



# **Supervised Visitation and Low-Income Families: Replicating Florida's Pilot Project to Improve Family Financial Stability**

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## Introduction

In 2010, the Florida State University Clearinghouse on Supervised Visitation identified an opportunity to help supervised visitation programs broaden their reach to increase economic opportunities and improve Child Support Enforcement (CSE) outcomes for client families. Supervised visitation has been used in Florida for many years to provide a safe place for noncustodial parents to spend parenting time with their children in cases involving child abuse, maltreatment, domestic violence, mental illness, and substance abuse. Although parents are referred to supervised visitation for various reasons, these Florida families share one overarching characteristic: they are predominantly low-income, with most earning less than \$20,000 per year (Clearinghouse, 2010).

Notably, Florida has one of the most comprehensive approaches to supervised access and visitation in the United States. Other states and funders focus on providing technical assistance and training to only one type of supervised visitation program, such as programs that take domestic violence cases or programs that receive special federal or state funding. By contrast, the Clearinghouse on Supervised Visitation at Florida State University is specifically named in Florida Statutes to provide in-depth training and technical assistance to all of Florida's 70+ programs, without regard to funding stream or case type. Florida's wide array of supervised visitation programs are housed in faith-based groups, are part of larger umbrella social services organizations, or operate as non-profit 501(C)(3) programs. All of Florida's supervised visitation programs are part of the coordinated community response to child endangerment. These programs are linked to dozens of community partners, including the Department of Children and Families, the Office of the State Courts Administrator, the Guardian ad Litem Program, the Florida Department of Law Enforcement, the Children's Advocacy Centers, and the Domestic Violence Victim Advocacy Community. Yet a crucial service gap has existed for these programs, one that the Clearinghouse seeks to fill: in the past, programs have not provided low-income families with the means to improve economic self-sufficiency.

In 2010, the Clearinghouse received funding under Administration for Children and Families grant number 90FI107. With this funding, the Clearinghouse began a pilot project at two supervised visitation programs, the Judge Ben Gordon Family Visitation Program, and the Children's Justice Center Supervised Visitation Program. With the Florida Department of Revenue as a major partner, the pilot project demonstrated that by slightly expanding their referral practices, supervised visitation programs can help clients improve their financial stability.

This guide is a result of lessons learned in the pilot project. It provides research, information, and resources for supervised visitation programs to help low-income clients improve their child support outcomes and increase their economic self-sufficiency.

## About the Institute for Family Violence Studies and the Clearinghouse on Supervised Visitation

The Clearinghouse on Supervised Visitation (Clearinghouse) is housed in the Institute for Family Violence Studies (IFVS) at Florida State University. The primary goal of the IFVS is the elimination of all forms of domestic violence. The research conducted at the IFVS helps to increase the knowledge base about interventions that work, provide technical assistance and training for service providers and advocates, and serve as a resource for professionals and the general public. The Clearinghouse provides technical assistance to all of Florida's supervised visitation and monitored exchange program with a grant from the Florida Department of Children and Families.

Karen Oehme, J.D. serves as the Director of the Institute. Zachary Summerlin, M.S.W. is the Project Manager.

The Institute for Family Violence Studies and the Clearinghouse on Supervised Visitation can be reached using the contact information below.

Institute for Family Violence Studies  
Clearinghouse on Supervised Visitation  
Florida State University, College of Social Work  
C2309 University Center  
Tallahassee, FL 32306-2570  
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<http://familyvio.csw.fsu.edu>

## About the Administration for Children and Families

The Administration for Children and Families (ACF) provides national leadership and direction to plan, manage, and coordinate the nationwide administration of comprehensive and supportive programs for vulnerable children and families. ACF oversees and finances a broad range of programs for children and families, including Native Americans, persons with developmental disabilities, refugees, and legalized immigrants, to help them develop and grow toward a more independent, self-reliant life. These programs, carried out by state, county, city and tribal governments, and public and private local agencies, are designed to promote stability, economic security, responsibility, and self-sufficiency.

The Administration of Children and Families can be reached using the contact information below.

Department of Health and Human Services  
Administration of Children and Families  
Office of Child Support Enforcement  
370 L'Enfant Promenade SW  
Washington DC 20447  
<http://www.acf.hhs.gov/programs/cse>

## About the Special Improvement Project (SIP) Pilot

The Special Improvement Project (SIP) Pilot Program was designed to help families who use supervised visitation programs by providing them access to Child Support Enforcement, employment resources, fatherhood programs, and other community based resources. The ultimate goal was to increase family stability by increasing family economic status.

This project focused on collaborating with local job placement agencies and creating a bank of resources including local access to organization offering job searching strategies. The SIP Case Manager at each of the two pilot programs identified families that were willing to participate in the project. The pilot programs also helped to develop client consent, intake, referral, and satisfaction forms, and met monthly with Clearinghouse staff to discuss case outcomes. Both pilot programs worked to identify local resources for each participating client, and created meaningful linkages to those resources for each client. The child support data for each participating client was tracked by the Florida Department of Revenue.

This Replication Plan uses the lessons learned at each of the pilot programs to help other supervised visitation programs replicate their successes.



## About Florida's Supervised Visitation Programs

Supervised visitation programs provide an opportunity for noncustodial parents to maintain contact with their children in safe and neutral settings. The purpose of implementing supervised visitation services is to eliminate violence toward children, reduce risk for potential harm to victims of domestic violence and the children of non-offending adults, support appropriate interaction and healthy relationships between parent and child, assist individuals in meeting mandated requirements, and provide opportunities for parents to meet the physical and emotional needs of the child/children. A list of Florida's Programs is located in Appendix D.

Florida's programs follow a system of Standards and Best Practices that are organized into Four Main Principles regarding safety, training, dignity and diversity, and community. These can be found at

[http://familyvio.csw.fsu.edu/messageboard/wordpress/?page\\_id=11](http://familyvio.csw.fsu.edu/messageboard/wordpress/?page_id=11)

The rationale for using supervised visitation programs to link clients to financial resources was to expand current practices. Since 2007, Principle Four of the Best Practices for Supervised Visitation Programs ("Community") states that "All programs shall operate within a coordinated community network of groups and agencies that seek to address common family problems." Principle Four lists numerous agencies to which supervised visitation programs must offer outreach and cross training. These agencies include substance abuse treatment providers, domestic violence centers, mental health treatment, child advocacy centers, and others, all of whom focus on non-economic issues. Yet a common risk factor for many of the problems that bring clients to those services is poverty. It is not poverty that causes abuse, emotional problems, or addiction, but it is often poverty that helps to keep clients from accessing help for those problems. Thus, the Clearinghouse proposed to test an expansion of Principle Four to include agencies that address clients' economic problems.

## About the Department of Revenue and Child Support Enforcement in Florida

The Florida Department of Revenue (DOR) has administered the Child Support Enforcement Program since 1994. DOR staff provide child support services in all but two Florida Counties. The State Attorney's Office provides services in Miami-Dade County, and the Manatee County Clerk of Court provides services in Manatee County.

The mission of the Child Support Enforcement Program is to:

- make it easy for parents to provide support for their children,
- serve customers with respect, concern, and professionalism,
- ensure families can depend on their child support payments, and
- work with parents, partners, and the community to continually improve the child support program.

The Florida Office of Child Support Enforcement can be reached using the contact information below.

Florida Department of Revenue

Child Support Services

Phone: 800-622-5437

<http://dor.myflorida.com/dor/childsupport>

## **Adding Child Support Enforcement as a Community Partner in Florida's Best Practices**

The Clearinghouse on Supervised Visitation facilitates an assembled group of child welfare experts called the Statewide Supervised Visitation Standards Committee, which shapes the Best Practices for Florida's supervised visitation programs. In November 2011, the Committee recommended that the Office of Child Support Enforcement be added to the list of community partners in the best practices. The approved new language is for Principle 4: Community.

**10. The Local Child Support Enforcement Office: Supervised Visitation and monitored exchange program staff should understand the services and functions of the local Child Support Enforcement (CSE) office. The CSE offices can help parents establish paternity, establish child support payments, enforce support orders, locate parents, and modify orders. Such services increase family economic stability and alleviate poverty. It is valuable for supervised visitation programs to be able to provide meaningful linkages to families for assistance with financial improvement and sustainability strategies.**

Supervised visitation programs use these standards to shape service delivery.

## The Importance of Connecting Families to Economic Agencies and Services

Research demonstrates that families with resources tend to weather crises better than families with fewer resources. Yet families are struggling in nearly every community. Consider the following:

- More than 850,000 children in Florida lived in poverty in 2009, and 626,000 have been impacted by foreclosures since 2007. This makes Florida the state with the second highest percent of children impacted by their family's loss of a home, income, and stability.
- In 2010, an estimated 468,000 children in Florida lived in households in which at least one parent was unemployed.

## The Effects of the Recession on Child Welfare

Below are research summaries on the effects of economic recession on child maltreatment and family dysfunction.

- Sudden change in economic well-being affects families. Recessions result in job loss and the several possible consequences thereof: housing instability, food instability, and emotional strain. These families may then be hindered in their ability to provide for their children both physically and psychologically (Huizar, 2010).
- The greater impact of job loss during the recession fell on industries dominated by men (three-quarters of all jobs lost), but it should be noted that single mothers experienced a 68 percent increase in unemployment during the recession.
- In 2008, nearly 20 percent of children under 18 were living in poor households (Isaacs, 2009). At the end of 2009, 18.5 percent of households responding to the Gallup Household Wellbeing Poll claimed to have had trouble buying enough food during the year.
- In 2007, over 40 percent of families with children struggled to pay for housing. The next year, the families of 12.7 million children were spending over 50 percent of their income toward housing. The US Department of Housing and Urban Development considers housing that costs more than 30% unaffordable.
- Low-income families are frequently cited to bear an increased risk of contact with the child welfare system (Adrian and Coontz, 2010; Cancian, Slack, and Yang, 2010; Sell et al., 2010).
- Job loss has been shown to cause a 44 percent increase in mortality of men (who have been hit hardest in this recession) within four years and 15 to 20 percent over

20 years. High unemployment and the resulting fears of loss of pay or jobs also increase the rates of depression, sleep disturbance, and stress among those who are able to retain employment (Adrian and Coontz, 2010). Increased duration of unemployment is predictive of increased levels of depression, substance abuse, and suicide (Adrian and Coontz, 2010; Goldman-Mellor, Saxton, and Catalano, 2010; Howe, Levy, and Caplan, 2004; Mossakowski, 2008; Mossakowski, 2009). Unemployment also increases the risk of domestic violence, and the National Domestic Violence Hotline noted an increase of nearly 50 percent in calls in 2009 over the previous year. Finally, by the end of 2009 one in seven children was living with a recently unemployed parent (Adrian and Coontz, 2010).

- Divorce has been decreasing in recent years. Delaying dissolution of marriage may increase the negative effects on children during recession by prolonging their exposure to high levels of conflict and by the impact of the conflict on parenting itself (Adrian and Coontz, 2010). This delay in divorce would be particularly damaging in separations occurring because of domestic violence. Domestic violence rates also increased during the Great Depression, despite a similar fall in divorce rates (Adrian and Coontz, 2010).
- Berger (2004) found that income was associated with maltreatment risk and with five factors reviewed: medical care, dental care, cognitive stimulation, emotional support, and spanking. Berger concluded, as did Cancian et al., that higher incomes would provide a protective effect for children in risk of maltreatment. Another study suggested that maternal depression is causally associated with increased psychological aggression with children.
- In high-risk populations, utility shut-off, housing instability, food insecurity, and economic stress increase the risk of involvement with child services. The Cancian et al. report references studies that show income loss and a corresponding increase in contact with child welfare services, and details a randomized trial with Temporary Assistance to Needy Families (TANF) recipients in a city of around 600,000. In the experimental group, mothers were permitted to keep child support payments in addition to their TANF benefits. In this experiment, the inverse of the relationship was demonstrated—that even a small increase in income has a substantial impact on the risk of contact with child services with about a ten percent drop in the rate of maltreatment reports.

**Risk factors for child maltreatment:**

- a) Caregiver stress,**
- b) Caregiver depression,**
- c) Caregiver history of maltreatment,**

- d) **Limited social supports,**
- e) **Stressful life events: relationship transitions and job loss,**
- f) **Change in income.**

## **Parental Protective Factors**

*We've discussed this on our phone conferences: when a crisis occurs, why do some families seem to be devastated, while others seem to recover much more quickly? The answer, research tells us, is that some families benefit from a full range of protective factors that help them recover from crisis and endure stress. Luckily, that supervised visitation staff may be able to help families develop new (and identify existing) protective factors. The Clearinghouse included this information in a newsletter last summer, but a new protective factor was added after that. This article highlights all six factors.*

Supervised visitation personnel work with families who have experienced trauma, and may observe that some families can suffer more than others when faced with the very same stressors. Why do some families experience more suffering in traumatic or stressful situations and fall apart or take the stress out on their children? Conversely, why do other families who go through crises without these difficulties come out stronger? The answers lie in six known protective factors that make the difference between a resilient family and one that will cope with problems poorly.

The purpose of this article is to explain the **six factors** that create resilient or strong families. Families who demonstrate and practice these six factors will experience less stress over time and will cope with stress better when it is unavoidable.

**The six protective factors for families discussed below are:**

- 1) Having nurturing attachments;**
- 2) Knowing about normal developmental stages for babies, children, and teens;**
- 3) Having and using resilient coping skills;**
- 4) Having supportive social connections;**
- 5) Being able to access concrete, external support such as counselors, community services, and doctors;**
- 6) Children's social and emotional competence.**

### **Nurturing Attachments:**

The first factor, having nurturing attachments, deals with the type of bond that a parent forms with his/her child and with the rest of the family. These attachments begin at birth

and include touching, gentle stroking, and holding. Parents can do the following to **communicate to the infant that he or she is in a safe environment:**

- Non-verbally, by touching the baby's cheek with their own
- Positioning themselves so the infant can see them
- Frequently adjusting the baby's posture to increase his or her comfort from time to time during time spent together (Schiff, 1975).

Building habits of such simple gestures as this lays the foundation for a strong bond and a more attentive child who will communicate better as they learn to speak. Of course the ramifications are enormous since a child who is more attentive and communicative can follow instructions and even help create solutions to problems better (Berne, 1972).

**Verbally, bonding can be strengthened by:**

- Avoiding shouting, arguing, and loud voices in the home.
- Around the child, soft tones are the equivalent to soft touching. Both will relax the infant, reduce stress hormones, and increase health by fostering an increased activity of the immune system (Childre & Martin, 1999).

As the child learns to speak and walk, parents should replace these simpler touches, looks, and words with more sophisticated ones. After age 3-4, the child can be asked his or her opinion on simple chores and problems. Regardless of the "childlike" quality of the answer, they should be congratulated on their thinking and attention to detail. For example, the parent might ask, "Do you think we should do anything else to the dog house we've built?" The child may answer, "Maybe we can put in a heating blanket!" While this is not an option for the dog, the parent can still answer in an affirming manner, "That's a great idea to keep the dog warm - very clever. We're not putting one in because there is no electricity and he might bite the cord...but that was a good idea." The child learns to bond through the time and tone of voice used as well as through the direct adult response to his or her expressed ideas. This fosters thinking and effective action in the child that makes them learn more resilience and problem-solving in the face of stress (Laing, 1972). Additionally, it helps the parent gain respect for the child's unique contribution to the family.

**Why secure attachments are important**

- Secure relationships enable parents to better appreciate the child's point of view.
- The parent can listen to the child and be responsive to him or her.
- Parents can talk with the child in an appropriate, collaborative manner.
- Attachments create a warm and mutually fulfilling relationship between the parent and child, which may reduce frustration and the likelihood of abuse.

- Unhealthy attachment can be damaging to children's brain and body development.

Secure attachments have been proven to be vital to healthy development, from the very beginning of life through the later years. Even parents who may not have much free time should learn the importance of showing affection with hugs and smiles, and showing appreciation by encouraging their children verbally whenever they can.

Children who are anxiously attached or attachments that are avoidant can lead to poorer peer relationships in the future, bad grades, and self-esteem problems, among other issues (Laing, 1967; Olson & DeFrain, 2003). The development of an infant's brain is strongly shaped by the affection, attention, stimulation, and the meeting of physical needs such that when all these are provided, the child can thrive and develop normally. But not providing these comforts can harm more than just the brain; the whole health of the body is dependent upon receiving the care and nurturing it needs, particularly in these formative years (Schiff, 1975).

#### **Professionals who are helping families can:**

- Teach the parents about the significance of nurturing attachments.
- Discuss sudden infant death syndrome.
- Teach about other risks like damage to the fragile infant skull.
- Provide illustration of the kinds of interactions that will be conducive to forming and maintaining these healthy bonds.

#### **Knowledge of Child Development:**

The second major protective factor for families is to understand how their children are developing and to know what the normal developmental milestones are for each age. An explanation of the milestones for children from age 0 to 18 can be viewed by providers or parents online at [www.parentfurther.com](http://www.parentfurther.com). This is vital because a parent can be alerted to a possible problem if they notice that their child is not on target for a milestone appropriate for his/her age. For example, if a child has not begun to sit up or crawl by 8 months, there could be a serious problem (Schiff, 1975; Carter, & McGoldrick, 2004). Also, during adolescence teens will often quarrel with their parents about hypocrisy and philosophical issues because their brain has reached sufficient cortical development to create moral understanding. Some parents may view this as rebellion, yet they should realize that this is normal and ought to be reinforced to develop moral character (James & Jongeward, 1976).

#### **Examples of milestones include:**

- Age when a child should be talking and making sounds
- Age when a child should be walking, sitting, standing, crawling, and gaining ability to potty train



- Age when a child should be interacting socially in certain ways

Not only must parents recognize developmental standards, but they should also be informed about the research on what parents can do to best support their child in achieving these milestones. Maltreatment of children can often result from unreasonable expectations (even unknowingly) of the parents regarding the child's ability to perform tasks (such as toileting).

***Knowing the appropriate levels of development can keep expectations in line with the real abilities of the child.***

Providers can help parents open up by exploring parents' assets and abilities as well as their hopes for their children, and by showing how to nurture by empathizing with parents and appreciating the work they are doing. Providers should ask questions about the child's skills and endearing traits, about the way the parents see themselves, and about how parents understand the child's behavior and development.

**How do you show affection in your family?**

**How do you let your child know that you love him or her?**

**What are your child's greatest gifts and talents?**

**How do you encourage these talents?**

**What happens when there is conflict in your house?**

**How do you keep your child safe, in the home and in the community?**

These types of questions can help illustrate how parents demonstrate affection, model caring behavior, recognize accomplishments, and provide safety.

### **Parental Resilience:**

The third factor that will strengthen a family's ability to handle stress and crises is parental resilience: their own inner resources and coping skills. Parents who are able to model healthy coping will unknowingly instill these habits in their children, just as parents demonstrating ineffective coping will pass this down. As the renowned psychoanalyst Eric Berne once wrote: "The child is, in effect, hypnotized by his parent into carrying out a certain life pattern" (Berne, 1972, p. 343). The power of suggestion on children, in other words, cannot be understated. Providers can assist parents in developing their innate strengths to become better able to cope with stress. There is also a well-researched area of cognitive behavioral therapy showing that negative, grandiose, and over-generalized thinking increases depression, reduces feelings of efficacy, and leads to poor problem solving (Yapko, 1999).

**There are many ways to help individuals recall, retrieve, and use their positive experiences for effective problem solving. These can include:**

- Thought-stopping for negative experiences.
- Holding positive experiences while conducting anticipatory thinking.
- Meditating on symbolic positive achievements (Lankton, 2008).

Having knowledge of these will help to build the family's feelings of security and ability to cope. Providers may also educate families on the causes and results of stress and ideas for coping skills they have not yet tried.

### **Supportive Social Connections:**

The fourth important factor for families is having supportive social connections. Parents who have no one to call upon in times of stress, and who are cut off from friends, have an increased risk for child neglect and abuse or domestic violence (Olson & DeFrain, 2003). Parents who are able to use healthy coping and who know how to reach out for help can model this behavior for their children.

#### **Providers can help an isolated parent by:**

- Encouraging parents to reach out to a neighbor, family member, or friend
- Letting them know the importance of these connections
- Directing parents to organizations (like a parent group or church group)
- Teaching parents about social skills
- Connecting them with things like support groups or community centers

#### **Issues that also may challenge parents in making connections are:**

- Transportation
- Finding child care so they can do activities with other adults
- Lack of awareness of community activities/groups
- Anxiety about making new friends

A commonly overlooked but helpful resource for coping and relieving stress involves seeking support from the immediate and extended family, even if it is only for an emotional outlet (Olson & DeFrain, 2003).

### **Concrete Community Supports:**

In times of stress or crises, it is vital that families have access to community resources. This is the fifth protective factor. Parents who have the help they need will usually be less stressed, which reduces the risk of maltreating children. Families with many concerns (like

unstable housing or finances, substance use or mental health diagnoses, or exposure to violence) may have an added challenge in learning how to cope, but they can still be assisted in finding resources.

**Providers can help them look for external resources by referring to:**

- Family or marital counseling
- Substance abuse counseling
- Educational services for themselves or the children
- Food assistance
- Shelters for displaced families or those leaving abusive homes
- Public financial assistance

**Providers can help parents apply for food stamps, Medicaid or cash assistance at <http://www.myflorida.com/accessflorida>**, the Department of Children and Families site (Olson & DeFrain, 2003). It also has links to other resources such as Florida Kid Care, an insurance program for children whose families do not meet income requirements for Medicaid.

**Social and Emotional Competence of Children:**

Lastly, much like learning how to walk, talk, and read, children must also learn how to express their emotions and thoughts in a healthy manner. This is the sixth protective factor, and it was added *after* the first five were designated by researchers. Oftentimes, parental stress and frustration occurs when parents fail to understand the need of their child. When children develop the right tools to state their wants and desires, parents can more effectively address the child's concerns. As a result, the parent-child relationship strengthens because a positive line of communication between the two is established.

**Below are talking points providers can use when explaining to parents this important component of a child's development:**

- What does your child do when he/she is sad, angry or tired?
- What are your child's greatest gifts and talents?
- What do you do when your child does something great?
- What routines to you keep in caring for your child?

As children grow, they learn ways to communicate and interact with parents and family members. When children discover positive methods of clearly expressing themselves, parents will be able to respond to their needs in the same manner.

**Below are some basic tips on how parents can nurture their children's social and emotional development:**

- Provide your child with responsive care.
- Be affectionate and nurturing.
- Help your child learn to resolve conflict in a healthy, appropriate way.
- Support your child's developing skills.
- Show your child that he/she is part of a larger network of love and relationships.
- Nurture your child's respect for differences.
- Promote an appreciation for your own, and others' culture.
- Teach feeling words such as brave, cheerful, frustrated, and angry.

If you have any questions about the Protective Factors, contact the Clearinghouse.

## Examining Financial Stability in Florida's Families

The table in the next section highlights issues of poverty and unemployment in each county in Florida. The economic crisis that began in 2008 has affected every state in the country. Every social service provider should be aware of its own potential to help connect families to services that can increase their economic self-sufficiency.

Carefully looking at specific fields for each county (i.e., employment rate, poverty rate, GRAPI, etc), will allow a supervised visitation program to evaluate the needs of a specific county. Employment rates, for example, can highlight areas of need/concern in a program's service area. Once a need is identified –for instance, employment opportunities – a program can begin to seek out agencies partnerships.

- GRAPI – Gross Rent As A Percentage of Household Income
- SMOCAPI – Selected Monthly Owner Costs As A Percentage of Household Income

For those units owned with a mortgage, the SMOC, or selected monthly owner costs, are comprised of mortgage, second mortgage, home equity loan or line of credit, utilities (electricity, gas, other fuels, and water), real estate taxes, property insurance, and any mobile home costs or condominium fees that may be applicable.

## Current Financial US and Florida Census Data

<b>Examining Financial Stability by County</b>										
<b>County</b>	<b>Pop.</b>	<b>Employ.</b>	<b>Employ. Rate</b>	<b>Poverty Rate 2008</b>	<b>households Mortgage (excluding units where SMOCAPI cannot be computed)</b>	<b>% households SMOCAPI 30-34.9%</b>	<b>% households SMOCAPI 35%+</b>	<b>households RENT (excluding units where GRAPI cannot be computed)</b>	<b>% households GRAPI 30-34.9%</b>	<b>% households GRAPI = 35%+</b>
Alachua	243,574	122541	61.3	20	33,760	8.3	29.1	40,262	7.6	54.3
Baker	26336	10869	55.8	15.3	3,553	7.8	22.8	1,529	12.4	38.2
Bay	164767	84667	65.1	11.9	27,323	10.6	29.1	22,326	8.5	37.8
Bradford	29235	11995	50.5	19.3	4,248	9.5	25.1	1,370	9.9	36.4
Brevard	536357	256095	58.5	10.7	108,296	9.4	32.4	48,589	10.1	46.2
Broward	1766476	930782	66.8	12	330,812	10	44.2	189,868	9.4	50.4
Calhoun	13821	4731	43.1	20.9	1,779	9.4	27.7	992	11.8	37.7
Charlotte	156952	63026	46.4	10.3	33,646	10	40.6	11,877	11.2	44.9
Citrus	140357	51987	43.9	15.8	26,096	9.3	32.6	8,235	8.4	43
Clay	186756	92891	67.8	8.3	38,576	8.7	26.2	13,420	11.9	32.4
Collier	318537	141268	55.4	10.2	53,262	8.9	43.5	25,533	9.5	47.1
Columbia	69264	29375	54.4	18	9,341	8.8	31.7	5,557	10	39

<b>Examining Financial Stability by County</b>										
<b>County</b>	<b>Pop.</b>	<b>Employ.</b>	<b>Employ. Rate</b>	<b>Poverty Rate 2008</b>	<b>households Mortgage (excluding units where SMOCAPI cannot be computed)</b>	<b>% households SMOCAPI 30-34.9%</b>	<b>% households SMOCAPI 35%+</b>	<b>households RENT (excluding units where GRAPI cannot be computed)</b>	<b>% households GRAPI 30-34.9%</b>	<b>% households GRAPI = 35%+</b>
DeSoto	35297	14783	52.3	22.4	4,458	9	38.6	2,045	8.5	25.1
Dixie	14824	5307	43.9	22.8	1,308	16.4	39.3	452	15.9	38.9
Duval	857040	451319	68.6	12.1	155,805	9	28.2	115,354	10.7	41.2
Escambia	303343	151462	62	16	50,046	8.8	29.2	35,362	10	45.5
Flagler	91622	36742	51.9	9.8	19,467	9.4	41.5	7,023	11.6	49.7
Franklin	11280	5121	54.9	23.1	1,352	9.5	29	1,412	12.4	48.8
Gadsden	47474	19196	52.1	26.6	6,022	10	31.1	2,757	9.9	41.1
Gilchrist	17116	7799	58.4	16.8	2,678	8.7	21.3	749	9.9	45.9
Glades	10950	4462	48.1	21.8	979	1.1	24.1	553	12.1	45.2
Gulf	15755	6339	47.4	21.2	2,105	10.2	39.3	892	7.7	31.7
Hamilton	14592	4795	41.6	29.3	1,465	5	36.1	773	17.1	33.4
Hardee	29415	12110	55.9	23.1	3,250	9.7	25.7	2,060	7.2	36.6
Hendry	39594	17852	61.1	23.8	3,951	8.9	39.9	2,782	5	39.3

<b>Examining Financial Stability by County</b>										
<b>County</b>	<b>Pop.</b>	<b>Employ.</b>	<b>Employ. Rate</b>	<b>Poverty Rate 2008</b>	<b>households Mortgage (excluding units where SMOCAPI cannot be computed)</b>	<b>% households SMOCAPI 30-34.9%</b>	<b>% households SMOCAPI 35%+</b>	<b>households RENT (excluding units where GRAPI cannot be computed)</b>	<b>% households GRAPI 30-34.9%</b>	<b>% households GRAPI = 35%+</b>
Hernando	171233	67097	48.9	12.4	33,503	9.6	35.7	9,278	4.8	46.5
Highlands	98704	37538	45.9	16.7	14,402	7.5	33.5	7,461	10.1	44.6
Hillsborough	1195317	615089	67.7	13.9	208,132	10.1	32.1	157,774	9.6	43.7
Holmes	19099	7453	48.2	21	2,344	11.4	23.5	1,125	4.3	36.4
Indian River	135167	59867	54.8	12.4	25,356	9.9	36.2	13,318	10.9	51.7
Jackson	50930	18367	45.1	19	6,865	7.3	24.4	3,687	8.8	30.2
Jefferson	14010	6646	57.6	18.5	1,674	8.9	25.7	588	16	34.9
Lafayette	7949	3198	51.9	25.6	828	9.4	25.8	244	7.4	39.3
Lake	312119	125199	51	10.3	50,489	9.5	33.5	19,890	9.2	44.9
Lee	586908	270790	57.7	10.6	115,823	9.6	40	57,377	11	44.3
Leon	265714	146399	68.2	18.6	41,588	9.8	25	46,346	7.6	56.4
Levy	39147	16653	53.4	17.8	5,762	8.9	31	2,477	6.4	39.3
Liberty	7983	3425	51.9	21.5	660	5.5	23.9	252	11.1	22.1



<b>Examining Financial Stability by County</b>										
<b>County</b>	<b>Pop.</b>	<b>Employ.</b>	<b>Employ. Rate</b>	<b>Poverty Rate 2008</b>	<b>households Mortgage (excluding units where SMOCAPI cannot be computed)</b>	<b>% households SMOCAPI 30-34.9%</b>	<b>% households SMOCAPI 35%+</b>	<b>households RENT (excluding units where GRAPI cannot be computed)</b>	<b>% households GRAPI 30-34.9%</b>	<b>% households GRAPI = 35%+</b>
Madison	18901	8071	53	23.6	2,156	6.4	24.4	1,357	15.3	38.3
Manatee	318361	147647	58	12.2	58,136	9.9	37.3	33,150	9.8	45.9
Marion	328547	134825	51.4	16	59,110	9.1	32.3	24,255	9.1	44.9
Martin	139794	63711	54.4	10.4	25,664	9.3	36.8	11,260	11.4	44.5
Miami-Dade	2500625	1211565	62.3	16.5	59,110	9.1	32.3	24,255	9.1	44.9
Monroe	73165	41078	64.8	10.4	11,441	9	53.4	9,458	12.6	48.4
Nassau	70576	33632	61.6	8.9	13,046	7.4	24.9	5,081	12.7	25.5
Okaloosa	178473	95867	67	8.7	32,167	9.1	25.7	21,615	8.1	38.7
Okeechobee	40241	17777	56.9	20.8	5,345	11.5	35.7	2,602	9.7	44.3
Orange	1086480	583543	70.5	13.7	179,965	9.7	35.4	149,809	10.6	47.4
Osceola	270618	127748	66.2	11.9	45,751	10.3	44.9	26,947	10.9	51.8
Palm Beach	1279950	614172	59.6	11.7	232,518	9.4	42.8	124,200	9.4	49.2
Pasco	471709	205854	55.8	13.2	85,188	9.8	33.3	34,391	9.6	45.3

<b>Examining Financial Stability by County</b>										
<b>County</b>	<b>Pop.</b>	<b>Employ.</b>	<b>Employ. Rate</b>	<b>Poverty Rate 2008</b>	<b>households Mortgage (excluding units where SMOCAPI cannot be computed)</b>	<b>% households SMOCAPI 30-34.9%</b>	<b>% households SMOCAPI 35%+</b>	<b>households RENT (excluding units where GRAPI cannot be computed)</b>	<b>% households GRAPI 30-34.9%</b>	<b>% households GRAPI = 35%+</b>
Pinellas	909013	455642	59.6	10.9	174,520	10.5	35.4	114,102	10.7	43.7.
Polk	583403	262046	58.9	15.3	94,897	9.5	31.1	58,465	9.5	41
Putnam	72893	29697	51.3	23.1	11,214	7	29.6	5,939	9.2	47.1
Saint Johns	187436	89421	63.7	7.9	37,618	8.8	30.3	13,466	11.1	44.3
Saint Lucie	266502	117963	57.6	12.9	48,673	10	44.2	21,425	11.6	48.4
Santa Rosa	151759	73255	63.1	10.6	27,452	9.8	26	9,871	9.3	38.2
Sarasota	369765	165463	52.7	9.9	72,853	9.6	40.7	34,646	10.2	49
Seminole	413204	222754	69	9.3	82,439	9.1	31	42,290	10	42
Sumter	77681	25919	41.3	13.2	13,019	8	30.6	5,904	8.6	27.7
Suwannee	40149	16361	52.7	19.9	4,700	6.9	29.8	2,539	4.9	38.4
Taylor	21400	9013	54.2	22.9	2,808	4.3	22.8	939	13.4	47.7
Union	14584	5529	45.6	23.6	1,567	5.9	28.9	864	10.6	14.5
Volusia	495890	231173	56.5	12.9	92,630	9.6	35.2	44,892	8.9	50

<b>Examining Financial Stability by County</b>										
<b>County</b>	<b>Pop.</b>	<b>Employ.</b>	<b>Employ. Rate</b>	<b>Poverty Rate 2008</b>	<b>households Mortgage (excluding units where SMOCAPI cannot be computed)</b>	<b>% households SMOCAPI 30-34.9%</b>	<b>% households SMOCAPI 35%+</b>	<b>households RENT (excluding units where GRAPI cannot be computed)</b>	<b>% households GRAPI 30-34.9%</b>	<b>% households GRAPI = 35%+</b>
Wakulla	32815	14940	61.5	13	5,557	8.3	24.1	1,375	5.9	44.2
Walton	55105	25028	58	14.9	8,929	9.8	30	4,909	6.3	45.5
Washington	23916	9806	52.6	23.2	3,116	9.5	19.8	1,522	9.2	58.1

# New Ways of Thinking about Outreach: the 5 W's of Outreach between Supervised Visitation Programs and Economic Services

Below we answer the five W's describing the following:

- **Why** should linkages exist between supervised visitation programs and community economic agencies?
- **Where** are economically-related programs located in your community?
- **Who** should link supervised visitation programs to community economic agencies?
- **When** should programs reach out to low income clients who may want assistance?
- **What** should linkages between supervised visitation programs and community economic agencies look like?
- **How** can these linkages be made?

## Why should linkages exist?

- Parents from all socioeconomic backgrounds utilize supervised visitation services in Florida; however, a significant majority of families share the commonality of earning less than \$20,000 per year.
- The state rate for income per person sits at 45<sup>th</sup> in the country.
- The unemployment rate in Florida is still above 11% while the national average is just above 8%.
- Florida leads the nation in foreclosures.
- Connecting clients with other social service agencies is crucial to their chances at escaping the hold poverty has on so many of their lives.
- Through these linkages and guidance low income families are being given the opportunity to advance their own economic situation.

## Where are economically-related programs located?

- Everywhere! But directors should be open to looking for them in unusual places. Sometimes these programs are at houses of worship, domestic violence centers, homeless shelters, community colleges or universities, or larger social services agencies.

- Each community in Florida has a unique set of resources that can help meet the needs its residents. Examples of types of agencies that can assist in helping low-income clients establish or create a sense of financial independence or economic self-sufficiency include:
  - Child Support Enforcement Offices,
  - Community Action Agencies,
  - Agriculture Extension Offices,
  - Job Placement Offices,
  - Fatherhood Programs,
  - Legal Aid/Legal Services,
  - Financial Literacy Programs,
  - Domestic Violence Centers,
  - Head Start,
  - Big Brother Big Sister Programs
  - Early Intervention Services,
  - Adult Disability Services,
  - Vocational Rehabilitation Services,
  - Literacy Centers,
  - Substance Abuse Counseling Centers, and
  - Mental Health Services Providers.

While each county in Florida has access to Community Action Agencies and Agriculture Extension Offices, many of the services differ at the local office – mainly because they are targeted to meet the specific local needs. An overview of each of the types of organizations available to low income families is included later in this document, with specific information on each of these potential partnering agencies (phone, fax, etc.) in Appendix D.

### **Who should link supervised visitation to economic services?**

The program director of the SV program should lead the effort to link the SV program to other services in the community so that low income clients can benefit from referrals.

- The program director makes the connections, and develops the procedures for outreach.
- After connections and procedures are made, directors should train staff.

- Ultimately, all SV staff and volunteers should be able to help make connections/referrals to those services that will help these clients.

## **When should supervised visitation programs reach out to low-income families?**

- At intake, when a case worker or other service provider identifies the family needs
- At follow-up during each visit to see if any new needs have arisen
- Whenever the program discovers that the family needs additional services

## **What should those linkages look like, and how can they be made?**

Connecting with social services agencies can be done in numerous ways. Agencies may share a similar vision and naturally find themselves collaborating at community meetings. Agencies may also unknowingly share a common mission to help similar clients, in which case a referral system/partnership would be ideal. There are several steps to establishing this type of relationship as outlined below:

- Welcoming agencies and establishing connections
- Finding the right fit
- Establish a partnership
- Determine the parameters of the partnership
- Memorialize the partnership in writing
- Actively engage in developing the partnership and meeting goals

Below is a brief outline of what linkages can look like between your supervised visitation program and other social service agencies in the community.

### **Welcoming agencies and establishing connections**

- Host an “Open House” event. This type of event is for you to learn how you can work in tandem with other agencies. You need not immediately begin establishing official partnerships or setting up new programs for clients; rather, this first step should be an opportunity to coordinate between your program and similar agencies in the community.
- Cold calls and site visits. Use phone calls and site visits to connect with other service providers/civic/religious organizations in your community as a way to better understand the full range of their goals.

## **Establish a partnership**

- Engage in discussions about how you and other agencies can work together. Once you have identified partners, try to meet to discuss how you link your clients to their services.

## **Determine the parameters of the partnership**

- Figure out each party's responsibilities. What steps must be taken to ensure that the client is moved efficiently between services? What will the new agency provide for your client?

## **Memorialize the partnership in writing**

- Begin the process of getting Letters of Agreement/Memoranda of Understanding. By having something in writing, both you and the partnering agency have something that explains this partnership to new team members.
- LOAs/MOUs protect everyone, including clients. If there is turnover in either agency, this LOA/MOU ensures that the agencies will not need to build entirely new relationships from the ground up.

## **Actively engage in developing the partnership and meeting goals**

- Closely follow the referral steps established in the Letter of Agreement/Memorandum of Understanding when connecting clients to a new partnering agency.

## **Finding the right fit**

- Prioritize clients' needs. Once you have a solid understanding of the services in your community, carefully examine the needs of a particular client and assess which of the new potential partners is the best fit.

## Steps for Helping Families

The following steps provide a detailed outline of how supervised visitation programs can connect families to local agencies that assist with financial independence and self-sufficiency.

### Step 1: Identify Types of Organizations / Entities Crucial for Families' Economic Advancement

**Use the lists included in this document as a starting place.** Potential connections outlined in Appendix D include Child Support Enforcement Offices, Job Placement Services, Community Action Agencies, Agricultural Extension Offices, Fatherhood Programs, Legal Aid/Legal Assistance, Financial Literacy Programs, Domestic Violence Centers, Head Start, Early Intervention, Adult Disability Services, Vocational Rehabilitation Services, Substance Abuse Counseling Centers, and Mental Health Service Providers. This is by no means an exhaustive list, but it is an excellent place to start.

**Consider the types of agencies in the county/community.** Many non-traditional agencies and organizations provide guidance to clients to ensure that they receive comprehensive financial education and awareness. Examples include Women and Money classes at the local domestic violence center, as well as financial planning events hosted by a civic organization.

**Think beyond the lists included here.** Many religious communities (churches, temples, synagogues, and mosques) and civic organizations (Kiwanis Club, Optimist Club, Rotary Club, Junior League, Elk's Lodge, etc.) offer classes or other resources that can assist families as they are trying to establish themselves financially. Examples of services and classes that may be available through your local religious communities or civic organization include childcare, mentorship opportunities, financial literacy classes, and counseling. Additionally, many schools offer some sort of extended day care services and/or VPK (Voluntary Pre-Kindergarten) program for children, both during the school year and during the summer. Some parents have also found support by teaming up with other parents to share responsibilities for their respective children.

### Step 2: Establish Partnerships with Other Organizations / Entities Crucial for Families' Economic Advancement

**Host an "Open House" event.** In order to establish the best partnerships and collaborations for your clients, you will need to have a solid understanding of the services available in your local community. Plan to host a few "Open House" events at your center. Directors can host everyone at one time, or have several events based upon themes such as geographic location, fatherhood programs, and financial literacy classes. This type of event



is geared toward educating supervised visitation personnel; supervised visitation staff can use the information gained from them to set up services for clients at a later point in time.

**Cold calls and site visits.** If a program does not feel that it has the ability or resources to host agencies for an open house, it should consider calling the agencies or setting up a visit. Many of the people who can help establish connections for clients are focused on helping families, too. These programs just target a different need – and very rarely does a client only need one thing. Use phone calls and site visits to connect with other service providers/civic/religious organizations in the community as a way to better understand all that they do.

**Begin the process of drafting Letters of Agreement/Memoranda of Understanding.** After identifying certain providers that work to serve common clients, discuss the steps that a client will take after being referred to them. It is vital that these discussions be memorialized in writing so that each organization has confirmation of the documented goals of the partnership. These documents will also help to explain the partnership to new team members. Examples of Letters of Agreement and Memoranda of Understanding can be found in Appendix B.

**Prioritize clients' needs.** After gaining a solid understanding of the local services in the community, carefully examine the needs of a particular client and assess which of the potential partners is the best fit. Follow the referral steps established in the Letter of Agreement/Memorandum of Understanding for connecting clients with this new partnering agency.

**Host an “Open House” event where agencies can present or set up tables for clients.** After establishing relationships within the community, consider offering a “Community Resource Fair” or “Community Services Day/Evening” during which service providers can present or set up a table and local individuals can learn about the available services in the community. Once something is set up, discuss this opportunity with all supervised visitation clients.

### **Step 3: Identify Clients who can Benefit from the Services Offered Through Partnering Organizations/Entities**

**Evaluate each case.** The majority of supervised visitation cases in Florida involve families in which parents earn less than \$20,000 per year. Most of these families are still struggling to recover from the recession and need help becoming self-sufficient. During visits or meetings with these families, spend a few minutes exploring what their specific needs are. Consider looking at the intake forms found in Appendix B as a guide.

**Who has the most pressing needs?** Think of this opportunity as a triage situation. What needs must be met first? Who can help? In some cases there may be multiple referrals and referral options. Should that occur, supervised visitation personnel need to discuss all referrals so the client may decide which needs are most critical for him/her.

#### **Step 4: Link Clients to the Partnering Organizations/Entities**

**Consider the client.** When linking clients to other local social service agencies, think about client-agency “fit.” Is this a social service agency that is sensitive to the client’s cultural needs, such as ethnicity, religious background, or special needs? Also consider the client’s receptiveness toward the agency. Based on what you know about the agency, will the client be comfortable seeking services here?

**Multiple referrals and multiple referral options.** In many cases, clients will need referrals to more than one service. There may also be more than one community partner who can serve this client. In these situations, your program should prioritize the client’s needs. Once this has been done, supervised visitation personnel can make referrals for their top needs. If there are multiple referral options for a single need, evaluate the situation to determine which community partner the best option for that particular client (see above). Your agency may also consider multiple referrals and let the client decide which agency to choose.

#### **Step 5: Repeat Steps 1 and 2 if Necessary**

**What happens when a client needs a referral for a service that none of the supervised visitation program’s partners offer?** If a client needs assistance beyond what these new partner agencies offer, where can they turn? Consider asking a partnering agency if they know of another local social service entity that can help. If there are none, it may be time to expand the partnership list to include more agencies and organizations.

#### **Step 6: Follow-up with Clients who have been linked to Partner Organizations/Entities**

**When you meet with a client who has been referred to a local agency/organization, ask questions.** Be direct and ask specific questions. Try to avoid yes or no questions and ask questions that have clear, specific answers (i.e., What paperwork do you need to turn in for the referral?). What did they say that will facilitate moving forward? What is the next step?) .

**Guide clients to action.** Sometimes clients will procrastinate because their immediate needs at home command their attention. If this is the case, help the client set a goal of

accomplishing a task. If possible, schedule a time to sit down with the client and help him/her with his/her task (paperwork, etc). Supervised visitation personnel cannot do the work for their client, but they can encourage the client every step of the way and be there to help.

**Follow-up with the partnering agency.** Unfortunately, many individuals who are struggling to achieve financial independence/self-sufficiency get lost in the shuffle. For one reason or another, a meeting is missed or someone cancels an appointment. In other cases there is a miscommunication and the clients may not fully understand the task they have been assigned. Often, clients do not know how to organize the tasks they are given and are overwhelmed. They also often lack self-advocacy. When a client has not accomplished a task, offer to help. All that may be needed is a phone call to the partnering agency to confirm a meeting, or a confirmation of what the client needs to bring to an appointment. Take a moment to follow-up with the partnering agency so that hours of client frustration can be avoided.

## **Types of Organizations / Entities Crucial for Families' Economic Advancement**

In this section directors will find short descriptions of many of the services across the state that can help families become economically independent and financially self-sufficient.

### **Child Support Enforcement Services of Florida**

The local Child Support Enforcement (CSE) Office is an excellent resource for partnering and assisting families in need. Contacting your local office to establish cross training will benefit all parties involved. CSEs can be instrumental in helping clients strengthen their economic well-being.

CSEs seek to assist parents to obtain financial support for their children. They help locate parents, establish paternity and support obligations, and enforce those obligations. CSE offices also seek to give parents the tools to function independently of public assistance.

### **Job Placement Offices**

Job assistance programs provide support services, guidance, and technical assistance to job seekers in filling out applications, interviewing, and securing a job.

### **Community Action Agencies**

Community Action Agencies are located throughout Florida and serve as a resource link to numerous services for individuals and families working toward financial self-sufficiency. While the extent of services offered may vary based on location, all agencies all share the same goal of financial independence.

### **Agricultural Extension Offices**

Agriculture extension offices can be found in each of Florida's 67 counties. These offices provide families with a range of services including parenting, nutrition, child development, healthy families, and financial security and economic well-being. Please contact your local office for information about specific programs. Online resources are also available through each office's website.

### **Fatherhood Programs**

Fatherhood support programs are generally focused on young, divorced, and/or first-time fathers. These programs aim to help men engage fully, effectively, and responsibly in their children's lives. They offer a wide range of opportunities including parenting skills classes, individual counseling, strengths-based coaching, mentoring, and networking. These programs may also provide discussion and support groups, as well as activities for families.

## **Big Brothers/Big Sister Mentorship Programs**

Big Brothers/Big Sisters pair children with a role model to form a one-to-one relationship built on trust and friendship. These programs also provide mentorship opportunities for youth, helping to instill in them strong values and allowing them the opportunity to give back to the local community.

## **Legal Aid/Legal Services**

Legal assistance can be an effective means of achieving or preserving financial self-sufficiency. Local organizations focus on providing legal assistance and information to those in financial need.

## **Assets for Independence**

The Assets for Independence (AFI) Act enables community-based nonprofits and governmental agencies to implement and demonstrate an assets-based approach to lift low-income families out of poverty. Families assisted by AFI use their savings to achieve one of three objectives: acquiring a first home; capitalizing a small business; or enrolling in postsecondary education or training.

## **Domestic Violence Centers**

Domestic violence centers provide numerous resources for victims of violence, emotional abuse, or family conflict. They often provide peer support, referrals for legal help, emergency shelters, counselors, community education, and traditional housing assistance.

## **Head Start**

Head Start is a long-running program created to address systemic poverty in the US. Its mission is to promote school readiness by enhancing the social cognitive development of children through services that target education, health, nutrition, and social skills. There are two programs: Early Childhood Development and Health, and Family and Community Partnerships. The objective of the Childhood Development and Health services is to ensure that, through collaboration among families, staff, and health professionals, all child health and developmental concerns are identified, and children and families are linked to an ongoing source of continuous, accessible care to meet their basic health needs.

The objective of the Family and Community Partnerships is to support parents as they identify and meet their own goals, nurture the development of their children in the context of their family and culture, and advocate for communities that are supportive of children and families of all cultures.

## **Early Intervention Services**

Early Intervention services aim to lessen the effects of a disability or developmental delay for children who have an existing delay or who are at risk of developing one that may impede their education. They provide resources to educate, support, and intervene in cases where such a delay is likely.

## **Local Health Department Offices**

Local Health Department Offices provide low-cost resources in the form of clinics and pharmacies. These community offices provide medical support and advice to uninsured or barely insured individuals and families.

## **Adult Disability Services**

Adult disability services aid adults and children with specific types of disabilities. Services provided may include accessible housing complexes, group homes, work centers, community centers, and an employment services office. These centers offer practical information and advice while connecting individuals to local resources that meet their needs.

## **Vocational Rehabilitation Services**

Resources provided by Vocational Rehabilitation Services include an evaluation that determines abilities, skills, and interests for employment; job training and job seeking skills; resume development; postsecondary training at a college, vocational, technical, or business school; supportive rehabilitation services including case management; counseling; medical referrals; and independent living services.

## **Literacy Programs**

Literacy programs are designed to improve the well-being of families by providing English language literacy services to the community. Programs include one-on-one tutoring as well as classroom-based teaching and mentorship opportunities.

## **Substance Abuse Counseling Centers**

Various programs are available at these centers including in-patient and out-patient residential treatment, local support groups, extended care centers, and recovery/rehabilitation houses.

## **Mental Health Services Providers**

Mental health services range from prevention of substance abuse and mental illness to recovery support and public awareness. Providers may also offer in-patient and out-patient residential treatment as well as local support groups.

# Troubleshooting: Lessons Learned from the SIP Pilot Project

Below are some questions that arose during the SIP Pilot Project. They are reprinted here to help directors think about issues that might arise during a statewide replication.

**1. What about confidentiality? Can I refer clients to economic agencies without telling the agencies why the case was sent to supervised visitation?**

(Answer: Yes; in fact, you should not tell the other agency any of the allegations in the case. All you need to provide is the fact that the parents are seeking jobs, housing, or other such resources. In order to guide this process, you should use a specific referral form that outlines what information you will provide to the referral source, plus simple demographic information.)

**2. Should I use a consent/waiver form?**

(Answer: Yes, because you need the client's permission to make referral contact [e.g., phone calls] to other agencies about the financial needs of the family.)

**3. What if one parent wants to receive economic referrals from me and the other parent does not?**

(Answer: If that happens, you should be careful to only make referrals in the cooperating parent's name. Do not share any information about the parent who chooses not to cooperate.)

**4. Should I consult with my community advisory board or governing board before I implement a new referral program with my low income clients?**

(Answer: Yes; as with any new service, you should consult with your advisory board before implementing procedures. You should also abide by their judgment as to whether or not to take the new project.)

**5. What if my client signs a consent form, but then decides later that he or she does not want to receive referrals from me?**

(Answer: Clients are allowed to change their minds. When they do, you must cease all referrals and cease all activity on behalf of the client with regard to the economic assistance project.)

**6. What are some of the common barriers that low income clients experience when trying to access social services?**

<b>Barrier</b>	<b>How the Barrier Manifests Itself</b>
Rural Isolation	Lack of public transportation and individual transportation; weather limitations; lack of postal or internet accessibility
Communication	Lack of English fluency; low educational level; lack of availability of phone and internet
Accessibility	Limited service providers; long waiting lists; lack of child care services; minimal meeting locations; minimal knowledge of resources
Social Support	May not live in the area; may have no one to assist with transportation; may have lack of support from friends and family about receiving services
Economic Instability	Transportation costs; child care costs; general income instability
Values	May not view program as a priority; may fear confidentiality/judgments; may believe he or she can handle the situation without help, or is resistant to attending

**1. How can I deal with staff frustrations when they face difficult situations with low income clients?**

(Answer: Remember, the clients who are referred to supervised visitation have usually been accused of misbehavior, sometimes criminal. Staff often have emotional reactions when providing services to such parents. However, it is essential to remember that in family-centered practice, all people are entitled to respect and dignity. When making referrals to build a family's economic security, supervised visitation staff must remember that although many clients will respond positively, other clients may not want their help. In some cases, clients will reject assistance, ignore advice, respond inconsistently, or react in some other manner that staff do not anticipate. Take a few minutes to think about the emotions that staff may experience when trying to offer services, and then consider the reasons that clients may not be receptive to help.)



<b>Staff Feelings or Emotions</b>	<b>Possible examples that may trigger the emotion or feeling</b>	<b>Things to Consider</b>
Anger/Contempt	Clients not receiving your guidance and taking active steps to follow-up on referrals	We all get frustrated when our efforts are dismissed without any consideration, but it may be that the client is not ready for our assistance. The client may be mistrustful, and may have had an experience in the past that justifies this mistrust. Work to gain your clients' trust.
Annoyance	Client is late for a follow-up meeting or appointment	Think about the fact that the client may not have access to the resources you do – cell phone, reliable transportation, etc.
Disappointment	Client does not take advantage of a referral you have given them	Any referrals you can give a client have the potential to be helpful; however the needs that you prioritize may be different than those the client sees as most important.
Disgust	Client's previous behavior conflicts with staffs' personal beliefs	While a client may have participated in something that you personally disagree with, that is not a reason to punish them and their family by denying help or referrals.
Doubt	Client continues to miss meetings or appointments	Many low income clients do not have access to reliable transportation. Additionally, we have all double-booked ourselves with appointments – a client may make that mistake too.

<b>Staff Feelings or Emotions</b>	<b>Possible examples that may trigger the emotion or feeling</b>	<b>Things to Consider</b>
Exasperation	Client's situation does not seem to be changing.	Just because a referral has been made does not mean everything will work out for the client. There is no magic in the process of helping people. It takes hard work and patience. Remember also that poverty is a viscous cycle and it takes time to break free.
Frustration	Client has constant reasons for not acting on referrals you give them	We all get frustrated when our efforts are dismissed without any consideration, but it may be that we are not fully understanding the client's specific needs.
Irritation	Client dismisses or discards any referrals you give them	We all get irritated when our advice is not sought or accepted, but we need to accept the fact that other people are independent and can make their own decisions.
Neglect	When a client has repeatedly not shown or not followed through with referrals you've made	Consider the possibility that the referrals may not be the best fit for the needs of the client or that the clients do not have reliable transportation to get to the referral location.
Shame	When following up at a referral you have made, the client says or does something that embarrasses you	Recognize that while you have worked to build a rapport and understand the actions of your client, this is an entirely new experience for them and your client is working to understand and trust new people.

Staff Feelings or Emotions	Possible examples that may trigger the emotion or feeling	Things to Consider
Stress	Outside events are negatively impacting your client	Remember that low-income clients deal with struggles you may not be familiar with or aware of. They may be dealing with bills, eviction, or illness.
Tension	Client becomes angry or frustrated during a meeting or appointment	Working with clients requires patience. Although it may be difficult, service providers must constantly strive to be patient with angry or frustrated clients.

## An Exercise for Supervised Visitation Program Directors and Lead Staff: Thinking about Financial Literacy and Economic Stability

**Directions:** In a meeting of your lead staff and volunteers, use poster paper or a chalk/dry erase board with markers and brainstorm answers to the following questions.

1. Think about your current caseload. What kinds of other services, besides supervised visitation, do your clients need?
2. Write down the names of all of the community agencies with which your program currently has partnerships to meet those needs.
3. Write down the types of community agencies to which your program currently does not have any connection or working relationship.
4. What do you think are obstacles to developing those relationships?
5. What are advantages to creating those relationships?
6. Given the advantages and obstacles, should your program try to reach out to those programs?
7. If so, how can that be accomplished? Who will do it?
8. Consider the importance of asking clients if they would like help. Make all referrals voluntary. Discuss why that is crucial.

