hands-on activities, and active participation in this simulated community designed to support differentiated learning styles, students develop a strong understanding of the relationship between what they learn in school and their successful participation in a worldwide economy.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“America Works”</td>
<td>Middle School Age Children</td>
<td>Entrepreneurship</td>
<td>Junior Achievement</td>
<td>JA America Works provides students with examples of how business and entrepreneurship affected the economic development of the United States during the 19th century.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<tr>
<td>Program</td>
<td>Target Population</td>
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<tr>
<td>“Economics for Success”</td>
<td>Middle School Age Children</td>
<td>Personal Finance</td>
<td>Junior Achievement</td>
<td>JA Economics for Success explores personal finance and students' education and career options based on their skills, interests, and values. JA Economics for Success is a series of six activities recommended for students in grades six, seven, and eight.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“Finance Park”</td>
<td>Middle School Age Children</td>
<td>Financial Planning, Job</td>
<td>Junior Achievement</td>
<td>JA Finance Park is a month-long economics education program that introduces personal financial planning and career exploration. It is designed to be taught to middle grade and high school students by classroom teachers. At the culmination of this program, students visit JA Finance Park to put into practice what they’ve learned about economic options and the principles of budgeting.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
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<td>Program</td>
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<tr>
<td>“Global Marketplace”</td>
<td>Middle School Age Children</td>
<td>Macroeconomics</td>
<td>Junior Achievement</td>
<td>JA Global Marketplace is designed to provide practical information about the key aspects of the global economy, what makes world trade work, and how trade affects students’ daily lives.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
<tr>
<td>“It’s My Business”</td>
<td>Middle School Age Children</td>
<td>Entrepreneurship</td>
<td>Junior Achievement</td>
<td>JA It’s My Business! encompasses entrepreneurship curriculum for students in grades six, seven, and eight. The program emphasizes entrepreneurship while providing a strong focus on social studies, reading, and writing skills.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<td>Program</td>
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<tr>
<td>“Banks in Action”</td>
<td>High School</td>
<td>Finance</td>
<td>Junior Achievement</td>
<td>JA Banks in Action is a volunteer-led program built around eight classroom sessions. During each session, students learn the fundamentals of the banking industry and then have the opportunity to apply what they learn in a competitive environment using the <em>JA Banks in Action</em> computer simulation. Through the simulation, students form banking teams and operate a bank over time by making several decisions, each of which represents three months or a calendar quarter. Competing banks are doing the same thing and the banks start out on an equal basis. The banking team that develops the best strategy and makes a greater profit than its competitors is the winner, earning the title “Bank of Choice.”</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
</tr>
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<td>Program</td>
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<tr>
<td>“Be Entrepreneurial”</td>
<td>High School</td>
<td>Entrepreneurship</td>
<td>Junior Achievement</td>
<td>JA Be Entrepreneurial, a new high school program, focuses on challenging students, through interactive classroom activities, to start their own entrepreneurial venture while still in high school. One of ten JA programs designed with the specific needs of upper grade students in mind, <em>JA Be Entrepreneurial</em> provides useful, practical content to assist students to transition into becoming productive, contributing members of society.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<tr>
<td>“Business Ethics”</td>
<td>High School</td>
<td>Ethics</td>
<td>Junior Achievement</td>
<td>JA Business Ethics is designed to foster ethical decision-making in students as they prepare to enter the workforce. Students learn to recognize, analyze, and apply basic terminology, theories, and concepts common to the study of ethics. They explore their own ethical values and philosophy, establish ethical priorities, recognize key ethical issues, and learn to evaluate their decision-making process.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<tr>
<td>“Careers with a Purpose”</td>
<td>High School</td>
<td>Ethics</td>
<td>Junior Achievement</td>
<td>Through JA Careers with a Purpose, students learn to use ethical decision-making skills to make career and life decisions. They discover that their career can have a noble purpose by reviewing their values and life maxims.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<td>Program</td>
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<tr>
<td>“Company Program”</td>
<td>High School</td>
<td>Business</td>
<td>Junior Achievement</td>
<td>With the support and guidance of volunteer consultants from the local business community, the <em>JA Company Program</em> provides basic economic education for high school students. By organizing and operating an actual business enterprise, students not only learn how businesses function, they also learn about the structure of the U.S. free enterprise system and the benefits it provides.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<td>“Economics”</td>
<td>High School</td>
<td>Economics</td>
<td>Junior Achievement</td>
<td>JA Economics reinforces concepts of micro- and macro-economics by having students explore the basic characteristics of the U.S. economic system, and how economic principles influence business decisions. It also introduces students to career opportunities, consumer issues, and helps reinforce important academic and leadership skills, including: research and data analysis, problem-solving and critical thinking.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<td>“Exploring Economics”</td>
<td>High School</td>
<td>Economics</td>
<td>Junior Achievement</td>
<td>JA Exploring Economics tackles a complex subject and makes it accessible and fun for high school students through hands-on activities. JA Exploring Economics teaches concepts such as supply and demand and inflation, and teaches students about the effect which governments and the individual have on the global economy and on the price of a loaf of bread.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<tr>
<td>“Personal Finance”</td>
<td>High School</td>
<td>Personal Finance</td>
<td>Junior Achievement</td>
<td>This program introduces students to the importance of making wise financial choices. Students explore the role that money plays in achieving personal goals throughout life. They develop planning, goal setting, and thoughtful decision-making skills that will help them protect themselves from the unexpected financial pitfalls that plague so many adults.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<td>“Success Skills”</td>
<td>High School</td>
<td>Job Market</td>
<td>Junior Achievement</td>
<td>&quot;What do I need to know to find, get, and keep a job&quot;? The answer? <em>JA Success Skills</em>. Students participate in challenging exercises to help them develop personal strategies to achieve lifelong learning pursuits and career opportunities. Team-building exercises test their problem-solving and critical-thinking skills, as well as their ability to communicate, negotiate, and lead. Through engaging activities, they appreciate the importance of personal appearance, professional demeanor, punctuality, and written and oral communication.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<td>“Titan”</td>
<td>High School</td>
<td>Business</td>
<td>Junior Achievement</td>
<td>Coupled with the presence of a volunteer in the classroom, students apply their knowledge of business as they compete online in the highly competitive industry of the fictional Holo-Generator™. While simulating &quot;business quarters,&quot; students enter decisions on price, production, marketing, capital investment, and R &amp; D. The impact of the decisions will lead to the success or failure of each Holo-Generator™ company.</td>
<td><a href="http://www.ja.org">http://www.ja.org</a></td>
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<tr>
<td>“Feed the Pig for Tweens”</td>
<td>Elementary School Age Children</td>
<td>Savings, Budgeting</td>
<td>American Institute of CPAs</td>
<td>AICPA created a curriculum for students in grades 4-6. Using piglet characters to engage the students, it covers basic financial concepts such as need vs. wants, goal setting and budgeting. The website has an online game and the option to download the lessons.</td>
<td><a href="http://tweens.feedthepig.org">http://tweens.feedthepig.org</a> /tweens/</td>
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<tr>
<td>“Feed the Pig”</td>
<td>Adults</td>
<td>Savings, Budgeting</td>
<td>American Institute of CPAs</td>
<td>Fun, interactive tools to teach people from all backgrounds how they can save even during financial difficulty.</td>
<td><a href="http://www.feedthepig.org/">http://www.feedthepig.org/</a></td>
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<tr>
<td>“360 Degrees”</td>
<td>All stages</td>
<td>Personal Finance</td>
<td>American Institute of CPAs</td>
<td>Comprehensive online learning directed at multiple life stages and their different financial needs. Has reading materials and a series of financial calculators to facilitate financial planning.</td>
<td><a href="http://www.360financialliteracy.org/">http://www.360financialliteracy.org/</a></td>
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<td>“Women’s Financial Literacy Project”</td>
<td>Women and Girls</td>
<td>Personal Finance</td>
<td>Institute for Financial Literacy</td>
<td>The Women’s Financial Literacy ProjectTM uses educational programs that stress financial responsibility and cover budgeting techniques, the importance of saving, and the appropriate use of auto loans, mortgages, and credit cards. The women and girls participating in the Women’s Financial Literacy Project also learn about the effects of delinquency and bankruptcy and the importance of establishing good credit. The Institute for Financial Literacy provides instructor training and materials, textbooks, test correction templates, and program and technical support. Partnering agencies under this project provide administrative program support and provide direct program delivery, including instructors, classroom space and testing services.</td>
<td><a href="http://www.financiallit.org">http://www.financiallit.org</a></td>
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<td>“My Money.gov”</td>
<td>Adults</td>
<td>Personal Finance</td>
<td>US Federal Government cooperative program</td>
<td>MyMoney.gov is the U.S. government’s website dedicated to teaching all Americans the basics about financial education. Whether you are buying a home, balancing your checkbook, or investing in your 401(k), the resources on MyMoney.gov can help you maximize your financial decisions. Throughout the site, you will find important information from 20 Federal agencies and Bureaus designed to help you make smart financial choices.</td>
<td><a href="http://www.mymoney.gov/">http://www.mymoney.gov/</a></td>
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<tr>
<td>“Practical Money Skills for Life”</td>
<td>Adults</td>
<td>Personal Finance</td>
<td>VISA</td>
<td>Website produced by VISA and partners containing articles, calculators, and other tools to help consumers and educators be better informed on personal finance topics.</td>
<td><a href="http://www.practicalmoneykills.com/">http://www.practicalmoneykills.com/</a></td>
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<td>“What's My Score?”</td>
<td>Adults</td>
<td>Personal Finance</td>
<td>VISA</td>
<td>Website produced by VISA and partners containing articles, downloads, and other tools to help consumers and educators be better informed on how credit works and how credit scores can influence success.</td>
<td><a href="http://www.whatsmyscore.org/">http://www.whatsmyscore.org/</a></td>
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<td>“Money Smart”</td>
<td>Adults</td>
<td>Personal Finance</td>
<td>FDIC</td>
<td>In 2001, the FDIC started a national financial education curriculum by launching Money Smart, a comprehensive financial education curriculum designed to help low- and moderate-income individuals outside the financial mainstream enhance their financial skills and create positive banking relationships.</td>
<td><a href="http://www.thefinancialliteracyproject.org/">http://www.thefinancialliteracyproject.org/</a></td>
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<tr>
<td>“The Financial Literacy Project”</td>
<td>Adults</td>
<td>Personal Finance</td>
<td>The Financial Literacy Project</td>
<td>The Financial Literacy Project promotes prosperity and well-being through one-on-one coaching and educational events in community bookstores, public libraries, and through teleconferences, featuring top experts in personal financial planning. The Project is a non-profit, volunteer effort designed to make basic financial and investment information and education available to the public at large, including under-served consumers, while helping strengthen local communities. (In San Francisco, but has materials and a replicable model.)</td>
<td><a href="http://www.fdic.gov/consumers/consumer/moneysmart/">http://www.fdic.gov/consumers/consumer/moneysmart/</a></td>
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<td>“NEFE HSFPP”</td>
<td>High School</td>
<td>Financial Planning</td>
<td>National Endowment for Financial Education</td>
<td>Since 1984, NEFE has been addressing youth financial literacy with the nationally known NEFE High School Financial Planning Program® (HSFPP). The HSFPP consists of a seven unit student manual, instructor’s guide, and a dynamic suite of Web pages that offer a large, continually growing collection of resources, articles, and financial tools for teachers, students, and parents.</td>
<td><a href="http://www.nefe.org/">http://www.nefe.org/</a></td>
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<tr>
<td>“Smart about Money”</td>
<td>Adults</td>
<td>Financial Planning</td>
<td>National Endowment for Financial Education</td>
<td>We’re the National Endowment for Financial Education, a nonprofit foundation dedicated to helping you make sound financial decisions throughout life’s ups and downs. You’ll find practical articles, worksheets, tips and valuable resources from across the Web to help you understand and manage your money.</td>
<td><a href="http://www.smartaboutmoney.org/">http://www.smartaboutmoney.org/</a></td>
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<tr>
<td>“Money Skill”</td>
<td>High School</td>
<td>Personal Finance</td>
<td>American Financial Services Association</td>
<td>MoneySKILL educates high school students on the basic understanding of money management fundamentals in the content areas of income, expenses, assets, liabilities and risk management. The course is designed to be used as all or part of a course in economics, math, social studies or wherever personal finances are taught. Students can access the modules in the classroom or at home. Built-in quizzes test students’ grasp of each concept.</td>
<td><a href="http://www.moneyskill.org/">http://www.moneyskill.org/</a></td>
</tr>
<tr>
<td>“Credability”</td>
<td>Adults</td>
<td>Personal Finance</td>
<td>Credability</td>
<td>Credability offers a series of online and in-person workshops and discussions on debt, scams, credit, mortgages, and other areas of personal finance. They also offer credit counseling and financial advising.</td>
<td><a href="http://www.credability.org">http://www.credability.org</a></td>
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<td>“FoolProof”</td>
<td>Adult, Young Adult, Families, Children</td>
<td>Personal Finance</td>
<td>United Way</td>
<td>FoolProof provides websites with information and tools and also informative courses for multiple specific age groups. It also has a program designed to help adults enter the workforce without attending college or completing high school.</td>
<td><a href="http://www.foolproofonline.info/cu/interface/FL/uwbb.htm">http://www.foolproofonline.info/cu/interface/FL/uwbb.htm</a></td>
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<td>“Jump$tart”</td>
<td>K-12</td>
<td>Personal Finance</td>
<td>Jump$tart Coalition for Personal Financial Literacy</td>
<td>As a coalition of many organizations that conduct and support financial education and create, distribute or promote financial education materials and tools, Jump$tart avoids competing with its own partners to deliver educational products and programs. Jump$tart’s strategic role is, instead, to provide resources that complement and enhance the individual and collective work of its partners and to take on activities that advance the financial literacy effort on behalf of all of its partners. Resources include a Clearinghouse of financial education materials, information on Best Practices, and also a set of Standards for financial education.</td>
<td><a href="http://www.jumpstart.org/resources.html">http://www.jumpstart.org/resources.html</a></td>
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<td>“America Saves”</td>
<td>All stages</td>
<td>Savings</td>
<td>Federal Government</td>
<td>All over America, people just like you are proving that you don't have to be rich to build wealth. As members of America Saves, they are paying off their debts and saving to reach their financial goals. We can help, with tips and tools to help you set goals, develop strategies to reach those goals, and to start saving. So what are you waiting for? Enroll in America Saves and start making your dreams a reality.</td>
<td><a href="http://www.americasaves.org/">http://www.americasaves.org/</a></td>
</tr>
<tr>
<td>“Family Fiscal Fitness”</td>
<td>All stages</td>
<td>Personal Finance</td>
<td>Florida Office of the CFO</td>
<td>Website containing information on financial topics and rights, calculators, tools, and also information on agencies to contact for protecting rights.</td>
<td><a href="http://www.myfloridacfo.com/FamilyFiscalFitness/">http://www.myfloridacfo.com/FamilyFiscalFitness/</a></td>
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Appendix B: Forms

B-1: Letters of Agreement/Memoranda of Understanding

To be placed on your letterhead.

Date

Partnering Agency Head Name
Partnering Agency
Address
City, State Zip

RE: Collaborating in partnership to best provide services of shared clients and identify new clients

Dear Partnering Agency Head Name,

This letter is written to show the commitment of the [insert your Supervised Visitation Center name here] to collaborate with the [insert partnering agency name here]. The [Supervised Visitation Center] staff understands the mission of [insert partnering agency name here] and are eager to partner with you on a myriad of services. At the [Supervised Visitation Center] we see tremendous value in a partnership that would provide the most comprehensive services available for clients in [insert your county or city here].

Through the following processes [Supervised Visitation Center] and [partnering agency] can work together to best serve the clients that are eligible for services provided at both agencies.

- [Supervised Visitation Center] will cross-train/educate [partnering agency] staff on the services provided at [Supervised Visitation Center]
- [Supervised Visitation Center] will refer clients to [partnering agency] who meet the eligibility requirements of the [partnering agency]
• Individuals referred to [partnering agency] will receive a point of contact person and information about the services provided there.

Although this project will present a new partnership for our agency, we are committed to collaborate on best practices for referrals, educational support and feedback on access.

We look forward to working and finding ways to assist our greatest investment – Florida’s children.

Sincerely,

Your Name
Your Title
B-2: Sample Intake Forms

Additional INTAKE INFORMATION

To be used after a family has been identified as needing CSE services

Date of Referral: _______ Source of Referral: _______ Judge: _______________ Division: _______
Case #: _______ Intake Completed by: ____________________________

Custodial Parent: ___________________________ Relationship: _______________ SSN: ____________
Address: ____________________________

Home #: _______ Cell #: _______ Work #: _______ email: ____________________________
DOB: _______ Race/Gender: _______ Ethnicity: _______ Education at time of intake _____

Is parent currently taking college courses or certificate training? Yes ______ No _______

Attorney's Name: ____________________________ Phone #: _______ Fax#: _______

Attorney's Address: ____________________________

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<tr>
<th>Children</th>
<th>Gender</th>
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<th>Age</th>
<th>Race</th>
<th>Ethnicity</th>
<th>SSN</th>
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Non-Custodial Parent: ____________________________ Relationship: _______________ SSN: ____________
Address: ____________________________

Home #: _______ Cell #: _______ Work #: _______ email: ____________________________
DOB: _______ Race/Gender: _______ Ethnicity: _______ Education at time of intake _____

Is parent currently taking college courses or certificate training? Yes ______ No _______

Attorney's Name: ____________________________ Phone #: _______ Fax#: _______

Attorney's Address: ____________________________
Custodial Parent

Is custodial parent receiving CSE services? Yes ________ No ________ If yes, CSE Case Number(s): ______ ______

for which children? _______________________________________________________________________________________

Does parent require additional CSE services, for example, order modification, etc? Yes ________ No ___

If yes, what services? ______________________________________________________________________________________

Obligation amount (to be provided by CSE) ________ (amount/time interval) Current? Yes ________

No ___ If no, how much delinquent? ___________________________________________________________________________

Does parent need education about CSE services? Yes ________ No ________ If yes, did staff educate

parent about CSE services? Yes ________ No ________ If yes, date _________________________________

Does parent need referral to CSE? Yes ___ No ___ Date(s) referral provided: _______________________________

(This information will be supplemented by CSE, which will supply support amounts, intervals, and services
rendered by CSE)

Did supervised visitation staff assist the parent in applying for services? Yes _ No ___ If referral made,

what is outcome? ______________________________________________________________________________________

Services Rendered by CSE and Date

Missing parent services ________________ Paternity established ________________

Support obligation established __________ Support obligation modified ________________

Support obligation terminated __________ Other: __________________________________________________________________

Section Below to be completed by staff over the project period

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<tr>
<th>Case Number</th>
<th>Receiving CSE services?</th>
<th>Amount</th>
<th>Payment current</th>
<th>Delinquent amount</th>
<th>Arrears?</th>
<th>Is parent paying on arrears?</th>
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Noncustodial Parent Information

Is non-custodial parent receiving CSE services? Yes ________ No ________

If yes, CSE Case Number(s): ______ for which children? ________________________________
Does parent require additional CSE services, for example, order modification, etc? Yes ________ No ____
If yes, what services? ________________________________________________________________

Obligation amount (to be provided by CSE) _________ (amount/time interval) Current? Yes ________
No ____ If no, how much delinquent? ______________________________________________________

Does parent need education about CSE services? Yes ________ No ________ If yes, did staff educate
parent about CSE services? Yes ________ No ________ If yes, date _________________________________

Does parent need referral to CSE? Yes ___ No ___ Date(s) referral provided: ___________________________

(This information will be supplemented by CSE, which will supply support amounts, intervals, and services rendered by CSE)

Did supervised visitation staff assist the parent in applying for services? Yes _ No ___ If referral made, what is outcome? ____________________________________________________________

Services Rendered by CSE and Date

Missing parent services ________________________ Paternity established __________________________

Support obligation established _____________ Support obligation modified ______________________

Support obligation terminated _____________ Other: ________________________________

Section Below to be completed by staff over project period

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<th>Is parent paying on arrears?</th>
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Does either parent receive CSE services for other child(ren) not subject to the supervised
visitation order? Yes _____ No ___ These parents may then be included in the Pilot Program.

If No: Does either parent need CSE services for other child? Yes __________ No _________

If yes to either of the above questions, create new form and begin tracking involvement for this child.

<table>
<thead>
<tr>
<th>Children:</th>
<th>Gender:</th>
<th>DOB:</th>
<th>Age:</th>
<th>Race:</th>
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Is custodial parent employed? Yes _____ No _______ If yes: Full time ____ Part time ___

Describe current job:

Self-employed _______________ Business professional _______________

Skilled laborer _______________ Hourly wage worker (please specify: _____________)

Para-professional (clerical, CNA, tech) ________ Professional: ________________

Other-specify: _____________________________________________

If no, does custodial parent need a referral? Yes _ No ___

Has supervised visitation program made referral? Yes _ No ___ If yes, when was contact made? ______

What was the outcome? ________________________________

Is custodial parent employed? Yes _____ No _______ If yes: Full time ____ Part time ___

Describe current job:

Self-employed _______________ Business professional _______________

Skilled laborer _______________ Hourly wage worker (please specify: _____________)

Para-professional (clerical, CNA, tech) ________ Professional: ________________

Other-specify: _____________________________________________

If no, does custodial parent need a referral? Yes _ No ___

Has supervised visitation program made referral? Yes _ No ___ If yes, when was contact made? ______

What was the outcome? ________________________________

Father of children is: Custodial parent _______ Noncustodial parent ________________

Is father active in a Fatherhood Program at time of Intake? Yes ______ No _______ If yes, which program? ________________________________

Describe services rendered as described by parent (example: support, mentoring, etc): ____________________________
______________________________________________________________________________________________
Were education about Fatherhood Programs offered by staff of supervised visitation program? Yes _____ No ___ 

Is referral to a Fatherhood Program needed? Yes _____ No ______ If no, why not? ________________________________ If yes, to what program was he referred? ______ When was referral made? ________________ Who made the referral? ___________________________ What was the outcome? ____________________________________________ Follow up? ____________________________________________

Does custodial parent need to be referred to housing agencies? Yes ______ No ______ If yes, has supervised visitation program made contact? Yes _______ No __ If yes, to who was the parent referred? ___________________________ When was contact made? ___________ What was the outcome? ______________________________________ Follow up ______________________________________

Does noncustodial parent need to be referred to housing agencies? Yes ______ No ______ If yes, has supervised visitation program made contact? Yes _______ No __ If yes, to who was the parent referred? ___________________________ When was contact made? ___________ What was the outcome? ______________________________________ Follow up ______________________________________

Does custodial parent need to be referred to Assets for Independence Program? Yes . No ___ If yes, has supervised visitation program made contact? Yes _______ No __ If yes, where was the parent referred? ___________________________ When was contact made? ___________ What was the outcome? ______________________________________ Follow up ______________________________________

Does noncustodial parent need to be referred to Assets for Independence Program? Yes _______ No __ If yes, has supervised visitation program made contact? Yes _______ No __ If yes, where was the parent referred? ___________________________ When was contact made? ___________ What was the outcome? ______________________________________ Follow up ______________________________________
<table>
<thead>
<tr>
<th>Date Referral or Follow up made</th>
<th>Type of Referral</th>
<th>Outcome or Follow up with parent and/or agency</th>
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<td>Initial Referral to:</td>
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B-3: Sample Client Satisfaction Forms

Initial Client Satisfaction Survey

Please circle your answers below

1. How satisfied are you about talking with supervised visitation staff about the help you need (did they understand your needs)?
   - Not Satisfied At All
   - Satisfied
   - Very Satisfied

2. Were you referred or sent to other places for services that can help you?
   - Yes
   - No

3. How satisfied are you with the places that you were sent to (did they give you the help you wanted)?
   - Not Satisfied At All
   - Satisfied
   - Very Satisfied
   - Did Not Go

4. Do you feel that you are better at dealing with your money situation than you were before you participated in this project?
   - Yes
   - No

5. Do you feel that you are learning how to become better with managing your money than you were before you participated in this project?
   - Yes
   - No

6. What did you like about the services you got?

7. How can we make our services better?
Appendix C: Resources for Clients

C-1: Informational Posters for Display

GET $MART WITH MONEY

Have a Partner to Save Money...
USE A BANK!

Open a checking account! When you open a checking account, your bank becomes your partner. It’s a great way to pay bills, track spending, and have access to free online banking and better interest rates on loans!

To the Rescue!
HELPFUL WEBSITES

• National Foundation for Credit Counseling (www.nfcc.org).

• Visit (www.smartaboutmoney.org) for tracking your expenses.

• Community Action Agencies assist with a variety of services (http://www.dca.state.fl.us).

• Contact your case manager, counselor, or local United Way or visit www.liveunited.org to find an “Assets for Independence” financial education program near you.

Battle Overspending by Cutting Costs
HOLIDAY SHOPPING TIPS

• Start in January planning for holidays and birthdays. Set aside a small amount of money each month just for these gifts.

• Once the holiday season begins, make a budget and stick to it!

• Plan ahead – last minute shopping can easily lead to overspending!

• Make creative gifts, look for deals, and pay with cash.
GET SMART WITH MONEY

Have a Partner to Save Money...

USE A BANK!

Why?
- Saving helps protect you from financial emergencies!
- Saving can keep you OUT of debt!
- Saving will help you buy large items that you need!
- Saving can help you build a secure future.

How to Save:
- Open a savings account at a bank.
- Start small. Choose what amount of money you can deposit each month. Then consider it a monthly bill. It’s paying for your future, and your child’s future.
- Don’t touch it! The interest rate will help your money grow over time and soon you will have a larger sum of money.

Team Up – Involve the Whole Family

Teach Difference between Needs & Wants
- A need is something that is basic to being alive, for example water, food, shelter, money.
- A want is something that you don’t need, but that you would like to have, such as a big screen TV or fancy clothes.

Communication & Cooperation
- Discuss each family member’s needs and wants, so that everyone can be a part of the plan.

Responsibility
- Saving is every family member’s job.
- Encourage each other to spend wisely and set up a plan that is right for your family!

Ask for Help
- Contact your case manager, counselor, or local United Way or visit www.livemoneyed.org to find an “ Assets for Independence” financial education program near you.

Getting Started:
Open a checking account! When you open a checking account, your bank becomes your partner. It’s a great way to pay bills, track spending and have access to free online banking and better interest rates on loans!

Why?
- Without using a bank, you will be left to depend on many alternative service providers when you need to cash checks and take out loans. Check Cashing Stores and Payday Lenders COST MORE than you would pay if you used a bank!
- Title Lenders COST MORE and if you don’t pay them on time, you will lose your car!
- Rent-to-Own Stores COST MORE and customers have no rights to merchandise unless the whole amount is paid!

Use your Bank’s Services to Track Spending
- If you have internet access, you can check your account online daily.
- Balance everyday – this means adding the money that has been deposited and subtracting the money that was withdrawn from your account during the day and making sure you know exactly how much you have.

Danger! Credit Cards
- Try to stick to only one credit card and only use it when you have the money to pay it off the charge immediately!
- If you only make only a minimum payment (2% of total balance) on a $1000 credit card charge, it will take you 6 1/2 years to pay it off and you will end up paying $579.12 more in interest.

Help! I Need a Job!
- A great first step to getting smart with money is finding a job.
- Find your local WORKFORCE Plus by visiting www.wfplus.org or talk to your caseworker or counselor for more information on job assistance programs.

Make a Log
- Write down everything you spend money on for a month. This will help you see where your money is going!

Create a Budget
- Make a plan for how you will spend your money.
- Remember the difference between needs and wants.

Keep Track of Bills
- Late fees can add up!
- Tape payment due dates on the fridge and hang bills from magnetic clips as reminders.

Battle Overspending! Cut Costs

Lower food costs
- Use coupons! They add up.
- Don’t grocery-shop when you are hungry.
- Buy off-brands and look for “on sale” items.
- Avoid eating out and learn to make food at home!

Lower entertainment costs
- Find low-cost activities to enjoy with your family – Hike, bike, go to a park, or read together!

Buy used
- Thrift stores carry everything from clothes to furniture to dishes, as well as great gifts for children.
- By shopping there, you are helping charities.
C-2: Affirmation Cards for Parents

The Clearinghouse created affirmation cards for parents to inspire them. The parental affirmation cards below fit into the business card template created in MS Word. Purchase standard business card sheets from your local office supply store and print these directly onto them. Programs can design their own, and distribute them to participating clients.

I will be there for my family.

I will have courage during stressful times.

Nothing is Impossible!

I will work hard and achieve my dreams.

I am strong and competent.
I will be there for my family.
I will be there for my family.
I will be there for my family.
I will be there for my family.
I will be there for my family.
I will have courage during stressful times.
Nothing is Impossible!
I will work hard and achieve my dreams.

Nothing is Impossible!
I will work hard and achieve my dreams.

Nothing is Impossible!
I will work hard and achieve my dreams.

Nothing is Impossible!
I will work hard and achieve my dreams.

Nothing is Impossible!
I will work hard and achieve my dreams.

Nothing is Impossible!
I will work hard and achieve my dreams.
I am strong and competent.
C-3: Flyers/Informational Brochures

The following informational brochure/flyer provides a brief look at the program. For individuals and families that may be hesitant at first this is something you can provide them to look over. Please update this flyer so it includes the name of your supervised visitation center along with your contact information and possibly a logo of your program.
Delinquent Child Support

Who does it really affect?

Not paying child support can affect both the child(ren) and the parent(s).

Not paying child support can result in:

- Driver’s license being suspended
- Worker’s compensation intercept
- Professional license suspension
- Liens
- Seizure of bank accounts
- Denial or suspension of a passport
- Income deduction orders
- IRS intercept
- Lottery intercept

Don’t let this be you

If you need an employment referral or other community resources to help you get back on track with your child support, or to establish child support, let us help you.

Call and schedule an appointment today!

Or ask for help upon your next visit. We are here to help you get connected to services in the community.

Please call ### - ### - #### and ask for ****.
WOULD YOU LIKE INFORMATION ABOUT COMMUNITY RESOURCES TO HELP YOUR FAMILY?

VOLUNTARY STUDY for SUPERVISED VISITATION CLIENTS

This project is being conducted under the auspices of the Clearinghouse on Supervised Visitation which is part of the Institute for Family Violence Studies in the Florida State University College of Social Work. Karen Oehme, J.D. of Florida State University is directing the project.

You can get help with or without participation in the study!
Appendix D: Programs and Services Providers in Florida by County

D-1: Child Support Enforcement Locations

ALL CHILD SUPPORT ENFORCEMENT LOCATIONS CAN BE REACHED AT 800-622-5437 UNLESS OTHERWISE NOTED

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<th>County</th>
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<td>Bay County</td>
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<td>Dade County/Miami</td>
<td>100 S. Biscayne Blvd., Suite 3100 Miami, FL 33131</td>
<td>1.305.530.2600</td>
<td><a href="http://miamisao.com/services/childsupport">http://miamisao.com/services/childsupport</a></td>
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# D-2: Supervised Visitation Programs

## First Judicial Circuit
Brandi Hicks  
CHS of Florida Family Visitation Center  
1300 N Palafox Street  
Pensacola, FL 32501  
850-266-2743  
brandi.hicks@chsfl.org

Sharon Rogers  
Judge Ben Gordon, Jr.  
Family Visitation Center  
1 Old Ferry Road  
PO Box 436  
Shalimar, FL 32579  
850-609-1850  
sharongrogers@hotmail.com

Sharon Rogers & Ken Tate  
Friends of the Family Visitation Center  
312 College Ave  
Defuniak Springs, FL 32435  
850-892-3915  
Manager@fvc.gccoxmail.com

## Second Judicial Circuit
Angela Lindsey  
DISC Village  
1000 West Tharpe St, Suite 1  
Tallahassee, FL 32303  
850-617-1192  
alindsey@discvillage.com

Sandra Barlow  
Tallahassee Supervised Visitation Center  
2888 Mahan Dr, Suite 1  
Tallahassee, FL 32308  
850-577-9077  
sanbar107@msn.com

## Third Judicial Circuit
Linda Stroud  
Family Visitation Center of the Suwannee Valley  
620 SW Arlington Blvd  
Lake City, FL 32025  
386-758-0591  
linda.stroud@chsfl.org

Linda Stroud  
Family Nurturing Center of Florida  
2759 Bartley Cr  
Jacksonville, FL 32207  
904-389-4244  
stella@FnCFlorida.org  
*visitation and exchanges

## Fourth Judicial Circuit
Stella Johnson  
Family Nurturing Center of Florida  
2759 Bartley Cr  
Jacksonville, FL 32207  
904-389-4244  
stella@FnCFlorida.org  
*visitation and exchanges

## Fifth Judicial Circuit
Jerry Childress  
Family Visitation Center of Hernando County  
275 Oak St  
Brooksville, FL 34601  
352-796-7024  
jchildren@mfcs.us.com

## Sixth Judicial Circuit
Kris Nowland  
Visitation Center of CASA  
PO Box 414  
St Petersburg, FL 33731  
727-895-4912  
knowland@casa-stpete.org

Tina White  
Family Partnership Visitation Program  
7320 State Rd 52  
Hudson, FL 34667  
727-234-7795  
familypartnerships@gmail.com

## Second Judicial Circuit
Kelly Sinn  
Sunrise of Pasco County (Domestic and Sexual Violence Center)  
PO Box 928  
Dade City, FL 33526-0928  
352-521-3358  
ksinn@sunrisepasco.org

*visitation and exchanges

*visitation for dependency only

Mailing Address:  
3333 W Pensacola St, Suite 310  
Tallahassee, FL 32304

*visitation and exchanges

86029 Pages Dairy Rd  
Yulee, FL 32097  
*visitation and exchanges

2270 Blanding Blvd  
Jacksonville, FL 32210  
*visitation for dependency only
Magda Embden
East Pasco Visitation Center
12720 Smith Rd
Dade City, FL 33525
352-521-1681
Cell: 352-467-2297
membden@sunrisepasco.org

Mailing Address:
PO Box 928
Dade City, FL 33526

Seventh Judicial Circuit
Stephanie Morrow
Family Resource Connection
(Putnam County Location)
605 St Johns Ave, Suite 102
Palatka, FL 32177
386-385-5093
Cell: 904-315-7171
Stephanie@familyresourcelfl.org

Eight Judicial Circuit
Eric Losciale
Tree House Visitation Center
525 S Ridgewood Ave
Daytona Beach, FL 32114
386-323-2550
Eric.Losciale@chsfl.org

Eighth Judicial Circuit
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Tenth Judicial Circuit
Shirley McBride
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863-413-3126
Shirley.mcbride@chsfl.org
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175 NW 1st Ave, 15th Fl  
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Jenine Camejo  
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Twelfth Judicial Circuit
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SheilaM@cpcsarasota.org

Thirteenth Judicial Circuit
Denise Von Schmidt  
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4520 Oak Fair Blvd  
Tampa, FL 33610  
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Trish Waterman  
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Fax: 813-276-2404  
watermpl@fljud13.org

**Fourteenth Judicial Circuit**
Gina Martinelli  
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408 E Hwy 90  
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Life Management Center – SV Program  
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117 S Waukesha St  
Bonifay, FL 32425

Big Bend CBC  
4452 Clinton St  
Marianna, FL 32446
**Fifteenth Judicial Circuit**
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**Sixteenth Judicial Circuit**
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**Seventeenth Judicial Circuit**
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lnorman@safeguardofseminole.org

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cbtherapy@msn.com

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2967 W Midway Rd
Ft Pierce, FL 34981
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148 Vista Royal Square
Vero Beach, FL 34962
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Twentieth Judicial Circuit
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gtunnock@caccollier.org

Manuela Moeller
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Supervised Visitation
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Port Charlotte, FL 33952
941-613-3910
mmoeller@cnswnfl.org

*dependency cases only

Shellie Brady
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239-461-7645
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*dependency cases only

Tina Friedman
Family Resource Center of SW Florida
3830 Evans Ave
Fort Myers, FL 33901
561-706-6715
Tfriedman01@comcast.net
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<th>County</th>
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<tr>
<td><strong>Alachua County</strong></td>
<td>4800 SW 13th Street, Gainesville, FL 32608</td>
<td>(352) 955-2245</td>
<td><a href="http://www.floridaworksonline.com/">http://www.floridaworksonline.com/</a></td>
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<td><strong>Baker County</strong></td>
<td>1184 South 6th Street, Macclenny, FL 32063</td>
<td>(904) 259-9309</td>
<td><a href="http://www.worksourcefl.com/">http://www.worksourcefl.com/</a></td>
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<td><strong>Bay County</strong></td>
<td>625 Highway 231, Panama City, FL 32405</td>
<td>(850) 872-4340</td>
<td><a href="http://www.workforcecenter.org/">http://www.workforcecenter.org/</a></td>
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<td><strong>Bradford County</strong></td>
<td>819 South Walnut Street, Starke, FL 32091</td>
<td>(904) 964-8092</td>
<td><a href="http://www.floridaworksonline.com/">http://www.floridaworksonline.com/</a></td>
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<tr>
<td><strong>Brevard County</strong></td>
<td>3880 South Washington Avenue Suite 214, Titusville, FL 32780</td>
<td>(321) 504-7600</td>
<td><a href="http://www.brevardworkforce.com">http://www.brevardworkforce.com</a></td>
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<tr>
<td><strong>Broward County</strong></td>
<td>Country Club Plaza 5275, Fort Lauderdale, FL 33309</td>
<td>(954) 967-1010</td>
<td><a href="http://www.wf1broward.com/">http://www.wf1broward.com/</a></td>
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<tr>
<td><strong>Broward County</strong></td>
<td>7550 Davie Road Ext, Hollywood, FL 33024</td>
<td>(954) 677-5555</td>
<td><a href="http://www.wf1broward.com/">http://www.wf1broward.com/</a></td>
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<tr>
<td><strong>Calhoun County</strong></td>
<td>16908 NE Pear St, Suite 2, Blountstown, FL 32424</td>
<td>(850) 674-5088</td>
<td><a href="http://onestopahead.com/">http://onestopahead.com/</a></td>
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<td><strong>Charlotte County</strong></td>
<td>1032 Tamiami Trail, Port Charlotte, FL 33953</td>
<td>(800) 557-3242</td>
<td><a href="http://www.swflworks.org/">http://www.swflworks.org/</a></td>
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<td><strong>Citrus County</strong></td>
<td>1103 East Inverness Blvd, Inverness, FL 34452</td>
<td>(352) 637-2223</td>
<td><a href="http://www.clmworkforce.com/">http://www.clmworkforce.com/</a></td>
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<td><strong>Clay County</strong></td>
<td>1845 Town Center Blvd, Fleming Island, FL 32003</td>
<td>(904) 213-3888</td>
<td><a href="http://www.worksourcefl.com/">http://www.worksourcefl.com/</a></td>
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<td><strong>Collier County</strong></td>
<td>750 South 5th Street, Immokalee, FL 34142</td>
<td>(800) 557-3242</td>
<td><a href="http://www.swflworks.org/">http://www.swflworks.org/</a></td>
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<td><strong>Palm Bay</strong></td>
<td>Country Club Plaza 5275, Fort Lauderdale, FL 33309</td>
<td>(954) 969-3541</td>
<td><a href="http://www.wf1broward.com/">http://www.wf1broward.com/</a></td>
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<td><strong>Rockledge</strong></td>
<td>295 Barnes Boulevard, Rockledge, FL 32955</td>
<td>(321) 504-7600</td>
<td><a href="http://www.brevardworkforce.com">http://www.brevardworkforce.com</a></td>
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<td><strong>Stuart</strong></td>
<td>2610 West Oakland Park Boulevard, Stuart, FL 34994</td>
<td>(772) 287-5555</td>
<td><a href="http://www.worksourcefl.com/">http://www.worksourcefl.com/</a></td>
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<td><strong>West Palm Beach</strong></td>
<td>2301 W. Sample Road, Lake Worth, FL 33460</td>
<td>(561) 557-3242</td>
<td><a href="http://www.swflworks.org/">http://www.swflworks.org/</a></td>
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<tr>
<td><strong>West Palm Beach</strong></td>
<td>3353 Radio Road, Naples, FL 34104</td>
<td>(800) 557-3242</td>
<td><a href="http://www.swflworks.org/">http://www.swflworks.org/</a></td>
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**Columbia County**  
1389 U.S. Highway 90  
West Suite 170  
Lake City, FL 32055  
(386) 755-9026  
http://www.floridacrown.org/  

