

CLEARINGHOUSE ON SUPERVISED VISITATION

DESCRIPTIONS OF CURRENT PROGRAMS

Submitted by:

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Program Highlights

Below you will find a listing of all of the known Supervised Visitation Service providers in the state of Florida.

All About the Kids' Best Interest

720 NE 4th Ave. #312

Fort Lauderdale, FL 33304

Program Director: Janette S. Mendoza 954-234-1966

Contact E-mail: jamen51blogger@gmail.com

Number of Sites: 1

Counties Served: Broward

ALL ABOUT THE KIDS BEST INTEREST is an Off-site bilingual (Spanish/English) supervised visitation and monitored exchange services for dependency and family court cases. We have a fully executed Memorandum of Understanding with the Seventeenth Judicial Circuit to provide supervised visitation and exchange services.

These off-site supervised timeshare are conducted in public locations such as Chuck E Cheese, Monkey Joe's, Off the Wall Fun Center, XTREME Action Park, Game rooms, Museum of Discovery and Science, IMAX Theatre, Movie Theatres, Restaurants, Book stores, Libraries, Shopping Malls, Tradewinds Park, Butterfly World, Public Parks, Playgrounds, and Home of the visiting parent to mention a few pick-up and drop-off sites.

This off-site supervised visitation program provides contact between the parent and the child which is structured so that the supervisor may actively encourage the parent-child relationship by providing age-appropriate activities, helping parents develop or enhance parenting skills when necessary, modeling appropriate interactions with the child and discouraging inappropriate parental conduct. This supervisor enables an ongoing relationship between the noncustodial visiting parent and the child by impartially observing their contact in a safe environment and to facilitate appropriate child/parent interaction during supervised contact.

The Purposes of Supervised Visitation is to assure the safety and welfare of the child, adults and this supervisor during supervised contact. We take pictures of the custodial parent, visiting parent and child as a safety practice, in case of a flight risk or any reason we have to call the Hot line or police. We can show the authorities a contemporary photo of the minor child and parents. Visitation services are available seven days a week including holidays. We provide families with extended hours during the week and on weekends to help accommodate working families and the children's school and activity schedule.

Believe in Talk

P.O. Box 191757 Ft. Lauderdale, FL 33310

Program Director: Debbie Sedaka, LMHC 954-513-8404

Contact E-mail: BelieveinTalk@yahoo.com believeintalk.com

Number of Sites: 1 Counties Served: Dade, Broward

Believe in Talk provides very personalized individual services to clients. Services are individually tailored to the child's needs and we specialize in working with autistic and other special needs populations. Because our clients are often in high crisis situations, we are available 24/7 to meet with GALs, attorneys, families, teachers, and clients.

Our services are environmental and off-site, seeking to work with children and families in their natural, most comfortable settings. We offer therapeutic supervised visits in roller skating rinks, bowling alleys, Chuck E Cheese, and even movie theaters when appropriate! Believe in Talk is proud of our record of reuniting children with parents with whom they've had very troubled relationships. Our therapeutic approach has helped many clients rebuild their families.

Beyond Barriers, Inc.

3677 Central Ave., Suite I, Ft. Myers, FL 33901
Program Director: Charity Williams 239-839-3907
Contact E-mail: beyondbarriersfl@gmail.com

Number of Sites: 1 Counties Served: Lee, Charlotte, Hendry and Glades

We operate as a full service approach to our clients by also offering many of the services that they will need to complete to be reunited with their children. All of our "Supervisors" are also certified as parenting instructors and are able to provide feedback during the visitation to facilitate a better visit for both parent and child. We offer home like settings in our office for the visits so that the visit can be more relaxed for all parties. All our colorful rooms include couches, TVs with family friendly movies, games and some toys for the families to use during their visit. We offer visits seven days a week so that there are no barriers to a parent visiting a child.

Chances for Children

412 SW Wood St. Lake City, FL 32025
Program Director: Sandy Tice 386-752-4453
Contact E-Mail: ChancesforChildren@comcast.net

Number of Sites: 1 Counties Served: Columbia, Suwannee, Hamilton,
Lafayette, Madison, Taylor, Baker, Union

This year we moved into a new center on donated property. There are 8 acres so we now offer a petting zoo and plenty of space for outdoors activities and picnics. We are also participating in the Shop A Cop program. Each child gets a \$100 gift certificate to go shopping with an officer. All gift certificates were donated by the Lake City PD and Walmart. Each child rides in a police car with the siren going as a 30 car convoy led by Santa goes to Walmart.

Each year our entire community comes together to throw a Christmas party for the kids. Various churches and organizations sponsor the event and we are able to give gifts to 120+ kids. Each of our 22 sponsors puts up a tree at the event for the children to decorate and have fun. Also, each group hosts a crafts booth where the kids can make gifts they can give, such as picture frames, ornaments, and other crafts items. When they leave, each child gets a gift food bag so they have enough to eat during the holidays when not a school for breakfast and lunch. The highlight is the fact that the whole community works together on this!

In house, we also have our own Build-A-Bear system. Each child begins by building an animal of their choice to keep and hold in therapy sessions. This is a friend they always have with them when things get rough. Throughout their sessions, they can get clothes for their animal as well. This is by far the kids' favorite thing!

Children's Advocacy Center of Collier County- Family Safety Program

1036 6th Ave. North Naples, FL 34102

Program Director: Gail Tunnock

Contact E-mail: gtunnock@caccollier.org

Created in 1997, the Family Safety Program of the Children's Advocacy Center of Collier County has grown to meet the needs of the local community to assist custodial parents with advocacy and support and ensure non-custodial parents have the opportunity to interact positively with their children in a child-friendly environment. The majority of our families have experienced domestic violence and most have co-occurring issues such as child abuse, mental illness and substance abuse.

With continued financial support from several grants including a Community Development Block Grant (CDBG), the Naples Children and Education Foundation, and the Community Foundation of Collier County, we are able to maintain this service in Collier County for the domestic violence, criminal and family courts. The local Community Based Care organization (CBC) authorized 253 visitation visits for 12 families last year when they needed secure and professional services. The outcomes are measured by documenting critical safety incidents, documenting training provided for staff in safe practices, tracking service provision in the case files, and conducting client satisfaction surveys. In the past year, we served 78 families providing 891 supervised visits and 245 safe exchanges.