## **Action Steps:**

1. Make a plan over a certain time frame – three or six months – to develop relationships with a small core group of area agencies who can help your clients improve their economic stability.
2. Make site visits to those agencies.
3. Discuss collaboration with the designated lead staff of those agencies.
4. Develop letters of agreement with those agencies.
5. Offer cross-training with lead staff of those agencies so that you both understand each other's mission and goals.
6. Develop a means of referring clients to those agencies.
7. Develop a means of following up with those referrals.
8. Train staff to make referrals.
9. Gauge client satisfaction with those referrals.

**As with any new project, don't neglect the planning phases.**

**However, it is impossible to anticipate all of your future clients' needs, so be prepared to add agencies to your list of community partners over time.**

## **Tips for Dealing with Program Staff Turnover**

### **Overview**

Supervised visitation, like many social services, has a great deal of employee turnover. Many things can contribute to employee turnover and there are numerous factors that may be able to predict employee turnover. Although employee turnover often has a negative impact on an agency, there can be benefits to turnover as it also allows for more experienced or well-suited employees to take new positions.

### **Why Turnover Happens**

There are a number of factors that can lead to turnover in social services. Key among them are the demands of the job and the experiences, knowledge, and skills it requires. A worker who is lacking in any of these areas or an agency that does not adequately assess the needs and strengths of its employees can contribute to turnover. Listed below are just a few of the reasons why turnover could happen in an agency.

### **Personal Distress:**

- Many social service workers and those in supervised visitation working environments that can be emotionally and mentally trying.

- Studies have shown that up to half of the social work workforce in the United States report personal distress as a direct result of their day-to-day duties (Wharton, 2012).
- Many employees may experience burnout. Burnout is the “physical, emotional, and mental exhaustion resulting from involvement with people in emotionally demanding situations.” This can lead many workers to feel helpless in their positions and leave the field of social services (Weinbach, 2008 p. 298).

#### **Lower Levels of Education:**

- Employees who have lower levels of education or do not have social services-related degrees have been found to leave the social services field more often than those with advanced or more targeted degrees (N.C. Division of Social Services, 2000).
- Education levels have been shown to be positively correlated with longer stays at social services agencies.
- Research has shown that people who want to stay at their current job often have traits like “human caring” and self-efficacy, which are traits related to an education in social work (Social Work Policy Institute, 2000).
- Those social services workers who had internship or volunteer experience in the field before accepting a position at an agency also had higher retention rates.
- This could be due to the fact that they had experience in the field beforehand and decided they wanted to continue on the path of social services.

#### **Poor Organization or Supervision:**

- Research has shown that people who stay in social services longer have reported that their supervisors were responsive, willing to listen, caring, and helpful. Those who left the social services profession (or were planning to leave) did not report these positive traits as often (N.C. Division of Social Services, 1999).
- Poor organization of staff, unclear goals and objectives, and changes in supervision and organization can contribute to turnover. Employee retention has been found to be related to organizational support. The more a supervisor or agency is able to organize employees, clients, staff, and tasks, the higher the retention rate will be (Social Work Policy Institute, 2000).

#### **Casework Overload and Inadequate Staff:**

- Many social service agencies have limited amounts of funding and therefore may resort to hiring fewer staff members than needed at the particular agency. This can cause existing staff members to be forced to work harder, rendering them unable to

focus on tasks as well as they did before. This can result in burnout or additional stress, which can lead to employees leaving.

- Employees who cannot fully complete their job tasks, do not understand the tasks they must complete, or receive negative feedback may be more likely to leave the profession.
- One study found that 36 percent of former county welfare employees had mixed or poor reviews on their evaluations (Igelhart, 1990).

#### **Other Reasons for Job Change:**

- Some employees will stay in their social services job for a short period of time. Many use social service jobs as a stepping stone to get more experience and move to a supervisor position or to a related field. They may view their current position as a way to develop skills in order to gain more expertise for their desired field (Ingelhart, 1990).

#### **Preventing Turnover**

By recognizing some causes for social service turnover, agencies and supervisors can act in order to prevent turnover. Although not all turnover is negative, it can cause for uneasiness within an agency and create confusion for both employees and clients. Below are some ways that supervisors and agencies can **help to prevent turnover**.

#### **Being Aware of Possible Personal Distress or Emotional State:**

- As stated above, both personal distress and non-responsive supervisors can lead to employee turnover. Supervisors can help by being more aware of how employees are feeling and helping to decompress after long days of work.
- According to the National Association of Social Worker's (NASW) code of ethics, under chapter 4.05 Impairment:
- Social workers should not allow their own **personal problems**, psychosocial distress, legal problems, substance abuse, or mental health difficulties to interfere with their **professional judgment and performance** or to jeopardize the best interests of people for whom they have a professional responsibility.
- Social workers whose **personal problems**, psychosocial distress, legal problems, substance abuse, or mental health difficulties interfere with their professional judgment and performance should **immediately seek consultation and take appropriate remedial action by seeking professional help**, making adjustments in workload, terminating practice, or taking any other steps necessary to protect clients and others (NASW, 2006).

- Offering referrals or recommendations to employees who may be experiencing personal distress or burn-out can help to combat turnover. By recognizing these needs, and attending to them, the supervisor shows the employee that they care about their well-being and are able to solve issues with personal distress that could affect work.

### **Improving Hiring Tactics:**

- As stated above, an advanced degree or a targeted degree is related to lower levels of turnover. While not all employees with unrelated degrees will become another turnover statistic, it is important to take education into account when hiring.
- Due to the lack of open jobs in the current economy, many people may be applying to any job they can get. This can cause for many unqualified applicants who only plan on working in the short term. Asking applicants what their long term goals are can reveal which employees are dedicated to the field and which are just trying to get a job.

### **After Turnover**

Turnover can be a good thing or a bad thing. Often, employees who leave the profession may have been unsuited for their positions, and may have been cause for other co-workers' stress. However, even less skilled employees can leave a lot of work for co-workers to take up when they leave. The stress on staff can cause negative effects including time management difficulties, burnout, frustration, and apathy.

Before employees resign, their work ethic or performance level may decrease. They may be uninterested in working anymore or apathetic towards their work performance because they plan on leaving anyway. There also may be workers who are forced to pick up extra work because of an employee's resignation.

- Conducting periodic performance evaluations and discussing productivity with employees can help supervisors predict this kind of behavior.
- Some organizations can be left with workers who keep their jobs because of seniority, job specialization, or lack of job alternatives. In other words, only less motivated employees remain. Evaluations are important to maintain a work quality expected from the agency.
- Incentivizing work through friendly, fun workplace challenges and competitions can cause employees to work harder and maintain their performance level.
- Talking to employees about long term goals can help supervisors determine when employees may plan on leaving, and a decreased work ethic may indicate to supervisors when an employee's departure is imminent. Confronting employees on

their future plans with the agency may be a helpful tool in anticipating their resignation.

- Team members or remaining employees may be called on to pick up where this worker has failed or fallen behind, which can cause stress. In some cases, higher-performing workers may leave due to stress from picking up tasks from the original worker.
- Let your employees know that the extra work load is only temporary and that a solution will be found to lighten their caseload or work.
- Ask team members about solutions to picking up work from resigning employee.
- Agencies often have informal means for handling the cases left by a resigning worker. This can include a supervisor monitoring specific cases on a temporary basis. A good way to keep caseloads from backing up is to have a plan in case a worker does leave.
- Does a supervisor have enough time to temporarily take on cases? Can other workers take on one or two extra cases? Depending on the agency, these answers will be different.
- When a member of a team leaves, it has a negative effect on the performance of self-managing work teams (Igelhart, 1990). When a supervisor is not directly involved with these groups, it can become difficult to manage work.
- Teams should work together and have a plan on how to split up work in case a worker resigns, is terminated, or takes a leave of absence.
- Task flexibility, or the ability of team members to take on assignments they do not normally perform, is important.
- In order to prepare for turnover, team members should take part in refresher training courses to ensure they know the proper protocol for completing duties outside their normal workload that may come up if a team member leaves.

### **Case Scenario: Disinterested Ann**

Ann has been employed as a supervised visitation worker for 2 years at her agency. She works in a team of five other workers plus a supervisor. Lately, she has taken on more cases than usual, has not been following up with clients regularly, comes in late occasionally, and will let her work phone go to voicemail if she doesn't want to answer at that time. After a few weeks of behavior like this, Ann announces that she will be leaving and puts in her two weeks' notice. Her work quality and dedication continues to decline until she leaves.



## **What can supervisors and co-workers do during this time to prepare for Ann's departure?**

- The supervisor could talk to Ann's co-workers about how to split up her cases until a replacement is found.
- The supervisor could take on some of Ann's cases until a replacement is found.
- The supervisor can make sure that other employees know how to do the tasks Ann had been completing in the past so if that they are prepared if assigned a case with special circumstances.
- The supervisor could ask Ann to discuss her cases and give a summary to co-workers who may end up picking up where she left off.
- The supervisor could start looking for a new hire to replace Ann. A worker with a social work or related degree, or someone with experience in the field, will be more likely to stay at that job for a longer period of time.
- The supervisor can advise Ann to discuss with her clients the change that will occur when she leaves.
- The supervisor may choose to talk to Ann's clients to let them know she will be leaving and who will be their new worker.

## **Case Scenario: Ms. Greenfield & the Sunshine State Visitation Program**

Juliann Marigold is the director of the Sunshine State Visitation Program. Her program has an agreement with the local certified domestic violence center for cross-training staff on domestic violence issues, and the local Guardian ad Litem Program trains her staff on child abuse issues. Juliann has a very small staff – three part-time employees and three volunteers. The Sunshine Visitation Program accepts clients from divorce, paternity, and child welfare referrals. Juliann relies on the child welfare case manager from the local child welfare agency to find all appropriate referrals for clients in those cases, and says that “divorce lawyers can find their clients all the other resources they need.” Ms. Greenfield, a new twenty-five year-old client who has two daughters, ages one and three, tells Juliann at intake that she really needs a job so that she doesn't have to return to her abusive husband, Joseph. Juliann tells Ms. Greenfield to ask her lawyer for help, but Ms. Greenfield says she no longer has an attorney, and she has nowhere to turn.

### **Questions to consider:**

- 1. Because her program is currently structured without any economic services referrals for clients, what can Juliann tell Ms. Greenfield?**

(Answer: Juliann probably can offer no additional assistance to Ms. Greenfield because she is not linked to or aware of area economic services. If she is able to offer any advice, it will likely be suggestions to call agencies listed in the telephone book. These may not be helpful to Ms. Greenfield without more information and guidance.)

**2. Has your supervised visitation program ever had clients like Ms. Greenfield, who have needs beyond visitation and custody issues?**

(Answers may differ. However, many clients have multiple needs.)

**3. What are some of the challenges Juliann might have in expanding her ability to make referrals for clients such as Ms. Greenfield?**

(Answer: Juliann might not know what resources exist in her city; she might not know how to access these resources; she might not feel that her small program can do anything additional to help clients; she might believe that clients are already receiving help elsewhere; she might not have time to reach out to area agencies and make linkages with them.)

**4. What are some of the needs that Ms. Greenfield might have?**

(Answer: Ms. Greenfield seems to be a low-income client who has multiple needs: she might need housing, child support, employment, job-training, child-care, and perhaps other needs such as food stamps, medical care, and education.)

**5. If Juliann realizes that her clients might need additional help from community agencies, what steps can she take to connect her Sunshine State Visitation Program to those other agencies?**

(Answer: Juliann can begin by identifying as many agency groups as possible and determining their mission and scope. She can designate one of the staff or even a volunteer to begin the information collection necessary for the Sunshine State Visitation Program to reach out to those agencies for cross-training and information sharing. Once she understands the roles of the other agencies, she can set up appointments to speak to lead staff and find ways to make effective referrals to those agencies. She can develop Memoranda of Agreement or Letters of Agreement to clearly define how each agency can help the clients of the Sunshine State Visitation Program.)

## **Case Scenario: Jesse & the Family Fun Visitation Center**

Jessie Martin is a client at the Family Fun Visitation Center. He is thirty-three years old and has four children, ages two, six, seven, and thirteen. He never married his girlfriend, Sonia, but has helped support his children since they broke up six months ago. He gives Sonia a bag of diapers each week, and at least \$50 in cash when he sees her mother, who lives near

him. He tells Sonia that he will be put in jail if she “turns him in” to the child support authorities. Sonia needs more money for the children, and tells that to staff when she drops the children off for visitation with Jessie. At intake, Jessie tells the staff that he wants to go to file the paperwork about his child support “before they come get me.” He also tells staff that he knows about a job opening, but does not know how to apply. He says that he stopped by the office, and the secretary said he should leave his resume. He does not have a resume.

### **Questions to Consider**

**1. If these were your clients, would you know how to help them?**

(Answers vary.)

**2. Do you think that Jessie’s way of “supporting” his children has disadvantages?**

(Answer: Yes. The children need more than diapers, and support for four children is more than the occasional \$50.)

**3. Do you think Jessie understands how child support is collected?**

(Answer: Probably not, since he believes that he will go to jail immediately if Sonia applies for child support.)

**4. Do you know about how child support enforcement works in your community? Have you ever had training on the issues involved?**

(Answers vary.)

**5. Do you know of any job training agencies in your community and how to link your clients to them?**

(Answers vary.)

## Program Reports

Case Services Reports were generated for each pilot program in the project. These reports provided a quick glance at each case in a simple table. The information provided in the table was separated into the following columns (with each case representing a single row) the case number, a list of referrals, client follow-through for each referral, and outcome of the referral.

The findings reported below provide a simple analysis of the corresponding pilot program's Case Services Reports. The full Case Services Reports are provided after the findings.

### Case Services Reports – Children's Justice Center Supervised Visitation Program Services Report Statistics

- The most common referral made by the program was Child Support Enforcement. It constituted approximately 24.1% of all referrals and counted for 59 of the 245 total referrals.
- The second most common referral made by the program was Counseling. It constituted approximately 13.1% of all referrals and counted for 32 of the 245 total referrals.
- The third most common referral made by the program was Employment Assistance. It constituted approximately 12.7% of all referrals and counted for 31 of the 245 total referrals.
- The fourth most common referral made by the program was Legal Assistance. It constituted approximately 8.2% of all referrals and counted for 20 of the 245 total referrals.
- The fifth most common referral made by the program was Housing Assistance. It constituted approximately 6.5% of all referrals and counted for 16 of the 245 total referrals.
- The five least common referrals made by the program were Sexual Assault Program, Resource Center, Homeless Prevention Services, Other, and Passport Services. Each individually constituted 0.4% of all referrals and each individually counted for 1 of the 245 total referrals.
- The referrals most frequently utilized by clients were Childcare (5), Domestic Violence Programs (3), Early Intervention (6), Other (1), Passport (1), and Rent/Utility Assistance (4). Each of the times these referrals were made, client followed up 100% of the time.

- The referral second most frequently utilized by clients was Child Support Enforcement. Of the 59 times it was referred, it was utilized at least 56 times. This means it was utilized at least approximately 94.9% of the times it was referred.
- The referral third most frequently utilized by clients was Legal Assistance. Of the 19 cases it was referred in, it was utilized 18 times. This means it was utilized approximately 94.7% of the times it was referred.
- The referral fourth most frequently utilized by clients was Education Resources. Of the 9 times it was referred, it was utilized at least 8 times. This means it was utilized at least approximately 88.9% of the times it was referred.
- The referral fifth most frequently utilized by clients was Employment Assistance. Of the 26 cases in which it was referred, it was utilized at least 22 times. This means it was utilized at least approximately 84.6% of the times it was referred.
- Of the 76 total cases, Child Support Enforcement was recommended to 59 of the cases. This means it was recommended to approximately 77.6% of cases.
- Of the 76 total cases, Counseling was recommended to 32 of the cases. This means it was recommended to approximately 42.1% of cases.
- Of the 76 total cases, Employment Assistance was recommended to 31 of the cases. This means it was recommended to approximately 40.8% of cases.
- Of the 76 total cases, Legal Assistance was recommended to 20 of the cases. This means it was recommended to approximately 26.3% of cases.
- Of the 76 total cases, Housing Assistance was recommended to 16 of the cases. This means it was recommended to approximately 21.1% of cases.

# SIP Case Services Report

## Children's Justice Center Supervised Visitation Program

Case	Referral Made by Program	Utilized by Client?	Outcome
1	Childcare	Yes	Client received child care services
	Child Support Enforcement	Yes	Client was accepted for CSE services
	Counseling	Yes	Client received counseling services
	Early Intervention	Yes	Client enrolled in Head Start program
	Employment Assistance	Yes	Client obtained a job
	Financial Literacy Program	Yes	Client denied for services
	Food Assistance	No	
	Healthcare (2)	No (2)	
	Housing Assistance	Yes	Client denied for housing assistance services
	Salvation Army	Yes	Client received services
Transportation Services	Yes	Client was placed on waiting list for transportation services	
2	Child Support Enforcement	Yes	Client received CSE services
	Legal Assistance	Yes	Client received legal assistance services
3	Child Support Enforcement	Yes	Client had CSE case opened
	Fatherhood Program	Yes	Client denied for parenting program services
	Legal Assistance	Yes	Client received legal assistance services
4	Child Support Enforcement	Yes	Client received CSE services
	Counseling	No	
5	Child Support Enforcement	Yes	Client was accepted for CSE services
	Counseling	Yes	Client received counseling services
	Financial Literacy Program	Yes	Client completed financial education course
	Legal Assistance	Yes	Client received legal assistance services
6	Child Support Enforcement	Yes	CSE began working to establish child support
	Counseling	Yes	Child would not participate
	Educational Resources	Yes	Client used familial resources instead of K-12 services
	Financial Literacy Program	No	
	United Way	No	
7	Employment Assistance	Yes	Client began job coaching and interviewing
	Fatherhood Program	No	
8	Child Support Enforcement	Yes	Case began CSE process
	Counseling	Yes	Client received counseling services
	Fatherhood Program	Yes	Client enrolled in classes; Client waiting for classes to begin
9	Childcare	Yes	Client accepted for childcare services
	Child Support Enforcement	Yes	Client received CSE services
10	Educational Resources	Yes	Client enrolled in GED program but was arrested
11	Employment Assistance (2)	Yes (2)	Client obtained a job
	Housing Assistance	Yes	Client received public housing assistance
	Transportation Services	Yes	Client did not qualify
12	Child Support Enforcement	Yes	Mother stopped paying
	Employment Assistance	Yes	Client obtained a job
	Fatherhood Program	No	
13	Child Support Enforcement	Unknown	Client had CSE case opened
	Counseling	No	Client in car accident; has not followed up
	Financial Literacy Program	No	
	United Way	No	
14	Child Support Enforcement	Yes	Client received partial payments from mother
	Counseling	Yes	Client began receiving counseling on sliding fee scale

	Financial Literacy Program	No	
	Legal Assistance	Yes	Client received legal assistance services
15	Child Support Enforcement	No	
	Educational Resources	Unknown	
	SSDI/SSI (2)	Unknown (2)	
16	Child Support Enforcement	Yes	Client had CSE case opened
	Employment Assistance	Yes	Client obtained a job
	Food Assistance	Yes	Client received food stamps
	Healthcare	Yes	Client received Medicaid
	Legal Assistance	Yes	Client received legal assistance services
17	Counseling	Yes	Client accepted for counseling services
	Crisis Services	No	
	Employment Assistance	Yes	Client obtained a job as a medical office bookkeeper
	Legal Assistance	Yes	Client accepted for legal assistance services
	Sexual Assault Program	No	
18	Child Support Enforcement	Yes	Client began receiving partial payments
	Counseling	No	
	Employment Assistance	No	Client was recovering from surgery; unable to attend
19	Employment Assistance	Unknown	Client began self-employed contract work
	Fatherhood Program	No	
20	Educational Resources	Yes	Client applied for adult education/training services
	Employment Assistance	Yes	Client began working on job skills
21	Counseling	No	
	Employment Assistance	Yes	Client obtained a job
	Financial Literacy Program	No	
	Transportation Services	No	
22	Child Support Enforcement	Yes	Client began receiving small amounts sporadically
	Financial Literacy Program	Yes	Client completed financial education course
	Rent/Utility Assistance (2)	Yes (2)	Client received both rent and utility support
23	Child Support Enforcement	Yes	CSE modified payment amounts
	Counseling	Yes	Client accepted for counseling services
	Domestic Violence Program	Yes	Client graduated from counseling program
	Legal Assistance	Yes	Client accepted for legal assistance services
24	Child Support Enforcement	Yes	Client received CSE services
25	Child Support Enforcement	Yes	CSE waiting on client application
26	Child Support Enforcement	Yes	Client accepted for CSE services
	Housing Assistance	No	
27	Child Support Enforcement	Yes	Client accepted for CSE services
	Educational Resources	Yes	Client gained experience through job training
28	Counseling	Unknown	
	Employment Assistance	Yes	Client obtained a full-time job
	Housing Assistance	Yes	Client received housing assistance
	Neighborhood Services	No	
29	Child Support Enforcement	Yes	CSE began tracking parent responsible for payments
	Legal Assistance	Yes	Client received legal services
	Other	Yes	Client and family began engaging in free activities at community resource center
30	Childcare	Yes	Client requested reduced rate, status pending
	Child Support Enforcement	Yes	Client accepted for CSE services
	Counseling	Yes	Client received counseling services
	Early Intervention	Yes	Client accepted for Head Start program
	Housing Assistance	No	Client decided to stay with family
	Neighborhood Services	No	
31	Healthcare	Yes	Client received medical services
	Neighborhood Services	Yes	Client accepted for ACCESS FL

32	Child Support Enforcement Counseling Legal Assistance (2) United Way	Yes Yes Unknown (1); Yes (1) Yes	Client now current with payments Client received counseling services Consulate explained rights as French citizen in US Client denied for services
33	Child Support Enforcement Rent/Utility Assistance Salvation Army	Yes Yes Yes	Client accepted for CSE services Client received both rent and utility support Client accepted for services
34	Child Support Enforcement Counseling Employment Assistance Fatherhood Program Housing Assistance Legal Assistance	Yes Yes Yes No Yes Yes	Client accepted for CSE services Client accepted for anger management services Client utilized services; looking for employment  Client obtained affordable housing Client received legal assistance services
35	Child Support Enforcement Educational Services	Yes Yes	Client began receiving payments Client completed placement in GED program
36	Child Support Enforcement United Way	Yes Yes	Client accepted for services Client began receiving funds for education
37	Employment Assistance (3)	Yes (3)	Client began daily job searches
38	Child Support Enforcement Counseling Educational Resources Employment Assistance Fatherhood Program Housing Assistance Legal Assistance	Yes Yes Yes No No Yes Yes	Client accepted for CSE services Client accepted for counseling services Client began working on GED  Client was placed on wait list for affordable housing Client denied legal assistance services
39	Child Support Enforcement Early Intervention Legal Assistance	Yes Yes Yes	Client accepted for CSE services Client began Head Start program Client received legal aid
40	Child Support Enforcement United Way	Yes Yes	Client began receiving partial payments Client denied for services
41	Child Support Enforcement (2) Counseling	Yes (2) Yes	Client began receiving CSE services Client received anger management services
42	Child Support Enforcement Employment Assistance Legal Assistance	Yes Yes Yes	Client accepted for CSE services Client obtained a part-time job Client denied for services
43	Child Support Enforcement Domestic Violence Program Housing Assistance	Yes Yes Yes	Client began receiving CSE services Client received domestic violence program services Client received housing assistance services
44	Fatherhood Program Legal Assistance	Yes Yes	Client began waiting for next course start date Client began receiving legal assistance services
45	Child Support Enforcement Counseling (3) Crisis Services Legal Assistance United Way	Yes Unknown (2); Yes (1) No Yes No	Client accepted for CSE services Child began seeing a therapist  Client denied for services
46	Child Support Enforcement Employment Assistance (2)	Yes Yes (2)	Client began receiving CSE services Client began job seeking and interviewing
47	Childcare Child Support Enforcement Counseling Employment Assistance Food Assistance Early Intervention Housing Assistance	Yes Yes No Yes Yes Yes Yes	Client denied for services Client had not received payments from father  Client obtained a job Client denied income services Client denied for services Client obtained stable housing
48	Child Support Enforcement	Yes	Client received CSE services



	Employment Assistance	Yes	Client obtained a job
49	Counseling	Yes	Client received counseling services
	Domestic Violence Program	Yes	Client completed domestic violence assessment
	Employment Assistance	Yes	Client obtained a job
50	Child Support Enforcement	Yes	Client began receiving CSE services
	Fatherhood Program	Yes	Client received parenting program services
	Legal Assistance	Yes	Client received legal assistance services
51	Child Support Enforcement	Yes	Client accepted for CSE services
	Counseling	No	
52	Child Support Enforcement	Yes	Client began receiving CSE services
	Counseling	Yes	Client received anger management services
	Housing Assistance	Yes	Client received housing assistance services
	Rent/Utility Assistance	Yes	Client denied services; program was out of funding
53	Employment Assistance	Yes	Client obtained a job
	Housing Assistance	Yes	Client obtained stable housing
54	Child Support Enforcement	Yes	Client began receiving CSE services
	Legal Assistance	Yes	Client received legal assistance services
55	Child Support Enforcement	Yes	Client accepted for CSE services
	Counseling (2)	Yes (2)	Client began individual & family counseling
	Early Intervention	Yes	Child began receiving speech therapy services
56	Child Support Enforcement	Yes	Client began receiving CSE services
	Legal Assistance	Yes	Client received legal assistance services
57	Child Support Enforcement	Yes	Client began receiving CSE services
58	Child Support Enforcement	Yes	Client began receiving CSE services
59	Child Support Enforcement	Yes	Client requested payment increase
	Educational Resources	Yes	Client requested K-12 school uniforms
	Housing Assistance	Yes	Client denied for services; housing unavailable
	Neighborhood Services	Yes	Client began receiving community resources
60	Child Support Enforcement	Yes	Client received CSE services
	Healthcare	Yes	Client received Medicaid
61	Child Support Enforcement	Yes	Client accepted for CSE services
	Counseling	Yes	Client received counseling services
62	Child Support Enforcement	No	Client experienced issues with family law
	Food Assistance	Yes	Client accepted for food stamps
63	Childcare	Yes	Client received services on a sliding scale fee
	Child Support Enforcement	Yes	Client accepted for CSE services
	Counseling (2)	Unknown (1); Yes (1)	Client began participating in ongoing counseling
	Employment Assistance	Yes	Client obtained a full-time job
	Food Assistance (2)	Yes (2)	Client began receiving WIC services and food stamps
	Early Intervention	Yes	Client applied for enrollment, status pending
	Housing Assistance	Yes	Client obtained housing
	Legal Assistance	Yes	Client sought help with immigration issues
	Healthcare	Yes	Client received Medicaid
64	Child Support Enforcement	Yes	Client began receiving CSE services
65	Crisis Services	No	
	Employment Assistance	No	Client was receiving disability
	Fatherhood Program	No	
	Healthcare	Yes	Client received family health services
	Housing Assistance	Yes	Client denied for services; no spaces available
66	Child Support Enforcement	Yes	Client received CSE services
67	Employment Assistance	Yes	Client asked for multiple referrals
68	Employment Assistance	Yes	Clients began receiving services: workforce alliance
69	Child Support Enforcement	Yes	Client requested an increase in payments
	Counseling (2)	Yes (2)	Client received counseling services
	Employment Assistance	Yes	Client obtained a full-time job

	Homeless Prevention Services	Unknown	
	Neighborhood Services	Yes	Client alleviated financial challenges
	Salvation Army	No	
	United Way	No	
70	Child Support Enforcement	Yes	Client began receiving CSE services
71	Child Support Enforcement	Yes	Client began receiving payments
	Counseling	Yes	Unknown
	Housing Assistance	Yes	Unknown
72	Child Support Enforcement	Yes	Client began receiving CSE services
73	Child Support Enforcement	Yes	Client began receiving CSE services
74	Employment Assistance	Yes	Client began daily job searches

**Total Cases: 74**

**Total Referrals: 239**

**Totals Utilized: 188**

In 71 of the cases (95%), a client utilized a service.

\*CSE services may have included application, tracking, receiving payments, locating other parent, etc.

## Case Services Reports – Judge Ben Gordon, Jr. Family Visitation Center Services Report Statistics

- The most common referral made by the program was Child Support Enforcement. It constituted 20% of all referrals and counted for 20 of the 100 total referrals.
- The second most common referral made by the program was Employment Assistance. It constituted 10% of all referrals and counted for 10 of the 100 total referrals.
- The third most common referral made by the program was Mentoring Programs. These constituted 9% of all referrals and counted for 9 of the 100 total referrals.
- The least common referrals made by the program were Counseling and Department of Defense Employment Transition each individually constituted 1% of all referrals and each individually counted for 2 of the 100 total referrals.
- The referrals most frequently utilized by clients were Child Support Enforcement (20), Food Assistance (4), Childcare (3), Housing Assistance (3), Resume Writing (3), Catholic Charities (2), Counseling (2), Healthcare (2), Local Church Support (2), and Department of Defense Employment Transition (1) and Other (1). These referrals were utilized 100% of the times they were referred.
- The referrals second most frequently utilized by clients were Domestic Violence Programs and the United Way. Of the 6 times each was referred, each service was utilized 4 times. This means it was utilized approximately 66.7% of the times it was referred.
- The referrals third most frequently utilized by clients were Early Intervention (2 of 4), Military Base Family Services Support (1 of 2) and SSI (1 of 2). These referrals were utilized 50% of the times it was referred.
- Of the 29 total cases, Child Support Enforcement was recommended to 20 of the cases. This means it was recommended to approximately 69% of cases.
- Of the 29 total cases, Employment Assistance was recommended to 8 of the cases. This means it was recommended to approximately 27.6% of cases.
- Of the 29 total cases, Domestic Violence Programs, Mentoring Programs, and United Way were all recommended to 6 different cases. This means each was recommended to approximately 20.7% of cases.

# SIP Case Services Report

## Judge Ben Gordon, Jr. Family Visitation Center

Case	Referrals	Utilized	Outcome
A	Child Support Enforcement Fatherhood Program Mentoring Programs (3)	Yes No No (3)	Client (father) started making payments
B	Child Support Enforcement Employment Assistance Domestic Violence Program Financial Literacy Program Mentoring Program United Way	Yes Unknown Yes Unknown Unknown Unknown	Client (father) is not paying  Client (mother) accepted
C	Child Support Enforcement Employment Assistance (2) Financial Literacy Program Legal Assistance	Yes No (1); Yes (1) Yes No	Client (father) is not paying Client (mother) obtained a steady job Client (mother) enrolled in the class Client's father is paying for her legal assistance
D	Child Support Enforcement Domestic Violence Program Early Intervention (2)  Employment Assistance Food Assistance Healthcare Legal Assistance	Yes Unknown Yes (2)  Unknown Yes Yes Unknown	CSE began tracking the father  Client (mother) enrolled in parenting class; Child began speech therapy  Client (mother) accepted for food stamps Client (mother) was reinstated for Medicaid benefits
E	Child Support Enforcement Counseling Domestic Violence Program Employment Assistance Fatherhood Program Financial Literacy Program Housing Assistance  Mentoring Program	Yes Yes Yes No No Yes Yes  Yes	CSE began tracking the father Children working to repair relationship with father Client (mother) moved to shelter  No program available Client (mother) enrolled in the class Housing unavailable; client (mother) placed on waiting list Client (mother) is looking for mentors through the school
F	Child Support Enforcement Domestic Violence Program Financial Literacy Program Healthcare Mentoring Program SSI	Yes Yes Unknown Yes Unknown Yes	Client (father) started paying Client (mother) moved to transitional housing  Client (mother) was accepted by Medicaid Client (mother) was accepted
G	Child Support Enforcement Fatherhood Program Housing Assistance  Mentoring Program Educational Resources	Yes No Yes  Yes Unknown	Client (father) began paying maternal grandparents No program available Housing unavailable; client (father) placed on waiting list Client (father) enrolled in program
H	Child Support Enforcement	Yes	CSE began tracking the father
I	Child Support Enforcement Educational Resources (2)	Yes No (2)	Client (mother) is behind on child support payments
J	Childcare (2) Child Support Enforcement Early Intervention (2) Employment Assistance Financial Literacy Program	Yes (2) Yes Unknown (2) Unknown Unknown	Client (mother) was accepted for services Client (father) wants payments lowered

	Food Assistance	Yes	Client (mother) accepted into summer school lunch program
	United Way	Unknown	
K	Fatherhood Program Educational Resources	Yes Unknown	No program available; client (father) incarcerated
L	Child Support Enforcement Housing Assistance Legal Assistance	Yes Yes Yes	Client (mother) began receiving child support Client (mother) accepted in better housing Client (mother) began receiving SS benefits for child
M	Child Support Enforcement Counseling Domestic Violence Program Employment Assistance	Yes Yes No No	Client (mother) is receiving child support services Client (mother) did receive counseling services
N	Child Support Enforcement Employment Assistance Food Assistance	Yes Yes Yes	Client (father) is not paying Client (father) is still looking for a job Clients (mother & father) accepted for food stamps
O	Domestic Violence Program	Yes	Client (mother) accepted for counseling
P	Child Support Enforcement Food Assistance Other	Yes Yes Yes	Client (mother) began receiving child support Client (mother) referred to WIC Client (mother) provided bedding by Bed, Bath, & Beyond
Q	Childcare Child Support Enforcement	Yes Yes	Client (mother) is receiving discounted childcare Client (mother) filed, but is not receiving money yet
R	Child Support Enforcement Mentoring Program (2)	Yes Unknown (1); Yes (1)	Client (father) began paying Client (father) received services but did not like program; outcomes for the child are unknown
S	Child Support Enforcement Legal Assistance (2) SSI	Yes Unknown (2) Unknown	Client (father) began paying
T	Child Support Enforcement Employment Assistance	Yes No	Client (mother) began paying Client (mother) is now self-employed

**Total Cases: 20**

**Total Referrals: 83**

**Total Utilized: 49**

## Child Support Enforcement Findings

The following Child Support Enforcement Findings were collected from the financial data reporting provided by the local Child Support Enforcement Office to each of the pilot programs in this study. All identifiable information was removed so no participating family or individual could be identified.

### **Judge Ben Gordon Jr. Family Visitation Center**

The Judge Ben Gordon Jr. Family Visitation Center has a total of 20 cases:

- 17 referrals were made to the local Child Support Enforcement (CSE) office
- 11 cases were being tracked
- 8 referrals were not tracked by CSE

### **Tracking Outcomes**

Of the 11 cases being tracked by the CSE office:

- 1 paid full child support payments consistently throughout the entire tracking period.
- 2 paid full child support payments at some point during this project tracking period.
- 8 paid partial payments at some point during the project tracking period.
- 2 paid nothing throughout the entire tracking period.
- 2 increased payments at some point during the project tracking period (going from no payment to partial payments)

### **New Orders**

- One new order was established.

### **Children's Justice Center, Supervised Visitation Program**

The Children's Justice Center, Supervised Visitation Program has a total of 74 cases:

- 57 referrals were made to the local Child Support Enforcement (CSE) office
- 47 cases were being tracked
- 8 referrals were not tracked by CSE

### **Tracking Outcomes**

Of the 47 cases being tracked by the CSE office:

- 0 paid full child support payments consistently throughout the entire tracking period.
- 16 paid full child support payments at some point during this project tracking period.
- 14 paid partial payments at some point during the project tracking period.
- 24 paid nothing throughout the entire tracking period.
- 6 increased payments during the project tracking period (going from no payment to partial payments)
- 3 increased payments during the project tracking period (going from partial payments to full payments)
- 10 increased payments during the project tracking period (going from no payments to full payments)

#### **New Orders**

- Eight new orders were established.

## Client Feedback

### The Importance of Client Feedback

Client feedback is essential to provide the quality services that are necessary to meet clients' needs. Receiving client feedback allows staff to fully understand how program efforts are being received by the clients. As discussed in the Troubleshooting section of this document, sometimes unintentional disconnects or misunderstandings arise. Because of this, it is crucial to collect feedback to continue to provide services and meet the needs of the clients.

During the exploratory process of the pilot project, we examined multiple ways to collect client feedback in an anonymous manner. The Client Satisfaction Survey found in Appendix C provides a safe manner in which clients can provide anonymous feedback. This feedback can be used to help shape the future direction of the services you offer.

**In order to allow clients the opportunity to participate in such a survey, staff may provide their client with:**

- a paper copy of the survey and ask clients to place it in a secure location (such as a box in the hallway) when completed;
- a paper copy of the survey and a self-addressed stamped envelope so they can complete it at a later date and time;
- an online survey that clients can anonymously complete at their own time (at home, at a public library, or at a visit).
  - Please contact us if you would like help setting up a survey online using a free online survey tool such as [www.surveymonkey.com](http://www.surveymonkey.com)

### Client Responses to Satisfaction Reports

Below are samples of client satisfaction feedback, including responses to the Initial Client Satisfaction Survey:

1. How satisfied are you about talking with supervised visitation staff about the help you need (did they understand your needs)?  
Not Satisfied At All – 0  
Satisfied – 12  
Very Satisfied – 74
2. Were you referred or sent to other places for services that can help you?  
Yes – 85



No – 2

3. How satisfied are you with the places that you were sent to (did they give you the help you wanted)?

Not Satisfied At All – 1

Satisfied – 24

Very Satisfied – 40

Did Not Go – 20

4. Do you feel that you are better at dealing with your money situation than you were before you participated in this project?

Yes – 77

No – 4

5. Do you feel that you are learning how to become better with managing your money than you were before you participated in this project?

Yes – 78

No – 4

6. What did you like about the services you got?

Some specific comments:

- Helped me get a free lawyer and she helped me get social security for my son.
- I like the shelter house conference on how to use coupons.
- They told me about the summer school lunches for my children.
- I was already getting child support but I think my ex-husband got advice on how to pay up the part he still owes me.
- I got a job.
- The services was helpful and although I was not able to get all the help I needed at once and still receiving services, I was able to get the most important ones taken care of; so I am very happy for the help received.
- I was not able to utilize the services.
- CSE brochure, easy website to negotiate, user friendly
- Really listened and tried to help us with the kids
- How nice, courteous, and sympathetic everyone was
- Helped with children

- Understanding
- I appreciate the diligence of \*\*\* to help me. She called and assisted me in locating services that were useful and that bettered my conditions. I am very pleased with the outcome and care I received. Thanks a million.
- Networking
- They explained so I could understand what I needed to do to get help
- I am able to get my finances straight
- I was able to convert my military experience into civilian workforce terms to increase chances for employment
- I feel more confident in my interviews
- I am very pleased
- I was able to network and understand job searching better
- They got me coats for my kids
- I was strapped for money and the coats and gifts helped a lot
- Helped me get a free lawyer and she helped me get social security for my son. I like the shelter house conference on how to use coupons. They told me about the summer school lunches for my children. I was already getting child support but I think my ex-husband got advice on how to pay up the part he still owes me. I got a job. It is inviting, safe and comfortable here.

7. How can we make our services better?

Some specific comments:

- Services are fine
- Services are great, I feel safe with the child here seeing his father because he is scared of his dad outside this environment
- Providing me info using lawyer
- Give more specific positive and negative feedback
- We need more places and organizations to go for help in these difficult time
- Help get me a place to live that is not in the projects
- Needing more legal advice about child services
- Think you are doing great
- Can't think of anything else right now.

- The services are great, there are no complaints.
- Keep knowing where people can get help
- Keep doing what you are
- Keep guiding people
- I want the center to keep helping us with any new assistance
- Continue what you are doing
- I would like a father's group.
- Some of the people at the HUD office do not care.
- My husband would not do this and I guess he is going to jail now.
- I would like a father's group. Some of the people at the HUD office do not care.  
My husband would not do this and I guess he is going to jail now.

## Appendices

### Appendix A: Links to National Financial Literacy Resources

Program	Target Population	Category	Sponsor	Description	Contact
"Ourselves"	Elementary School Age Children	Introductory Economics	Junior Achievement	Story time and small children. JA uses compelling stories about helping, working, earning, and saving along with hands-on activities to engage the students.	<a href="http://www.ja.org">http://www.ja.org</a>
"Our Families"	Elementary School Age Children	Introductory Economics	Junior Achievement	JA volunteers use a combination of pictures, stickers, and flashcards to engage students in activities about needs and wants, jobs, tools and skills, and interdependence.	<a href="http://www.ja.org">http://www.ja.org</a>
"Our Community"	Elementary School Age Children	Introductory Economics	Junior Achievement	Through hands-on activities, the students learn about workers, the work they perform why workers are paid, what taxes are and how they are used, and where to save money.	<a href="http://www.ja.org">http://www.ja.org</a>

<b>Program</b>	<b>Target Population</b>	<b>Category</b>	<b>Sponsor</b>	<b>Description</b>	<b>Contact</b>
"Our City"	Elementary School Age Children	Introductory Economics	Junior Achievement	The students construct paper buildings, map out a city, write newspaper articles, plan their own restaurants, and examine why banks are important.	<a href="http://www.ja.org">http://www.ja.org</a>
"Our Region"	Elementary School Age Children	Introductory Economics	Junior Achievement	In this program students discover the natural, human, and capital resources in their home states and in regions of the United States. JA classroom volunteers show how resources are combined to create goods and services that individuals, businesses, and organizations provide to consumers.	<a href="http://www.ja.org">http://www.ja.org</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Our Nation"	Elementary School Age Children	Job Market	Junior Achievement	Our Nation is Junior Achievement's fifth-grade program that provides practical information about businesses' need for individuals who can meet the demands of the job market, including high-growth, high-demand jobs. Students will learn that businesses need workers with skills that are in demand, such as STEM skills – science, technology, engineering and math. They'll understand that people who have these skills benefit from a growing number of career opportunities.	<a href="http://www.ja.org">http://www.ja.org</a>
"More than Money"	Elementary School Age Children	Introductory Finances	Junior Achievement	More than Money teaches students about earning, spending, sharing, and saving money, and businesses they can start or jobs they can perform to earn money.	<a href="http://www.ja.org">http://www.ja.org</a>

<b>Program</b>	<b>Target Population</b>	<b>Category</b>	<b>Sponsor</b>	<b>Description</b>	<b>Contact</b>
"Biz Kid\$"	Elementary & Middle School Age Children	Introductory Economics	Junior Achievement	BizKid\$ is a multi-media, multi-faceted initiative that shows school-aged children how to make and manage money, and teaches them about entrepreneurship. Includes television program, website, and classroom activities.	<a href="http://www.ja.org">http://www.ja.org</a>
"Biz Town"	Elementary School Age Children	Introductory Economics	Junior Achievement	Through daily lessons, hands-on activities, and active participation in this simulated community designed to support differentiated learning styles, students develop a strong understanding of the relationship between what they learn in school and their successful participation in a worldwide economy.	<a href="http://www.ja.org">http://www.ja.org</a>
"America Works"	Middle School Age Children	Entrepreneurship	Junior Achievement	JA America Works provides students with examples of how business and entrepreneurship affected the economic development of the United States during the 19th century.	<a href="http://www.ja.org">http://www.ja.org</a>

<b>Program</b>	<b>Target Population</b>	<b>Category</b>	<b>Sponsor</b>	<b>Description</b>	<b>Contact</b>
"Economics for Success"	Middle School Age Children	Personal Finance	Junior Achievement	JA Economics for Success explores personal finance and students' education and career options based on their skills, interests, and values. JA Economics for Success is a series of six activities recommended for students in grades six, seven, and eight.	<a href="http://www.ja.org">http://www.ja.org</a>
"Finance Park"	Middle School Age Children	Financial Planning, Job Market	Junior Achievement	JA Finance Park is a month-long economics education program that introduces personal financial planning and career exploration. It is designed to be taught to middle grade and high school students by classroom teachers. At the culmination of this program, students visit <i>JA Finance Park</i> to put into practice what they've learned about economic options and the principles of budgeting.	<a href="http://www.ja.org">http://www.ja.org</a>



<b>Program</b>	<b>Target Population</b>	<b>Category</b>	<b>Sponsor</b>	<b>Description</b>	<b>Contact</b>
"Global Marketplace"	Middle School Age Children	Macroeconomics	Junior Achievement	JA Global Marketplace is designed to provide practical information about the key aspects of the global economy, what makes world trade work, and how trade affects students' daily lives.	<a href="http://www.ja.org">http://www.ja.org</a>
"It's My Business"	Middle School Age Children	Entrepreneurship	Junior Achievement	JA It's My Business! encompasses entrepreneurship curriculum for students in grades six, seven, and eight. The program emphasizes entrepreneurship while providing a strong focus on social studies, reading, and writing skills.	<a href="http://www.ja.org">http://www.ja.org</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Banks in Action"	High School	Finance	Junior Achievement	<p>JA Banks in Action is a volunteer-led program built around eight classroom sessions. During each session, students learn the fundamentals of the banking industry and then have the opportunity to apply what they learn in a competitive environment using the <i>JA Banks in Action</i> computer simulation. Through the simulation, students form banking teams and operate a bank over time by making several decisions, each of which represents three months or a calendar quarter. Competing banks are doing the same thing and the banks start out on an equal basis. The banking team that develops the best strategy and makes a greater profit than its competitors is the winner, earning the title "Bank of Choice."</p>	<a href="http://www.ja.org">http://www.ja.org</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Be Entrepreneurial"	High School	Entrepreneurship	Junior Achievement	JA Be Entrepreneurial, a new high school program, focuses on challenging students, through interactive classroom activities, to start their own entrepreneurial venture while still in high school. One of ten JA programs designed with the specific needs of upper grade students in mind, <i>JA Be Entrepreneurial</i> provides useful, practical content to assist students to transition into becoming productive, contributing members of society.	<a href="http://www.ja.org">http://www.ja.org</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Business Ethics"	High School	Ethics	Junior Achievement	JA Business Ethics is designed to foster ethical decision-making in students as they prepare to enter the workforce. Students learn to recognize, analyze, and apply basic terminology, theories, and concepts common to the study of ethics. They explore their own ethical values and philosophy, establish ethical priorities, recognize key ethical issues, and learn to evaluate their decision-making process.	<a href="http://www.ja.org">http://www.ja.org</a>
"Careers with a Purpose"	High School	Ethics	Junior Achievement	Through <i>JA Careers with a Purpose</i> , students learn to use ethical decision-making skills to make career and life decisions. They discover that their career can have a noble purpose by reviewing their values and life maxims.	<a href="http://www.ja.org">http://www.ja.org</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Company Program"	High School	Business	Junior Achievement	<p>With the support and guidance of volunteer consultants from the local business community, the <i>JA Company Program</i> provides basic economic education for high school students. By organizing and operating an actual business enterprise, students not only learn how businesses function, they also learn about the structure of the U.S. free enterprise system and the benefits it provides.</p>	<p><a href="http://www.ja.org">http://www.ja.org</a></p>

Program	Target Population	Category	Sponsor	Description	Contact
"Economics"	High School	Economics	Junior Achievement	JA Economics reinforces concepts of micro- and macro-economics by having students explore the basic characteristics of the U.S. economic system, and how economic principles influence business decisions. It also introduces students to career opportunities, consumer issues, and helps reinforce important academic and leadership skills, including: research and data analysis, problem-solving and critical thinking.	<a href="http://www.ja.org">http://www.ja.org</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Exploring Economics"	High School	Economics	Junior Achievement	JA Exploring Economics tackles a complex subject and makes it accessible and fun for high school students through hands-on activities. <i>JA Exploring Economics</i> teaches concepts such as supply and demand and inflation, and teaches students about the effect which governments and the individual have on the global economy and on the price of a loaf of bread.	<a href="http://www.ja.org">http://www.ja.org</a>
"Personal Finance"	High School	Personal Finance	Junior Achievement	This program introduces students to the importance of making wise financial choices. Students explore the role that money plays in achieving personal goals throughout life. They develop planning, goal setting, and thoughtful decision-making skills that will help them protect themselves from the unexpected financial pitfalls that plague so many adults.	<a href="http://www.ja.org">http://www.ja.org</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Success Skills"	High School	Job Market	Junior Achievement	<p>"What do I need to know to find, get, and keep a job"? The answer? <i>JA Success Skills</i>. Students participate in challenging exercises to help them develop personal strategies to achieve lifelong learning pursuits and career opportunities. Team-building exercises test their problem-solving and critical-thinking skills, as well as their ability to communicate, negotiate, and lead. Through engaging activities, they appreciate the importance of personal appearance, professional demeanor, punctuality, and written and oral communication.</p>	<p><a href="http://www.ja.org">http://www.ja.org</a></p>



Program	Target Population	Category	Sponsor	Description	Contact
"Titan"	High School	Business	Junior Achievement	Coupled with the presence of a volunteer in the classroom, students apply their knowledge of business as they compete online in the highly competitive industry of the fictional Holo-Generator™. While simulating "business quarters," students enter decisions on price, production, marketing, capital investment, and R & D. The impact of the decisions will lead to the success or failure of each Holo-Generator™ company.	<a href="http://www.ja.org">http://www.ja.org</a>
"Feed the Pig for Tweens"	Elementary School Age Children	Savings, Budgeting	American Institute of CPAs	AICPA created a curriculum for students in grades 4-6. Using piglet characters to engage the students, it covers basic financial concepts such as need vs. wants, goal setting and budgeting. The website has an online game and the option to download the lessons.	<a href="http://tweens.feedthepig.org/tweens/">http://tweens.feedthepig.org/tweens/</a>

<b>Program</b>	<b>Target Population</b>	<b>Category</b>	<b>Sponsor</b>	<b>Description</b>	<b>Contact</b>
"Feed the Pig"	Adults	Savings, Budgeting	American Institute of CPAs	Fun, interactive tools to teach people from all backgrounds how they can save even during financial difficulty.	<a href="http://www.feedthepig.org/">http://www.feedthepig.org/</a>
"360 Degrees"	All stages	Personal Finance	American Institute of CPAs	Comprehensive online learning directed at multiple life stages and their different financial needs. Has reading materials and a series of financial calculators to facilitate financial planning.	<a href="http://www.360financialliteracy.org/">http://www.360financialliteracy.org/</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Women's Financial Literacy Project"	Women and Girls	Personal Finance	Institute for Financial Literacy	<p>The Women's Financial Literacy Project™ uses educational programs that stress financial responsibility and cover budgeting techniques, the importance of saving, and the appropriate use of auto loans, mortgages, and credit cards. The women and girls participating in the Women's Financial Literacy Project also learn about the effects of delinquency and bankruptcy and the importance of establishing good credit. The Institute for Financial Literacy provides instructor training and materials, textbooks, test correction templates, and program and technical support. Partnering agencies under this project provide administrative program support and provide direct program delivery, including instructors, classroom space and testing services.</p>	<p><a href="http://www.financiallit.org">http://www.financiallit.org</a></p>

Program	Target Population	Category	Sponsor	Description	Contact
"My Money.gov"	Adults	Personal Finance	US Federal Government cooperative program	MyMoney.gov is the U.S. government's website dedicated to teaching all Americans the basics about financial education. Whether you are buying a home, balancing your checkbook, or investing in your 401(k), the resources on MyMoney.gov can help you maximize your financial decisions. Throughout the site, you will find important information from 20 Federal agencies and Bureaus designed to help you make smart financial choices.	<a href="http://www.mymoney.gov/">http://www.mymoney.gov/</a>
"Practical Money Skills for Life"	Adults	Personal Finance	VISA	Website produced by VISA and partners containing articles, calculators, and other tools to help consumers and educators be better informed on personal finance topics.	<a href="http://www.practicalmoneyskills.com/">http://www.practicalmoneyskills.com/</a>

<b>Program</b>	<b>Target Population</b>	<b>Category</b>	<b>Sponsor</b>	<b>Description</b>	<b>Contact</b>
"What's My Score?"	Adults	Personal Finance	VISA	Website produced by VISA and partners containing articles, downloads, and other tools to help consumers and educators be better informed on how credit works and how credit scores can influence success.	<a href="http://www.whatsmyscore.org/">http://www.whatsmyscore.org/</a>
"Money Smart"	Adults	Personal Finance	FDIC	In 2001, the FDIC started a national financial education curriculum by launching Money Smart, a comprehensive financial education curriculum designed to help low- and moderate-income individuals outside the financial mainstream enhance their financial skills and create positive banking relationships.	<a href="http://www.thefinancialliteracyproject.org/">http://www.thefinancialliteracyproject.org/</a>

Program	Target Population	Category	Sponsor	Description	Contact
"The Financial Literacy Project"	Adults	Personal Finance	The Financial Literacy Project	<p>The Financial Literacy Project promotes prosperity and well-being through one-on-one coaching and educational events in community bookstores, public libraries, and through teleconferences, featuring top experts in personal financial planning. The Project is a non-profit, volunteer effort designed to make basic financial and investment information and education available to the public at large, including under-served consumers, while helping strengthen local communities. (In San Francisco, but has materials and a replicable model.)</p>	<p><a href="http://www.fdic.gov/consumers/consumer/moneysmart/">http://www.fdic.gov/consumers/consumer/moneysmart/</a></p>

Program	Target Population	Category	Sponsor	Description	Contact
"NEFE HSFPP"	High School	Financial Planning	National Endowment for Financial Education	Since 1984, NEFE has been addressing youth financial literacy with the nationally known NEFE High School Financial Planning Program® (HSFPP). The HSFPP consists of a seven unit student manual, instructor's guide, and a dynamic suite of Web pages that offer a large, continually growing collection of resources, articles, and financial tools for teachers, students, and parents.	<a href="http://www.nefe.org/">http://www.nefe.org/</a>
"Smart about Money"	Adults	Financial Planning	National Endowment for Financial Education	We're the National Endowment for Financial Education, a nonprofit foundation dedicated to helping you make sound financial decisions throughout life's ups and downs. You'll find practical articles, worksheets, tips and valuable resources from across the Web to help you understand and manage your money.	<a href="http://www.smartaboutmoney.org/">http://www.smartaboutmoney.org/</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Money Skill"	High School	Personal Finance	American Financial Services Association	MoneySKILL educates high school students on the basic understanding of money management fundamentals in the content areas of income, expenses, assets, liabilities and risk management. The course is designed to be used as all or part of a course in economics, math, social studies or wherever personal finances are taught. Students can access the modules in the classroom or at home. Built-in quizzes test students' grasp of each concept.	<a href="http://www.moneyskill.org/">http://www.moneyskill.org/</a>
"Credability"	Adults	Personal Finance	Credability	Credability offers a series of online and in-person workshops and discussions on debt, scams, credit, mortgages, and other areas of personal finance. They also offer credit counseling and financial advising.	<a href="http://www.credability.org">http://www.credability.org</a>



Program	Target Population	Category	Sponsor	Description	Contact
"FoolProof"	Adult, Young Adult, Families, Children	Personal Finance	United Way	FoolProof provides websites with information and tools and also informative courses for multiple specific age groups. It also has a program designed to help adults enter the workforce without attending college or completing high school.	<a href="http://www.foolproofonline.info/cu/interface/FL/uwbb.htm">http://www.foolproofonline.info/cu/interface/FL/uwbb.htm</a>

Program	Target Population	Category	Sponsor	Description	Contact
"Jump\$start"	K-12	Personal Finance	Jump\$start Coalition for Personal Financial Literacy	As a coalition of many organizations that conduct and support financial education and create, distribute or promote financial education materials and tools, Jump\$start avoids competing with its own partners to deliver educational products and programs. Jump\$start's strategic role is, instead, to provide resources that complement and enhance the individual and collective work of its partners and to take on activities that advance the financial literacy effort on behalf of all of its partners. Resources include a Clearinghouse of financial education materials, information on Best Practices, and also a set of Standards for financial education.	<a href="http://www.jumpstart.org/resources.html">http://www.jumpstart.org/resources.html</a>

<b>Program</b>	<b>Target Population</b>	<b>Category</b>	<b>Sponsor</b>	<b>Description</b>	<b>Contact</b>
"America Saves"	All stages	Savings	Federal Government	All over America, people just like you are proving that you don't have to be rich to build wealth. As members of America Saves, they are paying off their debts and saving to reach their financial goals. We can help, with tips and tools to help you set goals, develop strategies to reach those goals, and to start saving. So what are you waiting for? Enroll in America Saves and start making your dreams a reality.	<a href="http://www.americasaves.org/">http://www.americasaves.org/</a>
"Family Fiscal Fitness"	All stages	Personal Finance	Florida Office of the CFO	Website containing information on financial topics and rights, calculators, tools, and also information on agencies to contact for protecting rights.	<a href="http://www.myfloridacfo.com/FamilyFiscalFitness/">http://www.myfloridacfo.com/FamilyFiscalFitness/</a>

## Appendix B: Forms

### B-1: Letters of Agreement/Memoranda of Understanding

To be placed on your letterhead.