**Dade County**  
4690 NW 183rd Street  
Miami, FL 33055  
(305) 620-8012  
http://www.southflorida workforce.com/w/index. html  

240 East 1st Ave, Ste 208  
Hialeah, FL 33010  
(305) 883-6925  
http://www.southflorida workforce.com/w/index. html  

2851 West 68th St, Ste 14  
Hialeah, FL 33016  
(305) 826-4011  
http://www.southflorida workforce.com/w/index. html  

140 NE 8 Street  
Homestead, FL 33030  
(305) 242-5373  
http://www.southflorida workforce.com/w/index. html  

701 SW 27th Avenue  
Miami, FL 33135  
(305) 643-3300  
http://www.southflorida workforce.com/w/index. html  

**833 6th Street, 2nd Floor**  
**Miami Beach, FL 33139**  
(305) 532-5350  
http://www.southflorida workforce.com/w/index.html  

**633 NE 167th St, Ste 200**  
**North Miami Beach,**  
**FL 33162**  
(305) 654-7175  
http://www.southflorida workforce.com/w/index.html  

**7900 NW 27th Ave, #200**  
**Miami, FL 33147**  
(305) 693-2060  
http://www.southflorida workforce.com/w/index.html  

**9555 SW 175 Terrace**  
**Miami, FL 33175**  
(305) 252-4440  
http://www.southflorida workforce.com/w/index.html  

**8485 Bird Road**  
**Miami, FL 33135**  
(305) 228-2300  
http://www.southflorida workforce.com/w/index.html  

**De Soto County**  
2160 Northeast Roan Ave  
Arcadia, FL 34266  
(863) 993-1008  
http://www.heartland- workforce.org/  

**Dixie County**  
25815 SE Hwy 19, Unit 1  
Post Office Box 567  
Old Town, FL 32680  
(352) 542-3373  
http://www.floridacrown.org/  

**Duval County**  
5000-2 Norwood Avenue  
Jacksonville, FL 32208  
(904) 924-1710  
http://www.worksourcefl.com/  

6800 Southpoint Parkway Suite 950  
Jacksonville, FL 32216  
(904) 997-3100 x2360  
http://www.worksourcefl.com/  

**Escambia County**  
3670-A North L Street  
Pensacola, FL 32505  
(850) 607-8700  
http://www.workforceescarosa.com/  

**Flagler County**  
20 Airport Road, Suite E  
Palm Coast, FL 32164  
(386) 586-5169  
http://www.onestops.com/  

**Franklin County**  
625 Highway 231  
Mariner Plaza  
Panama City, FL 32405  
(850) 872-4340  
http://www.workforcecenter.org/
<table>
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<th>County</th>
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<td>Gadsden County</td>
<td>1140 W. Clark Street</td>
<td>Quincy</td>
<td>32351</td>
<td>(850) 875-4040</td>
<td><a href="http://www.wfplus.org/">http://www.wfplus.org/</a></td>
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<td>Gilchrist County</td>
<td>211-B Southeast 11th St</td>
<td>Trenton</td>
<td>32693</td>
<td>(352) 463-3677</td>
<td><a href="http://www.floridacrown.org/">http://www.floridacrown.org/</a></td>
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<td>Gulf County</td>
<td>625 Highway 231 Mariner Plaza</td>
<td>Panama City</td>
<td>32405</td>
<td>(850) 872-4340</td>
<td><a href="http://www.workforcecentral.org/">http://www.workforcecentral.org/</a></td>
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<tr>
<td>Hendry County</td>
<td>921 Anvil Way</td>
<td>LaBelle</td>
<td>33935</td>
<td>(800) 557-3242</td>
<td><a href="http://www.swflworks.org/">http://www.swflworks.org/</a></td>
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<td>Hillsborough County</td>
<td>9350 Bay Plaza Blvd</td>
<td>#121</td>
<td>Tampa, FL 33619</td>
<td>(813) 930-7832</td>
<td><a href="http://www.workforcemap.com/">http://www.workforcemap.com/</a></td>
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<tr>
<td>Lake County</td>
<td>1415 South 14th Street, Suite 100, Southside Shopping Center</td>
<td>Leesburg</td>
<td>34748</td>
<td>(352) 360-6280</td>
<td><a href="http://www.workforcecentralflorida.com">http://www.workforcecentralflorida.com</a></td>
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<td>Lee County</td>
<td>1020 Cultural Park Boulevard, Bldg # 2</td>
<td>Cape Coral</td>
<td>33990</td>
<td>(800) 557-3242</td>
<td><a href="http://www.swflworks.org/">http://www.swflworks.org/</a></td>
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</table>
| **Madison County** | 1111 12th St, Suite 308  
705 East Base Street  
Madison, FL 32340  
(850) 973-9675  
[www.nfworkforce.org](http://www.nfworkforce.org) |
|-------------------|--------------------------------------------------|
| **Manatee County**| 3526 9th Street West  
Bradenton, FL 34205  
(941) 714-7449  
| **Marion County** | 2703 NE 14th Street  
Ocala, FL 34470  
(352) 840-5700  
| **Martin County** | 2351 SE Monterey Road  
Stuart, FL 34994  
(866) 482-4473  
[http://www.yourworkforsolutions.com](http://www.yourworkforsolutions.com) |
| **Martin County** | 5851 SE Community Dr  
Stuart, FL 34994  
(866) 482-4473  
[http://www.yourworkforsolutions.com](http://www.yourworkforsolutions.com) |
| **Monroe County** | 96042 Lofton Square Ct  
Yulee, FL 32097  
(904) 432-0009  
| **Nassau County** | 103400 Overseas Hwy  
Ste 239  
Key Largo, FL 33037  
(305) 853-3540  
| **Orange County** | 1563 Florida Mall Ave  
Orlando, FL 32809  
(407) 531-1123  
[http://www.workforcecentralflorida.com](http://www.workforcecentralflorida.com) |
| **Osceola County** | 1392 East Vine Street  
Kissimmee, FL 34744  
(407) 705-1555  
[http://www.workforcecentralflorida.com](http://www.workforcecentralflorida.com) |
| **Palm Beach County** | 1085 South Main Street  
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(561) 829-2040 x2200  
| **Pasco County** | 5851 SE Community Dr  
Stuart, FL 34994  
(866) 482-4473  
[http://www.yourworkforsolutions.com](http://www.yourworkforsolutions.com) |
| **Pasco County** | 4440 Grand Boulevard,  
Trouble Creek Square  
New Port Richey  
FL 34652  
(727) 484-3400  
[http://www.careercentraljobs.com](http://www.careercentraljobs.com) |
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<td>Pinellas County</td>
<td>1510 Barry Street Clearwater, FL 33756</td>
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<td>(727) 524-4344</td>
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<td>2312 Gulf-to-Bay Blvd Clearwater, FL 33765</td>
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<td>3420 8th Avenue South St. Petersburg, FL 33711</td>
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<td>(727) 524-4344</td>
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<td>624 1st Avenue South St. Petersburg, FL 33701</td>
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<td>(727) 524-4344</td>
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<td><a href="https://www.worknetpinnellasdf.org/wn/index.php">https://www.worknetpinnellasdf.org/wn/index.php</a></td>
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<td>Polk County</td>
<td>309 North Ingraham Ave Lakeland, FL 33801</td>
<td>Lakeland, FL 33801</td>
<td>(863) 508-1100</td>
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<td><a href="http://www.polkworks.org/">http://www.polkworks.org/</a></td>
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<td>500 E. Lake Howard Dr Winter Haven, FL 33881</td>
<td>Winter Haven, FL 33881</td>
<td>(863) 508-1100</td>
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<td>Putnam County</td>
<td>400 State Road 19 N. (Palatka Mall), Suite 33</td>
<td>Palatka, FL 32177</td>
<td>(386) 329-3724</td>
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<td><a href="http://www.worksourcefl.com/">http://www.worksourcefl.com/</a></td>
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<td>St. Johns County 525 State Rd 16 Ste 109</td>
<td>St. Augustine, FL 32084</td>
<td>(904) 819-0231</td>
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<td><a href="http://www.worksourcefl.com/">http://www.worksourcefl.com/</a></td>
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<td></td>
<td>St. Lucie County 584 NW University Blvd,</td>
<td>Port St. Lucie, FL 34986</td>
<td>(866) 482-4473</td>
<td></td>
<td><a href="http://www.yourworkforcesolutions.com">http://www.yourworkforcesolutions.com</a></td>
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<td>Santa Rosa County 5723 Highway 90 Milton, FL 32583</td>
<td>(850) 983-5325</td>
<td><a href="http://www.workforceescarosa.com/">http://www.workforceescarosa.com/</a></td>
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<td>Sarasota County 897 East Venice Ave Venice, FL 34285</td>
<td>(941) 486-2682</td>
<td><a href="http://www.suncoastworkforce.org/">http://www.suncoastworkforce.org/</a></td>
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<td>3660 N Washington Blvd Sarasota, FL 34234</td>
<td>Sarasota, FL 34234</td>
<td>(941) 358-4200</td>
<td></td>
<td><a href="http://www.suncoastworkforce.org/">http://www.suncoastworkforce.org/</a></td>
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<tr>
<td>Seminole County</td>
<td>City Hall, Second Floor, 4970 City Hall Blvd</td>
<td>North Port, FL 34286</td>
<td>(941) 429-7263</td>
<td></td>
<td><a href="http://www.suncoastworkforce.org/">http://www.suncoastworkforce.org/</a></td>
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<tr>
<td></td>
<td>3030 University Parkway Sarasota, FL 35234</td>
<td>Sarasota, FL 35234</td>
<td>(941) 358-4200</td>
<td></td>
<td><a href="http://www.suncoastworkforce.org/">http://www.suncoastworkforce.org/</a></td>
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<tr>
<td>Suwannee County</td>
<td>2884 S Orlando Drive Sanford, FL 32773</td>
<td>Sanford, FL 32773</td>
<td>(407) 531-1231</td>
<td></td>
<td><a href="http://www.workforcecentralflorida.com">http://www.workforcecentralflorida.com</a></td>
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<tr>
<td></td>
<td>815 North Ohio Avenue Live Oak, FL 32064</td>
<td>Live Oak, FL 32064</td>
<td>(386) 362-7000</td>
<td></td>
<td><a href="http://www.nfworkforce.org">www.nfworkforce.org</a></td>
<td></td>
</tr>
<tr>
<td>Volusia County</td>
<td>359 Bill France Blvd Daytona Beach, FL 32114</td>
<td>Daytona Beach, FL 32114</td>
<td>(386) 323-7001</td>
<td></td>
<td><a href="http://www.onestops.com/">http://www.onestops.com/</a></td>
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<tr>
<td></td>
<td>1382 S Woodland Blvd Deland, FL 32720</td>
<td>Deland, FL 32720</td>
<td>(386) 740-3232</td>
<td></td>
<td><a href="http://www.onestops.com/">http://www.onestops.com/</a></td>
<td></td>
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<tr>
<td>Wakulla County</td>
<td>3278 Crawfordville Highway, Unit G Crawfordville, FL 32327</td>
<td>(850) 926-0980</td>
<td><a href="http://www.wfplus.org/">http://www.wfplus.org/</a></td>
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</table>
**Walton County**
409 N.E. Racetrack Road
Ft. Walton Beach, FL 32547-2503
(850) 833-7587

171 North 9th Street
DeFuniak Springs, FL 32433
(850) 892-8668

**Washington County**
680 Second Street Room 7
Chipley, FL 32428
(850) 638-6089
## D-4: Community Action Agencies

<table>
<thead>
<tr>
<th>County</th>
<th>Contact</th>
<th>Services Provided</th>
</tr>
</thead>
</table>
| Alachua      | Central FL Community Action Agency  
220 North Main Street, Suite C  
Gainesville, FL 32602  
352-373-7667  
cfcaa@afn.org | Emergency Assistance  
Housing Assistance  
Nutrition  
Family Self Sufficiency Program |
| Baker        | NE FL Community Action Agency  
84 Lowder Street, Suite B  
Macclenny, FL 32063  
904-259-4481  
Alterial Baker  
abaker@nfcaa.org | Family Self-Sufficiency Program  
Community Action  
Emergency Assistance  
Housing  
Youth |
| Bay          | Bay County Council on Aging  
1116 Franford Ave.  
Panama City, FL 32401  
850-769-3468  
baycouncil@bellsouth.net | Respite Center  
Volunteer Program  
Caregiver Support Program  
Community Services  
Fellowship Centers  
Gatekeeper Programs  
Home-based Services  
Information & Referral  
Nutrition Program  
Senior Centers  
Transportation  
Weatherization  
Medical Alert  
Employment |
| Bradford     | Trehab Community Action Agency  
800-982-4045 | Community Services  
Home Services  
Drug & Alcohol Prevention  
Housing Services  
Workforce Development Services  
Weatherization Services  
Independent Living Program |
| Brevard      | Housing and Human Services Community Action Agency  
400 South Varr Ave.  
Cocoa, FL 32922  
321-633-1951 | Cremation Assistance  
Mortgage/Rental Assistance  
Utilities Assistance  
Medical Payment Assistance  
Self-Sufficiency Program |
<table>
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<tr>
<th>County</th>
<th>Contact</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Broward</td>
<td>Department of Human Services Community Action Agency 954-497-1350</td>
<td>Community Partnerships Division, Elderly and Veterans Services Division, Family Success Administration Division, Addiction Recovery Division</td>
</tr>
<tr>
<td>Calhoun</td>
<td>Capital Area Community Action Agency 850-674-5067</td>
<td>Head Start, Family Self Sufficient Programs, Emergency Services, Weatherization Programs</td>
</tr>
<tr>
<td>Charlotte</td>
<td>Department of Human Services 941-833-6500 Bay Area Youth Services 2930 Winkler Ave, Suite 103 B Ft. Myers, FL 33916 293-936-8666 Carol Ahlgren <a href="mailto:carol.ahlgren@baysflorida.org">carol.ahlgren@baysflorida.org</a></td>
<td>Intensive Delinquent Diversion Services</td>
</tr>
<tr>
<td>Clay</td>
<td>NE FL Community Action Agency 84 Lowder Street, Suite B Macclenny, FL 32063 904-259-4481 Alterial Baker <a href="mailto:abaker@nfcaa.org">abaker@nfcaa.org</a> Green Cove Springs 321 Walnut Street Green Cove Springs, FL 32043 904-529-2200 Orange Park 1845 Town Center Blvd. Orange Park, FL 32003 904-213-3888 Henry Wilkins <a href="mailto:hwilkins@nfcaa.org">hwilkins@nfcaa.org</a></td>
<td>Family Self-Sufficiency Program, Community Action, Emergency Assistance, Housing, Youth</td>
</tr>
<tr>
<td>County</td>
<td>Contact</td>
<td>Services Provided</td>
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<tr>
<td>Collier</td>
<td><strong>Public Services</strong>&lt;br&gt;3301 E. Tamiami Trail&lt;br&gt;Naples, FL 34112&lt;br&gt;239-252-8468&lt;br&gt;<strong>Bay Area Youth Services</strong>&lt;br&gt;2930 Winkler Ave, Suite 103 B&lt;br&gt;Ft. Myers, FL 33916&lt;br&gt;293-936-8666&lt;br&gt;Carol Ahlgren&lt;br&gt;<a href="mailto:carol.ahlgren@baysflorida.org">carol.ahlgren@baysflorida.org</a></td>
<td>Housing&lt;br&gt;Veteran Services&lt;br&gt;Intensive Delinquent Diversion Services</td>
</tr>
<tr>
<td>Columbia</td>
<td><strong>Suwannee River Economic Council</strong>&lt;br&gt;Northwest FL Ave&lt;br&gt;Lake City, FL 32055&lt;br&gt;386-752-8726</td>
<td>Social services organization</td>
</tr>
<tr>
<td>DeSoto</td>
<td><strong>Desoto County Social Services</strong>&lt;br&gt;201 E. Oak Street Suite 202&lt;br&gt;Arcadia, FL 34266&lt;br&gt;863-993-4858&lt;br&gt;<strong>Manatee Community Action Agency</strong>&lt;br&gt;302 Manatee Ave East&lt;br&gt;Bradenton, FL 34208&lt;br&gt;941-827-0188</td>
<td>Transportation Disadvantaged Housing&lt;br&gt;Medicaid-County Billing&lt;br&gt;Low Income Home Energy Assistance&lt;br&gt;Indigent Medication&lt;br&gt;Behavior Intervention Program&lt;br&gt;Speech Program&lt;br&gt;Family Self-Sufficiency Program&lt;br&gt;Head Start&lt;br&gt;Healthy Families&lt;br&gt;Housing Counseling&lt;br&gt;Poverty Simulation&lt;br&gt;Weatherization Assistance Program</td>
</tr>
<tr>
<td>Dixie</td>
<td><strong>Suwannee River Economic Council</strong>&lt;br&gt;Northwest FL Ave&lt;br&gt;Lake City, FL 32055&lt;br&gt;386-752-8726</td>
<td>Social services organization</td>
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<tr>
<td>Duval</td>
<td><strong>NE FL Community Action Agency</strong>&lt;br&gt;84 Lowder Street, Suite B&lt;br&gt;Macclenny, FL 32063&lt;br&gt;904-259-4481&lt;br&gt;Alterial Baker&lt;br&gt;<a href="mailto:abaker@nfcaa.org">abaker@nfcaa.org</a>&lt;br&gt;<strong>Emmett Reed Center Family and Community Service Center</strong>&lt;br&gt;1093 W. 6th Street&lt;br&gt;Jacksonville, FL 32209&lt;br&gt;904-632-1469&lt;br&gt;Geraldine Ford&lt;br&gt;<a href="mailto:gford@nfcaa.org">gford@nfcaa.org</a>&lt;br&gt;<strong>Robert F. Kennedy Center, Emergency Services Center</strong>&lt;br&gt;1133 Ionia Street&lt;br&gt;Jacksonville, FL 32206&lt;br&gt;904-632-1461&lt;br&gt;Linda McGlocking&lt;br&gt;<a href="mailto:lmcglocking@nfcaa.org">lmcglocking@nfcaa.org</a></td>
<td>Family Self-Sufficiency Program&lt;br&gt;Community Action&lt;br&gt;Emergency Assistance&lt;br&gt;Housing&lt;br&gt;Youth</td>
</tr>
<tr>
<td>Escambia</td>
<td><strong>County Action Program Committee</strong>&lt;br&gt;850-438-4021</td>
<td>Education Assistance&lt;br&gt;Emergency Services Program&lt;br&gt;Employment Assistance Program&lt;br&gt;Head Start&lt;br&gt;Low-Income Home Energy Weatherization Program</td>
</tr>
<tr>
<td>Flagler</td>
<td><strong>NE FL Community Action Agency</strong>&lt;br&gt;1003 East Moody Blvd.&lt;br&gt;Bunnell, FL 32110&lt;br&gt;386-313-2506&lt;br&gt;Emanuiel Roberts&lt;br&gt;<a href="mailto:eroberts@nfcaa.org">eroberts@nfcaa.org</a></td>
<td>Family Self-Sufficiency Program&lt;br&gt;Community Action&lt;br&gt;Emergency Assistance&lt;br&gt;Housing&lt;br&gt;Youth</td>
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<tr>
<td>Franklin</td>
<td><strong>Capital Area Community Action Agency</strong>&lt;br&gt;850-875-4250</td>
<td>Head Start&lt;br&gt;Family Self Sufficient Programs&lt;br&gt;Emergency Services&lt;br&gt;Weatherization Programs</td>
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<tr>
<td>Gadsden</td>
<td><strong>Capital Area Community Action Agency</strong>&lt;br&gt;850-875-4250</td>
<td>Head Start&lt;br&gt;Family Self Sufficient Programs&lt;br&gt;Emergency Services&lt;br&gt;Weatherization Programs</td>
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| Gilchrist  | **Central FL Community Action Agency**  
2606 N.W. 6th Street  
Gainesville, FL 32609 | Emergency Assistance  
Family Self-Sufficiency Program  
Low-Income Home Energy Assistance  
Meals on Wheels  
Weatherization Assistance Program |
| Glades     | **Lake Community Action Agency**  
501 North Bay Street  
Eustis, FL 32726  
352-357-5550 | Summer Food Program for Children and Youth  
Energy Assistance  
Family Self Sufficiency Program  
Budgeting Workshops |
| Gulf       | **Capital Area Community Action Agency**  
850-875-4250 | Head Start  
Family Self Sufficient Programs  
Emergency Services  
Weatherization Programs |
| Hamilton   | **Veteran's Service Office**  
1153 US Hwy 41 NW, Suite 16  
Jasper, FL 32052  
386-792-1272  
Bo Beauchemin  
veteranserviceoffice@windstream.net  
**Health Department**  
209 SE Central Ave  
Jasper, FL 32052  
386-792-1414 | Assists Veterans  
Personal and Community Health Services  
Environmental Health Services |
| Hardee     | **Manatee Community Action Agency**  
302 Manatee Ave East  
Bradenton, FL 34208  
941-827-0188 | Behavior Intervention Program  
Speech Program  
Low Income Home Energy Program  
Family Self-Sufficiency Program  
Head Start  
Healthy Families  
Housing Counseling  
Poverty Simulation  
Weatherization Assistance Program |
| Hendry     | **Bay Area Youth Services**  
2930 Winkler Ave, Suite 103 B  
Ft. Myers, FL 33916  
293-936-8666  
Carol Ahlgren  
carol.ahlgren@baysflorida.org | Intensive Delinquent Diversion Services |
<table>
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<tbody>
<tr>
<td>Hernando</td>
<td>Mid FL Community Services 352-796-1425</td>
<td>Transportation Retired &amp; Senior Volunteers Energy Assistance Senior Services Block Grant Family Visitation Center Children’s Advocacy Center Head Start</td>
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<tr>
<td>Highlands</td>
<td>The Agricultural and Labor Program 863-956-3491 <a href="mailto:admin@ALPI.org">admin@ALPI.org</a></td>
<td>Emergency Services Housing Transportation Vocational Training GED ESOL Literacy</td>
</tr>
<tr>
<td>Hillsborough</td>
<td>Bay Area Youth Services 1920 E. Hillsborough Ave. Tampa, FL 33610 813-628-8989 Carrie Rotella <a href="mailto:carrie.rotella@baysflorida.org">carrie.rotella@baysflorida.org</a></td>
<td>Intensive Delinquency Diversion Services Prodigy Cultural Arts Program Parenting with Love and Limits</td>
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<tr>
<td>Holmes</td>
<td>Tri-County Community Council 301 N. Oklahoma Street Bonifay, FL 3245 850-547-3688 <a href="mailto:tricounty@digitalexp.com">tricounty@digitalexp.com</a></td>
<td>Head Start Housing Food Support Health Care Assistance Transportation Loans and Savings Opportunities</td>
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<tr>
<td>Indian River</td>
<td>Economic Opportunities Council of Indian River County 1456 Old Dixie Highway Vero Beach, FL 32960 772-562-4177</td>
<td>Head Start Community Services</td>
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<tr>
<td>Jackson</td>
<td><strong>Area Agency on Aging for North FL</strong></td>
<td>provides information, referral and assistance to seniors, caregivers, professionals, and the general public</td>
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<tr>
<td></td>
<td>5400 Cliff Street</td>
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<td></td>
<td>Graceville, FL 32440</td>
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<tr>
<td></td>
<td>850-263-4650</td>
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<td></td>
<td>2931 Optimist Drive</td>
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<td></td>
<td>Marianna, FL 32446</td>
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<tr>
<td></td>
<td>850-482-5028</td>
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<tr>
<td></td>
<td>Abbie Burdeshaw</td>
<td></td>
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<tr>
<td></td>
<td><a href="mailto:burdeshawa@elderaddairs.org">burdeshawa@elderaddairs.org</a></td>
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<td><strong>Transportation Services</strong></td>
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<tr>
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<td>3988 Old Cottondale Road</td>
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<td>850-482-7433</td>
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<td><strong>Legal Services</strong></td>
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<tr>
<td></td>
<td>8 W. Jefferson Street, Suite 200</td>
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<tr>
<td></td>
<td>Quincy, FL 32351</td>
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<tr>
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<td>850-875-9881</td>
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<td>Jefferson</td>
<td><strong>Capital Area Community Action Agency</strong></td>
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<td>850-997-8231</td>
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<td><strong>Social services organization</strong></td>
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<td>Lafayette</td>
<td><strong>Suwannee River Economic Council</strong></td>
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<td>386-752-8727</td>
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<td>Lake</td>
<td><strong>Lake Community Action Agency</strong></td>
<td>Summer Food Program for Children and Youth</td>
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<td>501 North Bay Street</td>
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<td>Eustis, FL 32726</td>
<td>Family Self Sufficiency Program</td>
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<td>352-357-5550</td>
<td>Budgeting Workshops</td>
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<td>Lee</td>
<td><strong>Department of Human Services</strong></td>
<td>Intensive Delinquent Diversion Services</td>
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<td>2930 Winkler Ave, Suite 103 B</td>
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<tr>
<td></td>
<td>Carol Ahlgren</td>
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<tr>
<td></td>
<td><a href="mailto:carol.ahlgren@baysflorida.org">carol.ahlgren@baysflorida.org</a></td>
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<tr>
<td>Leon</td>
<td><strong>Capital Area Community Action Agency</strong></td>
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<tr>
<td></td>
<td>850-643-5113</td>
<td>Family Self Sufficient Programs</td>
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<tr>
<td>Levy</td>
<td><strong>Central FL Community Action Agency</strong>&lt;br&gt;220 North Main Street, Suite C &lt;br&gt;Gainesville, FL 32602&lt;br&gt;800-732-3018&lt;br&gt;<a href="mailto:cfcaa@afn.org">cfcaa@afn.org</a></td>
<td>Emergency Assistance&lt;br&gt;Housing Assistance&lt;br&gt;Nutrition&lt;br&gt;Family Self Sufficiency Program</td>
</tr>
<tr>
<td>Liberty</td>
<td><strong>Capital Area Community Action Agency</strong>&lt;br&gt;850-643-5113</td>
<td>Head Start&lt;br&gt;Family Self Sufficient Programs&lt;br&gt;Emergency Services&lt;br&gt;Weatherization Programs</td>
</tr>
<tr>
<td>Madison</td>
<td><strong>Suwannee River Economic Council</strong>&lt;br&gt;386-752-8728</td>
<td>Social services organization</td>
</tr>
<tr>
<td>Manatee</td>
<td><strong>Community Action Agency</strong>&lt;br&gt;941-827-0188&lt;br&gt;<strong>Manatee Community Action Agency</strong>&lt;br&gt;302 Manatee Ave East&lt;br&gt;Bradenton, FL 34208&lt;br&gt;941-827-0188&lt;br&gt;<strong>Bay Area Youth Services</strong>&lt;br&gt;1750 17th Street, Building. H.&lt;br&gt;Sarasota, FL 34234&lt;br&gt;941-952-5010</td>
<td>Behavior Intervention Program&lt;br&gt;Speech Program&lt;br&gt;Low Income Home Energy Program&lt;br&gt;Family Self-Sufficiency Program&lt;br&gt;Head Start&lt;br&gt;Healthy Families&lt;br&gt;Housing Counseling&lt;br&gt;Poverty Simulation&lt;br&gt;Weatherization Assistance Program&lt;br&gt;Prodigy Cultural Arts Program&lt;br&gt;Intensive Delinquent Diversion Services</td>
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<td>Marion</td>
<td><strong>Central FL Community Action Agency</strong>&lt;br&gt;352-732-3008&lt;br&gt;<a href="mailto:cfcaa@afn.org">cfcaa@afn.org</a>&lt;br&gt;<strong>Bay Area Youth Services</strong>&lt;br&gt;1107 E. Silver Springs Blvd. #8&lt;br&gt;Ocala, FL 34470&lt;br&gt;352-622-2971</td>
<td>Emergency Assistance&lt;br&gt;Housing Assistance&lt;br&gt;Nutrition&lt;br&gt;Family Self Sufficiency Program&lt;br&gt;Intensive Delinquency Diversion Services</td>
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</table>
| Martin     | **The Agricultural and Labor Program**
863-956-3491
admin@ALPI.org
St. Lucie County Housing and Community Services Department
437 N. 7th Street
Fort Pierce, FL 34950
772-462-1777 | Emergency Services
Housing
Transportation
Vocational Training
GED
ESOL
Literacy
Transportation Assistance
Nutrition Program
Emergency Food and Housing
Homeless Prevention Programs |
| Miami-Dade | **Community Action Agency**
786-469-4600 | Behavior Intervention Program
Speech Program
Low Income Home Energy Program
Family Self-Sufficiency Program
Head Start
Healthy Families
Housing Counseling
Poverty Simulation
Weatherization Assistance Program |
| Monroe     | **Monroe County Board of County Commissioners**
1100 Simonton Street
Key West, FL 33040
305-292-4573 | Weatherization Services
In-Home Services
Special Needs Registry
Nutrition
Transportation |
| Nassau     | **NE FL Community Action Agency**
1303 Jasmine Street
Fernandina Beach, FL 32034
904-261-0801
Lisa Mohn
lmohn@nfcaa.org | Family Self-Sufficiency Program
Community Action
Emergency Assistance
Housing
Youth |
| Okaloosa   | **Tri-County Community Council**
302 N. Oklahoma Street
Bonifay, FL 32425
850-547-3689
t.communitycouncil@mchsi.com | Self Sufficiency
Emergency Food and Shelter
Low-Income Home Energy |
<table>
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<tr>
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<tbody>
<tr>
<td>Okeechobee</td>
<td>Seminole Tribe of FL 863-763-4128 St. Lucie County Housing and Community Services Department 437 N. 7th Street Fort Pierce, FL 34950 772-462-1777</td>
<td>Education Services Housing Department Health Department Tribal Library System Services Veteran's Building Transportation Assistance Nutrition Program Emergency Food and Housing Homeless Prevention Programs</td>
</tr>
<tr>
<td>Orange</td>
<td>Youth and Family Services 407-836-7429 Bay Area Youth Services Kirkman Commerce Center 773 S. Kirkman Road Suite 119 Orlando, FL 32811 407-522-4190</td>
<td>Prodigy Cultural Arts Program Intensive Delinquency Diversion Services</td>
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<tr>
<td>Osceola</td>
<td>Bay Area Youth Services Kirkman Commerce Center 773 S. Kirkman Road Suite 119 Orlando, FL 32811 407-522-4190</td>
<td>Prodigy Cultural Arts Program Intensive Delinquency Diversion Services</td>
</tr>
<tr>
<td>Palm Beach</td>
<td>P.E.P.P.I. Head Start 200 S.W. 9th Street Community Action Agency 810 Datura Street, Room 150 West Palm Beach, FL 33401 561-355-4727</td>
<td>Utility Assistance Pathway for Achieving Self Sufficiency Food and Nutrition Income Tax Assistance</td>
</tr>
<tr>
<td>Pasco</td>
<td>Mid FL Community Services. East Pasco 352-567-0533 West Pasco 727-845-7350 Bay Area Youth Services 25400 U.S. 19 N. Suite 250 Clearwater, FL 33763 727-726-5566 Amy Jacques <a href="mailto:amy.jaques@baysflorida.org">amy.jaques@baysflorida.org</a></td>
<td>Transportation Retired &amp; Senior Volunteers Energy Assistance Senior Services Block Grant Family Visitation Center Children's Advocacy Center Head Start Intensive Delinquency Diversion Services Prodigy Cultural Arts Program</td>
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<tr>
<td>Pinellas</td>
<td>Bay Area Youth Services 25400 U.S. 19 N. Suite 250 Clearwater, FL 33763 727-726-5566 Amy Jacques <a href="mailto:amy.jaques@baysflorida.org">amy.jaques@baysflorida.org</a></td>
<td>Intensive Delinquency Diversion Services Prodigy Cultural Arts Program</td>
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<tr>
<td>County</td>
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<tr>
<td>Polk</td>
<td><strong>Polk County Opportunity Council</strong>&lt;br&gt;450 W. Main Street&lt;br&gt;Bartow, FL 33830&lt;br&gt;941-533-0015&lt;br&gt;<strong>PCOC Head Start</strong>&lt;br&gt;941-533-0015&lt;br&gt;<strong>Polk County Opportunity Council</strong>&lt;br&gt;941-533-0015&lt;br&gt;<strong>Bay Area Youth Services</strong>&lt;br&gt;1831 N. Crystal Lake Drive&lt;br&gt;Lakeland, FL 33801&lt;br&gt;Dionisia Gonzalez 941-667-4701 x1209</td>
<td>Intensive Delinquency Diversion Services&lt;br&gt;Prodigy Cultural Arts Program</td>
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<tr>
<td>Putnam</td>
<td><strong>Northeast FL Community Action Agency</strong>&lt;br&gt;820 Reid Street&lt;br&gt;Palatka, FL 32177&lt;br&gt;386-385-3954 x10&lt;br&gt;Lavonda Williams&lt;br&gt;<a href="mailto:Lwilliams@nfcaa.org">Lwilliams@nfcaa.org</a></td>
<td>Family Self-Sufficiency Program&lt;br&gt;Community Action&lt;br&gt;Emergency Assistance&lt;br&gt;Housing&lt;br&gt;Youth</td>
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<tr>
<td>Santa Rosa</td>
<td><strong>Tri-county Community Action</strong>&lt;br&gt;850-981-0036</td>
<td>Head Start&lt;br&gt;Housing&lt;br&gt;Food Support&lt;br&gt;Health Care Assistance&lt;br&gt;Transportation&lt;br&gt;Loans and Savings Opportunities</td>
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<tr>
<td>Sarasota</td>
<td><strong>The Salvation Army</strong>&lt;br&gt;941-954-4673&lt;br&gt;<strong>Manatee Community Action Agency</strong>&lt;br&gt;302 Manatee Ave East&lt;br&gt;Bradenton, FL 34208&lt;br&gt;941-827-0188&lt;br&gt;<strong>Bay Area Youth Services</strong>&lt;br&gt;1750 17th Street, Building H.&lt;br&gt;Sarasota, FL 34234&lt;br&gt;Sandra Trieb 941-952-5010 x1201</td>
<td>Behavior Intervention Program&lt;br&gt;Speech Program&lt;br&gt;Low Income Home Energy Program&lt;br&gt;Family Self-Sufficiency Program&lt;br&gt;Head Start&lt;br&gt;Healthy Families&lt;br&gt;Housing Counseling&lt;br&gt;Poverty Simulation&lt;br&gt;Weatherization Assistance Program&lt;br&gt;Intensive Delinquent Diversion Services&lt;br&gt;Prodigy Cultural Arts Program</td>
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</tbody>
</table>
| Seminole     | **Seminole County Community Assistance**  
400 West Airport Boulevard  
Sanford, FL 32773  
407-665-3363 | Financial Assistance  
Prosecution Alternatives for Youth  
Committee on Aging |
| St. Johns    | **NE FL Community Action Agency**  
84 Lowder Street, Suite B  
Macclenny, FL 32063  
904-259-4481  
Alterial Baker  
abaker@nfcaa.org  
1300 Duval Street  
St. Augustine, FL 32084  
904-824-0978  
Vicky Elmore  
velmore@nfcaa.org | Family Self-Sufficiency Program  
Community Action  
Emergency Assistance  
Housing  
Youth |
| St. Lucie    | **St. Lucie County Housing and Community Services Department**  
437 N. 7th Street  
Fort Pierce, FL 34950  
772-462-1777 | Transportation Assistance  
Nutrition Program  
Emergency Food and Housing  
Homeless Prevention Programs |
| Sumter       | **Mid FL Community Services**  
352-793-3114 | Transportation  
Retired & Senior Volunteers  
Energy Assistance  
Senior Services  
Block Grant  
Family Visitation Center  
Children's Advocacy Center  
Head Start |
| Suwannee     | **Comprehensive Community Services**  
511 Gildkist Blvd SW  
Live Oak, FL 32064  
386-362-7143 | Adult Day Training  
Residential Habilitation  
Respite Care  
Transportation  
In-Home Support |
| Taylor       | **Capital Area Community Action Agency**  
940 Mamie Scott Drive  
Monticello, FL 32344  
850-997-8231 | Head Start  
Family Self Sufficient Programs  
Emergency Services  
Weatherization Programs |
<table>
<thead>
<tr>
<th>County</th>
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<tr>
<td>Union</td>
<td><strong>Central FL Community Action Agency</strong>&lt;br&gt;2606 Northwest 6th Street&lt;br&gt;Gainesville, FL 32609&lt;br&gt;352-373-7667</td>
<td>Emergency Assistance&lt;br&gt;Housing Assistance&lt;br&gt;Low-income home energy assistance&lt;br&gt;Meals on Wheels&lt;br&gt;Weatherization Assistance Program&lt;br&gt;Family Self Sufficiency Program</td>
</tr>
<tr>
<td>Volusia</td>
<td><strong>Community Assistance Division</strong>&lt;br&gt;Deland 386-736-5956 x2976&lt;br&gt;Daytona Beach 386-254-4675 x47722</td>
<td>Health Care Responsibility Act&lt;br&gt;Indigent Burial&lt;br&gt;Summer Food Services Program&lt;br&gt;Emergency/ Supportive Services&lt;br&gt;Dental Referral&lt;br&gt;Transportation Assistance</td>
</tr>
<tr>
<td>Wakulla</td>
<td><strong>Tri-County Community Action</strong>&lt;br&gt;850-892-3615</td>
<td>Head Start&lt;br&gt;Housing&lt;br&gt;Food Support&lt;br&gt;Health Care Assistance&lt;br&gt;Transportation&lt;br&gt;Loans and Savings Opportunities</td>
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<tr>
<td>Walton</td>
<td><strong>Bay Area Food Bank</strong>&lt;br&gt;850-626-1332&lt;br&gt;<strong>Caring and Sharing</strong>&lt;br&gt;850-892-7656&lt;br&gt;<strong>The Salvation Army DeFuniak Springs</strong>&lt;br&gt;850-243-4531</td>
<td>Head Start&lt;br&gt;Housing&lt;br&gt;Food Support&lt;br&gt;Health Care Assistance&lt;br&gt;Transportation&lt;br&gt;Loans and Savings Opportunities</td>
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<tr>
<td>Washington</td>
<td><strong>Tri-County Community Action</strong>&lt;br&gt;850-638-4520 x28</td>
<td>Head Start&lt;br&gt;Housing&lt;br&gt;Food Support&lt;br&gt;Health Care Assistance&lt;br&gt;Transportation&lt;br&gt;Loans and Savings Opportunities</td>
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## D-5: Agricultural Extension Offices