The most recent survey of participants indicated that the Family Safety program was successful in keeping the victim safe and assisting them with community resources. Most had participated in supervised visitation. 92% strongly agreed or agreed that it was important for our staff to understand their situation by conducting an intake and 93% stated that rules reviewed during the intake were useful. 93% reported that our staff is courteous and helpful and 100% reported that they were treated with dignity and respect. 100% strongly agreed and agreed that staff members are fair and impartial service providers and 100% strongly agreed that our agency creates a safe environment for the services

Children's Home Society FVC Miami

800 NW 15th St. Miami, FL 33136

Program Director: Marie Constant 786-602-5183

Contact E-mail: Marie.Constant@chsfl.org

Number of Sites: 1 Counties Served: Dade

The Family Visitation Center of the Children's Home Society serves the visitation needs of parents and children in the dependency court system of District 11, and has always done so completely without charge to the parents. We provide both supervised and therapeutically supervised visitation for families. We view as our greatest accomplishment the positive role we play in aiding in the re-unification of families and children by providing a safe, home-like environment for visitation.

We have a constant stream of interns from the FIU School of Social Work, many of whom continue as hired staff. We also partner with a community groups and youth in need of service hours. This year they organized a move to decorate rooms with themes and provided new toys. Away from our offices, we have a special visitation area that feels very homelike, with couches and tables and comfy chairs. Our visitation rooms are themed for various ages such as infants, younger children aged 2-8 and older children 9 and up.

Each year we have a Christmas party for families which is always attended by Santa bringing gifts and food from all our sponsors. We often include other siblings and families in need in this celebration for all.

Children's Home Society FVC – Pensacola

1300 N. Palafox St, Pensacola, FL 32501

Program Director: John Tyler Davis 850-266-2743

Contact E-mail: John.Davis@chsfl.org

Number of Sites: 2 Counties Served: Escambia, Santa Rosa

The Family Visitation Center is located inside the Children's Home Society, Western Division. We serve nearly fifty families a year, with several cases ending due to the visiting parent being granted unsupervised visitation. The visitation center is operated by a single director with an occasional intern from the University of West Florida. We have a jungle themed room and a seas creature themed room that the kids absolutely love. We have tables, a television with a DVD player, and all kinds of toys and movies for all age groups to enjoy. We continue to be one of the area's only SV centers and pride ourselves on providing a safe and homey place for families to reconnect.

2nd Site: Milton FVC

5357 Stewart St. Milton, FL 32570 850-983-5486

The Milton site was added several years ago to the Children's Home Society Family Visitation Center of Pensacola. With this new site available, the CHS FVC can offer supervised visitation and other services to those families living farther away from Pensacola. This enables many more new families to receive services. Florida has many rural areas that need services, and the Milton Program helps meet that need for noncustodial parents.

Children's Home Society – West Palm

4100 Okeechobee Blvd. West Palm Beach, FL 33409

Program Director: Nicole Slade 561-352-2514

Contact E-mail: Nicole.Slade@chsfl.org

Number of Sites: 1 Counties Served: Palm Beach

This year on the one-year anniversary of our location, we held an annual generic holiday celebration, since not all clients celebrate the same holidays. We had face painting, snacks, vendors and gifts donated by our sponsors. It was a wonderful event that offered our client families a way to feed their families healthy food and get gifts for the holidays.

Our rooms are themed by age, with lots of age appropriate toys. Our rooms also have considerable privacy with bathrooms and dining facilities in each. We also have a playground they can use for picnics or outside fun.

Children's Justice Center

700 E. Twiggs St. Suite 102 Tampa, FL 33602

Program Director: Shannon Gillet 813-272-7180

Contact E-mail: gilletts@fjud13.org

Number of Sites: 1 Counties Served: Hillsborough

The Children's Justice Center (CJC) has a collaborative relationship with Eckerd Connects, Hillsborough's community based care provider for serving children involved in Dependency cases. CJC provides a dedicated case manager to handle communication, scheduling and correspondence. The Children's Justice Center is open 6 days a week until 7:30 PM and has a waiting list for what is referred to as "prime time hours" – after 3:00 PM and anytime on Sunday.

Our Safebridge Program funded by The Office of the Attorney General works directly with the custodial victim using the CJC and provides referrals, safety planning and on-going crisis intervention. Hillsborough County Sheriff's Office continues to support the CJC with the annual Christmas gift giving for every child using the program. This year they are expanding their efforts and doing a back to school supply drive to benefit the CJC kids. CJC surveys participants on an annual basis and the latest survey indicated the following results:

Seventy-five families responded to the survey – 98% stated they felt safe using the CJC, 99% stated visitation staff was helpful, courteous, and treated participants with dignity and respect, and 96% stated the staff appear fair and impartial. Comments from one survey participant stated, “I didn’t want to come here because I felt targeted in a terrible divorce I am going through. I am totally shocked to what an amazing facility this place is. No matter the turmoil of my divorce, I actually have fun here and leave laughing. The non-bias is the best.”

Communities Connected for Kids: Devereux CBC

10570 S. Federal Hwy #300 Pt. St. Lucie, FL
Program Director: Tavaris Williams 772-873-7800
Contact E-mail: tavaris.williams@devereuxcbc.org

Number of Sites: 1 Counties served: Martin, St. Lucie, Indian River,
Okeechobee

Our center is a warm and welcoming place for clients. We’ve designed the rooms to be like family homes and living rooms to help our families feel more relaxed.

The Family Support Workers of the Treasure Coast do a tremendous job in ensuring that supervised visitation is available for all CCK families. Children are transported from our four counties to locations that are safe and accessible for each visiting party. Parents are given multiple confirmation attempts to secure their visits, and scheduling change requests are accommodated whenever possible. Through CCK’s supervised visitation program, families are able to safely transition into less restrictive visitation arrangements, which aid in faster reunifications as each case’s circumstances dictate.

DeLand Harmony House SVC

247 W. Voorhis Ave. DeLand, FL 32720
Program Director: Maia Bass 386-740-3839 x227 or x240
Contact E-mail: maia.bass@cshfl.org

Number of Sites: 3 Counties Served: Flagler, Volusia

Harmony House is a Children’s Home Society Visitation Center located in the city of DeLand, Florida. Harmony House takes dependency cases only. We are so proud of the work we do for the families we serve. We are rewarded each day knowing we make it possible for the visits to happen in a safe environment. We are quite proud of one of our families which was a great success story. After two years of work by both the mother and father, the entire family was reunified and are doing very well. This year we will decorate for Christmas and the children will receive gifts that have been donated to the head office.