**Date**

**Partnering Agency Head Name**

**Partnering Agency**

**Address**

**City, State Zip**

RE: Collaborating in partnership to best provide services of shared clients and identify new clients

Dear **Partnering Agency Head Name**,

This letter is written to show the commitment of the **[insert your Supervised Visitation Center name here]** to collaborate with the **[insert partnering agency name here]**. The **[Supervised Visitation Center]** staff understands the mission of **[insert partnering agency name here]** and are eager to partner with you on a myriad of services. At the **[Supervised Visitation Center]** we see tremendous value in a partnership that would provide the most comprehensive services available for clients in **[insert your county or city here]**.

Through the following processes **[Supervised Visitation Center]** and **[partnering agency]** can work together to best serve the clients that are eligible for services provided at both agencies.

- **[Supervised Visitation Center]** will cross-train/educate **[partnering agency]** staff on the services provided at **[Supervised Visitation Center]**
- **[Supervised Visitation Center]** will refer clients to **[partnering agency]** who meet the eligibility requirements of the **[partnering agency]**

- Individuals referred to **[partnering agency]** will receive a point of contact person and information about the services provided there

Although this project will present a new partnership for our agency, we are committed to collaborate on best practices for referrals, educational support and feedback on access.

We look forward to working and finding ways to assist our greatest investment – Florida’s children.

Sincerely,

Your Name

Your Title

## B-2: Sample Intake Forms

### Additional INTAKE INFORMATION

*To be used after a family has been identified as needing CSE services*

Date of Referral: \_\_\_\_\_ Source of Referral: \_\_\_\_\_ Judge: \_\_\_\_\_ Division: \_\_\_\_\_

Case #: \_\_\_\_\_ Intake Completed by: \_\_\_\_\_

Custodial Parent: \_\_\_\_\_ Relationship: \_\_\_\_\_ SSN: \_\_\_\_\_

Address: \_\_\_\_\_

Home #: \_\_\_\_\_ Cell #: \_\_\_\_\_ Work #: \_\_\_\_\_ email: \_\_\_\_\_

DOB: \_\_\_\_\_ Race/Gender: \_\_\_\_\_ Ethnicity: \_\_\_\_\_ Education at time of intake \_\_\_\_\_

Is parent currently taking college courses or certificate training? Yes \_\_\_\_\_ No \_\_\_\_\_

Attorney's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_ Fax#: \_\_\_\_\_

Attorney's Address: \_\_\_\_\_

Children:	Gender:	DOB:	Age:	Race:	Ethnicity:	SSN:

Non-Custodial Parent: \_\_\_\_\_ Relationship: \_\_\_\_\_ SSN: \_\_\_\_\_

Address: \_\_\_\_\_

Home #: \_\_\_\_\_ Cell #: \_\_\_\_\_ Work #: \_\_\_\_\_ email: \_\_\_\_\_

DOB: \_\_\_\_\_ Race/Gender: \_\_\_\_\_ Ethnicity: \_\_\_\_\_ Education at time of intake \_\_\_\_\_

Is parent currently taking college courses or certificate training? Yes \_\_\_\_\_ No \_\_\_\_\_

Attorney's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_ Fax#: \_\_\_\_\_

Attorney's Address: \_\_\_\_\_

**Custodial Parent**

Is custodial parent receiving CSE services? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, CSE Case Number(s): \_\_\_\_\_  
 \_\_\_\_\_ for which children? \_\_\_\_\_

Does parent require additional CSE services, for example, order modification, etc? Yes \_\_\_\_\_ No \_\_\_\_\_  
 If yes, what services? \_\_\_\_\_

Obligation amount (to be provided by CSE) \_\_\_\_\_ (amount/time interval) Current? Yes \_\_\_\_\_  
 No \_\_\_\_\_ If no, how much delinquent? \_\_\_\_\_

Does parent need education about CSE services? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, did staff educate  
 parent about CSE services? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, date \_\_\_\_\_

Does parent need referral to CSE? Yes \_\_\_\_\_ No \_\_\_\_\_ Date(s) referral provided: \_\_\_\_\_

*(This information will be supplemented by CSE, which will supply support amounts, intervals, and services rendered by CSE)*

Did supervised visitation staff assist the parent in applying for services? Yes \_\_\_\_\_ No \_\_\_\_\_ If referral made,  
 what is outcome? \_\_\_\_\_

**Services Rendered by CSE and Date**

Missing parent services \_\_\_\_\_ Paternity established \_\_\_\_\_  
 Support obligation established \_\_\_\_\_ Support obligation modified \_\_\_\_\_  
 Support obligation terminated \_\_\_\_\_ Other: \_\_\_\_\_

Section Below to be completed by staff over the project period

Case Number	Receiving CSE services?	Amount	Payment current	Delinquent amount	Arrears?	Is parent paying on arrears?

**Noncustodial Parent Information**

Is non-custodial parent receiving CSE services? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, CSE Case Number(s): \_\_\_\_\_ for which children? \_\_\_\_\_

Does parent require additional CSE services, for example, order modification, etc? Yes \_\_\_\_\_ No \_\_\_\_\_  
 \_\_\_\_\_ If yes, what services? \_\_\_\_\_

Obligation amount (to be provided by CSE) \_\_\_\_\_ (amount/time interval) Current? Yes \_\_\_\_\_  
 No \_\_\_\_\_ If no, how much delinquent? \_\_\_\_\_

Does parent need education about CSE services? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, did staff educate  
 parent about CSE services? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, date \_\_\_\_\_

Does parent need referral to CSE? Yes \_\_\_ No \_\_\_ Date(s) referral provided: \_\_\_\_\_

*(This information will be supplemented by CSE, which will supply support amounts, intervals, and services rendered by CSE)*

Did supervised visitation staff assist the parent in applying for services? Yes \_ No \_\_\_ If referral made,  
 what is outcome? \_\_\_\_\_

**Services Rendered by CSE and Date**

Missing parent services \_\_\_\_\_ Paternity established \_\_\_\_\_  
 Support obligation established \_\_\_\_\_ Support obligation modified \_\_\_\_\_  
 Support obligation terminated \_\_\_\_\_ Other: \_\_\_\_\_

Section Below to be completed by staff over project period

Case Number	Receiving CSE services?	Amount	Payment current	Delinquent amount	Arrears?	Is parent paying on arrears?

**Does either parent receive CSE services for other child(ren) not subject to the supervised visitation order?** Yes \_\_\_\_\_ No \_\_\_ These parents may then be included in the Pilot Program.

If No: Does either parent need CSE services for other child? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes to either of the above questions, create new form and begin tracking involvement for this child.

Children:	Gender:	DOB:	Age:	Race:	Ethnicity:	SSN:



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Is custodial parent employed? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes: Full time \_\_\_\_\_ Part time \_\_\_\_\_

Describe current job:

Self-employed \_\_\_\_\_ Business professional \_\_\_\_\_

Skilled laborer \_\_\_\_\_ Hourly wage worker (please specify: \_\_\_\_\_)

Para-professional (clerical, CNA, tech) \_\_\_\_\_ Professional: \_\_\_\_\_

Other-specify: \_\_\_\_\_

If no, does custodial parent need a referral? Yes \_ No \_\_\_

Has supervised visitation program made referral? Yes \_\_\_ No \_\_\_ If yes, when was contact made? \_\_\_\_\_

What was the outcome? \_\_\_\_\_

Is custodial parent employed? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes: Full time \_\_\_\_\_ Part time \_\_\_\_\_

Describe current job:

Self-employed \_\_\_\_\_ Business professional \_\_\_\_\_

Skilled laborer \_\_\_\_\_ Hourly wage worker (please specify: \_\_\_\_\_)

Para-professional (clerical, CNA, tech) \_\_\_\_\_ Professional: \_\_\_\_\_

Other-specify: \_\_\_\_\_

If no, does custodial parent need a referral? Yes \_ No \_\_\_

Has supervised visitation program made referral? Yes \_\_\_ No \_\_\_ If yes, when was contact made? \_\_\_\_\_

What was the outcome? \_\_\_\_\_

Father of children is: Custodial parent \_\_\_\_\_ Noncustodial parent \_\_\_\_\_

Is father active in a Fatherhood Program at time of Intake? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, which program? \_\_\_\_\_

Describe services rendered as described by parent (example: support, mentoring, etc): \_\_\_\_\_

Were education about Fatherhood Programs offered by staff of supervised visitation program? Yes \_\_\_\_\_  
No \_\_\_\_\_

Is referral to a Fatherhood Program needed? Yes \_\_\_\_\_ No \_\_\_\_\_ If no, why not? \_\_\_\_\_  
\_\_\_\_\_ If yes, to what program was he referred? \_\_\_\_\_ When  
was referral made? \_\_\_\_\_ Who made the referral? \_\_\_\_\_ What  
was the outcome? \_\_\_\_\_  
Follow up? \_\_\_\_\_

Does custodial parent need to be referred to housing agencies? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, has  
supervised visitation program made contact? Yes \_\_\_\_\_ No \_\_\_ If yes, to who was the parent  
referred? \_\_\_\_\_ When was contact made? \_\_\_\_\_  
What was the outcome? \_\_\_\_\_  
Follow up \_\_\_\_\_

Does noncustodial parent need to be referred to housing agencies? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes,  
has supervised visitation program made contact? Yes \_\_\_\_\_ No \_\_\_ If yes, to who was the parent  
referred? \_\_\_\_\_ When was contact made? \_\_\_\_\_  
What was the outcome? \_\_\_\_\_  
Follow up \_\_\_\_\_

Does custodial parent need to be referred to Assets for Independence Program? Yes \_ No \_\_\_ If yes, has  
supervised visitation program made contact? Yes \_\_\_\_\_ No \_\_\_ If yes, where was the parent  
referred? \_\_\_\_\_ When was contact made? \_\_\_\_\_  
What was the outcome? \_\_\_\_\_  
Follow up \_\_\_\_\_

Does noncustodial parent need to be referred to Assets for Independence Program? Yes \_\_\_\_\_ No \_\_\_  
If yes, has supervised visitation program made contact? Yes \_\_\_\_\_ No \_\_\_ If yes, where was the  
parent referred? \_\_\_\_\_ When was contact made? \_\_\_\_\_ What  
was the outcome? \_\_\_\_\_  
Follow up \_\_\_\_\_

TRACKING FORM FOR JOB REFERRALS

**CSE Pilot Program JOB REFERRALS  
MONITORING FORM**

**Client Name:** \_\_\_\_\_ **Case Number:** \_\_\_\_\_ **Year:** \_\_\_\_\_

<b>Date Referral or Follow up made</b>	<b>Type of Referral</b>	<b>Outcome or Follow up with parent and/or agency</b>
	Initial Referral to:	

## B-3: Sample Client Satisfaction Forms

### Initial Client Satisfaction Survey

Please circle your answers below

1. How satisfied are you about talking with supervised visitation staff about the help you need (did they understand your needs)?

Not Satisfied At All      Satisfied      Very Satisfied

2. Were you referred or sent to other places for services that can help you?

Yes      No

3. How satisfied are you with the places that you were sent to (did they give you the help you wanted)?

Not Satisfied At All      Satisfied      Very Satisfied      Did Not Go

4. Do you feel that you are better at dealing with your money situation than you were before you participated in this project?

Yes      No

5. Do you feel that you are learning how to become better with managing your money than you were before you participated in this project?

Yes      No

6. What did you like about the services you got?

7. How can we make our services better?

## Appendix C: Resources for Clients

### C-1: Informational Posters for Display

# GET \$MART WITH MONEY



Have a Partner to Save Money...

### USE A BANK!

**Open a checking account!** When you open a checking account, your bank becomes your partner. It's a great way to pay bills, track spending, and have access to free online banking and better interest rates on loans!

To the Rescue!

### HELPFUL WEBSITES

- National Foundation for Credit Counseling ([www.nfcc.org](http://www.nfcc.org)).
- Visit ([www.smartaboutmoney.org](http://www.smartaboutmoney.org)) for tracking your expenses.
- Community Action Agencies assist with a variety of services (<http://www.dca.state.fl.us>).
- Contact your case manager, counselor, or local United Way or visit [www.liveunited.org](http://www.liveunited.org) to find an “Assets for Independence” financial education program near you.



Battle Overspending by Cutting Costs

### HOLIDAY SHOPPING TIPS

- Start in January planning for holidays and birthdays. Set aside a small amount of money each month just for these gifts.
- Once the holiday season begins, make a budget and stick to it!
- Plan ahead – last minute shopping can easily lead to overspending!
- Make creative gifts, look for deals, and pay with cash.





## C-2: Affirmation Cards for Parents

The Clearinghouse created affirmation cards for parents to inspire them. The parental affirmation cards below fit into the business card template created in MS Word. Purchase standard business card sheets from your local office supply store and print these directly onto them. Programs can design their own, and distribute them to participating clients.



I will  
be there for  
my family.



Nothing is  
Impossible!

I will work hard and  
achieve my dreams.



I will have  
courage during  
stressful times.



I am  
strong and  
competent.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.



I will  
be there for  
my family.





I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



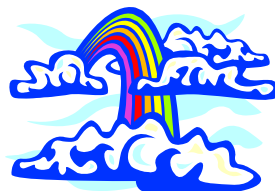
I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



I will have  
courage during  
stressful times.



Nothing is Impossible!

I will work hard and achieve my dreams.



Nothing is Impossible!

I will work hard and achieve my dreams.



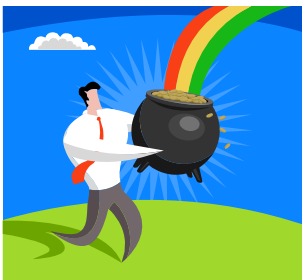
Nothing is Impossible!

I will work hard and achieve my dreams.



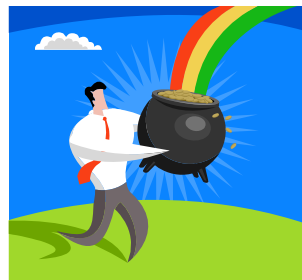
Nothing is Impossible!

I will work hard and achieve my dreams.



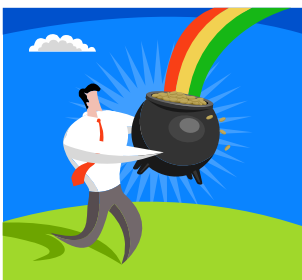
Nothing is Impossible!

I will work hard and achieve my dreams.



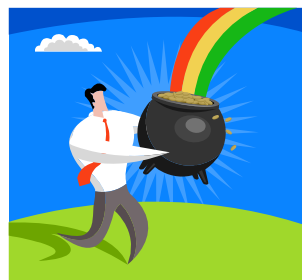
Nothing is Impossible!

I will work hard and achieve my dreams.



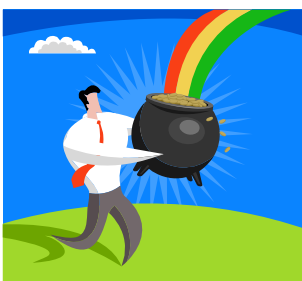
Nothing is Impossible!

I will work hard and achieve my dreams.



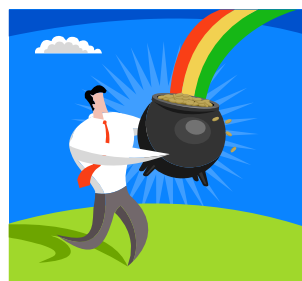
Nothing is Impossible!

I will work hard and achieve my dreams.



Nothing is Impossible!

I will work hard and achieve my dreams.

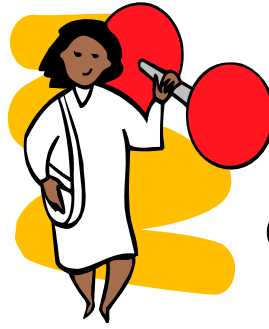


Nothing is Impossible!

I will work hard and achieve my dreams.



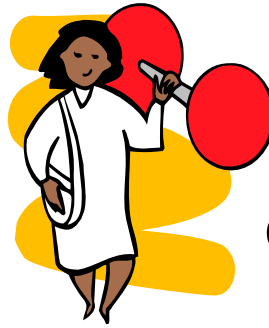
I am  
strong and  
competent.



I am  
strong and  
competent.



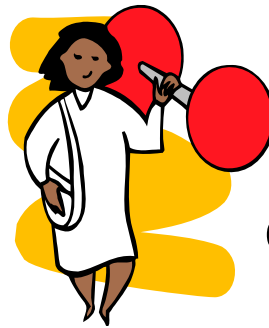
I am  
strong and  
competent.



I am  
strong and  
competent.



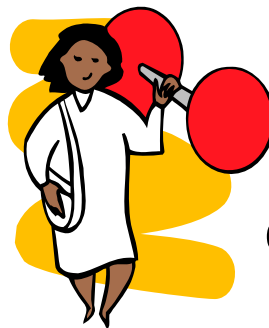
I am  
strong and  
competent.



I am  
strong and  
competent.



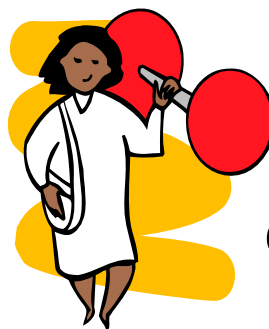
I am  
strong and  
competent.



I am  
strong and  
competent.



I am  
strong and  
competent.



I am  
strong and  
competent.

### **C-3: Flyers/Informational Brochures**

The following informational brochure/flyer provides a brief look at the program. For individuals and families that may be hesitant at first this is something you can provide them to look over. Please update this flyer so it includes the name of you supervised visitation center along with your contact information and possibly a logo of your program.

# Delinquent Child Support



Who does it really affect?

**Not paying child support** can affect both the child(ren) and the parent(s).

**Not paying child support** can result in:

- Driver's license being suspended
- Worker's compensation intercept
- Professional license suspension
- Liens
- Seizure of bank accounts
- Denial or suspension of a passport
- Income deduction orders
- IRS intercept
- Lottery intercept

***Don't let this be you***

**If you need an employment referral or other community resources to help you get back on track with your child support, or to establish child support, let us help you.**

**Call and schedule an appointment today!**

**Or ask for help upon your next visit. We are here to help you get connected to services in the community.**

**Please call ### - ### - ##### and ask for  
\*\*\*\*.**



# NEW RESOURCES

<YOUR PROGRAM NAME>  
SUPERVISED VISITATION PROGRAM

<YOUR LOGO HERE>

## Do you need help with any of the following?

Finding a Job?

Getting child support?

Learning how to use a credit card wisely?

Finding housing?

Learning how to support your family?

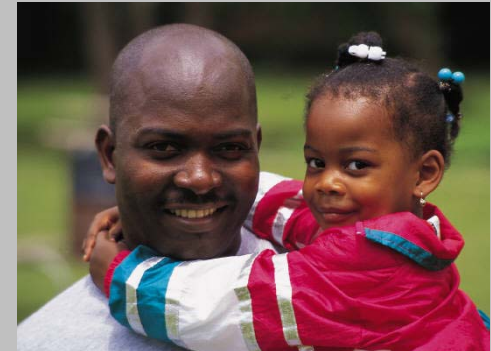
**We may be able to help you!**

## WOULD YOU LIKE INFORMATION ABOUT COMMUNITY RESOURCES TO HELP YOUR FAMILY?

### VOLUNTARY STUDY for SUPERVISED VISITATION CLIENTS

This project is being conducted under the auspices of the Clearinghouse on Supervised Visitation which is part of the Institute for Family Violence Studies in the Florida State University College of Social Work. Karen Oehme, J.D. of Florida State University is directing the project.

**We will set up an interview here at the Center if you want help!**



FLORIDA STATE  
UNIVERSITY



*The COLLEGE of SOCIAL WORK  
Clearinghouse on Supervised Visitation  
Institute for Family Violence Studies*

**You can get help with or without participation in the study!**

For more information contact **your contact information here (name, phone, email)**

# Appendix D: Programs and Services Providers in Florida by County

## D-1: Child Support Enforcement Locations

**ALL CHILD SUPPORT ENFORCEMENT LOCATIONS CAN BE REACHED AT 800-622-5437 UNLESS OTHERWISE NOTED**

### Alachua County

5719 N. W. 13<sup>th</sup> St.  
Gainesville, FL 32653

### Baker County

1415 US Highway 90 W.  
Ste. #110  
Lake City, FL 32055

### Bay County

212 N. Tyndall Parkway  
Panama City, FL 32404

### Bradford County

1415 US Highway 90 W.  
Ste. #110  
Lake City, FL 32055

### Brevard County

2428 Clearlake Rd. Bldg.L  
Cocoa, FL 32922

### Broward County

1900 W. Commercial  
Blvd. Suite 190  
Ft. Lauderdale, FL 33309

### Calhoun County

4230-D Lafayette St.  
Marianna, FL 32446-  
8231

### Charlotte County

1649 Tamiami Trail Suite  
1A  
Port Charlotte, FL 33948

### Citrus County

382 N. Suncoast Blvd.  
Crystal River, FL 34429

### Clay County

1845 Town Center Blvd.  
Ste. #215  
Orange Park, FL 32003

### Collier County

3073 Horseshoe Dr. S.  
Ste. #108  
Naples, FL 34104

### Collier County

750 5<sup>th</sup> St. S. Ste. 502/504  
Immokalee, FL 34132

### Columbia County

1415 US Highway 90 W.  
Ste. #110  
Lake City, FL 32055-6123

### Dade County/Miami

100 S. Biscayne Blvd.,  
Suite 3100  
Miami, FL 33131  
1.305.530.2600  
[http://miamisao.com/se  
rvices/childsupport](http://miamisao.com/services/childsupport)

### Desoto County

10 S. Desoto Ave. Suite D  
Arcadia, FL 34266

### Dixie County

1415 US Highway 90 W.  
Ste., #110  
Lake City, FL 32055

### Duval County

921 N. Davis St. Bldg. A,  
Suite 350  
Jacksonville, FL 32209

### Escambia County

3670-B N. L Street  
Pensacola, FL 32505

### Flagler County

1823 Business Park Blvd.  
Daytona Beach, FL  
32114-1230

### Franklin County

3216 Sessions Rd.  
Tallahassee, FL 32303

### Gadsden County

3216 Sessions Rd.  
Tallahassee, FL 32303

### Gilchrist County

5719 N. W. 13<sup>th</sup> Str.  
Gainesville, FL 32653

### Glades County

953 W. Sugarland  
Highway  
Clewiston, FL 33440

Gulf County

212 N. Tyndall Parkway  
Panama City, FL 32404

Hamilton County

1415 US Highway 90 W.  
Ste., #110  
Lake City, FL 32055

Hardee County

3200 S. US Highway 27,  
Suite 401  
Sebring, FL 33870

Hendry County

953 W. Sugarland  
Highway  
Clewiston, FL 33440

Hernando County

324 W. Jefferson St.  
Brooksville, FL 34601

Highlands County

3200 S. US Highway 27,  
Suite 401  
Sebring, FL 33870

Hillsborough County

6302 E. MLK Jr. Blvd. Ste.  
#110  
Tampa, FL 33619

Holmes County

4230-D Lafayette St.  
Marianna, FL 32446

Indian River County

1860 82<sup>nd</sup> Ave., Ste. #105  
Vero Beach, FL 32966

Jackson County

4230-D Lafayette St.  
Marianna, FL 32446

Jefferson County

3216 Sessions Rd.  
Tallahassee, FL 32303

Lafayette County

3200 S. US Highway 27,  
Suite 401  
Sebring, FL 33870

Lake County

1415 S. 14<sup>th</sup> St. Ste. #105  
Leesburg, FL 34748

Leon County

3216 Sessions Rd.  
Tallahassee, FL 323031

Levy County

5719 N. W. 13<sup>th</sup> St.  
Gainesville, FL 32653

Liberty County

3216 Sessions Rd.  
Tallahassee, FL

Madison County

757 S. W. Range Rd. Ste. A  
Madison, FL 32340

Manatee County

1023 Manatee Ave. W. 4<sup>th</sup>  
Floor

Bradenton, FL 34205  
941.741.4039

<http://manateeclerk.com/Departments/CSE.aspx>

Marion County

2701 SW College Rd. Ste.  
#404  
Ocala, FL 34474

Martin County

337 N. U.S. Highway 1,  
Suite C  
Ft. Pierce, FL 34950

Monroe County

1111 12<sup>th</sup> St. Suite 204  
Key West, FL 33040

Nassau County

921 N. Davis St. Bldg A  
Suite 350  
Jacksonville, FL 32209

Okaloosa County

728 N. Ferdon Blvd.  
Crestview, FL 32536

Okeechobee County

502 N.W. 2<sup>nd</sup> St.  
Okeechobee, FL 34972

Orange County

400 W. Robinson St. Ste.  
#S509  
(Hurston S. Tower)  
Orlando, FL 32801

Osceola County

3501 W. Vine St. Ste. 105  
Kissimmee, FL 34741

Palm Beach County

881 S. Congress Ave.  
West Palm Beach, FL  
33406

2990 N. Main St.,  
Belle Glade, FL 33430

Pasco County

6709 Ridge Rd. Ste. # 200  
Port Richey, FL 34668

Pinellas County

19361 U.S. Highway 19 N.  
Clearwater, FL 33764



Polk County

115 S. Missouri Ave. Ste.  
# 102  
Lakeland, FL 33815

Putnam County

400 N. State Rd. 19 Ste.  
#40  
Palatka, FL 32177

St. Johns County

75 King St. Ste. # 241  
St. Augustine, FL 32084

St. Lucie County

337 N. U.S. Highway 1,  
Suite C  
Ft. Pierce, FL 34950

Santa Rosa County

728 N. Ferdon Blvd.  
Crestview, FL 32536

Sarasota County

1991 Main St. Ste. # 140  
Sarasota, FL 34236

Seminole County

514 W. Lake Mary Blvd.  
Sanford, FL 32773

Sumter County

1415 S. 14th St. Ste. #  
105  
Leesburg, FL 34748

Suwannee County

1415 US Highway 90 W.  
Ste. # 110  
Lake City, FL 32055

Taylor County

757 S.W. Range Rd. Ste A,  
Madison, FL 32340

Union County

1415 US Highway 90 W.  
Ste. # 110  
Lake City, FL 32055

Volusia County

1823 Business Park Blvd.  
Daytona Beach, FL 32114

Wakulla County

3216 Sessions Rd.  
Tallahassee, FL 32303

Walton County

728 N. Ferdon Blvd.  
Crestview, FL 32536

Washington County

4230-D Lafayette St.  
Marianna, FL 32446

## D-2: Supervised Visitation Programs

### **First Judicial Circuit**

Brandi Hicks  
CHS of Florida Family  
Visitation Center  
1300 N Palafox Street  
Pensacola, FL 32501  
850-266-2743  
[brandi.hicks@chsfl.org](mailto:brandi.hicks@chsfl.org)

Sharon Rogers  
Judge Ben Gordon, Jr.  
Family Visitation Center  
1 Old Ferry Road  
PO Box 436  
Shalimar, FL 32579  
850-609-1850  
[sharongrogers@hotmail.com](mailto:sharongrogers@hotmail.com)

Sharon Rogers & Ken  
Tate  
Friends of the Family  
Visitation Center  
312 College Ave  
Defuniak Springs, FL  
32435  
850-892-3915  
[Manager@fvc.gccoxmail.com](mailto:Manager@fvc.gccoxmail.com)

### **Second Judicial Circuit**

Angela Lindsey  
DISC Village  
1000 West Tharpe St,  
Suite 1  
Tallahassee, FL 32303  
850-617-1192  
[alindsey@discvillage.com](mailto:alindsey@discvillage.com)  
*Mailing Address:  
3333 W Pensacola St,  
Suite 310  
Tallahassee, FL 32304*

Sandra Barlow  
Tallahassee Supervised  
Visitation Center  
2888 Mahan Dr, Suite 1  
Tallahassee, FL 32308  
850-577-9077  
[sanbar107@msn.com](mailto:sanbar107@msn.com)

### **Third Judicial Circuit**

Linda Stroud  
Family Visitation Center  
of the Suwannee Valley  
620 SW Arlington Blvd  
Lake City, FL 32025  
386-758-0591  
[linda.stroud@chsfl.org](mailto:linda.stroud@chsfl.org)

### **Fourth Judicial Circuit**

Stella Johnson  
Family Nurturing Center  
of Florida  
2759 Bartley Cr  
Jacksonville, FL 32207  
904-389-4244  
[stella@FncFlorida.org](mailto:stella@FncFlorida.org)  
\*visitation and  
exchanges

*2075 Town Center Blvd  
Orange Park, FL 32003  
\*visitation and  
exchanges*

*86029 Pages Dairy Rd  
Yulee, FL 32097  
\*visitation and  
exchanges*

*2270 Blanding Blvd  
Jacksonville, FL 32210  
\*visitation for  
dependency only*

### **Fifth Judicial Circuit**

Jerry Childress  
Family Visitation Center  
of Hernando County  
275 Oak St  
Brooksville, FL 34601  
352-796-7024  
[jchildress@mfcs.us.com](mailto:jchildress@mfcs.us.com)

### **Sixth Judicial Circuit**

Kris Nowland  
Visitation Center of  
CASA  
PO Box 414  
St Petersburg, FL 33731  
727-895-4912  
[knowland@casa-stpete.org](mailto:knowland@casa-stpete.org)

Tina White  
Family Partnership  
Visitation Program  
7320 State Rd 52  
Hudson, FL 34667  
727-234-7795  
[familypartnerships@gmail.com](mailto:familypartnerships@gmail.com)

*1421 Court Rd  
Clearwater, FL 33756*

Kelly Sinn  
Sunrise of Pasco County  
(Domestic and Sexual  
Violence Center)  
PO Box 928  
Dade City, FL 33526-  
0928  
352-521-3358  
[ksinn@sunrisepasco.org](mailto:ksinn@sunrisepasco.org)

Magda Embden  
East Pasco Visitation  
Center  
12720 Smith Rd  
Dade City, FL 33525  
352-521-1681  
Cell: 352-467-2297  
[membden@sunrisepsc.org](mailto:membden@sunrisepsc.org)

*Mailing Address:  
PO Box 928  
Dade City, FL 33526*

**Seventh Judicial  
Circuit**

Stephanie Morrow  
Family Resource  
Connection  
(Putnam County  
Location)  
605 St Johns Ave, Suite  
102  
Palatka, FL 32177  
386-385-5093  
Cell: 904-315-7171  
[Stephanie@familyresourcesfl.org](mailto:Stephanie@familyresourcesfl.org)

*(St Johns County  
Locations)  
Faith Community Center  
(North Location)  
3450 County Rd 210 W  
St Johns, FL 32259*

*Shores Methodist Church  
(South Location)  
724 Shores Blvd  
St Augustine, FL 32086*

*(Clay County Location)  
155 Blanding Blvd, Ste 2  
Orange Park, FL 32073  
904-298-2001*

Eric Losciale  
Tree House Visitation  
Center  
525 S Ridgewood Ave  
Daytona Beach, FL  
32114  
386-323-2550  
[Eric.Losciale@chsfl.org](mailto:Eric.Losciale@chsfl.org)

Eric Losciale  
Harmony House  
Supervised Visitation  
Center  
247 W Voorhis Ave  
DeLand, FL 32720  
386-740-3839 ext 226  
[Eric.Losciale@chsfl.org](mailto:Eric.Losciale@chsfl.org)

**Eighth Judicial Circuit**

Linda Stroud  
Family Visitation Center  
of Alachua County  
1409 NW 36<sup>th</sup> Place  
Gainesville, FL 32605  
352-334-0880  
[linda.stroud@chsfl.org](mailto:linda.stroud@chsfl.org)

**Ninth Judicial Circuit**

Eunice Keitt  
Family Support and  
Visitation Center  
118 Pasadena Place  
Orlando, FL 32803  
407-999-5577 ext 202  
[ekeitt@devereux.org](mailto:ekeitt@devereux.org)

Millie Lopez  
Family Ties Visitation  
Center  
425 N Orange Ave,  
Room #330  
Orlando, FL 32801  
407-836-0426  
[ctfcmL1@ocnjcc.org](mailto:ctfcmL1@ocnjcc.org)

Jackie Dalton  
Children's Visitation  
Center for Families with  
Domestic Violence  
2 Courthouse Square,  
Suite #3100  
Kissimmee, FL 34741  
407-742-2467  
[Ctadjd2@ocnjcc.org](mailto:Ctadjd2@ocnjcc.org)

Carmen Arango  
Osceola Family  
Visitation  
2653 Michigan Ave  
Kissimmee, FL 34744  
407-846-5220 ext 232  
[Carmen.Arango@chsfl.org](mailto:Carmen.Arango@chsfl.org)

Stacey Dano  
Children's Home Society  
1485 S Semoran Blvd,  
Ste 1402  
Winter Park, FL 32792  
[Stacey.dano@chsfl.org](mailto:Stacey.dano@chsfl.org)

Sherry White  
Partners with Families  
2737 W Fairbanks Ave  
Winter Park, FL 32789  
407-740-6838  
[s.white@psychologicalaffiliates.com](mailto:s.white@psychologicalaffiliates.com)

**Tenth Judicial Circuit**

Shirley McBride  
Children's Home Society  
– Family Connections  
1010 Rose St E  
Lakeland, FL 33803  
863-413-3126  
[Shirley.mcbride@chsfl.org](mailto:Shirley.mcbride@chsfl.org)

**Eleventh Judicial Circuit**

Oren Wunderman  
Family Resource Center  
of South Florida  
155 S Miami Ave, #400  
Miami, FL 33130  
305-374-6006  
[owunderman@frcflorida.org](mailto:owunderman@frcflorida.org)

Linda Fieldstone & Luz  
Ospina  
Lawson E Thomas  
Courthouse Center –  
Family Court  
175 NW 1<sup>st</sup> Ave, 15<sup>th</sup> Fl  
Miami, FL 33128  
305-349-5508  
[lfieldstone@jud11.flcourts.org](mailto:lfieldstone@jud11.flcourts.org)  
[lopsina@jud11.flcourts.org](mailto:lopsina@jud11.flcourts.org)

Jenine Camejo  
Miami Counseling  
Center  
11401 SW 40<sup>th</sup> St, #307  
Miami, FL 33165  
305-227-9100  
[camejo.jenine@yahoo.com](mailto:camejo.jenine@yahoo.com)

Bettina Lozzi-Toscano &  
Rachel Vogle  
Metamorphosis  
13200 SW 128<sup>th</sup> St, #F2  
Miami, FL 33186  
305-964-7598  
[drbltatmetmorph@aol.com](mailto:drbltatmetmorph@aol.com)  
[rv322metmorph@hotmail.com](mailto:rv322metmorph@hotmail.com)

Alicia Layton  
Rooted Families  
18520 NW 67<sup>th</sup> Ave  
#346  
Miami, FL 33015  
305-300-8953  
[rootedfamilies@gmail.com](mailto:rootedfamilies@gmail.com)  
[www.rootedfamilies.com](http://www.rootedfamilies.com)

**Twelfth Judicial Circuit**  
Sheila Miller  
Children & Families  
Visitation Program  
2210 S Tamiami Tr, SteA  
Venice, FL 34293  
941-492-6491  
[SheilaM@cpcsarasota.org](mailto:SheilaM@cpcsarasota.org)

**Thirteenth Judicial Circuit**  
Denise Von Schmidt  
Hillsborough Kids –  
Children's Home Society  
4520 Oak Fair Blvd  
Tampa, FL 33610  
813-471-0006  
[dvonschmidt@eckerdchc-c13.org](mailto:dvonschmidt@eckerdchc-c13.org)

Trish Waterman  
Children's Justice Center  
– Supervised Visitation  
700 East Twiggs St,  
Suite 102  
Tampa, FL 33602  
813-272-7179  
Fax: 813-276-2404  
[watermpl@fljud13.org](mailto:watermpl@fljud13.org)

Traci Powell  
Visitation Management  
Services  
PO Box 320775  
Tampa, FL 33679-2775  
813-340-7449  
[traci@customvisits.com](mailto:traci@customvisits.com)

**Fourteenth Judicial Circuit**

Gina Martinelli  
Spectrum Counseling  
Visitation Services  
408 E Hwy 90  
Bonifay, FL 32425  
850-547-1230  
[Admin@spectrumcounselingsvs.com](mailto:Admin@spectrumcounselingsvs.com)

Dawn Carrisan  
Life Management Center  
– SV Program  
525 E 15<sup>th</sup> St  
Children's Services  
Building A  
Panama City, FL 32405  
850-522-4485 ext 1424  
[dcarissan@lmccares.org](mailto:dcarissan@lmccares.org)

*Department of Children  
& Families  
117 S Waukesha St  
Bonifay, FL 32425*

*Big Bend CBC  
4452 Clinton St  
Marianna, FL 32446*

**Fifteenth Judicial Circuit**

Stella Johnson  
Family Nurturing  
Program  
205 N Dixie Hwy 5<sup>th</sup>  
Floor  
West Palm Beach, FL  
33401  
561-355-4495  
[stella@FncFlorida.org](mailto:stella@FncFlorida.org)

Joy A Bartmon  
Family Access Solutions  
4781 N Congress Ave  
#196  
Boynton Beach, FL  
33426  
561-702-6972  
[fasvisitation@aol.com](mailto:fasvisitation@aol.com)

Mark Roseman  
Toby Center for Family  
Transitions  
4731 W Atlantic, Suite  
B-18  
Delray Beach, FL 33445  
561-244-0010  
[tobycenter@aol.com](mailto:tobycenter@aol.com)

Kristin Tolbert  
Psychological Center for  
Expert Evaluations  
3309 Northlake Blvd,  
Ste 204  
Palm Beach Gardens, FL  
33403  
561-429-2140  
[drktolbert@gmail.com](mailto:drktolbert@gmail.com)

**Sixteenth Judicial Circuit**

Jill Welch  
Wesley House Family  
Services  
1304 Truman Ave  
Key West, FL 33040  
305-293-0850  
[jill.welch@wesleyhouse.org](mailto:jill.welch@wesleyhouse.org)  
\*dependency cases only

**Seventeenth Judicial Circuit**

Janene Bussell  
Kids In Distress  
Visitation  
819 NE 26<sup>th</sup> St  
Ft Lauderdale, FL 33305  
954-390-7654 ext 1374  
[janenebussell@kidinc.org](mailto:janenebussell@kidinc.org)

Linda Davis  
PO Box 840735  
Pembroke Pines, FL  
33024  
954-261-7642  
[lindayda@yahoo.com](mailto:lindayda@yahoo.com)

*Mailing Address (for  
large packages):  
7751 NW 6<sup>th</sup> Ct  
Pembroke Pines, FL  
33024*

Janette Mendoza  
All About the Kid's Best  
Interest  
235 NE 23<sup>rd</sup> Street  
#M214  
Wilton Manors, FL  
33305  
954-234-1966  
[jamen51@yahoo.com](mailto:jamen51@yahoo.com)

Renee Smith  
Just for the Kids – Off  
Site Program  
5664 Blueberry Ct  
Lauderhill, FL 33313  
[rysg1037@aol.com](mailto:rysg1037@aol.com)

Felicia Chambers  
Keeping Siblings  
Together  
2880 W Oakland Park  
Blvd, Suite 103  
Oakland Park, FL 33310  
954-300-4730  
[http://kstnow.org/  
chambers@kstnow.org](http://kstnow.org/chambers@kstnow.org)

*Mailing Address:  
PO Box 101757  
Ft Lauderdale, FL 33310*

Joy A Bartmon  
Family Access Solutions  
4781 N Congress Ave  
#196  
Boynton Beach, FL  
33426  
561-702-6972  
[fasvisitation@aol.com](mailto:fasvisitation@aol.com)

Debbie Sedaka  
Believe in Talk  
Ft Lauderdale, FL  
954-513-8404  
[believeintalk@yahoo.com](mailto:believeintalk@yahoo.com)

Mark Roseman  
Toby Center for Family  
Transitions  
4731 W Atlantic, Suite  
B-18  
Delray Beach, FL 33445  
561-244-0010  
[tobycenter@aol.com](mailto:tobycenter@aol.com)

1111 E Sample Rd  
Pompano Beach, FL  
33064  
561-244-0010

**Eighteenth Judicial  
Circuit**

Sherry White  
Partners with Families  
2737 W Fairbanks Ave  
Winter Park, FL 32789  
407-740-6838  
[s.white@psychologicalaffiliates.com](mailto:s.white@psychologicalaffiliates.com)

Jeannie Gold & Liza  
Norman  
YANA Project -  
SafeHouse of Seminole  
PO Box 471279  
Lake Monroe, FL 32747-  
1279  
407-302-1010  
Administration: 407-  
302-5220 ext 225  
Hotline: 407-330-3933  
[jgold@safefhouseofseminole.org](mailto:jgold@safefhouseofseminole.org)  
[lnorman@safefhouseofseminole.org](mailto:lnorman@safefhouseofseminole.org)

Stanley Brizz  
Eckerd Youth Services –  
Supervised Visitation,  
Coaching & Mentoring  
Program  
817 Dixon Blvd Suite 8  
Cocoa, FL 32922  
321-633-7090  
[sbrizz@eckerd.org](mailto:sbrizz@eckerd.org)

Isidro Zavaleta  
Coastal Behavioral  
Therapy  
590 Solutions Way, Ste  
120  
Rockledge, FL 32955  
321-635-9535  
[cbtherapy@msn.com](mailto:cbtherapy@msn.com)

**Nineteenth Judicial  
Circuit**

Tom Barr  
Valued Visits – CASTLE  
2967 W Midway Rd  
Ft Pierce, FL 34981  
772-461-0863  
[tbarr@castletc.org](mailto:tbarr@castletc.org)  
[hostertag@castletc.org](mailto:hostertag@castletc.org)  
[dborrie@exchangecastle.org](mailto:dborrie@exchangecastle.org)

3824 SE Dixie Hwy  
Stuart, FL 34997  
148 Vista Royal Square  
Vero Beach, FL 34962  
772-567-5700

**Twentieth Judicial  
Circuit**

Gail Tunnock  
Family Safety Program –  
Children’s Advocacy  
Center of Collier County  
1036 6<sup>th</sup> Ave North  
Naples, FL 34102  
239-263-8383 ext 223  
[gtunnock@caccollier.org](mailto:gtunnock@caccollier.org)

Manuela Moeller  
Lutheran Services  
Supervised Visitation  
21175 Olean Blvd, #B  
Port Charlotte, FL 33952  
941-613-3910  
[mmoeller@cnsfwl.org](mailto:mmoeller@cnsfwl.org)  
\*dependency cases only

Shellie Brady  
Lutheran Services  
Florida  
4950 Ford St Ext  
Ft Myers, FL 33916  
239-461-7645  
[sbrady@cnsfwl.org](mailto:sbrady@cnsfwl.org)  
\*dependency cases only

Tina Friedman  
Family Resource Center  
of SW Florida  
3830 Evans Ave  
Fort Myers, FL 33901  
561-706-6715  
[Tfriedman01@comcast.net](mailto:Tfriedman01@comcast.net)

## D-3: Job Placement Offices

### **Alachua County**

4800 SW 13th Street  
Gainesville, FL 32608  
(352) 955-2245  
<http://www.floridaworkonline.com/>

### **Baker County**

1184 South 6th Street  
Macclenny, FL 32063  
(904) 259-9309  
<http://www.worksourcefl.com/>

### **Bay County**

625 Highway 231  
Mariner Plaza  
Panama City, FL 32405  
(850) 872-4340  
<http://www.workforcecenter.org/>

### **Bradford County**

819 South Walnut Street  
Starke, FL 32091  
(904) 964-8092  
<http://www.floridaworkonline.com/>

### **Brevard County**

3880 South Washington  
Avenue Suite 214  
Titusville, FL 32780  
(321) 504-7600  
<http://www.brevardworkforce.com>

Country Club Plaza 5275  
Babcock Street NE Ste 8B  
Palm Bay, FL 32905  
(321) 394-0701  
<http://www.brevardworkforce.com>

295 Barnes Boulevard  
Rockledge, FL 32955  
(321) 504-7600  
<http://www.brevardworkforce.com>

### **Broward County**

6301 Northwest 5th Way  
Suite 3000  
Ft. Lauderdale, FL 33309  
(954) 677-5627  
<http://www.wf1broward.com/>

7550 Davie Road Ext  
Hollywood, FL 33024  
(954) 967-1010  
<http://www.wf1broward.com/>

2610 West Oakland Park  
Boulevard  
Ft. Lauderdale, FL 33311  
(954) 677-5555  
<http://www.wf1broward.com/>

2301 W. Sample Road  
Building 4, Suite7A  
Pompano Beach,  
FL 33073  
(954) 969-3541  
<http://www.wf1broward.com/>

### **Calhoun County**

16908 NE Pear St, Suite 2  
Blountstown, FL 32424  
(850) 674-5088  
<http://onestopahead.com/>

### **Charlotte County**

1032 Tamiami Trail, #9  
Port Charlotte, FL 33953  
(800) 557-3242  
<http://www.swflworks.org/>

### **Citrus County**

1103 East Inverness Blvd  
Inverness, FL 34452  
(352) 637-2223  
<http://www.clmworkforce.com/>

### **Clay County**

1845 Town Center Blvd  
Suite 150  
Fleming Island, FL 32003  
(904) 213-3888  
<http://www.worksourcefl.com/>

### **Collier County**

750 South 5th Street  
Immokalee, FL 34142  
(800) 557-3242  
<http://www.swflworks.org/>

3353 Radio Road  
Naples, FL 34104  
(800) 557-3242  
<http://www.swflworks.org/>

**Columbia County**

1389 U.S. Highway 90  
West Suite 170  
Lake City, FL 32055  
(386) 755-9026  
<http://www.floridacrown.org/>

**Dade County**

4690 NW 183rd Street  
Miami, FL 33055  
(305) 620-8012  
<http://www.southfloridaworkforce.com/w/index.html>

240 East 1st Ave, Ste 208  
Hialeah, FL 33010  
(305) 883-6925  
<http://www.southfloridaworkforce.com/w/index.html>

2851 West 68th St, Ste 14  
Hialeah, FL 33016  
(305) 826-4011  
<http://www.southfloridaworkforce.com/w/index.html>

140 NE 8 Street  
Homestead, FL 33030  
(305) 242-5373  
<http://www.southfloridaworkforce.com/w/index.html>

701 SW 27th Avenue  
Miami, FL 33135  
(305) 643-3300  
<http://www.southfloridaworkforce.com/w/index.html>

833 6th Street, 2nd Floor  
Miami Beach, FL 33139  
(305) 532-5350  
<http://www.southfloridaworkforce.com/w/index.html>

633 NE 167th St, Ste 200  
North Miami Beach,  
FL 33162  
(305) 654-7175  
<http://www.southfloridaworkforce.com/w/index.html>

7900 NW 27th Ave, #200  
Miami, FL 33147  
(305) 693-2060  
<http://www.southfloridaworkforce.com/w/index.html>

9555 SW 175 Terrace  
Miami, FL 33157  
(305) 252-4440  
<http://www.southfloridaworkforce.com/w/index.html>

8485 Bird Road  
Miami, FL 33135  
(305) 228-2300  
<http://www.southfloridaworkforce.com/w/index.html>

**De Soto County**  
2160 Northeast Roan Ave  
Arcadia, FL 34266  
(863) 993-1008  
<http://www.heartland-workforce.org/>

**Dixie County**

25815 SE Hwy 19, Unit 1  
Post Office Box 567  
Old Town, FL 32680  
(352) 542-3373  
<http://www.floridacrown.org/>

**Duval County**

5000-2 Norwood Avenue  
Jacksonville, FL 32208  
(904) 924-1710  
<http://www.worksourcefl.com/>

6800 Southpoint  
Parkway Suite 950  
Jacksonville, FL 32216  
(904) 997-3100 x2360  
<http://www.worksourcefl.com/>

**Escambia County**

3670-A North L Street  
Pensacola, FL 32505  
(850) 607-8700  
<http://www.workforceescarosa.com/>

**Flagler County**

20 Airport Road, Suite E  
Palm Coast, FL 32164  
(386) 586-5169  
<http://www.onestops.com/>

**Franklin County**

625 Highway 231  
Mariner Plaza  
Panama City, FL 32405  
(850) 872-4340  
<http://www.workforcecenter.org/>



**Gadsden County**

1140 W. Clark Street  
Quincy, FL 32351  
(850) 875-4040  
<http://www.wfplus.org/>

**Gilchrist County**

211-B Southeast 11th St  
Trenton, FL 32693  
(352) 463-3677  
<http://www.floridacrown.org/>

**Gulf County**

625 Highway 231  
Mariner Plaza  
Panama City, FL 32405  
(850) 872-4340  
<http://www.workforcecenter.org/>

**Hardee County**

205 Carlton Street  
Wauchula, FL 33873  
(863) 773-3474  
<http://www.heartland-workforce.org/>

**Hendry County**

921 Anvil Way  
LaBelle, FL 33935  
(800) 557-3242  
<http://www.swflworks.org/>

215 B South Francisco St  
Clewiston, FL 33440  
(800) 557-3242  
<http://www.swflworks.org/>

**Hernando County**

7361 Forest Oaks Blvd  
Spring Hill, FL 34606  
(352) 200-3020  
<http://www.careercentral.jobs/>

**Highlands County**

5901 US Hwy 27 S, Ste 1  
Sebring, FL 33870-2117  
(863) 385-3672  
<http://www.heartland-workforce.org/>

**Hillsborough County**

9350 Bay Plaza Blvd  
#121  
Tampa, FL 33619  
(813) 930-7832  
<http://www.workforcetampa.com/>

2001 E. Cherry Street  
Plant City, FL 33563  
(813) 930-7880  
<http://www.workforcetampa.com/>

9215 N Florida Ave. #101  
Tampa, FL 33612  
(813) 930-7400  
<http://www.workforcetampa.com/>

**Indian River County**

Corner of 26th Street and  
18th Avenue  
Vero Beach, FL 32960  
(866) 482-4473  
<http://www.yourworkforcesolutions.com>

**Jackson County**

4636 Highway 90 E, Ste E  
Marianna, FL 32446  
(850) 718-0326  
<http://onestopahead.com/>

**Lake County**

1415 South 14th Street,  
Suite 100, Southside  
Shopping Center  
Leesburg, FL 34748  
(352) 360-6280  
<http://www.workforcecentralflorida.com>

**Lee County**

1020 Cultural Park  
Boulevard, Bldg # 2  
Cape Coral, FL 33990  
(800) 557-3242  
<http://www.swflworks.org/>

4150 Ford Street  
Extension  
Ft. Myers, FL 33916  
(800) 557-3242  
<http://www.swflworks.org/>

**Leon County**

2525 South Monroe St.,  
Ste. 3-A Town S Plaza  
Tallahassee, FL 32301  
(850) 922-0023  
<http://www.wfplus.org/>

**Levy County**

9030 N.E. Highway 27 A  
Bronson, FL 32621  
(352) 486-5580  
<http://www.clmworkforce.com/>

**Madison County**

705 East Base Street  
Madison, FL 32340  
(850) 973-9675  
[www.nfworkforce.org](http://www.nfworkforce.org)

**Manatee County**

3526 9th Street West  
Bradenton, FL 34205  
(941) 714-7449  
<http://www.suncoastworkforce.org/>

**Marion County**

2703 NE 14th Street  
Ocala, FL 34470  
(352) 840-5700  
<http://www.clmworkforce.com/>

**Martin County**

2351 SE Monterey Road  
Stuart, FL 34994  
(866) 482-4473  
<http://www.yourworkforceresolutions.com>

5851 SE Community Dr  
Stuart, FL 34994  
(866) 482-4473  
<http://www.yourworkforceresolutions.com>

**Monroe County**

103400 Overseas Hwy  
Ste 239  
Key Largo, FL 33037  
(305) 853-3540  
<http://www.southfloridaworkforce.com/w/index.html>

1111 12th St, Suite 308  
Key West, FL 33040  
(305) 292-6762  
<http://www.southfloridaworkforce.com/w/index.html>

**Nassau County**

96042 Lofton Square Ct  
Yulee, FL 32097  
(904) 432-0009  
<http://www.worksourcefl.com/>

**Okaloosa County**

212 North Wilson Street  
Crestview, FL 32536  
(850) 689-7823  
<http://www.jobsplusonestop.com/>

**Okeechobee County**

209 SW Park Street  
Okeechobee, FL 34974  
(863) 462-5350  
<http://www.yourworkforceresolutions.com>

**Orange County**

4360 East Colonial Drive  
Orlando, FL 32803  
(407) 531-1227  
<http://www.workforcecentralflorida.com>

1563 Florida Mall Ave  
Orlando, FL 32809  
(407) 531-1123  
<http://www.workforcecentralflorida.com>

**Osceola County**

1392 East Vine Street  
Kissimmee, FL 34744  
(407) 705-1555  
<http://www.workforcecentralflorida.com>

**Palm Beach County**

1085 South Main Street  
Belle Glade, FL 33430  
(561) 829-2040 x2200  
<http://www.pbcalliance.com/>

951 Yamato Road Ste 175  
Boca Raton, FL 33431  
(561) 853-0181 x2040  
<http://www.pbcalliance.com/>

1951 N Military Tr, Ste D  
W Palm Beach, FL 33409  
(561) 340-1060 x2300  
<http://www.pbcalliance.com/>

**Pasco County**

6038 Gall Boulevard  
Zephyrhills, FL 33542  
(813) 377-1300  
<http://www.careercentral.jobs/>

4440 Grand Boulevard,  
Trouble Creek Square  
New Port Richey  
FL 34652  
(727) 484-3400  
<http://www.careercentral.jobs/>

**Pinellas County**

1510 Barry Street  
Clearwater, FL 33756  
(727) 524-4344

<https://www.worknetpinellas.org/wn/index.php>

2312 Gulf-to-Bay Blvd  
Clearwater, FL 33765  
(727) 524-4344

<https://www.worknetpinellas.org/wn/index.php>

3420 8th Avenue South  
St. Petersburg, FL 33711  
(727) 524-4344

<https://www.worknetpinellas.org/wn/index.php>

624 1st Avenue South  
St. Petersburg, FL 33701  
(727) 524-4344

<https://www.worknetpinellas.org/wn/index.php>

38500 U.S. Highway 19 N  
Palm Harbor, FL 34684  
(727) 524-4344

<https://www.worknetpinellas.org/wn/index.php>

**Polk County**

309 North Ingraham Ave  
Lakeland, FL 33801  
(863) 508-1100

<http://www.polkworks.org/>

500 E. Lake Howard Dr  
Winter Haven, FL 33881  
(863) 508-1100

<http://www.polkworks.org/>

**Putnam County**

400 State Road 19 N.  
(Palatka Mall), Suite 33  
Palatka, FL 32177  
(386) 329-3724

<http://www.worksourcefl.com/>

**St. Johns County**

525 State Rd 16 Ste 109  
St. Augustine, FL 32084  
(904) 819-0231

<http://www.worksourcefl.com/>

**St. Lucie County**

584 NW University Blvd,  
Suite 300  
Port St. Lucie, FL 34986  
(866) 482-4473

<http://www.yourworkforcesolutions.com>

**Santa Rosa County**

5723 Highway 90  
Milton, FL 32583  
(850) 983-5325

<http://www.workforcecarosa.com/>

**Sarasota County**

897 East Venice Ave  
Venice, FL 34285  
(941) 486-2682

<http://www.suncoastworkforce.org/>

3660 N Washington Blvd  
Sarasota, FL 34234  
(941) 358-4200

<http://www.suncoastworkforce.org/>

City Hall, Second Floor,  
4970 City Hall Boulevard  
North Port, FL 34286  
(941) 429-7263