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<tr>
<th>County</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Website</th>
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<tr>
<td><strong>Alachua County</strong></td>
<td>2800 NE 39th Ave.</td>
<td>Gainesville</td>
<td>FL</td>
<td>32609</td>
<td>(352) 955-2402</td>
<td></td>
<td><a href="http://alachua.ifas.ufl.edu/">http://alachua.ifas.ufl.edu/</a></td>
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<tr>
<td><strong>Baker County</strong></td>
<td>1025 W Macclenny Ave.</td>
<td>Macclenny</td>
<td>FL</td>
<td>32063</td>
<td>(904) 259-3520</td>
<td></td>
<td><a href="http://baker.ifas.ufl.edu/">http://baker.ifas.ufl.edu/</a></td>
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<tr>
<td><strong>Bay County</strong></td>
<td>2728 E. 14th St.</td>
<td>Panama City</td>
<td>FL</td>
<td>32401</td>
<td>(850) 784-6105</td>
<td></td>
<td><a href="http://bay.ifas.ufl.edu/">http://bay.ifas.ufl.edu/</a></td>
</tr>
<tr>
<td><strong>Bradford County</strong></td>
<td>2266 N. Temple Ave.</td>
<td>Starke</td>
<td>FL</td>
<td>32091</td>
<td>(904) 966-6224</td>
<td></td>
<td><a href="http://bradford.ifas.ufl.edu/">http://bradford.ifas.ufl.edu/</a></td>
</tr>
<tr>
<td><strong>Brevard County</strong></td>
<td>3695 Lake Dr.</td>
<td>Cocoa</td>
<td>FL</td>
<td>32926</td>
<td>(321) 633-1702</td>
<td></td>
<td><a href="http://brevard.ifas.ufl.edu/">http://brevard.ifas.ufl.edu/</a></td>
</tr>
<tr>
<td><strong>Broward County</strong></td>
<td>3245 College Ave.</td>
<td>Davie</td>
<td>FL</td>
<td>33314</td>
<td>(954) 357-5270</td>
<td></td>
<td><a href="http://www.broward.org/parks/extension/">http://www.broward.org/parks/extension/</a></td>
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<tr>
<td><strong>Calhoun County</strong></td>
<td>20816 Central Ave E, #1</td>
<td>Blountstown</td>
<td>FL</td>
<td>32424</td>
<td>(850) 674-8323</td>
<td></td>
<td><a href="http://calhoun.ifas.ufl.edu/">http://calhoun.ifas.ufl.edu/</a></td>
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<tr>
<td><strong>Charlotte County</strong></td>
<td>25550 Harbor View Rd #3</td>
<td>Port Charlotte</td>
<td>FL</td>
<td>33980</td>
<td>(941) 764-4340</td>
<td></td>
<td><a href="http://charlotte.ifas.ufl.edu/">http://charlotte.ifas.ufl.edu/</a></td>
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<tr>
<td><strong>Citrus County</strong></td>
<td>3650 W Sovereign Path Suite 1</td>
<td>Lecanto</td>
<td>FL</td>
<td>34461</td>
<td>(352) 527-5700</td>
<td></td>
<td><a href="http://citruscountyfl.org/commserv/extension/extension_services.htm">http://citruscountyfl.org/commserv/extension/extension_services.htm</a></td>
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<tr>
<td><strong>Clay County</strong></td>
<td>2463 State Road 16 West PO Box 278</td>
<td>Green Cove Springs</td>
<td>FL</td>
<td>32043</td>
<td>(904) 284-6355</td>
<td>(904) 269-6355</td>
<td><a href="http://clay.ifas.ufl.edu/">http://clay.ifas.ufl.edu/</a></td>
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<tr>
<td><strong>Collier County</strong></td>
<td>14700 Immokalee Rd.</td>
<td>Naples</td>
<td>FL</td>
<td>34120</td>
<td>(239) 353-4244</td>
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<td><a href="http://collier.ifas.ufl.edu/">http://collier.ifas.ufl.edu</a></td>
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<tr>
<td><strong>Columbia County</strong></td>
<td>164 SW Mary Ethel Lane</td>
<td>Lake City</td>
<td>FL</td>
<td>32025</td>
<td>(386) 752-5384</td>
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<td><a href="http://columbia.ifas.ufl.edu/">http://columbia.ifas.ufl.edu/</a></td>
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<td><strong>Dade County</strong></td>
<td>18710 SW 288 St.</td>
<td>Homestead</td>
<td>FL</td>
<td>33030</td>
<td>(305) 248-3311</td>
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<td><a href="http://miamidade.ifas.ufl.edu">http://miamidade.ifas.ufl.edu</a></td>
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<td><strong>De Soto County</strong></td>
<td>2150 NE Roan St.</td>
<td>Arcadia</td>
<td>FL</td>
<td>34266-5025</td>
<td>(863) 993-4846</td>
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<td><a href="http://desoto.ifas.ufl.edu">http://desoto.ifas.ufl.edu</a></td>
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<tr>
<td><strong>Dixie County</strong></td>
<td>99 NE 121 Street</td>
<td>Cross City</td>
<td>FL</td>
<td>32628</td>
<td>(352) 498-1237</td>
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<td><a href="http://dixie.ifas.ufl.edu/">http://dixie.ifas.ufl.edu/</a></td>
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<td><strong>Duval County</strong></td>
<td>1010 N. McDuff Ave.</td>
<td>Jacksonville</td>
<td>FL</td>
<td>32254</td>
<td>(904) 387-8850</td>
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<td><a href="http://duval.ifas.ufl.edu/">http://duval.ifas.ufl.edu/</a></td>
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<td><strong>Escambia County</strong></td>
<td>3740 Stefani Road</td>
<td>Cantonment</td>
<td>FL</td>
<td>32533</td>
<td>(850) 475-5230</td>
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<td><a href="http://escambia.ifas.ufl.edu/">http://escambia.ifas.ufl.edu/</a></td>
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<tr>
<td>Franklin County</td>
<td>66 Fourth St. Apalachicola, FL 32320</td>
<td>(850) 653-9337</td>
<td><a href="http://franklin.ifas.ufl.edu/">http://franklin.ifas.ufl.edu/</a></td>
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<td>Gadsden County</td>
<td>2140 W. Jefferson St. Quincy, FL 32351</td>
<td>(850) 875-7255</td>
<td><a href="http://gadsden.ifas.ufl.edu/">http://gadsden.ifas.ufl.edu/</a></td>
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<tr>
<td>Gilchrist County</td>
<td>125 East Wade St. Trenton, FL 32693</td>
<td>(352) 463-3174</td>
<td><a href="http://gilchrist.ifas.ufl.edu/">http://gilchrist.ifas.ufl.edu/</a></td>
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<td>Glades County</td>
<td>900 US Hwy 27 SW Moore Haven, FL 33471</td>
<td>(863) 946-0244</td>
<td><a href="http://glades.ifas.ufl.edu">http://glades.ifas.ufl.edu</a></td>
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<td>Gulf County</td>
<td>200 North 2nd St. Wewahitcka, FL 32465</td>
<td>(850) 639-3200</td>
<td><a href="http://gulf.ifas.ufl.edu/">http://gulf.ifas.ufl.edu/</a></td>
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<td>Hamilton County</td>
<td>1143 NW US Hwy 41 Jasper, FL 32052-5856</td>
<td>(386) 792-1276</td>
<td><a href="http://hamilton.ifas.ufl.edu/">http://hamilton.ifas.ufl.edu/</a></td>
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<td>Hardee County</td>
<td>507 Civic Center Dr. Wauchula, FL 33873-9460</td>
<td>(863) 773-2164</td>
<td><a href="http://hardee.ifas.ufl.edu">http://hardee.ifas.ufl.edu</a></td>
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<td>Hendry County</td>
<td>1085 Pratt Blvd. Dallas B Townsend Agricultural Center Labelle, FL 33935</td>
<td>(863) 674-4092</td>
<td><a href="http://hendry.ifas.ufl.edu">http://hendry.ifas.ufl.edu</a></td>
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<td>Hernando County</td>
<td>1653 Blaise Dr. Brooksville, FL 34601</td>
<td>(352) 754-4433</td>
<td><a href="http://extension.hernandoCounty.us/">http://extension.hernandoCounty.us/</a></td>
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<td>Highlands County</td>
<td>4509 George Blvd. Sebring, FL 33875</td>
<td>(863) 402-6540</td>
<td><a href="http://highlands.ifas.ufl.edu">http://highlands.ifas.ufl.edu</a></td>
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<td>Hillsborough County</td>
<td>5339 South CR 579 Seffner, FL 33584</td>
<td>(813) 744-5519</td>
<td><a href="http://hillsborough.ifas.ufl.edu/">http://hillsborough.ifas.ufl.edu/</a></td>
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<tr>
<td>Holmes County</td>
<td>1169 E. Hwy 90 Bonifay, FL 32425</td>
<td>(850) 547-1108</td>
<td><a href="http://holmes.ifas.ufl.edu">http://holmes.ifas.ufl.edu</a></td>
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<tr>
<td>Indian River County</td>
<td>1028 20 Place, Suite D Vero Beach, FL 32960</td>
<td>(772) 770-5030</td>
<td><a href="http://indian.ifas.ufl.edu/">http://indian.ifas.ufl.edu/</a></td>
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<tr>
<td>Jackson County</td>
<td>2741 Pennsylvania Avenue, Suite 3 Marianna, FL 32448</td>
<td>(850) 482-9620</td>
<td><a href="http://jackson.ifas.ufl.edu/">http://jackson.ifas.ufl.edu/</a></td>
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<tr>
<td>Lafayette County</td>
<td>176 SW Community Cirde, Suite D Mayo, FL 32066-4000</td>
<td>(386) 294-1279</td>
<td><a href="http://lafayette.ifas.ufl.edu/">http://lafayette.ifas.ufl.edu/</a></td>
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<tr>
<td>Lake County</td>
<td>1951 Woodlea Rd. Tavares, FL 32778</td>
<td>(352) 343-4101</td>
<td><a href="http://lake.ifas.ufl.edu/">http://lake.ifas.ufl.edu/</a></td>
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<tr>
<td>Lee County</td>
<td>3406 Palm Beach Blvd. Ft. Myers, FL 33916-3736</td>
<td>(239) 533-4327</td>
<td><a href="http://lee.ifas.ufl.edu/">http://lee.ifas.ufl.edu/</a></td>
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Leon County  
615 Paul Russell Rd.  
Tallahassee, FL 32301-7060  
(850) 606-5203  
http://leon.ifas.ufl.edu/

Levy County  
625 N Hathaway Ave.,  
Alt. 27  
Bronson, FL 32621  
(352) 486-5131  
http://levy.ifas.ufl.edu/

Liberty County  
10405 NW Theo Jacobs Way  
Bristol, FL 32321  
(850) 643-2229  
http://liberty.ifas.ufl.edu

Madison County  
184 College Loop  
Madison, FL 32340-1426  
(850) 973-4138  
http://madison.ifas.ufl.edu/

Manatee County  
1303 17th St. West  
Palmetto, FL 34221  
(941) 722-4524  
http://manatee.ifas.ufl.edu/

Marion County  
2232 NE Jacksonville Rd.  
Ocala, FL 34470  
(352) 671-8400  
http://www.marioncountyfl.org/CountyExtension/Extension_default.aspx

Martin County  
2614 SE Dixie Hwy  
Stuart, FL 34996  
(772) 288-5654  
http://martin.ifas.ufl.edu

Monroe County  
1100 Simonton St. #2-260  
Key West, FL 33040  
(305) 292-4501  
http://monroe.ifas.ufl.edu/

Nassau County  
Callahan Office  
543350 US Hwy 1  
Callahan, FL 32011-6486  
(904) 879-1019

Yulee Office  
86026 Pages Dairy Rd.  
Yulee, FL 32097  
(904) 491-7340  
http://nassau.ifas.ufl.edu/

Okaloosa County  
5479 Old Bethel Rd.  
Crestview, FL 32536  
(850) 689-5850/729-1400 ext. 5850  
http://okaloosa.ifas.ufl.edu/

Okeechobee County  
458 Hwy 98 North  
Okeechobee, FL 34972  
(863) 763-6469  
http://okeechobee.ifas.ufl.edu/

Orange County  
6021 South Conway Rd.  
Orlando, FL 32812-3604  
(407) 254-9200  
http://orange.ifas.ufl.edu

Osceola County  
1921 Kissimmee Valley  
Kissimmee, FL 34744  
(321) 697-3000  
http://osceola.ifas.ufl.edu/

Palm Beach County  
559 N Military Trail  
W Palm Beach, FL 33415  
(561) 233-1700  
http://www.pbcgov.com/coextension/

Pasco County  
Pasco Cty Fairgrounds  
36702 State Road 52  
Dade City, FL 33525  
(352) 518-0156  
(800) 368-2411  
http://pasco.ifas.ufl.edu/

Pinellas County  
12520 Ulmerton Rd.  
Largo, FL 33774  
(727) 582-2100  
http://pinellas.ifas.ufl.edu/

Polk County  
1702 Highway 17-98 S  
Bartow, FL 33830  
(863) 519-8677  
http://polk.ifas.ufl.edu/

Putnam County  
111 Yelvington Rd. Ste. 1  
East Palatka, FL 32131  
(386) 329-0318  
http://putnam.ifas.ufl.edu/
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<td>3125 Agricultural Ctr Dr</td>
<td>St. Augustine</td>
<td>(904) 209-0430</td>
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<td>St. Lucie County</td>
<td>8400 Picos Rd. Ste. 101</td>
<td>Fort Pierce</td>
<td>(772) 462-1660</td>
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<td>Santa Rosa County</td>
<td>6263 Dogwood Dr.</td>
<td>Milton</td>
<td>(850) 623-3868/932-9047</td>
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<td>6700 Clark Rd.</td>
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<td>(941) 861-5000</td>
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<td>Sumter County</td>
<td>7620 State Rd 471 Ste 2</td>
<td>Bushnell</td>
<td>(352) 793-2728</td>
<td><a href="http://sumter.ifas.ufl.edu">http://sumter.ifas.ufl.edu</a></td>
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<td>1302 11th St. SW</td>
<td>Live Oak</td>
<td>(386) 632-2771</td>
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<td>203 Forest Park Drive</td>
<td>Perry</td>
<td>(850) 838-3508</td>
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<td>25 NE 1st St.</td>
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<td>(386) 496-2321</td>
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<td>3100 E. New York Ave.</td>
<td>Deland</td>
<td>(386) 822-5778</td>
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<td>84 Cedar Ave.</td>
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<td>(850) 926-3931</td>
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<td>732 N 9 Street</td>
<td>DeFuniak</td>
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D-6: Fatherhood Programs

**Alachua County**
Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690  
Family Preservation  
1731 NW 6th St Ste 1  
Gainesville, FL 32609  
(352) 213-6561

**Baker County**
Northeast FL Healthy Start Coalition, Inc.  
644 Cesery Blvd Ste 210  
Jacksonville, FL 32211  
(904) 723-5422

**Bay County**
Gulf Coast Comm. College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Bradford County**
Peaceful Paths  
501 W Washington Street  
Starke, FL 32091  
(904) 966-6878  
(800) 393-7233

**Brevard County**
Yellow Umbrella  
4680 Lipscomb St, Suite 10-H  
Palm Bay, FL 32905  
(321) 433-3570  
Yellow Umbrella  
4087 S. Hwy US1, Suite 1  
Rockledge, FL 32955  
(321) 723-2927

**Broward County**
Hollywood Memorial Regional Hospital  
Esther L Grossman Ctr  
4320 Sheridan St.  
Hollywood, FL 33021  
(954) 265-5930  
Parents Without Partners  
South Broward #125  
P.O. Box 245094  
Pembroke Pines, FL  
33024  
(954) 456-5537  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320  
Gulf Coast Comm College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Calhoun County**
Peaceful Paths  
501 W Washington Street  
Starke, FL 32091  
(904) 966-6878  
(800) 393-7233

**Charlotte County**
Phoenix Institute  
333 NW 70th Ave # 205  
Ft Lauderdale, FL 33317  
(941) 992-5773

**Clay County**
Belmont Head Start  
305 Idlewild Avenue  
Green Cove Springs, FL  
(904) 682.7035

**Collier County**
Phoenix Institute  
333 NW 70th Ave # 205  
Ft Lauderdale, FL 33317  
(941) 992-5773

**Columbia County**
Northeast FL Healthy Start Coalition, Inc.  
644 Cesery Blvd Ste 210  
Jacksonville, FL 32211  
(904) 723-5422

**Collier County**
Phoenix Institute  
333 NW 70th Ave # 205  
Ft Lauderdale, FL 33317  
(941) 992-5773

**Charlotte County**
Phoenix Institute  
333 NW 70th Ave # 205  
Ft Lauderdale, FL 33317  
(941) 992-5773

**Citrus County**
Growing Well Family  
20114 E Pennsylvania Ave  
Dunnellon, FL 34432  
(352) 465-2444

**Desoto County**
Center for Growth & Development, Inc.  
3277 D Fruitville Rd #1  
Sarasota, FL 34237  
(941) 953-9556
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<td>Children First</td>
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<td>The Azalea Project</td>
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<td>Project SOS</td>
<td>6850 Belfort Oaks Place</td>
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<td>Parents Fair Share</td>
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<td><strong>Shands Jacksonville</strong></td>
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<td>Children’s Home Society</td>
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<td>(904) 819-4356</td>
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**Hamilton County**  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Hardee County**  
Family Preservation Services  
2180 Maravilla Lane  
Fort Myers, FL, 33901  
(239) 332-8009

Child Abuse Council, Nurturing Fathers  
3108 West Azeele Street  
Tampa, FL 33609  
(813) 673-4646 Ext. 229

Gulf Coast Jewish Family and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Fathers Resource and Networking Center  
3108 W. Azeele Street  
Tampa, FL 33609  
(813) 356-1293

Family Support and Resource Center  
1277 Kingsway Road  
Brandon, FL 33510  
(813) 740-4634

Family Support and Resource Center  
7520 W. Waters Ave., Suite 8  
Tampa, FL 33615  
(813) 356-1703

**Hardee County**  
Family Preservation Services  
2180 Maravilla Lane  
Fort Myers, FL, 33901  
(239) 332-8009

Child Abuse Council, Nurturing Fathers  
3108 West Azeele Street  
Tampa, FL 33609  
(813) 673-4646 Ext. 229

Gulf Coast Jewish Family and Community Services  
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Clearwater, FL 33760  
(727) 479-1800

Fathers Resource and Networking Center  
3108 W. Azeele Street  
Tampa, FL 33609  
(813) 356-1293

Family Support and Resource Center  
1277 Kingsway Road  
Brandon, FL 33510  
(813) 740-4634

Family Support and Resource Center  
7520 W. Waters Ave., Suite 8  
Tampa, FL 33615  
(813) 356-1703
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<td>1401-A E. Fowler Ave. Tampa, FL 33612 (813) 558-1877</td>
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<td>Hillsborough County Nurturing Fathers Program 3108 West Azeele Street Tampa, FL 33609 (813) 673-4646 Ext. 229</td>
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<td>Family Support and Resource Center 1002 E. Palm Ave. Tampa, FL 33605 (813) 204-1741</td>
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<td>Holmes County Gulf Coast Comm College 5230 W Highway 98 Panama City, FL 32401 (850) 769-1551</td>
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<td>Lake County Orange County Healthy Start Coalition Various locations Orlando, FL (407) 254-6822</td>
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**Leon County**  
FL Commission on Responsible Fatherhood  
111 N Gadsden St Ste 200  
Tallahassee, FL 32301  
(850) 488-4952

FL Parents and Children  
927 Caraway St.  
Tallahassee, FL 32308  
(850) 228-6158

Fatherhood Initiative Project Child Support  
2110 S Adams St # E  
Tallahassee, FL 32301  
(850) 847-0066

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Madison County**  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Manatee County**  
Family Preservation Services  
2180 Maravilla Lane  
Fort Myers, FL, 33901  
(239) 332-8009

**Marion County**  
Growing Well Family Behavioral Services  
20114 E Pennsylvania Ave.  
Dunnellon, FL 34432  
(352) 465-2444

**Martin County**  
Exchange Club for Prevention of Child Abuse: Responsible Fathering  
3525 W. Midway Road  
Fort Pierce, FL 34981  
(772) 465-6011

**Miami-Dade County**  
South Dade Alliance for Promoting Responsible Fatherhood  
240 N. Krome Avenue  
Homestead, FL 33033  
(305) 245-7288

Parents without Partners  
Southwest Miami #835  
P.O. Box 161386  
Miami, FL 33116-1386  
(305) 251-2819

**Monroe County**  
South Dade Alliance for Promoting Responsible Fatherhood  
240 N. Krome Avenue  
Homestead, FL 33033  
(305) 245-7288

Gulf Coast Jewish Family and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Parents without Partners  
P.O. Box 161386  
Miami, FL 33116-1386  
(305) 251-2819

**Nassau County**  
The Azalea Project  
157 E. 8th St, Suite 119  
Jacksonville, FL 32206  
(904) 359-2520

Project SOS  
6850 Belfort Oaks Place  
Jacksonville, FL 32216  
(904) 279-0870

Parents Fair Share  
421 W Church St  
Jacksonville, FL 32202  
(904) 798-4720

Shands Jacksonville Medical Center  
655 W. 8th St.  
Jacksonville, FL 32209  
(904) 244-4843

**Levy County**  
Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690  
(352) 377-8255

Growing Well Family Behavioral Services  
20114 E Pennsylvania Ave.  
Dunnellon, FL 34432  
(352) 465-2444

**Liberty County**  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320
<table>
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<tr>
<th>Location</th>
<th>Service</th>
<th>Address</th>
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<tr>
<td><strong>Jacksonville Urban League</strong></td>
<td></td>
<td>903 W. Union Street</td>
<td>(904) 356-8336</td>
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<td><strong>Okaloosa County</strong></td>
<td>Children’s Home Society</td>
<td>1300 N. Palafox Street, Suite 103</td>
<td>(850) 266-2700</td>
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<tr>
<td><strong>Okeechobee County</strong></td>
<td>Family Support and Resource Center</td>
<td>1277 Kingsway Road, Brandon, FL 33510</td>
<td>(813) 740-4634</td>
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<td><strong>Orange County</strong></td>
<td>Orange County Healthy Start Coalition</td>
<td>Orlando, FL</td>
<td>(407) 254-6822</td>
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<td></td>
<td>Parents Without Partners</td>
<td>P.O. Box 770895</td>
<td>Orlando, FL 32877-0895</td>
<td>(407) 888-0618</td>
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<td></td>
<td>LINOS - David Gillen</td>
<td>400 W Robinson St, Suite 609</td>
<td>Orlando, FL 32801-1782</td>
<td>(407) 245-0103</td>
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<td>Young Fathers of Cent. FL</td>
<td>Orlando, FL 32805</td>
<td>(407) 423-9400</td>
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<tr>
<td><strong>Be The OAK</strong></td>
<td></td>
<td>P.O. Box #1444</td>
<td>W Palm Beach, FL 33402</td>
<td>(888) 784-3625</td>
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<td><strong>Osceola County</strong></td>
<td>Orange County Healthy Start Coalition</td>
<td>Various locations</td>
<td>Orlando, FL</td>
<td>(407) 254-6822</td>
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<td><strong>Parents Without Partners</strong></td>
<td>P.O. Box 770895</td>
<td>Orlando, FL 32877-0895</td>
<td>(407) 888-0618</td>
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<td>Orlando, FL 32801-1782</td>
<td>(407) 245-0103</td>
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<td>Young Fathers of Cent. FL</td>
<td>Orlando, FL 32805</td>
<td>(407) 423-9400</td>
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<tr>
<td><strong>Responsible Fathering</strong></td>
<td>3525 W. Midway Road, Ste 509</td>
<td>Clearwater, FL 33760</td>
<td>(727) 465-6011</td>
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<tr>
<td><strong>Palm Beach County</strong></td>
<td>Be The OAK</td>
<td>P.O. Box #1444</td>
<td>West Palm Beach, FL 33402</td>
<td>(888) 784-3625</td>
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<td></td>
<td>The Boca Men’s Council</td>
<td>Locations vary</td>
<td>Contact Anthony Scott at (954) 428-2074</td>
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<tr>
<td><strong>The Gathering</strong></td>
<td></td>
<td>717 Prosperity Farms Rd</td>
<td>N Palm Beach, FL 33408</td>
<td>(561) 622-4913</td>
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<tr>
<td></td>
<td>Good Samaritan Medical Center</td>
<td>1309 North Flagler Blvd.</td>
<td>W Palm Beach, FL 33401</td>
<td>(877) 725-0444</td>
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<tr>
<td><strong>Parents Without Partners</strong></td>
<td>P.O. Box 541943</td>
<td>Lake Worth, FL 33454</td>
<td>(561) 963-9557</td>
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<tr>
<td><strong>Lincoln's Kitchen</strong></td>
<td></td>
<td>1860 Old Okeechobee Road, Suite 509</td>
<td>W Palm Beach, FL 33409</td>
<td>(561) 683-4778</td>
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<tr>
<td><strong>Pasco County</strong></td>
<td>Gulf Coast Jewish Family and Community Services: Non-Custodial Parents Program Main Office</td>
<td>14041 Icot Boulevard</td>
<td>Clearwater, FL 33760</td>
<td>(727) 479-1800</td>
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Morton Plant Mease Health Center
300 Pinellas
Clearwater, FL 33756
(727) 462-7743

Men International
Ken Pangborn
3980 Hill Circle
Palm Harbor, FL 34684
(727) 786-6911

Pinellas County Urban League Headquarters
333 31st Street North
St. Petersburg, FL 33713
(727) 327-2081

Men International
3980 Orchard Hill Dr
Palm Harbor, FL 34684
(813) 786-6911

**Polk County**
Nurturing Fathers Program
3108 West Azeele Street
Tampa, FL 33609
(813) 673-4646 Ext. 229

Gulf Coast Jewish Family and Community Services
14041 Icot Boulevard
Clearwater, FL 33760
(727) 479-1800

Fathers Resource and Networking Center
3108 W. Azeele Street
Tampa, FL 33609
(813) 356-1293

**Family Support and Resource Center**
1277 Kingsway Road
Brandon, FL 33510
(813) 740-4634

**Family Support and Resource Center**
7520 W. Waters Ave. #8
Tampa, FL 33615
(813) 356-1703

**Family Support and Resource Center**
1002 E. Palm Ave.
Tampa, FL 33605
(813) 204-1741

**Family Support and Resource Center**
1401-A E. Fowler Ave.
Tampa, FL 33612
(813) 558-1877

**Family Support and Resource Center**
3030 E. College Ave.
Ruskin, FL 33570
(813) 641-5600

**Family Preservation**
10150 Highland Manor Dr, Suite 200
Tampa, FL, 33610
(813) 314-2141

**Peaceful Paths**
501 W Washington Street
Starke, FL 32091
(904) 966-6878
(800) 393-7233

**Belmont Head Start**
305 Idlewild Avenue
Green Cove Springs, FL
(904) 682-7035

**Flagler Hospital**
400 Health Park Blvd
St. Augustine, FL 32086
(904) 819-4356

**Growing Well Family Behavioral Services**
20114 E Pennsylvania
Dunnellon, FL 34432
(352) 465-2444

**Santa Rosa County**
Children’s Home Society
1300 N. Palafox Street,
Suite 103
Pensacola, FL 32501
(850) 266-2700

**Sarasota County**
Center for Growth & Development, Inc.
3277 D Fruitville Rd #1
(941) 953-9556

**Sarasota Memorial Hospital**
1700 S. Tamiami Trail
Sarasota, FL 34239
(941) 917-1700

**Children First**
1723 N. Orange Avenue
Sarasota, FL 34234
(941) 953-5507
Family Preservation  
1748 Independence Blvd, Suite E7 
Sarasota, FL 34234  
(941) 359-1927

Seminole County  
Family Preservation  
2500 West Lake Mary Blvd, Suite 107  
Lake Mary, FL 32746  
(407) 688-0088

St. Lucie County  
Responsible Fathering  
3525 W. Midway Road  
Fort Pierce, FL 34981  
(772) 465-6011

Parents Without Partners  
P.O. Box 9345  
Port St. Lucie, FL 34985  
(954) 484-6484

St. John's County  
The Azalea Project  
157 E. 8th Street, Ste 119  
Jacksonville, FL 32206  
(904) 359-2520

Project SOS  
6850 Belfort Oaks Place  
Jacksonville, FL 32216  
(904) 279-0870

Parents Fair Share  
421 W Church St  
Jacksonville, FL 32202  
(904) 798-4720

Shands Jacksonville Medical Center  
655 W. 8th St.  
Jacksonville, FL 32209  
(904) 244-4843

Jacksonville Urban League  
903 W. Union Street  
Jacksonville, FL 32204  
(904) 356-8336

Flagler Hospital  
400 Health Park Blvd  
St. Augustine, FL 32086  
(904) 819-4356

Belmont Head Start  
305 Idlewild Avenue  
Green Cove Springs, FL  
(904) 682-7035

Sumter County  
Gulf Coast Jewish Family and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Growing Well Family Behavioral Services  
20114 E Pennsylvania  
Dunnellon, FL 34432  
(352) 465-2444

Suwannee County  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

Taylor County  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

Union County  
Peaceful Paths  
501 West Washington Street  
Starke, FL 32091  
(904) 966-6878  
(800) 393-7233

Volusia County  
Flagler Hospital  
400 Health Park Blvd  
St. Augustine, FL 32086  
(904) 819-4356

Yellow Umbrella  
Woodlake Office Park  
4680 Lipscomb Street, Suite 10-H  
Palm Bay, FL 32905  
(321) 433-3570

Yellow Umbrella  
Victorian Village  
4087 S. Hwy US1, Suite 1  
Rockledge, FL 32955  
(321) 723-2927

Family Preservation  
2500 West Lake Mary Blvd, Suite 107  
Lake Mary, FL 32746  
(407) 688-0088

Growing Well Family Behavioral Services  
20114 E Pennsylvania  
Dunnellon, FL 34432  
(352) 465-2444

Wakulla County  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320
**Walton County**  
Gulf Coast Community College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Washington County**  
Gulf Coast Community College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551
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<th>County</th>
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<tr>
<td><strong>Alachua County</strong></td>
<td>1155 NW 13th St. Gainesville, FL 32601</td>
<td>(352) 375-2525</td>
<td><a href="http://www.bbbsmidflorida.org">www.bbbsmidflorida.org</a></td>
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<tr>
<td><strong>Baker County</strong></td>
<td>3100 University Blvd 120 Jacksonville, FL 32216</td>
<td>(904) 727-9797</td>
<td><a href="http://www.bbbsnefl.org">www.bbbsnefl.org</a></td>
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<tr>
<td><strong>Bay County</strong></td>
<td>1137 Harrison Ave. Panama City, FL 32401</td>
<td>(850) 763-5437</td>
<td><a href="http://www.bbbsnwf.org/index.asp">www.bbbsnwf.org/index.asp</a></td>
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<tr>
<td><strong>Bradford County</strong></td>
<td>3100 University Blvd 120 Jacksonville, FL 32216</td>
<td>(904) 727-9797</td>
<td><a href="http://www.bbbsnefl.org">www.bbbsnefl.org</a></td>
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<tr>
<td><strong>Brevard County</strong></td>
<td>807 S. Orlando Ave, Ste L Winter Park, FL 32789</td>
<td>(407) 478-2996</td>
<td><a href="http://www.bbbscfl.org">www.bbbscfl.org</a></td>
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<td><strong>Broward County</strong></td>
<td>4101 Ravenswood Rd Suite 226 Ft Lauderdale, FL 33312</td>
<td>(954) 584-9990</td>
<td><a href="http://www.bbbsbroward.org">www.bbbsbroward.org</a></td>
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<tr>
<td><strong>Charlotte County</strong></td>
<td>101 W Venice Ave Ste 34 Venice, FL 34285</td>
<td>(941) 488-4009</td>
<td><a href="http://www.bbbsun.org">www.bbbsun.org</a></td>
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<tr>
<td><strong>Citrus County</strong></td>
<td>701 White Blvd., Suite A Inverness, FL 34453</td>
<td>(352) 344-0400</td>
<td><a href="http://www.bbbspc.org">www.bbbspc.org</a></td>
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<tr>
<td><strong>Clay County</strong></td>
<td>3100 University Blvd. S. Jacksonville, FL 32216</td>
<td>(904) 673-6829</td>
<td><a href="http://www.bbbsnefl.org">www.bbbsnefl.org</a></td>
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<tr>
<td><strong>Collier County</strong></td>
<td>101 W Venice Ave Ste 34 Venice, FL 34285</td>
<td>(941) 488-4009</td>
<td><a href="http://www.bbbsun.org">www.bbbsun.org</a></td>
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<tr>
<td><strong>Columbia County</strong></td>
<td>1155 NW 13th Street Gainesville, FL 32601</td>
<td>(352) 375-2525</td>
<td><a href="http://www.bbbsmidflorida.org">www.bbbsmidflorida.org</a></td>
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<td><strong>De Soto County</strong></td>
<td>DeSoto Cty Middle School Arcadia, FL 34266</td>
<td>(941) 488-4009</td>
<td><a href="http://www.bbbsun.org">www.bbbsun.org</a></td>
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<td><strong>Dixie County</strong></td>
<td>1155 NW 13th Street Gainesville, FL 32601</td>
<td>(352) 375-2525</td>
<td><a href="http://www.bbbsmidflorida.org">www.bbbsmidflorida.org</a></td>
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<tr>
<td><strong>Duval County</strong></td>
<td>3100 University Blvd 120 Jacksonville, FL 32216</td>
<td>(904) 727-9797</td>
<td><a href="http://www.bbbsnefl.org">www.bbbsnefl.org</a></td>
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<td><strong>Escambia County</strong></td>
<td>1149 Creighton Rd, Ste 1 Pensacola, FL 32504</td>
<td>(850) 433-5437</td>
<td><a href="http://www.bbbsnwf.org">www.bbbsnwf.org</a></td>
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<td><strong>Flagler County</strong></td>
<td>3100 University Blvd. S. Jacksonville, FL 32216</td>
<td>(386) 956-3287</td>
<td><a href="http://www.bbbsnefl.org">www.bbbsnefl.org</a></td>
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<td><strong>Franklin County</strong></td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
<td><a href="http://www.BigBrothers-BigSisters.org">www.BigBrothers-BigSisters.org</a></td>
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<td><strong>Gadsden County</strong></td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
<td><a href="http://www.BigBrothers-BigSisters.org">www.BigBrothers-BigSisters.org</a></td>
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<td>County</td>
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<td>Gilchrist County</td>
<td>1155 NW 13th Street Gainesville, FL 32601</td>
<td>(352) 375-2525</td>
<td><a href="http://www.bbbsmidflorida.org">www.bbbsmidflorida.org</a></td>
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<td>Glades County</td>
<td>101 W Venice Ave, Ste 34 Venice, FL 34285</td>
<td>(941) 488-4009</td>
<td><a href="http://www.bbbssun.org">www.bbbssun.org</a></td>
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<td>Gulf County</td>
<td>1137 Harrison Ave, Panama City, FL 32401</td>
<td>(850) 433-5437</td>
<td><a href="http://www.bbbssnwf.org">www.bbbssnwf.org</a></td>
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<tr>
<td>Hamilton County</td>
<td>1155 NW 13th Street Gainesville, FL 32601</td>
<td>(352) 375-2525</td>
<td><a href="http://www.bbbsmidflorida.org">www.bbbsmidflorida.org</a></td>
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<tr>
<td>Hardee County</td>
<td>279 US 27 North Sebring, FL 33870</td>
<td>(863) 402-9007</td>
<td><a href="http://www.bbbssun.org">www.bbbssun.org</a></td>
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<tr>
<td>Hendry County</td>
<td>101 W Venice Ave Ste 34 Venice, FL 34285</td>
<td>(941) 488-4009</td>
<td><a href="http://www.bbbssun.org">www.bbbssun.org</a></td>
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<tr>
<td>Hernando County</td>
<td>15120 County Line Road Spring Hill, FL 34610</td>
<td>(352) 684-7904</td>
<td><a href="http://www.bbbspc.org">www.bbbspc.org</a></td>
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<tr>
<td>Highlands County</td>
<td>279 US 27 North Sebring, FL 33870</td>
<td>(863) 402-9001</td>
<td><a href="http://www.bbbssun.org">www.bbbssun.org</a></td>
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<tr>
<td>Hillsborough County</td>
<td>711 S Dale Mabry Suite 300 Tampa, FL 33609</td>
<td>(813) 769-3630</td>
<td><a href="http://www.bbbsfl.org">www.bbbsfl.org</a></td>
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<tr>
<td>Holyoke County</td>
<td>4508 Oak Fair Boulevard, Ste 100 Tampa, FL</td>
<td>(813) 621-1188</td>
<td><a href="http://www.bbbsfl.org">www.bbbsfl.org</a></td>
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<tr>
<td>Indian River County</td>
<td>1149 Crieghton Rd, Ste 1 Pensacola, FL 32504</td>
<td>(850) 433-5437</td>
<td><a href="http://www.bbbssnwf.org">www.bbbssnwf.org</a></td>
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<tr>
<td>Holmes County</td>
<td>1836 14th Avenue Vero Beach, FL 32961</td>
<td>(772) 466-8535</td>
<td><a href="http://www.bbbsbigs.org">www.bbbsbigs.org</a></td>
</tr>
<tr>
<td>Jackson County</td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
<td><a href="http://www.BigBrothers-BigSisters.org">www.BigBrothers-BigSisters.org</a></td>
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<tr>
<td>Jefferson County</td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
<td><a href="http://www.BigBrothers-BigSisters.org">www.BigBrothers-BigSisters.org</a></td>
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<td>Lafayette County</td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
<td><a href="http://www.BigBrothers-BigSisters.org">www.BigBrothers-BigSisters.org</a></td>
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<tr>
<td>Lake County</td>
<td>7275 Concourse Dr, #100 Fort Myers, FL 33908</td>
<td>(941) 488-4009</td>
<td><a href="http://www.bbbssun.org">www.bbbssun.org</a></td>
</tr>
<tr>
<td>Lee County</td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
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<tr>
<td>Leon County</td>
<td>1155 NW 13th Street Gainesville, FL 32601</td>
<td>(352) 375-2525</td>
<td><a href="http://www.bbbsmidflorida.org">www.bbbsmidflorida.org</a></td>
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<td>Levy County</td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
<td><a href="http://www.BigBrothers-BigSisters.org">www.BigBrothers-BigSisters.org</a></td>
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<tr>
<td>Madison County</td>
<td>565 East Tennessee St Tallahassee, FL 32308</td>
<td>(850) 386-6002</td>
<td><a href="http://www.BigBrothers-BigSisters.org">www.BigBrothers-BigSisters.org</a></td>
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</table>
Manatee County
1201 6th Avenue West, Suite 306
Bradenton, FL 34205
(941) 746-7000
www.bbbssun.org