2nd Site: Family Tree House SVC

525 S. Ridgewood Ave. Daytona Bch, FL 32114
Program Director: Maia Bass 386-304-7600
Contact E-mail: Maia.Bass@chsfl.org

The Family Tree House in Volusia County provides supervised visitation and monitored exchange services for dependency and family court cases. The family court cases includes on-site security. We at the Tree House feel honored that because of the work we do, children and their parents can visit in a safe and fun environment. All of our rooms are brightly decorated. Each year we do a toy drive to collect Christmas gifts for the kids. We do a holiday party to distribute the gifts. We also decorate Christmas trees.

3rd Site: Sally's Safe Haven

103 E. Moody Blvd. Bunnell, FL 32110
Program Director: Maia Bass 386-263-8771
Contact E-mail: Maia.bass@chfl.org

Sally's Safe Haven in Flagler County provides supervised visitation and monitored exchanges services for dependency and family court Domestic Violence cases. The services provided for DV cases is thanks to a grant from the Office of Violence Against Women and in conjunction with the Flagler County government. The DV visitation cases includes on-site security. Sally's Safe Haven is a state of the art visitation center but with still a warm and nurturing family environment.

DISC Village, Inc. Supervised Visitation Program

3333 W. Pensacola St. #310 Tallahassee, FL 32304
Program Director: Tongy Rodriguez 850-510-3387
Contact E-mail: tongy.rodriguez@discvillage.com

Number of Sites: 1 Counties Served: Leon, Wakulla, Liberty, Gadsden, Jefferson, Taylor, Calhoun, Gulf (8)

The Disc Village Supervised Family visitation center currently has an order of agreement with the second judicial circuit to services family law cases in the Big Bend Community. We recently moved into a new bigger location with a more enhanced family-like setting for the children and families we serve. In addition to that we have a life-skills curriculum for parents. Our goal is to help these families increase resilience, build on their current strengths and overcome barriers. We also have Christmas gifts for the children collected from our parent agency.

Divine Oaks Family Services

995 NE 119th St 680624 Miami, FL 33168
Program Director: Michelle Ranglin 786-280-0036
Contact E-mail: DivineOaksFamilyServices@gmail.com

Number of Sites: 1 Counties Served: Dade, Broward

Divine Oaks Family Services provides individual therapy, family therapy, therapeutic and supervised visitation for Family, Dependency, Permanent Guardianship and all other related cases. Divine Oaks serves our families in the Miami Dade and Broward county area.

Divine Oaks' mission is to "Nurture the Root to allow the Branch to Flourish." Our mission simply means, a child's understanding of the family dynamic should come from a place of growth and development with the assistance of caring and encouraging parents.

Eckerd Youth – Brevard Family Visitation Services

2226 Sarno Rd/ #107 Melbourne, FL 32935

Program Director: Talia Bryant 321-307-5102 Stanley Brizz

Contact E-mail: tbyrant@eckerd.org

Number of Sites: 3 Counties Served: Brevard

Brevard Supervised Family Visitation Program (BSFV) provides short-term therapeutic and standard supervised visitation services to families' court ordered through dependency and family court. BSFV collaborates with system of care partners, attorneys and stakeholders to achieve timely permanency through reunification, unsupervised visitation, or any additional order or recommendation of the presiding court.

Brevard Supervised Family Visitation is a vital service in child welfare cases in which children have temporarily been removed from the home of their parents or guardians due to abuse or neglect. BSFV is committed to providing a safe "home-like" environment for children to visit with their non-custodial parent(s). This service enables children to maintain connections with parents with whom they are not living by protecting the physical and emotional safety of the children and their families, including the safety of parents who have been victims of domestic violence with visits monitored and documented by trained staff.

We recently updated visitation rooms to create a formal living and dining space. We also partnered with a non-profit agency in August to provide back to school haircuts for our clients and their children. We facilitate weekly one-on-one parenting classes to many individuals referred for visitation that need parenting classes as well. At Christmas we partnered with a local real estate agency to provide gifts for our children off of their wish lists.

Embrace Families Osceola

2653 Michigan Ave. Kissimmee, FL 34744

Program Director: Erika Ramos 407-846-5220 Ext. 232

Contact E-mail: Erika.ramos@chsfl.org

Number of Sites: 1 Counties Served: Osceola

The CHS Osceola Family Visitation Center does an outstanding job of serving our children and families and providing a safe, fun environment for them to visit one another. Many of our

parents have told us that some of the centers they have gone to before feel very empty and impersonal, and that our center makes them feel more at home.

We have three different rooms at our center, each of which is filled with age-appropriate toys for the families to play. Each room has a different theme; we have a space- painted room, a nature painted room, and the third was decorated and furnished by Pizza Hut as a donation. We also have board games set aside for our older children to play with at their request. There is a small kitchen area in our center comprised of a refrigerator, sink, toaster oven, and microwave. This area is available for the parents to use, allowing them to bring any home cooked meals or refrigerated/ frozen foods they may want to prepare for their children. This opportunity allows parents to make the kids their favorite meals and know they have a piece of home with them, even if they are separated at the moment.

Another thing that sets us apart is our employees also transport the children to and from their visits whenever possible so we can accommodate a greater number of families. Every semester we provide placements for students in the community studying social work to complete their internship hours. These students are always a valuable asset and welcome addition to our team and in turn they get to work directly with our families and gain valuable experience.

2nd Site: Embrace Families Orange Co West

5749 Westgate Dr. #201, Orlando, FL 32835
Program Director: Cinthya Urena 407-460-8365
Contact E-mail: Cinthya.Urena@chsfl.org

3rd Site: Embrace Families Orange Co East

1900 N. Alafaya Tr. #900, Orlando, FL 32826
Program Director: Erika Ramos 407-460-8365
Contact E-mail: Erika.Ramos@chsfl.org

4th Site: Embrace Families Seminole Co.

2929 S. Orlando Dr. #150, Sanford, FL 32773
Program Director: Cinthya Urena 407-460-8365
Contact E-mail: Cinthya.Urena@chsfl.org

f.a.c.e.s. Family and Coparenting Enrichment Services

1112 SE 3rd Ave Ft. Lauderdale, FL
Program Director: Dana Cahn 954-773-2237
Contact E-mail: danacahn@faces.family

Number of Sites: 2

Counties Served: Dade

Our sites each have three playrooms with different themes tailored to the ages of the children –younger kids, tweens, and older teens. We are proud to count as interns and volunteers, students from FIU, FAU, Barry University and NOVA. These interns help us provide services on a sliding scale to needy families. We recently decorate for Halloween and handed out candy to the children.