<http://www.suncoastworkforce.org/>

3030 University Parkway  
Sarasota, FL 35234  
(941) 358-4200

<http://www.suncoastworkforce.org/>

**Seminole County**

2884 S Orlando Drive  
Sanford, FL 32773  
(407) 531-1231

<http://www.workforcecentralflorida.com>

**Suwannee County**

815 North Ohio Avenue  
Live Oak, FL 32064  
(386) 362-7000

[www.nfworkforce.org](http://www.nfworkforce.org)

**Volusia County**

359 Bill France Blvd  
Daytona Beach, FL 32114  
(386) 323-7001

<http://www.onestops.com/>

1382 S Woodland Blvd  
Deland, FL 32720  
(386) 740-3232

<http://www.onestops.com/>

**Wakulla County**

3278 Crawfordville  
Highway, Unit G  
Crawfordville, FL 32327  
(850) 926-0980

<http://www.wfplus.org/>

**Walton County**

409 N.E. Racetrack Road

Ft. Walton Beach, FL 32547-2503

(850) 833-7587

<http://www.jobsplusonestop.com/>

171 North 9th Street

DeFuniak Springs, FL 32433

(850) 892-8668

<http://www.jobsplusonestop.com/>

**Washington County**

680 Second Street Room 7

Chipley, FL 32428

(850) 638-6089

<http://onestopahead.com/>

## D-4: Community Action Agencies

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Alachua</b>	<b>Central FL Community Action Agency</b> 220 North Main Street, Suite C Gainesville, FL 32602 352-373-7667 <a href="mailto:cfcaa@afn.org">cfcaa@afn.org</a>	Emergency Assistance Housing Assistance Nutrition Family Self Sufficiency Program
<b>Baker</b>	<b>NE FL Community Action Agency</b> 84 Lowder Street, Suite B Macclenny, FL 32063 904-259-4481 Alterial Baker <a href="mailto:abaker@nfcaa.org">abaker@nfcaa.org</a>	Family Self-Sufficiency Program Community Action Emergency Assistance Housing Youth
<b>Bay</b>	<b>Bay County Council on Aging</b> 1116 Franford Ave. Panama City, FL 32401 850-769-3468 <a href="mailto:baycouncil@bellsouth.net">baycouncil@bellsouth.net</a>	Respite Center Volunteer Program Caregiver Support Program Community Services Fellowship Centers Gatekeeper Programs Home-based Services Information & Referral Nutrition Program Senior Centers Transportation Weatherization Medical Alert Employment
<b>Bradford</b>	<b>Trehab Community Action Agency</b> 800-982-4045	Community Services Home Services Drug & Alcohol Prevention Housing Services Workforce Development Services Weatherization Services Independent Living Program
<b>Brevard</b>	<b>Housing and Human Services Community Action Agency</b> 400 South Varr Ave. Cocoa, FL 32922 321-633-1951	Cremation Assistance Mortgage/Rental Assistance Utilities Assistance Medical Payment Assistance Self-Sufficiency Program

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Broward</b>	<b>Department of Human Services Community Action Agency</b> 954-497-1350	Community Partnerships Division Elderly and Veterans Services Division Family Success Administration Division Addiction Recovery Division
<b>Calhoun</b>	<b>Capital Area Community Action Agency</b> 850-674-5067	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs
<b>Charlotte</b>	<b>Department of Human Services</b> 941-833-6500 <b>Bay Area Youth Services</b> 2930 Winkler Ave, Suite 103 B Ft. Myers, FL 33916 293-936-8666 Carol Ahlgren <a href="mailto:carol.ahlgren@baysflorida.org">carol.ahlgren@baysflorida.org</a>	Intensive Delinquent Diversion Services
<b>Citrus</b>	<b>Central FL Community Action Agency</b> 1410 East Silver Springs Blvd. Ocala, FL 34471 352-787-1156	Emergency Assistance Family Self-Sufficiency Program Low-Income Home Energy Assistance Meals on Wheels Weatherization Assistance Program
<b>Clay</b>	<b>NE FL Community Action Agency</b> 84 Lowder Street, Suite B Macclenny, FL 32063 904-259-4481 Alterial Baker <a href="mailto:abaker@nfcaa.org">abaker@nfcaa.org</a> <b>Green Cove Springs</b> 321 Walnut Street Green Cove Springs, FL 32043 904-529-2200 <b>Orange Park</b> 1845 Town Center Blvd. Orange Park, FL 32003 904-213-3888 Henry Wilkins <a href="mailto:hwilkins@nfcaa.org">hwilkins@nfcaa.org</a>	Family Self-Sufficiency Program Community Action Emergency Assistance Housing Youth

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Collier</b>	<p><b>Public Services</b>  3301 E. Tamiami Trail  Naples, FL 34112  239-252-8468</p> <p><b>Bay Area Youth Services</b>  2930 Winkler Ave, Suite 103 B  Ft. Myers, FL 33916  293-936-8666  Carol Ahlgren  <a href="mailto:carol.ahlgren@baysflorida.org">carol.ahlgren@baysflorida.org</a></p>	Housing Veteran Services Intensive Delinquent Diversion Services
<b>Columbia</b>	<p><b>Suwannee River Economic Council</b>  Northwest FL Ave  Lake City, FL 32055  386-752-8726</p>	Social services organization
<b>DeSoto</b>	<p><b>Desoto County Social Services</b>  201 E. Oak Street Suite 202  Arcadia, FL 34266  863-993-4858</p> <p><b>Manatee Community Action Agency</b>  302 Manatee Ave East  Bradenton, FL 34208  941-827-0188</p>	Transportation Disadvantaged Housing Medicaid-County Billing Low Income Home Energy Assistance Indigent Medication Behavior Intervention Program Speech Program Family Self-Sufficiency Program Head Start Healthy Families Housing Counseling Poverty Simulation Weatherization Assistance Program
<b>Dixie</b>	<p><b>Suwannee River Economic Council</b>  Northwest FL Ave  Lake City, FL 32055  386-752-8726</p>	Social services organization

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Duval</b>	<p><b>NE FL Community Action Agency</b>  84 Lowder Street, Suite B  Macclenny, FL 32063  904-259-4481  Alterial Baker  <a href="mailto:abaker@nfcaa.org">abaker@nfcaa.org</a></p> <p><b>Emmett Reed Center Family and Community Service Center</b>  1093 W. 6th Street  Jacksonville, FL 32209  904-632-1469  Geraldine Ford  <a href="mailto:gford@nfcaa.org">gford@nfcaa.org</a></p> <p><b>Robert F. Kennedy Center, Emergency Services Center</b>  1133 Ionia Street  Jacksonville, FL 32206  904-632-1461  Linda McGlocking  <a href="mailto:lmcglocking@nfcaa.org">lmcglocking@nfcaa.org</a></p>	Family Self-Sufficiency Program Community Action Emergency Assistance Housing Youth
<b>Escambia</b>	<p><b>Community Action Program Committee</b>  850-438-4021</p>	Education Assistance Emergency Services Program Employment Assistance Program Head Start Low-Income Home Energy Weatherization Program
<b>Flagler</b>	<p><b>NE FL Community Action Agency</b>  1003 East Moody Blvd.  Bunnell, FL 32110  386-313-2506  Emanuel Roberts  <a href="mailto:eroberts@nfcaa.org">eroberts@nfcaa.org</a></p>	Family Self-Sufficiency Program Community Action Emergency Assistance Housing Youth
<b>Franklin</b>	<p><b>Capital Area Community Action Agency</b>  850-875-4250</p>	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs
<b>Gadsden</b>	<p><b>Capital Area Community Action Agency</b>  850-875-4250</p>	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs



<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Gilchrist</b>	<b>Central FL Community Action Agency</b> 2606 N.W. 6th Street Gainesville, FL 32609	Emergency Assistance Family Self-Sufficiency Program Low-Income Home Energy Assistance Meals on Wheels Weatherization Assistance Program
<b>Glades</b>	<b>Lake Community Action Agency</b> 501 North Bay Street Eustis, FL 32726 352-357-5550	Summer Food Program for Children and Youth Energy Assistance Family Self Sufficiency Program Budgeting Workshops
<b>Gulf</b>	<b>Capital Area Community Action Agency</b> 850-875-4250	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs
<b>Hamilton</b>	<b>Veteran's Service Office</b> 1153 US Hwy 41 NW, Suite 16 Jasper, FL 32052 386-792-1272 Bo Beauchemin <a href="mailto:veteranserviceoffice@windstream.net">veteranserviceoffice@windstream.net</a> <b>Health Department</b> 209 SE Central Ave Jasper, FL 32052 386-792-1414	Assists Veterans Personal and Community Health Services Environmental Health Services
<b>Hardee</b>	<b>Manatee Community Action Agency</b> 302 Manatee Ave East Bradenton, FL 34208 941-827-0188	Behavior Intervention Program Speech Program Low Income Home Energy Program Family Self-Sufficiency Program Head Start Healthy Families Housing Counseling Poverty Simulation Weatherization Assistance Program
<b>Hendry</b>	<b>Bay Area Youth Services</b> 2930 Winkler Ave, Suite 103 B Ft. Myers, FL 33916 293-936-8666 Carol Ahlgren <a href="mailto:carol.ahlgren@baysflorida.org">carol.ahlgren@baysflorida.org</a>	Intensive Delinquent Diversion Services

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Hernando</b>	<b>Mid FL Community Services</b> 352-796-1425	Transportation Retired & Senior Volunteers Energy Assistance Senior Services Block Grant Family Visitation Center Children's Advocacy Center Head Start
<b>Highlands</b>	<b>The Agricultural and Labor Program</b> 863-956-3491 <a href="mailto:admin@ALPI.org">admin@ALPI.org</a>	Emergency Services Housing Transportation Vocational Training GED ESOL Literacy
<b>Hillsborough</b>	<b>Bay Area Youth Services</b> 1920 E. Hillsborough Ave. Tampa, FL 33610 813-628-8989 Carrie Rotella <a href="mailto:carrie.rotella@baysflorida.org">carrie.rotella@baysflorida.org</a>	Intensive Delinquency Diversion Services Prodigy Cultural Arts Program Parenting with Love and Limits
<b>Holmes</b>	<b>Tri-County Community Council</b> 301 N. Oklahoma Street Bonifay, FL 3245 850-547-3688 <a href="mailto:tricity@digitalexp.com">tricity@digitalexp.com</a>	Head Start Housing Food Support Health Care Assistance Transportation Loans and Savings Opportunities
<b>Indian River</b>	<b>Economic Opportunities Council of Indian River County</b> 1456 Old Dixie Highway Vero Beach, FL 32960 772-562-4177	Head Start Community Services

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Jackson</b>	<p><b>Area Agency on Aging for North FL</b>            5400 Cliff Street            Graceville, FL 32440            850-263-4650            2931 Optimist Drive            Marianna, FL 32446            850-482-5028            Abbie Burdeshaw  <a href="mailto:burdeshawa@elderaddairs.org">burdeshawa@elderaddairs.org</a></p> <p><b>Transportation Services</b>            3988 Old Cottondale Road            Marianna, FL 32448            850-482-7433</p> <p><b>Legal Services</b>            8 W. Jefferson Street, Suite 200            Quincy, FL 32351            850-875-9881</p>	provides information, referral and assistance to seniors, caregivers, professionals, and the general public
<b>Jefferson</b>	<p><b>Capital Area Community Action Agency</b>            850-997-8231</p>	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs
<b>Lafayette</b>	<p><b>Suwannee River Economic Council</b>            386-752-8727</p>	Social services organization
<b>Lake</b>	<p><b>Lake Community Action Agency</b>            501 North Bay Street            Eustis, FL 32726            352-357-5550</p>	Summer Food Program for Children and Youth Energy Assistance Family Self Sufficiency Program Budgeting Workshops
<b>Lee</b>	<p><b>Department of Human Services</b>            239-533-7900</p> <p><b>Bay Area Youth Services</b>            2930 Winkler Ave, Suite 103 B            Ft. Myers, FL 33916            293-936-8666            Carol Ahlgren  <a href="mailto:carol.ahlgren@baysflorida.org">carol.ahlgren@baysflorida.org</a></p>	Intensive Delinquent Diversion Services
<b>Leon</b>	<p><b>Capital Area Community Action Agency</b>            850-643-5113</p>	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Levy</b>	<b>Central FL Community Action Agency</b> 220 North Main Street, Suite C Gainesville, FL 32602 800-732-3018 <a href="mailto:cfcaa@afn.org">cfcaa@afn.org</a>	Emergency Assistance Housing Assistance Nutrition Family Self Sufficiency Program
<b>Liberty</b>	<b>Capital Area Community Action Agency</b> 850-643-5113	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs
<b>Madison</b>	<b>Suwannee River Economic Council</b> 386-752-8728	Social services organization
<b>Manatee</b>	<b>Community Action Agency</b> 941-827-0188 <b>Manatee Community Action Agency</b> 302 Manatee Ave East Bradenton, FL 34208 941-827-0188 <b>Bay Area Youth Services</b> 1750 17th Street, Building. H. Sarasota, FL 34234 941-952-5010	Behavior Intervention Program Speech Program Low Income Home Energy Program Family Self-Sufficiency Program Head Start Healthy Families Housing Counseling Poverty Simulation Weatherization Assistance Program Prodigy Cultural Arts Program Intensive Delinquent Diversion Services
<b>Marion</b>	<b>Central FL Community Action Agency</b> 352-732-3008 <a href="mailto:cfcaa@afn.org">cfcaa@afn.org</a> <b>Bay Area Youth Services</b> 1107 E. Silver Springs Blvd. #8 Ocala, FL 34470 352-622-2971	Emergency Assistance Housing Assistance Nutrition Family Self Sufficiency Program Intensive Delinquency Diversion Services

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Martin</b>	<b>The Agricultural and Labor Program</b> 863-956-3491 <a href="mailto:admin@ALPI.org">admin@ALPI.org</a> <b>St. Lucie County Housing and Community Services Department</b> 437 N. 7th Street Fort Pierce, FL 34950 772-462-1777	Emergency Services Housing Transportation Vocational Training GED ESOL Literacy Transportation Assistance Nutrition Program Emergency Food and Housing Homeless Prevention Programs
<b>Miami-Dade</b>	<b>Community Action Agency</b> 786-469-4600	Behavior Intervention Program Speech Program Low Income Home Energy Program Family Self-Sufficiency Program Head Start Healthy Families Housing Counseling Poverty Simulation Weatherization Assistance Program
<b>Monroe</b>	<b>Monroe County Board of County Commissioners</b> 1100 Simonton Street Key West, FL 33040 305-292-4573	Weatherization Services In-Home Services Special Needs Registry Nutrition Transportation
<b>Nassau</b>	<b>NE FL Community Action Agency</b> 1303 Jasmine Street Fernandina Beach, FL 32034 904-261-0801 Lisa Mohn <a href="mailto:lmohn@nfcaa.org">lmohn@nfcaa.org</a>	Family Self-Sufficiency Program Community Action Emergency Assistance Housing Youth
<b>Okaloosa</b>	<b>Tri-County Community Council</b> 302 N. Oklahoma Street Bonifay, FL 32425 850-547-3689 <a href="mailto:t.communitycouncil@mchsi.com">t.communitycouncil@mchsi.com</a>	Self Sufficiency Emergency Food and Shelter Low-Income Home Energy

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Okeechobee</b>	<b>Seminole Tribe of FL</b> 863-763-4128 <b>St. Lucie County Housing and Community Services Department</b> 437 N. 7th Street Fort Pierce, FL 34950 772-462-1777	Education Services Housing Department Health Department Tribal Library System Services Veteran's Building Transportation Assistance Nutrition Program Emergency Food and Housing Homeless Prevention Programs
<b>Orange</b>	<b>Youth and Family Services</b> 407-836-7429 <b>Bay Area Youth Services</b> Kirkman Commerce Center 773 S. Kirkman Road Suit 119 Orlando, FL 32811 407-522-4190	Prodigy Cultural Arts Program Intensive Delinquency Diversion Services
<b>Osceola</b>	<b>Bay Area Youth Services</b> Kirkman Commerce Center 773 S. Kirkman Road Suit 119 Orlando, FL 32811 407-522-4190	Prodigy Cultural Arts Program Intensive Delinquency Diversion Services
<b>Palm Beach</b>	<b>P.E.P.I. Head Start</b> 200 S.W. 9th Street <b>Community Action Agency</b> 810 Datura Street, Room 150 West Palm Beach, FL 33401 561-355-4727	Utility Assistance Pathway for Achieving Self Sufficiency Food and Nutrition Income Tax Assistance
<b>Pasco</b>	<b>Mid FL Community Services.</b> East Pasco 352-567-0533 West Pasco 727-845-7350 <b>Bay Area Youth Services</b> 25400 U.S. 19 N. Suite 250 Clearwater, FL 33763 727-726-5566 Amy Jacques <a href="mailto:amy.jaques@baysflorida.org">amy.jaques@baysflorida.org</a>	Transportation Retired & Senior Volunteers Energy Assistance Senior Services Block Grant Family Visitation Center Children's Advocacy Center Head Start Intensive Delinquency Diversion Services Prodigy Cultural Arts Program
<b>Pinellas</b>	<b>Bay Area Youth Services</b> 25400 U.S. 19 N. Suite 250 Clearwater, FL 33763 727-726-5566 Amy Jacques <a href="mailto:amy.jaques@baysflorida.org">amy.jaques@baysflorida.org</a>	Intensive Delinquency Diversion Services Prodigy Cultural Arts Program

County	Contact	Services Provided
<b>Polk</b>	<p><b>Polk County Opportunity Council</b>  450 W. Main Street  Bartow, FL 33830  941-533-0015</p> <p><b>PCOC Head Start</b>  941-533-0015</p> <p><b>Polk County Opportunity Council</b>  941-533-0015</p> <p><b>Bay Area Youth Services</b>  1831 N. Crystal Lake Drive  Lakeland, FL 33801  Dionisia Gonzolez 941-667-4701  x1209</p>	<p>Intensive Delinquency  Diversion Services  Prodigy Cultural Arts Program</p>
<b>Putnam</b>	<p><b>Northeast FL Community Action Agency</b>  820 Reid Street  Palatka, FL 32177  386-385-3954 x10  Lavonda Williams  <a href="mailto:Lwilliams@nfcaa.org">Lwilliams@nfcaa.org</a></p>	<p>Family Self-Sufficiency Program  Community Action  Emergency Assistance  Housing  Youth</p>
<b>Santa Rosa</b>	<p><b>Tri-county Community Action</b>  850-981-0036</p>	<p>Head Start  Housing  Food Support  Health Care Assistance  Transportation  Loans and Savings  Opportunities</p>
<b>Sarasota</b>	<p><b>The Salvation Army</b>  941-954-4673</p> <p><b>Manatee Community Action Agency</b>  302 Manatee Ave East  Bradenton, FL 34208  941-827-0188</p> <p><b>Bay Area Youth Services</b>  1750 17th Street, Building H.  Sarasota, FL 34234  Sandra Trieb 941-952-5010 x1201</p>	<p>Behavior Intervention Program  Speech Program  Low Income Home Energy  Program  Family Self-Sufficiency Program  Head Start  Healthy Families  Housing Counseling  Poverty Simulation  Weatherization Assistance  Program  Intensive Delinquent Diversion  Services  Prodigy Cultural Arts Program</p>

<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Seminole</b>	<b>Seminole County Community Assistance</b> 400 West Airport Boulevard Sanford, FL 32773 407-665-3363	Financial Assistance Prosecution Alternatives for Youth Committee on Aging
<b>St. Johns</b>	<b>NE FL Community Action Agency</b> 84 Lowder Street, Suite B Macclenny, FL 32063 904-259-4481 Alterial Baker <a href="mailto:abaker@nfcaa.org">abaker@nfcaa.org</a> 1300 Duval Street St. Augustine, FL 32084 904-824-0978 Vicky Elmore <a href="mailto:velmore@nfcaa.org">velmore@nfcaa.org</a>	Family Self-Sufficiency Program Community Action Emergency Assistance Housing Youth
<b>St. Lucie</b>	<b>St. Lucie County Housing and Community Services Department</b> 437 N. 7th Street Fort Pierce, FL 34950 772-462-1777	Transportation Assistance Nutrition Program Emergency Food and Housing Homeless Prevention Programs
<b>Sumter</b>	<b>Mid FL Community Services</b> 352-793-3114	Transportation Retired & Senior Volunteers Energy Assistance Senior Services Block Grant Family Visitation Center Children's Advocacy Center Head Start
<b>Suwannee</b>	<b>Comprehensive Community Services</b> 511 Gildkist Blvd SW Live Oak, FL 32064 386-362-7143	Adult Day Training Residential Habilitation Respite Care Transportation In-Home Support
<b>Taylor</b>	<b>Capital Area Community Action Agency</b> 940 Mamie Scott Drive Monticello, FL 32344 850-997-8231	Head Start Family Self Sufficient Programs Emergency Services Weatherization Programs



<b>County</b>	<b>Contact</b>	<b>Services Provided</b>
<b>Union</b>	<b>Central FL Community Action Agency</b> 2606 Northwest 6th Street Gainesville, FL 32609 352-373-7667	Emergency Assistance Housing Assistance Low-income home energy assistance Meals on Wheels Weatherization Assistance Program Family Self Sufficiency Program
<b>Volusia</b>	<b>Community Assistance Division</b> Deland 386-736-5956 x2976 Daytona Beach 386-254-4675 x47722	Health Care Responsibility Act Indigent Burial Summer Food Services Program Emergency/ Supportive Services Dental Referral Transportation Assistance
<b>Wakulla</b>	<b>Tri-County Community Action</b> 850-892-3615	Head Start Housing Food Support Health Care Assistance Transportation Loans and Savings Opportunities
<b>Walton</b>	<b>Bay Area Food Bank</b> 850-626-1332 <b>Caring and Sharing</b> 850-892-7656 <b>The Salvation Army DeFuniak Springs</b> 850-243-4531	Head Start Housing Food Support Health Care Assistance Transportation Loans and Savings Opportunities
<b>Washington</b>	<b>Tri-County Community Action</b> 850-638-4520 x28	Head Start Housing Food Support Health Care Assistance Transportation Loans and Savings Opportunities

## D-5: Agricultural Extension Offices

### **Alachua County**

2800 NE 39<sup>th</sup> Ave.  
Gainesville, FL 32609  
(352) 955-2402

<http://alachua.ifas.ufl.edu/>

### **Baker County**

1025 W Macclenny Ave.  
Macclenny, FL 32063  
(904) 259-3520

<http://baker.ifas.ufl.edu/>

### **Bay County**

2728 E. 14<sup>th</sup> St.  
Panama City, FL 32401  
(850) 784-6105

<http://bay.ifas.ufl.edu/>

### **Bradford County**

2266 N. Temple Ave.  
Starke, FL 32091  
(904) 966-6224

<http://bradford.ifas.ufl.edu/>

### **Brevard County**

3695 Lake Dr.  
Cocoa, FL 32926  
(321) 633-1702

<http://brevard.ifas.ufl.edu/>

### **Broward County**

3245 College Ave.  
Davie, FL 33314  
(954) 357-5270

<http://www.broward.org/parks/extension/>

### **Calhoun County**

20816 Central Ave E, #1  
Blountstown, FL 32424  
(850) 674-8323

<http://calhoun.ifas.ufl.edu/>

### **Charlotte County**

25550 Harbor View Rd  
#3  
Port Charlotte, FL 33980  
(941) 764-4340

<http://charlotte.ifas.ufl.edu/>

### **Citrus County**

3650 W Sovereign Path  
Suite 1  
Lecanto, FL 34461  
(352) 527-5700

[http://citruscountyfl.org/commserv/extension/extension\\_services.htm](http://citruscountyfl.org/commserv/extension/extension_services.htm)

### **Clay County**

2463 State Road 16 West  
PO Box 278  
Green Cove Springs, FL  
32043  
(904) 284-6355  
(904) 269-6355

<http://clay.ifas.ufl.edu/>

### **Collier County**

14700 Immokalee Rd.  
Naples, FL 34120  
(239) 353-4244

<http://collier.ifas.ufl.edu>

### **Columbia County**

164 SW Mary Ethel Lane  
Lake City, FL 32025  
(386) 752-5384

<http://columbia.ifas.ufl.edu/>

### **Dade County**

18710 SW 288 St.  
Homestead, FL 33030  
(305) 248-3311

<http://miami-dade.ifas.ufl.edu/>

### **De Soto County**

2150 NE Roan St.  
Arcadia, FL 34266-5025  
(863) 993-4846

<http://desoto.ifas.ufl.edu>

### **Dixie County**

99 NE 121 Street  
Cross City, FL 32628  
(352) 498-1237

<http://dixie.ifas.ufl.edu/>

### **Duval County**

1010 N. McDuff Ave.  
Jacksonville, FL 32254  
(904) 387-8850

<http://duval.ifas.ufl.edu/>

### **Escambia County**

3740 Stefani Road  
Cantonment, FL 32533  
(850) 475-5230

<http://escambia.ifas.ufl.edu/>

**Flagler County**

150 Sawgrass Rd.  
Bunnell, FL 32110  
(386) 437-7464  
<http://www.flaglercounty.org/index.aspx?nid=110>

**Franklin County**

66 Fourth St.  
Apalachicola, FL 32320  
(850) 653-9337  
<http://franklin.ifas.ufl.edu/>

**Gadsden County**

2140 W. Jefferson St.  
Quincy, FL 32351  
(850) 875-7255  
<http://gadsden.ifas.ufl.edu/>

**Gilchrist County**

125 East Wade St.  
Trenton, FL 32693  
(352) 463-3174  
<http://gilchrist.ifas.ufl.edu/>

**Glades County**

900 US Hwy 27 SW  
Moore Haven, FL 33471  
(863) 946-0244  
<http://glades.ifas.ufl.edu>

**Gulf County**

200 North 2<sup>nd</sup> St.  
Wewahitchka, FL 32465  
(850) 639-3200  
<http://gulf.ifas.ufl.edu/>

**Hamilton County**

1143 NW US Hwy 41  
Jasper, FL 32052-5856  
(386) 792-1276  
<http://hamilton.ifas.ufl.edu/>

**Hardee County**

507 Civic Center Dr.  
Wauchula, FL 33873-9460  
(863) 773-2164  
<http://hardee.ifas.ufl.edu>

**Hendry County**

1085 Pratt Blvd.  
Dallas B Townsend  
Agricultural Center  
Labelle, FL 33935  
(863) 674-4092  
<http://hendry.ifas.ufl.edu>

**Hernando County**

1653 Blaise Dr.  
Brooksville, FL 34601  
(352) 754-4433  
<http://extension.hernandocounty.us/>

**Highlands County**

4509 George Blvd.  
Sebring, FL 33875  
(863) 402-6540  
<http://highlands.ifas.ufl.edu/>

**Hillsborough County**

5339 South CR 579  
Seffner, FL 33584  
(813) 744-5519  
<http://hillsborough.ifas.ufl.edu/>

**Holmes County**

1169 E. Hwy 90  
Bonifay, FL 32425  
(850) 547-1108  
<http://holmes.ifas.ufl.edu>

**Indian River County**

1028 20 Place, Suite D  
Vero Beach, FL 32960  
(772) 770-5030  
<http://indian.ifas.ufl.edu>

**Jackson County**

2741 Pennsylvania  
Avenue, Suite 3  
Marianna, FL 32448  
(850) 482-9620  
<http://jackson.ifas.ufl.edu/>

**Jefferson County**

275 N. Mulberry St.  
Monticello, FL 32344  
(850) 342-0187  
<http://jefferson.ifas.ufl.edu/>

**Lafayette County**

176 SW Community  
Circle, Suite D  
Mayo, FL 32066-4000  
(386) 294-1279  
<http://lafayette.ifas.ufl.edu/>

**Lake County**

1951 Woodlea Rd.  
Tavares, FL 32778  
(352) 343-4101  
<http://lake.ifas.ufl.edu/>

**Lee County**

3406 Palm Beach Blvd.  
Ft. Myers, FL 33916-3736  
(239) 533-4327  
<http://lee.ifas.ufl.edu/>

**Leon County**

615 Paul Russell Rd.  
Tallahassee, FL 32301-7060  
(850) 606-5203  
<http://leon.ifas.ufl.edu/>

**Levy County**

625 N Hathaway Ave.,  
Alt. 27  
Bronson, FL 32621  
(352) 486-5131  
<http://levy.ifas.ufl.edu/>

**Liberty County**

10405 NW Theo Jacobs  
Way  
Bristol, FL 32321  
(850) 643-2229  
<http://liberty.ifas.ufl.edu>

**Madison County**

184 College Loop  
Madison, FL 32340-1426  
(850) 973-4138  
<http://madison.ifas.ufl.edu>  
[u/](http://madison.ifas.ufl.edu)

**Manatee County**

1303 17<sup>th</sup> St. West  
Palmetto, FL 34221  
(941) 722-4524  
<http://manatee.ifas.ufl.edu>  
[u/](http://manatee.ifas.ufl.edu)

**Marion County**

2232 NE Jacksonville Rd.  
Ocala, FL 34470  
(352) 671-8400  
[http://www.marioncountyfl.org/CountyExtension/Extension\\_default.aspx](http://www.marioncountyfl.org/CountyExtension/Extension_default.aspx)

**Martin County**

2614 SE Dixie Hwy  
Stuart, FL 34996  
(772) 288-5654  
<http://martin.ifas.ufl.edu>

**Monroe County**

1100 Simonton St. #2-260  
Key West, FL 33040  
(305) 292-4501  
<http://monroe.ifas.ufl.edu>  
[u/](http://monroe.ifas.ufl.edu)

**Nassau County**

Callahan Office  
543350 US Hwy 1  
Callahan, FL 32011-6486  
(904) 879-1019

Yulee Office  
86026 Pages Dairy Rd.  
Yulee, FL 32097  
(904) 491-7340  
<http://nassau.ifas.ufl.edu>

**Okaloosa County**

5479 Old Bethel Rd.  
Crestview, FL 32536  
(850) 689-5850/ 729-1400 ext. 5850  
<http://okaloosa.ifas.ufl.edu>  
[du/](http://okaloosa.ifas.ufl.edu)

**Okeechobee County**

458 Hwy 98 North  
Okeechobee, FL 34972  
(863) 763-6469  
<http://okeechobee.ifas.ufl.edu/>

**Orange County**

6021 South Conway Rd.  
Orlando, FL 32812-3604  
(407) 254-9200  
<http://orange.ifas.ufl.edu>

**Osceola County**

1921 Kissimmee Valley  
Kissimmee, FL 34744  
(321) 697-3000  
<http://osceola.ifas.ufl.edu>  
[u/](http://osceola.ifas.ufl.edu)

**Palm Beach County**

559 N Military Trail  
W Palm Beach, FL 33415  
(561) 233-1700  
<http://www.pbcgov.com/coextension/>

**Pasco County**

Pasco Cty Fairgrounds  
36702 State Road 52  
Dade City, FL 33525  
(352) 518-0156  
(800) 368-2411  
<http://pasco.ifas.ufl.edu/>

**Pinellas County**

12520 Ulmerton Rd.  
Largo, FL 33774  
(727) 582-2100  
<http://pinellas.ifas.ufl.edu>  
[u/](http://pinellas.ifas.ufl.edu)

**Polk County**

1702 Highway 17-98 S  
Bartow, FL 33830  
(863) 519-8677  
<http://polk.ifas.ufl.edu/>

**Putnam County**

111 Yelvington Rd. Ste. 1  
East Palatka, FL 32131  
(386) 329-0318  
<http://putnam.ifas.ufl.edu>  
[u/](http://putnam.ifas.ufl.edu)

**St. Johns County**

3125 Agricultural Ctr Dr  
St. Augustine, FL 32092  
(904) 209-0430  
<http://stjohns.ifas.ufl.edu>

**St. Lucie County**

8400 Picos Rd. Ste. 101  
Fort Pierce, FL 34945  
(772) 462-1660  
<http://stlucie.ifas.ufl.edu>

**Santa Rosa County**

6263 Dogwood Dr.  
Milton, FL 32570  
(850) 623-3868/ 932-9047  
<http://santarosa.ifas.ufl.edu/>

**Sarasota County**

6700 Clark Rd.  
Twin Lakes Park  
Sarasota, FL 34241  
(941) 861-5000  
<http://sarasota.ifas.ufl.edu/>

**Seminole County**

250 W County Home Rd.  
Sanford, FL 32773  
(407) 665-5560  
<http://www.seminolecountyfl.gov/extensionservices/index.aspx>

**Sumter County**

7620 State Rd 471 Ste 2  
Bushnell, FL 33513  
(352) 793-2728  
<http://sumter.ifas.ufl.edu>

**Suwannee County**

1302 11<sup>th</sup> St. SW  
Live Oak, FL 32064  
(386) 632-2771  
<http://suwannee.ifas.ufl.edu/>

**Taylor County**

203 Forest Park Drive  
Perry, FL 32348-6340  
(850) 838-3508  
<http://taylor.ifas.ufl.edu/>

**Union County**

25 NE 1<sup>st</sup> St.  
Lake Butler, FL 32054  
(386) 496-2321  
<http://union.ifas.ufl.edu/>

**Volusia County**

3100 E. New York Ave.  
Deland, FL 32724  
Volusia (386) 822-5778  
Daytona (386) 257-6012  
New Smyrna Beach (386) 423-3368  
<http://volusia.org/extension/>

**Wakulla County**

84 Cedar Ave.  
Crawfordville, FL 32327  
(850) 926-3931  
<http://wakulla.ifas.ufl.edu/>

**Walton County**

732 N 9 Street  
DeFuniak Springs, FL  
32433-3804  
(850) 892-8172  
Coastal Branch (by appt)  
70 Logan Lane  
Santa Rosa Bch, FL 32459  
(850) 231-0246  
<http://walton.ifas.ufl.edu>

**Washington County**

1424 Jackson Ave. Ste. A  
Chipley, FL 32428-1620  
(850) 638-6180  
<http://washington.ifas.ufl.edu/>

## D-6: Fatherhood Programs

### **Alachua County**

Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690

Family Preservation  
1731 NW 6th St Ste 1  
Gainesville, FL 32609  
(352) 213-6561

### **Baker County**

Northeast FL Healthy  
Start Coalition, Inc.  
644 Cesery Blvd Ste 210  
Jacksonville, FL 32211  
(904) 723-5422

### **Bay County**

Gulf Coast Comm. College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

### **Bradford County**

Peaceful Paths  
501 W Washington Street  
Starke, FL 32091  
(904) 966-6878  
(800) 393-7233

### **Brevard County**

Yellow Umbrella  
4680 Lipscomb St, Suite  
10-H  
Palm Bay, FL 32905  
(321) 433-3570

Yellow Umbrella  
4087 S. Hwy US1, Suite 1  
Rockledge, FL 32955  
(321) 723-2927

### **Broward County**

Hollywood Memorial  
Regional Hospital  
Esther L Grossman Ctr  
4320 Sheridan St.  
Hollywood, FL 33021  
(954) 265-5930

Parents Without Partners  
South Broward #125  
P.O. Box 245094  
Pembroke Pines, FL  
33024  
(954) 456-5537

### **Calhoun County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

Gulf Coast Comm College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

### **Charlotte County**

Phoenix Institute  
333 NW 70th Ave # 205  
Ft Lauderdale, FL 33317  
(941) 992-5773

### **Citrus County**

Growing Well Family  
20114 E Pennsylvania  
Ave  
Dunnellon, FL 34432  
(352) 465-2444

### **Clay County**

Belmont Head Start  
305 Idlewild Avenue  
Green Cove Springs, FL  
(904) 682.7035

### **Collier County**

Phoenix Institute  
333 NW 70th Ave # 205  
Ft Lauderdale, FL 33317  
(941) 992-5773

### **Columbia County**

Northeast FL Healthy  
Start Coalition, Inc.  
644 Cesery Blvd Ste 210  
Jacksonville, FL 32211  
(904) 723-5422

Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690  
(352) 377-8255

Family Preservation  
Services  
1731 NW 6th St Ste 1  
Gainesville, FL 32609  
(352) 213-6561

Peaceful Paths  
501 W Washington Street  
Starke, FL 32091  
(904) 966-6878

### **Desoto County**

Center for Growth &  
Development, Inc.  
3277 D Fruitville Rd #1  
Sarasota, FL 34237  
(941) 953-9556

Sarasota Memorial  
Hospital  
1700 S. Tamiami Trail  
Sarasota, FL 34239  
(941) 917-1700

Children First  
1723 N. Orange Avenue  
Sarasota, FL 34234  
(941) 953-5507

Family Preservation  
1748 Independence Blvd,  
Sarasota, FL 34234  
(941) 359-1927

**Dixie County**  
Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690  
(352) 377-8255

Family Preservation  
Services  
1731 NW 6th Street. Se 1  
Gainesville, FL 32609  
(352) 213-6561

**Duval County**  
The Azalea Project  
157 E. 8th St, Suite 119  
Jacksonville, FL 32206  
(904) 359-2520

Project SOS  
6850 Belfort Oaks Place  
Jacksonville, FL 32216  
(904) 279-0870

Parents Fair Share  
421 W Church St  
Jacksonville, FL 32202  
(904) 798-4720

Shands Jacksonville  
Medical Center  
655 W. 8th St.  
Jacksonville, FL 32209  
(904) 244-4843

Jacksonville Urban  
League  
903 W. Union Street  
Jacksonville, FL 32204  
(904) 356-8336

**Escambia County**  
Children's Home Society  
1300 N. Palafox Street,  
Suite 103  
Pensacola, FL 32501  
(850) 266-2700

**Flagler County**  
Flagler Hospital  
400 Health Park Blvd  
St. Augustine, FL 32086  
(904) 819-4356

**Franklin County**  
Gulf Coast Comm College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Gadsden County**  
Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Gilchrist County**  
Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690

Family Preservation  
1731 NW 6th St. Ste 1  
Gainesville, FL 32609  
(352) 213-6561

**Glades County**  
Be The OAK  
P.O. Box #1444  
W Palm Beach, FL 33402  
(888) 784-3625

The Gathering  
717 Prosperity Farms Rd  
N Palm Beach, FL 33408  
(561) 622-4913

Good Samaritan Medical  
Center  
1309 North Flagler Blvd.  
W Palm Beach, FL 33401  
(877) 725-0444

Parents Without Partners  
P.O. Box 541943  
Lake Worth, FL 33454  
(561) 963-9557

St. Mary's Medical Center  
901 45th Street  
W Palm Beach, FL 33407  
(561) 882-9100

Family Preservation  
1860 Old Okeechobee Rd  
W Palm Beach, FL 33409  
(561) 683-4778

**Gulf County**  
Gulf Coast Comm College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Hamilton County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Hardee County**

Family Preservation  
Services  
2180 Maravilla Lane  
Fort Myers, FL, 33901  
(239) 332-8009

Child Abuse Council,  
Nurturing Fathers  
3108 West Azeele Street  
Tampa, FL 33609  
(813) 673-4646 Ext. 229

Gulf Coast Jewish Family  
and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Fathers Resource and  
Networking Center  
3108 W. Azeele Street  
Tampa, FL 33609  
(813) 356-1293

Family Support and  
Resource Center  
1277 Kingsway Road  
Brandon, FL 33510  
(813) 740-4634

Family Support and  
Resource Center  
7520 W. Waters Ave.,  
Suite 8  
Tampa, FL 33615  
(813) 356-1703

Family Support and  
Resource Center  
1002 E. Palm Ave.  
Tampa, FL 33605  
(813) 204-1741

Family Support and  
Resource Center  
1401-A E. Fowler Ave.  
Tampa, FL 33612  
(813) 558-1877

Family Support and  
Resource Center  
3030 E. College Ave.  
Ruskin, FL 33570  
(813) 641-5600

Family Preservation  
Services  
10150 Highland Manor  
Drive, Suite 200  
Tampa FL, 33610  
(813) 314-2141

**Hendry County**

Be The OAK  
P.O. Box #1444  
West Palm Beach, FL  
33402  
(888) 784-3625

The Gathering  
717 Prosperity Farms Rd  
N Palm Beach, FL 33408  
(561) 622-4913

Good Samaritan Medical  
Center  
1309 North Flagler Blvd.  
W Palm Beach, FL 33401  
(877) 725-0444

Parents Without Partners  
P.O. Box 541943  
Lake Worth, FL 33454  
(561) 963-9557

St. Mary's Medical Center  
901 45th Street  
W Palm Beach, FL 33407  
(561) 882-9100

Family Preservation  
Services  
1860 Old Okeechobee  
Road, Suite 509  
W Palm Beach, FL 33409  
(561) 683-4778

Phoenix Institute  
333 Nw 70th Ave #205  
Ft Lauderdale, FL 33317  
(941) 992-5773

**Hernando County**

Gulf Coast Jewish Family  
and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

**Highlands County**

Center for Growth &  
Development, Inc.  
3277 D Fruitville Rd #1  
Sarasota, FL 34237  
(941) 953-9556

Sarasota Memorial  
Hospital  
1700 S. Tamiami Trail  
Sarasota, FL 34239  
(941) 917-1700

Children First  
1723 N. Orange Avenue  
Sarasota, FL 34234  
(941) 953-5507



Family Preservation  
1748 Independence Blvd,  
Suite E7  
Sarasota, FL 34234  
(941) 359-1927

**Hillsborough County**

Nurturing Fathers  
Program  
3108 West Azeele Street  
Tampa, FL 33609  
(813) 673-4646 Ext. 229

Gulf Coast Jewish Family  
and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Fathers Resource and  
Networking Center  
3108 W. Azeele Street  
Tampa, FL 33609  
(813) 356-1293

Family Support and  
Resource Center  
1277 Kingsway Road  
Brandon, FL 33510  
(813) 740-4634

Family Support and  
Resource Center  
7520 W. Waters Ave.,  
Suite 8  
Tampa, FL 33615  
(813) 356-1703

Family Support and  
Resource Center  
1002 E. Palm Ave.  
Tampa, FL 33605  
(813) 204-1741

Family Support and  
Resource Center  
1401-A E. Fowler Ave.  
Tampa, FL 33612  
(813) 558-1877

Family Support and  
Resource Center  
3030 E. College Ave.  
Ruskin, FL 33570  
(813) 641-5600

Family Preservation  
Services  
10150 Highland Manor  
Drive, Suite 200  
Tampa FL, 33610  
(813) 314-2141

**Holmes County**

Gulf Coast Comm College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Indian River County**

Exchange Club for the  
Prevention of Child  
Abuse – Responsible  
Fathering  
3525 W. Midway Road  
Fort Pierce, FL 34981  
(772) 465-6011

**Jackson County**

Gulf Coast Comm College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Jefferson County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Lafayette County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Lake County**

Orange County Healthy  
Start Coalition  
Various locations  
Orlando, FL  
(407) 254-6822

Parents Without Partners  
P.O. Box 770895  
Orlando, FL 32877-0895  
(407) 888-0618

LINOS - David Gillen  
400 W Robinson St  
#S609  
Orlando, FL 32801-1782  
(407) 245-0103

Young Fathers of C. FL  
511 West South Street  
Orlando, FL 32805  
(407) 423-9400

Be The OAK  
P.O. Box #1444  
W Palm Beach, FL 33402  
(888) 784-3625

**Lee County**

Phoenix Institute  
333 Nw 70th Ave # 205  
Fort Lauderdale,  
FL 33317  
(941) 992-5773

**Leon County**

FL Commission on  
Responsible Fatherhood  
111 N Gadsden St Ste 200  
Tallahassee, FL 32301  
(850) 488-4952

FL Parents and Children  
927 Caraway St.  
Tallahassee, FL 32308  
(850) 228-6158

Fatherhood Initiative  
Project Child Support  
2110 S Adams St # E  
Tallahassee, FL 32301  
(850) 847-0066

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Levy County**

Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690  
(352) 377-8255

Growing Well Family  
Behavioral Services  
20114 E Pennsylvania  
Ave  
Dunnellon, FL 34432  
(352) 465-2444

**Liberty County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Madison County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Manatee County**

Family Preservation  
Services  
2180 Maravilla Lane  
Fort Myers, FL, 33901  
(239) 332-8009

**Marion County**

Growing Well Family  
Behavioral Services  
20114 E Pennsylvania  
Ave.  
Dunnellon, FL 34432  
(352) 465-2444

**Martin County**

Exchange Club for  
Prevention of Child  
Abuse: Responsible  
Fathering  
3525 W. Midway Road  
Fort Pierce, FL 34981  
(772) 465-6011

**Miami-Dade County**

South Dade Alliance for  
Promoting Responsible  
Fatherhood  
240 N. Krome Avenue  
Homestead, FL 33033  
(305) 245-7288

Gulf Coast Jewish Family  
and Community Services:  
Non-Custodial Parents  
Program Main Office  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Parents without Partners  
Southwest Miami #835  
P.O. Box 161386  
Miami, FL 33116-1386  
(305) 251-2819

**Monroe County**

South Dade Alliance for  
Promoting Responsible  
Fatherhood  
240 N. Krome Avenue  
Homestead, FL 33033  
(305) 245-7288

Gulf Coast Jewish Family  
and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Parents without Partners  
P.O. Box 161386  
Miami, FL 33116-1386  
(305) 251-2819

**Nassau County**

The Azalea Project  
157 E. 8th St, Suite 119  
Jacksonville, FL 32206  
(904) 359-2520

Project SOS  
6850 Belfort Oaks Place  
Jacksonville, FL 32216  
(904) 279-0870

Parents Fair Share  
421 W Church St  
Jacksonville, FL 32202  
(904) 798-4720

Shands Jacksonville  
Medical Center  
655 W. 8th St.  
Jacksonville, FL 32209  
(904) 244-4843

Jacksonville Urban League  
903 W. Union Street  
Jacksonville, FL 32204  
(904) 356-8336

**Okaloosa County**

Children's Home Society  
1300 N. Palafox Street,  
Suite 103  
Pensacola, FL 32501  
(850) 266-2700

**Okeechobee County**

Family Support and Resource Center  
1277 Kingsway Road  
Brandon, FL 33510  
(813) 740-4634

**Orange County**

Orange County Healthy Start Coalition  
Orlando, FL  
(407) 254-6822

Parents Without Partners  
P.O. Box 770895  
Orlando, FL 32877-0895  
(407) 888-0618

LINOS - David Gillen  
400 West Robinson St,  
Ste S609  
Orlando, FL 32801-1782  
(407) 245-0103

Young Fathers of Cent. FL  
511 West South Street  
Orlando, FL 32805  
(407) 423-9400

Be The OAK  
P.O. Box #1444  
W Palm Beach, FL 33402  
(888) 784-3625

**Osceola County**

Orange County Healthy Start Coalition  
Various locations  
Orlando, FL  
(407) 254-6822

Parents Without Partners  
P.O. Box 770895  
Orlando, FL 32877-0895  
(407) 888-0618

LINOS - David Gillen  
400 W Robinson St, #609  
Orlando, FL 32801-1782  
(407) 245-0103

Young Fathers of Cent. FL  
511 West South Street  
Orlando, FL 32805  
(407) 423-9400

Responsible Fathering  
3525 W. Midway Road  
Fort Pierce, FL 34981  
(772) 465-6011

**Palm Beach County**

Be The OAK  
P.O. Box #1444  
West Palm Beach, FL 33402  
(888) 784-3625

The Boca Men's Council  
Locations vary  
Contact Anthony Scott at  
(954) 428-2074

The Gathering  
717 Prosperity Farms Rd  
N Palm Beach, FL 33408  
(561) 622-4913

Good Samaritan Medical Center  
1309 North Flagler Blvd.  
W Palm Beach, FL 33401  
(877) 725-0444

Parents Without Partners  
P.O. Box 541943  
Lake Worth, FL 33454  
(561) 963-9557

St. Mary's Medical Center  
901 45th Street  
W Palm Beach, FL 33407  
(561) 882-9100

Family Preservation Services  
1860 Old Okeechobee Road, Suite 509  
W Palm Beach, FL 33409  
(561) 683-4778

**Pasco County**

Gulf Coast Jewish Family and Community Services:  
Non-Custodial Parents Program Main Office  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

**Pinellas County**

Gulf Coast Jewish Family and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Morton Plant Mease  
Health Center  
300 Pinellas  
Clearwater, FL 33756  
(727) 462-7743

Men International  
Ken Pangborn  
3980 Hill Circle  
Palm Harbor, FL 34684  
(727) 786-6911

Pinellas County Urban  
League Headquarters  
333 31st Street North  
St. Petersburg, FL 33713  
(727) 327-2081

Men International  
3980 Orchard Hill Dr  
Palm Harbor, FL 34684  
(813) 786-6911

**Polk County**

Nurturing Fathers  
Program  
3108 West Azeele Street  
Tampa, FL 33609  
(813) 673-4646 Ext. 229

Gulf Coast Jewish Family  
and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Fathers Resource and  
Networking Center  
3108 W. Azeele Street  
Tampa, FL 33609  
(813) 356-1293

Family Support and  
Resource Center  
1277 Kingsway Road  
Brandon, FL 33510  
(813) 740-4634

Family Support and  
Resource Center  
7520 W. Waters Ave. #8  
Tampa, FL 33615  
(813) 356-1703

Family Support and  
Resource Center  
1002 E. Palm Ave.  
Tampa, FL 33605  
(813) 204-1741

Family Support and  
Resource Center  
1401-A E. Fowler Ave.  
Tampa, FL 33612  
(813) 558-1877

Family Support and  
Resource Center  
3030 E. College Ave.  
Ruskin, FL 33570  
(813) 641-5600

Family Preservation  
10150 Highland Manor  
Dr, Suite 200  
Tampa FL, 33610  
(813) 314-2141

**Putnam County**

Peaceful Paths  
2100 NW 53rd Ave  
Gainesville, FL 32652  
(352) 377-5690

Family Preservation  
1731 NW 6th St Ste 1  
Gainesville, FL 32609  
(352) 213-6561

Peaceful Paths  
501 W Washington Street  
Starke, FL 32091  
(904) 966-6878  
(800) 393-7233

Belmont Head Start  
305 Idlewild Avenue  
Green Cove Springs, FL  
(904) 682-7035

Flagler Hospital  
400 Health Park Blvd  
St. Augustine, FL 32086  
(904) 819-4356

Growing Well Family  
Behavioral Services  
20114 E Pennsylvania  
Dunnellon, FL 34432  
(352) 465-2444

**Santa Rosa County**

Children's Home Society  
1300 N. Palafox Street,  
Suite 103  
Pensacola, FL 32501  
(850) 266-2700

**Sarasota County**

Center for Growth &  
Development, Inc.  
3277 D Fruitville Rd #1  
(941) 953-9556

Sarasota Memorial  
Hospital  
1700 S. Tamiami Trail  
Sarasota, FL 34239  
(941) 917-1700

Children First  
1723 N. Orange Avenue  
Sarasota, FL 34234  
(941) 953-5507

Family Preservation  
1748 Independence Blvd,  
Suite E7  
Sarasota, FL 34234  
(941) 359-1927

**Seminole County**

Family Preservation  
2500 West Lake Mary  
Blvd, Suite 107  
Lake Mary, FL 32746  
(407) 688-0088

**St. Lucie County**

Responsible Fathering  
3525 W. Midway Road  
Fort Pierce, FL 34981  
(772) 465-6011

Parents Without Partners  
P.O. Box 9345  
Port St. Lucie, FL 34985  
(954) 484-6484

Family Preservation  
Services  
121 N 2nd St, Ste 301  
Ft. Pierce, FL 34950  
(772) 595-3773

**St. Johns County**

The Azalea Project  
157 E. 8th Street, Ste 119  
Jacksonville, FL 32206  
(904) 359-2520

Project SOS  
6850 Belfort Oaks Place  
Jacksonville, FL 32216  
(904) 279-0870

Parents Fair Share  
421 W Church St  
Jacksonville, FL 32202  
(904) 798-4720

Shands Jacksonville  
Medical Center  
655 W. 8th St.  
Jacksonville, FL 32209  
(904) 244-4843

Jacksonville Urban  
League  
903 W. Union Street  
Jacksonville, FL 32204  
(904) 356-8336

Flagler Hospital  
400 Health Park Blvd  
St. Augustine, FL 32086  
(904) 819-4356

Belmont Head Start  
305 Idlewild Avenue  
Green Cove Springs, FL  
(904) 682-7035

**Sumter County**

Gulf Coast Jewish Family  
and Community Services  
14041 Icot Boulevard  
Clearwater, FL 33760  
(727) 479-1800

Growing Well Family  
Behavioral Services  
20114 E Pennsylvania  
Dunnellon, FL 34432  
(352) 465-2444

**Suwannee County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Taylor County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Union County**

Peaceful Paths  
501 West Washington  
Street  
Starke, FL 32091  
(904) 966-6878  
(800) 393-7233

**Volusia County**

Flagler Hospital  
400 Health Park Blvd  
St. Augustine, FL 32086  
(904) 819-4356

Yellow Umbrella  
Woodlake Office Park  
4680 Lipscomb Street,  
Suite 10-H  
Palm Bay, FL 32905  
(321) 433-3570

Yellow Umbrella  
Victorian Village  
4087 S. Hwy US1, Suite 1  
Rockledge, FL 32955  
(321) 723-2927

Family Preservation  
2500 West Lake Mary  
Blvd, Suite 107  
Lake Mary, FL 32746  
(407) 688-0088

Growing Well Family  
Behavioral Services  
20114 E Pennsylvania  
Dunnellon, FL 34432  
(352) 465-2444

**Wakulla County**

Living Stones  
604 Eugenia Street  
Tallahassee, FL 32310  
(850) 765-0320

**Walton County**

Gulf Coast Community College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

**Washington County**

Gulf Coast Community College  
5230 W Highway 98  
Panama City, FL 32401  
(850) 769-1551

## D-7: Big Brother/Big Sister Mentorship Programs

### **Alachua County**

1155 NW 13th St.  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

### **Baker County**

3100 University Blvd 120  
Jacksonville, FL 32216  
(904) 727-9797  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

### **Bay County**

1137 Harrison Ave.  
Panama City, FL 32401  
(850) 763-5437  
[www.bbbsnwfl.org/index.asp](http://www.bbbsnwfl.org/index.asp)

### **Bradford County**

3100 University Blvd 120  
Jacksonville, FL 32216  
(904) 727-9797  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

### **Brevard County**

807 S. Orlando Ave, Ste L  
Winter Park, FL 32789  
(407) 478-2996  
[www.bbbscfl.org](http://www.bbbscfl.org)

### **Broward County**

4101 Ravenswood Rd  
Suite 226  
Ft Lauderdale, FL 33312  
(954) 584-9990  
[www.bbbsbroward.org](http://www.bbbsbroward.org)

500 Australian Ave #644  
W Palm Beach, FL 33401  
(772) 283-8373  
[www.mentorbig.org](http://www.mentorbig.org)

Interamerican Plaza 701  
SW 27th Ave - Suite 800  
Miami, FL 33135-3026  
(305) 644-0066  
[www.wementor.org](http://www.wementor.org)

### **Calhoun County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-BigSisters.org](http://www.BigBrothers-BigSisters.org)