Marion County
2677 NW 10th St. Ste 1A
Ocala, FL 34475
(352) 375-2525
www.bbbsmidflorida.org

Okeechobee County
P. O. Box 182
Okeechobee, FL 34973
(863) 824-2227
www.bbbsbigs.org

Orange County
807 S. Orlando Ave., Ste L
Winter Park, FL 32789
(407) 478-2996
www.bbbsbigs.org

Osceola County
807 S. Orlando Ave., Ste L
Winter Park, FL 32789
(407) 478-2996
www.bbbsfl.org

Palm Beach County
1700 Kirk Road
West Palm Beach, FL 33406
(561) 727-3450
www.mentorbig.org

Palm Beach County
500 Australian Ave. #644
W Palm Beach, FL 33401
(772) 283-8373
www.mentorbig.org

Pasco County
711 South Dale Mabry Hwy Suite 300
Tampa, FL 33609
(813) 769-3630
www.bbbsfl.org

Pinellas County
918 West Bay Dr.
Largo, FL 33770
(727) 518-8860
www.bbbspc.org

Polk County
1231 East Orange St.
Lakeland, FL 33801
(863) 682-5191
www.bbbsfl.org

Putnam County
3100 University Blvd 120
Jacksonville, FL 32216
(904) 727-9797
www.bbbsnefl.org

St. Johns County
1400 Old Dixie Hwy.
St. Augustine, FL 32084
(904) 829.2273
www.epiccommunityservices.org

St. Lucie County
125 North 2nd Street
Fort Pierce, FL 34950
(772) 466-8535
www.bbbsbigs.org
Santa Rosa County
6751 Berryhill Road
Milton, FL 32570
(850) 983-5579
www.bbbsnwfl.org

Sarasota County
2831 Ringling Blvd.
Sarasota, FL 34237
(941) 331-4376
www.bbbssun.org

Seminole County
807 S. Orlando Ave., Ste L
Winter Park, FL 32789
(407) 478-2996
www.bbbscfl.org

Sumter County
1155 NW 13th Street
Gainesville, FL 32601
(352) 375-2525
www.bbbsmidflorida.org

Suwannee County
1155 NW 13th Street
Gainesville, FL 32601
(352) 375-2525
www.bbbsmidflorida.org

Taylor County
565 East Tennessee St
Tallahassee, FL 32308
(850) 386-6002
www.BigBrothers-BigSisters.org

Union County
1155 NW 13th Street
Gainesville, FL 32601
(352) 375-2525
www.bbbsmidflorida.org

Volusia County
3100 University Blvd. S.
Jacksonville, FL 32216
(386) 956-3287
www.bbbsnefl.org

Wakulla County
565 East Tennessee Street
Tallahassee, FL 32308
(850) 386-6002
www.BigBrothers-BigSisters.org

Walton County
1149 Crieghton Rd, Ste 1
Pensacola, FL 32504
(850) 433-5437
www.bbbsnwfl.org

Washington County
1149 Crieghton Rd, Ste 1
Pensacola, FL 32504
(850) 433-5437
www.bbbsnwfl.org

West Charlotte County
101 West Venice Ave - Suite 34
Venice, FL 34285
(941) 488-4009
www.bbbssun.org
### D-8: Legal Aid/Legal Services

<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Telephone</th>
<th>Fax</th>
<th>Website</th>
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<tbody>
<tr>
<td><strong>Alachua County</strong></td>
<td>Three Rivers Legal Services-Gainesville</td>
<td>Gainesville</td>
<td>FL</td>
<td>(352) 372-0519</td>
<td>(800) 372-0936</td>
<td><a href="http://www.trls.org/locations.html">www.trls.org/locations.html</a></td>
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<td>901 NW 8th Ave, Ste D-5</td>
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<td></td>
<td>Gainesville, FL 32608</td>
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<tr>
<td><strong>Baker County</strong></td>
<td>Three Rivers Legal Services-Jacksonville</td>
<td>Jacksonville</td>
<td>FL</td>
<td>(904) 394-7450</td>
<td>(866) 256-8091</td>
<td><a href="http://www.trls.org/locations.html">www.trls.org/locations.html</a></td>
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<td>1725 Oakhurst Ave, Ste C</td>
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<td></td>
<td>Jacksonville, FL 32208</td>
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<tr>
<td><strong>Brevard County</strong></td>
<td>Brevard County Legal Aid</td>
<td>Rockledge, FL</td>
<td>32955</td>
<td>(321) 631-2500</td>
<td><a href="http://brevardcountylegalaid.org/">http://brevardcountylegalaid.org/</a></td>
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<td>Brevard County Legal Aid</td>
<td>1038 Harvin Way, Ste 100</td>
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<tr>
<td></td>
<td>Legal Aid Services of Brevard County</td>
<td>491 North State Road 7</td>
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<tr>
<td></td>
<td>Legal Services of North Florida-Gadsden Office</td>
<td>Quincy, FL</td>
<td>32351</td>
<td>(954) 765-8950</td>
<td><a href="http://www.legalaid.org/broward/">http://www.legalaid.org/broward/</a></td>
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<td><strong>Calhoun County</strong></td>
<td>Legal Services of North Florida-Gadsden Office</td>
<td>Quincy, FL</td>
<td>32351</td>
<td>(850) 875-9881</td>
<td><a href="http://www.lsnf.org">www.lsnf.org</a></td>
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<td>121 N. Jackson St.</td>
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<tr>
<td><strong>Charlotte County</strong></td>
<td>Florida Rural Legal Services-Punta Gorda</td>
<td>Punta Gorda, FL</td>
<td>33950</td>
<td>(941) 505-9007</td>
<td><a href="http://www.frls.org/Punta_Gorda_Office_Loc.php">http://www.frls.org/Punta_Gorda_Office_Loc.php</a></td>
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<td>226 Taylor St, Rm 210</td>
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<td></td>
<td>Punta Gorda, FL 33950</td>
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<tr>
<td><strong>Citrus County</strong></td>
<td>Community Legal Services of Mid-Florida</td>
<td>Inverness, FL</td>
<td>34450</td>
<td>(352) 726-6592</td>
<td><a href="http://www.clsmf.org/">http://www.clsmf.org/</a></td>
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<td>Services of Mid-Florida</td>
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<td>106 N. Osceola Ave.</td>
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<tr>
<td><strong>Clay County</strong></td>
<td>Three Rivers Legal Services-Jacksonville</td>
<td>Jacksonville</td>
<td>FL</td>
<td>(904) 394-7450</td>
<td>(866) 256-8091</td>
<td><a href="http://www.trls.org/locations.html">www.trls.org/locations.html</a></td>
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<td>1725 Oakhurst Ave, Ste C</td>
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<tr>
<td><strong>Collier County</strong></td>
<td>Collier County Legal Aid Services of Collier County</td>
<td>Naples, FL</td>
<td>34112</td>
<td>(239) 775-4555</td>
<td><a href="http://www.legalaid.org/collier/">http://www.legalaid.org/collier/</a></td>
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<tr>
<td></td>
<td>4125 East Tamiami Trail</td>
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<tr>
<td><strong>Columbia County</strong></td>
<td>Three Rivers Legal Services-Lake City</td>
<td>Lake City, FL</td>
<td>32055</td>
<td>(386) 752-5960</td>
<td>(800) 495-0039</td>
<td><a href="http://www.trls.org/locations.html">www.trls.org/locations.html</a></td>
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<td></td>
<td>334 NW Lake City Ave</td>
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<tr>
<td><strong>Dade County</strong></td>
<td>Dade County Legal Services of the Greater Miami Area</td>
<td>Miami, FL</td>
<td>33137</td>
<td>(305) 576-0080</td>
<td><a href="http://www.lsgmi.org/content/contact-us">http://www.lsgmi.org/content/contact-us</a></td>
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<td>Legal Services of the Greater Miami Area</td>
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<td></td>
<td>(North of Kendall Drive)</td>
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<tr>
<td></td>
<td>3000 Biscayne Boulevard, Suite 500</td>
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</table>
Legal Services of the Greater Miami Area (South of Kendall Drive)
11285 SW 211 Street, Suite 302
Miami, Florida 33189
(305) 232-9680
http://www.lsgmi.org/content/contact-us#1

DeSoto County
Florida Rural Legal Services-Ft. Myers Office
3210 Cleveland Avenue P.O. Box 219
Fort Myers, Florida 33902
(239) 334-4554
http://www.frls.org/Ft_B3BD.php

Dixie County
Three Rivers Legal Services-Lake City
334 NW Lake City Ave
Lake City, FL 32055
(386) 752-5960
(800) 495-0039
http://www.trls.org/locations.html

Duval County
Jacksonville Legal Aid
126 W. Adams St.
Jacksonville, FL 32202
(904) 356-8371
(866) 356-8371
http://www.jaxlegalaid.org/contact.html

Three Rivers Legal Services-Jacksonville
1725 Oakhurst Ave, Ste C
Jacksonville, FL 32208
(904) 394-7450
(866) 256-8091
http://www.trls.org/locations.html

Escambia County
Legal Services of North Florida-Pensacola
118 S. Baylen St.
Pensacola, FL 32501
(850) 432-8222
www.lsnf.org

Flagler County
Community Legal Services of Mid-Florida
Flagler Office
1105 US1 South #108
Bunnell, FL, 32110
(800) 407-405-1417
http://www.clsmf.org/

Franklin County
Legal Services of North Florida-Tallahassee
2119 Delta Boulevard,
Tallahassee, FL 32303
(850) 385-9007
www.lsnf.org

Gadsden County
Legal Services of North Florida-Gadsden
121 N. Jackson St.
Quincy, FL 32351
(850) 875-9881
www.lsnf.org

Gilchrist County
Three Rivers Legal Services-Gainesville
901 NW 8th Ave, Ste D-5
Gainesville, FL 32608
(352) 372-0519
(800) 372-0936
http://www.trls.org/locations.html

Glades County
Florida Rural Legal Services-Ft. Myers
3210 Cleveland Avenue P.O. Box 219
Fort Myers, FL 33902
(239) 334-4554
http://www.frls.org/Ft_B3BD.php

Gulf County
Legal Services of North Florida-Panama City
211 E. 11th St.
Panama City, FL 32401
(850) 769-3581
www.lsnf.org

Hamilton County
Three Rivers Legal Services-Lake City
334 NW Lake City Ave
Lake City, FL 32055
(386) 752-5960
(800) 495-0039
http://www.trls.org/locations.html
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<th>County</th>
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<tr>
<td>Hardee County</td>
<td>1321 E. Memorial Blvd, P.O. Box 24688, Lakeland, Florida 33802</td>
<td>(863) 688-7376, (800) 277-7680</td>
<td><a href="http://www.frls.org/Lakeland_Office_Loc.php">http://www.frls.org/Lakeland_Office_Loc.php</a></td>
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<tr>
<td>Hendry County</td>
<td>3210 Cleveland Avenue, P.O. Box 219, Fort Myers, FL 33902</td>
<td>(239) 334-4554</td>
<td><a href="http://www.frls.org/Ft_B3BD.php">http://www.frls.org/Ft_B3BD.php</a></td>
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<td>Hernando County</td>
<td>106 N. Osceola Ave., Inverness, FL 34450</td>
<td>(866) 801-5566</td>
<td><a href="http://www.clsmf.org/">http://www.clsmf.org/</a></td>
</tr>
<tr>
<td>Highlands County</td>
<td>1321 E. Memorial Boulevard, P.O. Box 24688, Lakeland, FL 33802</td>
<td>(863) 688-7376, (800) 277-7680</td>
<td><a href="http://www.frls.org/Lakeland_Office_Loc.php">http://www.frls.org/Lakeland_Office_Loc.php</a></td>
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<td>Hillsborough County</td>
<td>9309 N. Florida Avenue, Tampa, FL 33612</td>
<td><em>Immigration Services and DV by referral only</em></td>
<td><a href="http://www.gulfcoastlegal.org/offices/tampa">http://www.gulfcoastlegal.org/offices/tampa</a></td>
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<td>Holmes County</td>
<td>211 E. 11th St., Panama City, FL 32401</td>
<td>(850) 769-3581</td>
<td><a href="http://www.lsnf.org">www.lsnf.org</a></td>
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<tr>
<td>Indian River County</td>
<td>510 S US Hwy 1, Suite 1, P.O. Box 4333, Ft Pierce, FL 34948</td>
<td>(772) 466-4766, (888) 582-3410</td>
<td><a href="http://www.frls.org/Ft_LKSP.php">http://www.frls.org/Ft_LKSP.php</a></td>
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<tr>
<td>Jackson County</td>
<td>121 N. Jackson St., Quincy, FL 32351</td>
<td>(850) 875-9881</td>
<td><a href="http://www.lsnf.org">www.lsnf.org</a></td>
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<tr>
<td>Jefferson County</td>
<td>2119 Delta Boulevard, Tallahassee, FL 32303</td>
<td>(850) 385-9007</td>
<td><a href="http://www.lsnf.org">www.lsnf.org</a></td>
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<td>Lafayette County</td>
<td>334 NW Lake City Ave, Lake City, FL 32055</td>
<td>(386) 752-5960, (800) 495-0039</td>
<td><a href="http://www.trls.org/locations.html">http://www.trls.org/locations.html</a></td>
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<tr>
<td>Lake County</td>
<td>226 West Main St., Tavares, FL 32778</td>
<td>(866) 553-0815, (352) 343-6351</td>
<td><a href="http://www.clsmf.org/">http://www.clsmf.org/</a></td>
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<tr>
<td>Lee County</td>
<td>3210 Cleveland Avenue, P.O. Box 219, Fort Myers, FL 33902</td>
<td>(239) 334-4554</td>
<td><a href="http://www.frls.org/Ft_B3BD.php">http://www.frls.org/Ft_B3BD.php</a></td>
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<td>County</td>
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<td>Leon County</td>
<td>The Legal Aid Foundation (The Tallahassee Bar Association)</td>
<td>Leon County Courthouse 301 S Monroe St Ste 108 Tallahassee, FL 32301 (850) 222-3292 ext. 1</td>
<td><a href="http://www.tallahasseebar.org/legalaid.php">http://www.tallahasseebar.org/legalaid.php</a></td>
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<td>Liberty County</td>
<td>Legal Services of North Florida-Tallahassee</td>
<td>2119 Delta Boulevard, Tallahassee, FL 32303 (850) 385-9007</td>
<td><a href="http://www.lsnf.org">www.lsnf.org</a></td>
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<tr>
<td>Madison County</td>
<td>Three Rivers Legal Services-Lake City</td>
<td>334 NW Lake City Ave Lake City, FL 32055 (386) 752-5960 (800) 495-0039</td>
<td><a href="http://www.trls.org/locations.html">http://www.trls.org/locations.html</a></td>
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<td>Manatee County</td>
<td>Gulf Coast Legal Services-Bradenton Office</td>
<td>430 12th Street West (Old Main), Bradenton, FL 34205 (941) 746-6151</td>
<td><a href="http://www.gulfcoastlegal.org/offices/Bradenton">http://www.gulfcoastlegal.org/offices/Bradenton</a></td>
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<tr>
<td>Marion County</td>
<td>Community Legal Services of Mid-Florida</td>
<td>2300 SE 17th St. #201 Ocala, FL 34471-9185 (352) 629-6257</td>
<td><a href="http://www.clsmf.org/">http://www.clsmf.org/</a></td>
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<tr>
<td>Martin County</td>
<td>Florida Rural Legal Services-Fort Pierce</td>
<td>510 S US Hwy 1, Suite 1 P.O. Box 4333 Ft Pierce, FL 34948 (772) 466-4766 (888) 582-3410</td>
<td><a href="http://www.frls.org/Ft_LKSP.php">http://www.frls.org/Ft_LKSP.php</a></td>
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<td>Monroe County</td>
<td>Legal Services of the Keys</td>
<td>11285 SW 211 St, Ste 302 Miami, Florida 33189 (877) 715-7464</td>
<td><a href="http://www.lsgmi.org/content/contact-us">http://www.lsgmi.org/content/contact-us</a></td>
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<td>Nassau County</td>
<td>Three Rivers Legal Services-Jacksonville</td>
<td>1725 Oakhurst Ave, Ste C Jacksonville, FL 32208 (904) 394-7450 (866) 256-8091</td>
<td><a href="http://www.trls.org/locations.html">http://www.trls.org/locations.html</a></td>
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<td>Okaloosa County</td>
<td>Legal Services of North Florida-Ft Walton Beach</td>
<td>133 Staff Drive Ste. B, Ft Walton Bch, FL 32548 (850) 862-3279</td>
<td><a href="http://www.lsnf.org">www.lsnf.org</a></td>
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<td>Okeechobee County</td>
<td>Florida Rural Legal Services-Fort Pierce</td>
<td>510 S US Hwy 1, Suite 1 P.O. Box 4333 Ft Pierce, FL 34948 (772) 466-4766 (888) 582-3410</td>
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<td>Orange County</td>
<td>Legal Aid Society of the Orange County Bar Association (OCBA Inc.)</td>
<td>100 E. Robinson St, Orlando, FL 32801 (407) 841-8310</td>
<td><a href="http://www.legalaidocba.org/">http://www.legalaidocba.org/</a></td>
</tr>
<tr>
<td>Osceola County</td>
<td>Community Legal Services of Mid-Florida</td>
<td>122 E Colonial Dr #200 Orlando, FL 32801 (800) 984-2919</td>
<td><a href="http://www.clsmf.org/">http://www.clsmf.org/</a></td>
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**Palm Beach County**
Florida Rural Legal Services-Belle Glade
1500 NW Ave “L”, Ste A
Belle Glade, FL 33430
(561) 993-0003
(888) 993-0003
http://www.frls.org/BelleGlade_Office_Loc_U50J.php

Florida Rural Legal Services-W Palm Beach
3111 S Dixie Hwy, Ste140
W Palm Beach, FL 33405
(561) 820-8902
http://www.frls.org/WestPalm_Office_Loc.php

Legal Aid Society of Palm Beach County
423 Fern St, Suite 200,
W Palm Beach, FL 33401
(561) 655-8944
(800) 403-9353
http://www.legalaidpbc.org/index.php

**Pasco County**
Bay Area Legal Services
New Port Richey Office
8406 Massachusetts Ave.
Ste. B2
New Pt Richey, FL 34653
(727) 847-5494
https://www.bals.org/locations

**Pinellas County**
Gulf Coast Legal Services-Clearwater Office
314 S Missouri Ave, #109
Clearwater, FL 33756
(727) 443-0657
http://www.gulfcoastlegal.org/offices/Clearwater

**Polk County**
Florida Rural Legal Services-Lakeland
1321 E. Memorial Blvd
P.O. Box 24688
Lakeland, FL 33802
(863) 688-7376
(800) 277-7680
http://www.frls.org/Lakeland_Office_Loc.php

**Putnam County**
Community Legal Services of Mid-Florida
Putnam
216 S. 6th Street
Palatka, FL 32177
(386) 328-8072
(866) 886-1799
http://www.clsmf.org/

**Sarasota County**
Gulf Coast Legal Services-Sarasota
Schoenbaum Human Services Center
1750 17th St, Building I,
Sarasota, FL 34234
(941) 366-1746
http://www.gulfcoastlegal.org/offices/sarasota

**Seminole County**
Legal Aid Society-Seminole Bar Association
101 West Palmetto Ave
Longwood, Florida 32750
(407) 834-1660
http://www.scbalas.org/contact.php

Community Legal Services of Mid-Florida
Seminole County Office
315 Magnolia Avenue,
Sanford 32771-1915
(866) 718-9595
http://www.clsmf.org/

**St. Johns County**
St. Johns County Legal Aid-JALA Branch Office
222 San Marco Avenue
St. Augustine, FL 32084
(904) 827-9921
(877) 827-9921
http://www.jaxlegalaid.org/contact.html

Three Rivers Legal Services-Jacksonville
1725 Oakhurst Ave, Ste C
Jacksonville, FL 32208
(904) 394-7450
(866) 256-8091
http://www.trls.org/locations.html
**St. Lucie County**
Florida Rural Legal Services-Fort Pierce
510 S US Hwy 1, Ste 1
P.O. Box 4333
Fort Pierce, FL 34948
(772) 466-4766
(888) 582-3410
http://www.frls.org/Ft_LKSP.php

**Sumter County**
Community Legal Services of Mid-Florida
Citrus/Hernando/Sumter
106 N. Osceola Ave.
Inverness, FL 34450
(800) 984-2918
http://www.clsmf.org/

**Suwannee County**
Three Rivers Legal Services-Lake City
334 NW Lake City Ave
Lake City, FL 32055
(386) 752-5960
(800) 495-0039
http://www.trls.org/locations.html

**Taylor County**
Three Rivers Legal Services-Lake City
334 NW Lake City Ave
Lake City, FL 32055
(386) 752-5960
(800) 495-0039
http://www.trls.org/locations.html

**Union County**
Three Rivers Legal Services-Gainesville
901 NW 8th Ave, Ste D-5
Gainesville, FL 32608
(352) 372-0519
(800) 372-0936
http://www.trls.org/locations.html

**Volusia County**
Community Legal Services of Mid-Florida
Volusia Office
128-A Orange Ave #100
Daytona Beach, FL 32114
(386) 258-5600
(800) 363-2357
http://www.clsmf.org/

**Wakulla County**
Legal Services of North Florida-Tallahassee
2119 Delta Boulevard,
Tallahassee, FL 32303
(850) 385-9007
www.lsnf.org

**Walton County**
Legal Services of North Florida-Ft Walton Beach
133 Staff Drive Ste. B,
Ft Walton Bch, FL 32548
(850) 862-3279
www.lsnf.org

**Washington County**
Legal Services of North Florida-Panama City
211 E. 11th St.
Panama City, FL 32401
(850) 769-3581
www.lsnf.org
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<th>Phone</th>
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<tr>
<td>Broward County</td>
<td>Assets for Independence Urban League</td>
<td>3521 W. Broward Blvd. Ft Lauderdale, FL 33312</td>
<td>(954) 625-2570</td>
<td><a href="http://www.ulbroward.org/">http://www.ulbroward.org/</a></td>
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<tr>
<td>Dade County</td>
<td>Stephen P. Clark Center Housing Finance Authority</td>
<td>25 W Flagler St, Ste 950 Miami, FL 33128</td>
<td>(305) 594-2518</td>
<td><a href="http://www.miamidade.gov/hfa/">http://www.miamidade.gov/hfa/</a></td>
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<td>YWCA of Greater Miami</td>
<td>351 NW 5th Street Miami, FL 33128</td>
<td>(305) 377-9922</td>
<td><a href="http://www.ywca-miami.org">www.ywca-miami.org</a></td>
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<td>Partners for Self Employment</td>
<td>3000 Biscayne Blvd #102 Miami, FL 33137</td>
<td>(305) 438-1407 x 204</td>
<td><a href="http://www.partnersforselfemploymen.com">www.partnersforselfemploymen.com</a></td>
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<tr>
<td>Duval County</td>
<td>Family Foundations of Northeast Florida</td>
<td>1639 Atlantic Blvd Jacksonville, FL 32207</td>
<td>(904) 396-4846</td>
<td><a href="http://familyfoundations.org/">http://familyfoundations.org/</a></td>
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<tr>
<td>Catholic Charities Bureau</td>
<td></td>
<td>134 East Church Street Jacksonville, FL 32202</td>
<td>(904) 354-4846</td>
<td><a href="http://www.ccbjax.org/">http://www.ccbjax.org/</a></td>
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<td>Escambia County</td>
<td>Catholic Charities of Northwest Florida</td>
<td>1000 W. Garden St. Pensacola, FL 32502</td>
<td>(850) 436-6410</td>
<td><a href="http://www.catholiccharitiesnwfl.org/">http://www.catholiccharitiesnwfl.org/</a></td>
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<td>Flagler County</td>
<td>Flagler Habitat for Humanity</td>
<td>2 W Moody Blvd Bunnell, FL 32110</td>
<td>(386) 437-9855</td>
<td><a href="http://flaglerhabitat.com">http://flaglerhabitat.com</a></td>
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<tr>
<td>Hillsborough County</td>
<td>United Way Tampa Bay</td>
<td>5201 W Kennedy Blvd #600 Tampa, FL 33609</td>
<td>(813) 274-0900</td>
<td><a href="http://www.uwtb.org/">http://www.uwtb.org/</a></td>
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<tr>
<td>Manatee County</td>
<td>Central Community Redevelopment Agency</td>
<td>207 MLK Ave E Bradenton, FL 34208</td>
<td>(941) 744-2362</td>
<td><a href="http://www.bradentoncca.com/">http://www.bradentoncca.com/</a></td>
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<tr>
<td>Osceola County</td>
<td>Osceola County Council on Aging</td>
<td>700 Generation Point Kissimmee, FL 34744</td>
<td>(407) 846-8532</td>
<td><a href="http://www.osceolagenerations.org">www.osceolagenerations.org</a></td>
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<tr>
<td>Palm Beach County</td>
<td>United Way of Palm Beach County</td>
<td>2600 Quantum Blvd Boynton Beach, FL 33426</td>
<td>(561) 375-6600</td>
<td><a href="http://www.unitedwaypbc.org">www.unitedwaypbc.org</a></td>
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<tr>
<td>Volusia County</td>
<td>Family Renew Community</td>
<td>810 Ridgewood Ave. Holly Hill, FL 32117</td>
<td>(386) 252-0711</td>
<td><a href="http://www.familyrenew.org/">http://www.familyrenew.org/</a></td>
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<td>Halifax Habitat for Humanity</td>
<td>826 White Street Daytona, FL 32114</td>
<td>(386) 257-9950</td>
<td><a href="http://www.halifaxhabitat.org/">http://www.halifaxhabitat.org/</a></td>
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<td>County</td>
<td>Address</td>
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<td>Alachua County</td>
<td>Peaceful Paths 2100 NW 53rd Ave Ste A Gainesville FL 32653</td>
<td>(352) 377-TALK or 800-393-SAFE <a href="http://www.peacefulpaths.org">www.peacefulpaths.org</a></td>
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<td>Baker County</td>
<td>Hubbard House PO Box 4909 Jacksonville, FL 32201</td>
<td>(904) 354-3114 <a href="http://www.hubbardhouse.org">www.hubbardhouse.org</a></td>
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<tr>
<td>Bay County</td>
<td>Salvation Army Domestic Violence &amp; Rape Crisis Program 1824 W 15th Street Panama City, FL 32401</td>
<td>(800) 252-2597 or (850) 763-0706 <a href="http://www.us.salvationarmy.org/panamacity">www.us.salvationarmy.org/panamacity</a></td>
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<tr>
<td>Bradford County</td>
<td>Peaceful Paths 2100 NW 53rd Ave Ste A Gainesville FL 32653</td>
<td>(352) 377-TALK or 800-393-SAFE <a href="http://www.peacefulpaths.org">www.peacefulpaths.org</a></td>
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<td>Brevard County</td>
<td>Serene Harbor PO Box 100039 Palm Bay, FL 32910</td>
<td>(321) 726-8282 <a href="http://www.sereneharbor.org/">www.sereneharbor.org</a></td>
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<td>Charlotte County</td>
<td>C.A.R.E. of Charlotte County PO Box 510234 Punta Gorda, FL 33951</td>
<td>(941) 627-6000 or (941) 475-6465 <a href="http://www.carefl.org">www.carefl.org</a></td>
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<td>Citrus County</td>
<td>Citrus County Abuse Shelter Assoc. PO Box 205 Inverness, FL 34451</td>
<td>(352) 344-8111 <a href="http://www.casafl.org">www.casafl.org</a></td>
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<tr>
<td>Clay County</td>
<td>Quigley House PO Box 142 Orange Park, FL 32067</td>
<td>(904) 284-0061 or TDD (904) 284-0424 <a href="http://www.quigleyhouse.org">http://www.quigleyhouse.org</a></td>
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<tr>
<td>Collier County</td>
<td>Shelter for Abused Women and Children PO Box 10102 Naples, FL 34101</td>
<td>(239) 775-1101 <a href="http://www.naplesshelter.org">http://www.naplesshelter.org</a></td>
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<tr>
<td>Columbia County</td>
<td>Another Way PO Box 1028 Lake City, FL 32056-1028</td>
<td>(352) 493-6743 <a href="http://www.anotherwayinc.net">www.anotherwayinc.net</a></td>
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<td>County</td>
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<td><strong>De Soto County</strong></td>
<td>Safe Place and Rape Crisis Center</td>
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<td><strong>Dixie County</strong></td>
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<td><strong>Flagler County</strong></td>
<td>Family Life Center</td>
<td>Bunnell</td>
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<td><strong>Franklin County</strong></td>
<td>Refuge House, Inc.</td>
<td>Tallahassee</td>
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<td><strong>Gadsden County</strong></td>
<td>Refuge House, Inc.</td>
<td>Tallahassee</td>
<td>FL</td>
<td>32316</td>
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<td><strong>Gilchrist County</strong></td>
<td>Another Way</td>
<td>Lake City</td>
<td>FL</td>
<td>32056-1028</td>
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<td><strong>Glades County</strong></td>
<td>Abuse Counseling &amp; Treatment</td>
<td>Ft. Myers</td>
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<td><strong>Gulf County</strong></td>
<td>Salvation Army Domestic Violence And Rape Crisis Program</td>
<td>Panama City, FL</td>
<td>32401</td>
<td>Hotline: (850) 763-0706</td>
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<td><strong>Hillsborough County</strong></td>
<td>The Spring of Tampa Bay</td>
<td>Tampa</td>
<td>FL</td>
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<td><strong>Hardee County</strong></td>
<td>Peace River - Domestic Violence Shelter</td>
<td>Bartow</td>
<td>FL</td>
<td>33831-1559</td>
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<td>Abuse Counseling &amp; Treatment, Inc.</td>
<td>Ft. Myers</td>
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<td><strong>Hernando County</strong></td>
<td>Dawn Center of Hernando County</td>
<td>Spring Hill</td>
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<td><strong>Highlands County</strong></td>
<td>Peace River - Domestic Violence Shelter</td>
<td>Bartow</td>
<td>FL</td>
<td>33831-1559</td>
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<td><strong>Hillsborough County</strong></td>
<td>The Spring of Tampa Bay</td>
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<td>Holmes County</td>
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<td>Salvation Army Domestic Violence &amp; Rape Crisis Program 1824 W 15th Street Panama City, FL 32401 Hotline: 800-252-2597 or (850) 763-0706 <a href="http://www.uss.salvationarmy.org/uss/www_uss_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?opendocument">http://www.uss.salvationarmy.org/uss/www_uss_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?opendocument</a></td>
<td>Refuge House, Inc. PO Box 20910 Tallahassee, FL 32316 Hotline: (850) 681-2111 (Leon) or (850) 584-8808 (Taylor and Madison) <a href="http://www.refugehouse.com/">www.refugehouse.com/</a></td>
<td>Another Way, Inc. PO Box 1028 Lake City, FL 32056-1028 Hotline: (352) 493-6743 <a href="http://www.anotherwayinc.net">www.anotherwayinc.net</a></td>
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<td>Indian River County SafeSpace Domestic Violence Svcs. Inc. PO Box 4075 Ft Pierce, FL 34948 Hotline: (772) 464-4555 (St. Lucie), (772) 569-7233 (Indian River), or (772) 288-7023 (Martin) <a href="http://www.safespacefl.org/">http://www.safespacefl.org/</a></td>
<td>Another Way, Inc. PO Box 1028 Lake City, FL 32056-1028 Hotline: (352) 493-6743 <a href="http://www.anotherwayinc.net">www.anotherwayinc.net</a></td>
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<td>Jackson County Salvation Army Domestic Violence &amp; Rape Crisis Program 1824 W 15th Street Panama City, FL 32401 Hotline: 1-800-252-2597 or (850) 763-0706 <a href="http://www.uss.salvationarmy.org/uss/www_uss_pana.png">www.uss.salvationarmy.org/uss/www_uss_pana.png</a></td>
<td>Haven of Lake and Sumter Counties PO Box 492335 Leesburg, FL 34749-2335 Hotline: (352) 753-5800 <a href="http://www.havenlakesumter.org">www.havenlakesumter.org</a></td>
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<td>Lafayette County Another Way, Inc. PO Box 1028 Lake City, FL 32056-1028 Hotline: (352) 493-6743 <a href="http://www.anotherwayinc.net">www.anotherwayinc.net</a></td>
<td>Lee County Abuse Counseling &amp; Treatment, Inc. PO Box 60401 Ft. Myers, FL 33906 Hotline: (239) 939-3112 <a href="http://www.actabuse.com/">http://www.actabuse.com/</a></td>
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<td>Lake County</td>
<td>Leon County</td>
<td>Liberty County</td>
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<tr>
<td>Lake Haven of Lake and Sumter Counties PO Box 492335 Leesburg, FL 34749-2335 Hotline: (352) 753-5800 <a href="http://www.havenlakesumter.org">www.havenlakesumter.org</a></td>
<td>Refuge House, Inc. PO Box 20910 Tallahassee, FL 32316 Hotline: (850) 681-2111 (Leon County) or Toll-Free (800) 500-1119 <a href="http://www.refugehouse.com/">http://www.refugehouse.com/</a></td>
<td>Refuge House, Inc. PO Box 20910 Tallahassee, FL 32316 Hotline: (850) 681-2111 (Leon County) or Toll-Free (800) 500-1119 <a href="http://www.refugehouse.com/">http://www.refugehouse.com/</a></td>
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<td>Madison County</td>
<td>Manatee County</td>
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<td>Refuge House, Inc. PO Box 20910 Tallahassee, FL 32316 Hotline: (850) 584-8808 or (800) 500-1119 <a href="http://www.refugehouse.com/">http://www.refugehouse.com/</a></td>
<td>Hope Family Services, PO Box 1624 Bradenton, FL 34206 Hotline: (941) 755-6805 <a href="http://www.hopefamilyservice.org">www.hopefamilyservice.org</a></td>
<td>Ocala Rape Crisis-Domestic Violence Center (Creative Services, Inc.) PO Box 2193 Ocala, FL 34478 Hotline: (352) 622-5919 <a href="http://ocaladvshelter.org">http://ocaladvshelter.org</a></td>
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</table>
Martin County
SafeSpace, Inc.
PO Box 4075
Stuart, FL 34948
Hotline: (772) 288-7023
http://safespacefl.org/

Miami-Dade County
The Lodge
P.O. Box 470728
Miami, FL 33147
(305) 693-0232
http://www.thelodgemiami.org/

Monroe County
Domestic Abuse Shelter
PO Box 2696
Marathon Shores, 33052
Hotline: (305) 743-4440
www.domesticabuseshel ter.org

Nassau County
Micah’s Place
P.O. Box 16287
Fernandina Bch, 32035
Hotline: (904) 225-9979
www.micahsplace.org/

Okaloosa County
Shelter House, Inc.
PO Box 220
Ft Walton Bch, FL 32549
Hotline: 800-44-ABUSE
or (850) 863-4777
http://www.shelterhous enwfl.org/

Okeechobee County
Martha’s House
PO Box 727
Okeechobee, FL 34973
Hotline: (863) 763-0202
www.marthashouse.org

Orange County
Harbor House Central FL
PO Box 680748
Orlando, Florida 32868
Hotline: (407) 886-2856
TTY: (800) 621-4202
www.harborhousefl.com

Osceola County
Help Now
PO Box 420370
Kissimmee, FL 34742
Hotline: (407) 847-8562
www.helpnowshelter.org

Palm Beach County
Aid to Victims of
Domestic Abuse
PO Box 6161
Delray Beach, FL 33482
Hotline: 1-800-355-8547
www.avdaonline.org

Pasco County
Sunrise Domestic and
Sexual Violence Center
PO Box 928
Dade City, FL 33526
Hotline: (352) 521-3120
http://www.sunrisepasc o.org/

Palm Beach County
YWCA Harmony House
2200 N Florida Mango
Road, Ste 102
W Palm Beach, FL 33409
Hotline: 800-973-9922
or (561) 640-9844
http://www.ywca.org/sit e/pp.asp?c=kkjWLCMSjr E&b=1867665

Polk County
Peace River - Domestic
Violence Shelter
P.O. Box 1559
Bartow, FL 33831-1559
Hotline: (863) 413-2700
or (863) 386-1167
(Srbing)
http://www.peace‐
river.com/

Putnam County
Lee Conlee House
PO Box 2558
Palatka, FL 32178
Hotline: (386) 325-3141
www.leeconleehouse.org

Salvation Army Domestic
Violence Program of
West Pasco
PO Box 5517
Hudson, FL 34674-5517
Hotline: (727) 856-5797
http://www.uss.salvatio
nary.org/uss/www_uss _westpasco.nsf/vw‐
dynamic‐arrays/939AB5D092764
4AE802573080630955

Pinellas County
CASA
PO Box 414
St Petersburg, FL 33731
Hotline: (727) 895-4912
www.casa-stpete.org

The Haven of R.C.S.
PO Box 10594
Clearwater, FL 33757
Hotline: (727) 442-4128
www.rcspinellas.org

Polk County
Peace River - Domestic
Violence Shelter
P.O. Box 1559
Bartow, FL 33831-1559
Hotline: (863) 413-2700
or (863) 386-1167
(Srbing)
http://www.peace‐
river.com/