We provide both on and off-site visits with bi-lingual staff as needed. We are proud to be a member of the SV Network and the Clearinghouse program, with a fully professional program meeting the legislative standards set by the Florida legislature. Safety is important to us and we have safety cameras located throughout the facility.

Our staff consists of licensed practitioners such as LCSWs or registered Bailiffs from court with extensive training. Our seasoned professionals provide Therapeutic visitation, Monitored Exchanges, monitored Skype visits, parenting classes, co-parenting, and restoring family relations workshops. The non profit organization, **faces for children, Facing Adverse Childhood Experiences for Children** also does visits and receives scholarship funds from the FAYR coparenting app. In addition, we received a grant from the American Academy of Matrimonial Lawyers (AAML) which covers the cost for 75 families for free visits.

2nd Site: F.A.C.E.S.

333161390 S. Dixie Hwy #2109 Coral Gables, FL 33431

Program Director: Dana Cahn 954-773-2237

Contact E-Mail: danacahn@faces.family

Family Crossroads Solutions, Inc.

1664 SW 244 Lane, Homestead, FL 33032

Program Director: Karen Sanchez (786) 389-4826

Contact E-mail: info@family-csi.com

Number of Sites: 1 Counties Served: Dade

Family Crossroads Solutions, Inc. adheres to guidelines set by the Clearinghouse for Supervised Visitation and Monitored Exchanges and existing court orders. Family Crossroads Solutions, Inc. works with alienation, high profile cases and divorces and is approved as a Family Court provider.

Our staff is required to have a bachelor's degree for supervised visitations and monitored exchanges. Other agency services are offered by Masters, Licensed or doctorate level staff. We have staff that speak English, Spanish, Russian, Creole, and Portuguese. We help domestic violence victims with safety planning and the agency President is actively involved and recognized in the child protection community. All of our rooms are decorated

Family Nurturing Center of Florida - Bartley

2759 Bartley Cr. Jacksonville, FL 32207

Program Director: Elaine Jacobs 904-389-4244 x104

Contact E-mail: elaine@fncflorida.org

Number of Sites: 3 Counties Served: Duval, Clay, Baker, Nassau, St. Johns

2nd Site: Fleming Isle: 2075 Town Center Blvd. Fleming Isle, FL

3rd Site: Nassau: 850935 US Hwy 17 Yulee, FL

The Family Nurturing Center and Florida Coastal School of Law have been partners for several years to provide a variety of services pro bono. FNC selects interns that have expressed an interest in practicing family law to work with our families. FNC FCSL pro bono interns make a minimum of a yearlong commitment and give their time several hours per week providing programmatic assistance to the court and parties during domestic violence injunction hearings and reviewing contracts for new client admissions. In doing so, Florida Coastal Law students fulfill hour requirements and gain invaluable on the job training with families from all walks of life who may be experiencing a difficult time as their family restructures. Several of our pro bono FCSL interns remain with FNC beyond the required timeframe and continue to aid the program in various capacities. FNC is proud of the ongoing relationship we have with FCSL and appreciates the support their interns provide.

Family Partnerships – New Port Richey

8044 Old County Rd. 54 New Port Richey, FL 34654

Program Director: Tina White 727-234-7795

Contact E-Mail: familypartnershipssouth@gmail.com

Number of Sites : 2 Counties Served : Pasco, Pinellas

Family Partnerships does a great job of using volunteers and interns. We use Master of Social Work interns, Psychology and Counseling interns. I think they make the program better by constantly asking questions and making suggestions. It's great to have new thoughts and ideas. I also believe that they make our program better because it enables us to offer free groups and counseling to the community because our interns are unpaid. We even have an MSW intern that is yoga certified. She provides trauma sensitive yoga for free to dependency clients. We also receive volunteers from the community college and many have changed their major to social work after volunteering with us.

We work with our clients to do domestic violence safety plans, and we cross train with our local DV center and child protective services agencies. We also do local presentations to community groups about child safety. Local law enforcement does periodic walk-throughs of the facility to ensure everything is safe.

Our staff is also exemplary. We have one Spanish speaking staff member and one of my employees is becoming certified in ASL. We also do cross training with the local court and DV center or child protective agency. We teach Coping with Crying to every family with a child under the age of three due to a child dying from shaken baby syndrome. Whenever possible we hold a Christmas and holiday parties for our clients.

To make our center more like a home, we had a local artist paint every wall in the center. We also use the local performing arts middle school to do our murals. They design them and then we have an art showing in which they dress in formal attire and the community votes on the mural that wins. Our theme in each room is hope and each contains inspirational messages. The middle school artists can design the room in any manner that says hope to them. In addition, we throw a Christmas party every year and collect gifts for the children.

2nd Site: Family Partnerships - Clearwater

1421 Court St. #B, Clearwater, FL 34657 727-234-7795

Family Resource Connection

309 Main St. Palatka, FL 32177

Program Director: Stephanie Morrow 386-385-5093

Contact E-mail: stephanie@familyresourcefl.org

Number of sites: 4 Counties Served: St. John's, Duval, Putnam, Clay

Our main center is in Palatka, but we offer visits at 4 other sites as needed. We are now in a new building donated by TD Bank which has been a wonderful addition to our service abilities. We have several community organizations that donate gifts via Christmas Trees around town. They have also been recognized as the Charity of the Season which brings in many special perks for the kids.

Our staff is incredibly dedicated in good times and bad. They do so much for too little and without their dedication and compassion for the children, we wouldn't be in operation.

2nd site: FRC North

Faith Community Center 3450 County Rd. 210 West St. Johns, FL 32259

3rd site: FRC South

2730 US 1 South St. Augustine, FL 32086

4th site: FRC Clay County

155 Blanding Blvd. #2 Orange Park, FL 32073 904-298-2001

Family Resource Center of SW Florida

P.O. Box 07248 Ft. Myers, FL 33919

Program Director: Carmen Rodriguez 239-233-5676

Contact E-mail: carmen.frswfl@gmail.com

Number of Sites: 1 Counties Served: Lee

We work closely with the Lee county court system to ensure everyone is on the same page from courts, to attorneys, to SV environment, which helps us keep consistency for the families. In the coming year we will start parenting classes. We have wonderful interns from

FGCU and Hodges University who work by our side in counseling and therapeutic visitation. We have a beautiful center with 5 visitation rooms decorated to replicate comfy living rooms. We teach and encourage the parents to not only visit but to teach age appropriate skills and encourage the children to grow. There is also an outside area for activities. We provide services in both Spanish and English.