### **Charlotte County**

101 W Venice Ave Ste 34  
Venice, FL 34285  
(941) 488-4009  
[www.bbbsun.org](http://www.bbbsun.org)

### **Citrus County**

701 White Blvd., Suite A  
Inverness, FL 34453  
(352) 344-0400  
[www.bbbspc.org](http://www.bbbspc.org)

### **Clay County**

3100 University Blvd. S.  
Jacksonville, FL 32216  
(904) 673-6829  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

### **Collier County**

101 W Venice Ave Ste 34  
Venice, FL 34285  
(941) 488-4009  
[www.bbbsun.org](http://www.bbbsun.org)

### **Columbia County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

### **De Soto County**

DeSoto Cty Middle School  
420 East Gibson Street  
Arcadia, FL 34266  
(941) 488-4009  
[www.bbbsun.org](http://www.bbbsun.org)

### **Dixie County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

### **Duval County**

3100 University Blvd 120  
Jacksonville, FL 32216  
(904) 727-9797  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

### **Escambia County**

1149 Creighton Rd, Ste 1  
Pensacola, FL 32504  
(850) 433-5437  
[www.bbbsnwfl.org](http://www.bbbsnwfl.org)

### **Flagler County**

3100 University Blvd. S.  
Jacksonville, FL 32216  
(386) 956-3287  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

### **Franklin County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-BigSisters.org](http://www.BigBrothers-BigSisters.org)

### **Gadsden County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-BigSisters.org](http://www.BigBrothers-BigSisters.org)

**Gilchrist County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

**Glades County**

101 W Venice Ave, Ste 34  
Venice, FL 34285  
(941) 488-4009  
[www.bbbsun.org](http://www.bbbsun.org)

**Gulf County**

1137 Harrison Ave.  
Panama City, FL 32401  
(850) 433-5437  
[www.bbbsnwfl.org](http://www.bbbsnwfl.org)

**Hamilton County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

**Hardee County**

279 US 27 North  
Sebring, FL 33870  
(863) 402-9007  
[www.bbbsun.org](http://www.bbbsun.org)

**Hendry County**

101 W Venice Ave Ste 34  
Venice, FL 34285  
(941) 488-4009  
[www.bbbsun.org](http://www.bbbsun.org)

**Hernando County**

15120 County Line Road  
Spring Hill, FL 34610  
(352) 684-7904  
[www.bbbspc.org](http://www.bbbspc.org)

2408 Commercial Way  
Spring Hill, FL  
(352) 684-7904  
[www.bbbspc.org](http://www.bbbspc.org)

**Highlands County**

279 US 27 North  
Sebring, FL 33870  
(863) 402-9001  
[www.bbbsun.org](http://www.bbbsun.org)

**Hillsborough County**

711 S Dale Mabry Suite  
300  
Tampa, FL 33609  
(813) 769-3630  
[www.bbbsfl.org](http://www.bbbsfl.org)

4508 Oak Fair Boulevard,  
Ste 100  
Tampa, FL  
(813) 621-1188  
[www.bbbsfl.org](http://www.bbbsfl.org)

**Holmes County**

1149 Crieghton Rd, Ste 1  
Pensacola, FL 32504  
(850) 433-5437  
[www.bbbsnwfl.org](http://www.bbbsnwfl.org)

**Indian River County**

1836 14th Avenue  
Vero Beach, FL 32961  
(772) 466-8535  
[www.bbbsbig.org](http://www.bbbsbig.org)

**Jackson County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-<br/>BigSisters.org)

**Jefferson County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-<br/>BigSisters.org)

**Lafayette County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-<br/>BigSisters.org)

**Lake County**

807 S. Orlando Ave., Ste L  
Winter Park, FL 32789  
(407) 478-2996  
[www.bbbscfl.org](http://www.bbbscfl.org)

**Lee County**

7275 Concourse Dr, #100  
Fort Myers, FL 33908  
(941) 488-4009  
[www.bbbsun.org](http://www.bbbsun.org)

**Leon County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-<br/>BigSisters.org)

**Levy County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

**Liberty County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-<br/>BigSisters.org)

**Madison County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-<br/>BigSisters.org)



**Manatee County**

1201 6th Avenue West,  
Suite 306  
Bradenton, FL 34205  
(941) 746-7000  
[www.bbbsun.org](http://www.bbbsun.org)

**Marion County**

2677 NW 10th St. Ste 1A  
Ocala, FL 34475  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

807 S. Orlando Ave., Ste L  
Winter Park, FL 32789  
(407) 478-2996  
[www.bbbscfl.org](http://www.bbbscfl.org)

**Martin County**

5033 SE Federal Highway  
Stuart, FL 34997  
(772) 283-8373  
[www.mentorbig.org](http://www.mentorbig.org)

**Miami-Dade County**

Interamerican Plaza 701  
SW 27th Ave - Suite 800  
Miami, FL 33135-3026  
(305) 644-0066  
[www.wementor.org](http://www.wementor.org)

4101 Ravenswood Road,  
Suite 226  
Ft Lauderdale, FL 33312  
(954) 584-9990  
[www.bbbsbroward.org](http://www.bbbsbroward.org)

**Monroe County**

Interamerican Plaza 701  
SW 27th Ave - Suite 800  
Miami, FL 33135-3026  
(305) 644-0066  
[www.wementor.org](http://www.wementor.org)

**Nassau County**

516 S 10th St. Ste 103  
Fernandina Beach, FL  
32034  
(904) 261-9500  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

**Okaloosa County**

1149 Creighton Rd Ste #1  
Pensacola, FL 32504  
(850) 433-5437  
[www.bbbsnwfl.org](http://www.bbbsnwfl.org)

**Okeechobee County**

P. O. Box 182  
Okeechobee, FL 34973  
(863) 824-2227  
[www.bbbsbig.org](http://www.bbbsbig.org)

**Orange County**

807 S. Orlando Ave., Ste L  
Winter Park, FL 32789  
(407) 478-2996  
[www.bbbscfl.org](http://www.bbbscfl.org)

**Osceola County**

807 S. Orlando Ave., Ste L  
Winter Park, FL 32789  
(407) 478-2996  
[www.bbbscfl.org](http://www.bbbscfl.org)

**Palm Beach County**

1700 Kirk Road  
West Palm Beach, FL  
33406  
(561) 727-3450  
[www.mentorbig.org](http://www.mentorbig.org)

500 Australian Ave. #644  
W Palm Beach, FL 33401  
(772) 283-8373  
[www.mentorbig.org](http://www.mentorbig.org)

**Pasco County**

711 South Dale Mabry  
Hwy Suite 300  
Tampa, FL 33609  
(813) 769-3630  
[www.bbbsfl.org](http://www.bbbsfl.org)

**Pinellas County**

918 West Bay Dr.  
Largo, FL 33770  
(727) 518-8860  
[www.bbbspc.org](http://www.bbbspc.org)

711 South Dale Mabry  
Hwy Suite 300  
Tampa, FL 33609  
(813) 769-3630  
[www.bbbsfl.org](http://www.bbbsfl.org)

**Polk County**

1231 East Orange St.  
Lakeland, FL 33801  
(863) 682-5191  
[www.bbbsfl.org](http://www.bbbsfl.org)

**Putnam County**

3100 University Blvd 120  
Jacksonville, FL 32216  
(904) 727-9797  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

**St. Johns County**

1400 Old Dixie Hwy.  
St. Augustine, FL 32084  
(904) 829.2273  
[www.epiccommunityservices.org](http://www.epiccommunityservices.org)

**St. Lucie County**

125 North 2nd Street  
Fort Pierce, FL 34950  
(772) 466-8535  
[www.bbbsbig.org](http://www.bbbsbig.org)

**Santa Rosa County**

6751 Berryhill Road  
Milton, FL 32570  
(850) 983-5579  
[www.bbbsnwfl.org](http://www.bbbsnwfl.org)

**Sarasota County**

2831 Ringling Blvd.  
Sarasota, FL 34237  
(941) 331-4376  
[www.bbbsun.org](http://www.bbbsun.org)

**Seminole County**

807 S. Orlando Ave., Ste L  
Winter Park, FL 32789  
(407) 478-2996  
[www.bbbscfl.org](http://www.bbbscfl.org)

**Sumter County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

711 South Dale Mabry  
Hwy Suite 300  
Tampa, FL 33609  
(813) 769-3630  
[www.bbbsfl.org](http://www.bbbsfl.org)

**Suwannee County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

**Taylor County**

565 East Tennessee St  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-BigSisters.org)

**Union County**

1155 NW 13th Street  
Gainesville, FL 32601  
(352) 375-2525  
[www.bbbsmidflorida.org](http://www.bbbsmidflorida.org)

**Volusia County**

3100 University Blvd. S.  
Jacksonville, FL 32216  
(386) 956-3287  
[www.bbbsnefl.org](http://www.bbbsnefl.org)

**Wakulla County**

565 East Tennessee  
Street  
Tallahassee, FL 32308  
(850) 386-6002  
[www.BigBrothers-  
BigSisters.org](http://www.BigBrothers-<br/>BigSisters.org)

**Walton County**

1149 Crieghton Rd, Ste 1  
Pensacola, FL 32504  
(850) 433-5437  
[www.bbbsnwfl.org](http://www.bbbsnwfl.org)

**Washington County**

1149 Crieghton Rd, Ste 1  
Pensacola, FL 32504  
(850) 433-5437  
[www.bbbsnwfl.org](http://www.bbbsnwfl.org)

**West Charlotte County**

101 West Venice Ave -  
Suite 34  
Venice, FL 34285  
(941) 488-4009  
[www.bbbsun.org](http://www.bbbsun.org)

## D-8: Legal Aid/Legal Services

### **Alachua County**

Three Rivers Legal  
Services-Gainesville  
901 NW 8th Ave, Ste D-5  
Gainesville, FL 32608  
(352) 372-0519  
(800) 372-0936  
<http://www.trls.org/locations.html>

### **Baker County**

Three Rivers Legal  
Services-Jacksonville  
1725 Oakhurst Ave, Ste C  
Jacksonville, FL 32208  
(904) 394-7450  
(866) 256-8091  
<http://www.trls.org/locations.html>

### **Bay County**

Legal Services of North  
Florida-Panama City  
211 E. 11th St.  
Panama City, FL 32401  
(850) 769-3581  
[www.lsnf.org](http://www.lsnf.org)

### **Bradford County**

Three Rivers Legal  
Services-Gainesville  
901 NW 8th Ave, Ste D-5  
Gainesville, FL 32608  
(352) 372-0519  
(800) 372-0936  
<http://www.trls.org/locations.html>

### **Brevard County**

Brevard County Legal Aid  
1038 Harvin Way, Ste100  
Rockledge, Florida 32955  
(321) 631-2500  
<http://brevardcountylegalaid.org/>

### **Broward County**

Legal Aid Services of  
Broward County  
491 North State Road 7  
Plantation, FL 33317  
(954) 765-8950  
<http://www.legalaid.org/broward/>

### **Calhoun County**

Legal Services of North  
Florida-Gadsden Office  
121 N. Jackson St.  
Quincy, FL 32351  
(850) 875-9881  
[www.lsnf.org](http://www.lsnf.org)

### **Charlotte County**

Florida Rural Legal  
Services-Punta Gorda  
226 Taylor St, Rm 210  
Punta Gorda, FL 33950  
(941) 505-9007  
<http://www.frls.org/PuntaGordaOfficeLoc.php>

### **Citrus County**

Community Legal  
Services of Mid-Florida  
Citrus/Hernando/Sumter  
106 N. Osceola Ave.  
Inverness, FL 34450  
(352) 726-6592  
<http://www.clsmf.org/>

### **Clay County**

Three Rivers Legal  
Services-Jacksonville  
1725 Oakhurst Ave, Ste C  
Jacksonville, FL 32208  
(904) 394-7450  
(866) 256-8091  
<http://www.trls.org/locations.html>

### **Collier County**

Legal Aid Service of  
Collier County  
4125 East Tamiami Trail  
Naples, FL 34112  
(239) 775-4555  
<http://www.legalaid.org/collier/>

### **Columbia County**

Three Rivers Legal  
Services-Lake City  
334 NW Lake City Ave  
Lake City, FL 32055  
(386) 752-5960  
(800) 495-0039  
<http://www.trls.org/locations.html>

### **Dade County**

Legal Services of the  
Greater Miami Area  
(North of Kendall Drive)  
3000 Biscayne  
Boulevard, Suite 500  
Miami, Florida 33137  
(305) 576-0080  
<http://www.lsgmi.org/content/contact-us>

Legal Services of the  
Greater Miami Area  
(South of Kendall Drive)  
11285 SW 211 Street,  
Suite 302  
Miami, Florida 33189  
(305) 232-9680  
<http://www.lsgmi.org/contact/contact-us#1>

**DeSoto County**

Florida Rural Legal  
Services-Ft. Myers Office  
3210 Cleveland Avenue  
P.O. Box 219  
Fort Myers, Florida  
33902  
(239) 334-4554  
[http://www.frls.org/Ft\\_B3BD.php](http://www.frls.org/Ft_B3BD.php)

**Dixie County**

Three Rivers Legal  
Services-Lake City  
334 NW Lake City Ave  
Lake City, FL 32055  
(386) 752-5960  
(800) 495-0039  
<http://www.trls.org/locations.html>

**Duval County**

Jacksonville Legal Aid  
126 W. Adams St.  
Jacksonville, FL 32202  
(904) 356-8371  
(866) 356-8371  
<http://www.jaxlegalaid.org/contact.html>

Three Rivers Legal  
Services-Jacksonville  
1725 Oakhurst Ave, Ste C  
Jacksonville, FL 32208  
(904) 394-7450  
(866) 256-8091  
<http://www.trls.org/locations.html>

**Escambia County**

Legal Services of North  
Florida-Pensacola  
118 S. Baylen St.  
Pensacola, FL 32501  
(850) 432-8222  
[www.lsnf.org](http://www.lsnf.org)

**Flagler County**

Community Legal  
Services of Mid-Florida  
Flagler Office  
1105 US1 South #108  
Bunnell, FL, 32110  
(800) 407-405-1417  
<http://www.clsmf.org/>

**Franklin County**

Legal Services of North  
Florida-Tallahassee  
2119 Delta Boulevard,  
Tallahassee, FL 32303  
(850) 385-9007  
[www.lsnf.org](http://www.lsnf.org)

**Gadsden County**

Legal Services of North  
Florida-Gadsden  
121 N. Jackson St.  
Quincy, FL 32351  
(850) 875-9881  
[www.lsnf.org](http://www.lsnf.org)

**Gilchrist County**

Three Rivers Legal  
Services-Gainesville  
901 NW 8th Ave, Ste D-5  
Gainesville, FL 32608  
(352) 372-0519  
(800) 372-0936  
<http://www.trls.org/locations.html>

**Glades County**

Florida Rural Legal  
Services-Ft. Myers  
3210 Cleveland Avenue  
P.O. Box 219  
Fort Myers, FL 33902  
(239) 334-4554  
[http://www.frls.org/Ft\\_B3BD.php](http://www.frls.org/Ft_B3BD.php)

**Gulf County**

Legal Services of North  
Florida-Panama City  
211 E. 11th St.  
Panama City, FL 32401  
(850) 769-3581  
[www.lsnf.org](http://www.lsnf.org)

**Hamilton County**

Three Rivers Legal  
Services-Lake City  
334 NW Lake City Ave  
Lake City, FL 32055  
(386) 752-5960  
(800) 495-0039  
<http://www.trls.org/locations.html>

**Hardee County**

Florida Rural Legal  
Services-Lakeland  
1321 E. Memorial Blvd  
P.O. Box 24688  
Lakeland, Florida 33802  
(863) 688-7376  
(800) 277-7680  
[http://www.frls.org/Lakeland\\_Office\\_Loc.php](http://www.frls.org/Lakeland_Office_Loc.php)

**Hendry County**

Florida Rural Legal  
Services-Ft. Myers  
3210 Cleveland Avenue  
P.O. Box 219  
Fort Myers, FL 33902  
(239) 334-4554  
[http://www.frls.org/Ft\\_B3BD.php](http://www.frls.org/Ft_B3BD.php)

**Hernando County**

Community Legal  
Services of Mid-Florida  
Citrus/Hernando/Sumter  
106 N. Osceola Ave.  
Inverness, FL 34450  
(866) 801-5566  
<http://www.clsmf.org/>

**Highlands County**

Florida Rural Legal  
Services-Lakeland-Main  
1321 E. Memorial  
Boulevard  
P.O. Box 24688  
Lakeland, FL 33802  
(863) 688-7376  
(800) 277-7680  
[http://www.frls.org/Lakeland\\_Office\\_Loc.php](http://www.frls.org/Lakeland_Office_Loc.php)

**Hillsborough County**

Gulf Coast Legal Services-  
Tampa Office  
Floriland Mall,  
9309 N. Florida Avenue,  
Tampa, FL 33612  
\*Immigration Services  
and DV by referral only\*  
(727) 821-0726, ext. 229  
<http://www.gulfcoastlegal.org/offices/tampa>

Bay Area Legal Services  
Riverbrook Professional  
Center  
829 W. Dr. Martin Luther  
King Jr. Blvd., 2nd Floor  
Tampa, FL 33603-3336  
(813) 232-1343  
<https://www.bals.org/locations>

**Holmes County**

Legal Services of North  
Florida-Panama City  
211 E. 11th St.  
Panama City, FL 32401  
(850) 769-3581  
[www.lsnf.org](http://www.lsnf.org)

**Indian River County**

Florida Rural Legal  
Services-Fort Pierce  
510 S US Hwy 1, Suite 1  
P.O. Box 4333  
Fort Pierce, FL 34948  
(772) 466-4766  
(888) 582-3410  
[http://www.frls.org/Ft\\_LKSP.php](http://www.frls.org/Ft_LKSP.php)

**Jackson County**

Legal Services of North  
Florida-Gadsden Office  
121 N. Jackson St.  
Quincy, FL 32351  
(850) 875-9881  
[www.lsnf.org](http://www.lsnf.org)

**Jefferson County**

Legal Services of North  
Florida-Tallahassee  
2119 Delta Boulevard,  
Tallahassee, FL 32303  
(850) 385-9007  
[www.lsnf.org](http://www.lsnf.org)

**Lafayette County**

Three Rivers Legal  
Services-Lake City  
334 NW Lake City Ave  
Lake City, FL 32055  
(386) 752-5960  
(800) 495-0039  
<http://www.trls.org/locations.html>

**Lake County**

Community Legal  
Services of Mid-Florida  
226 West Main St.  
Tavares, FL 32778  
(866) 553-0815  
(352) 343-6351  
<http://www.clsmf.org/>

**Lee County**

Florida Rural Legal  
Services-Ft. Myers  
3210 Cleveland Avenue  
P.O. Box 219  
Fort Myers, FL 33902  
(239) 334-4554  
[http://www.frls.org/Ft\\_B3BD.php](http://www.frls.org/Ft_B3BD.php)

**Leon County**

The Legal Aid Foundation  
(The Tallahassee Bar  
Association)

Leon County Courthouse  
301 S Monroe St Ste 108  
Tallahassee, FL 32301  
(850) 222-3292 ext. 1  
<http://www.tallahasseebar.org/legalaid.php>

Legal Services of North  
Florida-Tallahassee  
2119 Delta Boulevard,  
Tallahassee, FL 32303  
(850) 385-9007  
[www.lsnf.org](http://www.lsnf.org)

**Levy County**

Three Rivers Legal  
Services-Gainesville  
901 NW 8th Ave, Ste D-5  
Gainesville, FL 32608  
(352) 372-0519  
(800) 372-0936  
<http://www.trls.org/locations.html>

**Liberty County**

Legal Services of North  
Florida-Gadsden  
121 N. Jackson St.  
Quincy, FL 32351  
(850) 875-9881  
[www.lsnf.org](http://www.lsnf.org)

**Madison County**

Three Rivers Legal  
Services-Lake City  
334 NW Lake City Ave  
Lake City, FL 32055  
(386) 752-5960  
(800) 495-0039  
<http://www.trls.org/locations.html>

**Manatee County**

Gulf Coast Legal Services-  
Bradenton Office  
430 12th Street West  
(Old Main) ,  
Bradenton, FL 34205  
(941) 746-6151  
<http://www.gulfcoastlegal.org/offices/Bradenton>

**Marion County**

Community Legal  
Services of Mid-Florida  
2300 SE 17th St. #201  
Ocala, FL 34471-9185  
(352) 629-6257  
<http://www.clsmf.org/>

**Martin County**

Florida Rural Legal  
Services-Fort Pierce  
510 S US Hwy 1, Suite 1  
P.O. Box 4333  
Fort Pierce, FL 34948  
(772) 466-4766  
(888) 582-3410  
[http://www.frls.org/Ft\\_LKSP.php](http://www.frls.org/Ft_LKSP.php)

**Monroe County**

Legal Services of the Keys  
11285 SW 211 St, Ste 302  
Miami, Florida 33189  
(877) 715-7464  
<http://www.lsgmi.org/content/contact-us>

**Nassau County**

Three Rivers Legal  
Services-Jacksonville  
1725 Oakhurst Ave, Ste C  
Jacksonville, FL 32208  
(904) 394-7450  
(866) 256-8091  
<http://www.trls.org/locations.html>

**Okaloosa County**

Legal Services of North  
Florida-Ft Walton Beach  
133 Staff Drive Ste. B,  
Ft Walton Bch, FL 32548  
(850) 862-3279  
[www.lsnf.org](http://www.lsnf.org)

**Okeechobee County**

Florida Rural Legal  
Services-Fort Pierce  
510 S US Hwy 1, Suite 1  
P.O. Box 4333  
Ft Pierce, FL 34948  
(772) 466-4766  
(888) 582-3410  
[http://www.frls.org/Ft\\_LKSP.php](http://www.frls.org/Ft_LKSP.php)

**Orange County**

Legal Aid Society of the  
Orange County Bar  
Association (OCBA Inc.)  
100 E. Robinson St,  
Orlando, FL 32801  
(407) 841-8310  
<http://www.legalaidocba.org/>

Community Legal  
Services of Mid-Florida  
Orange County Office  
122 E Colonial Dr #200  
Orlando, FL 32801  
(800) 984-2919  
<http://www.clsmf.org/>

**Osceola County**

Community Legal  
Services of Mid-Florida  
800 North Main St.  
Kissimmee, FL 34744  
(407) 933-1791  
(800) 984-2920  
<http://www.clsmf.org/>

**Palm Beach County**

Florida Rural Legal  
Services-Belle Glade  
1500 NW Ave "L", Ste A  
Belle Glade, FL 33430  
(561) 993-0003  
(888) 993-0003  
[http://www.frls.org/Belle\\_Glade\\_Office\\_Loc\\_U50J.php](http://www.frls.org/Belle_Glade_Office_Loc_U50J.php)

Florida Rural Legal  
Services-W Palm Beach  
3111 S Dixie Hwy, Ste140  
W Palm Beach, FL 33405  
(561) 820-8902  
[http://www.frls.org/West\\_Palm\\_Office\\_Loc.php](http://www.frls.org/West_Palm_Office_Loc.php)

Legal Aid Society of Palm  
Beach County  
423 Fern St, Suite 200,  
W Palm Beach, FL 33401  
(561) 655-8944  
(800) 403-9353  
<http://www.legalaidpbc.org/index.php>

**Pasco County**

Bay Area Legal Services  
New Port Richey Office  
8406 Massachusetts Ave.  
Ste. B2  
New Pt Richey, FL 34653  
(727) 847-5494  
<https://www.bals.org/locations>

**Pinellas County**

Gulf Coast Legal Services-  
Clearwater Office  
314 S Missouri Ave, #109  
Clearwater, FL 33756  
(727) 443-0657  
<http://www.gulfcoastlegal.org/offices/Clearwater>

Gulf Coast Legal Services-  
St Petersburg  
641 First Street South,  
St. Petersburg, FL 33701  
(727) 821-0726  
<http://www.gulfcoastlegal.org/offices/st-petersburg>

**Polk County**

Florida Rural Legal  
Services-Lakeland  
1321 E. Memorial Blvd  
P.O. Box 24688  
Lakeland, FL 33802  
(863) 688-7376  
(800) 277-7680  
[http://www.frls.org/Lakeland\\_Office\\_Loc.php](http://www.frls.org/Lakeland_Office_Loc.php)

**Putnam County**

Community Legal  
Services of Mid-Florida  
Putnam  
216 S. 6th Street  
Palatka, FL 32177  
(386) 328-8072  
(866) 886-1799  
<http://www.clsmf.org/>

**Santa Rosa County**

Legal Services of North  
Florida-Pensacola  
118 S. Baylen St.  
Pensacola, FL 32501  
(850) 432-8222  
[www.lsnf.org](http://www.lsnf.org)

**Sarasota County**

Gulf Coast Legal Services-  
Sarasota  
Schoenbaum Human  
Services Center  
1750 17th St, Building I,  
Sarasota, FL 34234  
(941) 366-1746  
<http://www.gulfcoastlegal.org/offices/sarasota>

**Seminole County**

Legal Aid Society-  
Seminole Bar Association  
101 West Palmetto Ave  
Longwood, Florida 32750  
(407) 834-1660  
<http://www.scbalas.org/contact.php>

Community Legal  
Services of Mid-Florida  
Seminole County Office  
315 Magnolia Avenue,  
Sanford 32771-1915  
(866) 718-9595  
<http://www.clsmf.org/>

**St. Johns County**

St. Johns County Legal  
Aid-JALA Branch Office  
222 San Marco Avenue  
St. Augustine, FL 32084  
(904) 827-9921  
(877) 827-9921  
<http://www.jaxlegalaid.org/contact.html>

Three Rivers Legal  
Services-Jacksonville  
1725 Oakhurst Ave, Ste C  
Jacksonville, FL 32208  
(904) 394-7450  
(866) 256-8091  
<http://www.trls.org/locations.html>

**St. Lucie County**

Florida Rural Legal  
Services-Fort Pierce  
510 S US Hwy 1, Ste 1  
P.O. Box 4333  
Fort Pierce, FL 34948  
(772) 466-4766  
(888) 582-3410  
[http://www.frls.org/Ft\\_LKSP.php](http://www.frls.org/Ft_LKSP.php)

**Sumter County**

Community Legal  
Services of Mid-Florida  
Citrus/Hernando/Sumter  
106 N. Osceola Ave.  
Inverness, FL 34450  
(800) 984-2918  
<http://www.clsmf.org/>

**Suwannee County**

Three Rivers Legal  
Services-Lake City  
334 NW Lake City Ave  
Lake City, FL 32055  
(386) 752-5960  
(800) 495-0039  
<http://www.trls.org/locations.html>

**Taylor County**

Three Rivers Legal  
Services-Lake City  
334 NW Lake City Ave  
Lake City, FL 32055  
(386) 752-5960  
(800) 495-0039  
<http://www.trls.org/locations.html>

**Union County**

Three Rivers Legal  
Services-Gainesville  
901 NW 8th Ave, Ste D-5  
Gainesville, FL 32608  
(352) 372-0519  
(800) 372-0936  
<http://www.trls.org/locations.html>

**Volusia County**

Community Legal  
Services of Mid-Florida  
Volusia Office  
128-A Orange Ave #100  
Daytona Beach, FL 32114  
(386) 258-5600  
(800) 363-2357  
<http://www.clsmf.org/>

**Wakulla County**

Legal Services of North  
Florida-Tallahassee  
2119 Delta Boulevard,  
Tallahassee, FL 32303  
(850) 385-9007  
[www.lsnf.org](http://www.lsnf.org)

**Walton County**

Legal Services of North  
Florida-Ft Walton Beach  
133 Staff Drive Ste. B,  
Ft Walton Bch, FL 32548  
(850) 862-3279  
[www.lsnf.org](http://www.lsnf.org)

**Washington County**

Legal Services of North  
Florida-Panama City  
211 E. 11th St.  
Panama City, FL 32401  
(850) 769-3581  
[www.lsnf.org](http://www.lsnf.org)



## D-9: Assets for Independence

### **Broward County**

Assets for Independence  
Urban League  
3521 W. Broward Blvd.  
Ft Lauderdale, FL 33312  
(954) 625-2570  
<http://www.ulbroward.org/>

### **Dade County**

Stephen P. Clark Center  
Housing Finance  
Authority  
25 W Flagler St, Ste 950  
Miami, FL 33128  
(305) 594-2518  
<http://www.miamidade.gov/hfa/>

YWCA of Greater Miami  
351 NW 5th Street  
Miami, FL 33128  
(305) 377-9922  
[www.ywca-miami.org](http://www.ywca-miami.org)

Partners for Self  
Employment  
3000 Biscayne Blvd #102  
Miami, FL 33137  
(305) 438-1407 x 204  
[www.partnersforselfemployment.com](http://www.partnersforselfemployment.com)

### **Duval County**

Family Foundations of  
Northeast Florida  
1639 Atlantic Blvd  
Jacksonville, FL 32207  
(904) 396-4846  
<http://familyfoundations.org/>

Catholic Charities Bureau  
134 East Church Street  
Jacksonville, FL 32202  
(904) 354-4846  
<http://www.ccbjax.org/>

### **Escambia County**

Catholic Charities of  
Northwest Florida  
1000 W. Garden St.  
Pensacola, FL 32502  
(850) 436-6410  
<http://www.catholiccharitiesnwfl.org/>

### **Flagler County**

Flagler Habitat for  
Humanity  
2 W Moody Blvd  
Bunnell, FL 32110  
(386) 437-9855  
<http://flaglerhabitat.com>

### **Hillsborough County**

United Way Tampa Bay  
5201 W Kennedy Blvd  
#600  
Tampa, FL 33609  
(813) 274-0900  
<http://www.uwtb.org/>

### **Manatee County**

Central Community  
Redevelopment Agency  
207 MLK Ave E  
Bradenton, FL 34208  
(941) 744-2362  
<http://www.bradentonccra.com/>

### **Osceola County**

Osceola County Council  
on Aging  
700 Generation Point  
Kissimmee, FL 34744  
(407) 846-8532  
[www.osceolagenerations.org](http://www.osceolagenerations.org)

### **Palm Beach County**

United Way of Palm  
Beach County  
2600 Quantum Blvd  
Boynton Beach, FL 33426  
(561) 375-6600  
[www.unitedwaypb.org](http://www.unitedwaypb.org)

### **Volusia County**

Family Renew  
Community  
810 Ridgewood Ave.  
Holly Hill, FL 32117  
(386) 252-0711  
<http://www.familyrenew.org/>

Halifax Habitat for  
Humanity  
826 White Street  
Daytona, FL 32114  
(386) 257-9950  
<http://www.halifaxhabitat.org/>

## D-10: Domestic Violence Centers

### **Alachua County**

Peaceful Paths  
2100 NW 53rd Ave Ste A  
Gainesville FL 32653  
Hotline: (352) 377-TALK  
or 800-393-SAFE  
[www.peacefulpaths.org](http://www.peacefulpaths.org)

### **Baker County**

Hubbard House  
PO Box 4909  
Jacksonville, FL 32201  
Hotline: (904) 354-3114  
[www.hubbardhouse.org](http://www.hubbardhouse.org)

### **Bay County**

Salvation Army Domestic  
Violence & Rape Crisis  
Program  
1824 W 15th Street  
Panama City, FL 32401  
Hotline: 800-252-2597  
or (850) 763-0706  
[www.uss.salvationarmy.org/panamacity](http://www.uss.salvationarmy.org/panamacity)

### **Bradford County**

Peaceful Paths  
2100 NW 53rd Ave Ste A  
Gainesville FL 32653  
Hotline: (352) 377-TALK  
or 800-393-SAFE  
[www.peacefulpaths.org](http://www.peacefulpaths.org)

### **Brevard County**

Serene Harbor  
PO Box 100039  
Palm Bay, FL 32910  
Hotline: (321) 726-8282  
<http://www.sereneharbor.org/>

Salvation Army Domestic  
Violence Program  
PO Box 1540  
Cocoa, FL 32923-1540  
Hotline: (321) 631-2764  
[http://www.uss.salvationarmy.org/uss/www\\_uss\\_ncbrevard.nsf/vw-text-index/5c5d1abb0051c6ae8025734e0060d9e0?op=endocument](http://www.uss.salvationarmy.org/uss/www_uss_ncbrevard.nsf/vw-text-index/5c5d1abb0051c6ae8025734e0060d9e0?op=endocument)

### **Broward County**

Women in Distress of  
Broward County  
PO Box 676  
Ft Lauderdale, FL 33302  
Hotline: (954) 761-1133  
<http://womenindistress.org/>

### **Calhoun County**

Salvation Army Domestic  
Violence & Rape Crisis  
Program  
1824 W 15th Street  
Panama City, FL 32401  
Hotline: 800-252-2597  
or (850) 763-0706  
[http://www.uss.salvationarmy.org/uss/www\\_uss\\_panama.nsf/vw-dynamic-index/17362EE0C1A9BF1880257334007691BA?openDocument&charset=utf-8](http://www.uss.salvationarmy.org/uss/www_uss_panama.nsf/vw-dynamic-index/17362EE0C1A9BF1880257334007691BA?openDocument&charset=utf-8)

### **Charlotte County**

C.A.R.E. of Charlotte  
County  
PO Box 510234  
Punta Gorda, FL 33951  
Hotline: (941) 627-6000  
or (941) 475-6465  
[www.carefl.org](http://www.carefl.org)

### **Citrus County**

Citrus County Abuse  
Shelter Assoc.  
PO Box 205  
Inverness, FL 34451  
Hotline number: (352)  
344-8111  
[www.casafl.org](http://www.casafl.org)

### **Clay County**

Quigley House  
PO Box 142  
Orange Park, FL 32067  
Hotline: (904) 284-0061  
or TDD (904) 284-0424  
<http://www.quigleyhouse.org/>

### **Collier County**

Shelter for Abused  
Women and Children  
PO Box 10102  
Naples, FL 34101  
Hotline: (239) 775-1101  
<http://www.naplesshelter.org/>

### **Columbia County**

Another Way  
PO Box 1028  
Lake City, FL 32056-1028  
Hotline: (352) 493-6743  
[www.anotherwayinc.net](http://www.anotherwayinc.net)

**De Soto County**

Safe Place and Rape  
Crisis Center  
2139 Main Street  
Sarasota, FL 34234  
Hotline: (941) 365-1976  
<http://www.sparcc.net/>

**Dixie County**

Another Way, Inc.  
PO Box 1028  
Lake City, FL 32056-1028  
Hotline: (352) 493-6743  
[www.anotherwayinc.net](http://www.anotherwayinc.net)

**Duval County**

Hubbard House  
PO Box 4909  
Jacksonville, FL 32201  
Hotline: (904) 354-3114  
<http://hubbardhouse.org>

**Escambia County**

FavorHouse NW Florida  
2001 W. Blount Street  
Pensacola, FL 32501  
Hotline: (850) 994-3560  
or (850) 434-6600  
<http://www.favorhouse.org>

**Flagler County**

Family Life Center  
PO Box 2058  
Bunnell, FL 32110  
Hotline: (386) 437-3505  
[www.flcsafehouse.org](http://www.flcsafehouse.org)

**Franklin County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (800) 500-1119  
<http://www.refugehouse.com>

**Gadsden County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (800) 500-1119  
<http://www.refugehouse.com>

**Gilchrist County**

Another Way  
PO Box 1028  
Lake City, FL 32056-1028  
Hotline: (352) 493-6743  
[www.anotherwayinc.net](http://www.anotherwayinc.net)

**Glades County**

Abuse Counseling &  
Treatment  
PO Box 60401  
Ft. Myers, FL 33906  
Hotline: (239) 939-3112  
<http://www.actabuse.com>

**Gulf County**

Salvation Army Domestic  
Violence And Rape Crisis  
Program  
1824 W 15th Street  
Panama City, FL 32401  
Hotline: 1-800-252-2597  
or (850) 763-0706  
[www.uss.salvationarmy.org/panamacity](http://www.uss.salvationarmy.org/panamacity)

**Hamilton County**

Another Way, Inc.  
PO Box 1028  
Lake City, FL 32056-1028  
Hotline: (352) 493-6743  
[www.anotherwayinc.net](http://www.anotherwayinc.net)

**Hardee County**

Peace River -Domestic  
Violence Shelter  
P.O. Box 1559  
Bartow, FL 33831-1559  
Hotline: (863) 413-2700  
or (863) 386-1167  
(Sebring)  
<http://www.peace-river.com/>

**Hendry County**

Abuse Counseling &  
Treatment, Inc.  
PO Box 60401  
Ft. Myers, FL 33906  
Hotline: (239) 939-3112  
<http://www.actabuse.com/>

**Hernando County**

Dawn Center of  
Hernando County  
P.O. Box 6179  
Spring Hill, FL 34611  
Hotline: (352) 799-0657  
[www.dawncenter.org](http://www.dawncenter.org)

**Highlands County**

Peace River - Domestic  
Violence Shelter  
Hotline: (863) 413-2700  
or (863) 386-1167  
(Sebring)  
P.O. Box 1559  
Bartow, FL 33831-1559  
<http://www.peace-river.com/>

**Hillsborough County**

The Spring of Tampa Bay  
PO Box 4772  
Tampa, FL 33677  
Hotline: (813) 247-7233  
<http://www.thespring.org/>

**Holmes County**

Salvation Army  
Domestic Violence &  
Rape Crisis Program  
1824 W 15th Street  
Panama City, FL 32401  
Hotline: 800-252-2597  
or (850) 763-0706  
[http://www.uss.salvationarmy.org/uss/www\\_uss\\_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?op=endocument](http://www.uss.salvationarmy.org/uss/www_uss_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?op=endocument)

**Indian River County**

SafeSpace Domestic  
Violence Svcs. Inc.  
PO Box 4075  
Ft Pierce, FL 34948  
Hotline: (772) 464-4555  
(St. Lucie), (772) 569-  
7233 (Indian River), or  
(772) 288-7023 (Martin)  
<http://www.safespacefl.org/>

**Jackson County**

Salvation Army  
Domestic Violence &  
Rape Crisis Program  
1824 W 15th Street  
Panama City, FL 32401  
Hotline: 1-800-252-2597  
or (850) 763-0706  
[/www.uss.salvationarmy.org/uss/www\\_uss\\_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?op=endocument](http://www.uss.salvationarmy.org/uss/www_uss_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?op=endocument)

**Jefferson County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (850) 681-2111  
(Leon) or (850) 584-  
8808 (Taylor and  
Madison)  
[www.refugehouse.com/](http://www.refugehouse.com/)

**Lafayette County**

Another Way, Inc.  
PO Box 1028  
Lake City, FL 32056-1028  
Hotline: (352) 493-6743  
[www.anotherwayinc.net](http://www.anotherwayinc.net)

**Lake County**

Haven of Lake and  
Sumter Counties  
PO Box 492335  
Leesburg, FL 34749-2335  
Hotline: (352) 753-5800  
[www.havenlakesumter.org](http://www.havenlakesumter.org)

**Lee County**

Abuse Counseling &  
Treatment, Inc.  
PO Box 60401  
Ft. Myers, FL 33906  
Hotline: (239) 939-3112  
<http://www.actabuse.com/>

**Leon County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (850) 681-2111  
(Leon County) or Toll-  
Free (800) 500-1119  
<http://www.refugehouse.com/>

**Levy County**

Another Way, Inc.  
PO Box 1028  
Lake City, FL 32056-1028  
Hotline: (352) 493-6743  
[www.anotherwayinc.net](http://www.anotherwayinc.net)

**Liberty County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (850) 681-2111  
(Leon County) or Toll-  
Free (800) 500-1119  
<http://www.refugehouse.com/>

**Madison County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (850) 584-8808  
or (800) 500-1119  
<http://www.refugehouse.com/>

**Manatee County**

Hope Family Services,  
PO Box 1624  
Bradenton, FL 34206  
Hotline: (941) 755-6805  
[www.hopefamilyservice.org](http://www.hopefamilyservice.org)

**Marion County**

Ocala Rape Crisis-  
Domestic Violence Center  
(Creative Services, Inc.)  
PO Box 2193  
Ocala, FL 34478  
Hotline: (352) 622-5919  
<http://ocaladvshelter.org>

**Martin County**

SafeSpace, Inc.  
PO Box 4075  
Stuart, FL 34948  
Hotline: (772) 288-7023  
<http://safespacefl.org/>

**Miami-Dade County**

The Lodge  
P.O. Box 470728  
Miami, FL 33147  
(305) 693-0232  
<http://www.thelodgemiama.org/>

**Monroe County**

Domestic Abuse Shelter  
PO Box 2696  
Marathon Shores, 33052  
Hotline: (305) 743-4440  
[www.domesticabuseshelter.org](http://www.domesticabuseshelter.org)

**Nassau County**

Micah's Place  
P.O. Box 16287  
Fernandina Bch, 32035  
Hotline: (904) 225-9979  
[www.micahsplace.org/](http://www.micahsplace.org/)

**Okaloosa County**

Shelter House, Inc.  
PO Box 220  
Ft Walton Bch, FL 32549  
Hotline: 800-44-ABUSE  
or (850) 863-4777  
<http://www.shelterhousewfl.org/>

**Okeechobee County**

Martha's House  
PO Box 727  
Okeechobee, FL 34973  
Hotline: (863) 763-0202  
[www.marthashouse.org](http://www.marthashouse.org)

**Orange County**

Harbor House Central FL  
PO Box 680748  
Orlando, Florida 32868  
Hotline: (407) 886-2856  
TTY: (800) 621-4202  
[www.harborhousefl.com](http://www.harborhousefl.com)

**Osceola County**

Help Now  
PO Box 420370  
Kissimmee, FL 34742  
Hotline: (407) 847-8562  
[www.helpnowshelter.org](http://www.helpnowshelter.org)

**Palm Beach County**

Aid to Victims of  
Domestic Abuse  
PO Box 6161  
Delray Beach, FL 33482  
Hotline: 1-800-355-8547  
[www.avdaonline.org](http://www.avdaonline.org)

YWCA Harmony House  
2200 N Florida Mango  
Road, Ste 102  
W Palm Beach, FL 33409  
Hotline: 800-973-9922  
or (561) 640-9844  
<http://www.ywca.org/site/pp.asp?c=kkIWLcMSJrE&b=1867665>

**Pasco County**

Sunrise Domestic and  
Sexual Violence Center  
PO Box 928  
Dade City, FL 33526  
Hotline: (352) 521-3120  
<http://www.sunrisepasco.org/>

Salvation Army Domestic  
Violence Program of  
West Pasco  
PO Box 5517  
Hudson, FL 34674-5517  
Hotline: (727) 856-5797  
[http://www.uss.salvationarmy.org/uss/www\\_uss\\_westpasco.nsf/vw-dynamic-arrays/939AB5D0927644AE8025730800630955](http://www.uss.salvationarmy.org/uss/www_uss_westpasco.nsf/vw-dynamic-arrays/939AB5D0927644AE8025730800630955)

**Pinellas County**

CASA  
PO Box 414  
St Petersburg, FL 33731  
Hotline: (727) 895-4912  
[www.casa-stpete.org](http://www.casa-stpete.org)

The Haven of R.C.S.  
PO Box 10594  
Clearwater, FL 33757  
Hotline: (727) 442-4128  
[www.rcspinellas.org](http://www.rcspinellas.org)

**Polk County**

Peace River - Domestic  
Violence Shelter  
P.O. Box 1559  
Bartow, FL 33831-1559  
Hotline: (863) 413-2700  
or (863) 386-1167  
(Sebring)  
<http://www.peaceriver.com/>

**Putnam County**

Lee Conlee House  
PO Box 2558  
Palatka, FL 32178  
Hotline: (386) 325-3141  
[www.leeconleehouse.org](http://www.leeconleehouse.org)

**Santa Rosa County**

FavorHouse of NW FL  
2001 W. Blount Street  
Pensacola, FL 32501  
Hotline: (850) 994-3560  
or (850) 434-6600  
<http://www.favorhouse.org/>

**Sarasota County**

SPARCC  
2139 Main Street  
Sarasota, FL 34234  
Hotline: (941) 365-1976  
<http://www.sparcc.net/>

**Seminole County**

SafeHouse of Seminole  
PO Box 471279  
Lake Monroe, FL 32747  
Hotline: (407) 330-3933  
<http://www.safehouseofseminole.org/>

**St. Johns County**

Betty Griffin House  
PO Box 3319  
St Augustine, FL 32085  
Hotline: (904) 824-1555  
<http://www.bettygriffinhouse.com/>

**St. Lucie County**

SafeSpace Domestic  
Violence Svcs. Inc.  
PO Box 4075  
Ft Pierce, FL 34948  
Hotline: (772) 464-4555  
<http://www.safespacefl.org/>

**Seminole County**

2884 South Orlando Dr  
Sanford, FL 32773  
(407) 531-1231  
<http://www.workforcecentralflorida.com>

**Suwannee County**

Vivid Visions  
PO Box 882  
Live Oak, FL 32064  
Hotline: (386) 364-2100

**Taylor County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (850) 584-8808  
<http://www.refugehouse.com/>

**Union County**

Peaceful Paths  
PO Box 5099  
Gainesville, FL 32627  
Hotline: (352)377-TALK  
or 800-393-SAFE  
<http://www.peacefulpaths.org>

**Volusia County**

Domestic Abuse Council,  
P.O. Box 142  
Daytona Beach, FL 32114  
Hotline: (386) 255-2102  
[www.domesticabusecouncil.com](http://www.domesticabusecouncil.com)

**Wakulla County**

Refuge House, Inc.  
PO Box 20910  
Tallahassee, FL 32316  
Hotline: (850) 681-2111  
or (800) 500-1119  
[www.refugehouse.com/](http://www.refugehouse.com/)

**Walton County**

Shelter House, Inc.  
PO Box 220  
Ft Walton Bch, FL 32549  
Hotline: 800-44-ABUSE  
or (850) 863-4777  
<http://www.shelterhousewfl.org/>

**Washington County**

Salvation Army Domestic  
Violence & Rape Crisis  
Program  
1824 W 15th Street  
Panama City, FL 32401  
Hotline: 800-252-2597  
or (850) 763-0706  
[http://www.uss.salvationarmy.org/uss/www\\_uss\\_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?opendocument](http://www.uss.salvationarmy.org/uss/www_uss_panama.nsf/vw-text-index/17362ee0c1a9bf1880257334007691ba?opendocument)

## D-11: Early Head Start (Pregnant Women & Children Birth to 3 years old)

### **Alachua County**

Child Development  
Services, Inc.  
1601 NE 25th Ave, #900  
Ocala, FL 34470  
(352) 629-0055

### **Baker County**

Episcopal Children's  
Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

### **Bay County**

Early Education and Care,  
450 Jenks Avenue  
Panama City, FL 32401  
(850) 872-7550

### **Brevard County**

Community Development  
Institution (CDI)  
18 Harrison Street  
Cocoa, FL 32922  
(321) 576-0829

### **Broward County**

School Board of Broward  
600 Southeast Third  
Avenue, 6th Floor  
Ft. Lauderdale, FL 33301  
(754) 321-1959

### **Calhoun County**

North Florida Child  
Development, Inc.  
200 N 2<sup>nd</sup> St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

### **Charlotte County**

Charlotte County Schools  
311 East Charlotte Ave  
Punta Gorda, FL 33982  
(941) 575-5470

### **Citrus County**

Child Development  
Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

### **Collier County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Columbia County**

Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

### **DeSoto County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Dixie County**

Child Development  
Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

### **Duval County**

Episcopal Children's  
Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

Jacksonville Urban  
League

903 West Union Street  
Jacksonville, FL 32204  
(904) 721-9788

### **Franklin County**

Early Education and Care,  
450 Jenks Avenue  
Panama City, FL 32401  
(850) 872-7550

### **Gadsden County**

FSU Early Head Start  
1339 E Lafayette Street  
Tallahassee, FL 32301  
(850) 922-1330

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Gilchrist County**

Child Development  
Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

**Glades County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Gulf County**

North Florida Child  
Development, Inc.  
200 N 2<sup>nd</sup> St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

**Hamilton County**

Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

**Hardee County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Hendry County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Highlands County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Hillsborough County**

County Commissioners  
Hillsborough County  
3639 W. Waters Avenue,  
Suite 500  
Tampa, FL 33614  
(813) 272-5140

**Indian River County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Jackson County**

Jackson Cty School Board  
2903 Jefferson Street,  
Marianna, FL 32446  
(850) 482-1200

Jackson Cty School Board  
2950 Cherokee Street  
Marianna, FL 32446  
(850) 482-1265

**Jefferson County**

Kids Incorporated Early  
Head Start  
2326 Centerville Road  
Tallahassee, FL 32308  
(850) 414-9800

**Lake County**

Lake Community Action  
Agency, Inc.  
501 North Bay Street  
Eustis, FL 32726  
(352) 357-7070

**Lee County**

Lee Cty School District  
3650 Michigan Ave, Ste 4  
Fort Myers, FL 33916  
(239) 332-2512

**Leon County**

Kids Incorporated Early  
Head Start  
2326 Centerville Road  
Tallahassee, FL 32308  
(850) 414-9800

**Levy County**

Child Development  
Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470-0289  
(352) 629-0055

**Liberty County**

North Florida Child  
Development, Inc.  
200 N 2<sup>nd</sup> St, 2nd Floor  
Wewahitchka, FL 32465

**Madison County**

Kids Incorporated Early  
Head Start  
2326 Centerville Road  
Tallahassee, FL 32308  
(850) 414-9800

**Manatee County**

Manatee Community  
Action Agency  
302 Manatee Ave E, #100  
Bradenton, FL 34208  
(941) 750-6667

**Marion County**

Child Development  
Services, Inc.  
1601 NE 25th Avenue,  
Suite 900  
Ocala, FL 34470  
(352) 629-0055



**Martin County**

The Dunbar Center, Inc.  
Early Head Start  
12100 SE Lantana Ave  
Hobe Sound, FL 33455  
(772) 545-0644

**Miami-Dade County**

Miami Dade CAA  
701 NW 1<sup>st</sup> Court, 9th Flr  
Miami, FL 33136  
(786) 469-4622

**Okaloosa County**

Okaloosa County  
Comprehensive  
60 Second Street, Ste 401  
Shalimar, FL 32579  
(850) 651-0645

**Palm Beach County**

Palm Beach Cty Board  
3323 Belvedere Rd Bldg  
502  
W Palm Beach, FL 33406  
(561) 233-1611

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Pasco County**

District School Board of  
Pasco County  
7227 Land O' Lakes Blvd  
Land O' Lakes, FL 34638

**Pinellas County**

Tall Pines Business Ctr  
2010 Tall Pines Dr #200  
Largo, FL 33771  
(727) 547-5920

**Putnam County**

Redlands Christian  
Migrant Association  
402 W Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Santa Rosa County**

Santa Rosa School Board  
4950 Susan Street  
Milton, Florida 32570  
(850) 983-5720

**Sarasota County**

Children First Inc.  
1723 N Orange Ave  
Sarasota, FL 34234  
(941) 953-3877

**St. Lucie County**

ALPI Early Head Start  
300 Lynchburg Road  
Lake Alfred, FL 33850  
(863) 956-3491

**Suwannee County**

Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

**Volusia County**

The Chiles Academy, Inc.  
868 George West Engram  
Blvd  
Daytona Beach, FL 32114  
(386) 322-6102

**Wakulla County**

North Florida Child  
Development, Inc.  
200 N 2nd St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080  
(813) 794-2730

## D-12: Preschool Head Start (Children 3 to 5 years old)

### **Alachua County**

Alachua County Schools  
3600 Northeast 15th St  
Gainesville, FL 32609  
(352) 955 - 6875

### **Baker County**

Episcopal Children's  
Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

### **Bay County**

Early Education and Care  
450 Jenks Avenue  
Panama City, FL 32401  
(850) 872-7550

### **Bradford County**

Episcopal Children's  
Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

### **Brevard County**

Community Development  
Institution (CDI)  
18 Harrison Street  
Cocoa, FL 32922  
(321) 576-0829

### **Broward County**

School Board of Broward  
County Head Start  
600 SE 3<sup>rd</sup> Ave, 6th Floor  
Ft. Lauderdale, FL 33301  
(754) 321-1961

### **Calhoun County**

North Florida Child  
Development, Inc.  
Post Office Box 38

Wewahitchka, FL 32465  
200 North Second Street,  
2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

### **Charlotte County**

Charlotte County Schools  
311 E Charlotte Ave  
Punta Gorda, FL 33950  
(941) 575-5470

### **Citrus County**

Childhood Development  
Services  
1601 NE 25th Ave, #900  
Ocala, FL 34470  
(352) 629-0055

### **Clay County**

Episcopal Children's  
Services  
8443 Baymeadows Rd.  
Suite 1  
Jacksonville, FL 32256  
(904) 726-1500

### **Collier County**

Collier County Schools  
2050 Commerce Ave, #9  
Immokalee, FL 34142  
(239) 377-0570

### **Columbia County**

Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

### **DeSoto County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142

(239) 658-3560

### **Dixie County**

Childhood Development  
Services  
1601 NE 25th Ave, #900  
Ocala, FL 34470  
(352) 629-0055

### **Duval County**

Jacksonville Urban  
League  
903 West Union Street  
Jacksonville, FL 32204  
(904) 721-9788

### **Escambia County**

Community Action  
Program Head Start  
710 North C Street  
Pensacola, FL 32501  
(850) 432-2992

Community Action  
Program Committee, Inc.  
1308 North Palafox St  
Pensacola, FL 32501  
(850) 438-4021

### **Flagler County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Franklin County**

Capital Area Community  
Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050

**Gadsden County**

Gadsden County School Board  
35 MLK Blvd  
Quincy, FL 32351  
(850) 627-3861

**Gilchrist County**

Childhood Development Services  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

**Glades County**

Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Gulf County**

North Florida Child Development, Inc.  
200 N 2<sup>nd</sup> St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

**Hamilton County**

Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

**Hardee County**

Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Hendry County**

Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Hernando County**

Mid-Florida Community Services  
803 S. Woodland Blvd  
Deland, FL 32720  
(386) 736-1325

**Highlands County**

Redlands Christian Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Hillsborough County**

County Commissioners  
3639 West Waters Avenue, Suite 500  
Tampa, FL 33614  
(813) 272-5140

**Holmes County**

Tri-County Community Council  
2499 Cypress Street  
Westville, FL 32464  
(850) 548-9900

**Indian River County**

Economic Opportunities Council of Indian River  
1456 Old Dixie Highway  
Vero Beach, FL 32960  
(772) 589-8008

**Jackson County**

Jackson Cty School Board  
2903 Jefferson Street  
Marianna, FL 32446  
(850) 482-1200

Jackson Cty School Board  
2950 Cherokee Street  
Marianna, FL 32446  
(850) 482-1265

**Jefferson County**

Capital Area Community Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050

**Lafayette County**

Suwannee Valley 4C's  
Post Office Box 2637  
Lake City, FL 32056

236 SW Columbia Street,  
Lake City, FL 32025  
(386) 754-2222

**Lake County**

Lake Community Action Agency  
501 North Bay Street  
Eustis, FL 32726  
(352) 357-7070

**Lee County**

Lee Cty School District  
3650 Michigan Ave, #4  
Fort Myers, FL 33916  
(239) 332-2512

**Leon County**

Capital Area Community Action Agency Head Start  
309 Office Plaza Drive  
Tallahassee, FL 32301  
(850) 201-2050

**Levy County**

Childhood Development Services  
1601 NE 25th Ave #900  
Ocala, FL 34470  
(352) 629-0055

**Liberty County**

North Florida Child  
Development, Inc.  
Post Office Box 38  
Wewahitchka, FL 32465

200 N 2<sup>nd</sup> St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

**Madison County**

North Florida Child  
Development  
200 N 2<sup>nd</sup> St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

**Manatee County**

Manatee Community  
Action Agency  
302 Manatee Ave E #100  
Bradenton, FL 34208  
(941) 750-6667