Putnam County
Lee Conlee House
PO Box 2558
Palatka, FL 32178
Hotline: (386) 325-3141
www.leeconleehouse.org
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<th>Santa Rosa County</th>
<th>FavorHouse of NW FL</th>
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<td></td>
<td>2001 W. Blount Street</td>
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<td></td>
<td>Pensacola, FL 32501</td>
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<td></td>
<td>Hotline: (850) 994-3560</td>
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<td>or (850) 434-6600</td>
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<td><a href="http://www.favorhouse.org/">website</a></td>
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<td>Sarasota County</td>
<td>SPARCC</td>
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<td>2139 Main Street</td>
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<td>Sarasota, FL 34234</td>
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<td>Hotline: (941) 365-1976</td>
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<td><a href="http://www.sparcc.net/">website</a></td>
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<td>Seminole County</td>
<td>SafeHouse of Seminole</td>
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<td>PO Box 471279</td>
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<td>Lake Monroe, FL 32747</td>
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<td>Hotline: (407) 330-3933</td>
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<td><a href="http://www.safehouseofseminole.org/">website</a></td>
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<td>St. Johns County</td>
<td>Betty Griffin House</td>
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<td></td>
<td>PO Box 3319</td>
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<td>St Augustine, FL 32085</td>
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<td>Hotline: (904) 824-1555</td>
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<td><a href="http://www.bettygriffinhouse.com/">website</a></td>
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<td>St. Lucie County</td>
<td>SafeSpace Domestic Violence Svcs. Inc.</td>
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<td>PO Box 4075</td>
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<td>Ft Pierce, FL 34948</td>
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<td>Hotline: (772) 464-4555</td>
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<td><a href="http://www.safespacefl.org/">website</a></td>
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<td>Seminole County</td>
<td>2884 South Orlando Dr</td>
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<td>Sanford, FL 32773</td>
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<td></td>
<td>(407) 531-1231</td>
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<td><a href="http://www.workforcecentralflorida.com">website</a></td>
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<td>Suwannee County</td>
<td>Vivid Visions</td>
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<td>PO Box 882</td>
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<td>Live Oak, FL 32064</td>
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<td>Hotline: (386) 364-2100</td>
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<td>Refuge House, Inc.</td>
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<td>PO Box 20910</td>
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<td>Tallahassee, FL 32316</td>
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<td>Hotline: (850) 584-8808</td>
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<td><a href="http://www.refugehouse.com/">website</a></td>
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<td>Union County</td>
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<td>Gainesville, FL 32627</td>
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<td>Hotline: (352) 377-TALK</td>
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<td>or 800-393-SAFE</td>
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<td></td>
<td><a href="http://www.peacefulpaths.org">website</a></td>
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<tr>
<td>Volusia County</td>
<td>Domestic Abuse Council,</td>
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<td></td>
<td>P.O. Box 142</td>
</tr>
<tr>
<td></td>
<td>Daytona Beach, FL 32114</td>
</tr>
<tr>
<td></td>
<td>Hotline: (386) 255-2102</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.domesticabusecouncil.com">website</a></td>
</tr>
<tr>
<td>Wakulla County</td>
<td>Refuge House, Inc.</td>
</tr>
<tr>
<td></td>
<td>PO Box 20910</td>
</tr>
<tr>
<td></td>
<td>Tallahassee, FL 32316</td>
</tr>
<tr>
<td></td>
<td>Hotline: (850) 681-2111</td>
</tr>
<tr>
<td></td>
<td>or (800) 500-1119</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.refugehouse.com/">website</a></td>
</tr>
<tr>
<td>Walton County</td>
<td>Shelter House, Inc.</td>
</tr>
<tr>
<td></td>
<td>PO Box 220</td>
</tr>
<tr>
<td></td>
<td>Ft Walton Bch, FL 32549</td>
</tr>
<tr>
<td></td>
<td>Hotline: 800-44-ABUSE</td>
</tr>
<tr>
<td></td>
<td>or (850) 863-4777</td>
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<td></td>
<td><a href="http://www.shelterhouseenwfl.org/">website</a></td>
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<tr>
<td>Washington County</td>
<td>Salvation Army Domestic Violence &amp; Rape Crisis Program</td>
</tr>
<tr>
<td></td>
<td>1824 W 15th Street</td>
</tr>
<tr>
<td></td>
<td>Panama City, FL 32401</td>
</tr>
<tr>
<td></td>
<td>Hotline: 800-252-2597</td>
</tr>
<tr>
<td></td>
<td>or (850) 763-0706</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.uss.salvationarmy.org/uss/www_ussPanama.nsf/vw-text-index/17362ee0c1a9bf188025734007691ba?opendocument">website</a></td>
</tr>
</tbody>
</table>
### D-11: Early Head Start (Pregnant Women & Children Birth to 3 years old)

**Alachua County**  
Child Development Services, Inc.  
1601 NE 25th Ave, #900  
Ocala, FL 34470  
(352) 629-0055

**Baker County**  
Episcopal Children's Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

**Bay County**  
Early Education and Care,  
450 Jenks Avenue  
Panama City, FL 32401  
(850) 872-7550

**Brevard County**  
Community Development Institution (CDI)  
18 Harrison Street  
Cocoa, FL 32922  
(321) 576-0829

**Broward County**  
School Board of Broward  
600 Southeast Third Avenue, 6th Floor  
Ft. Lauderdale, FL 33301  
(754) 321-1959

**Calhoun County**  
North Florida Child Development, Inc.  
200 N 2nd St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

**Charlotte County**  
Charlotte County Schools  
311 East Charlotte Ave  
Punta Gorda, FL 33982  
(941) 575-5470

**Citrus County**  
Child Development Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

**Collier County**  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Columbia County**  
Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

**DeSoto County**  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Dixie County**  
Child Development Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

**Duval County**  
Episcopal Children's Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

**Jacksonville Urban League**  
903 West Union Street  
Jacksonville, FL 32204  
(904) 721-9788

**Franklin County**  
Early Education and Care,  
450 Jenks Avenue  
Panama City, FL 32401  
(850) 872-7550

**Gadsden County**  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Gilchrist County**  
Child Development Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055
**Glades County**
Redlands Christian Migrant Association
402 West Main Street
Immokalee, FL 34142
(239) 658-3560

**Hillsborough County**
County Commissioners
Hillsborough County
3639 W. Waters Avenue, Suite 500
Tampa, FL 33614
(813) 272-5140

**Hardee County**
Redlands Christian Migrant Association
402 West Main Street
Immokalee, FL 34142
(239) 658-3560

**Gulf County**
North Florida Child Development, Inc.
200 N 2nd St, 2nd Floor
Wewahitchka, FL 32465
(850) 639-5080

**Indian River County**
Redlands Christian Migrant Association
402 West Main Street
Immokalee, FL 34142
(239) 658-3560

**Hamilton County**
Suwannee Valley 4C’s
236 SW Columbia Street
Lake City, FL 32025
(386) 754-2222

**Jackson County**
Jackson Cty School Board
2903 Jefferson Street,
Mariana, FL 32446
(850) 482-1200

**Hendry County**
Redlands Christian Migrant Association
402 West Main Street
Immokalee, FL 34142
(239) 658-3560

**Hill County**
Jackson Cty School Board
2950 Cherokee Street
Mariana, FL 32446
(850) 482-1265

**Jefferson County**
Kids Incorporated Early Head Start
2326 Centerville Road
Tallahassee, FL 32308
(850) 414-9800

**Lake County**
Lake Community Action Agency, Inc.
501 North Bay Street
Eustis, FL 32726
(352) 357-7070

**Lee County**
Lee Cty School District
3650 Michigan Ave, Ste 4
Fort Myers, FL 33916
(239) 332-2512

**Leon County**

**Liberty County**
North Florida Child Development, Inc.
200 N 2nd St, 2nd Floor
Wewahitchka, FL 32465

**Madison County**
Kids Incorporated Early Head Start
2326 Centerville Road
Tallahassee, FL 32308
(850) 414-9800

**Manatee County**
Manatee Community Action Agency
302 Manatee Ave E, #100
Bradenton, FL 34208
(941) 750-6667

**Marion County**
Child Development Services, Inc.
1601 NE 25th Avenue, Suite 900
Ocala, FL 34470
(352) 629-0055
**Martin County**  
The Dunbar Center, Inc.  
Early Head Start  
12100 SE Lantana Ave  
Hobe Sound, FL 33455  
(772) 545-0644

**Miami-Dade County**  
Miami Dade CAA  
701 NW 1st Court, 9th Flr  
Miami, FL 33136  
(786) 469-4622

**Okaloosa County**  
Okaloosa County Comprehensive  
60 Second Street, Ste 401  
Shalimar, FL 32579  
(850) 651-0645

**Palm Beach County**  
Palm Beach Cty Board  
3323 Belvedere Rd Bldg 502  
W Palm Beach, FL 33406  
(561) 233-1611

**Putnam County**  
Redlands Christian  
Migrant Association  
402 W Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Santa Rosa County**  
Santa Rosa School Board  
4950 Susan Street  
Milton, Florida 32570  
(850) 983-5720

**Sarasota County**  
Children First Inc.  
1723 N Orange Ave  
Sarasota, FL 34234  
(941) 953-3877

**St. Lucie County**  
ALPI Early Head Start  
300 Lynchburg Road  
Lake Alfred, FL 33850  
(863) 956-3491

**Suwannee County**  
Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

**Volusia County**  
The Chiles Academy, Inc.  
868 George West Engram Blvd  
Daytona Beach, FL 32114  
(386) 322-6102

**Wakulla County**  
North Florida Child Development, Inc.  
200 N 2nd St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080  
(813) 794-2730
D-12: Preschool Head Start (Children 3 to 5 years old)

**Alachua County**  
Alachua County Schools  
3600 Northeast 15th St  
Gainesville, FL 32609  
(352) 955 – 6875

**Baker County**  
Episcopal Children’s Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

**Bay County**  
Early Education and Care  
450 Jenks Avenue  
Panama City, FL 32401  
(850) 872-7550

**Bradford County**  
Episcopal Children’s Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

**Brevard County**  
Community Development Institution (CDI)  
18 Harrison Street  
Cocoa, FL 32922  
(321) 576-0829

**Broward County**  
School Board of Broward County Head Start  
600 SE 3rd Ave, 6th Floor  
Ft. Lauderdale, FL 33301  
(754) 321-1961

**Calhoun County**  
North Florida Child Development, Inc.  
Post Office Box 38

**Charlotte County**  
Charlotte County Schools  
311 E Charlotte Ave  
Punta Gorda, FL 33950  
(941) 575-5470

**Citrus County**  
Childhood Development Services  
1601 NE 25th Ave, #900  
Ocala, FL 34470  
(352) 629-0055

**Clay County**  
Episcopal Children’s Services  
8443 Baymeadows Rd.  
Jacksonville, FL 32256  
(904) 726-1500

**Collier County**  
Collier County Schools  
2050 Commerce Ave, #9  
Immokalee, FL 34142  
(239) 377-0570

**Columbia County**  
Suwannee Valley 4C’s  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

**DeSoto County**  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Dixie County**  
Childhood Development Services  
1601 NE 25th Ave, #900  
Ocala, FL 34470  
(352) 629-0055

**Duval County**  
Jacksonville Urban League  
903 West Union Street  
Jacksonville, FL 32204  
(904) 721-9788

**Escambia County**  
Community Action Program Head Start  
710 North C Street  
Pensacola, FL 32501  
(850) 432-2992

**Flagler County**  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Franklin County**  
Capital Area Community Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050
Gadsden County  
Gadsden County School Board  
35 MLK Blvd  
Quincy, FL 32351  
(850) 627-3861

Gilchrist County  
Childhood Development Services  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

Glades County  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

Gulf County  
North Florida Child Development, Inc.  
200 N 2nd St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

Hamilton County  
Suwannee Valley 4C’s  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

Hardee County  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

Hendry County  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

Hernando County  
Mid-Florida Community Services  
803 S. Woodland Blvd  
Deland, FL 32720  
(386) 736-1325

Highlands County  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

Holmes County  
Tri-County Community Council  
2499 Cypress Street  
Westville, FL 32464  
(850) 548-9900

Indian River County  
Economic Opportunities Council of Indian River  
1456 Old Dixie Highway  
Vero Beach, FL 32960  
(772) 589-8008

Jackson County  
Jackson Cty School Board  
2903 Jefferson Street  
Marianna, FL 32446  
(850) 482-1200

Jefferson County  
Capital Area Community Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050

Lafayette County  
Suwannee Valley 4C’s  
Post Office Box 2637  
Lake City, FL 32056

Lake County  
Lake Community Action Agency  
501 North Bay Street  
Eustis, FL 32726  
(352) 357-7070

Lee County  
Lee Cty School District  
3650 Michigan Ave, #4  
Fort Myers, FL 33916  
(239) 332-2512

Leon County  
Capital Area Community Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050

Levy County  
Childhood Development Services  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

Hillsborough County  
County Commissioners  
3639 West Waters Avenue, Suite 500  
Tampa, FL 33614  
(813) 272-5140

Highlands County  
Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

Holmes County  
Tri-County Community Council  
2499 Cypress Street  
Westville, FL 32464  
(850) 548-9900

Indian River County  
Economic Opportunities Council of Indian River  
1456 Old Dixie Highway  
Vero Beach, FL 32960  
(772) 589-8008

Jackson County  
Jackson Cty School Board  
2903 Jefferson Street  
Marianna, FL 32446  
(850) 482-1200

Jefferson County  
Capital Area Community Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050

Lafayette County  
Suwannee Valley 4C’s  
Post Office Box 2637  
Lake City, FL 32056

Lake County  
Lake Community Action Agency  
501 North Bay Street  
Eustis, FL 32726  
(352) 357-7070

Lee County  
Lee Cty School District  
3650 Michigan Ave, #4  
Fort Myers, FL 33916  
(239) 332-2512

Leon County  
Capital Area Community Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050

Levy County  
Childhood Development Services  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055
<table>
<thead>
<tr>
<th>County</th>
<th>Name of Organization</th>
<th>Address 1</th>
<th>Address 2</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liberty County</td>
<td>North Florida Child Development, Inc.</td>
<td>200 N 2nd St, 2nd Floor</td>
<td>Wewahitchka, FL 32465</td>
<td>(850) 639-5080</td>
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<tr>
<td>Madison County</td>
<td>North Florida Child Development</td>
<td>200 N 2nd St, 2nd Floor</td>
<td>Wewahitchka, FL 32465</td>
<td>(850) 639-5080</td>
</tr>
<tr>
<td>Manatee County</td>
<td>Manatee Community Action Agency</td>
<td>302 Manatee Ave E #100</td>
<td>Bradenton, FL 34208</td>
<td>(941) 750-6667</td>
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<tr>
<td>Marion County</td>
<td>Childhood Development Services, Inc.</td>
<td>1601 NE 25th Ave #900</td>
<td>Ocala, FL 34470-0289</td>
<td>(352) 629-0055</td>
</tr>
<tr>
<td>Martin County</td>
<td>Martin County School District Head Start</td>
<td>3940 SE Salerno Road</td>
<td>Stuart, FL 34997</td>
<td>(772) 219-1893</td>
</tr>
<tr>
<td>Miami-Dade County</td>
<td>Miami Dade CAA</td>
<td>701 NW 1st Ct, 9th Floor</td>
<td>Miami, FL 33136</td>
<td>(786) 469-4622</td>
</tr>
<tr>
<td>Monroe County</td>
<td>Monroe County Public Schools Head Start</td>
<td>241 Trumbo Road</td>
<td>Key West, FL 33040</td>
<td>(305) 293-1400</td>
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<tr>
<td>Nassau County</td>
<td>Episcopal Children's Services</td>
<td>8443 Baymeadows Rd #1</td>
<td>Jacksonville, FL 32256</td>
<td>(904) 726-1500</td>
</tr>
<tr>
<td>Okaloosa County</td>
<td>Okaloosa County Comprehensive</td>
<td>60 Second Street, #401</td>
<td>Shalimar, FL 32579-1769</td>
<td>(850) 651-0645</td>
</tr>
<tr>
<td>Okeechobee County</td>
<td>Economic Opportunities Council of Indian River</td>
<td>1456 Old Dixie Highway</td>
<td>Vero Beach, FL 32960</td>
<td>(772) 589-8008</td>
</tr>
<tr>
<td>Orange County</td>
<td>Orange Cty Head Start</td>
<td>2100 E Michigan Street</td>
<td>Orlando, FL 32856</td>
<td>(407) 836-6590</td>
</tr>
<tr>
<td>Osceola County</td>
<td>Community Coordinated Care</td>
<td>3500 West Colonia Drive</td>
<td>Orlando, FL 32808</td>
<td>(407) 532-4365</td>
</tr>
<tr>
<td>Palm Beach County</td>
<td>County Commissioners</td>
<td>3323 Belvedere Road, Building 502</td>
<td>W Palm Beach, FL 33406</td>
<td>(561) 233-1611</td>
</tr>
<tr>
<td>Pasco County</td>
<td>Pasco Cty School Board</td>
<td>7227 Land O’ Lakes Blvd</td>
<td>Land O’ Lakes, FL 34638</td>
<td>(813) 794-2730</td>
</tr>
<tr>
<td>Pinellas County</td>
<td>Tall Pines Business Ctr</td>
<td>2210 Tall Pines Dr, #200</td>
<td>Largo, FL 33771</td>
<td>(727) 547-5920</td>
</tr>
<tr>
<td>Polk County</td>
<td>Polk County Schools Preschool Programs</td>
<td>3425 New Jersey Road</td>
<td>Lakeland, FL 33803</td>
<td>(863) 648-3051</td>
</tr>
<tr>
<td>Putnam County</td>
<td>Redlands Christian Migrant Association</td>
<td>402 West Main Street</td>
<td>Immokalee, FL 34142</td>
<td>(239) 658-3560</td>
</tr>
<tr>
<td>Santa Rosa County</td>
<td>Santa Rosa School Board</td>
<td>4950 Susan Street</td>
<td>Milton, FL 32570</td>
<td>(850) 983-5720</td>
</tr>
<tr>
<td>Sarasota County</td>
<td>Children First Inc.</td>
<td>1723 North Orange Ave</td>
<td>Sarasota, FL 34234</td>
<td>(941) 953-3877</td>
</tr>
</tbody>
</table>
**Seminole County**
Community Coordinated Care
3500 West Colonia Drive
Orlando, FL 32808
(407) 532-4365

**Volusia County**
Mid-Florida Community Services
803 S Woodland Blvd
Deland, FL 32730
(386) 736-1325

**St. Johns County**
St. Johns County School District - Webster School
420 North Orange Street
St. Augustine, FL 32084
(904) 547-4899

**Wakulla County**
North Florida Child Development, Inc.
200 N 2nd St, 2nd Floor
Wewahitchka, FL 32465
(850) 639-5080

**St. Lucie County**
ALPI Head Start
720 Delaware Avenue
Fort Pierce, FL 34950
(772) 466-2631

**Walton County**
Tri-County Community Council, Inc. Head Start
2499 Cypress Street
Westville, FL 32464
(850) 548-9900

**Sumter County**
Mid-Florida Community Services
803 S Woodland Blvd
Deland, FL 32720
(386) 736-1325

**Washington County**
Tri-County Community Council
2499 Cypress Street
Westville, FL 32464
(850) 548-9900

**Suwannee County**
Suwannee Valley 4C’s
236 SW Columbia Street
Lake City, FL 32025
(386) 754-2222

**Taylor County**
Taylor County School Board Head Start
520 East Lafayette Street
Perry, FL 32347
(850) 838-2558

**Union County**
Episcopal Children’s Services
8443 Baymeadows Rd #1
Jacksonville, FL 32256
(904) 726-1500
# D-13: Migrant Head Start (Children 6 weeks to 5 years old)

<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Contact</th>
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<tbody>
<tr>
<td><strong>Collier County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>DeSoto County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Gadsden County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Hillsborough County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Indian River County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Lee County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Manatee County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Marion County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Martin County</strong></td>
<td>East Coast Migrant Head Start Project 1111 SE Federal Highway, Suite 226 Stuart, FL 34994 (772) 781-2334</td>
<td></td>
</tr>
<tr>
<td><strong>Miami-Dade County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Okeechobee County</strong></td>
<td>East Coast Migrant Head Start – FL Direct Services – Eastern Region 1111 SE Federal Highway, Suite 226 Stuart, FL 34994 (772) 781-2334</td>
<td></td>
</tr>
<tr>
<td><strong>Orange County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Palm Beach County</strong></td>
<td>Redlands Christian Migrant Assoc Head Start 402 West Main Street Immokalee, FL 34142 (239) 658-3560</td>
<td></td>
</tr>
<tr>
<td><strong>Martin County</strong></td>
<td>East Coast Migrant Head Start Project 1111 SE Fed Hwy #226 Stuart, Florida 34994 (772) 781-2334</td>
<td></td>
</tr>
</tbody>
</table>

**Note:** The contact information provided is subject to change and should be verified directly with the respective Head Start programs.
**Pasco County**
Redlands Christian
Migrant Assoc Head Start
402 West Main Street
Immokalee, FL 34142
(239) 658-3560

**Polk County**
Redlands Christian
Migrant Assoc Head Start
402 West Main Street
Immokalee, FL 34142
(239) 658-3560

East Coast Migrant Head Start Project
3700 DMG Drive
Lakeland, Florida 33811
(863) 299-7100
D-14: Healthy Families Florida – Early Intervention Services

**Alachua County**
5009 NW 34th Street
Gainesville, FL 32605
(352) 392-4491

**Baker County**
30 S 4th Street
Fernandina Beach, 32035
(904) 548-1810

**Bay County**
525 E 15th Street
Panama City, FL 32405
(850) 522-4485
http://www.lifemanagementcenter.org/healthy_families.htm

**Bradford County**
5009 NW 34th Street
Gainesville, FL 32605
(352) 392-4491

**Brevard County**
937 Dixon Blvd
Cocoa, FL 32922
(321) 631-2740
http://www.uwbrevard.org/healthyfamilies.html

**Broward County**
915 Middle River Dr., Suite 120
Pt. Lauderdale, FL 33304
(954) 561-9681
http://www.brhpc.org/HFB.aspx

**Calhoun County**
4440 Putnam Street
Marianna, FL 32446
(850) 482-2001

**Charlotte County**
21450 Gibraltar Drive, Suite 9
Port Charlotte, FL 33952
(941) 629-6477

**Citrus County**
324 NE 5th St
Crystal River, FL 34429
(352) 563-0107

**Clay County**
2801 Kennedy Street
Palatka, FL 32177
(386) 326-3330

**Collier County**
419 North 1st Street
Immokalee, FL 34142
(239) 252-7308

**Columbia County**
2091 NE 35th Street
Ocala, FL 34479
(352) 732-1355

**De Soto County**
34 South Baldwin
Arcadia, FL 34266
(863) 491-5396

**Dixie County**
66 W Main Street
Bronson, FL 32621
(352) 486-5590

**Duval County**
1095 A Philip Randolph Blvd
Jacksonville, FL 32206
(904) 630-4986

**Escambia County**
4400 Bayou Blvd, Ste 46
Pensacola, FL 32503
(850) 474-4142

**Flagler County**
109 Executive Circle
Daytona Beach, FL 32114
(386) 252-4277

**Franklin County**
139 12th Street
Apalachicola, FL 32320
(850) 653-2111

**Gadsden County**
385 E Jefferson St, Suite B
Quincy, FL 32351
(850) 875-4442

**Gilchrist County**
66 W Main St
Bronson, FL 32621
(352) 486-5590

**Glades County**
956 Hwy 27 SW
Moore Haven, FL 33471
(863) 946-0707
http://www.doh.state.fl.us/chdglades/healthyfamilies.html

**Gulf County**
525 E 15th Street
Panama City, FL 32405
(850) 522-4485
http://www.lifemanagementcenter.org/healthy_families.htm
<table>
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<tr>
<th>Hamilton County</th>
<th>Jackson County</th>
<th>Manatee County</th>
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<td>218 SW 3rd Avenue, Madison, FL 32340 (850) 973-5000</td>
<td>4440 Putnam Street, Marianna, FL 32446 (850) 482-2001</td>
<td>302 Manatee Ave E, #322, Bradenton, FL 34208 (941) 827-0188 [<a href="http://www.manateecaa.org/hfm.asp">http://www.manateecaa.org/hfm.asp</a>]</td>
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<td>Hardee County</td>
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<td>Marion County</td>
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<tr>
<td>10 South DeSoto Avenue, Suite E, Arcadia, FL 34266 (863) 491-9832</td>
<td>218 SW 3rd Avenue, Madison, FL 32340 (850) 973-5000</td>
<td>2091 NE 35th Street, Ocala, FL 34479 (352) 732-1355</td>
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<tr>
<td>Hendry County</td>
<td>Lafayette County</td>
<td>Martin County</td>
</tr>
<tr>
<td>1140 Pratt Boulevard, LaBelle, Florida 33935 (863) 674-4041 ext. 149</td>
<td>218 SW 3rd Avenue, Madison, FL 32340 (850) 973-5000</td>
<td>1100 SE Federal Highway, Stuart, FL 34994 (772) 320-0782</td>
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<td>Hernando County</td>
<td>Lake County</td>
<td>Miami-Dade County</td>
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<tr>
<td>14120 Old Dixie Highway, Hudson, FL 34667 Phone: 727-861-3436 [<a href="http://www.pascokidsfirst.org/HF.html">http://www.pascokidsfirst.org/HF.html</a>]</td>
<td>2091 NE 35th Street, Ocala, FL 34479 (352) 732-1355</td>
<td>3000 Biscayne Blvd #200 (305) 573-2141</td>
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<td>Highlands County</td>
<td>Lee County</td>
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<tr>
<td>7205 S George Blvd, Sebring, FL 33875 (863) 402-6629</td>
<td>218 SW 3rd Avenue, Madison, FL 32340 (850) 973-5000</td>
<td>1304 Truman Avenue, Key West, FL 33040 (305) 809-5000</td>
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<td>Hillsborough County</td>
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<tr>
<td>2806 North Armenia Avenue, Suite 100, Tampa, FL 33607 (813) 233-2800</td>
<td>1311 North Paul Russell Road, Suite A204, Tallahassee, FL 32301 (850) 656-7110</td>
<td>1100 SE Federal Highway, Stuart, FL 34994 (772) 320-0782</td>
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<td>Holmes County</td>
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<td>4440 Putnam St, Marianna, FL 32446 (850) 482-2001</td>
<td>66 W Main St, Bronson, FL 32621 (352) 486-5590</td>
<td>30 S 4th Street, Fernandina Beach 32035 (904) 548-1810</td>
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<td>Indian River County</td>
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<td>1615 10th Avenue, Vero Beach, FL 32960 (772) 778-1323</td>
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<td>208 Mary Esther Blvd #D, Mary Esther, FL 32569 (850) 243-3704</td>
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<td>4440 Putnam Street, Marianna, FL 32446 (850) 482-2001</td>
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<td>1401 Sligh Blvd, Orlando, FL 32806 (321) 841-9101</td>
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<td>County</td>
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<tr>
<td><strong>Osceola County</strong></td>
<td>1875 Boggy Creek Road, Kissimmee, FL 34744</td>
<td>(407) 343-2101</td>
</tr>
<tr>
<td><strong>Palm Beach County</strong></td>
<td>3333 Forest Hill Blvd, 2nd Floor W Palm Beach, FL 33406</td>
<td>(561) 721-2802</td>
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<tr>
<td><strong>Pasco County</strong></td>
<td>14120 Old Dixie Highway, Hudson, FL 34667</td>
<td>727-861-3436</td>
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<td><strong>Pinellas County</strong></td>
<td>205 Dr MLK Street North St. Petersburg, FL 33701</td>
<td>(727) 824-6900</td>
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<td><strong>Polk County</strong></td>
<td>930 E Parker St, Ste 306 Lakeland, FL 33801</td>
<td>(863) 603-6681</td>
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<tr>
<td><strong>Putnam County</strong></td>
<td>2801 Kennedy Street, Palatka, FL 32177</td>
<td>(386) 326-3330</td>
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<tr>
<td><strong>Santa Rosa County</strong></td>
<td>6480 Hwy 90, Suite C&amp;D Milton, FL 32570</td>
<td>(850) 983-5486</td>
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<tr>
<td><strong>Sarasota County</strong></td>
<td>4630 17th Street Sarasota, FL 34235</td>
<td>(941) 371-8820</td>
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<td><strong>Seminole County</strong></td>
<td>395 Piney Ridge Road, Casselberry, FL 32707</td>
<td>(407) 262-7688</td>
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<tr>
<td><strong>St. Johns County</strong></td>
<td>2155 Old Moultrie Road, Suite 201 St. Augustine, FL 32086</td>
<td>(904) 794-0268</td>
</tr>
<tr>
<td><strong>St. Lucie County</strong></td>
<td>2102 Avenue Q Fort Pierce, FL 34950</td>
<td>(772) 467-9505</td>
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<tr>
<td><strong>Sumter County</strong></td>
<td>Healthy Families Lake/Sumter/Marion 2091 NE 35th Street, Ocala, FL 34479</td>
<td>(352) 732-1355</td>
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<tr>
<td><strong>Suwannee County</strong></td>
<td>66 W Main Street Bronson, FL 32621</td>
<td>(352) 486-5590</td>
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<tr>
<td><strong>Taylor County</strong></td>
<td>218 SW 3rd Avenue Madison, FL 32340</td>
<td>(850) 973-5000</td>
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<tr>
<td><strong>Union County</strong></td>
<td>5009 NW 34th Street Gainesville, FL 32605</td>
<td>(352) 392-4491</td>
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<td><strong>Volusia County</strong></td>
<td>109 Executive Circle Daytona Beach, FL 32114</td>
<td>(386) 252-4277</td>
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<tr>
<td><strong>Wakulla County</strong></td>
<td>139 12th Street Apalachicola, FL 32320</td>
<td>(850) 653-2111</td>
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<tr>
<td><strong>Walton County</strong></td>
<td>44-A Smith Road DeFuniak Springs, FL 32433</td>
<td>(850) 892-7056</td>
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<tr>
<td><strong>Washington County</strong></td>
<td>4440 Putnam Street Marianna, FL 32446</td>
<td>(850) 482-2001</td>
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## D-15: Local Health Department Offices

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<tr>
<th>County</th>
<th>Address</th>
<th>City</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Alachua County</td>
<td>P.O. Box 1327, 224 SE 24th St.</td>
<td>Gainesville</td>
<td>(352) 334-7900</td>
</tr>
<tr>
<td>Baker County</td>
<td>480 W. Lowder St, Mcclellan, FL 32063</td>
<td>Macclenny</td>
<td>(904) 259-6291 x 2230</td>
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<tr>
<td>Bay County</td>
<td>597 W. 11th Street, Panama City, FL 32401</td>
<td>Panama City</td>
<td>(850) 872-4720 x 1122</td>
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<tr>
<td>Bradford County</td>
<td>1801 N. Temple Ave, Starke, FL 32091</td>
<td>Starke</td>
<td>(904) 964-7732</td>
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<tr>
<td>Brevard County</td>
<td>2575 N Courtanay Pkwy, Merritt Island, FL 32953</td>
<td>Merritt Island</td>
<td>(321) 454-7111</td>
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<tr>
<td>Broward County</td>
<td>780 SW 24th Street, Ft. Lauderdale, FL 33315</td>
<td>Ft. Lauderdale</td>
<td>(954) 467-4705</td>
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<tr>
<td>Calhoun County</td>
<td>19611 SR 20 W, Blountstown, FL 32424</td>
<td>Blountstown</td>
<td>(850) 674-5645</td>
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<tr>
<td>Charlotte County</td>
<td>514 E. Grace St, Punta Gorda, FL 33950</td>
<td>Punta Gorda</td>
<td>(941) 624-7200</td>
</tr>
<tr>
<td>Citrus County</td>
<td>3700 W. Sovereign Path, Lecanto, FL 34461</td>
<td>Lecanto</td>
<td>(352) 527-0068 X 261</td>
</tr>
<tr>
<td>Clay County</td>
<td>301 S. West St, Green Cove Springs, FL 32043</td>
<td>Green Cove Springs</td>
<td>(904) 529-2801</td>
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<tr>
<td>Collier County</td>
<td>P.O. Box 429, 3301 E Tamiami Tr Bldg H, Naples, FL 34112 (239) 252-8200</td>
<td>Naples</td>
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<tr>
<td>Columbia County</td>
<td>217 N.E. Franklin Street, Lake City, FL 32055</td>
<td>Lake City</td>
<td>(386) 758-1068 FAX (386) 758-3900</td>
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<tr>
<td>Dade County</td>
<td>1350 N.W. 14th St, Miami, FL 33125</td>
<td>Miami</td>
<td>(305) 324-2400</td>
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<tr>
<td>DeSoto County</td>
<td>34 South Baldwin Avenue, Arcadia, FL 34266</td>
<td>Arcadia</td>
<td>(863) 993-4601</td>
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<tr>
<td>Dixie County</td>
<td>149 NE 241st St, Cross City, FL 32628</td>
<td>Cross City</td>
<td>(352) 498-1360</td>
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<tr>
<td>Duval County</td>
<td>900 University Blvd N, Jacksonville, FL 32211</td>
<td>Jacksonville</td>
<td>(904) 253-1000</td>
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<tr>
<td>Escambia County</td>
<td>1295 W. Fairfield Drive, Pensacola, FL 32501</td>
<td>Pensacola</td>
<td>(850) 595-6500</td>
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<tr>
<td>Flagler County</td>
<td>301 Dr. Carter Boulevard, Bunnell, FL 32110</td>
<td>Bunnell</td>
<td>(386) 437-7350</td>
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<tr>
<td>Franklin County</td>
<td>139 12TH Street, Apalachicola, FL 32320</td>
<td>Apalachicola</td>
<td>(850) 653-2111</td>
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<tr>
<td>Gadsden County</td>
<td>P.O. Box 1000, 278 LaSalle LeFall Dr, Quincy, FL 32353</td>
<td>Quincy</td>
<td>850-875-7200 Ext. 325</td>
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<tr>
<td>Gilchrist County</td>
<td>119 NE 1st Street, Trenton, FL 32693</td>
<td>Trenton</td>
<td>(352) 463-3120</td>
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<tr>
<td>Glades County</td>
<td>P.O. Box 489, 998 Hwy. 27, Moore Haven, FL 33471</td>
<td>Moore Haven</td>
<td>(863) 946-0707</td>
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<tr>
<td>Gulf County</td>
<td>2475 Garrison Ave, Port St. Joe, FL 32456</td>
<td>Port St. Joe</td>
<td>(850) 227-1276</td>
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<tr>
<td>Hamilton County</td>
<td>P.O. Box 267, 209 S.E. Central Ave, Jasper, FL 32052</td>
<td>Jasper</td>
<td>(386) 792-1414</td>
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<tr>
<td>County</td>
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<td>115 K D Revell Rd. Wauchula, FL 33873</td>
<td>Wauchula, FL</td>
<td>33873</td>
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<tr>
<td>Hendry County</td>
<td>P.O. Box 70 1140 Pratt Blvd. LaBelle, FL 33975-0070 (863) 674-4056 X 108</td>
<td>LaBelle, FL</td>
<td>33975</td>
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<tr>
<td>Hernando County</td>
<td>15470 Flight Path Drive Brooksville, FL 34604 (352) 540-6800</td>
<td>Brooksville, FL</td>
<td>34604</td>
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<tr>
<td>Highlands County</td>
<td>7205 S. George Blvd. Sebring, FL 33875 (863) 386-6040</td>
<td>Sebring, FL</td>
<td>33875</td>
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<tr>
<td>Hillsborough County</td>
<td>1105 E. Kennedy Blvd Tampa, FL 33602 (813) 307-8000</td>
<td>Tampa, FL</td>
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<tr>
<td>Holmes County</td>
<td>P.O. Box 337 603 Scenic Circle Bonifay, FL 32425 (850) 547-8500</td>
<td>Bonifay, FL</td>
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<tr>
<td>Indian River County</td>
<td>1900 27th Street Vero Beach, FL 32960 (772) 794-7400</td>
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<tr>
<td>Jackson County</td>
<td>P.O. Box 310 3045 4th Street Marianna, FL 32447 (850) 526-2412 X104</td>
<td>Marianna, FL</td>
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<td>Jefferson County</td>
<td>1255 W. Washington St. Monticello, FL 32344 (850) 342-0170</td>
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<tr>
<td>Lafayette County</td>
<td>P.O. Box 1806 140 SW Virginia Circle Mayo, FL 32066-1806 (386) 294-1321</td>
<td>Mayo, FL</td>
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<tr>
<td>Lake County</td>
<td>16140 US Hwy 441 Eustis, FL 32726 (352) 589-6424</td>
<td>Eustis, FL</td>
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<tr>
<td>Lee County</td>
<td>3920 Michigan Avenue Ft. Myers, FL 33916 (239) 332-9501</td>
<td>Ft Myers, FL</td>
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<tr>
<td>Leon County</td>
<td>P.O. Box 2745 2965 Municipal Way Tallahassee, FL 32316 (850) 606-8150</td>
<td>Tallahassee, FL</td>
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<tr>
<td>Levy County</td>
<td>66 W. Main Street Bronson, FL 32621 (352) 486-5300</td>
<td>Bronson, FL</td>
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<td>Liberty County</td>
<td>P.O. Box 489 12832 North Central Ave. Bristol, FL 32321 (850) 643-2415</td>
<td>Bristol, FL</td>
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<tr>
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<td>218 S.W. Third Avenue Madison, FL 32340 (850) 973-5000</td>
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<td>Manatee County</td>
<td>410 6th Avenue E. Bradenton, FL 34208 (941) 748-0747 X 1222</td>
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<td>Marion County</td>
<td>P.O. Box 2408 1801 S.E. 32nd Ave. Ocala, FL 34478 (352) 629-0137</td>
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<td>Martin County</td>
<td>3441 SE Willoughby Blvd Stuart, FL 34994 (772) 221-4000</td>
<td>Stuart, FL</td>
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<td>Monroe County</td>
<td>1100 Simonton St. Key West, FL 33041 (305) 293-7534</td>
<td>Key West, FL</td>
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<tr>
<td>Nassau County</td>
<td>P.O. Box 517 30 South 4th St. Fernandina Beach, FL 32035 (904) 548-1800</td>
<td>Fernandina Beach, FL</td>
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<td>Okaloosa County</td>
<td>221 Hospital Drive, NE Ft Walton Bch, FL 32548 (850) 833-9255</td>
<td>Ft Walton Bch, FL</td>
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<tr>
<td>Okaloosa County</td>
<td>1728 N.W. 9th Avenue Okeechobee, FL 34973 (863) 462-5819</td>
<td>Okeechobee, FL</td>
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<tr>
<td>Okeechobee County</td>
<td>6101 Lake Ellenor Drive Orlando, FL 32809 (407) 858-1400</td>
<td>Orlando, FL</td>
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<tr>
<td>Orange County</td>
<td>Satellite Office – East 12050 E. Colonial Dr. Orlando, FL 32826 (407) 249-6232 X249</td>
<td>Orlando, FL</td>
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<tr>
<td>Osceola County</td>
<td>P.O. Box 450309 1875 Boggy Creek Rd. Kissimmee, FL 34745 (407) 343-2009</td>
<td>Kissimmee, FL</td>
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<tr>
<td>Palm Beach County</td>
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<td>(561) 840-4500</td>
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<tr>
<td>Pasco County</td>
<td>10841 Little Rd., New Port Richey, 34654</td>
<td>(727) 861-5250</td>
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<tr>
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<td>205 Dr. MLK Street North St. Petersburg, FL 33701</td>
<td>(727) 824-6900</td>
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<td>Polk County</td>
<td>1290 Golfview Avenue Bartow, FL 33830</td>
<td>(863) 519-7900 X1002</td>
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<td>2801 Kennedy Street Palatka, FL 32177</td>
<td>(386) 326-3200</td>
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<td>5527 Stewart Street Milton, FL 32572-0929</td>
<td>(850) 983-5200</td>
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<td>Sarasota County</td>
<td>P.O. Box 2658 Sarasota, FL 34230</td>
<td>(941) 861-2900</td>
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<td>Seminole County</td>
<td>400 West Airport Blvd. Sanford, FL 32773-5496</td>
<td>(407) 665-3000, FAX (407) 665-3259</td>
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<td>St. Johns County</td>
<td>1955 US 1 S., Ste 100 St. Augustine, FL 32086</td>
<td>(904) 825-5055</td>
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<tr>
<td>St. Lucie County</td>
<td>5150 NW Milner Drive Port St. Lucie, FL 34983</td>
<td>(772) 462-3800</td>
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<td>Sumter County</td>
<td>P.O. Box 98, 415 E. Noble Ave. Bushnell, FL 33513</td>
<td>(352) 793-6979</td>
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<tr>
<td>Suwannee County</td>
<td>P.O. Drawer 6030 915 Nobles Ferry Rd. Live Oak, FL 32060</td>
<td>(386) 362-2708</td>
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<tr>
<td>Taylor County</td>
<td>1215 North Peacock Ave Perry, FL 32347</td>
<td>(850) 584-5087 X174</td>
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<tr>
<td>Union County</td>
<td>495 East Main Street Lake Butler, FL 32054</td>
<td>(386) 496-3211</td>
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<tr>
<td>Volusia County</td>
<td>P.O. Box 9190 Daytona Beach, FL 32120</td>
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<td>Washington County</td>
<td>P.O. Box 648 1338 South Blvd. Chipley, FL 32428</td>
<td>(850) 638-6240</td>
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<tr>
<td>Walton County</td>
<td>362 State Highway 83 DeFuniak Springs, 32433</td>
<td>(850) 892-8015</td>
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<tr>
<td>Wakulla County</td>
<td>48 Oak St. Crawfordville, FL 32327</td>
<td>(850) 926-3591</td>
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</tr>
</tbody>
</table>
D-16: Adult Disability Services