Family Support and Visitation Center (Devereux)

118 Pasadena Place, Orlando, FL 32803
Program Director: Sylvanita Trevino 407-999-5577
Contact E-mail: strevino@devereux.org

Number of Sites: 1 Counties Served: Orange

Our program provides brightly colored rooms stocked with games and toys for the families to enjoy. We are proud of the personalized services we can provide. In operation since 1997, not only do we provide supervised visitation, we also provide the nationally acclaimed Nurturing Parenting Program to the interested parents. This is a 15 week family program that includes the whole family, whether they are reunified or not during the program. We afford the parents the ability to “graduate” in front of their children, a proud event for the first time for many of these parents.

Family Ties Visitation Center

425 N. Orange Ave Room #330 Orlando, FL 32801
Program Director: Valerie Tolentino 407-836-0426
Contact E-mail: ctfcvt1@cnjcc.org

Number of Sites: 1 Counties Served: Orange

The Family Ties program just celebrated our 22nd anniversary of helping families reunite and rebuild their lives together. Our visitation site is at a public school so we are able to provide a large variety of activities for kids including art, music, games, and a nice playground. This site also allows for the visits to seem more organic and a part of the child’s regular day. We have the most incredibly talented and dedicated staff, many who have been with us for over ten years. They do this work with compassion and a passion for helping others. Without them we would not be able to serve the community as we do.

Family Visitation Center of Alachua

1409 NW 36th PL Gainesville, FL 32605
Program Director: Maia Bass 352-334-0882
Contact E-mail: Maia.Bass@chsfl.org

Number of Sites: 2 Counties Served: Alachua, Suwanee

The Family Visitation Center of Alachua County continues to provide supervised visitations to families in both the dependency and family courts. More than 150 families visited for over 1500 hours in the last year. In addition, a monthly average of 8 volunteers and interns from the community and University of Florida provided over 3,250 hours towards supervising visits.

With assistance from Alachua County, the center was fortunate to be able to provide full-time on-site security. Also, numerous volunteers from the community continue to provide many hours of monitoring visits. This has allowed more families to utilize the services and to increase the visit time for many families.

2nd Site: Family Visitation Center of Suwanee –Carolyn’s Cottage

620 SW Arlington Blvd, Lake City, FL 32025 386-758-0591

Program Director: Maia Bass 386-758-0591

Contact E-mail: Maia.Bass@chsfl.org

The center is fully a part of the community’s help for families. The Rotary Club continues to provide volunteers for the maintenance of the facility and grounds. The program is a vital part of the community and provides a safe place for families to spend time together in a nurturing, caring, child-friendly environment.

Kids and Families Matter

9124 58th Drive East Lakewood Ranch, Florida 34202

Program Director: Pamela Gersbach, MSW 941-527-7500

Contact Email: Support@KidsandFamiliesMatter.com

Website: Kidsandfamiliesmatter.com <https://www.kidsandfamiliesmatter.com>

Number of sites: 1 Counties Serviced: Manatee, Sarasota, Hillsborough, Pinellas, Hardee, Desoto, Charlotte, Polk Kids and

Families Matter prides its services as being a part of the solution for families involved in the Family or Dependency Court system. All of our monitors have a minimum of a Master’s degree and bring to their position a respectful attitude, extensive knowledge of child development, and a desire to help families move through what is one of the most difficult times that they will ever go through.

The office consists of three visitation rooms, all equally decorated with couches, bookshelves full of books, games, toys, and a television with age appropriate videos. The family has access to a small kitchen with a microwave, coffee and tea, and a small refrigerator to hold items in. It is our goal for families to feel safe, comfortable, and to have the best experience possible. Monitors provide a relaxed atmosphere by working with the parents to ensure that all rules are understood and agreed upon prior to visits being scheduled.

The program provides a variety of family support services including but not limited to supervised shared parenting time, supervised time share exchanges, parenting education and support, pet visits, off-site shared parenting time supervision, in-home shared parenting time

support, full weekend support, phone call supervision, face time and skype contact supervision, mail and package forwarding, reunification and reintroduction support, grandparent support, guardian support, and adoptive family support. Additional supports include Family Group Conferences, out of state support, gradual transition monitoring and reporting for families moving from supervised to unsupervised timesharing. Kids and Families Matter offers Shared Parenting Time supervision 7 days a week and on a 24/7 basis for families assessed as appropriate.

Kids and Families Matter also offers vacation supervision, and out of state supervision when assessed as appropriate.

Kid's Bridge

238 San Marco Ave. St. Augustine, FL 32084
Program Director: Sandy Acuff 904-824-8810
Contact E-mail: lynnandmatt@bellsouth.net

Number of Sites: 1 Counties Served: St. John's

Our program offers the Healing Arts therapeutic program which includes various musical instruments and art supplies/projects for the children to use. It is by far their favorite part of each visit. In addition, we offer parenting classes/coaching, BIP, and divorce stabilization classes for kids.

LifeStream Best Practices SVP Wildwood

901 Industrial Dr. #101 Wildwood, FL 34785
Program Director: Melinda Musick, (352) 348-7999
Contact E-mail: judy.shelton@kidscentralinc.org melinda.musick@chsfl.org

Number of Sites: 2 Counties Served: Sumpter, Lake

2nd Site: Best Practices SVP Tavares: 1300 S. Duncan Dr. Tavares, FL

The Visitation Interaction Program is designed to strengthen and/or repair the relationship between parents and children in out of home care where reunification is the goal and the court has ordered visitation. It focuses on making visits child-centered, with the parents engaging in a positive manner with the children. It also allows visits to occur in the most homelike setting possible. Staff are available during normal business hours, but services to families are provided at dates and times that best suit the families and their schedules.

Through the Visitation Interaction Program, parents learn how to make visits a positive experience. They learn techniques and are provided tools to help them meet the needs of their children. The Program strengthens the child's relationship with the parent.

The coaching process begins with completion of the Adult Adolescent Parenting Inventory, which provides an index of risk in 5 domains: expectations of children, parental empathy

towards children's needs, use of corporal punishment, parent-child family roles, and children's power and independence. The AAPI is completed before working with the family and at the conclusion of the Program to measure progress.

Each visit consists of a pre-visit prep session where the coach and parent develop goals for that day's visit, observation and coaching during the visit itself on areas identified as needing improvement, and a post-visit feedback session to discuss where the parent did well and needs more coaching.