**Marion County**

Childhood Development  
Services, Inc.  
1601 NE 25th Ave #900  
Ocala, FL 34470-0289  
(352) 629-0055

**Martin County**

Martin County School  
District Head Start  
3940 SE Salerno Road  
Stuart, FL 34997  
(772) 219-1893

**Miami-Dade County**

Miami Dade CAA  
701 NW 1st Ct, 9th Floor  
Miami, FL 33136  
(786) 469-4622

**Monroe County**

Monroe County Public  
Schools Head Start  
241 Trumbo Road  
Key West, FL 33040  
(305) 293-1400

**Nassau County**

Episcopal Children's  
Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

**Okaloosa County**

Okaloosa County  
Comprehensive  
60 Second Street , #401  
Shalimar, FL 32579-1769  
(850) 651-0645

**Okeechobee County**

Economic Opportunities  
Council of Indian River  
1456 Old Dixie Highway  
Vero Beach, FL 32960  
(772) 589-8008

**Orange County**

Orange Cty Head Start  
2100 E Michigan Street  
Orlando, FL 32856  
(407) 836-6590

**Osceola County**

Community Coordinated  
Care  
3500 West Colonia Drive  
Orlando, FL 32808  
(407) 532-4365

**Palm Beach County**

County Commissioners  
3323 Belvedere Road,  
Building 502  
W Palm Beach, FL 33406  
(561) 233-1611

Lutheran Services Florida  
--P.E.P.P.I Head Start  
301 SW Eighth Street  
Belle Glade, FL 33430  
(561) 996-1718

**Pasco County**

Pasco Cty School Board  
7227 Land O' Lakes Blvd  
Land O' Lakes, FL 34638  
(813) 794-2730

**Pinellas County**

Tall Pines Business Ctr  
2210 Tall Pines Dr, #200  
Largo, FL 33771  
(727) 547-5920

**Polk County**

Polk County Schools  
Preschool Programs  
3425 New Jersey Road  
Lakeland, FL 33803  
(863) 648-3051

**Putnam County**

Redlands Christian  
Migrant Association  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Santa Rosa County**

Santa Rosa School Board  
4950 Susan Street  
Milton, FL 32570  
(850) 983-5720

**Sarasota County**

Children First Inc.  
1723 North Orange Ave  
Sarasota, FL 34234  
(941) 953- 3877

**Seminole County**

Community Coordinated  
Care  
3500 West Colonia Drive  
Orlando, FL 32808  
(407) 532-4365

**St. Johns County**

St. Johns County School  
District - Webster School  
420 North Orange Street  
St. Augustine, FL 32084  
(904) 547-4899

**St. Lucie County**

ALPI Head Start  
720 Delaware Avenue  
Fort Pierce, FL 34950  
(772) 466-2631

**Sumter County**

Mid-Florida Community  
Services  
803 S Woodland Blvd  
Deland, FL 32720  
(386) 736-1325

**Suwannee County**

Suwannee Valley 4C's  
236 SW Columbia Street  
Lake City, FL 32025  
(386) 754-2222

**Taylor County**

Taylor County School  
Board Head Start  
520 East Lafayette Street  
Perry, FL 32347  
(850) 838-2558

**Union County**

Episcopal Children's  
Services  
8443 Baymeadows Rd #1  
Jacksonville, FL 32256  
(904) 726-1500

**Volusia County**

Mid-Florida Community  
Services  
803 S Woodland Blvd  
Deland, FL 32730  
(386) 736-1325

**Wakulla County**

North Florida Child  
Development, Inc.  
200 N 2<sup>nd</sup> St, 2nd Floor  
Wewahitchka, FL 32465  
(850) 639-5080

**Walton County**

Tri-County Community  
Council, Inc. Head Start  
2499 Cypress Street  
Westville, FL 32464  
(850) 548-9900

**Washington County**

Tri-County Community  
Council  
2499 Cypress Street  
Westville, FL 32464  
(850) 548-9900

## D-13: Migrant Head Start (Children 6 weeks to 5 years old)

### **Collier County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **DeSoto County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Gadsden County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Hardee County**

East Coast Migrant Head  
Start Project  
3700 DMG Drive  
Lakeland, FL 33811  
(863) 299-7100

### **Hendry County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

East Coast Migrant Head  
Start Project  
3700 DMG Drive  
Lakeland, FL 33811  
(863) 299-7100

### **Highlands County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Hillsborough County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Indian River County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Lee County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Manatee County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Marion County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Martin County**

East Coast Migrant Head  
Start Project  
1111 SE Federal  
Highway, Suite 226  
Stuart, FL 34994  
(772) 781-2334

### **Miami-Dade County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Okeechobee County**

East Coast Migrant Head  
Start – FL Direct Services  
– Eastern Region  
1111 SE Federal  
Highway, Suite 226  
Stuart, FL 34994  
(772) 781-2334

### **Orange County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

### **Palm Beach County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

East Coast Migrant Head  
Start Project  
1111 SE Fed Hwy #226  
Stuart, Florida 34994  
(772) 781-2334

**Pasco County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

**Polk County**

Redlands Christian  
Migrant Assoc Head Start  
402 West Main Street  
Immokalee, FL 34142  
(239) 658-3560

East Coast Migrant Head  
Start Project  
3700 DMG Drive  
Lakeland, Florida 33811  
(863) 299-7100

## D-14: Healthy Families Florida – Early Intervention Services

### **Alachua County**

5009 NW 34th Street  
Gainesville, FL 32605  
(352) 392-4491

### **Baker County**

30 S 4<sup>th</sup> Street  
Fernandina Beach, 32035  
(904) 548-1810

### **Bay County**

525 E 15<sup>th</sup> Street  
Panama City, FL 32405  
(850) 522-4485  
<http://www.lifemanagementcenter.org/healthyfamilies.htm>

### **Bradford County**

5009 NW 34<sup>th</sup> Street  
Gainesville, FL 32605  
(352) 392-4491

### **Brevard County**

937 Dixon Blvd  
Cocoa, FL 32922  
(321) 631-2740  
<http://www.uwbrevard.org/healthyfamilies.html>

### **Broward County**

915 Middle River Dr.,  
Suite 120  
Ft. Lauderdale, FL 33304  
(954) 561-9681  
<http://www.brhpc.org/HFB.aspx>

### **Calhoun County**

4440 Putnam Street  
Marianna, FL 32446  
(850) 482-2001

### **Charlotte County**

21450 Gibraltar Drive,  
Suite 9  
Port Charlotte, FL 33952  
(941) 629-6477

### **Citrus County**

324 NE 5<sup>th</sup> St  
Crystal River, FL 34429  
(352) 563-0107

### **Clay County**

2801 Kennedy Street  
Palatka, FL 32177  
(386) 326-3330

### **Collier County**

419 North 1<sup>st</sup> Street  
Immokalee, FL 34142  
(239) 252-7308

### **Columbia County**

2091 NE 35<sup>th</sup> Street  
Ocala, FL 34479  
(352) 732-1355

### **De Soto County**

34 South Baldwin  
Arcadia, FL 34266  
(863) 491-5396

### **Dixie County**

66 W Main Street  
Bronson, FL 32621  
(352) 486-5590

### **Duval County**

1095 A Philip Randolph  
Blvd  
Jacksonville, FL 32206  
(904) 630-4986

### **Escambia County**

4400 Bayou Blvd, Ste 46  
Pensacola, FL 32503  
(850) 474-4142

### **Flagler County**

109 Executive Circle  
Daytona Beach, FL 32114  
(386) 252-4277

### **Franklin County**

139 12<sup>th</sup> Street  
Apalachicola, FL 32320  
(850) 653-2111

### **Gadsden County**

385 E Jefferson St, Suite B  
Quincy, FL 32351  
(850) 875-4442

### **Gilchrist County**

66 W Main St  
Bronson, FL 32621  
(352) 486-5590

### **Glades County**

956 Hwy 27 SW  
Moore Haven, FL 33471  
(863) 946-0707  
<http://www.doh.state.fl.us/chdglades/healthyfamilies.html>

### **Gulf County**

525 E 15<sup>th</sup> Street  
Panama City, FL 32405  
(850) 522-4485  
<http://www.lifemanagementcenter.org/healthyfamilies.htm>



**Hamilton County**

218 SW 3<sup>rd</sup> Avenue  
Madison, FL 32340  
(850) 973-5000

**Hardee County**

10 South DeSoto Avenue,  
Suite E  
Arcadia, FL 34266  
(863) 491-9832

**Hendry County**

1140 Pratt Boulevard  
LaBelle, Florida 33935  
(863) 674-4041 ext. 149

1100 South Olympia Ave.  
Clewiston, FL 33440  
(863) 902-3311

**Hernando County**

14120 Old Dixie Highway  
Hudson, FL 34667  
Phone: 727-861-3436  
<http://www.pascokidsfir.org/HF.html>

**Highlands County**

7205 S George Blvd  
Sebring, FL 33875  
(863) 402-6629

**Hillsborough County**

2806 North Armenia  
Avenue, Suite 100  
Tampa, FL 33607  
(813) 233-2800

**Holmes County**

4440 Putnam St  
Marianna, FL 32446  
(850) 482-2001

**Indian River County**

1615 10<sup>th</sup> Avenue  
Vero Beach, FL 32960  
(772) 778-1323

**Jackson County**

4440 Putnam Street  
Marianna, FL 32446  
(850) 482-2001

**Jefferson County**

218 SW 3<sup>rd</sup> Avenue  
Madison, FL 32340  
(850) 973-5000

**Lafayette County**

218 SW 3<sup>rd</sup> Avenue  
Madison, FL 32340  
(850) 973-5000

**Lake County**

2091 NE 35<sup>th</sup> Street  
Ocala, FL 34479  
(352) 732-1355

**Lee County**

218 SW 3<sup>rd</sup> Avenue  
Madison, FL 32340  
(850) 973-5000

**Leon County**

1311 North Paul Russell  
Road, Suite A204  
Tallahassee, FL 32301  
(850) 656-7110

**Levy County**

66 W Main St  
Bronson, FL 32621  
(352) 486-5590

**Liberty County**

4440 Putnam Street  
Marianna, FL 32446  
(850) 482-2001

**Madison County**

218 SW 3<sup>rd</sup> Avenue  
Madison, FL 32340  
(850) 973-5000

**Manatee County**

302 Manatee Ave E, #322  
Bradenton, FL 34208  
(941) 827-0188  
<http://www.manateecaa.org/hfm.asp>

**Marion County**

2091 NE 35<sup>th</sup> Street  
Ocala, FL 34479  
(352) 732-1355

**Martin County**

1100 SE Federal Highway  
Stuart, FL 34994  
(772) 320-0782

**Miami-Dade County**

3000 Biscayne Blvd #200  
(305) 573-2141

**Monroe County**

1304 Truman Avenue  
Key West, FL 33040  
(305) 809-5000

**Nassau County**

30 S 4<sup>th</sup> Street  
Fernandina Beach 32035  
(904) 548-1810

**Okaloosa County**

208 Mary Esther Blvd #D  
Mary Esther, FL 32569  
(850) 243-3704

**Okeechobee County**

1100 SE Federal Highway  
Stuart, FL 34994  
(772) 320-0782

**Orange County**

1401 Sligh Blvd.  
Orlando, FL 32806  
(321) 841-9101

**Osceola County**

1875 Boggy Creek Road  
Kissimmee, FL 34744  
(407) 343-2101  
<http://www.osceolahealth.org/healthyfamilies.html>

**Palm Beach County**

3333 Forest Hill Blvd, 2<sup>nd</sup>  
Floor  
W Palm Beach, FL 33406  
(561) 721-2802

**Pasco County**

14120 Old Dixie Highway  
Hudson, FL 34667  
Phone: 727-861-3436  
<http://www.pascokidsfirst.org/HF.html>

**Pinellas County**

205 Dr MLK Street North  
St. Petersburg, FL 33701  
Phone: (727) 824-6900  
<http://www.pinellashealth.com/HealthyStartFamilies.asp>

**Polk County**

930 E Parker St, Ste 306  
Lakeland, FL 33801  
(863) 603-6681

**Putnam County**

2801 Kennedy Street  
Palatka, FL 32177  
(386) 326-3330

**Santa Rosa County**

6480 Hwy 90, Suite C&D  
Milton, FL 32570  
(850) 983-5486

**Sarasota County**

4630 17<sup>th</sup> Street  
Sarasota, FL 34235  
(941) 371-8820

**Seminole County**

395 Piney Ridge Road  
Casselberry, FL 32707  
(407) 262-7688

**St. Johns County**

2155 Old Moultrie Road,  
Suite 201  
St. Augustine, FL 32086  
(904) 794-0268

**St. Lucie County**

2102 Avenue Q  
Fort Pierce, FL 34950  
(772) 467-9505

**Sumter County**

Healthy Families  
Lake/Sumter/Marion  
2091 NE 35<sup>th</sup> Street  
Ocala, FL 34479  
(352) 732-1355

**Suwannee County**

66 W Main Street  
Bronson, FL 32621  
(352) 486-5590

**Taylor County**

218 SW 3<sup>rd</sup> Avenue  
Madison, FL 32340  
(850) 973-5000

**Union County**

5009 NW 34<sup>th</sup> Street  
Gainesville, FL 32605  
(352) 392-4491

**Volusia County**

109 Executive Circle  
Daytona Beach, FL 32114  
(386) 252-4277

**Wakulla County**

139 12<sup>th</sup> Street  
Apalachicola, FL 32320  
(850) 653-2111

**Walton County**

44-A Smith Road  
DeFuniak Springs, FL  
32433  
(850) 892-7056

**Washington County**

4440 Putnam Street  
Marianna, FL 32446  
(850) 482-2001

## D-15: Local Health Department Offices

### **Alachua County**

P.O. Box 1327  
224 SE 24th St.  
Gainesville, FL 32641  
(352) 334-7900

### **Baker County**

480 W. Lowder St.  
Macclenny, FL 32063  
(904) 259-6291 x 2230

### **Bay County**

597 W. 11th Street  
Panama City, FL 32401  
(850) 872-4720 x1122

### **Bradford County**

1801 N. Temple Ave.  
Starke, FL 32091  
(904) 964-7732

### **Brevard County**

2575 N Courtenay Pkwy  
Merritt Island, FL 32953  
(321) 454-7111

### **Broward County**

780 SW 24th Street  
Ft. Lauderdale, FL 33315  
(954) 467-4705

### **Calhoun County**

19611 SR 20 West  
Blountstown, FL 32424  
(850) 674-5645

### **Charlotte County**

514 E. Grace St.  
Punta Gorda, FL 33950  
(941) 624-7200

### **Citrus County**

3700 W. Sovereign Path  
Lecanto, FL 34461  
(352) 527-0068 X261

### **Clay County**

301 S. West St.  
Green Cove Springs, FL  
32043  
(904) 529-2801

### **Collier County**

P. O. Box 429  
3301 E Tamiami Tr Bldg  
H  
Naples, FL 34112  
(239) 252-8200

### **Columbia County**

217 N.E. Franklin Street  
Lake City, FL 32055  
(386) 758-1068  
FAX (386) 758-3900

### **Dade County**

1350 N.W. 14th St.  
Miami, FL 33125  
(305) 324-2400

### **DeSoto County**

34 South Baldwin Avenue  
Arcadia, FL 34266  
(863) 993-4601

### **Dixie County**

149 NE 241st St.  
Cross City, FL 32628  
(352) 498-1360

### **Duval County**

900 University Blvd N  
Jacksonville, FL 32211  
(904) 253-1000

### **Escambia County**

1295 W. Fairfield Drive  
Pensacola, FL 32501  
(850) 595-6500

### **Flagler County**

301 Dr. Carter Boulevard  
Bunnell, FL 32110  
(386) 437-7350

### **Franklin County**

139 12TH Street  
Apalachicola, FL 32320  
(850) 653-2111

### **Gadsden County**

P.O. Box 1000  
278 LaSalle LeFall Dr.  
Quincy, FL 32353  
850 -875-7200 Ext. 325

### **Gilchrist County**

119 NE 1st Street  
Trenton, FL 32693  
(352) 463-3120

### **Glades County**

P.O. Box 489  
998 Hwy. 27  
Moore Haven, FL 33471  
(863) 946-0707

### **Gulf County**

2475 Garrison Ave  
Port St. Joe, FL 32456  
(850) 227-1276

### **Hamilton County**

P.O. Box 267  
209 S.E. Central Ave.  
Jasper, FL 32052  
(386) 792-1414

**Hardee County**

115 K D Revell Rd.  
Wauchula, FL 33873  
(863) 773-4161

**Hendry County**

P.O. Box 70  
1140 Pratt Blvd.  
LaBelle, FL 33975-0070  
(863) 674-4056 X 108

**Hernando County**

15470 Flight Path Drive  
Brooksville, FL 34604  
(352) 540-6800

**Highlands County**

7205 S. George Blvd.  
Sebring, FL 33875  
(863) 386-6040

**Hillsborough County**

1105 E. Kennedy Blvd  
Tampa, FL 33602  
(813) 307-8000

**Holmes County**

P.O. Box 337  
603 Scenic Circle  
Bonifay, FL 32425  
(850) 547-8500

**Indian River County**

1900 27th Street  
Vero Beach, FL 32960  
(772) 794-7400

**Jackson County**

P.O. Box 310  
3045 4th Street  
Marianna, FL 32447  
(850) 526-2412 X104

**Jefferson County**

1255 W. Washington St.  
Monticello, FL 32344  
(850) 342-0170

**Lafayette County**

P.O. Box 1806  
140 SW Virginia Circle  
Mayo, FL 32066-1806  
(386) 294-1321

**Lake County**

16140 US Hwy 441  
Eustis, FL 32726  
(352) 589-6424

**Lee County**

3920 Michigan Avenue  
Ft. Myers, FL 33916  
(239) 332-9501

**Leon County**

P.O. Box 2745  
2965 Municipal Way  
Tallahassee, FL 32316  
(850) 606-8150

**Levy County**

66 W. Main Street  
Bronson, FL 32621  
(352) 486-5300

**Liberty County**

P.O. Box 489  
12832 North Central Ave.  
Bristol, FL 32321  
(850) 643-2415

**Madison County**

218 S.W. Third Avenue  
Madison, FL 32340  
(850) 973-5000

**Manatee County**

410 6th Avenue E.  
Bradenton, FL 34208  
(941) 748-0747 X 1222

**Marion County**

P.O. Box 2408  
1801 S.E. 32nd Ave.  
Ocala, FL 34478  
(352) 629-0137

**Martin County**

3441 SE Willoughby Blvd  
Stuart, FL 34994  
(772) 221-4000

**Monroe County**

1100 Simonton St.  
Key West, FL 33041  
(305) 293-7534

**Nassau County**

P.O. Box 517  
30 South 4th St.  
Fernandina Beach, 32035  
(904) 548-1800

**Okaloosa County**

221 Hospital Drive, NE  
Ft Walton Bch, FL 32548  
(850) 833-9255

**Okeechobee County**

1728 N.W. 9th Avenue  
Okeechobee, FL 34973  
863-462-5819

**Orange County**

6101 Lake Ellenor Drive  
Orlando, FL 32809  
(407) 858-1400

Satellite Office – East  
12050 E. Colonial Dr.  
Orlando, FL 32826  
(407) 249-6232 X249

**Osceola County**

P.O. Box 450309  
1875 Boggy Creek Rd.  
Kissimmee, FL 34745  
(407) 343-2009

**Palm Beach County**

P.O. Box 29  
800 Clematis Street  
W Palm Beach, FL 33402  
(561) 840-4500

**Pasco County**

10841 Little Rd.  
New Port Richey, 34654  
(727) 861-5250

**Pinellas County**

205 Dr. MLK Street North  
St. Petersburg, FL 33701  
(727) 824-6900

**Polk County**

1290 Golfview Avenue  
Bartow, FL 33830  
(863) 519-7900 X1002

**Putnam County**

2801 Kennedy Street  
Palatka, FL 32177  
(386) 326-3200

**Santa Rosa County**

5527 Stewart Street  
Milton, FL 32572-0929  
(850) 983-5200

**Sarasota County**

P.O. Box 2658  
Sarasota, FL 34230  
(941) 861-2900

**Seminole County**

400 West Airport Blvd.  
Sanford, FL 32773-5496  
(407) 665-3000  
FAX (407) 665-3259

**St. Johns County**

1955 US 1 S., Ste 100  
St. Augustine, FL 32086  
(904) 825-5055

**St. Lucie County**

5150 NW Milner Drive  
Port St. Lucie, FL 34983  
(772) 462-3800

**Sumter County**

P.O. Box 98  
415 E. Noble Ave.  
Bushnell, FL 33513  
(352) 793-6979

Satellite Office  
104 Rutland Street  
Wildwood, FL 34785  
(352) 330-1313 X245

**Suwannee County**

P.O. Drawer 6030  
915 Nobles Ferry Rd.  
Live Oak, FL 32060  
(386) 362-2708

**Taylor County**

1215 North Peacock Ave  
Perry, FL 32347  
(850) 584-5087 X174

**Union County**

495 East Main Street  
Lake Butler, FL 32054  
(386) 496-3211

**Volusia County**

P.O. Box 9190  
Daytona Beach, FL 32120

1845 Holsonback Dr.  
Daytona Beach, FL 32117  
(386) 274-0614

**Wakulla County**

48 Oak St.  
Crawfordville, FL 32327  
(850) 926-3591

**Walton County**

362 State Highway 83  
DeFuniak Springs, 32433  
(850) 892-8015

**Washington County**

P.O. Box 648  
1338 South Blvd.  
Chipley, FL 32428  
(850) 638-6240

## D-16: Adult Disability Services

### **Alachua County**

Arc of Alachua County  
3303 NW 83<sup>rd</sup> St  
Gainesville, FL 32606  
<http://www.arcalachua.org>

Center for Independent Living of N Central FL  
720 NW 23<sup>rd</sup> Ave.  
Gainesville, FL 32609  
(352) 378-7474  
[www.cilncf.org](http://www.cilncf.org)

ResCare, Inc.  
1110-B NW 8<sup>th</sup> Ave  
Gainesville, FL 32601  
(352) 372-0130  
<http://www.rescare.com>

### **Baker County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386)362-7143  
<http://www.ccsnfl.com/>

### **Bay County**

Disability Resource Center  
625 Highway 231  
Panama City, FL 32405  
(850) 769-6890  
(850) 769-1513 (TDD)  
[drc\\_cil@mail.com](mailto:drc_cil@mail.com)

Elephant Herds Self-Advocacy Group  
P.O. Box 82  
Panama City, FL 32413  
[Elephant.Herds@gmail.com](mailto:Elephant.Herds@gmail.com)

Pyramid Arts Program  
524 Harrison Ave  
Panama City, FL 32401  
(850) 872-8105

St. Andrew Bay Center  
1804 Carolina Ave  
Lynn Haven, FL 32444  
(850)248-2952  
<http://www.standrewbaycenter.org/>

### **Bradford County**

Arc of Bradford County  
1351 S. Water St  
Starke, FL 32091  
(904) 964-7699  
<http://www.arcbradford.org>

### **Brevard County**

Easter Seals FL serving Palm Bay  
6050 Babcock St SE, #18  
Palm Bay, FL 32909  
(321) 723-4474  
[http://fl.easterseals.com/site/PageServer?pagename=FLDR\\_EastCoastRegionalOffice](http://fl.easterseals.com/site/PageServer?pagename=FLDR_EastCoastRegionalOffice)

Bridges (formerly ARC Brevard)  
1694 Cedar St  
Rockledge, FL 32955  
(321) 690-3464  
Fax: (321) 690-3467  
[www.MyBridges.org](http://www.MyBridges.org)

Space Coast Center for Independent Living  
803 N. Fiske Blvd. Ste B,  
Cocoa, FL 32922  
(321) 633-6011  
[www.spacecoastcil.org](http://www.spacecoastcil.org)

### **Broward County**

Ann Storck Center, Inc.  
1790 SW 43<sup>rd</sup> Way  
Ft. Lauderdale, FL 33317  
(954) 584-8000  
Fax: (954) 321-8863  
[www.annstorckcenter.org](http://www.annstorckcenter.org)

Good Hope Equestrian Training Center  
22155 S.W. 147<sup>th</sup> Ave.  
Miami, FL 33170  
(305) 258-2838  
[www.goodhopeequestriancenter.com](http://www.goodhopeequestriancenter.com)

Victory Living Programs  
1001 W Cypress Creek Rd Ste 400  
Ft. Lauderdale, FL 33309  
(954) 616-1074  
[www.victoryliving.org](http://www.victoryliving.org)

### **Calhoun County**

ARC of Gulf County  
203 Peters St.  
Port St. Joe, FL 32456  
(850) 229-6327  
[garc@gtcom.net](mailto:garc@gtcom.net)

ARC of Jackson County  
2944 Pennsylvania Ave  
Suite A  
Marianna, FL 32448  
(850) 526-7333  
<http://jacksoncountycarc.net/>

**Charlotte County**

Arc of Charlotte County  
P.O. Box 495021  
Port Charlotte, FL 33949  
(941) 627-8771

**Citrus County**

Center for Independent  
Living of N Central FL  
3774 W Lake to Gulf Hwy  
Lecanto, FL 34461  
(352) 527-8399  
[www.cilncf.org](http://www.cilncf.org)

**Clay County**

Challenge Enterprises of  
North FL  
3530 Enterprise Way  
Green Cove Springs, FL  
32043  
(386) 284-9859  
[www.ccar.org](http://www.ccar.org)

**Collier County**

Sunrise Community  
3984 Arnold Ave.  
Naples, FL 34104  
(239) 643-5338

**Columbia County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386)362-7143  
<http://www.ccsnfl.com/>

**Dade County/Miami**

Center for Independent  
Living of South FL  
6660 Biscayne Blvd.,  
First Floor  
Miami, FL 33132  
(305) 751-8025  
[www.soflacil.org](http://www.soflacil.org)

Good Hope Equestrian  
Training Center  
22155 S.W. 147th Ave.  
Miami, FL 33170  
(305) 258-2838  
[www.goodhopeequestriancenter.com](http://www.goodhopeequestriancenter.com)

**Desoto County**

ARC/DeSoto, Inc.  
PO Box 1001  
Arcadia, FL 34265  
(863) 494-2328  
[www.arc-desoto.com](http://www.arc-desoto.com)

**Dixie County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386) 362-7143  
<http://www.ccsnfl.com/>

ARC

P.O. Box 86  
Otter Creek, FL 32683  
(352) 486-4293

**Duval County**

Angelwood, Inc.  
4674-2 Hood Rd.  
Jacksonville, FL 32257  
(904) 288-7259  
[www.angelwoodjax.org](http://www.angelwoodjax.org)

The Arc Jacksonville  
1050 North Davis St  
Jacksonville, FL 32209  
(904) 355-0155 ext.14  
<http://www.arcjacksonville.org>

**Escambia County**

ARC Gateway  
3916 North 10th Ave.  
Pensacola, FL 32503  
(850) 434-2638  
[www.arc-gateway.org](http://www.arc-gateway.org)

Center for Independent  
Living of Northwest FL  
3600 North Pace Blvd.  
Pensacola, FL 32505  
(850) 595-5566  
Fax: (850) 595-5560  
[www.cilnwf.org](http://www.cilnwf.org)

**Flagler County**

ARC Flagler County, Inc  
P.O. Box 354412  
Palm Coast, FL 32135-  
4412  
(386) 446-2385  
<http://www.arcflagler.org/>

**Franklin County**

ARC of Gulf County  
203 Peters St.  
Port St. Joe, FL 32456  
(850) 229-6327  
[garc@gtcom.net](mailto:garc@gtcom.net)

**Gadsden County**

Gadsden County ARC  
1633A High Bridge Rd  
Quincy, FL 32351  
(850) 627-9058  
[www.gadsdenarc.com](http://www.gadsdenarc.com)

**Gilchrist County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386) 362-7143  
<http://www.ccsnfl.com/>

ARC  
P.O. Box 86  
Otter Creek, FL 32683  
(352) 486-4293

Arc of Alachua County  
3303 NW 83<sup>rd</sup> St  
Gainesville, FL 32606  
<http://www.arcalachua.org>

Center for Independent  
Living of North Central  
FL  
720 NW 23<sup>rd</sup> Ave.  
Gainesville, FL 32609  
(352) 378-7474  
[www.cilncf.org](http://www.cilncf.org)

ResCare, Inc.  
1110-B NW 8<sup>th</sup> Ave  
Gainesville, FL 32601  
(352) 372-0130  
<http://www.rescare.com/>

**Glades County**

Arc of Charlotte County  
P.O. Box 495021  
Port Charlotte, FL 33949  
(941) 627-8771

Ridge Area ARC  
120 West College Drive  
Avon Park, FL 33825  
(863) 452-1295 ext. 112  
<http://www.ridgearearc.org>

**Gulf County**

ARC of Gulf County  
203 Peters St.  
Port St. Joe, FL 32456  
(850) 229-6327  
[garc@gtcom.net](mailto:garc@gtcom.net)

**Hamilton County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386) 362-7143  
<http://www.ccsnfl.com/>

**Hardee County**

Ridge Area ARC  
120 West College Drive  
Avon Park, FL 33825  
(863) 452-1295 ext. 112  
<http://www.ridgearearc.org>

**Hendry County**

Sunrise Community  
3984 Arnold Ave.  
Naples, FL 34104  
(239) 643-5338

Sunrise Community of  
SW FL  
2821 Pine Island Rd. SW  
Cape Coral, FL 33991  
(239) 283-1333  
[www.Sunrisegroup.org](http://www.Sunrisegroup.org)

LARC, Inc.  
2570 Hanson St Fort  
Myers, FL 33901  
(239) 334-6285  
<http://www.larclecounty.org/>

**Hernando County**

The ARC Nature Coast  
5283 Neff Lake Rd.  
Brooksville, FL 34601  
352-544-2322  
<http://www.thearc-naturecoast.org/>

**Highlands County**

Ridge Area ARC  
120 West College Drive  
Avon Park, FL 33825  
(863) 452-1295 ext. 112  
<http://www.ridgearearc.org>

**Hillsborough County**

Hillsborough  
Achievement and  
Resource Centers  
220 East Madison St, Ste  
1040  
Tampa, FL 33602  
(813) 273-6364  
<http://www.harctampa.com>

**Holmes County**

The Arc of Washington-  
Holmes Counties, Inc.  
1335 South Blvd  
Chipley, FL 32428  
(850) 638-7517  
[arcwh@bellsouth.net](mailto:arcwh@bellsouth.net)

**Indian River County**

Indian River County  
Office  
1836 14<sup>th</sup> Ave., Ste 202  
Vero Beach, FL 32960  
(877) 507-3257  
[http://fl.easterseals.com/site/PageServer?pagename=FLDR\\_EastCoastVocationalServices](http://fl.easterseals.com/site/PageServer?pagename=FLDR_EastCoastVocationalServices)



**Jackson County**

ARC of Jackson County  
2944 Pennsylvania Ave.,  
Ste A  
Marianna, FL 32448  
(850) 526-7333  
<http://jacksoncountync.net/>

**Jefferson County**

ARC Madison-Jefferson,  
Inc.  
122 S.W. Commerce Dr.  
Madison, FL 32341  
850-973-4614  
<http://www.arc-pds.org/page/page/6895262.htm>

**Lafayette County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386) 362-7143  
<http://www.ccsnfl.com/>

**Lake County**

Sunrise ARC of Lake  
County  
35201 Radio Rd.  
Leesburg, FL 34788  
(352) 787-3079  
[www.sunrisearc.org](http://www.sunrisearc.org)

**Leon County**

Ability 1<sup>st</sup>  
1823 Buford Court  
Tallahassee, FL 32308  
(850) 575-9621  
[www.ability1st.info](http://www.ability1st.info)

**Levy County**

ARC  
P.O. Box 86  
Otter Creek, FL 32683  
(352) 486-4293

**Lee County**

Sunrise Community of  
SW FL  
2821 Pine Island Rd. SW  
Cape Coral, FL 33991  
(239) 283-1333  
[www.Sunrisegroup.org](http://www.Sunrisegroup.org)

LARC, Inc.  
2570 Hanson St Fort  
Myers, FL 33901  
(239) 334-6285  
<http://www.larcclecounty.org/>

**Liberty County**

ARC of Gulf County  
203 Peters St.  
Port St. Joe, FL 32456  
(850) 229-6327  
[garc@gtcom.net](mailto:garc@gtcom.net)

Gadsden County ARC  
1633A High Bridge Rd  
Quincy, FL 32351  
(850) 627-9058  
[www.gadsdenarc.com](http://www.gadsdenarc.com)

**Madison County**

ARC Madison-Jefferson,  
Inc.  
122 S.W. Commerce Dr.  
Madison, FL 32341  
(850) 973-4614  
<http://www.arc-pds.org/page/page/6895262.htm>

**Manatee County**

Manasota ARC  
3659 Cortez Rd. West, Ste  
130  
Bradenton, FL 34206  
(941) 752-2976  
[www.manasotaarc.org](http://www.manasotaarc.org)

**Marion County**

ARC Marion, Inc.  
2800 S.E. Maricamp Rd.  
Ocala, FL 34471  
(352) 387-2210  
[www.mcarc.com](http://www.mcarc.com)

Center for Independent  
Living of North Central  
FL  
3445 NE 24th St.  
Ocala, FL 34471  
(352) 368-3788  
[www.cilncf.org](http://www.cilncf.org)

**Martin County**

ARC of Martin County  
2001 SW Kanner Hwy.  
Stuart, FL 34994  
(772) 283-2525  
[www.arcmc.org](http://www.arcmc.org)

**Monroe County**

Good Hope Equestrian  
Training Center  
22155 S.W. 147th Ave.  
Miami, FL 33170  
(305) 258-2838  
[www.goodhopeequestriancenter.com](http://www.goodhopeequestriancenter.com)

**Nassau County**

ARC Nassau  
1105 Hamilton St.  
Yulee, FL 32097  
(904) 225-9355  
<http://arcnassau.org/>

**Okaloosa County**

Horizons  
123 Truxton Ave  
Fort Walton Beach, FL  
32547  
(850) 863-1530 ext. 32  
<http://www.horizonsfwb.com/>

**Okeechobee County**

ARC of Okeechobee  
403 NW 2nd Ave  
Okeechobee, FL 34972  
(863) 763-2419

**Orange County**

Center for Independent  
Living of Central FL  
720 North Denning Dr.  
Winter Park, FL 32789  
(407) 623-1070  
Fax: (407) 623-1390  
TTY: (407) 623-1185  
[www.cilorlando.org](http://www.cilorlando.org)

Primrose Center, Inc.  
2733 South Ferncreek  
Ave.  
Orlando, FL 32806  
(407) 898-7201  
[www.primrosecenter.org](http://www.primrosecenter.org)

**Osceola County**

Osceola ARC, Inc  
310 North Clyde Ave.  
Kissimmee, FL 34741  
(407) 847-6016  
<http://www.osceolaarc.org/>

**Palm Beach County**

The Arc of the Glades  
4250 NW 16th St  
Belle Glade, FL 33430  
(561) 996-9583  
<http://arcglades.org/>

Coalition for Independent  
Living Options, Inc.  
6800 Forest Hill  
West Palm Beach, FL  
33413  
(561) 966-4288  
Fax: (561) 641-6619  
<http://www.cilo.org/>

**Pasco County**

Disability Achievement  
Center  
12552 Belcher Rd. South  
Largo, FL 33773  
(727) 577-0065  
[www.cascil.org](http://www.cascil.org)

The Center for  
Independence  
13910 Fivay Rd, Ste 8  
Hudson, FL 34667  
(727) 861-5600, Ex.240  
<http://www.arcpasco.org>

**Pinellas County**

Disability Achievement  
Center  
12552 Belcher Rd. South  
Largo, FL 33773  
(727) 577-0065  
[www.cascil.org](http://www.cascil.org)

UPARC  
1501 N Belcher Rd Ste  
249  
Clearwater, FL 33765-  
1300  
(727) 799-3330  
[www.uparc.com](http://www.uparc.com)

**Polk County**

Center for Independent  
Living of Central FL  
500 S. FL Ave, Ste 330  
Lakeland, FL 33801  
(863) 413-2722  
<http://www.cilorlando.org/>

Alliance for  
Independence  
1038 Sunshine Drive E.  
Lakeland, FL 33801  
(863) 665-3846  
<http://www.afi-fl.org/>

**Putnam County**

ARC of Putnam County  
1209 Westover Dr.  
Palatka, FL 32177  
(386) 325-2249  
<http://www.putnamarc.org/>

**St. Johns County**

2101 ARC Dr.  
St. Augustine, FL 32095  
(904) 824-7249  
[www.arcsj.org](http://www.arcsj.org)

**St. Lucie County**

ARC of St. Lucie County  
P.O. Box 1016  
Fort Pierce, FL 34954  
(772)-468-7879  
<http://arcofstlucie.org/>

**Santa Rosa County**

The Arc Santa Rosa, Inc.  
6225 Dixie Rd  
Milton, FL 32570  
(850) 623-9320  
<http://www.thearcsantarosa.org/>

**Sarasota County**

Children's Haven and  
Adult Community  
Services  
4405 DeSoto Rd.  
Sarasota, FL 34235  
(941) 355-8808  
[www.chachaven.com](http://www.chachaven.com)

**Seminole County**

Seminole Work  
Opportunity Program  
1095 Bell Ave  
Casselberry, FL 32708  
(407) 699-4419  
<http://www.pixiewebpages.com/swop.html>

**Sumter County**

SCARC  
213 West McCollum Ave  
Bushnell, FL 33513  
(352) 793-5156  
<http://scarcinc.com/>

**Suwannee County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386) 362-7143  
<http://www.ccsnfl.com/>

**Taylor County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386) 362-7143  
<http://www.ccsnfl.com/>

ARC Madison-Jefferson,  
Inc.  
122 S.W. Commerce Dr.  
Madison, FL 32341  
(850) 973-4614  
<http://www.arc-pds.org/page/page/6895262.htm>

**Union County**

Arc of North FL  
511 Goldkist Blvd  
Live Oak, FL 32064  
(386)362-7143  
<http://www.ccsnfl.com/>

**Volusia County**

Arc Volusia – Daytona  
Beach Location  
The Arc of Volusia, Inc.  
100 Jimmy Huger Circle  
Daytona Beach, FL 32117  
<http://arcvolusia.org/>

Arc Volusia – Deland  
Location  
The Arc of Volusia, Inc.  
1738 Patterson Ave, Bldg.  
K  
Deland, FL 32738  
<http://arcvolusia.org/>

**Wakulla County**

Ability 1<sup>st</sup>  
1823 Buford Court  
Tallahassee, FL 32308  
(850) 575-9621  
[www.ability1st.info](http://www.ability1st.info)

**Walton County**

Walton County Arc  
PO Box 813  
Defuniak Springs, FL  
32435-0813  
(850) 892-5013  
<http://www.arcwaltoncounty.org/>

**Washington County**

The Arc of Washington-  
Holmes Counties, Inc.  
1335 South Blvd  
Chipley, FL 32428  
(850) 638-7517  
[arcwh@bellsouth.net](mailto:arcwh@bellsouth.net)

## D-17: Vocational Rehabilitation Services

### **Alachua County**

Gainesville Unit 09A  
2610 NW 43rd St, Ste 1A  
Gainesville, FL 32606  
(325) 955-3200

### **Baker County**

Lake City Units 07A, 07S,  
08A  
1389 Hwy 90 W, Ste 100  
Lake City, FL 32055  
(386)754-1674

### **Bay County**

Panama City Unit 04A  
621 W Baldwin Rd, Ste C  
Panama City, FL 32405  
(850) 872-4380

### **Bradford County**

Lake City Units 07A, 07S,  
08A  
1389 Hwy 90 W, Ste 100  
Lake City, FL 32055  
(386)754-1674

### **Brevard County**

Cocoa Unit 13A  
1970 Michigan Ave Bldg  
A1  
Cocoa, FL 32922  
(321) 690-3280

Melbourne Unit 13B  
1049 Eber Rd., Suite 101  
Melbourne, FL 32904  
(321) 984-4869

Titusville Unit 13AA  
815 S. Washington Ave,  
Suite 102  
Titusville, FL 32780  
(321) 383-2775

### **Broward County**

Ft. Lauderdale Units 22B  
and 22C  
1400 W Commercial  
Blvd, Suite 115  
Ft. Lauderdale, FL 33309  
(954) 202-3800

Hollywood Unit 22D  
7550 Davie Road Ext  
Hollywood, FL 33024  
(954) 893-5093

### **Calhoun County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

### **Charlotte County**

Port Charlotte Unit 24B  
4161 Tamiami Tr, #801  
Port Charlotte, FL 33952  
(941) 613-0900

### **Citrus County**

Ocala Unit 10B and 10BA  
1601 NE 25th Ave, #203  
Ocala, FL 34470  
(352)132-1796

### **Clay County**

Lake City Units 07A, 07S,  
08A  
1389 Hwy 90 W, Ste 100  
Lake City, FL 32055  
(386)754-1674

### **Collier County**

Immokalee Unit 24CB  
750 South 5th St.  
Immokalee, FL 34142  
(239) 658-3300

Naples Unit 24C  
10681 N. Airport Pulling  
Rd., Suite 19  
Naples, FL 34109  
Phone: (239) 593-2543

### **Columbia County**

Lake City Units 07A, 07S,  
08A  
1389 Hwy 90 W, Ste 100  
Lake City, FL 32055  
(386)754-1674

### **De Soto County**

Arcadia Unit 19AB  
1733 E. Oak St.  
Arcadia, FL 34266  
Phone: (863) 993-4655

### **Dixie County**

Old Town Unit 07AA  
FL Crown Workforce Ctr.  
25815 SE Hwy 19, Unit 1  
Old Town, FL 32680  
(352)542-7559

### **Duval County**

Jacksonville Units 08B  
and 08C  
7451 103rd St., Suite 11  
Jacksonville, FL 32210  
(904)573-3910

Jacksonville Unit 08G  
2255 Dunn Ave., Ste 609  
Jacksonville, FL 32218  
(904)696-5960

Jacksonville Unit 08H  
921 N. Davis St., Ste 115  
Jacksonville, FL 32209  
(904)301-3660

Jacksonville Units 08D  
and 08F  
2050 Art Museum Dr.,  
Suite 101  
Jacksonville, FL 32207  
(904)348-2700

**Escambia County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

Pensacola Unit 01C  
600 University Office  
Blvd., Suite 6  
Pensacola, FL 32504  
(850) 471-6950

Pensacola Unit 01D  
1000 College Blvd., Bldg.  
6, Rm. 659  
Pensacola, FL 32504  
(850) 484-1660

**Flagler County**

Lake City Units 07A, 07S,  
08A  
1389 Hwy 90 We, Ste 100  
Lake City, FL 32055  
(386)754-1674

**Franklin County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Gadsden County**

Quincy Unit 05BA  
305 W Crawford St, Ste C  
Quincy, FL 32351  
(850) 875-2949

**Gilchrist County**

Gainesville Unit 09A  
2610 NW 43rd St, Ste 1A  
Gainesville, FL 32606

**Glades County**

Ft. Myers Unit 24D  
5264 Summerlin  
Commons Way, #404  
Ft. Myers, FL 33907

**Gulf County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Hamilton County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Hardee County**

Wauchula Unit 19AA  
105 S. 6th Ave., Unit 3  
Wauchula, FL 33873  
(863) 773-2802

**Hendry County**

Labelle Unit 24CA  
485 Cowboy Way  
Labelle, FL 33935

**Hernando County**

Spring Hill Unit 16A  
7361 Forest Oaks Blvd.  
Spring Hill, FL 34606  
(352) 200-3020

**Highlands County**

Sebring Unit 19A  
3107 Medical Way  
Sebring, FL 33870  
(863) 386-6077

**Hillsborough County**

Plant City Unit 15EA  
1601 West Reynolds St,  
Suite 202  
Plant City, FL 33563  
(813) 707-7500

Tampa Units 15B, 15D  
1313 North Tampa  
Street, Suite 801  
Tampa, FL 33602  
(813) 233-3600

Tampa Unit 15C  
9215 N Florida Ave #106  
Tampa, FL 33612  
(813) 930-7494

Tampa Unit 15E  
9250 Bay Plaza Blv #315  
Tampa, FL 33619  
(813) 740-4700

**Holmes County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Indian River County**

Vero Beach Unit 20AA  
1450 Old Dixie Hwy.  
Vero Beach, FL 32960  
(772) 778-6348

**Jackson County**

Marianna Unit 03A  
2944 Pennsylvania Ave.,  
Suite B  
Marianna, FL 32448  
(850)482-9600

**Lafayette County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Lake County**

Tavares Unit 12G  
1101 Lake Harris Drive  
Tavares, FL 32778  
(352) 742-6100

**Lee County**

Ft. Myers Unit 24D  
5264 Summerlin  
Commons Way,  
Suite 404  
Ft. Myers, FL 33907  
(239) 278-7150

Cape Coral 24BA  
1031 SE 9th Place, Ste 1  
Cape Coral, FL 33990  
(239) 772-6968

**Leon County**

Tallahassee Units 05A,  
05B, 05C  
1320 Executive Center  
Dr. Atkins Bldg., Ste 200  
Tallahassee, FL 32301  
(850) 245-3440

**Levy County**

Gainesville Unit 09A  
2610 NW 43rd St, Ste 1A  
Gainesville, FL 32606

**Liberty County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Madison County**

Live Oak Unit 05CA  
1431 N. Ohio Ave.  
Live Oak, FL 32064  
(386)364-1342

**Manatee County**

Palmetto Unit 18A  
600 8th Ave W, Suite 201  
Palmetto, FL 34221  
(941) 721-2850

**Marion County**

Ocala Unit 10B and 10BA  
1601 NE 25th Ave, #203  
Ocala, FL 34470  
(352)132-1796

**Martin County**

Stuart Unit 20AC  
2223 S. Kanner Hwy.  
Stuart, FL 34994  
(772) 221-4095

**Miami-Dade County**

Miami Unit 23B  
12000 Biscayne Blvd.,  
Suite 204  
Miami, FL 33181  
(305) 795-2285

Miami Unit 23C  
3625 NW 82 Ave, #204  
Miami, FL 33166  
(305) 513-7880

Miami Unit 23D  
5959 Blue Lagoon Dr 300  
Miami, FL 33126  
(305) 643-7600

Miami Unit 23E  
7984 SW 8th Street  
Miami, FL 33144  
(305) 442-6885

Miami Unit 23F  
5835 Blue Lagoon Dr 101  
Miami, FL 33126  
(305) 643-7650

**Monroe County**

Key Largo Unit 23LB  
103400 Overseas Hwy.,  
Suite 251  
Key Largo, FL 33037  
(305) 453-1271

Marathon Unit 23L &  
23LA  
2796 Overseas Hwy.,  
Suite 212  
Marathon, FL 33050  
(305) 289-6174

**Nassau County**

Lake City Units 07A, 07S,  
08A  
1389 Hwy 90 W, Ste 100  
Lake City, FL 32055  
(386)754-1674

**Okaloosa County**

Fort Walton Beach Unit  
02A  
105 B Lewis Street  
Ft Walton Bch, FL 32547  
(850)833-9278

**Okeechobee County**

Orlando Unit 12C  
3191 Maguire Blvd #244  
Orlando, FL 32803

**Orange County**

Apopka Unit 12CA  
2250 E. Semoran Blvd.  
Apopka, FL 32703  
(407) 884-2048

Orlando Unit 12C  
3191 Maguire Blvd #244  
Orlando, FL 32803  
(407) 897-2720

**Osceola County**

Kissimmee Unit 12F  
102 Park Place Blvd.,  
Bldg. B, Suite 3  
Kissimmee, FL 34741  
(407) 846-5260

**Palm Beach County**

Belle Glade Unit 21AA  
1079 South Main St.  
Belle Glade, FL 33430  
(561) 992-1316

Boca Raton Unit 21B  
902 Clint Moore Rd#118  
Boca Raton, FL 33487  
(561) 544-4657

Palm Beach Gardens Unit  
21A  
3970 RCA Blvd., #7009  
Palm Bch Gardens, 33410  
(561) 624-6957

West Palm Beach Unit  
21C  
3111 S. Dixie Hwy #100  
W Palm Beach, FL 33405  
(561) 650-6804

**Pasco County**

New Port Richey Unit  
16B  
4440 Grand Blvd.  
New Port Richey, 34652  
(727) 484-3400

Zephyrhills Unit 16AA  
6038 Gall Blvd.  
Zephyrhills, FL 33542  
(813) 377-1300

**Pinellas County**

Largo Unit 14A  
11351 Ulmerton Rd#123  
Largo, FL 33778  
(727) 518-3454

St. Petersburg Units 14B  
and 14C  
701 94th Ave. N, Ste 107  
St. Petersburg, FL 33702  
(727) 217-7930

St. Petersburg Unit 14D  
525 Mirror Lake Drive  
North, Suite 100  
St. Petersburg, FL 33701  
(727) 552-1589

**Polk County**

Lakeland Unit 17A  
200 N Kentucky Ave.,  
Suite 310  
Lakeland, FL 33801  
(863) 680-5534

Winter Haven Unit 17AA  
500 E Lake Howard Dr.  
3rd FL  
Winter Haven, FL 33881  
(863) 291-5280

**Putnam County**

Palatka Unit 08EA  
400 Hwy 19 North, Ste 51  
Palatka, FL 32177

**St. Johns County**

St. Augustine 08E  
25 Deltona Blvd., Suite 3  
St. Augustine, FL 32086  
(904)797-6250

**St. Lucie County**

Port St. Lucie Units 20A &  
20AB  
519 N.W. Lake Whitney  
Place, Suite 102  
Port St. Lucie, FL 34986  
(772) 873-6550

**Santa Rosa County**

Milton Unit 01DA  
c/o Pensacola State  
College  
5988 W. Hwy. 90  
Milton, FL 32583  
(850) 983-5340

Milton Unit 01DB  
c/o Lockland Technical  
Center  
5330 Berryhill Rd.  
Milton, FL 32570  
(850) 626-2124

**Sarasota County**

Sarasota Unit 18B  
3660 N Washington  
Blvd., Suite 216  
Sarasota, FL 34234  
(941) 359-5670

Venice Unit 18BA  
897 E Venice Ave.  
Venice, FL 34285  
(941) 486-2682 X 4125

**Seminole County**

Casselberry Unit 12B  
917 Semoran Blvd.  
Casselberry, FL 32707  
(407) 262-7428

Sanford Unit 12BA  
1450 W. 1st Street  
Sanford, FL 32771  
(407) 328-5777

**Suwannee County**

Live Oak Unit 05CA  
1431 N. Ohio Ave.  
Live Oak, FL 32064  
(386)364-1342

**Taylor County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200

**Union County**

Lake City Units 07A, 07S, 08A  
1389 Hwy 90 W, Ste 100  
Lake City, FL 32055  
(386)754-1674

**Volusia County**

Orange City Unit 11B  
775 Harley Strickland Blvd., Suite 102  
Orange City, FL 32763  
(386)456-5320

Ormond Beach Unit 11A  
780 W Granada Blvd #110  
Ormond Beach, FL 32174  
(386)615-6111

**Wakulla County**

Pensacola Unit 01B  
4700 Bayou Blvd., Bldg. 1C  
Pensacola, FL 32503-2670  
Phone: (850) 494-7200

**Walton County**

Fort Walton Beach Unit 02A  
105 B Lewis Street  
Ft Walton Bch, FL 32547  
(850)833-9278

**Washington County**

Pensacola Unit 01B  
4700 Bayou Blvd Bldg 1C  
Pensacola, FL 32503  
(850) 494-7200



## D-18: Literacy Programs

### **Alachua County**

Alachua County Library  
401 E University Ave  
Gainesville, FL 32601  
(352) 334-3929

Santa Fe River Baptist  
Literacy Fellowship  
2630 NW 39th Ave  
Gainesville, FL 32601  
(352) 373-5030

Alachua County Schools  
3600 NE 15th St  
Gainesville, FL 32601-  
(352) 955-6875

3000 E University Ave  
Gainesville, FL 32641  
(352) 955-6839

### **Baker County**

Baker County Schools  
392 S Boulevard E  
Macclenny, FL 32063  
(904) 259-0408

### **Bay County**

Bay District Schools  
3016 Hwy 77  
Panama City, FL 32405  
(850) 747-5500

Corrections Corps of  
America  
5400 Bayline Dr  
Panama City, FL 32404  
(850) 769-1455

Gulf Coast Comm. College  
5230 W Hwy 98  
Panama City, FL 32401  
(850) 769-1551 x3341

Literacy Volunteers Ctr  
408 School Ave  
Springfield, FL 32401  
(850) 747-5828

### **Bradford County**

Bradford County Schools  
609 N Orange St  
Starke, FL 32091  
(904) 966-6780

### **Brevard County**

Brevard Adult Literacy  
Volunteers/ Literacy  
Alliance of Brevard  
609 Garden Street  
Titusville, FL 32796  
(321) 267-0099

Brevard County Schools  
2320 Commerce Park Dr  
NE

Palm Bay, FL 32905  
(321) 984-4831

1362 S Babcock St  
Melbourne, FL 32901  
(321) 952-5977

2700 Judge Fran  
Jamieson Way  
Viera, FL 32940  
(321) 633-1000

Cocoa Beach Library  
550 N Brevard Ave  
Cocoa Beach, FL 32931  
(321) 868-1104

Literacy Alliance-Brevard  
609 Garden Street  
Titusville, FL 32796  
(321) 267-0099

### **Broward County**

Boca Raton Library  
200 NW Boca Raton Blvd  
Boca Raton, FL 33432  
(561) 367-7020

Broward Comm. College  
1515 W Commercial Blvd  
Ft Lauderdale, FL 33309  
(954) 201-7812

Broward County Library  
2650 Sistrunk Blvd  
Ft Lauderdale, FL 33311  
(954) 625-2820

Jan Moran Collier City  
Learning Library  
2800 NW 9 Court  
Pompano Bch, FL 33069  
(954) 968-3820

NW Regional Library  
3151 University Dr  
Coral Springs, FL 33065  
(954) 341-3900

SW Regional Library  
16835 Sheridan St  
Pembroke Pines, 33331  
(954) 538-9956

Central Charter School  
4515 N State Rd 7  
Lauderdale Lakes, 33319  
(954) 735-6295

Charles Drew Family  
Resource-Teen Parent  
Center  
2600 NW 9th Ct  
Pompano Beach, 33069  
(754) 321-6700

Hallandale Adult  
Community Center  
1000 SW 3rd St  
Hallandale, FL 33009  
(954) 457-2510

Hallandale Beach Library  
300 S Federal Highway  
Hallandale, FL 33009  
(954) 457-1750

Hollywood Hills  
Community School  
5400 Stirling Road  
Hollywood, FL 33021  
(754) 323-1150

Literacy Coalition-  
Broward County  
1300 SW 32nd Ct Rm 201  
Ft Lauderdale, FL 33315  
(954) 462-7555

Broward School Board  
5400 Stirling Rd  
Hollywood, FL 33021  
(754)323-1150

500 NW 65th Ave  
Pompano Beach, 33063  
(754)322-3870

6500 Nova Dr  
Ft Lauderdale, FL 33317  
(954) 370-8324

700 NE 56th St  
Ft Lauderdale, FL 33334  
(754)-322-1650

5400 Sheridan St  
Hollywood, FL 33021  
(754) 321-5400

600 SE 3rd Ave 11th Fl  
Ft Lauderdale, FL 33301  
(754) 321-2630

180 SW 2 St.  
Pompano Beach, 33060  
(754) 321-6750

Ser-Jobs For Progress  
PO Box 661597  
Miami Springs, FL 33266  
(305) 649-7500

South Broward Adult  
Community School  
1901 N Federal Highway  
Hollywood, FL 33020  
(754) 323-1900