**Alachua County**
Arc of Alachua County  
3303 NW 83rd St  
Gainesville, FL 32606  
http://www.arcalachua.org

Center for Independent Living of N Central FL  
720 NW 23rd Ave.  
Gainesville, FL 32609  
(352) 378-7474  
www.cilncf.org

ResCare, Inc.  
1110-B NW 8th Ave  
Gainesville, FL 32601  
(352) 372-0130  
http://www.rescare.com

**Baker County**
Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386)362-7143  
http://www.ccsnfl.com/

**Bay County**
Disability Resource Center  
625 Highway 231  
Panama City, FL 32405  
(850) 769-6890  
(850) 769-1513 (TDD)  
drc_cil@mail.com

Elephant Herds Self-Advocacy Group  
P.O. Box 82  
Panama City, FL 32413  
Elephant.Herds@gmail.com

Pyramid Arts Program  
524 Harrison Ave  
Panama City, FL 32401  
(850) 872-8105

St. Andrew Bay Center  
1804 Carolina Ave  
Lynn Haven, FL 32444  
(850)248-2952  
http://www.standrewbaycenter.org/

**Bradford County**
Arc of Bradford County  
1351 S. Water St  
Starke, FL 32091  
(904) 964-7699  
http://www.arcbradford.org

**Brevard County**
Easter Seals FL serving Palm Bay  
6050 Babcock St SE, #18  
Palm Bay, FL 32909  
(321) 723-4474  
http://fileasterseals.com/site/PageServer?pagename=FLDR_EastCoastRegionalOffice

Bridges (formerly ARC Brevard)  
1694 Cedar St  
Rockledge, FL 32955  
(321) 690-3464  
Fax: (321) 690-3467  
www.MyBridges.org

Space Coast Center for Independent Living  
803 N. Fiske Blvd. Ste B,  
Cocoa, FL 32922  
(321) 633-6011  
www.spacecoastcil.org

**Broward County**
Ann Storck Center, Inc.  
1790 SW 43rd Way  
Ft. Lauderdale, FL 33317  
(954) 584-8000  
Fax: (954) 321-8863  
www.annstorckcenter.org

Good Hope Equestrian Training Center  
22155 S.W. 147th Ave.  
Miami, FL 33170  
(305) 258-2838  
www.goodhopeequestriancenter.com

Victory Living Programs  
1001 W Cypress Creek Rd Ste 400  
Ft. Lauderdale, FL 33309  
(954) 616-1074  
www.victoryliving.org

**Calhoun County**
ARC of Gulf County  
203 Peters St.  
Port St. Joe, FL 32456  
(850) 229-6327  
garc@gtcom.net
ARC of Jackson County
2944 Pennsylvania Ave
Suite A
Marianna, FL 32448
(850) 526-7333
http://jacksoncountyarc.net/

Charlotte County
Arc of Charlotte County
P.O. Box 495021
Port Charlotte, FL 33949
(941) 627-8771

Citrus County
Center for Independent Living of N Central FL
3774 W Lake to Gulf Hwy
Lecanto, FL 34461
(352) 527-8399
www.cilncf.org

Clay County
Challenge Enterprises of North FL
3530 Enterprise Way
Green Cove Springs, FL 32043
(386) 284-9859
www.ccar.org

Collier County
Sunrise Community
3984 Arnold Ave.
Naples, FL 34104
(239) 643-5338

Columbia County
Arc of North FL
511 Goldkist Blvd
Live Oak, FL 32064
(386)362-7143
http://www.ccsnfl.com/

Dade County/Miami
Center for Independent Living of South FL
6660 Biscayne Blvd.,
First Floor
Miami, FL 33132
(305) 751-8025
www.soflacil.org

Good Hope Equestrian Training Center
22155 S.W. 147th Ave.
Miami, FL 33170
(305) 258-2838
www.goodhopeequestriancenter.com

Desoto County
ARC/DeSoto, Inc.
P.O. Box 1001
Arcadia, FL 34265
(863) 494-2328
www.arc-desoto.com

Dixie County
Arc of North FL
511 Goldkist Blvd
Live Oak, FL 32064
(386) 362-7143
http://www.ccsnfl.com/

ARC
P.O. Box 86
Otter Creek, FL 32683
(352) 486-4293

Duval County
Angelwood, Inc.
4674-2 Hood Rd.
Jacksonville, FL 32257
(904) 288-7259
www.angelwoodjax.org

The Arc Jacksonville
1050 North Davis St
Jacksonville, FL 32209
(904) 355-0155 ext.14
http://www.arcjacksonville.org

Escambia County
ARC Gateway
3916 North 10th Ave.
Pensacola, FL 32503
(850) 434-2638
www.arc-gateway.org

Center for Independent Living of Northwest FL
3600 North Pace Blvd.
Pensacola, FL 32505
(850) 595-5566
Fax: (850) 595-5560
www.cilnwf.org

Flagler County
ARC Flagler County, Inc
P.O. Box 354412
Palm Coast, FL 32135-4412
(386) 446-2385
http://www.arcflagler.org

Franklin County
ARC of Gulf County
203 Peters St.
Port St. Joe, FL 32456
(850) 229-6327
garc@gtcom.net

Gadsden County
Gadsden County ARC
1633A High Bridge Rd
Quincy, FL 32351
(850) 627-9058
www.gadsdenarc.com
<table>
<thead>
<tr>
<th>County</th>
<th>Arc of North FL</th>
<th>511 Goldkist Blvd</th>
<th>Live Oak, FL 32064</th>
<th>(386) 362-7143</th>
<th><a href="http://www.ccsnfl.com/">http://www.ccsnfl.com/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>ARC</td>
<td>P.O. Box 86</td>
<td>352-486-4293</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Arc of Alachua County</td>
<td>3303 NW 83rd St</td>
<td>Gainesville, FL 32606</td>
<td>(352) 378-7474</td>
<td><a href="http://www.cilncf.org">www.cilncf.org</a></td>
<td></td>
</tr>
<tr>
<td>Center for Independent Living of North Central FL</td>
<td>720 NW 23rd Ave.</td>
<td>Gainesville, FL 32609</td>
<td>(352) 378-7474</td>
<td><a href="http://www.cilncf.org">www.cilncf.org</a></td>
<td></td>
</tr>
<tr>
<td>ResCare, Inc.</td>
<td>1110-B NW 8th Ave</td>
<td>Gainesville, FL 32601</td>
<td>(352) 372-0130</td>
<td><a href="http://www.rescare.com">http://www.rescare.com</a></td>
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</table>

| Glades County | Arc of Charlotte County | P.O. Box 495021 | Port Charlotte, FL 33949 | (941) 627-8771 | |
|              | Ridge Area ARC | 120 West College Drive | Avon Park, FL 33825 | (863) 452-1295 ext. 112 | http://www.ridgeareaarc.org |

| Gulf County  | ARC of Gulf County  | 203 Peters St. | Port St. Joe, FL 32456 | (850) 229-6327 | garc@gtcom.net |
|             | 511 Goldkist Blvd | Live Oak, FL 32064 | (386) 362-7143 | www.arcalachua.org |
| Hamilton County | Arc of North FL | 511 Goldkist Blvd | Live Oak, FL 32064 | (386) 362-7143 | |
| Hardee County | Ridge Area ARC  | 120 West College Drive | Avon Park, FL 33825 | (863) 452-1295 ext. 112 | http://www.ridgeareaarc.org |
| Hendry County | Sunrise Community | 3984 Arnold Ave. | Naples, FL 34104 | (239) 643-5338 | |
|              | Sunrise Community | 2821 Pine Island Rd. SW Cape Coral, FL 33991 | (239) 283-1333 | www.sunrisegroup.org |

| Hernando County | The ARC Nature Coast | 5283 Neff Lake Rd. | Brooksville, FL 34601 | 352-544-2322 | http://www.thearc-naturecoast.org/ |

| Highlands County | Ridge Area ARC | 120 West College Drive | Avon Park, FL 33825 | (863) 452-1295 ext. 112 | http://www.ridgeareaarc.org |

| Hillsborough County | Hillsborough Achievement and Resource Centers | 220 East Madison St, Ste 1040 | Tampa, FL 33602 | (813) 273-6364 | http://www.harctampa.com |

| Holmes County | The Arc of Washington-Holmes Counties, Inc. | 1335 South Blvd | Chipley, FL 32428 | (850) 638-7517 | arcwh@bellsouth.net |

| Indian River County | Indian River County Office | 1836 14th Ave., Ste 202 | Vero Beach, FL 32960 | (877) 507-3257 | http://fl.easterseals.com/site/PageServer?pagena me=FLDR_EastCoastVocationalServices |

<p>| LARC, Inc. | 2570 Hanson St Fort Myers, FL 33901 | (239) 334-6285 | |</p>
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<tr>
<th>County</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
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<tr>
<td>Jackson County</td>
<td>ARC of Jackson County 2944 Pennsylvania Ave., Ste A Marianna, FL 32448</td>
<td>(850) 526-7333</td>
<td><a href="http://jacksoncountyarc.net/">http://jacksoncountyarc.net/</a></td>
</tr>
<tr>
<td>Lake County</td>
<td>Sunrise ARC of Lake County 35201 Radio Rd. Leesburg, FL 34788</td>
<td>(352) 787-3079</td>
<td><a href="http://www.sunrisearc.org">http://www.sunrisearc.org</a></td>
</tr>
<tr>
<td>Leon County</td>
<td>Ability 1st 1823 Buford Court Tallahassee, FL 32308</td>
<td>(850) 575-9621</td>
<td><a href="http://www.ability1st.info">http://www.ability1st.info</a></td>
</tr>
<tr>
<td>Levy County</td>
<td>ARC P.O. Box 86 Otter Creek, FL 32683</td>
<td>(352) 486-4293</td>
<td></td>
</tr>
<tr>
<td>Lee County</td>
<td>Sunrise Community of SW FL 2821 Pine Island Rd. SW Cape Coral, FL 33991</td>
<td>(239) 283-1333</td>
<td><a href="http://www.Sunrisegroup.org">http://www.Sunrisegroup.org</a></td>
</tr>
<tr>
<td>Madison County</td>
<td>ARC Madison-Jefferson, Inc. 122 S.W. Commerce Dr. Madison, FL 32341</td>
<td>(850) 973-4614</td>
<td><a href="http://www.arc-pds.org/page/page/6895262.htm">http://www.arc-pds.org/page/page/6895262.htm</a></td>
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<tr>
<td>Manatee County</td>
<td>Manasota ARC 3659 Cortez Rd. West, Ste 130 Bradenton, FL 34206</td>
<td>(941) 752-2976</td>
<td><a href="http://www.manasotaarc.org">http://www.manasotaarc.org</a></td>
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<tr>
<td>Marion County</td>
<td>ARC Marion, Inc. 2800 S.E. Maricamp Rd. Ocala, FL 34471</td>
<td>(352) 387-2210</td>
<td><a href="http://www.marc.com">http://www.marc.com</a></td>
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<tr>
<td>Madison County</td>
<td>ARC Jefferson, Inc. 122 S.W. Commerce Dr. Madison, FL 32341</td>
<td>(850) 973-4614</td>
<td><a href="http://www.arc-pds.org/page/page/6895262.htm">http://www.arc-pds.org/page/page/6895262.htm</a></td>
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<tr>
<td>Monroe County</td>
<td>Good Hope Equestrian Training Center 22155 S.W. 147th Ave. Miami, FL 33170</td>
<td>(305) 258-2838</td>
<td><a href="http://www.goodhopeequestriancenter.com">http://www.goodhopeequestriancenter.com</a></td>
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<tr>
<td>Martin County</td>
<td>ARC of Martin County 2001 SW Kanner Hwy. Stuart, FL 34994</td>
<td>(772) 283-2525</td>
<td><a href="http://www.arcmc.org">http://www.arcmc.org</a></td>
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<tr>
<td>Manatee County</td>
<td>Horizons 123 Truxton Ave Fort Walton Beach, FL 32547</td>
<td>(850) 863-1530 ext. 32</td>
<td><a href="http://www.horizonsfwb.com/">http://www.horizonsfwb.com/</a></td>
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<td>County</td>
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<td>Okeechobee County</td>
<td>ARC of Okeechobee</td>
<td>403 NW 2nd Ave, Okeechobee, FL 34972</td>
<td>(863) 763-2419</td>
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<tr>
<td>Orange County</td>
<td>Center for Independent Living of Central FL</td>
<td>720 North Denning Dr., Winter Park, FL 32789</td>
<td>(407) 623-1070</td>
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<tr>
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<td>Fax:</td>
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<tr>
<td>Osceola County</td>
<td>Osceola ARC, Inc.</td>
<td>310 North Clyde Ave., Kissimmee, FL 34741</td>
<td>(407) 847-6016</td>
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<td><a href="http://www.primrosecenter.org">www.primrosecenter.org</a></td>
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<tr>
<td>Palm Beach County</td>
<td>The Arc of the Glades</td>
<td>4250 NW 16th St, Belle Glade, FL 33430</td>
<td>(561) 966-9583</td>
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<td><a href="http://www.arcglades.org">www.arcglades.org</a></td>
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<td>Polk County</td>
<td>Center for Independent Living of Central FL</td>
<td>500 S. FL Ave, Ste 330, Lakeland, FL 33801</td>
<td>(863) 413-2722</td>
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<td><a href="http://www.cilorlando.org">www.cilorlando.org</a></td>
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<td></td>
<td>Alliance for Independence</td>
<td>1038 Sunshine Drive E., Lakeland, FL 33801</td>
<td>(863) 665-3846</td>
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<td>Putnam County</td>
<td>ARC of Putnam County</td>
<td>1209 Westover Dr., Palatka, FL 32177</td>
<td>(386) 325-2249</td>
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<td><a href="http://www.putnamarc.org/">http://www.putnamarc.org/</a></td>
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<tr>
<td>St. Johns County</td>
<td>Coalition for Independent Living of Central FL</td>
<td>720 North Denning Dr., Winter Park, FL 32789</td>
<td>(407) 623-1070</td>
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<td></td>
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<tr>
<td>St. Lucie County</td>
<td>Alliance for Independence</td>
<td>403 NW 2nd Ave, Okeechobee, FL 34972</td>
<td>(863) 763-2419</td>
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<td><a href="http://www.cilorlando.org">www.cilorlando.org</a></td>
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<td></td>
<td>Polk County</td>
<td>1209 Westover Dr., Palatka, FL 32177</td>
<td>(386) 325-2249</td>
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<td><a href="http://www.putnamarc.org/">http://www.putnamarc.org/</a></td>
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<td>Seminole Work Opportunity Program</td>
<td>1095 Bell Ave, Casselberry, FL 32708</td>
<td>(407) 699-4419</td>
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<td><a href="http://www.pixiewebpages.com/swop.html">http://www.pixiewebpages.com/swop.html</a></td>
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<tr>
<td><strong>Sumter County</strong> SCARC</td>
<td>213 West McCollum Ave Bushnell, FL 33513</td>
<td>(352) 793-5156</td>
<td><a href="http://scarcinc.com/">http://scarcinc.com/</a></td>
</tr>
<tr>
<td><strong>Suwannee County</strong> Arc of North FL</td>
<td>511 Goldkist Blvd Live Oak, FL 32064</td>
<td>(386) 362-7143</td>
<td><a href="http://www.ccsnfl.com/">http://www.ccsnfl.com/</a></td>
</tr>
<tr>
<td><strong>Taylor County</strong> Arc of North FL</td>
<td>511 Goldkist Blvd Live Oak, FL 32064</td>
<td>(386) 362-7143</td>
<td><a href="http://www.ccsnfl.com/">http://www.ccsnfl.com/</a></td>
</tr>
<tr>
<td><strong>Union County</strong> Arc of North FL</td>
<td>511 Goldkist Blvd Live Oak, FL 32064</td>
<td>(386) 362-7143</td>
<td><a href="http://www.ccsnfl.com/">http://www.ccsnfl.com/</a></td>
</tr>
<tr>
<td><strong>Volusia County</strong> Arc Volusia – Daytona Beach Location The Arc of Volusia, Inc. 100 Jimmy Huger Circle Daytona Beach, FL 32117</td>
<td></td>
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<td><a href="http://arcvolusia.org/">http://arcvolusia.org/</a></td>
</tr>
<tr>
<td><strong>Wakulla County</strong> Ability 1st</td>
<td>1823 Buford Court Tallahassee, FL 32308</td>
<td>(850) 575-9621</td>
<td><a href="http://www.ability1st.info">www.ability1st.info</a></td>
</tr>
<tr>
<td><strong>Walton County</strong> Walton County Arc PO Box 813 Defuniak Springs, FL 32435-0813</td>
<td>(850) 892-5013</td>
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<td><a href="http://www.arcwaltoncounty.org/">http://www.arcwaltoncounty.org/</a></td>
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<tr>
<td><strong>Washington County</strong> The Arc of Washington-Holmes Counties, Inc. 1335 South Blvd Chipley, FL 32428</td>
<td>(850) 638-7517</td>
<td></td>
<td><a href="mailto:arcwh@bellsouth.net">arcwh@bellsouth.net</a></td>
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### D-17: Vocational Rehabilitation Services

<table>
<thead>
<tr>
<th>Alachua County</th>
<th>Broward County</th>
<th>Naples Unit 24C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gainesville Unit 09A</td>
<td>Ft. Lauderdale Units 22B and 22C</td>
<td>10681 N. Airport Pulling Rd., Suite 19</td>
</tr>
<tr>
<td>2610 NW 43rd St, Ste 1A</td>
<td>1400 W Commercial Blvd, Suite 115</td>
<td>Naples, FL 34109</td>
</tr>
<tr>
<td>Gainesville, FL 32606</td>
<td>Ft. Lauderdale, FL 33309 (954) 202-3800</td>
<td>Phone: (239) 593-2543</td>
</tr>
<tr>
<td>(325) 955-3200</td>
<td>Hollywood Unit 22D</td>
<td></td>
</tr>
<tr>
<td></td>
<td>7550 Davie Road Ext</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Hollywood, FL 33024 (954) 893-5093</td>
<td></td>
</tr>
<tr>
<td><strong>Baker County</strong></td>
<td><strong>Calhoun County</strong></td>
<td><strong>De Soto County</strong></td>
</tr>
<tr>
<td>Lake City Units 07A, 07S, 08A</td>
<td>Pensacola Unit 01B</td>
<td>Arcadia Unit 19AB</td>
</tr>
<tr>
<td>1389 Hwy 90 W, Ste 100</td>
<td>4700 Bayou Blvd Bldg 1C</td>
<td>1733 E. Oak St.</td>
</tr>
<tr>
<td>Lake City, FL 32055</td>
<td>Pensacola, FL 32503 (850) 494-7200</td>
<td>Arcadia, FL 34266</td>
</tr>
<tr>
<td>(386)754-1674</td>
<td></td>
<td>Phone: (863) 993-4655</td>
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<tr>
<td><strong>Bay County</strong></td>
<td><strong>Charlotte County</strong></td>
<td><strong>Dixie County</strong></td>
</tr>
<tr>
<td>Panama City Unit 04A</td>
<td>Port Charlotte Unit 24B</td>
<td>Old Town Unit 07AA</td>
</tr>
<tr>
<td>621 W Baldwin Rd, Ste C</td>
<td>4161 Tamiami Tr, #801</td>
<td>FL Crown Workforce Ctr.</td>
</tr>
<tr>
<td>Panama City, FL 32405</td>
<td>Port Charlotte, FL 33952 (941) 613-0900</td>
<td>25815 SE Hwy 19, Unit 1</td>
</tr>
<tr>
<td>(850) 872-4380</td>
<td></td>
<td>Old Town, FL 32680</td>
</tr>
<tr>
<td><strong>Bradford County</strong></td>
<td><strong>Citrus County</strong></td>
<td>(352)542-7559</td>
</tr>
<tr>
<td>Lake City Units 07A, 07S, 08A</td>
<td>Ocala Unit 10B and 10BA</td>
<td></td>
</tr>
<tr>
<td>1389 Hwy 90 W, Ste 100</td>
<td>1601 NE 25th Ave, #203</td>
<td></td>
</tr>
<tr>
<td>Lake City, FL 32055</td>
<td>Ocala, FL 34470 (352)132-1796</td>
<td></td>
</tr>
<tr>
<td>(386)754-1674</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Brevard County</strong></td>
<td><strong>Clay County</strong></td>
<td><strong>Duval County</strong></td>
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<td>Cocoa Unit 13A</td>
<td>Lake City Units 07A, 07S, 08A</td>
<td>Jacksonville Units 08B and 08C</td>
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<td>1970 Michigan Ave Bldg A1</td>
<td>1389 Hwy 90 W, Ste 100</td>
<td>7451 103rd St., Suite 11</td>
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<td>Cocoa, FL 32922</td>
<td>Lake City, FL 32055 (386)754-1674</td>
<td>Jacksonville, FL 32210</td>
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<tr>
<td>(321) 690-3280</td>
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<td>(904)573-3910</td>
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<td>Melbourne Unit 13B</td>
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<td>1049 Eber Rd, Suite 101</td>
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<td>2255 Dunn Ave., Ste 609</td>
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<td>Melbourne, FL 32904</td>
<td>750 South 5th St. Immokalee, FL 34142 (239) 658-3300</td>
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<td>(321) 984-4869</td>
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<td>(904)696-5960</td>
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<td>Titusville Unit 13AA</td>
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<td>815 S. Washington Ave, Suite 102</td>
<td>Hollywood Unit 22D</td>
<td>921 N. Davis St., Ste 115</td>
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<tr>
<td>Titusville, FL 32780</td>
<td>750 South 5th St. Immokalee, FL 34142 (239) 658-3300</td>
<td>Jacksonville, FL 32209</td>
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<tr>
<td>(321) 383-2775</td>
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<td>(904)301-3660</td>
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Jacksonville Units 08D and 08F
2050 Art Museum Dr., Suite 101
Jacksonville, FL 32207
(904)348-2700

**Escambia County**
Pensacola Unit 01B
4700 Bayou Blvd Bldg 1C
Pensacola, FL 32503
(850) 494-7200

Pensacola Unit 01C
600 University Office Blvd., Suite 6
Pensacola, FL 32504
(850) 471-6950

Pensacola Unit 01D
1000 College Blvd., Bldg. 6, Rm. 659
Pensacola, FL 32504
(850) 484-1660

**Flagler County**
Lake City Units 07A, 07S, 08A
1389 Hwy 90 We, Ste 100
Lake City, FL 32055
(386)754-1674

**Franklin County**
Pensacola Unit 01B
4700 Bayou Blvd Bldg 1C
Pensacola, FL 32503
(850) 494-7200

**Gadsden County**
Quincy Unit 05BA
305 W Crawford St, Ste C
Quincy, FL 32351
(850) 875-2949

**Gilchrist County**
Gainesville Unit 09A
2610 NW 43rd St, Ste 1A
Gainesville, FL 32606

**Glades County**
Ft. Myers Unit 24D
5264 Summerlin Commons Way, #404
Ft. Myers, FL 33907

**Gulf County**
Pensacola Unit 01B
4700 Bayou Blvd Bldg 1C
Pensacola, FL 32503
(850) 494-7200

**Hamilton County**
Pensacola Unit 01B
4700 Bayou Blvd Bldg 1C
Pensacola, FL 32503
(850) 494-7200

**Hardee County**
Wauchula Unit 19AA
105 S. 6th Ave., Unit 3
Wauchula, FL 33873
(863) 773-2802

**Hendry County**
Labelle Unit 24CA
485 Cowboy Way
Labelle, FL 33935

**Hernando County**
Spring Hill Unit 16A
7361 Forest Oaks Blvd.
Spring Hill, FL 34606
(352) 200-3020

**Highlands County**
Sebring Unit 19A
3107 Medical Way
Sebring, FL 33870
(863) 386-6077

**Hillsborough County**
Plant City Unit 15EA
1601 West Reynolds St, Suite 202
Plant City, FL 33563
(813) 707-7500

Tampa Units 15B, 15D
1313 North Tampa Street, Suite 801
Tampa, FL 33602
(813) 233-3600

**Holmes County**
Pensacola Unit 01B
4700 Bayou Blvd Bldg 1C
Pensacola, FL 32503
(850) 494-7200

**Indian River County**
Vero Beach Unit 20AA
1450 Old Dixie Hwy.
Vero Beach, FL 32960
(772) 778-6348

**Jackson County**
Marianna Unit 03A
2944 Pennsylvania Ave., Suite B
Marianna, FL 32448
(850)482-9600

**Lafayette County**
Pensacola Unit 01B
4700 Bayou Blvd Bldg 1C
Pensacola, FL 32503
(850) 494-7200
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<th>County</th>
<th>City, Unit/Product Lines</th>
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<tr>
<td>Lake County</td>
<td>Tavares Unit 12G</td>
<td>1101 Lake Harris Drive, Tavares, FL 32778, (352) 742-6100</td>
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<tr>
<td>Lee County</td>
<td>Ft. Myers Unit 24D</td>
<td>5264 Summerlin Commons Way, Suite 404, Ft. Myers, FL 33907, (239) 278-7150</td>
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<td>Leon County</td>
<td>Tallahassee Units 05A, 05B, 05C</td>
<td>1320 Executive Center Dr. Atkins Bldg., Ste 200, Tallahassee, FL 32301, (850) 245-3440</td>
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<td>Levy County</td>
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<td>Liberty County</td>
<td>Pensacola Unit 01B</td>
<td>4700 Bayou Blvd Bldg 1C, Pensacola, FL 32503, (850) 494-7200</td>
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<tr>
<td>Madison County</td>
<td>Live Oak Unit 05CA</td>
<td>1431 N. Ohio Ave., Live Oak, FL 32064, (386)364-1342</td>
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<tr>
<td>Manatee County</td>
<td>Palmetto Unit 18A</td>
<td>600 8th Ave W, Suite 201, Palmetto, FL 34221, (941) 721-2850</td>
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<td>Marion County</td>
<td>Ocala Unit 10B and 10BA</td>
<td>1601 NE 25th Ave, #203, Ocala, FL 34470, (352)132-1796</td>
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<td>Martin County</td>
<td>Stuart Unit 20AC</td>
<td>2223 S. Kanner Hwy., Stuart, FL 34994, (772) 221-4095</td>
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<tr>
<td>Miami-Dade County</td>
<td>Miami Unit 23B</td>
<td>12000 Biscayne Blvd., Suite 204, Miami, FL 33181, (305) 795-2285</td>
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<td>Miami Unit 23C 3625 NW 82 Ave, #204, Miami, FL 33166, (305) 513-7880</td>
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<td>Miami Unit 23D 5959 Blue Lagoon Dr 300, Miami, FL 33126, (305) 643-7600</td>
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<td>Miami Unit 23E 7984 SW 8th Street, Miami, FL 33144, (305) 442-6885</td>
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<td>Miami Unit 23F 5835 Blue Lagoon Dr 101, Miami, FL 33126, (305) 643-7650</td>
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<tr>
<td>Monroe County</td>
<td>Key Largo Unit 23LB</td>
<td>103400 Overseas Hwy., Suite 251, Key Largo, FL 33037, (305) 453-1271</td>
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<td>Marathon Unit 23L &amp; 23LA, 2796 Overseas Hwy., Suite 212, Marathon, FL 33050, (305) 289-6174</td>
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<td>Nassau County</td>
<td>Lake City Units 07A, 07S, 08A</td>
<td>1389 Hwy 90 W, Ste 100, Lake City, FL 32055, (386)754-1674</td>
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<td>Okaloosa County</td>
<td>Fort Walton Beach Unit 02A</td>
<td>105 B Lewis Street, Ft Walton Bch, FL 32547, (850)833-9278</td>
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<td>Okeechobee County</td>
<td>Orlando Unit 12C</td>
<td>3191 Maguire Blvd #244, Orlando, FL 32803</td>
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<td>Apopka Unit 12CA</td>
<td>2250 E. Semoran Blvd., Apopka, FL 32703, (407) 884-2048</td>
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<td>Orlando Unit 12C 3191 Maguire Blvd #244, Orlando, FL 32803, (407) 897-2720</td>
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<td><strong>Osceloa County</strong></td>
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<td>Kissimmee Unit 12F 102 Park Place Blvd., Bldg. B, Suite 3 Kissimmee, FL 34741</td>
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<td>Boca Raton Unit 21B 902 Clint Moore Rd#118 Boca Raton, FL 33487</td>
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<td>Palm Beach Gardens Unit 21A 3970 RCA Blvd., #7009 Palm Bch Gardens, 33410</td>
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<td>West Palm Beach Unit 21C 3111 S. Dixie Hwy #100 W Palm Beach, FL 33405</td>
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<td>New Port Richey Unit 4440 Grand Blvd. New Port Richey, 34652</td>
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<td>Zephyrhills Unit 16AA 6038 Gall Blvd. Zephyrhills, FL 33542</td>
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<td>Largo Unit 11351 Ulmerton Rd#123 Largo, FL 33778</td>
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<td>St. Petersburgh Unit 14D 525 Mirror Lake Drive North, Suite 100 St. Petersburgh, FL 33701</td>
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<td>Lakeland Unit 17A 200 N Kentucky Ave., Suite 310 Lakeland, FL 33801</td>
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<td>St. Augustine 25 Deltona Blvd., Suite 3 St. Augustine, FL 32086</td>
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<td>Port St. Lucie Units 20A &amp; 20AB 519 N.W. Lake Whitney Place, Suite 102 Port St. Lucie, FL 34986</td>
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<td>Sarasota Unit 3660 N Washington Blvd., Suite 216 Sarasota, FL 34234</td>
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<td>Milton Unit 5330 Berryhill Technical Center 5330 Berryhill Rd. Milton, FL 32570</td>
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**Taylor County**  
Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Union County**  
Lake City Units 07A, 07S, 08A  
1389 Hwy 90 W, Ste 100  
Lake City, FL 32055  
(386)754-1674

**Volusia County**  
Orange City Unit 11B  
775 Harley Strickland Blvd., Suite 102  
Orange City, FL 32763  
(386)456-5320  

Ormond Beach Unit 11A  
780 W Granada Blvd #110  
Ormond Beach, FL 32174  
(386)615-6111

**Wakulla County**  
Pensacola Unit 01B  
4700 Bayou Blvd., Bldg. 1C  
Pensacola, FL 32503-2670  
Phone: (850) 494-7200

**Walton County**  
Fort Walton Beach Unit 02A  
105 B Lewis Street  
Ft Walton Bch, FL 32547  
(850)833-9278

**Washington County**  
Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200
D-18: Literacy Programs

**Alachua County**
Alachua County Library
401 E University Ave
Gainesville, FL 32601
(352) 334-3929

Santa Fe River Baptist Literacy Fellowship
2630 NW 39th Ave
Gainesville, FL 32601
(352) 373-5030

Alachua County Schools
3600 NE 15th St
Gainesville, FL 32601-
(352) 955-6875

3000 E University Ave
Gainesville, FL 32641
(352) 955-6839

**Baker County**
Baker County Schools
392 S Boulevard E
Macclenny, FL 32063
(904) 259-0408

**Bay County**
Bay District Schools
3016 Hwy 77
Panama City, FL 32405
(850) 747-5500

Corrections Corps of America
5400 Bayline Dr
Panama City, FL 32404
(850) 769-1455

Gulf Coast Comm. College
5230 W Hwy 98
Panama City, FL 32401
(850) 769-1551 x3341

Literacy Volunteers Ctr
408 School Ave
Springfield, FL 32401
(850) 747-5828

**Bradford County**
Bradford County Schools
609 N Orange St
Starke, FL 32091
(904) 966-6780

**Brevard County**
Brevard Adult Literacy Volunteers/ Literacy Alliance of Brevard
609 Garden Street
Titusville, FL 32796
(321) 267-0099

Brevard County Schools
2320 Commerce Park Dr NE
Palm Bay, FL 32905
(321) 984-4831

1362 S Babcock St
Melbourne, FL 32901
(321) 952-5977

2700 Judge Fran Jamieson Way
Viera, FL 32940
(321) 633-1000

Cocoa Beach Library
550 N Brevard Ave
Cocoa Beach, FL 32931
(321) 868-1104

**Broward County**
Boca Raton Library
200 NW Boca Raton Blvd
Boca Raton, FL 33432
(561) 367-7020

Broward Comm. College
1515 W Commercial Blvd
Ft Lauderdale, FL 33309
(954) 201-7812

Broward County Library
2650 Sistrunk Blvd
Ft Lauderdale, FL 33311
(954) 625-2820

Jan Moran Collier City Learning Library
2800 NW 9 Court
Pompano Bch, FL 33069
(954) 968-3820

NW Regional Library
3151 University Dr
Coral Springs, FL 33065
(954) 341-3900

SW Regional Library
16835 Sheridan St
Pembroke Pines, 33331
(954) 538-9956

Central Charter School
4515 N State Rd 7
Lauderdale Lakes, 33319
(954) 735-6295

Charles Drew Family Resource-Teen Parent Center
2600 NW 9th Ct
Pompano Beach, 33069
(754) 321-6700