Since program inception, AAPI scores reflect an overall average improvement of 1-5 points in each domain for clients. Customer satisfaction surveys reveal parents enjoy having their visits outside of the office and developing a stronger bond with their children. The Program has also shortened the length of stay in out of home care and increased the likelihood of the child being reunified (versus families not involved in the Program).

The Visitation Interaction Program was the recipient of the Innovator of the Year Award at Children's Home Society of Florida's 6th Annual Innovation Symposium in 2012. The Symposium is dedicated to finding better ways to serve children. This Program was selected due to its successful outcomes and ease of replication.

Lutheran Services

2285 Victoria Ave. Ft. Myers, FL 33907

Program Director: Cheryl Green-Ervin 239-461-7651

Contact E-mail: cgreen-ervin@childnetswfl.org

Number of Sites: 1 Counties Served: Lee, Charlotte

Lutheran Services Florida Visitation Program has been in existence since 2007. We provide services to families that are a part of the dependency system, working to regain custody of their children. Our staff receives some training from the training unit of the CBC Lead Agency. We are planning a Christmas party for the clients and their children in the visitation program. This year we held another Easter Egg Hunt for the children. The food, eggs, and prizes were donated.

Our visitation rooms were painted by members of the Lutheran congregation church. A private donor donated flat screen TV's, DVD/VCR combos, and paint for each visitation room. The donor has also donated pampers, wet wipes and some gift cards to the program as well.

The Lutheran Church also raised monies to help purchase furniture for the visitation rooms. We have partnered with SIYA, a program that helps teens to transition out of foster care. They have assisted with getting toys donated, helping to move furniture and with some gently used children's clothing.

Metamorphosis

13200 SW 128th St. #F2 Miami, FL 33186

Program Director: Dr. Bettina Lozzi-Toscano 305-964-7598
Contact e-mail drbitatmetmorph@aol.com

Number of Sites: 1 Counties Served: Dade

Our rooms are kid friendly, full of colors, with toys of all ages, and is set up to resemble a play room with fun and interactive activities. We have a costume party for Halloween and offer Thanksgiving Day goodies as well as Christmas and special occasions. Our "Who Boos You" grams are a hit for Halloween where parents and kids create grams for friends and each other. We also do similar grams for the holidays and Valentine's Day. We try to make the experience as non "formal" as possible. "Metamorphosis has made the discomfort of seeing my kids more like home than office", said one client.

We are a private office serving children and families in Miami Dade County since 2008. We provide both supervised and therapeutic timesharing in office and on site. We offer individualized, quality services unique to the families that are referred to us. We have an excellent reputation and work with our 11th judicial Family Circuit Judges, transforming lives one family at a time.

Pasco Counseling and Visitation Center – New Port Richey

6825 Trouble Creek Road New Port Richey, FL 34652
Program Director: Stephanie Centella 727-277-7421
Contact E-mail: Stephanie@pascocounseling.com

Number of Sites: 1 Counties Served: Pasco, Hernando, Citrus

Pasco Counseling and Visitation has been a Community Provider for over 5 years providing supervised visitation for both dependency and family law cases. We provide a safe, nurturing environment that allows children and families to be as comfortable as possible. The center is decorated to accommodate small and large families with beanbags, games, arts and crafts, and age appropriate toys that encourage the parents to play with their children. We also have accessibility to basketball courts and a playground for all ages. These activities promote parents involvement with the child, which helps equip them with the tools needed for continued functional family time within the home environment.

Pasco Counseling and Visitation provides intensive parenting, shaken baby, anger management, and BIP classes, as well as supervised exchange and monitored Skype visitation. We also offer co-parenting and healthy relationship classes. We have separate entrances and parking for both caregivers and visiting parents and have video monitoring on site. Our close relationship with the New Port Richey Police Department, who work side by side with us in our Family Law cases, continues to ensure the safety for all. Pasco Counseling and Visitation's goal is to work alongside other community providers to make sure that our families are provided with the best community services possible to ensure their success.

Our staff provides families with extended hours during the week and on weekends to help accommodate working families and the children's school and activity schedule. In addition, the staff is continually being educated about issues within our community and that our families may encounter. To help with the success of our families, we have a birthday closet for parents who cannot afford gifts for their children; and work with community partners during Christmas to ensure every child has a gift to open. Our property also has a food and clothing bank that is made available to families in need.

Preval & Associates

9628 NE 2nd Ave #210E Miami, FL 33138
Program Director: Herve Preval 786-281-3935
Contact E-mail: hpreval@prevalandassociates.net

Number of Programs: 1

Counties Served: Dade

Préval and Associates Counseling Services believes that every child/ren and family deserve to be safe and happy. Our visitation program operates both on an observational and a therapeutic model. The program's goal is to ensure that each parent and child's interaction is safe and that it provides a positive and conducive opportunity to support strong and secure bonds between the parent(s) and child/ren. Our staff members are bachelors and licensed masters level professionals with experience in dependency and family court case. We have been providing supervised visitation since 2008 and therapeutic supervised visitations services since 2011. Our services are tailored to meet individual family needs and services are delivered in office or within the community. We provide late afternoons to early evenings services during the week and early mornings to mid-day services on Saturdays. We work with court ordered case as well as self-referred cases. In addition to our supervision services, we also provide adoption home study services and individual counseling.

Psychological Center for Expert Evaluations

3307 Northlake Blvd. # 101 Palm Beach Gardens, FL 33403
Program Director: Kristin Tolbert 561-429-2140
Contact E-mail: drktolbert@gmail.com

Number of Sites: 1

Counties Served: Palm Beach

Aside from allowing separated families to spend quality time together, another purpose of supervised visitations is to allow a safe and educational learning experience for the non-custodial parent. In our Palm Beach Gardens Therapeutic Supervised Visitation Program, if the parent makes a mistake, the mental health professional is able to intervene and correct the behavior, therefore teaching the parent correct parenting skills.

Although programs across Florida may differ, here at Psychological Center for Expert Evaluations, Inc. our monitors are forensically trained mental health professionals who follow

strict guidelines and are comfortable offering guidance to the court, based on their observations. By having mental health professionals supervise visitations, our staff is able to assist in identifying and attempting to correct any issues that may prevent the parent from having a healthy and productive relationship with their child.

Our agency places a large importance on the safety of all parties involved in the visitations, which is another reason why we chose mental health professionals who follow strict guidelines to ensure that safety is maintained. As mental health professionals we are able to recognize poor or dangerous behaviors or acts that may be harmful to the child, and immediately terminate visits if the need arises.