The Urban League of  
Broward County  
3521 W Broward Blvd  
Suite 201  
Ft Lauderdale, FL 33311  
(954) 625-2587

**Calhoun County**  
Calhoun Public Library  
17731 NE Pear St  
Blountstown, FL 32424  
(850) 674-5200

Calhoun County Schools  
17283 NW Charlie Johns  
Blountstown, FL 32424  
(850) 674-8661

Chipola College  
3094 Indian Cir  
Marrianna, FL 32446  
(850) 718-2283

PAC Success Academies-  
Judges in Schools  
5562 Bowline Bend  
New Port Richey, 34652  
72784744543

**Charlotte County**

Charlotte County Schools  
311 E Charlotte Ave  
Punta Gorda, FL 33950  
(941) 575-5470

1441 Tamiami Trail #365  
Port Charlotte, FL 33948  
(941) 255-7555

Charlotte Technical Ctr  
18150 Murdock Circle  
Port Charlotte, FL 33948  
(941) 255-7500

Edison Comm. College  
26300 Airport Rd  
Punta Gorda, FL 33950-  
(941) 637-5682

Elsie Quirk Public Library  
100 W Dearborn St  
Englewood, FL 34223-  
(941) 861-1200

**Citrus County**

Suwannee-Hamilton  
Regional Literacy Center  
415 SW Pinewood Dr  
Live Oak, FL 32064  
(386) 364- 2619

Withlacoochee Technical  
Institute  
1201 W. Main Street  
Inverness, FL 34450  
(352) 726-2430

**Clay County**

Literacy Coalition  
2306 Kingsley Avenue  
Orange Park, FL 32073  
(904) 272-5988

2306 Kingsley Ave, A  
Orange Park, FL 32073  
(904) 272-5988

Marywood Literacy  
Council  
3619 Toledo Rd.  
Jacksonville, FL 32217  
(904) 528-3001

First Coast Tech Institute  
2980 Collins Ave  
St. Augustine, FL 32084  
(904) 829-1021

St. Johns River  
Community College  
5001 St Johns Ave  
Palatka, FL 32177  
(386) 312-4081

**Collier County**  
Housing Authority  
1800 Farm Worker Way  
Immokalee, FL 34142  
(239) 867-3150

Collier County Library  
Literacy Program  
8787 Tamiami Trail E  
Naples, FL 34113  
(239) 774-6514

Collier County Schools  
3702 Estey Ave  
Naples, FL 34104  
239- 430-6900 ext. 2

Edison Comm. College  
7007 Lely Cultural Pkwy  
Naples, FL 34113  
(239) 732-3707

26300 Airport Rd  
Punta Gorda, FL 33950  
(941) 637-5682

Guadalupe Center for  
Family Education  
PO Box 1053  
Immokalee, FL 34143  
(239) 658-1999

Guadalupe Social Svcs  
211 S 9th St Door #7  
Immokalee, FL 34142  
(239) 657-6242

Literacy-Bonita Springs  
26820 Old 41 Rd.  
Bonita Springs, 34135  
(239) 676-5202

Literacy Volunteers of  
Collier County Inc  
281 Airport Rd South  
Naples, FL 34104-  
(239) 262-4448

PAC Success Academies-  
Judges in Schools  
5562 Bowline Bend  
New Port Richey, 34652  
72784744543

Immokalee Foundation  
3960 Radio Road, Ste 207  
Naples, FL 34104  
(239) 430-9122

**Columbia County**  
Columbia County Library  
308 NW Columbia Ave  
Lake City, FL 32055  
(386) 758-2111

Columbia County Schools  
409 SW St Johns St  
Lake City, FL 32025  
(386) 755-8190

**DeSoto County**

DeSoto Literacy Council  
310 W Whidden St  
Arcadia, FL 34266-  
(863) 993-1333

DeSoto County Schools  
310 W. Whidden St  
Arcadia, FL 34266  
(863) 993-1333

Thinking Center  
5989 Approach Rd  
Sarasota, FL 34238-  
(941) 924-6373

**Dixie County**

Dixie County Schools  
PO Box 890  
Cross City, FL 32628  
(352) 498-1431

Three Rivers Regional  
Library System  
262 W Main Street  
PO Box 1340  
Mayo, FL 32066  
(386) 294-3858

**Duval County**

Duval County Schools  
1701 Prudential Dr  
Jacksonville, FL 32207  
(904) 858-6080

Jacksonville Main Library  
303 N Laura St  
Jacksonville, FL 32202  
(904) 630-2426

Literacy Pros of  
Jacksonville  
118 E Monroe St  
Jacksonville, FL 32202  
(904) 358-7323

Marywood Literacy  
Council  
3619 Toledo Rd.  
Jacksonville, FL 32217  
(904) 528-3001

Women's Center  
5644 Colcord Avenue  
Jacksonville, FL 32211  
(904) 722-3000

**Escambia County**

Judy Andrews Adult Ctr  
129 N. Merritt Street  
Pensacola, FL 32507  
(850) 453-7462

Learn to Read of NW FL  
3300 N Pace Blvd Ste 324  
Pensacola, FL 32505  
(850) 432-4347

7600 Mayo St.  
Century, FL 32535  
(850) 256-0880

Pensacola Bay Area  
Literacy Coalition  
101 E Romano  
Pensacola, FL 32501  
(850) 435-8676

Pensacola Junior College  
1000 College Blvd  
Pensacola, FL 32504  
(850) 484-2120

**Flagler County**

Flagler County Schools  
1 Corporate Dr. Suite 2-J  
Palm Coast, FL 32137  
(386) 437-7533

**Franklin County**

Franklin County Literacy  
85 School Road Bldg# 8  
Eastpoint, FL 32328  
(850) 670-4481

Franklin County Literacy  
1001 Gray Ave. Suite 306  
Carrabelle, FL 32328-  
(850) 697-2527

Franklin County Library  
PO Box 722  
29 Island Drive  
Eastpoint, FL 32328  
(850) 670-8151

Franklin County Schools  
155 Ave E  
Apalachicola, FL 32329  
(850) 653-8831

**Gadsden County**

First Baptist Church  
108 West College Avenue  
Tallahassee, FL 32301-  
(850) 222-5470

Literacy Volunteers of  
Gadsden County  
732 Pat Thomas Pkwy  
Quincy, FL 32351-2531  
(850) 875-8680

Tallahassee Com College  
444 Appleyard Dr  
Tallahassee, FL 32304  
(850) 201-8059

**Gilchrist County**

Gilchrist County Schools  
310 NW 11th Ave  
Trenton, FL 32693  
(352) 463-4109

**Glades County**

Glades County Schools  
PO Box 459  
Moore Haven, FL 33471  
(863) 946-0055

**Gulf County**

Franklin County Schools  
155 Ave E  
Apalachicola, FL 32329  
(850) 653-8831

Gulf County Library  
Literacy Center  
110 Library St  
Port Saint Joe, FL 32456  
(850) 229-8879

Gulf County Schools  
150 Middle School Rd  
Port Saint Joe, FL 32456  
(850) 229-6940

**Hamilton County**

Hamilton County Schools  
4280 SW CR 152  
Jasper, FL 32052  
(386) 792-6529

Suwannee Cty Schools  
702 2nd St NW  
Live Oak, FL 32064  
(904) 364-2750

Suwannee-Hamilton  
Regional Literacy Center  
415 SW Pinewood Dr  
Live Oak, FL 32064  
(386) 364- 2619

**Hardee County**

Hardee County Schools  
901 W Main St  
Wauchula, FL 33873  
(863) 773-3173

**Hendry County**

Clewiston Public Library  
120 West Osceola Ave  
Clewiston, FL 33440-  
(863) 983-1493

Hendry County Schools  
4050 Cowboy Way  
Labelle, FL 33975-  
(863) 674-4118

475 E. Osceola Avenue  
Clewiston, FL 33440-  
(863) 983-1512

Hendry County Schools  
1501 S Fransisco St  
Clewiston, FL 33440  
(863) 983-1511

**Hernando County**

H.E.A.R.T Literacy  
801 N. Broad Street  
Brooksville, FL 34601-  
(352) 797-7018

Hernando County Library  
6335 Blackbird Avenue  
Brooksville, FL 34613-  
(352) 540-6391

Hernando Cty Schools  
801 N Broad St  
Brooksville, FL 34601-  
(352) 797-7018

Pasco-Hernando  
Community College  
10230 Ridge Rd  
New Port Richey, FL  
34654-5199  
(727) 816-3748

36727 Blanton Rd  
Dade City, FL 33525  
(352) 816-3301 ext.

**Highlands County**

Highlands Cty Schools  
426 School St  
Sebring, FL 33870  
(863) 471-5564

South FL Comm. College  
600 W College Dr  
Avon Park, FL 33825  
(863) 784-7441

**Hillsborough County**

Comm. Learning Center  
1611 N Ft Harrison Ave  
Clearwater, FL 33755  
(727) 441-4444

Hillsborough Community  
College  
10414 E Columbus Drive  
Tampa, FL 33619-  
(813) 253-7982

Hillsborough Cty Schools  
2222 N Tampa St  
Tampa, FL 33602  
(813) 276-5654

1101 Victoria St  
Brandon, FL 33510  
(813) 744-8131

1 Raider Place  
Plant City, FL 33563  
(813) 707-7147

16200 N Dale Mabry Hwy  
Tampa, FL 33618  
(813) 632-6823

6410 Orient Rd  
Tampa, FL 33610  
(813) 744-8360 --235

Hillsborough Literacy  
Council  
900 N Ashley Dr  
Tampa, FL 33602-3704  
(813) 273-3650

I CAN Adult Literacy  
Outreach Inc  
4809 E Busch Blvd #201  
Tampa, FL 33617  
(813) 374-8940

Hillsborough Cty Schools  
1701 N Blvd  
BLDG ARM 202  
Tampa, FL 33607  
(813) 233-2400

2010 E Hillsborough Ave  
Tampa, FL 33610  
(813) 231-1972

Hillsborough Cty-Adult &  
Community Education  
3218 San Jose Mission Dr  
Dover, FL 33527  
(813) 757-9480

St. John Presbyterian  
Learning Center  
4120 Macdill Ave  
Tampa, FL 33607-  
(813) 872-6826

Tampa Hillsborough  
County Library System  
1505 N Nebraska Ave  
Tampa, FL 33602-2899  
(813) 272-5424

Tampa Metropolitan  
Area YMCA Inc  
110 E Oak Ave  
Tampa, FL 33602  
(813) 224-9622

**Holmes County**

Chipola College  
3094 Indian Cir  
Marianna, FL 32446  
(850) 718-2283

Literacy Volunteers  
757 Hoyt St, Bldg A  
Chipley, FL 32428  
(850) 638-6317

**Indian River County**

Indian River Community  
College  
3209 Virginia Ave  
Fort Pierce, FL 34981  
(772) 426-7401

Indian River State College  
12896 County Road 512  
Fellsmere, FL 32948-  
(772) 571-0288

Literacy Services of  
Indian River County, Inc  
1600 21st Street  
Vero Beach, FL 32960-  
(772) 778-2223

Indian River Cty Schools  
1707 16th St  
Vero Beach, FL 32960  
(561) 564-4970

1426 19th Street  
Vero Beach, FL 32960  
(772) 564-4970

50 N Cypress St  
Fellsmere, FL 32948-  
(772) 564-5970

**Jackson County**

Chipola College  
3094 Indian Cir  
Marianna, FL 32446  
(850) 718-2283

Jackson County Library  
2929 Green St  
Marianna, FL 32446-  
(850) 482-9124

Jackson County Schools  
2971 Guyton St  
Marianna, FL 32446  
(850) 482-9617

**Jefferson County**

Jefferson County Schools  
1490 W Washington Str  
Monticello, FL 32344  
(850) 342-0100

575 South Water Street  
Monticello, FL 32344-  
(850) 342-0140

**Lafayette County**

Lafayette District Schools  
363 NE Crawford St  
Mayo, FL 32066  
(386) 294-4120

Three Rivers Regional  
Library System  
262 W Main Street  
PO Box 1340  
Mayo, FL 32066-  
(386) 294-3858

**Lake County**

GROWS Literacy Council  
947 South Orange  
Blossom Trail  
Apopka, FL 32703  
(407) 814-4742

Lake County Library  
2401 Woodlea Rd  
Tavares, FL 32778-  
(352) 253-6180

Lake County Schools  
2001 Kurt St  
Eustis, FL 32726  
(352) 589-2250

13925 Florida Ave  
Astatula, FL 34705  
(352) 343-1334

San Pedro Mission-ESL  
210 Wonders Street  
Wildwood, FL 34785-  
(352) 750-3313

**Lee County**

African Caribbean  
American Catholic Center  
3681 Michigan Ave  
Ft. Myers, FL 33916-  
(239) 461-0233

Cape Coral High School-  
Adult Education Center  
2300 Santa Barbara Blvd  
Cape Coral, FL 33991-  
(239) 574-6766

FL Gulf Coast University  
10501 FGCU Blvd S  
Fort Myers, FL 33965  
(239) 590-7031

Lee County Library  
2050 Central Ave  
Fort Myers, FL 33901  
(239) 461-2932

26876 Pine Ave  
Bonita Springs, FL 34135  
(239) 461-2932

11560 Chapin Lane  
Captiva, FL 33924  
(239) 461-2932

921 SW 39th Terrace  
Cape Coral, FL 33914  
(239) 461-2932

3095 Blount St  
Fort Myers, FL 33916  
(239) 461-2932

881 Gunnery Rd Suite 1  
Lehigh Acres, FL 33971  
(239) 461-2932

2001 N Tamiami Trail NE  
N Fort Myers, FL 33903  
(239) 461-2932

10700 Russell Rd NW  
Bokeelia, FL 33922  
(239) 461-2932

14561 State Rd 80  
Fort Myers, FL 33905  
(239) 461-2932

15290 Bass Road  
Fort Myers, FL 33919  
(239) 461-2932

21100 Three Oaks Pkwy  
Estero, FL 33928  
(239) 461-2932

3095 Blount St.  
Fort Myers, FL 33916  
(239) 461-5885

Lee County Schools  
2266 Second St  
Fort Myers, FL 33901  
(239) 334-7172

19600 Cypress View Dr  
Fort Myers, FL 33901-  
(239) 415-0071

Literacy-Bonita Springs  
26820 Old 41 Rd.  
Bonita Springs, FL 34135  
(239) 676-5202

Literacy Volunteers  
7275 Concourse Dr. #300  
Fort Myers, FL 33908-  
(239) 242-4374

### **Leon County**

First Baptist Church  
108 West College Avenue  
Tallahassee, FL 32301-  
(850) 222-5470

Leon County Schools  
283 Trojan Trail  
Tallahassee, FL 32309-  
(850) 922-5343

Leon County Library  
200 W Park Ave  
Tallahassee, FL 32301  
(850) 606-2644

Region I Panhandle Adult  
Literacy Center  
283 Trojan Trail  
Tallahassee, FL 32311-  
(850) 922-5343

Tallahassee Com College  
444 Appleyard Dr  
Tallahassee, FL 32304  
(850) 201-8059

Woodland Hall Academy  
5746 Centerville Rd  
Tallahassee, FL 32309-  
(850) 893-2216

### **Levy County**

Central FL Comm College  
114 Rodgers Blvd  
Chiefland, FL 32626  
(352) 493-9533

Santa Fe River Baptist  
Literacy Fellowship  
2630 NW 39th Ave  
Gainesville, FL 32601  
(352) 373-5030

### **Liberty County**

Chipola College  
3094 Indian Cir  
Marrianna, FL 32446  
(850) 718-2283

Liberty County Schools  
PO Box 429  
Bristol, FL 32321  
(850) 643-2275

### **Madison County**

North FL Comm College  
325 NW Turner Davis St.  
Madison, FL 32340-  
(850) 973-1615

### **Manatee County**

Fruitville Library  
100 Coburn Road  
Sarasota, FL 34240-  
(941) 861-2500

Literacy Council of  
Manatee County  
United Way Building  
1701 14th St W Suite 3  
Bradenton, FL 34205  
(941) 746-8197

Manatee Comm College  
5840 26th St W  
Bradenton, FL 34206  
(941) 752-5663

Manatee County Library  
4915 53rd Ave E  
Bradenton, FL 34203  
(941) 727-6079

Manatee County  
Technical Institute  
5603 34th St W  
Bradenton, FL 34210  
(941) 751-7900 ext.

Manatee County  
Technical Institute Adult  
Education-Satellites  
5603 34th Street West  
Bradenton, FL 34210  
(941) 751-7900

Sarasota County Library  
1331 First St  
Sarasota, FL 34236  
(941) 861-1120

The Thinking Center  
5989 Approach Rd  
Sarasota, FL 34238-  
(941) 924-6373

**Marion County**

Literacy Council  
2677 NW 10th St. Ste 1A  
Ocala, FL 34475-  
(352) 690-7323

Marion County Schools  
1014 SW 7th Rd  
Ocala, FL 34474  
(352) 671-7206

**Martin County**

Indian River Community  
College  
3209 Virginia Ave  
Fort Pierce, FL 34981  
(772) 426-7401

Martin County Schools  
500 E Ocean Blvd  
Stuart, FL 34994-  
(772) 219-1200

**Miami - Dade County**

Avacado Elementary-  
South Dade Adult  
16989 SW 29th St  
Miami, FL 33030  
(305) 247-4942

AYUDA, Inc.  
13899 Biscayne Blvd.  
Suite 123  
N Miami Beach, FL 33181  
(305) 864-6885

Broadmoor Elementary  
3401 NW 83rd St  
Miami, FL 33147-  
30586910861

D A Dorsey Adult  
Education Center  
7100 NW 17th Ave  
Miami, FL 33147  
(305) 693-2490

Ethel Beckman  
Elementary  
4702 SW 143 Ct  
Miami, FL 33175  
(305) 222-8161

George T Baker Aviation  
School  
3275 NW 42nd Ave  
Miami, FL 33142  
(305) 871-3143

Henry H Filer Middle  
School  
531 W 29th St  
Hialeah, FL 33012  
305-822-6601

Hurbert O Sibley  
Elementary-North Miami  
Dade Adult Center  
225 NW 115st

Miami, FL, FL 33168  
305-953-3737

James H Bright  
Elementary-Hialeah  
Adult Center  
2530 W 10 Ave  
Hialeah, FL 33010  
305-822-1500

Jeffrey A Tew Education  
Center  
2010 NW 1st Ave  
Miami, FL 33127  
(305) 571-2243

Jobs for Miami Training  
Academy  
8325 NE 2nd Ave Ste 218  
Miami, FL 33138-3815  
(305) 759-6511

M A Milam Elementary-  
Hialeah Adult Center  
6020 W 16th Ave  
Hialeah, FL 33012  
305-882-0301

Marjorie Stoneman  
Douglas Elementary-  
Miami Sunset Adult  
11901 SW 2nd St  
Miami, FL 33184

Miami Jackson Adult  
Education Center  
1751 NW 36th St  
Miami, FL 33142  
305-634-2641

Miami Skills Center  
1550 N Miami Ave  
Miami, FL 33167  
305-358-4925



Miami Southridge Adult  
Education Center  
19355 SW 114th Ave  
Miami, FL 33157  
(305) 238-6110

Miami Sunset Adult  
Education Center  
13125 SW 72nd St  
Miami, FL 33138  
305-385-4255

Miami-Dade College-  
InterAmerican Campus  
627 SW 27 Ave  
Miami, FL 33135  
305-237-6158

Miami-Dade College-  
Kendall Campus  
11011 SW 104th St  
Miami, FL 33176  
305-237-2970

Miami-Dade Com College  
11380 NW 27th Ave  
Miami, FL 33167  
(305) 237-8112

500 College Ter  
Homestead, FL 33030  
(305) 237-5093

Miami-Dade Schools  
17101 NE 7th Avenue  
N Miami Beach, FL 33162  
(305) 651-2411

450 Bird Rd  
Coral Gables, FL 33146  
(305) 443-4871 (3-11)

3501 SW 28th Ave  
Miami, FL 33133  
(305) 445-7731

1424 Drexel Ave  
Miami Beach, FL 33139  
(305) 531-0451

251 E 47th St  
Hialeah, FL 33013  
(305) 822-1500

8865 SW 16th St  
Miami, FL 33165  
3052266565 2280

751 Dove Ave  
Miami Springs, FL 33166  
(305) 885-4255

10151 NW 19 Ave  
Miami, FL 33147  
(305) 691-8324

2450 SW 1st St  
Miami, FL 33135  
(305) 649-9800

7977 W 12th Ave  
Hialeah, FL 33014  
(305) 823-1330

711 NW 30 Ave  
Miami, FL 33132  
(305) 649-2811

7460 SW 118th St  
Miami, FL 33156  
(305) 235-1360

750 NW 20th St  
Miami, FL 33127  
(305) 324-6070

28300 SW 152nd St  
Leisure City, FL 33033  
(305) 247-7839

5780 NW 158th St  
Hialeah, FL 33014  
(305) 557-1100

4301 N Michigan Ave  
Miami Beach, FL 33140  
(305) 531-0451

18180 SW 122nd Ave  
Miami, FL 33177  
(305) 253-9920

12345 SW 18th Ter  
Miami, FL 33175  
(305) 222-8150

Miami-Dade Library  
Kendale Lakes Branch  
15205 SW 88 St.  
Miami, FL 33196-  
(305) 375-5323

MAIN LIBRARY  
101 W Flagler St  
Miami, FL 33130-  
(305) 375-5323

North e-Library  
7400 W 10th Ave  
Hialeah, FL 33014  
(305) 818-9143

North Miami Adult  
Education Center  
800 NE 137 St  
Miami, FL 33161  
305-891-6590

North Miami Library  
835 NE 132nd St  
North Miami, FL 33161  
(305) 891-5535

Private Industry Council  
of Dade County Inc  
8325 NE 2nd Ave 2nd Fl  
Miami, FL 33138  
(305) 759-6511

Ser-Jobs For Progress  
PO Box 661597  
Miami Springs, FL 33266  
(305) 649-7500

Shadowland Elementary-  
Miami Jackson Adult  
144 NW 49 St  
Miami, FL 33127  
305-758-3673

Silver Bluff Comm School  
2609 SW 25th Ave  
Miami, FL 33133-2214  
(305) 856-5197

South Dade Adult  
Education Center  
109 NE 8th St  
Homestead, FL 33030  
(305) 248- 5723

SW Miami Adult Center  
8855 SW 50 Terrace  
Miami, FL 33165  
(305) 274-0181

### **Monroe County**

FL Keys Comm College  
5901 College Rd  
Key West, FL 33040  
(305) 809-3548

Literacy Volunteers of  
America  
1400 United St Bldg 4  
Room 404  
Key West, FL 33040  
(305) 294-4352

### **Nassau County**

Suwannee-Hamilton  
Regional Literacy Center  
415 SW Pinewood Dr  
Live Oak, FL 32064  
(386) 364- 2619

### **Okaloosa County**

Goodwill Easter Seals  
6C SW Hollywood Blvd  
Ft Walton Bch, FL 32548  
(850) 302-0576

Learn to Read of  
Northwest FL Inc  
3300 N Pace Blvd #324  
Pensacola, FL 32505  
(850) 432-4347

Pensacola Bay Area  
Literacy Coalition  
101 E Romano  
Pensacola, FL 32501-  
(850) 435-8676

### **Okeechobee County**

Indian River Community  
College  
3209 Virginia Ave  
Fort Pierce, FL 34981  
(772) 426-7401

2229 NW 9th Ave  
Okeechobee, FL 34972-  
(863) 763-8017

### **Orange County**

Adult Literacy League Inc  
345 W Michigan St #100  
Orlando, FL 32806-4465  
(407) 422-1540

College Park Baptist  
Church  
1914 Edgewater Dr  
Orlando, FL 32804  
(407) 628-2443

Cypress Creek Adult  
Comm Education Center  
1101 Bear Crossing  
Orlando, FL 32824  
(407) 852-3400

Downtown Baptist  
Church  
120 E Pine St  
Orlando, FL 32804-2753  
(407) 737-6861

GROWS Literacy Council  
947 South Orange  
Blossom Trail  
Apopka, FL 32703  
(407) 814-4742

Haitian Coalition of  
Central Florida  
1229 25th St  
Orlando, FL 32805-  
(407) 841-5005

Orange County Parks &  
Recreation  
1 N. Powers Drive  
Orlando, FL 32808-  
(407) 254-9050

Orange County Schools  
2900 W Oakridge Road  
Orlando, FL 32809-  
(407) 251-6048

Orlando Tech  
301 W Amelia St  
Orlando, FL 32801-  
(407) 246-7060

Westside Tech Center  
955 East Story Rd  
Winter Garden, FL 34787  
(407) 905-2000

Orange County Schools  
4949 Silver Star Rd  
Orlando, FL 32808  
(407) 522-3467

801 S Rio Grande Ave  
Orlando, FL 32805  
(407) 835-2304

2100 Summerfield Rd  
Winter Park, FL 32792  
(407) 622-3204

800 N Wells St  
Apopka, FL 32712  
(407) 905-5504

6500 Turkey Lake Rd  
Orlando, FL 32819  
(407) 355-3204

2900 W Oak Ridge Rd  
Orlando, FL 32809  
(407) 251-6047

**Osceola County**

Adult Literacy League  
345 W Michigan St #100  
Orlando, FL 32806-4465  
(407) 422-1540

College Park Baptist  
1914 Edgewater Dr  
Orlando, FL 32804  
(407) 628-2443 (home)

Osceola County Schools  
2320 New Beginnings Rd.  
Kissimmee, FL 34744-  
(407) 518-8140

Osceola library System  
211 E Dakin Avenue  
Kissimmee, FL 34741-  
(407) 742-8818

**Palm Beach County**

Adult Education Center  
2161 N. Military Trail  
W Palm Beach, FL 33409  
(561) 616-7800

Boca Raton Library  
200 NW Boca Raton Blvd  
Boca Raton, FL 33432  
(561) 367-7020

1501 NW Spanish River  
Boca Raton, FL 33431  
(561) 367-7020

DePorres PLACE Inc  
100 W 20th St Rm 106  
Riviera Beach, FL 33404-  
(561) 863-5778

Forest Hill Community  
High School  
6901 Parker Ave  
W Palm Beach, FL 33405  
(561) 540-2417

Glades Family Education  
981 S.E. First Street  
Belle Glade, FL 33430  
(561) 992-8068

Inlet Grove Community  
High School  
7071 Gardens Rd  
Riviera Beach, FL 33404  
(561) 881-4606

Jefferson Davis  
Community School  
1560 Kirk Rd  
W Palm Beach, FL 33406  
(561) 357-5905

Jupiter Comm Education  
500 N Military Trail  
Jupiter, FL 33458  
(561) 744-7931

Palm Beach County Adult  
and Comm Education  
2112 S Congress Ave 200  
Palm Springs, FL 33406-  
(561) 434-8718

Palm Beach County  
Department of Adult and  
Community Education  
3300 Forest Hill Blvd  
Building B102  
W Palm Beach, FL 33406  
(561) 434-8818

Palm Beach County  
Department of Adult and  
Community Education  
3300 Forest Hill Blvd  
Building B102  
W Palm Beach, FL 33406  
(561) 202-0453

Palm Beach County  
Library System  
4639 Lake Worth Rd  
Lake Worth, FL 33463  
(561) 649-5500

Redlands Christian  
Migrant Association  
16101 Half Mile Rd  
Delray Beach, FL 33446-  
(561) 637-1108

Palm Beach Cty Schools  
2051 MLK Blvd  
Riviera Beach, FL 33404  
(561) 841-0272

3300 Forest Hill Blvd  
C206  
W Palm Beach, FL 33406  
(561) 434-8786

4975 Park Ridge Blvd  
Boynton Beach, FL 33426  
(561) 752-1213

1501 NW 15th Court  
Boca Raton, FL 33467  
(561) 338-1432

2101 Greenview Shores  
Wellington, FL 33411-  
(561) 795-4910

Ser-Jobs For Progress  
PO Box 661597  
Miami Springs, FL 33266  
(305) 649-7500

West Jupinter Comm  
Tutorial Center  
7187 Church St  
Jupiter, FL 33458  
(561) 745-0950

Women's Circle  
912 SE 4 Street  
Boyton Beach, FL 33435-  
(561) 364-9501

**Pasco County**

Adult Education  
30651 Wells Rd  
Wesley Chapel, FL 33544  
(813) 794-8700

Calvary Chapel  
6825 Trouble Creek Rd.  
New Port Richey, 34653  
(727) 207-4854

PAC Success Academies-  
Judges in Schools  
5562 Bowline Bend  
New Port Richey, 34652  
(727) 847-4543

Pasco County Schools  
5355 School Rd  
New Port Richey, 34652  
(727) 774-3309

14410 Cobra Way  
Hudson, FL 34669  
(727) 774-4209

7825 Campus Dr  
New Port Richey, 34653  
(727) 774-1700

38301 MLK Blvd  
Dade City, FL 33525  
(352) 524-9003

36850 State Rd 52  
Dade City, FL 33525  
(352) 524-5504

11646 Town Center Rd  
New Port Richey, 34654  
(727) 774-7232

6335 12th St  
Zephyrhills, FL 33540  
(813) 794-6110

Pasco County Schools  
7227 Land O' Lakes Blvd  
Land O' Lakes, FL 34639  
(813) 794-2202

6038 Gall Blvd  
Zephyrhills, FL 33542-  
(352) 524-9006

14710 Shady Hills Rd  
Spring Hill, FL 34610-  
(727) 779-5800

38815 Cummer Rd  
Dade City, FL 33523-

20235 Gator Lane  
Land O' Lakes, FL 34639-  
(813) 794-9412

5740 Moog Rd  
Holiday, FL 34690-  
(727) 774-1703

5939 Main St  
New Port Richey, 34652  
(727) 774-1703

30651 Wells Rd  
Wesley Chapel, FL 33544  
(813) 794-8725

Pasco-Hernando  
Community College  
10230 Ridge Rd  
New Port Richey, 34654  
(727) 816-3748

36727 Blanton Rd  
Dade City, FL 33525  
(352) 816-3301

United Methodist  
Cooperative Ministries  
1625 Union St  
Clearwater, FL 33755  
(727) 442-6881

**Pinellas County**

Clearwater Adult  
Education Center  
540 South Hercules Ave  
Clearwater, FL 33764-  
(727) 469-4290

1895 Gulf to Bay Blvd  
Clearwater, FL 33765-  
(727) 469-5817

Clearwater Library  
100 N Osceola Ave  
Clearwater, FL 33755  
(727) 562-4970

Comm Learning Center  
1611 N Ft Harrison Ave  
Clearwater, FL 33755  
(727) 441-4444

Dixie Hollins Adult  
Education Center  
4940 62nd St N  
St. Petersburg, FL 33709-  
(727) 547-7525

Literacy Council of ST  
Petersburg  
PO Box 12866  
St. Petersburg, FL 33733  
(727) 521-1117

Literacy Council of Upper  
Pinellas  
223 Douglas Ave  
Dunedin, FL 34698-  
(727) 298-3080

Palm Harbor Adult  
Literacy Council  
2330 Nebraska Ave  
Palm Harbor, FL 34683  
(727) 784-3332

Pasco County Schools  
124 Gulfwinds Dr E  
Palm Harbor, FL 34683-  
(727) 452-1492

Pinellas Cty Even Start  
Salvation Army 1-Stop  
1400 4th St S  
St. Petersburg, FL 33701-  
(727) 552-1568

Pinellas Cty Even Start  
Student Dev Center  
1250 Holt Ave  
Clearwater, FL 33755-  
(727) 742-2080

Pinellas Cty Even Start  
Lealman Elementary  
4001 58th Ave N  
St. Petersburg, FL 33714-  
(727) 215-2310

Pinellas County Schools  
301 4th St SW  
Largo, FL 33779  
(727) 588-6321

Pinellas Library  
1330 Cleveland St  
Clearwater, FL 33755  
(727) 441-8408

Read Pinellas  
400 Chestnut Street  
Oldsmar, FL 34677-  
(727) 393-5447

Safety Harbor Library  
101 Second Street N  
Safety Harbor, FL 34695-  
7277241525 112

Tomlinson Adult  
Learning Center  
296 Mirror Lake Dr N  
St. Petersburg, FL 33701  
(727)893-2723 ext. 10

#### **Polk County**

Christian Women's Job  
Corps Adult Learning Ctr  
1010 E Memorial Blvd  
Lakeland, FL 33801  
(863) 687- 8329

Farmworker Jobs and  
Education Program  
300 E. Bridgers Ave.  
Auburndale, FL 33823-  
(863) 968-5658

Human Environment  
Linking People  
PO Box 3495, 135 Ave NE  
Winter Haven, FL 33885-  
(863) 293-1439

Literacy Council  
140 E Park Ave  
Lake Wales, FL 33853  
(863) 676-5767

Polk County Schools  
300 East Bridgers Ave  
Auburndale, FL 33823-  
(863) 965-5475

7700 State Road 544  
Winter Haven, FL 33881-  
(863) 419-3060

3225 Winter Lake Road  
Lakeland, FL 33803-  
(863) 499-2700

1909 S Floral Ave  
Bartow, FL 33831-  
(863) 519-8437

READ Lakeland  
1628 S Florida Ave.  
Lakeland, FL 33803-  
(863) 802-1512

Traviss Career Center  
3225 Winter Lake Rd  
Lakeland, FL 33803-  
(863) 499-2700

West Area Adult School  
604 S. Central Avenue  
Lakeland, FL 33815-  
(863) 499-2835

**Putnam County**  
Putnam County Library  
601 College Rd  
Palatka, FL 32177  
(386) 329-0126

Putnam County Schools  
200 S 7th St  
Palatka, FL 32177  
(386) 329-0635

**St. Johns County**

Learn to Read  
809 Delaware Ave.  
Ft. Pierce, FL 34950-  
(772) 464-2747

St Johns County Library  
101 Library Blvd  
Ponte Vedra Beach, FL  
32082  
(904) 273-0495

6195 S Main St  
Hastings, FL 32145  
(904) 273-0495

6670 US 1 S  
St. Augustine, FL 32086  
(904) 827-6925

First Coast Tech Institute  
2980 Collins Ave  
St. Augustine, FL 32084  
(904) 829-1021

St Johns River  
Community College  
5001 St Johns Ave  
Palatka, FL 32177  
(386) 312-4081

**St. Lucie County**

Faith Congregational  
Church  
PO Box 881076  
Port Saint Lucie, 34988  
(772) 462-4689

Indian River Community  
College  
3209 Virginia Ave  
Fort Pierce, FL 34981  
(772) 426-7401

Learn to Read  
809 Delaware Ave.  
Ft. Pierce, FL 34950-  
(772) 464-2747

**Santa Rosa County**

Learn to Read  
3300 N Pace Blvd #324  
Pensacola, FL 32505  
(850) 432-4347

Pensacola Bay Area  
Literacy Coalition  
101 E Romano  
Pensacola, FL 32501-  
(850) 435-8676

Santa Rosa Adult School-  
Adult Learning Center  
5330 Berryhill Rd  
Milton, FL 32570  
(850) 983-5710

Santa Rosa Correctional  
Institution  
5850 E Milton Rd  
Milton, FL 32583  
(850) 983-5875

**Sarasota County**

Elsie Quirk Public Library  
100 W Dearborn St  
Englewood, FL 34223-  
(941) 861-1200

Literacy Council  
1750 17th St Building D  
Sarasota, FL 34234  
(941) 955-0421

Literacy Volunteers  
300 Nokomis Ave S  
Venice, FL 34285  
(941) 488-8994

Literacy Volunteers  
1380 S Tamiami Trail  
North Port, FL 34287-  
(941) 861-1310

Sarasota County Schools  
1960 Landings Boulevard  
Sarasota, FL 34325-  
(941) 927-9000

Sarasota County Library  
1331 First St  
Sarasota, FL 34236  
(941) 861-1120

The Thinking Center  
5989 Approach Rd  
Sarasota, FL 34238-  
(941) 924-6373

**Seminole County**

Adult Literacy League  
345 W Michigan St #100  
Orlando, FL 32806-4465  
(407) 422-1540

College Park Baptist  
1914 Edgewater Dr  
Orlando, FL 32804  
(407) 628-2443 (home)

GROWS Literacy Council  
947 South Orange  
Blossom Trail  
Apopka, FL 32703  
(407) 814-4742

Literacy Coalition  
100 Weldon Blvd  
Sanford, FL 32773-  
(473) 708-2630

**Sumter County**

San Pedro Mission-ESL  
210 Wonders Street  
Wildwood, FL 34785-  
(352) 750-3313

Sumter County Library  
910 N. Main Street # 225  
Bushnell, FL 33513-  
(352) 568-3456

**Suwannee County**

Suwannee Schools  
415 SW Pinewood Dr  
Live Oak, FL 32060  
(904) 364-2750

702 2nd St NW  
Live Oak, FL 32064  
(904) 364-2750

Suwannee River Library  
703 NW Suwannee Ave.  
Branford, FL 32008-  
(386) 935-1556

Suwannee-Hamilton  
Regional Literacy Center  
415 SW Pinewood Dr  
Live Oak, FL 32064  
(386) 364- 2619

**Taylor County**

Taylor County School  
3233 Hwy 19 S  
Perry, FL 32347  
(850) 828-2545

**Union County**

Santa Fe River Baptist  
Literacy Fellowship  
2630 NW 39th Ave  
Gainesville, FL 32601  
(352) 373-5030

Union County Library  
250 SE 5th Ave.  
Lake Butler, FL 32054  
(386) 496-3432

Union County Schools  
55 SW 6th St  
Lake Butler, FL 32054  
(386) 496-1300

**Volusia County**

Daytona Beach  
Community College  
1200 W Intl Speedway  
Daytona Beach, FL 32120  
(386) 506-4555

Volusia County Schools  
PO Box 2811  
Daytona Beach, FL 32124

Volusia Literacy Council  
230 N. Beach St. Suite 1  
Daytona Beach, FL 32114  
(386) 255-8723

**Wakulla County**

Tallahassee Com College  
444 Appleyard Dr  
Tallahassee, FL 32304  
(850) 201-8059

**Walton County**

Pensacola Bay Area  
Literacy Coalition  
101 E Romano  
Pensacola, FL 32501-  
(850) 435-8676

Walton County  
Vocational TechCenter  
761 N 20th St  
Defuniak Springs, 32433  
(850)892-1241

**Washington County**

Chipola College  
3094 Indian Cir  
Marrianna, FL 32446  
(850) 718-2283

Country Oaks Learning  
Center  
268 Quail Hollow Blvd  
Chipley, FL 32428-4658  
(850) 415-5561

Literacy Volunteers of  
Washington County Inc  
757 Hoyt St Bldg A  
Chipley, FL 32428  
(850) 638-6317

Washington County  
Library  
672 5th St  
Chipley, FL 32428  
(850) 638-1180

Washington-Holmes  
Vocational Tech  
757 Hoyt St  
Chipley, FL 32428  
(850) 638-1180

## D-19: Substance Abuse Counseling Centers

**Florida Substance Abuse Hotline**  
**(800) 662-4357**

**Alcoholics Anonymous**  
[www.aa.org](http://www.aa.org)

**Alachua County**  
Narcotics Anonymous  
Suncoast Area  
P.O. Box 12151  
Gainesville FL 32604  
(352) 376-8008  
[www.uncoastna.com](http://www.uncoastna.com)

Metamorphosis/ Alachua County Substance Abuse  
4201 Southwest 21st  
Gainesville FL 32607  
(352) 955-2450

Meridian Behavioral Healthcare- Addictions  
Outpatient & Residential  
4400 Southwest 13<sup>th</sup> St  
Gainesville FL 32608  
(800) 330-5615  
[www.mbhci.org](http://www.mbhci.org)

**Baker County**  
Baker Community Counseling Services  
213 East Macclenny Ave  
Macclenny FL 32063  
(904) 259-0264  
[www.bccs-inc.org](http://www.bccs-inc.org)

**Bay County**  
CARE Outpatient Office  
4000 East 3rd Street  
Panama City FL 32404  
(850) 769-1632  
[www.care4000.com](http://www.care4000.com)

Unlimited Path-Central FL  
1159 Jenks Avenue  
Panama City FL 32401  
(850) 872-0222  
<http://www.albanycsb.org/>

**Bradford County**  
Meridian Behavioral Healthcare  
945 Grand Street  
Starke FL 32091  
(800) 330-5615  
[www.mbhci.org](http://www.mbhci.org)

**Brevard County**  
Watershed Addiction Treatment Center  
200 Congress Park Drive  
Delray Beach, FL 33445  
(800) 260-7129  
[www.thewatershed.com](http://www.thewatershed.com)

Substance Abuse Treatment  
840 Brevard Avenue  
Rockledge, FL 32955  
(321) 632-5792  
[www.fccbrevard.com](http://www.fccbrevard.com)

**Broward County**  
BC BARC Access Services  
1000 SW 2nd Street  
Ft Lauderdale, FL 33312  
(954) 357-4880 Main  
[www.broward.org](http://www.broward.org)

Watershed Inpatient Rehab/Treatment  
1500 Glades Road  
Boca Raton, FL 33445  
(800) 260-7129  
[www.thewatershed.com](http://www.thewatershed.com)

Broward House – Substance Abuse Treatment Program  
501 SE 18<sup>th</sup> Court  
Ft Lauderdale, FL 33316  
(954) 523-9454

Broward Adult Outpatient Therapeutic Community Services  
450 E Atlantic Boulevard  
Pompano Bch, FL 33060  
(954) 781-4405  
[www.mbhci.org/locations.html](http://www.mbhci.org/locations.html)

**Calhoun County**  
CARE- Bay Outpatient  
4000 E 3rd St  
Panama City, FL 32404  
(850) 872-8955  
[www.care4000.com](http://www.care4000.com)

Florida Therapy Services  
1834-A Jaclif Ct  
Tallahassee, FL 32308  
(850) 681-6001  
[www.flatherapy.com](http://www.flatherapy.com)

**Charlotte County**  
South Florida Region of Narcotics Anonymous  
Po Box 5842  
Lighthouse Point 33074  
[www.soflarscna.org](http://www.soflarscna.org)

Drug –Free  
1445 Education Way  
Pt Charlotte, FL 33948  
(941) 255-0808  
<http://www.drugfreecharlottecounty.org/home.asp>



**Citrus County**

River Coast Area  
Narcotics Anonymous  
P.O. Box 10053  
Brooksville FL 34601  
(352) 754-7200  
[www.rivercoastareana.org](http://www.rivercoastareana.org)

ACTS- Assessment Center  
Outpatient Services  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899  
[www.actsfl.org](http://www.actsfl.org)

**Clay County**

Clay Behavioral Health  
3292 County Road 220  
Middleburg FL 32068  
(904) 291-5561  
[www.ccbhc.org](http://www.ccbhc.org)

**Collier County**

Sunset Coast Area  
Narcotics Anonymous  
706 N Ingraham Ave  
Lakeland FL 33801  
(888) HELP-301  
[www.sunsetcoastna.com](http://www.sunsetcoastna.com)

Naples Comm Hospital-  
Behavioral Health  
350 7Th Street North  
Naples FL 34102  
239-436-5529  
[www.nchmd.org](http://www.nchmd.org)

Willough at Naples  
9001 Tamiami Trail East  
Naples FL 34113  
(239) 775-4500  
[www.thewilloughatnaples.com](http://www.thewilloughatnaples.com)

**Columbia County**

Meridian Behavioral  
Health Center  
439 SW Michigan Street  
Lake City FL 32025  
(800) 330-5615  
[www.mbhci.org](http://www.mbhci.org)

Narcotics Anonymous  
Suncoast Area  
P.O. Box 12151  
Gainesville FL 32604  
(352) 376-8008  
[www.uncoastna.com](http://www.uncoastna.com)

**Dade County**

New Horizons Comm  
Medical Health Center  
1469 NW 36<sup>th</sup> Street  
Miami FL 33142  
(305) 635-7444  
[www.nhcmhc.org](http://www.nhcmhc.org)

Better Way of Miami Inc.  
800 NW 28<sup>th</sup> Street  
Miami FL 33127  
(305) 634-3409  
[www.betterwaymiami.org](http://www.betterwaymiami.org)

Central Intake Unit  
2500 NW 22<sup>nd</sup> Avenue  
Miami FL 33142  
(786) 466-3020  
[http://www.miamidade.gov/dhs/substance\\_abuse.asp](http://www.miamidade.gov/dhs/substance_abuse.asp)

Village South Inc.  
400 NE 31<sup>st</sup> Street  
Miami FL 33137  
(800) 443-3784  
[www.villagesouth.com](http://www.villagesouth.com)

Family Counseling  
Services of Greater Miami  
7412 Sunset Drive  
Miami FL 33143  
(305) 740-8998  
<http://familycounseling.org/>

**De Soto County**

Tri-County Counseling  
and Life Skills Center  
3115 Bobcat Center  
Village Road  
North Port FL 34288  
(941) 429-0804  
<http://www.tricountycoounselingswfl.com/index.htm>

First Step of Sarasota-  
Outpatient Services  
1750 17<sup>th</sup> Street Suite J12  
Sarasota FL 34234  
(800) 266-6866  
[www.fsos.org](http://www.fsos.org)

**Dixie County**

Meridian Behavioral  
Healthcare  
Veteran's Road/Hwy 19  
Cross City, FL 32628  
(800)330-5615  
[www.mbhci.org](http://www.mbhci.org)

**Duval County**

Breakthroughs Inc.  
3810 Williamsburg Park  
Jacksonville FL 32257  
(904) 419-6102  
[www.jaxtherapists.com](http://www.jaxtherapists.com)

Gateway Comm Services  
555 Stockton Street  
Jacksonville FL 32204  
(904) 387-4661  
<http://www.gatewaycommunity.com/home.html>

Narcotics Anonymous  
First Coast Area  
P.O. Box 17388  
Jacksonville FL 32245  
(904) 723-5683  
[www.firstcoastna.org](http://www.firstcoastna.org)

River Region Human  
Health Services  
390 Park St.  
Jacksonville FL 32204  
(904) 899-6300  
<http://www.rrhs.org/>

**Escambia County**  
Greater Pensacola  
Narcotics Anonymous  
P.O. Box 2467  
Pensacola FL 32513  
[www.pensacolana.org](http://www.pensacolana.org)

Lakeview Behavioral  
Health Services  
1221 W Lakeview Ave  
Pensacola FL 32501  
(850) 432-1222  
[www.elakeviewcenter.org](http://www.elakeviewcenter.org)

**Flagler County**  
Stuart Marchman Center  
Outpatient Center  
301 Justice Lane  
Bunnell FL 32110  
(888) 516-2296  
[www.smabehavioral.org](http://www.smabehavioral.org)

**Franklin County**  
Appalachee Center  
159 12th St  
Apalachicola, FL 32320  
(850) 653-9744

**Gadsden County**  
Bethel Counseling and  
Outreach Center  
471 W Tennessee St  
Tallahassee, FL 32301  
(850) 577-1780  
[www.betheltally.org](http://www.betheltally.org)

Florida Therapy Services  
1834-A Jaclif Ct  
Tallahassee, FL 32308  
(850) 681-6001  
[www.flatherapy.com](http://www.flatherapy.com)

**Gilchrist County**  
Meridian Behavioral  
Health Center  
728 NE 7th Street  
Trenton, FL 32693  
(800) 330-5615  
[www.mbhci.org](http://www.mbhci.org)

**Glades County**  
Hendry-Glades Mental  
Health Center  
601 W Alverdez Ave  
Clewiston, FL 33440  
(863) 983-1423

Southwest Florida  
Addiction Services  
3763 Evans Ave  
Ft Myers, FL 33901  
(239) 278-7595  
[www.swfas.org](http://www.swfas.org)

**Gulf County**  
CARE- Bay Outpatient  
4000 E 3rd St  
Panama City, FL 32404  
(850) 872-8955  
[www.care4000.com](http://www.care4000.com)

**Hardee County**  
ACTS- Assessment Center  
Outpatient Services  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899  
[www.actsfl.org](http://www.actsfl.org)

Lakeland Outpatient  
Clinic  
5421 US Hwy 98 S  
Highland City, FL 33846  
(863) 701-7373  
[www.tchsonline.com](http://www.tchsonline.com)

**Hendry County**  
Hendry-Glades Mental  
Health Center  
601 W Alverdez Ave  
Clewiston, FL 33440  
(863) 983-1423

Southwest Florida  
Addiction Services  
3763 Evans Ave  
Ft Myers, FL 33901  
(239) 278-7595  
[www.swfas.org](http://www.swfas.org)

**Hernando County**  
Bay Care Behavioral  
Health- Doris Cook Smith  
Counseling Center  
14527 7th St  
Dade City, FL 33523  
(352) 521-1474  
[www.theharbor-bhci.org](http://www.theharbor-bhci.org)

Bay Care Health Care-  
Substance Abuse  
4411 Rowan Rd  
New Port Richey, 34653  
(866) 762-1743  
[www.baycare.org/behavioralhealth](http://www.baycare.org/behavioralhealth)

**Highlands County**

ACTS- Assessment Center  
Outpatient Servies  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899  
[www.actsflorida.org](http://www.actsflorida.org)

Lakeland Outpatient  
Clinic  
5421 US Hwy 98 S  
Highland City, FL 33846  
(863) 701-7373  
[www.tchsonline.com](http://www.tchsonline.com)

**Hillsborough County**

ACTS- Assessment Center  
Outpatient Servies  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899  
[www.actsfl.org](http://www.actsfl.org)

Bay Care Life Mgmt  
4726 North Habana Ave  
Tampa FL 33614  
(813) 872-7582  
[www.baycare.org](http://www.baycare.org)

Drug Abuse Comp  
Coordinating Office  
4422 East Columbus Dr  
Tampa FL 33605  
(813) 984-1818  
[www.dacco.org](http://www.dacco.org)

Fairwinds Treatment Ctr  
1569 S Fort Harrison Ave  
Clearwater FL 33756  
(727) 449-0300  
[www.fairwindstreatment.com](http://www.fairwindstreatment.com)

Healthcare Connection  
825 West Linebaugh Ave  
Tampa FL 33612  
(800) 444-4434  
[www.healthcareconnecti.onoftampa.com](http://www.healthcareconnecti.onoftampa.com)

**Indian River County**

Mental Health Assoc  
820 37Th Place  
Vero Beach FL 32960  
(772) 569-9788  
<http://www.mhairc.org/>

Alcohol and Drug Abuse  
Program  
959 SE Central Parkway  
Stuart FL 34994  
(772) 286-28993

**Jackson County**

CARE Outpatient Office  
4150 Hollis Drive  
Marianna FL 32446  
(850) 526-3133  
[www.care4000.com](http://www.care4000.com)

Florida Therapy Serices  
1834-A Jaclif Ct  
Tallahassee, FL 32308  
(850) 681-6001  
[www.flatherapy.com](http://www.flatherapy.com)

**Lake County**

ACTS- Assessment Center  
Outpatient Servies  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899  
[www.actsfl.org](http://www.actsfl.org)

CATS Inc.  
730 SE Osceola  
Ocala FL 34471  
(252) 732-2287

**Lee County**

Lee Mental Health Center  
2789 Ortiz Ave  
Fort Myers, FL 33905  
(239) 275-4242  
[www.leementalhealth.org](http://www.leementalhealth.org)

Southwest Florida  
Addiction Services  
3763 Evans Ave  
Ft Myers, FL 33901  
(239) 278-7595  
[www.swfas.org](http://www.swfas.org)

**Leon County**

Bethel Counseling and  
Outreach Center  
471 W Tennessee St  
Tallahassee, FL 32301  
(850) 577-1780  
[www.betheltally.org](http://www.betheltally.org)

Addiction Recovery Ctr  
1931 Buford Boulevard  
Tallahassee FL 32308  
(850) 656-5112  
[www.tfn.net/arc](http://www.tfn.net/arc)

Leon Cty Treatment Ctr  
3976 Woodville Highway  
Tallahassee FL 32305  
(850) 878-7776

Narcotics Anon- Big Bend  
P.O. Box 2665  
Tallahassee FL 32316  
(850) 224-2321  
[www.bigbendna.org](http://www.bigbendna.org)

**Levy County**

Meridian Behavioral  
Healthcare  
100 Ishie Avenue  
Bronson, FL 32621  
(800) 330-5615  
[www.mbhci.org](http://www.mbhci.org)

CATS Inc.  
730 SE Osceola  
Ocala FL 34471  
(252) 732-2287

**Manatee County**

Manatee Glens Walk-in  
371 6th Ave West  
Bradenton, FL 34208  
(941) 782-4800  
[www.manateeglens.com](http://www.manateeglens.com)

First Step of Sarasota-  
Outpatient Services  
1750 17<sup>th</sup> Street Suite J12  
Sarasota FL 34234  
(800) 266-6866  
[www.fsos.org](http://www.fsos.org)

**Marion County**

The Centers  
5664 SW 60th Ave  
Ocala, FL 34474  
(352) 629-9595  
[www.thecenters.us](http://www.thecenters.us)

**Martin County**

New Horizons of the  
Treasure Coast  
1111 SE Fed Hwy, Ste230  
Stuart, FL 34994  
(772) 221-4088  
[www.nhtcinc.org](http://www.nhtcinc.org)

Alcohol and Drug Abuse  
Program  
959 SE Central Parkway  
Stuart FL 34994  
(772) 286-28993

**Monroe County**

Guidance Clinic of the  
Middle Keys  
3000 41st St, Ocean  
Marathon, FL 33050  
(305) 434-9000  
[www.gcmk.org](http://www.gcmk.org)

Doris Ison Health Center  
10300 SW 216<sup>th</sup> Street  
Miami, FL 33190  
(305) 253-5100  
[www.chisouthfl.org](http://www.chisouthfl.org)

**Nassau County**

Sutton Place Behavioral  
Health  
463142 SR 200 W  
Yulee, FL 32097  
(904) 225-8280  
[www.spbh.org](http://www.spbh.org)

River Region Human  
Health Services  
390 Park St.  
Jacksonville FL 32204  
(904) 899-6300  
<http://www.rrhs.org>

**Okaloosa County**

Bridgeway Center  
299 Railraad Ave  
Crestview FL 32536  
(850) 689-7845  
[www.bridgewaycenter.org](http://www.bridgewaycenter.org)

Cordova Counseling  
4400 Bayou Blvd, Ste 8-A  
Pensacola, FL 32503  
(850) 474-9882  
[www.cordovacounselingcenter.com](http://www.cordovacounselingcenter.com)

**Okeechobee County**

New Horizons of the  
Treasure Coast-  
Okeechobee Outpatient  
1600 SW 2nd Ave  
Okeechobee, FL 34972  
(863) 462-0040  
[www.nhtcinc.org](http://www.nhtcinc.org)

Outpatient Services  
5410 East Avenue  
W Palm Beach FL 33407  
(561) 844-6400  
[www.carpinc.org](http://www.carpinc.org)

**Orange County**

Center for Drug Free  
Living, Drug Court  
5029 N Lane, Ste 2  
Orlando, FL 32808  
(407) 522-2272  
[www.cfdf.com](http://www.cfdf.com)

Greater Orlando Area  
Narcotics Anonymous  
P.O. Box 532095  
Orlando FL 32853  
(407) 425-5157  
[www.orlandona.org](http://www.orlandona.org)

New Leaf Center Inc.  
1850 Lee Road  
Winter Park FL 32789  
(407) 644-8588  
[www.newleafcenter.com](http://www.newleafcenter.com)

Access Behavioral  
Associates  
6000 Turkey Lake Road  
Orlando FL 32819  
(407) 370-2588

ACT Center- Orlando  
4300 S Semoran Blvd  
Orlando FL 32822  
(800) 316-7610  
[www.actcenter.com](http://www.actcenter.com)

**Osceola County**

Center for Drug-Free  
Living  
2540 Michigan Ave, Ste A  
Kissimmee, FL 34744  
(407) 846-5285  
[www.cfdf.com](http://www.cfdf.com)