Jan Moran Collier City Learning Library
2800 NW 9 Court
Pompano Bch, FL 33069
(954) 968-3820
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<th>Location</th>
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<td>Hallandale</td>
<td>Hallandale Adult Community Center</td>
<td>1000 SW 3rd St</td>
<td>Hallandale</td>
<td>FL</td>
<td>33009</td>
<td>(954) 457-2510</td>
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<td>Hallandale Beach Library</td>
<td>300 S Federal Highway</td>
<td>Hallandale</td>
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<td>33009</td>
<td>(954) 457-1750</td>
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<td>Hollywood Hills Community School</td>
<td>5400 Stirling Road</td>
<td>Hollywood</td>
<td>FL</td>
<td>33021</td>
<td>(754) 323-1150</td>
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<td>Literacy Coalition- Broward County</td>
<td>1300 SW 32nd Ct Rm 201</td>
<td>Ft Lauderdale</td>
<td>FL</td>
<td>33315</td>
<td>(954) 462-7555</td>
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<td>Broward School Board</td>
<td>5400 Stirling Rd</td>
<td>Hollywood</td>
<td>FL</td>
<td>33021</td>
<td>(754)323-1150</td>
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<td>500 NW 65th Ave</td>
<td>Pompano Beach, 33063</td>
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<td>(754)322-3870</td>
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<td>6500 Nova Dr</td>
<td>Ft Lauderdale, FL 33317</td>
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<td>(954) 370-8324</td>
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<td>Ft Lauderdale, FL 33334</td>
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<td>(754) 322-1650</td>
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<td>5400 Sheridan St</td>
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<td>Ser-Jobs For Progress</td>
<td>PO Box 661597</td>
<td>Miami Springs</td>
<td>FL</td>
<td>33266</td>
<td>(305) 649-7500</td>
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<td>South Broward Adult Community School</td>
<td>1901 N Federal Highway</td>
<td>Hollywood, FL 33020</td>
<td>(754) 323-1900</td>
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<tr>
<td>The Urban League of Broward County</td>
<td>3521 W Broward Blvd Suite 201</td>
<td>Ft Lauderdale, FL 33311</td>
<td>(954) 625-2587</td>
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<td>Calhoun County</td>
<td>Calhoun Public Library</td>
<td>17731 NE Pear St</td>
<td>Blountstown</td>
<td>FL</td>
<td>32424</td>
<td>(850) 674-5200</td>
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<td>Calhoun County Schools</td>
<td>17283 NW Charlie Johns</td>
<td>Blountstown</td>
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<td>32424</td>
<td>(850) 674-8661</td>
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<td>Chipola College</td>
<td>3094 Indian Cir</td>
<td>Marianna, FL 32446</td>
<td>(850) 718-2283</td>
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<td>PAC Success Academies-Judges in Schools</td>
<td>5562 Bowline Bend</td>
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<td>311 E Charlotte Ave</td>
<td>Punta Gorda</td>
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<td>(941) 575-5470</td>
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<td>Port Charlotte, FL 33948</td>
<td>(941) 255-7555</td>
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<td>Charlotte Technical Ctr</td>
<td>18150 Murdock Circle</td>
<td>Port Charlotte, FL 33948</td>
<td>(941) 255-7500</td>
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<td>Edison Comm. College</td>
<td>26300 Airport Rd</td>
<td>Punta Gorda, FL 33950-</td>
<td>(941) 637-5682</td>
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<td>Elsie Quirk Public Library</td>
<td>100 W Dearborn St</td>
<td>Englewood, FL 34223-</td>
<td>(941) 861-1200</td>
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<td>Citrus County</td>
<td>Suwannee-Hamilton Regional Literacy Center</td>
<td>415 SW Pinewood Dr</td>
<td>Live Oak, FL 32064</td>
<td>(386) 364- 2619</td>
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<td>1201 W. Main Street</td>
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<td>2306 Kingsley Avenue</td>
<td>Orange Park, FL 32073</td>
<td>(904) 272-5988</td>
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<td>Orange Park, FL 32073</td>
<td>(904) 272-5988</td>
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<td>3619 Toledo Rd. Jacksonville, FL 32217 (904) 528-3001</td>
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<td>2980 Collins Ave St. Augustine, FL 32084 (904) 829-1021</td>
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<td>5001 St Johns Ave Palatka, FL 32177 (386) 312-4081</td>
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<td>Punta Gorda, FL 33950 (941) 637-5682</td>
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<td>PO Box 1053 Immokalee, FL 34143 (239) 658-1999</td>
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<td>211 S 9th St Door #7 Immokalee, FL 34142 (239) 657-6242</td>
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<td>26820 Old 41 Rd. Bonita Springs, 34135 (239) 676-5202</td>
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<td><strong>Literacy Volunteers of Collier County Inc</strong></td>
<td>281 Airport Rd South Naples, FL 34104- (239) 262-4448</td>
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<td>5562 Bowline Bend New Port Richey, 34652 72784744543</td>
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<td>3960 Radio Road, Ste 207 Naples, FL 34104 (239) 430-9122</td>
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<td>Columbia County Library 308 NW Columbia Ave Lake City, FL 32055 (386) 758-2111</td>
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<td><strong>Columbia County Schools</strong></td>
<td>409 SW St Johns St Lake City, FL 32025 (386) 755-8190</td>
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<td>DeSoto Literacy Council 310 W Whidden St Arcadia, FL 34266- (863) 993-1333</td>
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<td>5989 Approach Rd Sarasota, FL 34238- (941) 924-6373</td>
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<td>Dixie County Schools PO Box 890 Cross City, FL 32628 (352) 498-1431</td>
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<td><strong>Three Rivers Regional Library System</strong></td>
<td>262 W Main Street PO Box 1340 Mayo, FL 32066 (386) 294-3858</td>
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<td>303 N Laura St Jacksonville, FL 32202 (904) 630-2426</td>
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<td>118 E Monroe St Jacksonville, FL 32202 (904) 358-7323</td>
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<td>Escambia</td>
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<td>129 N. Merritt Street</td>
<td>Pensacola, FL 32507</td>
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Hendry County
Clewiston Public Library
120 West Osceola Ave
Clewiston, FL 33440-
(863) 983-1493

Hendry County Schools
4050 Cowboy Way
Labelle, FL 33975-
(863) 674-4118

475 E. Osceola Avenue
Clewiston, FL 33440-
(863) 983-1512

Hendry County Schools
1501 S Fransisco St
Clewiston, FL 33440
(863) 983-1511

Hernando County
H.E.A.R.T Literacy
801 N. Broad Street
Brooksville, FL 34601-
(352) 797-7018

Hernando County Library
6335 Blackbird Avenue
Brooksville, FL 34613-
(352) 540-6391

Hernando Cty Schools
801 N Broad St
Brooksville, FL 34601-
(352) 797-7018

Pasco-Hernando
Community College
10230 Ridge Rd
New Port Richey, FL
34654-5199
(727) 816-3748

36727 Blanton Rd
Dade City, FL 33525
(352) 816-3301 ext.

Highlands County
Highlands Cty Schools
426 School St
Sebring, FL 33870
(863) 471-5564

South FL Comm. College
600 W College Dr
Avon Park, FL 33825
(863) 784-7441

Hillsborough County
Comm. Learning Center
1611 N Ft Harrison Ave
Clearwater, FL 33755
(727) 441-4444

Hillsborough Community College
10414 E Columbus Drive
Tampa, FL 33619-
(813) 253-7982

Hillsborough Cty Schools
2222 N Tampa St
Tampa, FL 33602
(813) 276-5654

1101 Victoria St
Brandon, FL 33510
(813) 744-8131

1 Raider Place
Plant City, FL 33563
(813) 707-7147

16200 N Dale Mabry Hwy
Tampa, FL 33618
(813) 632-6823

6410 Orient Rd
Tampa, FL 33610
(813) 744-8360 --235

Hillsborough Literacy Council
900 N Ashley Dr
Tampa, FL 33602-3704
(813) 273-3650

I CAN Adult Literacy Outreach Inc
4809 E Busch Blvd #201
Tampa, FL 33617
(813) 374-8940

Hillsborough Cty Schools
1701 N Blvd BLDG ARM 202
Tampa, FL 33607
(813) 233-2400

2010 E Hillsborough Ave
Tampa, FL 33610
(813) 231-1972

Hillsborough Cty-Adult &
Community Education
3218 San Jose Mission Dr
Dover, FL 33527
(813) 757-9480

St. John Presbyterian
Learning Center
4120 Macdill Ave
Tampa, FL 33607-
(813) 872-6826

Tampa Hillsborough
County Library System
1505 N Nebraska Ave
Tampa, FL 33602-2899
(813) 272-5424

Tampa Metropolitan
Area YMCA Inc
110 E Oak Ave
Tampa, FL 33602
(813) 224-9622
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<td>Miami, FL 33167</td>
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<td>500 College Ter</td>
<td>Homestead, FL 33030</td>
<td>(305) 237-5093</td>
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<td>Miami-Dade Schools</td>
<td>17101 NE 7th Avenue</td>
<td>Miami Beach, FL 33149</td>
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<td>450 Bird Rd</td>
<td>Coral Gables, FL 33146</td>
<td>(305) 443-4871</td>
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<td>3501 SW 28th Ave</td>
<td>Miami, FL 33133</td>
<td>(305) 445-7731</td>
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<td>1424 Drexel Ave</td>
<td>Miami Beach, FL 33139</td>
<td>(305) 531-0451</td>
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<td>251 E 47th St</td>
<td>Hialeah, FL 33013</td>
<td>(305) 822-1500</td>
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<td>8865 SW 16th St</td>
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<td>751 Dove Ave</td>
<td>Miami Springs, FL 33166</td>
<td>(305) 885-4255</td>
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<td>10151 NW 19 Ave</td>
<td>Miami, FL 33147</td>
<td>(305) 691-8324</td>
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<td>2450 SW 1st St</td>
<td>Miami, FL 33135</td>
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<td>7977 W 12th Ave</td>
<td>Hialeah, FL 33014</td>
<td>(305) 823-1330</td>
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<td>711 NW 30 Ave</td>
<td>Miami, FL 33132</td>
<td>(305) 649-2811</td>
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<td>7460 SW 118th St</td>
<td>Miami, FL 33156</td>
<td>(305) 235-1360</td>
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<td>750 NW 20th St</td>
<td>Miami, FL 33127</td>
<td>(305) 324-6070</td>
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<td>28300 SW 152nd St</td>
<td>Leisure City, FL 33033</td>
<td>(305) 247-7839</td>
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<td>5780 NW 158th St</td>
<td>Hialeah, FL 33014</td>
<td>(305) 557-1100</td>
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Ser-Jobs For Progress
PO Box 661597
Miami Springs, FL 33266
(305) 649-7500

Shadowland Elementary-
Miami Jackson Adult
144 NW 49 St
Miami, FL 33127
305-758-3673

Silver Bluff Comm School
2609 SW 25th Ave
Miami, FL 33133-2214
(305) 856-5197

South Dade Adult
Education Center
109 NE 8th St
Homestead, FL 33030
(305) 248-5723

SW Miami Adult Center
8855 SW 50 Terrace
Miami, FL 33165
(305) 274-0181

Monroe County
FL Keys Comm College
5901 College Rd
Key West, FL 33040
(305) 809-3548

Literacy Volunteers of America
1400 United St Bldg 4
Room 404
Key West, FL 33040
(305) 294-4352

Nassau County
Suwannee-Hamilton
Regional Literacy Center
415 SW Pinewood Dr
Live Oak, FL 32064
(386) 364-2619

Okaloosa County
Goodwill Easter Seals
6C SW Hollywood Blvd
Ft Walton Bch, FL 32548
(850) 302-0576

Learn to Read of
Northwest FL Inc
3300 N Pace Blvd #324
Pensacola, FL 32505
(850) 432-4347

Pensacola Bay Area
Literacy Coalition
101 E Romano
Pensacola, FL 32501-
(850) 435-8676

Okeechobee County
Indian River Community
College
3209 Virginia Ave
Fort Pierce, FL 34981
(772) 426-7401

2229 NW 9th Ave
Okeechobee, FL 34972-
(863) 763-8017

Orange County
Adult Literacy League Inc
345 W Michigan St #100
Orlando, FL 32806-4465
(407) 422-1540

College Park Baptist
Church
1914 Edgewater Dr
Orlando, FL 32804
(407) 628-2443

Cypress Creek Adult
Comm Education Center
1101 Bear Crossing
Orlando, FL 32824
(407) 852-3400

Downtown Baptist
Church
120 E Pine St
Orlando, FL 32804-2753
(407) 737-6861

GROWS Literacy Council
947 South Orange
Blossom Trail
Apopka, FL 32703
(407) 814-4742

Haitian Coalition of
Central Florida
1229 25th St
Orlando, FL 32805-
(407) 841-5005

Orange County Parks &
Recreation
1 N. Powers Drive
Orlando, FL 32808-
(407) 254-9050

Orange County Schools
2900 W Oakridge Road
Orlando, FL 32809-
(407) 251-6048

Orlando Tech
301 W Amelia St
Orlando, FL 32801-
(407) 246-7060

Westside Tech Center
955 East Story Rd
Winter Garden, FL 34787
(407) 905-2000

Orange County Schools
4949 Silver Star Rd
Orlando, FL 32808
(407) 522-3467

801 S Rio Grande Ave
Orlando, FL 32805
(407) 835-2304
<table>
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<tr>
<td>2100 Summerfield Rd Winter Park, FL 32792</td>
<td>(407) 622-3204</td>
</tr>
<tr>
<td>800 N Wells St Apopka, FL 32712</td>
<td>(407) 905-5504</td>
</tr>
<tr>
<td>6500 Turkey Lake Rd Orlando, FL 32819</td>
<td>(407) 355-3204</td>
</tr>
<tr>
<td>2900 W Oak Ridge Rd Orlando, FL 32809</td>
<td>(407) 251-6047</td>
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<tr>
<td><strong>Osceola County</strong></td>
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<tr>
<td>Adult Literacy League 345 W Michigan St #100</td>
<td>Orlando, FL 32806-4465 (407) 422-1540</td>
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<tr>
<td>College Park Baptist 1914 Edgewater Dr</td>
<td>Orlando, FL 32804 (407) 628-2443 (home)</td>
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<td>Osceola County Schools 2320 New Beginnings Rd</td>
<td>Kissimmee, FL 34744-</td>
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<td>Osceola library System 211 E Dakin Avenue</td>
<td>Kissimmee, FL 34741-</td>
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<td><strong>Palm Beach County</strong></td>
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<tr>
<td>Adult Education Center 2161 N. Military Trail</td>
<td>W Palm Beach, FL 33409 (561) 616-7800</td>
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<tr>
<td>Boca Raton Library 200 NW Boca Raton Blvd</td>
<td>Boca Raton, FL 33432 (561) 367-7020</td>
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<tr>
<td>1501 NW Spanish River Boca Raton, FL 33431</td>
<td>(561) 367-7020</td>
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<tr>
<td>DePorres PLACE Inc 100 W 20th St Rm 106</td>
<td>Riviera Beach, FL 33404- (561) 863-5778</td>
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<tr>
<td>Forest Hill Community High School 6901 Parker Ave</td>
<td>W Palm Beach, FL 33405</td>
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<tr>
<td>Glades Family Education 981 S.E. First Street</td>
<td>Belle Glade, FL 33430 (561) 992-8068</td>
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<td>Inlet Grove Community High School 7071 Gardens Rd</td>
<td>Riviera Beach, FL 33404</td>
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<tr>
<td>Jefferson Davis Community School 1560 Kirk Rd</td>
<td>W Palm Beach, FL 33406 (561) 357-5905</td>
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<td>Jupiter Comm Education 500 N Military Trail</td>
<td>Jupiter, FL 33458 (561) 744-7931</td>
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<td>Palm Beach County Adult and Comm Education 2112 S Congress Ave 200 Palm Springs, FL 33406- (561) 434-8718</td>
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<tr>
<td>Palm Beach County Department of Adult and Community Education 3300 Forest Hill Blvd Building B102 W Palm Beach, FL 33406 (561) 434-8818</td>
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<td>Palm Beach County Library System 4639 Lake Worth Rd Lake Worth, FL 33463 (561) 649-5500</td>
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<td>Redlands Christian Migrant Association 16101 Half Mile Rd Delray Beach, FL 33446- (561) 637-1108</td>
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<td>Palm Beach Cty Schools 2051 MLK Blvd Riviera Beach, FL 33404 (561) 841-0272</td>
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<td>4975 Park Ridge Blvd Boynton Beach, FL 33426 (561) 752-1213</td>
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<td>1501 NW 15th Court Boca Raton, FL 33467 (561) 338-1432</td>
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Literacy Council of ST Petersburg
PO Box 12866
St. Petersburg, FL 33733
(727) 521-1117

Literacy Council of Upper Pinellas
223 Douglas Ave
Dunedin, FL 34698-
(727) 298-3080

Palm Harbor Adult Literacy Council
2330 Nebraska Ave
Palm Harbor, FL 34683
(727) 784-3332

Pasco County Schools
124 Gulfwinds Dr E
Palm Harbor, FL 34683-
(727) 452-1492

Pinellas Cty Even Start Salvation Army 1-Stop
1400 4th St S
St. Petersburg, FL 33701-
(727) 552-1568

Pinellas Cty Even Start Student Dev Center
1250 Holt Ave
Clearwater, FL 33755-
(727) 742-2080

Pinellas Cty Even Start Lealman Elementary
4001 58th Ave N
St. Petersburg, FL 33714-
(727) 215-2310

Pinellas County Schools
301 4th St SW
Largo, FL 33779
(727) 588-6321

Pinellas Library
1330 Cleveland St
Clearwater, FL 33755
(727) 441-8408

Read Pinellas
400 Chestnut Street
Oldsmar, FL 34677-
(727) 393-5447

Safety Harbor Library
101 Second Street N
Safety Harbor, FL 34695-
7277241525 112

Tomlinson Adult Learning Center
296 Mirror Lake Dr N
St. Petersburg, FL 33701
(727)893-2723 ext. 10

Polk County
Christian Women's Job Corps Adult Learning Ctr
1010 E Memorial Blvd
Lakeland, FL 33801
(863) 687-8329

Farmworker Jobs and Education Program
300 E. Bridgers Ave.
Auburndale, FL 33823-
(863) 968-5658

Human Environment Linking People
PO Box 3495, 135 Ave NE
Winter Haven, FL 33885-
(863) 293-1439

Literacy Council
140 E Park Ave
Lake Wales, FL 33853
(863) 676-5767

Human Environment Linking People
PO Box 3495, 135 Ave NE
Winter Haven, FL 33885-
(863) 293-1439

Tomlinson Adult Learning Center
296 Mirror Lake Dr N
St. Petersburg, FL 33701
(727)893-2723 ext. 10

Polk County Schools
300 East Bridgers Ave
Auburndale, FL 33823-
(863) 965-5475

7700 State Road 544
Winter Haven, FL 33881-
(863) 419-3060

3225 Winter Lake Road
Lakeland, FL 33803-
(863) 499-2700

1909 S Floral Ave
Bartow, FL 33831-
(863) 519-8437

READ Lakeland
1628 S Florida Ave.
Lakeland, FL 33803-
(863) 802-1512

Traviss Career Center
3225 Winter Lake Rd
Lakeland, FL 33803-
(863) 499-2700

West Area Adult School
604 S. Central Avenue
Lakeland, FL 33815-
(863) 499-2835

Putnam County
Putnam County Library
601 College Rd
Palatka, FL 32177
(386) 329-0126

Putnam County Schools
200 S 7th St
Palatka, FL 32177
(386) 329-0635
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<td>St. Johns County</td>
<td>Learn to Read</td>
<td>70 S Dixie Hwy, PO Box 860355, St. Augustine, FL 32086-3011</td>
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<td>St Johns County Library</td>
<td>101 Library Blvd, Ponte Vedra Beach, FL 32082</td>
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<td>(904) 273-0495</td>
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<td>6195 S Main St</td>
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<td>(904) 273-0495</td>
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<td>6670 US 1 S</td>
<td>St. Augustine, FL 32086</td>
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<td>(904) 827-6925</td>
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<td>First Coast Tech Institute</td>
<td>2980 Collins Ave, St. Augustine, FL 32084</td>
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<td>(904) 829-1021</td>
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<td>St Johns River</td>
<td>Community College, 5001 St Johns Ave, Palatka, FL 32177</td>
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<td>(386) 312-4081</td>
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<tr>
<td>St. Lucie County</td>
<td>Faith Congregational Church</td>
<td>PO Box 881076, Port Saint Lucie, FL 34988</td>
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<td>(772) 462-4689</td>
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<td>Indian River Community College</td>
<td>3209 Virginia Ave, Ft. Pierce, FL 34981</td>
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<td>(772) 426-7401</td>
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<td>Santa Rosa County</td>
<td>Learn to Read</td>
<td>809 Delaware Ave, Ft. Pierce, FL 34950</td>
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<td>(772) 464-2747</td>
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<td>3300 N Pace Blvd #324, Pensacola, FL 32505</td>
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<td>(850) 432-4347</td>
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<td>Pensacola Bay Area</td>
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<td>101 E Romano, Pensacola, FL 32501</td>
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<td>(850) 435-8676</td>
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<td>Santa Rosa Adult School-Adult Learning Center</td>
<td>5330 Berryhill Rd, Milton, FL 32570</td>
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<td>(850) 983-5710</td>
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<td>Santa Rosa Correctional Institution</td>
<td>5850 E Milton Rd, Milton, FL 32583</td>
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<td>(850) 983-5875</td>
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<td>Sarasota County</td>
<td>Elsie Quirk Public Library</td>
<td>100 W Dearborn St, Englewood, FL 34223</td>
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<td>(941) 861-1200</td>
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<td>Literacy Council</td>
<td>1750 17th St Building D, Sarasota, FL 34234</td>
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<td>(941) 955-0421</td>
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<td>Literacy Volunteers</td>
<td>300 Nokomis Ave S, Venice, FL 34285</td>
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<td>(941) 488-8994</td>
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<td>Literacy Volunteers</td>
<td>1380 S Tamiami Trail</td>
<td>North Port, FL 34287</td>
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<td>(941) 861-1310</td>
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<td>1960 Landings Boulevard</td>
<td>Sarasota, FL 34325</td>
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<td>(941) 927-9000</td>
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<td>Sarasota County Library</td>
<td>1331 First St</td>
<td>Sarasota, FL 34236</td>
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<td>(941) 861-1120</td>
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<td>The Thinking Center</td>
<td>5989 Approach Rd</td>
<td>Sarasota, FL 34238</td>
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<td>(941) 924-6373</td>
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<td>Seminole County</td>
<td>Adult Literacy League</td>
<td>345 W Michigan St #100, Orlando, FL 32806-4465</td>
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<td>(407) 422-1540</td>
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<tr>
<td>College Park Baptist</td>
<td>1914 Edgewater Dr</td>
<td>Orlando, FL 32804</td>
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<td>(407) 628-2443 (home)</td>
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<tr>
<td>GROWS Literacy Council</td>
<td>947 South Orange Blossom Trail</td>
<td>Apopka, FL 32703</td>
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<td>(407) 814-4742</td>
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<tr>
<td>Literacy Coalition</td>
<td>100 Weldon Blvd</td>
<td>Sanford, FL 32773</td>
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<td>(473) 708-2630</td>
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<tr>
<td>Sumter County</td>
<td>San Pedro Mission-ESL</td>
<td>210 Wonders Street, Wildwood, FL 34785</td>
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<td></td>
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<td>(352) 750-3313</td>
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</table>
Sumter County Library
910 N. Main Street # 225
Bushnell, FL 33513-
(352) 568-3456

Suwannee County
Suwannee Schools
415 SW Pinewood Dr
Live Oak, FL 32060
(904) 364-2750

702 2nd St NW
Live Oak, FL 32064
(904) 364-2750

Suwannee River Library
703 NW Suwannee Ave.
Branford, FL 32008-
(386) 935-1556

Suwannee-Hamilton
Regional Literacy Center
415 SW Pinewood Dr
Live Oak, FL 32064
(386) 364-2619

Taylor County
Taylor County School
3233 Hwy 19 S
Perry, FL 32347
(850) 828-2545

Union County
Santa Fe River Baptist
Literacy Fellowship
2630 NW 39th Ave
Gainesville, FL 32601
(352) 373-5030

Union County Library
250 SE 5th Ave.
Lake Butler, FL 32054
(386) 496-3432

Union County Schools
55 SW 6th St
Lake Butler, FL 32054
(386) 496-1300

Volusia County
Daytona Beach
Community College
1200 W Intl Speedway
Daytona Beach, FL 32120
(386) 506-4555

Volusia County Schools
PO Box 2811
Daytona Beach, FL 32124

Volusia Literacy Council
230 N. Beach St. Suite 1
Daytona Beach, FL 32114
(386) 255-8723

Wakulla County
Tallahassee Com College
444 Appleyard Dr
Tallahassee, FL 32304
(850) 201-8059

Walton County
Pensacola Bay Area
Literacy Coalition
101 E Romano
Pensacola, FL 32501-
(850) 435-8676

Walton County
Vocational TechCenter
761 N 20th St
Defuniak Springs, 32433
(850) 892-1241

Washington County
Chipola College
3094 Indian Cir
Marianna, FL 32446
(850) 718-2283

Country Oaks Learning Center
268 Quail Hollow Blvd
Chipley, FL 32428-4658
(850) 415-5561

Literacy Volunteers of Washington County Inc
757 Hoyt St Bldg A
Chipley, FL 32428
(850) 638-6317

Washington County Library
672 5th St
Chipley, FL 32428
(850) 638-1180

Washington-Holmes Vocational Tech
757 Hoyt St
Chipley, FL 32428
(850) 638-1180
D-19: Substance Abuse Counseling Centers

Florida Substance Abuse Hotline (800) 662-4357

Alcoholics Anonymous
www.aa.org

Alachua County Narcotics Anonymous
Suncoast Area
P.O. Box 12151
Gainesville FL 32604
(352) 376-8008
www.uncoastna.com

Metamorphosis/ Alachua County Substance Abuse
4201 Southwest 21St
Gainesville FL 32607
(352) 955-2450

Meridian Behavioral Healthcare- Addictions Outpatient & Residential
4400 Southwest 13th St
Gainesville FL 32608
(800) 330-5615
www.mbhci.org

Baker County
Baker Community Counseling Services
213 East Macclenny Ave
Macclenny FL 32063
(904) 259-0264
www.bccs-inc.org

Bay County
CARE Outpatient Office
4000 East 3Rd Street
Panama City FL 32404
(850) 769-1632
www.care4000.com

Unlimited Path-Central Fl
1159 Jenks Avenue
Panama City FL 32401
(850) 872-0222
http://www.albanycsb.org/

Bradford County
Meridian Behavioral Healthcare
945 Grand Street
Starke FL 32091
(800) 330-5615
www.mbhci.org

Brevard County
Watershed Addiction Treatment Center
200 Congress Park Drive
Delray Beach, FL 33445
(800) 260-7129
www.thewatershed.com

Substance Abuse Treatment
840 Brevard Avenue
Rockledge, FL 32955
(321) 632-5792
www.fccbrevard.com

Broward County
BC BARC Access Services
1000 SW 2nd Street
Ft Lauderdale, FL 33312
(954) 357-4880 Main
www.broward.org

Watershed Inpatient Rehab/Treatment
1500 Glades Road
Boca Raton, FL 33445
(800) 260-7129
www.thewatershed.com

Broward House – Substance Abuse Treatment Program
501 SE 18th Court
Ft Lauderdale, FL 33316
(954) 523-9454

Broward Adult Outpatient Therapeutic Community Services
450 E Atlantic Boulevard
Pompano Bch, FL 33060
(954) 781-4405
www.mbhci.org/locations.html

Calhoun County
CARE- Bay Outpatient
4000 E 3rd St
Panama City, FL 32404
(850) 872-8955
www.care4000.com

Florida Therapy Services
1834-A Jacil Ct
Tallahassee, FL 32308
(850) 681-6001
www.flatherapy.com

Charlotte County
South Florida Region of Narcotics Anonymous
Po Box 5842
Lighthouse Point 33074
www.soflarscna.org

Drug –Free
1445 Education Way
Pt Charlottte, FL 33948
(941) 255-0808
http://www.drugfreecharlottecounty.org/home.asp
<table>
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<th>County</th>
<th>Address</th>
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<th>Website</th>
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<tr>
<td><strong>Citrus County</strong></td>
<td>Citrus County River Coast Area Narcotics Anonymous P.O. Box 10053 Brooksville FL 34601 (352) 754-7200 <a href="http://www.rivercoastareana.org">www.rivercoastareana.org</a></td>
<td>ACTS- Assessment Center Outpatient Services 4612 N 56th St Tampa, FL 33610 (813) 246-4899 <a href="http://www.actsfl.org">www.actsfl.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Columbia County</strong></td>
<td>Columbia County Meridian Behavioral Health Center 439 SW Michigan Street Lake City FL 32025 (800) 330-5615 <a href="http://www.mbhci.org">www.mbhci.org</a></td>
<td>Narcotics Anonymous Suncoast Area P.O. Box 12151 Gainesville FL 32604 (352) 376-8008 <a href="http://www.uncoastna.com">www.uncoastna.com</a></td>
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<tr>
<td><strong>Clay County</strong></td>
<td>Clay County Clay Behavioral Health 3292 County Road 220 Middleburg FL 32068 (904) 291-5561 <a href="http://www.ccbhc.org">www.ccbhc.org</a></td>
<td>Clay Behavioral Health 3292 County Road 220 Middleburg FL 32068 (904) 291-5561 <a href="http://www.ccbhc.org">www.ccbhc.org</a></td>
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<tr>
<td><strong>Collier County</strong></td>
<td>Collier County Sunset Coast Area Narcotics Anonymous 706 N Ingraham Ave Lakeland FL 33801 (888) HELP-301 <a href="http://www.sunsetcoastna.com">www.sunsetcoastna.com</a></td>
<td>Sunset Coast Area Narcotics Anonymous 706 N Ingraham Ave Lakeland FL 33801 (888) HELP-301 <a href="http://www.sunsetcoastna.com">www.sunsetcoastna.com</a></td>
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<tr>
<td><strong>Dade County</strong></td>
<td>Dade County New Horizons Comm Medical Health Center 1469 NW 36th Street Miami FL 33142 (305) 635-7444 <a href="http://www.nhcmhc.org">www.nhcmhc.org</a></td>
<td>Better Way of Miami Inc. 800 NW 28th Street Miami FL 33127 (305) 634-3409 <a href="http://www.betterwaymiami.org">www.betterwaymiami.org</a></td>
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<tr>
<td><strong>De Soto County</strong></td>
<td>De Soto County Tri-County Counseling and Life Skills Center 3115 Bobcat Center Village Road North Port FL 34288 (941) 429-0804 <a href="http://www.tricountycoounselingswfl.com/index.htm">http://www.tricountycoounselingswfl.com/index.htm</a></td>
<td>Central Intake Unit 2500 NW 22nd Avenue Miami FL 33142 (786) 466-3020 <a href="http://www.miamidade.gov/dhs/substance_abuse.asp">http://www.miamidade.gov/dhs/substance_abuse.asp</a></td>
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<tr>
<td><strong>Dixie County</strong></td>
<td>Dixie County Meridian Behavioral Healthcare Veteran's Road/Hwy 19 Cross City, FL 32628 (800)330-5615 <a href="http://www.mbhci.org">www.mbhci.org</a></td>
<td>Tri-County Counseling and Life Skills Center 3115 Bobcat Center Village Road North Port FL 34288 (941) 429-0804 <a href="http://www.tricountycoounselingswfl.com/index.htm">http://www.tricountycoounselingswfl.com/index.htm</a></td>
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<tr>
<td><strong>Duval County</strong></td>
<td>Duval County Breakthroughs Inc. 3810 Williamsburg Park Jacksonville FL 32257 (904) 419-6102 <a href="http://www.jaxtherapists.com">www.jaxtherapists.com</a></td>
<td>First Step of Sarasota-Outpatient Services 1750 17th Street Suite J12 Sarasota FL 34234 (800) 266-6866 <a href="http://www.fsos.org">www.fsos.org</a></td>
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<tr>
<td><strong>Family Counseling Services of Greater Miami</strong></td>
<td>Family Counseling Services of Greater Miami 7412 Sunset Drive Miami FL 33143 (305) 740-8998 <a href="http://familycounseling.org/">http://familycounseling.org/</a></td>
<td>First Step of Sarasota-Outpatient Services 1750 17th Street Suite J12 Sarasota FL 34234 (800) 266-6866 <a href="http://www.fsos.org">www.fsos.org</a></td>
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<tr>
<td><strong>Flower County</strong></td>
<td>Flower County Flower Behavioral Health 3276 County Road 7204 Flower FL 33841 (813) 246-4899 <a href="http://www.actsfl.org">www.actsfl.org</a></td>
<td>Clay Behavioral Health 3292 County Road 220 Middleburg FL 32068 (904) 291-5561 <a href="http://www.ccbhc.org">www.ccbhc.org</a></td>
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<tr>
<td><strong>Fleck County</strong></td>
<td>Fleck County Fleck Behavioral Health 3201 County Road 1000 Fleck FL 33841 (813) 246-4899 <a href="http://www.actsfl.org">www.actsfl.org</a></td>
<td>Clay Behavioral Health 3292 County Road 220 Middleburg FL 32068 (904) 291-5561 <a href="http://www.ccbhc.org">www.ccbhc.org</a></td>
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<tr>
<td><strong>Floyd County</strong></td>
<td>Floyd County Floyd Behavioral Health 3210 County Road 2000 Floyd FL 33841 (813) 246-4899 <a href="http://www.actsfl.org">www.actsfl.org</a></td>
<td>Clay Behavioral Health 3292 County Road 220 Middleburg FL 32068 (904) 291-5561 <a href="http://www.ccbhc.org">www.ccbhc.org</a></td>
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</table>
Narcotics Anonymous
First Coast Area
P.O. Box 17388
Jacksonville FL 32245
(904) 723-5683
www.firstcoastna.org

River Region Human Health Services
390 Park St.
Jacksonville FL 32204
(904) 899-6300
http://www.rrhs.org/

Escambia County
Greater Pensacola Narcotics Anonymous
P.O. Box 2467
Pensacola FL 32513
www.pensacolana.org

Lakeview Behavioral Health Services
1221 W Lakeview Ave
Pensacola FL 32501
(850) 432-1222
www.elakeviewcenter.org

Flagler County
Stuart Marchman Center Outpatient Center
301 Justice Lane
Bunnell FL 32110
(888) 516-2296
www.smabehavioral.org

Franklin County
Appalachee Center
159 12th St
Apalachicola, FL 32320
(850) 653-9744

Gadsden County
Bethel Counseling and Outreach Center
471 W Tennessee St
Tallahassee, FL 32301
(850) 577-1780
www.betheltally.org

Florida Therapy Services
1834-A Jaclif Ct
Tallahassee, FL 32308
(850) 681-6001
www.flatherapy.com

Glades County
Hendry-Glades Mental Health Center
601 W Alverdez Ave
Clewiston, FL 33440
(863) 983-1423

Hendry County
Hendry-Glades Mental Health Center
601 W Alverdez Ave
Clewiston, FL 33440
(863) 983-1423
www.swfas.org

Hardee County
ACTS- Assessment Center Outpatient Services
4612 N 56th St
Tampa, FL 33610
(813) 246-4899
www.acatsfl.org

Lakeland Outpatient Clinic
5421 US Hwy 98 S
Highland City, FL 33846
(863) 701-7373
www.tchsonline.com

Hernando County
Bay Care Behavioral Health- Doris Cook Smith Counseling Center
14527 7th St
Dade City, FL 33523
(352) 521-1474
www.theharbor-bhci.org

Bay Care Health Care Substance Abuse
4411 Rowan Rd
New Port Richey, 34653
(866) 762-1743
www.baycare.org/behavioralhealth
<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Highlands County</td>
<td>ACTS- Assessment Center 4612 N 56th St Tampa, FL 33610 (813) 246-4899 <a href="http://www.actsflorida.org">www.actsflorida.org</a></td>
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<tr>
<td>Lakeland Outpatient</td>
<td>5421 US Hwy 98 S Highland City, FL 33846 (863) 701-7373 <a href="http://www.tchsonline.com">www.tchsonline.com</a></td>
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<td>Hillsborough County</td>
<td>ACTS- Assessment Center 4612 N 56th St Tampa, FL 33610 (813) 246-4899 <a href="http://www.actsflorida.org">www.actsflorida.org</a></td>
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<tr>
<td>Bay Care Life Mgmt</td>
<td>4726 North Habana Ave Tampa FL 33614 (813) 872-7582 <a href="http://www.baycare.org">www.baycare.org</a></td>
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<tr>
<td>Drug Abuse Comp</td>
<td>4422 East Columbus Dr Tampa FL 33605 (813) 984-1818 <a href="http://www.dacco.org">www.dacco.org</a></td>
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<tr>
<td>Fairwinds Treatment Ctr</td>
<td>1569 S Fort Harrison Ave Clearwater FL 33756 (727) 449-0300 <a href="http://www.fairwindstreatment.com">www.fairwindstreatment.com</a></td>
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<td>Healthcare Connection</td>
<td>825 West Linebaugh Ave Tampa FL 33612 (800) 444-4434 <a href="http://www.healthcareconnectionoftampa.com">www.healthcareconnectionoftampa.com</a></td>
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<td>Indian River County</td>
<td>Mental Health Assoc 820 37Th Place Vero Beach FL 32960 (772) 569-9788 <a href="http://www.mhairc.org/">http://www.mhairc.org/</a></td>
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<tr>
<td>Alcohol and Drug Abuse Program</td>
<td>959 SE Central Parkway Stuart FL 34994 (772) 286-28993</td>
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<tr>
<td>Jackson County</td>
<td>CARE Outpatient Office 4150 Hollis Drive Marianna FL 32446 (850) 526-3133 <a href="http://www.care4000.com">www.care4000.com</a></td>
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<tr>
<td>Florida Therapy Services</td>
<td>1834-A Jaclf Ct Tallahassee, FL 32308 (850) 681-6001 <a href="http://www.flatherapy.com">www.flatherapy.com</a></td>
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<tr>
<td>Lake County</td>
<td>ACTS- Assessment Center 4612 N 56th St Tampa, FL 33610 (813) 246-4899 <a href="http://www.actsfl.org">www.actsfl.org</a></td>
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<tr>
<td>CATS Inc.</td>
<td>730 SE Osceola Ocala FL 34471 (252) 732-2287</td>
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<tr>
<td>Lee County</td>
<td>Lee Mental Health Center 2789 Ortiz Ave Fort Myers, FL 33905 (239) 275-4242 <a href="http://www.leementalhealth.org">www.leementalhealth.org</a></td>
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<tr>
<td>Southwest Florida</td>
<td>Addiction Services 3763 Evans Ave Ft Myers, FL 33901 (239) 278-7595 <a href="http://www.swfas.org">www.swfas.org</a></td>
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<tr>
<td>Leon County</td>
<td>Bethel Counseling and Outreach Center 471 W Tennessee St Tallahassee, FL 32301 (850) 577-1780 <a href="http://www.betheltally.org">www.betheltally.org</a></td>
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<tr>
<td>Addiction Recovery Ctr</td>
<td>1931 Buford Boulevard Tallahassee FL 32308 (850) 656-5112 <a href="http://www.tfn.net/arc">www.tfn.net/arc</a></td>
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<tr>
<td>Leon Cty Treatment Ctr</td>
<td>3976 Woodville Highway Tallahassee FL 32305 (850) 878-7776</td>
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<tr>
<td>Narcotics Anon- Big Bend</td>
<td>P.O. Box 2665 Tallahassee FL 32316 (850) 224-2321 <a href="http://www.bigbendna.org">www.bigbendna.org</a></td>
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<tr>
<td>Levy County</td>
<td>Meridian Behavioral Healthcare 100 Ishie Avenue Bronson, FL 32621 (800) 330-5615 <a href="http://www.mbhci.org">www.mbhci.org</a></td>
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</tbody>
</table>
CATS Inc.
730 SE Osceola
Ocala FL 34471
(252) 732-2287

**Manatee County**
Manatee Glens Walk-in
371 6th Ave West
Bradenton, FL 34208
(941) 782-4800
www.manateeglens.com

First Step of Sarasota-Outpatient Services
1750 17th Street Suite J12
Sarasota FL 34234
(800) 266-6866
www.fsos.org

**Marion County**
The Centers
5664 SW 60th Ave
Ocala, FL 34474
(352) 629-9595
www.thecenters.us

**Martin County**
New Horizons of the Treasure Coast
1111 SE Fed Hwy, Ste230
Stuart, FL 34994
(772) 221-4088
www.nhtcinc.org

Alcohol and Drug Abuse Program
959 SE Central Parkway
Stuart FL 34994
(772) 286-28993

**Monroe County**
Guidance Clinic of the Middle Keys
3000 41st St, Ocean Marathon, FL 33050
(305) 434-9000
www.gcmk.org

Doris Ison Health Center
10300 SW 216th Street
Miami, FL 33190
(305) 253-5100
www.chisouthfl.org

**Nassau County**
Sutton Place Behavioral Health
463142 SR 200 W
Yulee, FL 32097
(904) 225-8280
www.spbh.org

River Region Human Health Services
390 Park St.
Jacksonville FL 32204
(904) 899-6300
http://www.rrhs.org