Rooted Families

18520 NW 67th Ave #346 Miami, FL

Program Director: Alicia Layton 305-300-8953

Contact E-mail: rootedfamilies@gmail.com

www.rootedfamiessv.com

Number of Programs: 1

Counties Served: Dade

Our supervised visitation program specializes in providing on-site services. Because visiting at a dedicated center can be stressful and abnormal for the children, we strive to help families visit in a more natural setting. Our visits can occur in the park, at the zoo, or many other more comfortable and relaxed settings to put the children at ease. Rooted Families does take security seriously however and has off-site security monitoring to be sure the children and custodians are safe. Our staff includes monitors who speak English, Spanish, and Creole to accommodate many different families.

Safe Connections Supervised Visitation Center

56 Beal Pkwy, NW, Ft. Walton, FL 32579

Program Director: Sharon Rogers 850-609-1850

Contact E-mail: sharongrogers@hotmail.com

Number of Sites: 3 Counties Served: Okaloosa, Walton

A staff member from each of the Center's three locations was granted tuition to attend classes to become a certified trainer for the Circle of Security Parenting Class series. Each Center will now offer quarterly, an 8 week long parenting class to our clients and the surrounding community. We are excited to fill this gap in availability of parenting courses in our Counties.

The Director and staff continue to work with the Courts, Law Enforcement and provider and stakeholders serving cases in child welfare and domestic violence cases. We work in coordination with the Early Childhood Courts, offering immediate supervised visit intakes and prompt visits to parents of young sheltered children. We also work with the Family Law Advisory Group (FLAG) participating in meetings and attending informational service fairs.

Safe Connections, in coordination with FLAG, hosted a large training on enhancing the court's skills in domestic violence in 2018 and is in the beginning planning stages of hosting another training in 2020 on the local insurgence of and the increase in cases involving human trafficking. Our efforts to build relationships with law enforcement have led to several high ranking members of our Sheriff's Office joining our board and additional funds allocation through the Law Enforcement Trust Fund.

2nd Site: Defuniak Springs SVC

372 College Blvd., Defuniak Sps, FL 32435 850-951-1144

Our DeFuniak Springs location is located in an historic house donated by Walton County. The space was designed and remodeled to provide the safest possible setting for our families. The custodial parent has their own area to park, a separate and safe waiting area and restroom. The visitation rooms are decorated in a vintage farmhouse style that reflects the tin roof, wood house's era.

3rd Site: Crestview SVC

618 7th Ave. Crestview, FL 850-398-8855

The Safe Connections Crestview Family Visitation Center has now been open for more than 8 years serving the rural areas of northern Okaloosa County.

Safe House of Seminole – The YANA Project

901 S. French Ave. Sanford, FL

Program Director: Tina Eudell 407-302-1010

Contact E-mail: teudell@safehouseofseminole.org

Number of Sites: 1 Counties Served: Seminole

The YANA Project honors a beautiful two-year old named Yana who was murdered by her father here in Seminole County after he received unsupervised visits. Yana's name stands for "You Are Never Alone". The fact that we have not had any major incidents to take place at The Y.A.N.A Project, along with the overall satisfaction from the families served has been outstanding. The staff at The Y.A.N.A. Project goes far and beyond assisting families by providing them with additional services such as information and resources about jobs, housing, clothing, food and toiletries', both male and female.

As all team members at The Y.A.N.A. Project are Core Comp and are trained as Victim Advocates against domestic violence, through the Florida Coalition Against Domestic Violence (FCADV); safety planning is a number one priority. To ensure the safety of everyone, families with allegations of domestic violence are provided with separate visiting times. Oftentimes we find ourselves providing crisis counseling, empowerment-based

advocacy and encouragement to some of our families; both English and Spanish speaking. The Y.A.N.A. Project also provides armed security on property to ensure everyone's safety.

YANA Project has six different visitation rooms painted and decorated in a variety of entertaining themes by AAA of Lake Mary. Each room has a different theme and features age appropriate toys and games. Highlights include an art room where children can paint or draw with their visiting parent and a game room featuring a foosball table, a frogger video game and a pool table which converts to ping pong or table hockey. A child who comes to YANA painted and decorated a picture in our art room, the picture reads: "The YANA Place", come and be happy! The picture is now located in our front lobby and is YANA's featured theme.

SAFE Visits - Kids in Distress

819 N.E. 26th St. Ft. Lauderdale, FL 33305

Program Director: Cindy Fuller, 954-390-7654 ext. 1507

Contact E-mail: cindyfuller@kidinc.org

Number of Sites: 1 Counties Served: Broward

Kids In Distress Visitation Program is the only accredited program in all of Broward County. KID receives funding via ChildNet through the Access and Visitation Grant Program. This funding provides Therapeutic Visitation to families with children ages birth through 17 years of age who reside in Broward County who have been removed from their homes.

Our program has four part-time Visitation Specialists who are Master's level therapists. The Visitation Specialists lend their expertise to help the families' process the therapeutic visits as well as facilitate the supervised visits. Our program has interns from the Mental Health program at Nova University, as well as the Social Work program at Florida Atlantic University, completing their practicum/internship at the agency who often shadow the visitation specialist during the visits. They are given the opportunity to learn about the visitation program and the services we provide to the families in the dependency system.

During this year we had two parents granted unsupervised visitation and one child reunified with his parents. While some visitations did not work out with the parents, one child did end up being successfully adopted by their caregiver and one sibling set was placed in relative care removing them from the foster care system after two years.

South Florida Counseling Agency

10220 W. State Rd. 94 #2 Davie, FL 33324

Program Director: Karina Chernacov 954-370-8081

Contact Email: karina@southfloridacounseling.net

Number of Sites: 1 Counties Served: Broward, Dade

We are proud to provide therapeutic sessions and supervised visitation in Portuguese, Spanish and English. We also provide

excellent parenting classes all on site. We have several large warehouse “rooms” which are so big, they are more like small houses. Each is decorated with themes such as Mom’s house or Dad’s house, and have large living and play areas. In the past we provided toys, gift, and even Thanksgiving dinners to clients, however, funding cuts have eliminated these perks the last two years. Our success in reunifying dedicated families is documented through our local courts, We are in contact with judges as we testify in cases and see first-hand the positive outcomes.