ACT Center  
3501 West Vine Street  
Kissimmee FL 34741  
(407) 401-8943  
[www.actcenter.com](http://www.actcenter.com)

### **Palm Beach County**

PEC Inc.  
1521 Forest Hill Blvd,  
Suite 1  
W Palm Beach, FL 33406  
(561) 969-1221

Archstone Recovery  
175 S Congress Avenue  
Palm Springs FL 33461  
(561) 588-8383  
<http://www.archstonerecoverycenter.com/>

Behavioral Health of the  
Palm Beaches  
509 Federal Highway  
Lake Park FL 33403  
(561) 848-1332  
<http://www.bhpalmbeach.com/>

### **Pasco County**

Bay Care Behavioral  
Health- Doris Cook Smith  
Counseling Center  
14527 7th St  
Dade City, FL 33523  
(352) 521-1474  
[www.theharbor-bhci.org](http://www.theharbor-bhci.org)

Bay Care Health Care-  
Substance Abuse  
4411 Rowan Rd  
New Port Richey, 34653  
(866) 762-1743  
[www.baycare.org/behavioralhealth](http://www.baycare.org/behavioralhealth)

### **Pinellas County**

ACTS- Assessment Center  
Outpatient Services  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899  
[www.actsfloida.org](http://www.actsfloida.org)

Baycare Life  
Management Center-  
1106 Druid Rd S, Ste 201  
Clearwater, FL 33756  
(727) 584-6266  
[www.baycare.org](http://www.baycare.org)

### **Polk County**

Bridges of America- The  
Polk Bridge  
602 Melton Avenue  
Auburndale FL 33823  
(863) 967-8190  
[www.bridgesofamerica.com](http://www.bridgesofamerica.com)

Lakeland Outpatient  
5421 US Hwy 98 S  
Highland City, FL 33846  
(863) 701-7373  
[www.tchsonline.com](http://www.tchsonline.com)

### **Putnam County**

Putnam Behavioral  
Healthcare Residential  
Detoxification  
320 Kay Larkin Drive  
Palatka FL 32177  
(386) 329-3780

### **St. Johns County**

River Regions Human  
Services - Addiction  
299 Railroad Ave  
Crestview FL 32536  
(850) 689-7845  
[www.rrhs.org](http://www.rrhs.org)

### **St. Lucie County**

New Horizons of the  
Treasure Coast  
2806 US 1, Ste C-7  
Fort Pierce, FL 34982  
(772) 672-8640  
[www.nhtcinc.org](http://www.nhtcinc.org)

Alcohol and Drug Abuse  
Program  
959 SE Central Parkway  
Stuart FL 34994  
(772) 286-28993

### **Santa Rosa County**

Twelve Oaks Recovery  
2068 Healthcare Avenue  
Navarre FL 32566  
(800) 622-1255  
[www.twelveoaksrecovery.com](http://www.twelveoaksrecovery.com)

### **Sarasota County**

Tri-County Counseling and  
Life Skills Center  
698 South Tamiami Tr.  
Phone: (941) 429-0804  
Osprey, Florida 34275

First Step of Sarasota-  
Outpatient Services  
1750 17<sup>th</sup> Street Suite J12  
Sarasota FL 34234  
(800) 266-6866  
[www.fsos.org](http://www.fsos.org)

### **Seminole County**

Bridges of America- The  
Sanford Bridge  
2011 Mercy Drive  
Sanford FL 32771  
(407) 328-2990  
[www.bridgesofamerica.com](http://www.bridgesofamerica.com)

Grove Counseling Center-  
Outpatient Services  
111 W Magnolia Ave  
Longwood FL 32750  
(407) 327-1765  
[www.thegrove.org](http://www.thegrove.org)

Orlando Regional  
Behavioral Healthcare  
455 West Warren St.  
Longwood FL 32750  
(407) 262-2200  
[www.orlandohealth.com](http://www.orlandohealth.com)

**Suwannee County**  
Meridian Behavioral  
Healthcare  
920 NW Noble Ferry Rd  
Live Oak, FL 32060  
(800) 330-5615  
[www.mbhci.org](http://www.mbhci.org)

**Volusia County**  
Newman Counseling  
Alternative  
1240 Mason Ave  
Daytona Beach, FL 32117  
(386) 253-4559

Substance Abuse and  
Mental Health  
210 N Palmetto Ave #447  
Daytona Beach FL 32114  
(386)254-3744

**Wakulla County**  
Bethel Counseling and  
Outreach Center  
471 W Tennessee St  
Tallahassee, FL 32301  
(850) 577-1780  
[www.betheltally.org](http://www.betheltally.org)

DISC Village- Wakulla  
County Services Center  
65 High Drive  
Crawfordville FL 32326  
(850) 926-2452  
[www.discvillage.com](http://www.discvillage.com)

**Walton County**  
COPE Center Inc.  
3686 US Hwy 331 S  
Defuniak Springs, FL  
32435-8463  
(850) 892-8045  
[www.copecenter.org](http://www.copecenter.org)

**Washington County**  
CARE – Bay Outpatient  
4000 E 3<sup>rd</sup> St  
Panama City, FL 32404  
(850)872-8955  
[www.care4000.com](http://www.care4000.com)

## D-20: Mental Health Services Providers

### **Alachua County**

FL Mentor  
7731 W Newberry Rd 1A  
Gainesville, FL 32606  
(352) 332-8600

Gulf Coast Comm Care  
3830 NW 16th Blvd  
Gainesville, FL 32605  
(352) 376-1508

Prevention Project  
1218 NW 6th St  
Gainesville, FL 32601  
(352) 338-1300

Reichert House  
1734 SE 2nd Ave  
Gainesville, FL 32601  
(352) 334-2320

Hope Lodge  
1200 NE 55th Blvd  
Gainesville, FL 32641  
(352) 375-8484

Alachua Juvenile  
Residential Facility  
3430 NE 39th Ave  
Gainesville, FL 32839  
(352) 872-5152

Village Counseling Center  
of Gainesville  
100 SW 75th St, #107  
Gainesville, FL 32607  
(352) 331-4621

Juvenile TASC  
3436 E 39th Ave, #2  
Gainesville, FL 32609  
(352) 732-4158

Community  
Rehabilitation Center  
1600 SW Archer Rd  
Gainesville, FL 32610  
(352) 265-8000

### **Baker County**

Baker County Outpatient  
88 W Lowder St  
Macclenny, FL 32063  
(904) 259-2506

NE FL State Hospital  
531 6th St  
Macclenny, FL 32063  
(904) 259-6211

Crisis Stabilization Unit  
7487 S State Rd 121  
Macclenny, FL 32063  
(904) 259-4671

CBHS - Supported  
Housing  
5929 Doctor's Circle  
Macclenny, FL 32063  
(904) 259-6126

CBHS - Drop-In  
5951 Doctor's Circle  
Macclenny, FL 32063  
(904) 259-6126

Baker Community  
Counseling Services  
213 E Macclenny Ave  
Macclenny, FL 32063  
(904) 259-0264

### **Bay County**

Cottage House  
1117 Jenks Ave  
Panama City, FL 32401  
(850) 215-2370

FL Therapy Outpatient  
2003 Wilson Ave  
Panama City, FL 32405  
(850) 763-0017

Life Management Center  
733 Sasser Ave  
Vernon, FL 32462  
(850) 522-4474

KIDS Counseling  
525 E 15th St  
Panama City, FL 32405  
(850) 522-4485

Children's Home Society  
914 Harrison Ave  
Panama City, FL 32404  
(850) 747-5411

Anchorage Children's  
Home  
2121 Linsenby Ave  
Panama City, FL 32405  
(850) 763-7102

Mental Health Associates  
1137 Harrison Ave  
Panama City, FL 32401  
(850) 769-5441

Bay Medical Behavioral  
Health Center  
1940 Harrison Ave  
Panama City, FL 32405  
(850) 763-0017

### **Bradford County**

Meridian Behavioral  
Health Care  
945 Grand St  
Starke, FL 32091  
(904) 964-8382

Diversified Human  
Services  
611 N Orange St  
Starke, FL 32091  
(904) 966-6834

**Brevard County**

Devereux Hospital and  
Children's Center  
Outpatient Clinic-  
Rockledge  
500 Barton Blvd, #4  
Rockledge, FL 32955  
(321) 631-6753

Comm Treatment Center  
1215 Lake Dr  
Cocoa, FL 32922  
(321) 632-5958

Crosswinds Youth  
55 N Courtney Pkwy  
Merritt Island, FL 32954  
(321) 633-2010

55 McCleod St  
Merritt Island, FL 32954  
(407) 452-0800

1565 Sarno Rd  
Melbourne, FL 32935  
(321) 757-8944

Circles of Care - Outreach  
4450 West Eau Gallie  
Blvd, #200  
Melbourne, FL 32934  
(321) 726-2860

ACT Center - Melbourne  
1900 South Harbor City  
Blvd, #304  
Melbourne, FL 32901  
(321) 872-0202

FL Mentor  
1901 South Harbor City  
Blvd, #640  
Melbourne, FL 32941  
(321) 984-2700

Eckerd Hi-Five Brevard  
2541 Post Rd  
Melbourne, FL 32935  
(321) 254-6424

Eckerd Hi-Five Brevard  
2000 Cambridge Dr  
Cocoa, FL 32922  
(321) 633-3550

ACT Center - Titusville  
3555 S Hopkins Ave, B  
Titusville, FL 32780  
(321) 385-3390

Prevent! of Brevard  
1948 Pineapple Ave  
Melbourne, FL 32935  
(321) 259-7262

Circles of Care  
400 E Sheridan Rd  
Melbourne, FL 32901  
(321) 722-5200

Children's Home Society  
3270 Suntree Blvd, #100  
Melbourne, FL 32940  
(321) 752-3170

Coastal Behavioral  
Therapy  
1115 Egret Lake Way  
Melbourne, FL 32940  
(321) 757-6325

Mental Health Resource  
Center (MHRC)  
1050 N Cocoa Blvd  
Cocoa, FL 32922  
(321) 504-388

Baytree Behavioral  
Health  
1370 Bedford Dr, #106  
Melbourne, FL 32940  
(321) 253-8887

Archway Enterprises  
1503 Pine St  
Melbourne, FL 32901  
(321) 953-3225

Central FL Treatment  
7 N Cocoa Blvd  
Cocoa, FL 32922  
(321) 631-4578

STEPS - Cocoa Juvenile  
803-A N Fiske Blvd  
Cocoa, FL 32922  
(321) 637-7730

**Broward County**

Family and Friends  
Program  
1237 NE 4th Ave  
Ft Lauderdale, FL 33304  
(954) 763-4484

House of Hope  
908 SW First St  
Ft Lauderdale, FL 33312  
(954) 524-8989

Stepping Stones  
901 NE 17th St  
Ft Lauderdale, FL 33305  
(954) 524-8011

Children's Harbor  
7777 N Davie Rd, #301-A  
Hollywood, FL 33024  
(954) 441-7080

Camelot Community Care  
1925 S Perimeter Rd, 120  
Ft Lauderdale, FL 33309  
(954) 958-0988



Minority Development & Empowerment  
470 NE 13th St  
Ft Lauderdale, FL 33311  
(954) 764-5106

Broward Partnership for the Homeless  
920 NW 7th Ave  
Ft Lauderdale, FL 33311  
(954) 832-7037

The Recovery Place  
3100 E Commercial Blvd  
Ft Lauderdale, FL 33308  
(866) 205-6531

John's Place  
315 SE 11th St  
Ft Lauderdale, FL 33316  
(954) 463-9590

Broward FACT Program  
4720 N State Rd 7  
Ft Lauderdale, FL 33319  
(954) 485-8888

American Family Counseling,  
970 W McNab Rd, #120  
Ft Lauderdale, FL 33309  
(954) 772-7696

Professional Counseling & Consulting  
1326 SE 3rd Ave  
Ft Lauderdale, FL 33316  
(954) 761-9333

Institute For Family Centered Services  
2301 Sample Rd, Bldg 3, Ste 4-A  
Pompano Bch, FL 33073  
(954) 977-9188

FL Family Care  
1500 Univ. Dr, Ste 241  
Coral Springs, FL 33071  
(954) 753-0520

Driftwood Terrace Community Center  
3146 NW 19th St  
Ft Lauderdale, FL 33311  
(954)584-0777

Gulf Coast Comm Care  
8604 Griffin Rd  
Cooper City, FL 33328  
(727) 479-1800

Youth Services International  
1150 Hibiscus Dr  
Pembroke Pines, 33025  
(954) 967-6300

Fort Lauderdale Hospital  
1601 E Las Olas Blvd  
Ft Lauderdale, FL 33301  
(954) 463-4321

Agency for Community Treatment Services  
1036 NE Ave  
Ft Lauderdale, FL 33304  
(954) 764-8791

Bayview Center  
1000 SW 84th Ave  
Pembroke Pines, 33025  
(954) 966-5951

Kids In Distress  
819 NE 26th St  
Wilton Manors, FL 33305  
(954) 390-7654

Community Treatment - Ft Lauderdale Girls  
1048 NE 3rd Ave  
Ft Lauderdale, FL 33304  
(954) 760-7078

Agency for Community Treatment Services  
2721 NW 58th Terrace  
Ft Lauderdale, FL 33013  
(954) 598-0617

Broward Outpatient  
2800 W Oakland Park Blvd, #100  
Ft Lauderdale, FL 33311  
(954) 733-9000

Catholic Charities  
1505 NE 26th St  
Wilton Manors, FL 33305  
(954) 332-6640

Gulf Coast Jewish Family Services  
1600 Taft St  
Hollywood, FL 33020  
(954) 893-5190

Nova Southeastern University  
Guided Self-Change  
3301 College Ave  
Ft Lauderdale, FL 33314  
(954) 262-5968

Children's Home Society  
401 NE 4th St  
Ft Lauderdale, FL 33301  
(954) 453-6400

Institute For Family Centered Services  
767 S State Rd 7, Ste 22B  
Margate, FL 33068  
(954) 977-9775

Treatment Resources  
5100 Coconut Creek  
Margate, FL 33063  
(954) 917-3334

Recovery Resources  
6315 Stirling Rd  
Davie, FL 33314  
(954) 792-1911

Broward House  
417 SE 18th Court  
Ft Lauderdale, FL 33316  
(954) 522-1335

Broward Regional Health  
Planning Council  
915 Middle River Dr 120  
Ft Lauderdale, FL 33304  
(954) 561-9681

Covenant House FL  
733 Breakers Ave  
Ft Lauderdale, FL 33304  
(954) 561-5559

PACE Center for Girls  
2225 N Andrews Ave  
Wilton Manors, FL 33311  
(954) 561-6939

South FL State Hospital  
800 E Cypress Dr  
Pembroke Pines, 33025  
(954) 392-3000

Broward Regional  
Medical Center  
1600 S Andrews Ave  
Ft Lauderdale, FL 33316  
(954) 355-4400

South Broward Hospital  
801 SW Douglas Rd  
Pembroke Pines, 33025  
(954) 276-6200

Broward County Elderly  
Services  
115 S Andrews Ave, #516  
Ft Lauderdale, FL 33301  
(954) 537-2936

Elderly & Vet Services  
2995 N Dixie Highway  
Ft Lauderdale, FL 33334  
(954) 537-2936

First Call For Help  
16 SE 13th St  
Ft Lauderdale, FL 33302  
(954) 524-8371

**Calhoun County**  
Life Management Center  
143 N Pear St  
Blountstown, FL 32424  
(888) 785-8750

**Charlotte County**  
Coastal Behavioral  
Healthcare,  
4300 Kings Highway, 202  
Port Charlotte, FL 33980  
(941) 764-7641

Charlotte Behavioral  
Health Care  
1700 Education Ave  
Punta Gorda, FL 33950  
(941) 639-8300

Big Brothers/Big Sisters  
3440 Conway Blvd,  
Bldg 1 Ste D  
Port Charlotte, FL 33952  
(941) 625-6164

**Citrus County**  
Tri-County Rehab Center  
1645 W Gulf to Lake Hwy  
Lecanto, FL 34461  
(352) 527-0024

**Clay County**  
Clay Behavioral Health  
89 Knight Boxx Rd  
Middleburg, FL 32068  
(904) 291-5561

Mental Health Resource  
Center  
165 Wells Rd, Sutie 408  
Orange Park, FL 32073  
(904) 269-7200

3292 County Rd 220  
Middleburg, FL 32068  
(904) 291-5561

1950 Miller St  
Orange Park, FL 32073  
(904) 269-5356

Professional Counseling  
1542 Kingsley Ave, #145  
Orange Park, FL 32073  
(904) 215-5282

**Collier County**  
PACE Center for Girls,  
160 N 1st St  
Immokalee, FL 34142  
(239) 377-9860

Project Recovery  
3301 E Tamiami Trail,  
Bldg J  
Naples, FL 34112  
(941) 505-1187

Willough at Naples  
9001 Tamiami Trail, East  
Naples, FL 34113  
(239) 775-4500

Charlotte/Collier County  
Counseling  
2272 Airport Rd S, #305  
Naples, FL 34112  
(239) 772-5091

Mental Health Resource Center  
5278 Golden Gate Parkway, Ste 2  
Naples, FL 34116  
(239) 353-8704

Crossroads Behavioral Health Center  
5051 Castello Dr, Ste 207  
Naples, FL 34109  
(239) 261-4192

6075 Balhey Lane  
Naples, FL 34116  
(239) 455-8500

**Columbia County**  
Meridian Behavioral Health Care  
439 SW Michigan St  
Lake City, FL 32025  
(352) 374-5600

Found. Day Treatment  
1114 E Duval St  
Lake City, FL 32055  
(386) 752-7813

Columbia Youth And Family Support Services  
922 SW Baya Dr  
Lake City, FL 32025  
(850) 922-8375

Genesis Treatment and Rehab Center  
2527 OpaLocka Blvd  
OpaLocka, FL 33054  
(866) 801-8205

**Dade County**  
Center For Personal Empowerment,  
7815 Coral Way, Ste 100  
Miami, FL 33155  
(305) 267-7900

FL Mentor  
600 N Pine Island Rd 230  
Plantation, FL 33324  
(954) 423-1919

Medi-Nurse Behavioral Solutions/Admin  
6175 NW 167th St, #G-15  
Miami, FL 33015  
(305) 824-8880

Non-Violence Project of South FL  
1205 Sunset Dr, 2<sup>nd</sup> Floor  
Miami, FL 33143  
(305) 663-1733

Center For Family Studies at U M  
1425 NW 10th Ave  
Miami, FL 33136  
(305) 243-4060

Kristi House  
15321 S Dixie Hwy, #210  
Miami, FL 33157  
(305) 259-0016

Saint Jude  
444 E 25th St  
Hialeah, FL 33013  
(305) 835-8535

Hialeah Community Mental Health Center  
755 E 8th Ave  
Hialeah, FL 33010  
(305) 328-8503

Bayview Center For MH  
1585 NE 125th St  
North Miami, FL 33181  
(954) 414-8700

Coral CMHC  
299 SW 27th Ave  
Miami, FL 33135  
(305) 644-6024

**DeSoto County**  
Coastal Behavioral Juvenile TASC  
2020 Ringling Blvd  
Sarasota, FL 34236  
(941) 365-4579

Coastal Behavioral Healthcare,  
4300 Kings Hwy, Ste 202  
Port Charlotte, FL 33980  
(941) 764-7641

Charlotte Behavioral Health Care  
1700 Education Ave  
Punta Gorda, FL 33950  
(941) 639-8300

Big Brothers/Big Sisterso  
3440 Conway Blvd,  
Bldg 1 Ste D  
Port Charlotte, FL 33952  
(941) 625-6164

**Dixie County**  
Dixie County Clinic  
Veterans Rd/Highway 19  
Cross City, FL 32628  
(352) 498-1360

**Duval County**  
Mental Health Resource Center  
8833 Perimeter Park Blvd, #1202  
Jacksonville, FL 32216  
(904) 645-0251

NE FL Healthy Start  
Coalition  
157 E 8th St  
Jacksonville, FL 32206  
(904) 359-2520

Department of Health  
Beaches Family Health  
Center  
1522 Penman Rd  
Jacksonville, FL 32250  
(904) 253-2555

Boys Home Association  
2354 N University Blvd  
Jacksonville, FL 32211  
(904) 743-3611

Jewish Family &  
Community Services  
6261 Dupont Station Ct E  
Jacksonville, FL 32217  
(904) 448-1933

Children's Home Society  
3027 San Diego Rd  
Jacksonville, FL 32207  
(904) 493-7794

Jax Youth Sancturay  
390 Park St  
Jacksonville, FL 32204  
(904) 389-5231

**Escambia County**

Lakeview Center  
1221 W Lakeview Ave,  
Bldg D  
Pensacola, FL 32501  
(850) 469-3568

Faith In Families  
Intervention  
4400 Bayou Blvd, Ste 16-  
C  
Pensacola, FL 32503  
(850) 474-9882

PACE Center for Girls,  
1201 College Blvd, #98  
Pensacola, FL 32504  
(850) 478-7060

Creekside Psychiatric  
Center  
5190 Bayou Blvd, Bldg 6  
Pensacola, FL 32503  
(850)478-1100

Children's Home Society  
1300 Palafox St, Ste 103  
Pensacola, FL 32501  
(850) 266-2700

Lutheran Services FL,  
Gulf Coast Kid's House  
3401 N 12th Ave  
Pensacola, FL 32503  
(850) 595-5800

**Flagler County**

Break the Cycle,  
210 S Railroad St  
Bunnell, FL 32110  
(386) 437-0026

Children's Advocacy  
700 E Moody Blvd  
Bunnell, FL 32110  
(386) 586-2850

All Comm Counseling  
105 N Bay St  
Bunnell, FL 32110  
(386) 437-5166

Community Based Care  
804 N Woodland Blvd  
Deland, FL 32720  
(386) 734-7571

**Franklin County**

DISC Village, Franklin  
Adult Services  
85 High Dr  
Crawfordville, FL 32326  
(850) 926-2452

Apalachee Center  
159 12th St  
Apalachicola, FL 32320  
(850) 653-9744

Coastal Rehabilitation &  
Treatment Center  
Toronto House  
Apalachicola, FL 32320  
(850) 528-4793

**Gadsden County**

DISC Village  
79 LaSalle Path  
Quincy, FL 32351  
(850) 875-2422

Apalachee Center,  
Gadsden County Clinic  
79 LaSalle Path  
Quincy, FL 32351  
(850) 875-2422

1006 West 4th St  
Quincy, FL 32351  
(850) 618-0137

FL State Hospital  
Highway 90  
Chattahoochee, FL 32324  
(850) 663-7536

Mothers in Crisis  
515 S Stewart St  
Quincy, FL 32351  
(850) 627-1412

**Gilchrist County**

Meridian Behavioral  
Health Care,  
728 NE 7th St  
Trenton, FL 32693  
(352) 463-3145

**Glades County**

Moore Haven  
Correctional Facility  
1990 E State Rd 78 NW  
Moore Haven, FL 33471  
(863) 946-2420

**Gulf County**

Fl Counseling &  
Behavioral Services  
159 12th St  
Apalachicola, FL 32320  
(850) 653-9744

**Hamilton County**

Meridian Behavioral  
Health Care,  
406 10th Ave NW  
Jasper, FL 32052  
(386) 792-1338

Panther Success  
1000 Mitchell St EXT  
Jasper, FL 32052  
(229) 333-1000

Bowling Green Youth  
Academy, LLC  
4705 US Highway 17 N  
Bowling Green, FL 33834  
(863) 375-2000

Tri-County Human  
Services - Wauchula  
Outpatient Clinic  
202 S 9th Ave  
Wauchula, FL 33873  
(863) 773-2226

FL Institute for  
Neurologic Rehab  
1962 Vandolah Rd  
Wachula, FL 33873  
(863) 773-2857

Peace River Center for  
Personal Develop  
213 E Orange Ave  
Wauchula, FL 33873  
(863) 248-3311

**Hendry County**

Hendry-Glades MH Clinic  
601 W Alverdez Ave  
Clewiston, FL 33440  
(863) 674-4050

**Hernando County**

Harbor Behavioral Health  
Care  
7074 Grove Rd  
Brooksville, FL 34609  
(352) 540-9335

TASC Hernando County  
7537 Forest Oaks Blvd  
Spring Hill, FL 34606  
(352) 688-0700

Eckerd Youth  
Alternatives  
397 Culbreath Rd  
Brooksville, FL 34602  
(352) 796-9493

The Harbor Behavioral  
Health Care Inst  
7537 Forest Oaks Blvd  
Spring Hill, FL 34606  
(352) 754-4180

**Highlands County**

Sebring Outpatient  
5606 Hwy 27 North  
Sebring, FL 33870  
(863) 385-2662

Five Bed Project  
100 W College Dr  
Avon Park, FL 33825  
(863) 452-0106

Children's Home Society  
4300 Sparta Rd  
Sebring State, FL 33872  
(863) 382-0007

Winter Haven Hospital  
Marge Brewster Center  
District  
928 SE Lakeview Dr  
Sebring, FL 33870  
863 385 5179

Tri-County Human  
Services  
434 Fernleaf Ave  
Sebring, FL 33870  
863-402-7329

**Hillsborough County**

DACCO Home-Based  
Behavioral  
Systems/Family Therapy  
7402 N 56th St, Bldgs  
600/700  
Tampa, FL 33617  
(813) 980-3866

Gulf Coast Comm Care  
13542 N Florida Ave  
Tampa, FL 33613  
813-987-6700

The Children's Home  
10909 Memorial Hwy  
Tampa, FL 33615  
(813) 855-4435

Children's Home Family  
Support Center  
5520 W Idlewild, Bldg C  
Tampa, FL 33634  
(813) 855-4435

Agency for Community  
Treatment Services  
4612 N 56th St  
Tampa, FL 33610  
(813) 246-4899

8620 N Dixon Ave  
Tampa, FL 33604  
(813) 931-4669

Hillsborough County  
Crisis Center  
1 Crisis Center Plaza  
Tampa, FL 33613  
(813) 964-1964

Gulf Coast Comm Care  
13542 North FL Ave  
Tampa, FL 33613  
(813) 987-6700

The Children's Home  
10909 Memorial Hwy  
Tampa, FL 33615  
(813) 855-4435

Children's Home Society  
1515 Michelin Court  
Lutz, FL 33549  
(813)740-4266

Youth and Family Center  
Services of FL  
12012 Boyette Rd  
Riverview, FL 33569  
(813) 677-6700

PACE Center for Girls  
7402 56th St, Ste 306  
Tampa, FL 33617  
(813) 739-0410

Central FL Behavioral  
Health Network  
4612 North 56th St, #223  
Tampa, FL 33610  
(813) 246-4899

Healthy Start Coalition  
3902 W Henderson Blvd,  
#205  
Tampa, FL 33629  
(813) 233-2800

**Holmes County**

DISC Village  
14757 NW Cr 12  
Bristol, FL 32321  
(850) 643-2426

Life Management Center  
801 S Weeks St  
Bonifay, FL 32425  
(850) 638-6185

**Indian River County**

Suncoast Mental Health  
1623 14th Ave  
Vero Beach, FL 32960  
(772) 564-861

Boys & Girls Clubs of  
Indian River County  
2926 Piper Dr  
Vero Beach, FL 32964  
(772) 299-7449

Indian River Medical  
1190 37th St  
Vero Beach, FL 32960  
(772) 563-4666

Breakthrough Recovery  
Services  
1623 U S Hwy 1, Ste 82  
Sebastian, FL 34958  
(772) 581-0610

**Jackson County**

Life Management Center  
4094 Lafayette St  
Marianna, FL 32446  
(850) 482-7441

Children's Home Society  
116 N Waukesha  
Bonifay, FL 32425  
(850) 547-3654

Community Services of  
North FL  
4878 Blue Springs Rd  
Marianna, FL 32446  
(850) 526-1172

FL Therapy Outpatient  
Services  
2944 Pennsylvania Ave  
Marianna, FL 32448  
(850) 526-5500

**Jefferson County**

Monticello New Life  
1455 S Jefferson St  
Monticello, FL 32344  
(850) 342-0015

Apalachee Center  
Jefferson County Clinic  
1996 S Jefferson St  
Monticello, FL 32344  
(850) 997-3958

**Lafayette County**

Correctional Inst  
Highway 27 N  
Mayo, FL 32066  
(386) 294-4500

**Lake County**

Camelot Community Care  
2000 Prevatt St, Ste A  
Eustis, FL 32727  
(352) 589-0622

Hope & Recovery Center  
2018 Tally Rd  
Leesburg, FL 34748  
(352) 315-7470

LifeStream Behavioral  
Center  
115 Citrus Ave  
Eustis, FL 32727  
(352) 357-1550

Umatilla Academy for  
Girls  
633 Umatilla Blvd  
Umatilla, FL 32784  
(352) 669-4989

**Lee County**

Children's Network of  
SW FL  
2232 Altamonte Ave  
Fort Myers, FL 33901  
(239) 226-1170

Gulf Coast Jewish Family  
Services Inc  
2789 Ortiz Ave, Ste 9  
Fort Myers, FL 33905  
(727) 479-1800

Coastal Behavioral  
Healthcare,  
939 Pondella Rd  
N Fort Myers, FL 33903  
(239) 656-3461

Ruth Cooper Center  
2789 Ortiz Ave  
Fort Myers, FL 33905  
(239) 275-3222

Children's Home Society  
1940 Maravilla Ave  
Fort Myers, FL 33901  
(239) 334-0222

Catholic Charities  
2133 Winkler Ave #310  
Fort Myers, FL 33901  
(239) 334-4007

Lutheran Ministries of FL  
3634 Central Ave  
Fort Myers, FL 33901  
(239) 278-5400

Collier County  
Counseling  
3375 Tamiami Trail  
Naples, FL 34112  
(239) 417-0181

Children's Advocacy  
Center of SW FL  
3900 Broadway, Ste B-1  
Fort Myers, FL 33901  
(239) 939-2808

**Leon County**

Camelot Community Care  
820 East Park Ave  
Tallahassee, FL 32301  
(850) 561-8060

Devereux Hospital and  
Children's Center  
2967 Natural Bridge Rd,  
12-Steps Wy  
Woodville, FL 32305  
(850) 414-6868

Children's Home Society  
1801 Miccosukee  
Commons Dr  
Tallahassee, FL 32302  
(850) 921-0772

PACE Center for Girls  
1344 Cross Creek Circle  
Tallahassee, FL 32301  
(850) 921-9280

Children's Medical  
Services  
2390 Phillips Rd  
Tallahassee, FL 32308  
(850) 487-2604

Girls and Boys Town of  
North FL  
3555 Commonwealth  
Blvd  
Tallahassee, FL 32304  
(850) 575-6422

Big Bend Community  
Based Care  
3333 W Pensacola St, 200  
Tallahassee, FL 32304  
(850) 575-4388

**Levy County**

Care 4 America  
20494 NW 27th St  
Morriston, FL 32668  
(352) 489-8981

Bronson Outpatient  
235 Court St  
Bronson, FL 32621  
(352) 486-228

**Liberty County**

Apalachee Center  
13888 NW County Rd 12  
Bristol, FL 32321  
(850) 643-2232

Liberty Wilderness  
Crossroads Camp  
Highway 65 S  
Bristol, FL 32321  
(850) 379-3973

Twin Oaks Juvenile  
Development  
11033 State Rd 20  
Bristol, FL 32321  
(850) 643-1090

Universal Health Services  
12422 NW Revell Rd  
Bristol, FL 32321  
(850) 643-4600

**Madison County**

DISC Village – Jefferson  
Adult Services  
1476 SW Main St  
Greenville, FL 32331  
(850) 575-4388

Apalachee Center  
Madison County Clinic  
225 Sumatra Rd  
Madison, FL 32341  
(850) 973-5124

**Manatee County**

Camelot Community Care  
239 US 301 Blvd E, Ste A  
Bradenton, FL 34208  
(941) 708-9764

Manatee Children's  
Services  
1101 6th Ave W, Ste 218  
Bradenton, FL 34205  
(941) 761-3207

Sarasota Family YMCA,  
361 6th Ave W  
Bradenton, FL 34205  
(941) 741-3575

Coastal Behavioral  
Healthcare  
1451 10th St  
Sarasota, FL 34236  
(941) 364-9355

Just for Girls  
1500 10th St W  
Palmetto, FL 34221  
(941) 722-1475

Premier Behavioral  
Solutions of FL  
4480 51st St W  
Bradenton, FL 34210  
(941) 792-2222

**Marion County**

Camelot Community Care  
1601 NE 25th Ave, #306  
Ocala, FL 34470  
(352) 671-7884

Children's Home Society  
1207 SE 16th St  
Ocala, FL 34471  
(352) 351-9999

The Centers  
5664 SW 60th Ave, Bldg2  
Ocala, FL 34478  
(352) 291-5544

Mad Dads of Ocala  
210 NW 12th Ave  
Ocala, FL 34475  
(352) 629-3100

The Refuge, Healing Place  
14835 SE 85th St  
Ocklawaha, FL 32179  
(352) 288-3333

PACE Center for Girls  
1601 NE 25th Ave #302  
Ocala, FL 34470  
(352) 369-0571

**Martin County**

ADAP Counseling  
959 SE Central Parkway  
Stuart, FL 34994  
(772) 286-8933

CARP Stuart Outpatient  
900 E Ocean Blvd, C-126  
Stuart, FL 34994  
(772)223-8540

Hibiscus Children's  
Center  
2400 NE Dixie Highway  
Jensen Beach, FL 34957  
(772)334-9311

Next Step Counseling  
Center  
1770 Jensen Beach Blvd  
Jensen Beach, FL 34958  
(772) 463-3133

Boys & Girls Clubs of  
Martin County  
11500 Lares Ave  
Hobe Sound, FL 33475  
(772) 545-1255

**Monroe County**

Guidance Clinic of the  
Middle Keys  
3000 41st St Ocean  
Marathon Shores, 33050  
(305) 289-6150

Mental Health Care  
Center Lower Keys  
1205 4th St  
Key West, FL 33040  
(305) 292-6843

PACE Center for Girls  
Lower Keys  
3130 Flagler Ave  
Key West, FL 33040  
(305) 293-1593

Help Line  
1623 Spalding Ct, #4  
Key West, FL 33040  
(305) 296-4357

Positive Step  
1400 United St, Ste 614  
Key West, FL 33040  
(305) 294-9891

Lower Keys Medical  
Center  
5900 College Rd  
Key West, FL 33040  
(305) 294-5531



**Nassau County**

Nassau House  
1781 Lisa Ave  
Fernandina Beach, FL  
32034  
(904) 277-4244

Mental Health Resource  
Center  
1333 Atlantic Ave, Ste B  
Fernandina Beach, 32034  
(904) 491-1999

Comm Rehab Center  
Sutton Place Behavioral  
Health  
910 S 8th St  
Fernandina Beach, 32034  
(904) 491-2001

**Okaloosa County**

Bridgeway Center  
137 Hospital Dr  
Fort Walton Beach, FL  
32548  
(850) 833-7500

Emerald Coast Children's  
Advocacy Center  
401 McEwen Dr  
Niceville, FL 32578  
(850) 833-9237

Mental Health  
Association of Okaloosa  
429 Mary Esther Cut-Off  
Ft Walton Bch, FL 32548  
(850) 243-8716

**Okeechobee County**

Innovative Treatment  
Services  
410 NW 3rd St  
Okeechobee, FL 34972  
(863) 467-5335

Suncoast Mental Health  
410 NW 3rd St  
Okeechobee, FL 34972  
(863) 763-9688

The CORE Program  
408 NW 3rd St  
Okeechobee, FL 34972  
(863) 763-1985

New Horizons of the  
Treasure Coast  
1600 NW 2nd Ave  
Okeechobee, FL 34974  
(863) 763-1191

**Orange County**

Families In Recovery  
1520 Edgewater Dr, Ste J  
Orlando, FL 32804  
(407) 841-2881

Devereux Hospital and  
Children's Center  
5850 TG Lee Blvd, #400  
Orlando, FL 32822  
(800) 338-3738

Southeastern Counseling  
HAS - FSPT Intervention  
823 West Central Blvd  
Orlando, FL 32805  
(407) 836-8800

Foster America  
5151 Adanson St, Ste 107  
Orlando, FL 32810  
(407) 622-2520

Mentoring & Motivating  
Youth of America  
1026 W Central Blvd, 300  
Orlando, FL 32805  
(407) 246-7249

Gulf Coast Jewish Family  
Services  
1940 Traylor Blvd  
Orlando, FL 32804  
(407) 244-2802

Endeavor Family  
Services  
2917 North Pine Hills Rd  
Orlando, FL 32808  
(407) 521-6141

Adventist Health System  
601 Rollins St  
Orlando, FL 32803  
(407) 303-2800

Children's Home Society  
3535 Lawton Rd, Ste 260  
Orlando, FL 32803  
(407) 326-3848

Great Oaks Village  
1718 E Michigan St  
Orlando, FL 32806  
(407) 836-7665

Christian Care  
Counseling Center  
3401 Lake Breeze Dr,  
#601-A  
Orlando, FL 32808  
(407) 290-1609

Boys and Girls Clubs  
801 N Magnolia Ave, 305  
Orlando, FL 32803  
(407) 841-6855

**Osceola County**

Devereux Hospital  
TFC/Osceola  
3497 W Vine St  
Kissimmee, FL 34741  
(407) 935-3770

Children's Home Society  
1631 Vine St  
Kissimmee, FL 34744  
(407) 943-3003

The Transition House  
900 E Vine St  
Kissimmee, FL 34744  
(407) 846-0068

Turning Point Counseling  
& Consulting  
3100 17th St  
Saint Cloud, FL 34769  
(321) 752-3100

Osceola Mental Health  
Park Place Behavioral -  
Dillingham R4  
Dillingham St  
Kissimmee, FL 34741  
(407) 846-0023

Mental Health Resource  
Center  
1617 East Vine St  
Kissimmee, FL 34744  
(407) 931-3155

**Palm Beach County**  
Camelot Comm Care  
6416 Melaleuca Lane  
Greenacres, FL 33463  
(561) 649-0877

Columbia Hospital  
2201 45th St  
W Palm Beach, FL 33407  
(561) 842-6141

Extended Hands  
Community Outreach, Inc  
528 Cheerful St  
W Palm Beach, FL 33407  
(561) 315-5463

Victory Through Faith  
224 SW 5th St  
Belle Glade, FL 33430  
(561) 992-9022

County MH Clinic  
408 SE Martin Luther  
King Jr Blvd  
Belle Glade, FL 33430  
(561) 992-1364

Glades Crisis Unit  
808 NW Ave D  
Belle Glade, FL 33430  
(561) 992-1336

Oakwood Center of the  
Palm Beaches  
1041 45th St  
W Palm Beach, FL 33407  
(561) 366-9787

Center for Family  
Services  
4101 Parker Ave  
W Palm Beach, FL 33405  
(561) 616-1222

12773 W Forest Hill Blvd,  
#219  
Wellington, FL 33414  
(561) 793-1698

4400 N Fed Hwy, Ste 38  
Boca Raton, FL 33432  
(561) 393-7477

Children's Home Society  
3333 Forest Hill Blvd  
W Palm Beach, FL 33406  
(561) 969-0905

St Mary's Medical Center  
1720 E Tiffany Dr, #201  
W Palm Beach, FL 33407  
(561) 863-4403

Fr Flanagan's Boys Town  
3111 S Dixie Hwy, #200  
W Palm Beach, FL 33405  
(561) 366-9400

Alternate Family Care  
6650 W Indiantown Rd  
Jupiter, FL 33458  
(561) 684-0722

PACE Center for Girls,  
1225-D S Military Trail  
W Palm Beach, FL 33415  
(561) 472-1990

Forest Hill Counseling  
3101 Forest Hill Blvd  
W Palm Beach, FL 33406  
(561)967-1887

Recovery Resources  
Enterprise  
450 Northlake Blvd, #11  
North Palm Beach, FL  
33408  
(561) 882-9821

Village Foundation  
141 SW 12th Ave  
Delray Beach, FL 33444  
(561) 276-6755

The Children's Coalition  
529 Clematis Ave  
W Palm Beach, FL 33401  
(561) 832-3797

Pathways to Recovery  
13132 Barwick Rd  
Delray Beach, FL 33445  
(561) 496-7532

Renaissance Recovery  
3175 S Congress Ave, 310  
Palm Springs, FL 33461  
(561) 968-3200

Behavioral Health of  
Palm Beaches  
5725 Corporate Way, 209  
W Palm Beach, FL 33407  
(561) 615-6664

Palm Beach Institute  
1017 N Olive Ave  
W Palm Beach, FL 33401  
(561) 833-7553

Children's Home Society  
3335 Forest Hill Blvd  
W Palm Beach, FL 33307  
(561) 868-4366

**Pasco County**

Family Continuity  
7625 Little Rd  
New Port Richey, 34654  
(727) 841-4143

Alpha Counseling  
10730 US Hwy 19 N, #4  
New Port Richey 34668  
(727) 862-0111

Pathfinder Counseling  
7619 Little Rd  
New Port Richey, 34654  
(727) 817-1360

Youth & Family Alt  
7524 Plathe Rd  
New Port Richey, 34653  
(727) 844-0332

Sunrise of Pasco County  
12724 Smith Rd  
Dade City, FL 33525  
(352) 521-3358

Central FL Behavioral  
Health Network  
7524 Plathe Rd  
New Port Richey, 34653  
(727) 835-4166

Youth & Family Alt  
38022 River Rd  
Dade City, FL 33525  
(352) 523-5020

Harbor Behavioral Health  
7809 Massachusetts Ave  
New Port Richey, 34653  
(727) 841-4200

Doris Cook Smith  
Counseling Center  
14527 7th St  
Dade City, FL 33525  
(352) 521-1474

Gulf Coast Jewish Family  
Services  
5744 Missouri Ave  
New Port Richey, 34652  
(800) 364-7468

Gulf Coast Jewish Family  
Services Inc  
5621 Main St  
New Port Richey, 34652  
(727) 841-4155

PACE Center for Girls  
5462 Grand Blvd  
New Port Richey, 34652  
(727) 849-1901

Shell of Hope  
5254 State Rd 54  
New Port Richey, 34652  
(727) 863-9939

Gulf Coast Jewish Family  
Services Inc  
2425 Chatlin Rd  
Holiday, FL 34691  
(727) 479-1800

Gulf Coast Jewish Family  
Services  
3142 Darlington Rd  
Holiday, FL 34691  
(727) 479-1800

BayCare Life  
Management - Trinity  
4411 Rowan Rd  
New Port Richey, 34653  
(727) 816-9811

Youth & Family Bridges  
Program  
7601 Little Rd  
New Port Richey, 34654  
(727) 569-1740

Youth & Family Solutions  
3829 Meridean Place  
Land O' Lakes, FL 34639  
(813) 433-8249

**Pinellas County**

Family Continuity  
Programs,  
5540 Park Blvd, Ste 3  
Pinellas Park, FL 33781  
(727) 321-3007

Family Resources  
5180 62nd Ave N  
Pinellas Park, FL 33781  
(727) 521-5200

PEACE Outpatient  
8081 38th Ave N  
St Petersburg, FL 33710  
(727) 345-2667

Family Service Centers  
928 22nd Ave S  
St Petersburg, FL 33705  
(813) 822-3961

Directions for Mental Health  
1437 S Belcher Rd  
Clearwater, FL 33764  
(727) 524-4464

Suncoast Center for Comm Mental Health  
4024 Central Ave  
St Petersburg, FL 33711  
(727) 327-7656

Gulf Coast Jewish Family Services Inc  
14041 Icot Blvd  
Clearwater, FL 34760  
(727) 479-1800

Suncoast Hospital For Behavioral Medicine  
2025 Indian Rocks Rd  
Largo, FL 33779  
(727) 586-7118

Central FL Behavioral Health Network  
6655 66th St N  
Pinellas Park, FL 33781  
(727) 545-7564

Adult Comprehensive Protection Services  
8130 66th St N, Ste 12  
Pinellas Park, FL 33780  
(727) 547-8676

Personal Enrichment Through MH Services  
11254 58th St North  
Pinellas Park, FL 33782  
(727) 541-4628

FL Youth Academy  
12891 Seminole Blvd  
Largo, FL 33778  
(727) 587-1000

Integrity Counseling  
1501 S Belcher Rd, #B-4  
Largo, FL 33771  
(727) 531-7988

A Spiritual Change  
1201 N Douglas Ave  
Clearwater, FL 33755  
(727) 560-4382

St Francis Foundation  
13133 St Francis Ln  
Thonotosassa, FL 33592  
(813) 982-1567

Westcare FL  
2525 1st Ave S  
St Petersburg, FL 33712  
(727) 579-9016

#### **Polk County**

Personal Growth Counseling  
5150 S FL Ave, #C304  
Lakeland, FL 33813  
(863) 640-2150

Mental Health Resource Center  
200 Ave K, SE, Ste 3  
Winter Haven, FL 33880  
(863) 508-2030

FL Mentor  
5300 S FL Ave, Ste F2  
Lakeland, FL 33813  
(863) 644-5771

Gulf Coast Jewish Family Services  
5925 Imperial Parkway  
Mulberry, FL 33860  
(863) 904-3000

Winter Haven Hospital  
200 Ave F NE  
Winter Haven, FL 33881  
(863) 297-1810

Central FL Behavioral Health Network  
4683 E CR 540A  
Lakeland, FL 33813  
(863) 709-9392

Pride Partnership  
610 Ave P, SW  
Winter Haven, FL 33880  
863-294-1853

Adjustment & Awareness Counseling  
301 3rd St NW, #204-A  
Winter Haven, FL 33881  
(863) 291-3155

Peace River Center for Personal Develop  
2328 East Edgewood Dr  
Lakeland, FL 33803  
(863) 413-2708

Winter Haven Hosp Behavioral Health  
200 Ave F NE  
Winter Haven, FL 33881  
(863) 294-7056

#### **Putnam County**

Putnam Behavioral Healthcare  
330 Kay Larkin Dr  
Palatka, FL 32178  
(386) 329-3780

Putnam Behavioral Healthcare  
203 S Moody Rd  
Palatka, FL 32177  
(386) 325-6881

**Santa Rosa County**

Lakeview Center  
6024 Spikes Way  
Milton, FL 32572  
850-983-0378

Gulf Coast Treatment  
Milton Girls Juvenile Ctr  
5770 East Milton Rd  
Milton, FL 32528  
(850) 983-3250

West FL Community Care  
5500 Stewart St  
Milton, FL 32570  
(850) 983-5500

**Sarasota County**

Sarasota Family YMCA  
1 S School Ave, Ste 301  
Sarasota, FL 34239  
(941) 951-2916

Sarasota Family YMCA,  
Kalish House  
2195 1st St  
Sarasota, FL 34237  
(941) 312-4261

Coastal Recovery Center  
1565 State St  
Sarasota, FL 34236  
(941) 927-8900

Coastal Behavioral  
Healthcare  
Oak Park School  
7285 Proctor Rd  
Sarasota, FL 34241  
(941) 361-6428

First Step of Sarasota  
1726 18th St  
Sarasota, FL 34234  
(941) 366-5333

1970 Main St  
Sarasota, FL 34236  
(941) 953-4673

Gulf Coast Jewish Family  
Services  
8051 N Tamiami Trail  
Sarasota, FL 34243  
(727) 479-1800

Boys & Girls Club  
3100 Fruitville Rd  
Sarasota, FL 34237  
(941) 366-3911

Family Counseling  
1844 17th St  
Sarasota, FL 34234  
(941) 954-6011

Mental Health  
Community Centers,  
240-B S Tuttle Ave  
Sarasota, FL 34237  
(941) 953-3477

Family Solutions Center  
153 Center Rd  
Venice, FL 34285  
(941) 497-5522

**Seminole County**

Families In Recovery  
282 Short Ave, #116  
Longwood, FL 32750  
(407) 260-1165

Girls and Boys Town of  
Central FL  
37 Alafaya Woods Blvd  
Oviedo, FL 32765  
(407) 366-3667

Seminole CMHC  
237 Fernwood Blvd  
Fern Park, FL 32730  
(407) 831-2411

Children's Home Society  
2921 S Orlando Ave, 150  
Sanford, FL 32773  
(407) 688-9650

Children's Home Society  
1485 S Semoran Blvd, Ste  
1448  
Winter Park, FL 32792  
(321) 397-3000

Kids Peace  
711 Ballard St  
Altamonte, FL 32701  
(407) 260-0497

Center For Non-Violence  
Learning,  
1013 Howell Harbor Dr  
Casselberry, FL 32707  
(321) 274-7751

**St Johns County**

Stewart Marchman  
Center  
310 S Palm Ave Ste 8  
Palatka, FL 32177  
(386) 329-3725

St Augustine Youth  
Services  
50 Saragossa St  
St Augustine, FL 32084  
(904) 829-1770

Daisy Adams Center  
701 Anastasia Blvd, B  
St Augustine, FL 32084  
(904) 826-0424

Alc/Drug/MH  
Department  
1955 US 1 S, Ste C-2  
St Augustine, FL 32086  
(904) 209-6001

Flagler Hospital/Adult  
400 Health Park Blvd  
St Augustine, FL 32086  
(904) 819-5155

Mental Health Resource  
Center  
4 Sawgrass Village Dr,  
#205-A  
Ponte Vedra Bch, 32082  
(904) 285-5767

**St Lucie County**

FL Center For Recovery  
3451 West Midway Rd  
Fort Pierce, FL 34981  
(772) 460-2777

Choices Counseling  
606 North US 1  
Fort Pierce, FL 34950  
(772) 460-5053

Suncoast Mental Health  
207 SW 5th St  
Stuart, FL 34994  
(772) 223-9988

United For Families  
10570 S Federal  
Highway, #300  
Port Saint Lucie, 32952  
(772) 398-2920

New Horizons of the  
Treasure Coast  
1251 SW California Dr  
Port St Lucie, FL 34986  
(772) 344-4490

Children's Home Society  
415 Ave A, Ste 101  
Fort Pierce, FL 34950  
(772) 489-5601

CHS Residential Girl's  
Group Home  
650 10th St  
Vero Beach, FL 32960  
(772) 770-6706

Children's Home Society  
4520 Selvitz Rd  
Fort Pierce, FL 34950  
(772) 460-9752

Big Brothers/Big Sisters  
4131 S US 1, Bldg 2, # 4  
Fort Pierce, FL 34982  
(772) 466-8535

Integrated Behavioral  
Healthcare  
9452 S Federal Hwy 1  
Port Saint Lucie, 34952  
(561) 842-6141

Liberty Behavioral  
2550 SE Walton Rd  
Port St Lucie, FL 34952  
(772) 335-0400

Intervention Services  
8000 S US 1, Ste 300  
Port St Lucie, FL 34952  
(772) 336-1661

Boys & Girls Club  
607 N 7th St, Ste 1  
Fort Pierce, FL 34950  
(772) 460-9918

Outpatient Mental Health  
2100-C Sunrise Blvd  
Fort Pierce, FL 34982  
(772) 465-3613

New Horizons of the  
Treasure Coast  
2806 S US Hwy 1, C3-C6  
Fort Pierce, FL 34982  
(772) 467-3097

**Sumter County**

LifeStream Behavioral  
119 N Market St  
Bushnell, FL 33585  
(352) 793-4126

411 S Highway 301  
Sumterville, FL 33585  
(352) 793-7002

300 E Huey  
Wildwood, FL 34749  
(352) 748-3353

841 East CR 48  
Bushnell, FL 33513  
(352) 568-8722

**Suwannee County**

DISC Village  
1476 SW Main St  
Greenville, FL 32331  
(850) 584-5613 ext 234

Apalachee Center,  
Madison County Clinic  
225 Sumatra Rd  
Madison, FL 32341  
(850) 973-5124

**Taylor County**

Apalachee Center  
1421 Old Dixie Highway  
Perry, FL 32348  
(850) 584-5613

Boys & Girls Club  
918 N Washington St  
Perry, FL 32347  
(850) 838-2471

**Union County**

Meridian Behavioral  
Health Care  
395 W Main St  
Lake Butler, FL 32054  
(386) 496-2047

**Volusia County**

ASPIRE  
101 N Woodland Blvd,  
Ste 211  
Deland, FL 32700  
(386) 734-0575

Hearthstone Foundation  
231 Second St  
Holly Hill, FL 32117  
(386) 238-1348

Community Outreach  
Services  
245 S Amelia Ave  
Deland, FL 32724  
(386) 736-0420

Behavioral Health -  
Adolescent Treatment  
Center  
3875 Tiger Bay Rd  
Daytona Beach, FL 32124  
(386) 947-5993

Women's Service Center  
424 Daytona St, Apt 1-4  
Daytona Beach, FL 32114  
(386) 236-3200

Outpatient Center  
307 North Orange Ave  
Daytona Beach, FL 32168  
(386) 236-1042

Serenity House of Volusia  
540 N Ridgewood Ave  
Daytona Beach, FL 32114  
(386) 258-5050

Gulf Coast Jewish Family  
Services  
1219 Dunn Ave, Rm 106  
Daytona Beach, FL 32114  
(386) 255-4568

Children's Advocacy  
Center  
154 West Wisconsin Ave  
Deland, FL 32720  
(386) 736-6641

Serenity House  
211 N Ridgewood Av 200  
Daytona Beach, FL 32114  
(386) 258-5050

Behavioral Health  
1341 Indian Lake Rd  
Daytona Beach, FL 32114  
(800) 539-4228

Children's Home Society  
2400 S Ridgewood Ave,  
Suite 32  
Daytona Beach, FL 32119  
(386) 304-7600

Children's Home Society  
Deland Residential  
247 West Voorhis Ave  
Deland, FL 32720  
(386) 740-3839

Family Crisis Health  
847 Orange Ave Ste 202  
Daytona Beach, FL 32114  
(386) 255-0108

PACE Center for Girls  
200 Magnolia Ave  
Daytona Beach, FL 32114  
(386) 323-0078

Halifax Medical Center  
841 Jimmy Ann Dr  
Daytona Beach, FL 32114  
(386) 274-5333

**Wakulla County**

DISC Village  
22 Jean Dr  
Crawfordville, FL 32304  
(850) 926-7143

DISC Village  
85 High St  
Crawfordville, FL 32327  
(850) 926-2452

DISC Village  
2967 Natural Bridge Rd  
Woodville, FL 32362  
(850) 421-4115

Apalachee Center  
85 High Dr  
Crawfordville, FL 32327  
(850) 926-5900

**Walton County**

North American Family  
Institute  
286 Gene Hurley Rd  
Defuniak Springs, 32435  
(850) 892-8550

COPE Center TASC  
331 S Coy Burgess  
DeFuniak Springs, 32433  
(850) 892-8045

**Washington County**

Bay District Schools  
1311 Balboa Ave  
Panama City, FL 32401  
(850) 767-4100

## Appendix E: References

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### **E-3: Examining Financial Stability in Florida's Families**

[http://quickfacts.census.gov/qfd/maps/florida\\_map.html](http://quickfacts.census.gov/qfd/maps/florida_map.html)

[http://www.factfinder.census.gov/servlet/ACSSAFFacts?\\_event=&geo\\_id=04000US12&geoContext=01000US|04000US12|05000US12133&\\_street=&\\_county=washington+county&\\_cityTown=washington+county&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2\\_009\\_5YR\\_SAFF&\\_ci\\_nbr=null&qr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://www.factfinder.census.gov/servlet/ACSSAFFacts?_event=&geo_id=04000US12&geoContext=01000US|04000US12|05000US12133&_street=&_county=washington+county&_cityTown=washington+county&_state=04000US12&_zip=&_lang=en&_sse=on&ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2_009_5YR_SAFF&_ci_nbr=null&qr_name=null&reg=null%3Anull&_keyword=&_industry=)