**Okaloosa County**
Bridgeway Center
299 Railroad Ave
Crestview FL 32536
(850) 689-7845
www.bridgewaycenter.org

Cordova Counseling
4400 Bayou Blvd, Ste 8-A
Pensacola, FL 32503
(850) 474-9882
www.cordovacounselingcenter.com

**Okeechobee County**
New Horizons of the Treasure Coast-Okeechobee Outpatient
1600 SW 2nd Ave
Okeechobee, FL 34972
(863) 462-0040
www.nhtcinc.org

**Osceola County**
Center for Drug-Free Living
2540 Michigan Ave, Ste A
Kissimmee, FL 34744
(407) 846-5285
www.cfdfl.com

Outpatient Services
5410 East Avenue
W Palm Beach FL 33407
(561) 844-6400
www.carpinc.org

**Orange County**
Center for Drug Free Living, Drug Court
5029 N Lane, Ste 2
Orlando, FL 32808
(407) 522-2272
www.cfdfl.com

Greater Orlando Area Narcotics Anonymous
P.O. Box 532095
Orlando FL 32853
(407) 425-5157
www.orlandona.org

New Leaf Center Inc.
1850 Lee Road
Winter Park FL 32789
(407) 644-8588
www.newleafcenter.com

Access Behavioral Associates
6000 Turkey Lake Road
Orlando FL 32819
(407) 370-2588

ACT Center- Orlando
4300 S Semoran Blvd
Orlando FL 32822
(800) 316-7610
www.actcenter.com
ACT Center  
3501 West Vine Street  
Kissimmee FL 34741  
(407) 401-8943  
www.actcenter.com

**Palm Beach County**  
PEC Inc.  
1521 Forest Hill Blvd, Suite 1  
W Palm Beach, FL 33406  
(561) 969-1221

Archstone Recovery  
175 S Congress Avenue  
Palm Springs FL 33461  
(561) 588-8383  
http://www.archstonerecoverycenter.com/

Behavioral Health of the Palm Beaches  
509 Federal Highway  
Lake Park FL 33403  
(561) 848-1332  
http://www.bhpalmbeach.com/

**Pasco County**  
Bay Care Behavioral Health- Doris Cook Smith Counseling Center  
14527 7th St  
Dade City, FL 33523  
(352) 521-1474  
www.theharbor-bhci.org

Bay Care Health Care-Substance Abuse  
4411 Rowan Rd  
New Port Richey, 34653  
(866) 762-1743  
www.baycare.org/behavioralhealth

**Pinellas County**  
ACTS- Assessment Center  
Outpatient Services  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899  
www.actsflorida.org

Baycare Life  
Management Center- 1106 Druid Rd S, Ste 201  
Clearwater, FL 33756  
(727) 584-6266  
www.baycare.org

**Polk County**  
Bridges of America- The Polk Bridge  
602 Melton Avenue  
Auburndale FL 33823  
(863) 967-8190  
www.bridgesofamerica.com

Lakeland Outpatient  
5421 US Hwy 98 S  
Highland City, FL 33846  
(863) 701-7373  
www.tchsonline.com

**Putnam County**  
Putnam Behavioral Healthcare Residential Detoxification  
320 Kay Larkin Drive  
Palatka FL 32177  
(386) 329-3780

**St. Johns County**  
River Regions Human Services - Addiction  
299 Railraod Ave  
Crestview FL 32536  
(850) 689-7845  
www.rrhs.org

**St. Lucie County**  
New Horizons of the Treasure Coast  
2806 US 1, Ste C-7  
Fort Pierce, FL 34982  
(772) 672-8640  
www.nhtcinc.org

Alcohol and Drug Abuse Program  
959 SE Central Parkway  
Stuart FL 34994  
(772) 286-2899

**Santa Rosa County**  
Twelve Oaks Recovery  
2068 Healthcare Avenue  
Navarre FL 32566  
(800) 622-1255  
www.twelveoaksrecovery.com

**Sarasota County**  
Tri-County Counseling and Life Skills Center  
698 South Tamiami Tr.  
Phone: (941) 429-0804  
Osprey, Florida 34275

First Step of Sarasota-Outpatient Services  
1750 17th Street Suite J12  
Sarasota FL 34234  
(800) 266-6866  
www.fsos.org

**Seminole County**  
Bridges of America- The Sanford Bridge  
2011 Mercy Drive  
Sanford FL 32771  
(407) 328-2990  
www.bridgesofamerica.com
Grove Counseling Center - Outpatient Services
111 W Magnolia Ave
Longwood FL 32750
(407) 327-1765
www.thegrove.org

Orlando Regional Behavioral Healthcare
455 West Warren St.
Longwood FL 32750
(407) 262-2200
www.orlandohealth.com

Suwannee County
Meridian Behavioral Healthcare
920 NW Noble Ferry Rd
Live Oak, FL 32060
(800) 330-5615
www.mbhci.org

Volusia County
Newman Counseling Alternative
1240 Mason Ave
Daytona Beach, FL 32117
(386) 253-4559

Washington County
CARE – Bay Outpatient
4000 E 3rd St
Panama City, FL 32404
(850) 872-8955
www.care4000.com

Walton County
COPE Center Inc.
3686 US Hwy 331 S
Defuniak Springs, FL 32435-8463
(850) 892-8045
www.copecenter.org

Wakulla County
Bethel Counseling and Outreach Center
471 W Tennessee St
Tallahassee, FL 32301
(850) 577-1780
www.betheltally.org
# D-20: Mental Health Services Providers

<table>
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<th>Alachua County</th>
<th>Baker County</th>
<th>Bradford County</th>
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<td><strong>FL Mentor</strong></td>
<td><strong>Baker County Outpatient</strong></td>
<td><strong>FL Therapy Outpatient</strong></td>
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<tr>
<td>7731 W Newberry Rd 1A</td>
<td><strong>88 W Lowder St</strong></td>
<td>2003 Wilson Ave</td>
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<tr>
<td>Gainesville, FL 32606</td>
<td>Macclenny, FL 32063</td>
<td>Panama City, FL 32405</td>
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<tr>
<td>(352) 332-8600</td>
<td>(904) 259-2506</td>
<td>(850) 763-0017</td>
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<td><strong>Gulf Coast Comm Care</strong></td>
<td><strong>NE FL State Hospital</strong></td>
<td><strong>Life Management Center</strong></td>
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<tr>
<td>3830 NW 16th Blvd</td>
<td>531 6th St</td>
<td>733 Sasser Ave</td>
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<tr>
<td>Gainesville, FL 32605</td>
<td>Macclenny, FL 32063</td>
<td>Vernon, FL 32462</td>
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<tr>
<td>(352) 376-1508</td>
<td>(904) 259-6211</td>
<td>(850) 522-4474</td>
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<td><strong>Prevention Project</strong></td>
<td><strong>Crisis Stabilization Unit</strong></td>
<td><strong>KIDS Counseling</strong></td>
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<tr>
<td>1218 NW 6th St</td>
<td><strong>7487 S State Rd 121</strong></td>
<td>525 E 15th St</td>
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<tr>
<td>Gainesville, FL 32601</td>
<td>Macclenny, FL 32063</td>
<td>Panama City, FL 32405</td>
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<tr>
<td>(352) 338-1300</td>
<td>(904) 259-4671</td>
<td>(850) 522-4485</td>
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<tr>
<td><strong>Reichert House</strong></td>
<td><strong>CBHS - Supported Housing</strong></td>
<td><strong>Children’s Home Society</strong></td>
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<tr>
<td>1734 SE 2nd Ave</td>
<td>5929 Doctor’s Circle</td>
<td>914 Harrison Ave</td>
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<tr>
<td>Gainesville, FL 32601</td>
<td>Macclenny, FL 32063</td>
<td>Panama City, FL 32404</td>
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<tr>
<td>(352) 334-2320</td>
<td>(904) 259-6126</td>
<td>(850) 747-5411</td>
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<tr>
<td><strong>Hope Lodge</strong></td>
<td><strong>CBHS - Drop-In</strong></td>
<td><strong>Anchorage Children’s Home</strong></td>
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<tr>
<td>1200 NE 55th Blvd</td>
<td>5951 Doctor’s Circle</td>
<td>2121 Linsenby Ave</td>
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<tr>
<td>Gainesville, FL 32641</td>
<td>Macclenny, FL 32063</td>
<td>Panama City, FL 32405</td>
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<tr>
<td>(352) 375-8484</td>
<td>(904) 259-6126</td>
<td>(850) 763-7102</td>
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<td><strong>Alachua Juvenile Residential Facility</strong></td>
<td><strong>Baker Community Counseling Services</strong></td>
<td><strong>Mental Health Associates</strong></td>
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<tr>
<td>3430 NE 39th Ave</td>
<td><strong>213 E Macclenny Ave</strong></td>
<td>1137 Harrison Ave</td>
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<td>Gainesville, FL 32839</td>
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<td>Panama City, FL 32401</td>
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<tr>
<td>(352) 872-5152</td>
<td>(904) 259-0264</td>
<td>(850) 769-5441</td>
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<td><strong>Village Counseling Center of Gainesville</strong></td>
<td><strong>Baker Community Counseling Services</strong></td>
<td><strong>Bay Medical Behavioral Health Center</strong></td>
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<tr>
<td>100 SW 75th St, #107</td>
<td>1117 Jenks Ave</td>
<td>1940 Harrison Ave</td>
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<tr>
<td>Gainesville, FL 32607</td>
<td>Panama City, FL 32401</td>
<td>Panama City, FL 32405</td>
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<tr>
<td>(352) 331-4621</td>
<td>(850) 215-2370</td>
<td>(850) 763-0017</td>
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<td><strong>Juvenile TASC</strong></td>
<td><strong>Anchorage Children’s Home</strong></td>
<td><strong>Bay Medical Behavioral Health Care</strong></td>
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<tr>
<td>3436 E 39th Ave, #2</td>
<td>2121 Linsenby Ave</td>
<td>945 Grand St</td>
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<tr>
<td>Gainesville, FL 32609</td>
<td>Panama City, FL 32405</td>
<td>Starke, FL 32091</td>
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<tr>
<td>(352) 732-4158</td>
<td>(850) 259-6126</td>
<td>(904) 964-8382</td>
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<td>Gainesville, FL 32610</td>
<td>Panama City, FL 32401</td>
<td>(904) 964-8382</td>
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<td><strong>FL Mentor</strong></td>
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<td>611 N Orange St Starke, FL 32091 (904) 966-6834</td>
<td>1901 South Harbor City Blvd, #640 Melbourne, FL 32941 (321) 984-2700</td>
<td>1370 Bedford Dr, #106 Melbourne, FL 32940 (321) 253-8887</td>
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<td><strong>Archway Enterprises</strong></td>
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<td>Devereux Hospital and Children’s Center Outpatient Clinic-Rockledge 500 Barton Blvd, #4 Rockledge, FL 32955 (321) 631-6753</td>
<td>2541 Post Rd Melbourne, FL 32935 (321) 254-6424</td>
<td>1503 Pine St Melbourne, FL 32901 (321) 953-3225</td>
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<td>1215 Lake Dr Cocoa, FL 32922 (321) 632-5958</td>
<td>2000 Cambridge Dr Cocoa, FL 32922 (321) 633-3550</td>
<td>7 N Cocoa Blvd Cocoa, FL 32922 (321) 631-4578</td>
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<td>55 N Courtnay Pkwy Merritt Island, FL 32954 (321) 633-2010</td>
<td>1948 Pineapple Ave Melbourne, FL 32935 (321) 259-7262</td>
<td>803-A N Fiske Blvd Cocoa, FL 32922 (321) 637-7730</td>
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<td>Merritt Island, FL 32954 (407) 452-0800</td>
<td>400 E Sheridan Rd Melbourne, FL 32901 (321) 722-5200</td>
<td><strong>Family and Friends Program</strong></td>
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<td>Melbourne, FL 32935 (321) 757-8944</td>
<td>3270 Suntree Blvd, #100 Melbourne, FL 32940 (321) 752-3170</td>
<td>Ft Lauderdale, FL 33304 (954) 763-4484</td>
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<td>4450 West Eau Gallie Blvd, #200 Melbourne, FL 32934 (321) 726-2860</td>
<td>1115 Egret Lake Way Melbourne, FL 32940 (321) 757-6325</td>
<td>908 SW First St Ft Lauderdale, FL 33312 (954) 524-8989</td>
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<td><strong>ACT Center - Melbourne</strong></td>
<td><strong>Mental Health Resource Center (MHRC)</strong></td>
<td><strong>Stepping Stones</strong></td>
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<td>1900 South Harbor City Blvd, #304 Melbourne, FL 32901 (321) 872-0202</td>
<td>1050 N Cocoa Blvd Cocoa, FL 32922 (321) 504-388</td>
<td>901 NE 17th St Ft Lauderdale, FL 33305 (954) 524-8011</td>
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<td><strong>Children’s Harbor</strong></td>
<td><strong>Camelot Community Care</strong></td>
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<tr>
<td>3555 S Hopkins Ave, B Titusville, FL 32780 (321) 385-3390</td>
<td>7777 N Davie Rd, #301-A Hollywood, FL 33024 (954) 441-7080</td>
<td>1925 S Perimeter Rd, 120 Ft Lauderdale, FL 33309 (954) 958-0988</td>
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<td>Minority Development &amp; Empowerment</td>
<td>470 NE 13th St</td>
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<td>2301 Sample Rd, Bldg 3, Ste 4-A</td>
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<td>Naples, FL 34116</td>
<td>(954) 423-1919</td>
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<td>(239) 353-8704</td>
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<td>(239) 455-8500</td>
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<td>(866) 801-8205</td>
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<td>Port Charlotte, FL 33980</td>
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<td>Jacksonville, FL 32216</td>
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NE FL Healthy Start Coalition
157 E 8th St
Jacksonville, FL 32206
(904) 359-2520

Department of Health Beaches Family Health Center
1522 Penman Rd
Jacksonville, FL 32250
(904) 253-2555

Boys Home Association
2354 N University Blvd
Jacksonville, FL 32211
(904) 743-3611

Jewish Family & Community Services
6261 Dupont Station Ct E
Jacksonville, FL 32217
(904) 448-1933

Children's Home Society
3027 San Diego Rd
Jacksonville, FL 32207
(904) 493-7794

Jax Youth Sanctuary
390 Park St
Jacksonville, FL 32204
(904) 389-5231

**Escambia County**
Lakeview Center
1221 W Lakeview Ave, Bldg D
Pensacola, FL 32501
(850) 469-3568

Faith In Families Intervention
4400 Bayou Blvd, Ste 16-C
Pensacola, FL 32503
(850) 474-9882

**PACE Center for Girls,**
1201 College Blvd, #98
Pensacola, FL 32504
(850) 478-7060

Creekside Psychiatric Center
5190 Bayou Blvd, Bldg 6
Pensacola, FL 32503
(850) 478-1100

Children's Home Society
1300 Palafox St, Ste 103
Pensacola, FL 32501
(850) 266-2700

**Lutheran Services FL,**
Gulf Coast Kid’s House
3401 N 12th Ave
Pensacola, FL 32503
(850) 595-5800

**Flagler County**
Break the Cycle,
210 S Railroad St
Bunnell, FL 32110
(386) 437-0026

Children's Advocacy
700 E Moody Blvd
Bunnell, FL 32110
(386) 586-2850

All Comm Counseling
105 N Bay St
Bunnell, FL 32110
(386) 437-5166

**Apalachicola Center,**
159 12th St
Apalachicola, FL 32320
(850) 653-9744

Coastal Rehabilitation & Treatment Center
Toranto House
Apalachicola, FL 32320
(850) 528-4793

**Gadsden County**
DISC Village
79 Lasalle Path
Quincy, FL 32351
(850) 875-2422

Apalachee Center,
Gadsden County Clinic
79 LaSalle Path
Quincy, FL 32351
(850) 875-2422

1006 West 4th St
Quincy, FL 32351
(850) 618-0137

**FL State Hospital,**
Highway 90
Chattahoochee, FL 32324
(850) 663-7536

Mothers in Crisis
515 S Stewart St
Quincy, FL 32351
(850) 627-1412
**Gilchrist County**
Meridian Behavioral Health Care,  
728 NE 7th St  
Trenton, FL 32693  
(352) 463-3145

**Glades County**
Moore Haven Correctional Facility  
1990 E State Rd 78 NW  
Moore Haven, FL 33471  
(863) 946-2420

**Gulf County**
Fl Counseling & Behavioral Services  
159 12th St  
Apalachicola, FL 32320  
(850) 653-9744

**Hamilton County**
Meridian Behavioral Health Care,  
406 10th Ave NW  
Jasper, FL 32052  
(386) 792-1338

Panther Success  
1000 Mitchell St EXT  
Jasper, FL 32052  
(229) 333-1000

Bowling Green Youth Academy, LLC  
4705 US Highway 17 N  
Bowling Green, FL 33834  
(863) 375-2000

Tri-County Human Services - Wauchula Outpatient Clinic  
202 S 9th Ave  
Wauchula, FL 33873  
(863) 773-2226

**FL Institute for Neurologic Rehab**  
1962 Vandolah Rd  
Wachula, FL 33873  
(863) 773-2857

**Peace River Center for Personal Develop**  
213 E Orange Ave  
Wauchula, FL 33873  
(863) 248-3311

**Hendry County**
Hendy-Glades MH Clinic  
601 W Alverdez Ave  
Clewiston, FL 33440  
(863) 674-4050

**Hernando County**
Harbor Behavioral Health Care  
7074 Grove Rd  
Brooksville, FL 34609  
(352) 540-9335

TASC Hernando County  
7537 Forest Oaks Blvd  
Spring Hill, FL 34606  
(352) 688-0700

Eckerd Youth Alternatives  
397 Culbreath Rd  
Brooksville, FL 34602  
(352) 796-9493

**The Harbor Behavioral Health Care Inst**  
7537 Forest Oaks Blvd  
Spring Hill, FL 34606  
(352) 754-4180

**Hillsborough County**
DACCO Home-Based Behavioral Systems/Family Therapy  
7402 N 56th St, Bldgs 600/700  
Tampa, FL 33617  
(813) 980-3866

Gulf Coast Comm Care  
13542 N Florida Ave  
Tampa, FL 33613  
813-987-6700

**Children’s Home Support Center**  
5520 W Idlewild, Bldg C  
Tampa, FL 33634  
(813) 855-4435
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<td>4612 N 56th St</td>
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<tr>
<td>(813) 246-4899</td>
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<th><strong>Healthy Start Coalition</strong></th>
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<td>3902 W Henderson Blvd, #205</td>
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<tr>
<td>(813) 233-2800</td>
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<td>Bristol, FL 32321</td>
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<tr>
<td>116 N Waukesha</td>
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<tr>
<td>(850) 547-3654</td>
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<td>(813) 246-4899</td>
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<td><strong>Lee County</strong></td>
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<tr>
<td>Children's Network of SW FL</td>
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<td>2232 Altamonte Ave Fort Myers, FL 33901 (239) 226-1170</td>
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<tr>
<td>Gulf Coast Jewish Family Services Inc</td>
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<tr>
<td>Coastal Behavioral Healthcare, 939 Pondella Rd N Fort Myers, FL 33903 (239) 656-3461</td>
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<td>2133 Winkler Ave #310 Fort Myers, FL 33901 (239) 334-4007</td>
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<td>Lower Keys Medical Center</td>
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Nassau County
Nassau House
1781 Lisa Ave
Fernandina Beach, FL 32034
(904) 277-4244

Mental Health Resource Center
1333 Atlantic Ave, Ste B
Fernandina Beach, 32034
(904) 491-1999

Comm Rehab Center
Sutton Place Behavioral Health
910 S 8th St
Fernandina Beach, 32034
(904) 491-2001

Okaloosa County
Bridgeway Center
137 Hospital Dr
Fort Walton Beach, FL 32548
(850) 833-7500

Emerald Coast Children’s Advocacy Center
401 McEwen Dr
Niceville, FL 32578
(850) 833-9237

Mental Health
Association of Okaloosa
429 Mary Esther Cut-Off
Ft Walton Bch, FL 32548
(850) 243-8716

Okeechobee County
Innovative Treatment Services
410 NW 3rd St
Okeechobee, FL 34972
(863) 467-5335

Suncoast Mental Health
410 NW 3rd St
Okeechobee, FL 34972
(863) 763-9688

The CORE Program
408 NW 3rd St
Okeechobee, FL 34972
(863) 763-1985

New Horizons of the Treasure Coast
1600 NW 2nd Ave
Okeechobee, FL 34974
(863) 763-1191

Orange County
Families In Recovery
1520 Edgewater Dr, Ste J
Orlando, FL 32804
(407) 841-2881

Devereux Hospital and Children’s Center
5850 TG Lee Blvd, #400
Orlando, FL 32822
(800) 338-3738

Southeastern Counseling
HAS - FSPT Intervention
823 West Central Blvd
Orlando, FL 32805
(407) 836-8800

Foster America
5151 Adanson St, Ste 107
Orlando, FL 32810
(407) 622-2520

Mentoring & Motivating Youth of America
1026 W Central Blvd, 300
Orlando, FL 32805
(407) 246-7249

Gulf Coast Jewish Family Services
1940 Traylor Blvd
Orlando, FL 32804
(407) 244-2802

Endeavor Family Services
2917 North Pine Hills Rd
Orlando, FL 32808
(407) 521-6141

Adventist Health System
601 Rollins St
Orlando, FL 32803
(407) 303-2800

Children’s Home Society
3535 Lawton Rd, Ste 260
Orlando, FL 32803
(407) 326-3848

Great Oaks Village
1718 E Michigan St
Orlando, FL 32806
(407) 836-7665

Christian Care Counseling Center
3401 Lake Breeze Dr,
#601-A
Orlando, FL 32808
(407) 290-1609

Boys and Girls Clubs
801 N Magnolia Ave, 305
Orlando, FL 32803
(407) 841-6855

Osceola County
Devereux Hospital TFC/Osceola
3497 W Vine St
Kissimmee, FL 34741
(407) 935-3770
Children's Home Society
1631 Vine St
Kissimmee, FL 34744
(407) 943-3003

The Transition House
900 E Vine St
Kissimmee, FL 34744
(407) 846-0068

Turning Point Counseling & Consulting
3100 17th St
Saint Cloud, FL 34769
(321) 752-3100

Osceola Mental Health Park Place Behavioral - Dillingham R4
Dillingham St
Kissimmee, FL 34741
(407) 846-0023

Mental Health Resource Center
1617 East Vine St
Kissimmee, FL 34744
(407) 931-3155

Palm Beach County
Camelot Comm Care
6416 Melaleuca Lane
Greenacres, FL 33463
(561) 649-0877

Columbia Hospital
2201 45th St
W Palm Beach, FL 33407
(561) 842-6141

Extended Hands Community Outreach, Inc
528 Cheerful St
W Palm Beach, FL 33407
(561) 315-5463

Victory Through Faith
224 SW 5th St
Belle Glade, FL 33430
(561) 992-9022

County MH Clinic
408 SE Martin Luther King Jr Blvd
Belle Glade, FL 33430
(561) 992-1364

Glades Crisis Unit
808 NW Ave D
Belle Glade, FL 33430
(561) 992-1336

Oakwood Center of the Palm Beaches
1041 45th St
W Palm Beach, FL 33407
(561) 366-9787

12773 W Forest Hill Blvd, #219
Wellington, FL 33414
(561) 793-1698

4400 N Fed Hwy, Ste 38
Boca Raton, FL 33432
(561) 393-7477

Children’s Home Society
3333 Forest Hill Blvd
W Palm Beach, FL 33406
(561) 969-0905

St Mary’s Medical Center
1720 E Tiffany Dr, #201
W Palm Beach, FL 33407
(561) 863-4403

Fr Flanagan’s Boys Town
3111 S Dixie Hwy, #200
W Palm Beach, FL 33405
(561) 366-9400

Alternate Family Care
6650 W Indiantown Rd
Jupiter, FL 33458
(561) 684-0722

PACE Center for Girls,
1225-D S Military Trail
W Palm Beach, FL 33415
(561) 472-1990

Forest Hill Counseling
3101 Forest Hill Blvd
W Palm Beach, FL 33406
(561) 967-1887

Recovery Resources Enterprise
450 Northlake Blvd, #11
North Palm Beach, FL 33408
(561) 882-9821

Village Foundation
141 SW 12th Ave
Delray Beach, FL 33444
(561) 276-6755

The Children’s Coalition
529 Clematis Ave
W Palm Beach, FL 33401
(561) 832-3797

Pathways to Recovery
13132 Barwick Rd
Delray Beach, FL 33445
(561) 496-7532

Renaissance Recovery
3175 S Congress Ave, 310
Palm Springs, FL 33461
(561) 968-3200
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<th><strong>Behavioral Health of Palm Beaches</strong></th>
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| 5725 Corporate Way, 209 W Palm Beach, FL 33407 | (561) 615-6664 | 3142 Darlington Rd  
Holiday, FL 34691 | (727) 479-1800 |

| **Palm Beach Institute** |  | **BayCare Life Management - Trinity**  |
|-------------------------|-----------------|-------------------------------------|------------------|
| 1017 N Olive Ave  
W Palm Beach, FL 33401 | (561) 833-7553 | 4411 Rowan Rd  
New Port Richey, 34653 | (727) 816-9811 |

| **Children's Home Society** |  | **Youth & Family Bridges Program**  |
|----------------------------|-----------------|------------------------------------|------------------|
| 3335 Forest Hill Blvd  
W Palm Beach, FL 33307 | (561) 868-4366 | 7601 Little Rd  
New Port Richey, 34654 | (727) 569-1740 |

| **Pasco County** |  | **Youth & Family Solutions**  |
|-----------------|-----------------|-----------------------------|------------------|
| **Family Continuity** |  | **Gulf Coast Jewish Family Services**  |
| 7625 Little Rd  
New Port Richey, 34654 | (727) 841-4143 | 5744 Missouri Ave  
New Port Richey, 34652 | (800) 364-7468 |

| **Alpha Counseling** |  | **Gulf Coast Jewish Family Services Inc**  |
|---------------------|-----------------|------------------------------------------|------------------|
| 10730 US Hwy 19 N, #4  
New Port Richey 34668 | (727) 862-0111 | 5621 Main St  
New Port Richey, 34652 | (727) 841-4155 |

| **Pathfinder Counseling** |  | **PACE Center for Girls**  |
|--------------------------|-----------------|-----------------------------|------------------|
| 7619 Little Rd  
New Port Richey, 34654 | (727) 817-1360 | 5462 Grand Blvd  
New Port Richey, 34652 | (727) 849-1901 |

| **Youth & Family Alt** |  | **Shell of Hope**  |
|------------------------|-----------------|------------------|------------------|
| 7524 Plathe Rd  
New Port Richey, 34653 | (727) 844-0332 | 5254 State Rd 54  
New Port Richey, 34652 | (727) 863-9939 |

| **Sunrise of Pasco County** |  | **Gulf Coast Jewish Family Services Inc**  |
|----------------------------|-----------------|------------------------------------------|------------------|
| 12724 Smith Rd  
Dade City, FL 33525 | (352) 521-3358 | 2425 Chatlin Rd  
Holiday, FL 34691 | (727) 479-1800 |

| **Central FL Behavioral Health Network** |  | **Family Service Centers**  |
|------------------------------------------|-----------------|-----------------------------|------------------|
| 7524 Plathe Rd  
New Port Richey, 34653 | (727) 835-4166 | 928 22nd Ave S  
St Petersburg, FL 33705 | (813) 822-3961 |

| **Youth & Family Alt** |  | **Doris Cook Smith Counseling Center**  |
|-----------------------|-----------------|-----------------------------------------|------------------|
| 38022 River Rd  
Dade City, FL 33525 | (352) 523-5020 | 14527 7th St  
Dade City, FL 33525 | (352) 521-1474 |

| **Harbor Behavioral Health** |  | **Gulf Coast Jewish Family Services Inc**  |
|----------------------------|-----------------|------------------------------------------|------------------|
| 7809 Massachusetts Ave  
New Port Richey, 34653 | (727) 841-4200 | 5621 Main St  
New Port Richey, 34652 | (727) 841-4155 |

| **Doris Cook Smith Counseling Center** |  | **PEACE Outpatient**  |
|----------------------------------------|-----------------|----------------------|------------------|
| 14527 7th St  
Dade City, FL 33525 | (352) 521-1474 | 8081 38th Ave N  
St Petersburg, FL 33710 | (727) 345-2667 |

| **Gulf Coast Jewish Family Services** |  | **Family Service Centers**  |
|--------------------------------------|-----------------|-----------------------------|------------------|
| 3142 Darlington Rd  
Holiday, FL 34691 | (727) 479-1800 | 928 22nd Ave S  
St Petersburg, FL 33705 | (813) 822-3961 |

| **BayCare Life Management - Trinity** |  | **Family Resources**  |
|--------------------------------------|-----------------|----------------------|------------------|
| 4411 Rowan Rd  
New Port Richey, 34653 | (727) 816-9811 | 5180 62nd Ave N  
Pinellas Park, FL 33781 | (727) 521-5200 |

| **Youth & Family Bridges Program** |  | **PEACE Outpatient**  |
|------------------------------------|-----------------|----------------------|------------------|
| 7601 Little Rd  
New Port Richey, 34654 | (727) 569-1740 | 8081 38th Ave N  
St Petersburg, FL 33710 | (727) 345-2667 |

| **Youth & Family Solutions** |  | **Family Service Centers**  |
|-----------------------------|-----------------|-----------------------------|------------------|
| 3829 Meridean Place  
Land O' Lakes, FL 34639 | (813) 433-8249 | 928 22nd Ave S  
St Petersburg, FL 33705 | (813) 822-3961 |

| **Pinellas County** |  | **Family Service Centers**  |
|-------------------|-----------------|-----------------------------|------------------|
| **Family Continuity Programs,** |  | **Family Service Centers**  |
| 5540 Park Blvd, Ste 3  
Pinellas Park, FL 33781 | (727) 321-3007 | 928 22nd Ave S  
St Petersburg, FL 33705 | (813) 822-3961 |

| **Family Resources** |  | **Family Service Centers**  |
|---------------------|-----------------|-----------------------------|------------------|
| 5180 62nd Ave N  
Pinellas Park, FL 33781 | (727) 521-5200 | 928 22nd Ave S  
St Petersburg, FL 33705 | (813) 822-3961 |

| **PEACE Outpatient** |  | **Family Service Centers**  |
|----------------------|-----------------|-----------------------------|------------------|
| 8081 38th Ave N  
St Petersburg, FL 33710 | (727) 345-2667 | 928 22nd Ave S  
St Petersburg, FL 33705 | (813) 822-3961 |
Directions for Mental Health
1437 S Belcher Rd
Clearwater, FL 33764
(727) 524-4464

Suncoast Center for Comm Mental Health
4024 Central Ave
St Petersburg, FL 33711
(727) 327-7656

Gulf Coast Jewish Family Services Inc
14041 Icot Blvd
Clearwater, FL 34760
(727) 479-1800

Suncoast Hospital For Behavioral Medicine
2025 Indian Rocks Rd
Largo, FL 33779
(727) 586-7118

Central FL Behavioral Health Network
6655 66th St N
Pinellas Park, FL 33781
(727) 545-7564

Adult Comprehensive Protection Services
8130 66th St N, Ste 12
Pinellas Park, FL 33780
(727) 547-8676

Personal Enrichment Through MH Services
11254 58th St North
Pinellas Park, FL 33782
(727) 541-4628

FL Youth Academy
12891 Seminole Blvd
Largo, FL 33778
(727) 587-1000

Integrity Counseling
1501 S Belcher Rd, #B-4
Largo, FL 33771
(727) 531-7988

A Spiritual Change
1201 N Douglas Ave
Clearwater, FL 33755
(727) 560-4382

St Francis Foundation
13133 St Francis Ln
Thonotosassa, FL 33592
(813) 982-1567

Westcare FL
2525 1st Ave S
St Petersburg, FL 33712
(727) 579-9016

**Polk County**

Personal Growth Counseling
5150 S FL Ave, #C304
Lakeland, FL 33813
(863) 640-2150

Mental Health Resource Center
200 Ave K, SE, Ste 3
Winter Haven, FL 33880
(863) 508-2030

FL Mentor
5300 S FL Ave, Ste F2
Lakeland, FL 33813
(863) 644-5771

Gulf Coast Jewish Family Services
5925 Imperial Parkway
Mulberry, FL 33860
(863) 904-3000

Winter Haven Hospital
200 Ave F NE
Winter Haven, FL 33881
(863) 297-1810

Central FL Behavioral Health Network
4683 E CR 540A
Lakeland, FL 33813
(863) 709-9392

Pride Partnership
610 Ave P, SW
Winter Haven, FL 33880
863-294-1853

Adjustment & Awareness Counseling
301 3rd St NW, #204-A
Winter Haven, FL 33881
(863) 291-3155

Peace River Center for Personal Develop
2328 East Edgewood Dr
Lakeland, FL 33803
(863) 413-2708

Winter Haven Hosp Behavioral Health
200 Ave F NE
Winter Haven, FL 33881
(863) 294-7056

**Putnam County**

Putnam Behavioral Healthcare
330 Kay Larkin Dr
Palatka, FL 32178
(386) 329-3780

Putnam Behavioral Healthcare
203 S Moody Rd
Palatka, FL 32177
(386) 325-6881
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<td>(941) 953-4673</td>
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<td>240-B S Tuttle Ave</td>
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<td>(904) 209-6001</td>
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Flagler Hospital/Adult
400 Health Park Blvd
St Augustine, FL 32086
(904) 819-5155

Mental Health Resource Center
4 Sawgrass Village Dr, #205-A
Ponte Vedra Bch, 32082
(904) 285-5767

**St Lucie County**
FL Center For Recovery
3451 West Midway Rd
Fort Pierce, FL 34981
(772) 460-2777

Choices Counseling
606 North US 1
Fort Pierce, FL 34950
(772) 460-5053

Suncoast Mental Health
207 SW 5th St
Stuart, FL 34994
(772) 223-9988

United For Families
10570 S Federal Highway, #300
Port Saint Lucie, 32952
(772) 398-2920

New Horizons of the Treasure Coast
1251 SW California Dr
Port St Lucie, FL 34986
(772) 344-4490

Children’s Home Society
4520 Selvitz Rd
Fort Pierce, FL 34950
(772) 460-9752

Big Brothers/Big Sisters
4131 S US 1, Bldg 2, # 4
Fort Pierce, FL 34982
(772) 466-8535

Integrated Behavioral Healthcare
9452 S Federal Hwy 1
Port Saint Lucie, 34952
(561) 842-6141

Liberty Behavioral
2550 SE Walton Rd
Port St Lucie, FL 34952
(772) 335-0400

Intervention Services
8000 S US 1,Ste 300
Port St Lucie, FL 34952
(772) 336-1661

Boys & Girls Club
607 N 7th St, Ste 1
Fort Pierce, FL 34950
(772) 460-9918

Outpatient Mental Health
2100-C Sunrise Blvd
Fort Pierce, FL 34982
(772) 465-3613

New Horizons of the Treasure Coast
2806 S US Hwy 1, C3-C6
Fort Pierce, FL 34982
(772) 467-3097

**Sumter County**
LifeStream Behavioral
119 N Market St
Bushnell, FL 33585
(352) 793-4126

411 S Highway 301
Sumterville, FL 33585
(352) 793-7002

300 E Huey
Wildwood, FL 34749
(352) 748-3353

841East CR 48
Bushnell, FL 33513
(352) 568-8722

**Suwannee County**
DISC Village
1476 SW Main St
Greenville, FL 32331
(850) 584-5613 ext 234

Apalachee Center,
Madison County Clinic
225 Sumatra Rd
Madison, FL 32341
(850) 973-5124

**Taylor County**
Apalachee Center
1421 Old Dixie Highway
Perry, FL 32348
(850) 584-5613

Boys & Girls Club
918 N Washington St
Perry, FL 32347
(850) 838-2471

**Union County**
Meridian Behavioral Health Care
395 W Main St
Lake Butler, FL 32054
(386) 496-2047
Volusia County
ASPIRE
101 N Woodland Blvd, Ste 211
Deland, FL 32700
(386) 734-0575

Hearthstone Foundation
231 Second St
Holly Hill, FL 32117
(386) 238-1348

Community Outreach Services
245 S Amelia Ave
Deland, FL 32724
(386) 736-0420

Behavioral Health - Adolescent Treatment Center
3875 Tiger Bay Rd
Daytona Beach, FL 32124
(386) 947-5993

Women’s Service Center
424 Daytona St, Apt 1-4
Daytona Beach, FL 32114
(386) 236-3200

Outpatient Center
307 North Orange Ave
Daytona Beach, FL 32168
(386) 236-1042

Serenity House of Volusia
540 N Ridgewood Ave
Daytona Beach, FL 32114
(386) 258-5050

Gulf Coast Jewish Family Services
1219 Dunn Ave, Rm 106
Daytona Beach, FL 32114
(386) 255-4568

Children’s Advocacy Center
154 West Wisconsin Ave
Deland, FL 32720
(386) 736-6641

Serenity House
211 N Ridgewood Av 200
Daytona Beach, FL 32114
(386) 258-5050

Behavioral Health
1341 Indian Lake Rd
Daytona Beach, FL 32114
(800) 539-4228

Children’s Home Society
2400 S Ridgewood Ave, Suite 32
Daytona Beach, FL 32119
(386) 304-7600

Children’s Home Society
Deland Residential
247 West Voorhis Ave
Deland, FL 32720
(386) 740-3839

Family Crisis Health
847 Orange Ave Ste 202
Daytona Beach, FL 32114
(386) 255-0108

PACE Center for Girls
200 Magnolia Ave
Daytona Beach, FL 32114
(386) 323-0078

Halifax Medical Center
841 Jimmy Ann Dr
Daytona Beach, FL 32114
(386) 274-5333

Wakulla County
DISC Village
22 Jean Dr
Crawfordville, FL 32304
(850) 926-7143

DISC Village
85 High St
Crawfordville, FL 32327
(850) 926-2452

DISC Village
2967 Natural Bridge Rd
Woodville, FL 32362
(850) 421-4115

Apalachee Center
85 High Dr
Crawfordville, FL 32327
(850) 926-5900

Walton County
North American Family Institute
286 Gene Hurley Rd
Defuniak Springs, 32435
(850) 892-8550

COPE Center TASC
331 S Coy Burgess
DeFuniak Springs, 32433
(850) 892-8045

Washington County
Bay District Schools
1311 Balboa Ave
Panama City, FL 32401
(850) 767-4100
Appendix E: References

E-1: The Effects of the Recession on Child Welfare


**E-2: Parental Protective Factors**


### E-3: Examining Financial Stability in Florida’s Families

[http://quickfacts.census.gov/qfd/maps/florida_map.html](http://quickfacts.census.gov/qfd/maps/florida_map.html)