Supervised Visitation Prog. at Life Management Center (Bay)

525 E. 15th St. Panama City, FL 32405

Program Director: Tonya Hamilton (850)890-5897

Contact Email: thamilton@lmccares.org

Number of Sites: 3

Counties: Bay, Washington, Jackson

This site provides supervised visits for all families in the Bay County and parts of Gulf County as well. Currently the visitation program accepts dependency referrals only and works closely with case managers, attorney, GAL’s, and other service providers that work with the families. We have 3 full time staff for Bay County. We utilize volunteers as well as interns to help and give new ideas. This site does group visits facilitating up to 4 families in one-time slot. We service anywhere from 25-40 families a week (depending on court ordered hours) Monday through Saturday.

Visits at this site can be monitored by camera and therapeutic visitation is also provided upon request and court order. This is a home like setting that includes a table and chairs to sit and eat, sofa (in some rooms), TV, DVD player, age appropriate toys, books, games, puzzles, etc. There is an outside playground equipped with swings, slides and other activities for the children/parents to engage in. Parent coaching is provided either through the referral of case management or at the recommendation from visitation Director if there is a concern or need.

Families are given monthly activities (ex. Making collages, stockings for holidays, etc.) and participate with doing various arts and crafts either what they bring or the program provides supplies for. When appropriate (cultural respect) children and parents also participate in decorating visitation area for the holidays. Parent involvement is strongly encouraged and surveys are done not only for services but ideas for activities that parents would like to have happen during visitation.

2nd Site: Supervised Visitation BBend Ofc (Washington County)

1352 South Blvd. Chipley, FL 32428

Program Director: Tonya Hamilton (850)890-5897

Onsite Visitation Manager: Debra McDonald (850)628-2284

Contact email: thamilton@lmccares.org and

dmcdonald@lmccares.org

This site is located in Washington County and services Holmes county as well. This site is primarily maintained by the Visitation On-site manager who works close with case managers and family support workers through Anchorage Children's Home. This location has two visit rooms that also have a home like environment one room in particular offers a jungle like experience while visiting. Although this is a small site area there are anywhere from 5-12 families per week Tuesday and Thursday. The smaller environment offers a more one on one setting for parents to feel safe and work toward goals of reunification. Therapeutic visitation is offered at this site as well.

3rd Site: Supervised Visitation BB Ofc (Jackson Co.)

4120 Jireh Ct. Marianna, FL 32446

Program Director: Tonya Hamilton (850)890-5897

This site is maintained also with the Visitation On-site Manager. Here the programs have visits on Monday, Wednesday, and Friday and can house up to 10-20 families (depending on hours' court ordered). There is two full time staff between this site and Washington/Holmes county. The On-site works hard to coordinate the schedule with transportation and case management. This site has two rooms in the Big Bend building that include family like setting.

Sustainable Family Services

8487 9th St. North St. Petersburg, FL 33702

Program Director: Brandice Almeida 727-318-3224

Contact E-mail: Brandice@susfamservices.com

Number of Sites: 1 Counties Served: Pinellas

Sustainable Family Services offers a home like environment for safe, comfortable, and nurturing visits. Our visitation center includes multiple visitation rooms, kitchen, lush backyard, sensory garden, butterfly garden, chicken coop! We engage with families to identify barriers to success and work to increase supportive factors and positive relationships between visiting parent and child.

The Centers, Inc. Best Practices SVP

3300 SW 34th Ave. #101 Ocala, FL 34473

Program Director: Kim Melvin (352) 867-1536 x5312

Contact E-mail: Kim.Melvin@kidscentralinc.org

Number of Sites: 1 Counties Served: Marion

The Visitation Center at The Centers - Case Management Agency has two Visitation Coaches who work directly with case managers and DCF to provide Coaching during supervised visits. They only take Dependency cases and are trained on the latest Trauma Informed instruction

and support. They will often need to testify in court and provide progress updates to the court as to parent-child interaction.

Visitation Coaching is fundamentally different from supervised visits. Instead of watching the family, the Coach is actively involved in supporting them to demonstrate their best parenting skills and make each visit fun for the children. Parents are advised to help plan the visits and take ownership of the visit, if it is safe to do so, thus empowering parents which builds on their strengths. **Visits often occur off site in the community. We serve the local Latino community and now have a Spanish speaking Coach.**

Our Visitation Center redesign was sponsored by a local pediatrician's office and is decorated in a Dr. Seuss theme. Art students from a local magnet high school helped paint the walls and canvases designed by one of the Coaches. There is a common area designed like a home living room, a dining area, kitchen, and three visit rooms; a 0-4-year-old, 5-11-year-old, and a teen room. Very often all three rooms are filled as well as the dining and living areas. First time visitors often remark on the family friendly atmosphere.

The Children and Families Supervise Visitation Program

2210 S. Tamiami Trail Venice, FL 34293

Program Director: Tamara Tridle 941-492-6491

Contact E-mail: tamarat@CPCSarasota.org

Number of Sites: 1 Counties Served: Sarasota

The Children and Families Supervised Visitation Program (CFSVP) provides services to families that have a history of domestic violence, substance misuse, criminal history, child abuse/neglect, and mental health concerns. Approximately 85% of CFSVP cases have a history of domestic violence with overlapping substance misuse and mental health concerns.

One unique aspect of the CFSVP is that there are nearly 70 volunteers who give not only their time to supervise visits, but their hearts, compassion, and understanding to the children and families we serve. There is one volunteer supervisor to one family, and each family has their own child friendly room with a variety of multicultural toys. Volunteers are rotated each week to a different case to prevent them from becoming complacent and to ensure they remain neutral. Our volunteers are typically retired teachers, law enforcement officers, or social workers. CFSVP volunteers are special because they offer their time selflessly month after month, it shows their true dedication to the children and families in our community and allows the CFSVP to continue providing services to families. Our program simply would not be able to operate without our volunteers. Over the years we have asked several volunteers what keeps them coming back and one volunteer of 19 years said, "Volunteer work is my salvation. The reward is immediate and it's not like working where you get a check two weeks later." Another volunteer said, "It is all about the children. To see them interact with their parent brings me joy. The emotional growth I see in the children and the establishment of a positive bond between the child(ren) and their parent is very rewarding. I gain so much more than I give." Our volunteer's responses truly reflect why they are so special.

The CFSVP has a history of providing a safe atmosphere for families for over 25 years and has not required outside law enforcement to intervene to keep families safe. We take pride in the many preventative measures that have been implemented to increase safety of all who enter our facility. The respect, empathy and compassion the CFSVP staff and volunteers show the families we serve decreases the risk of an incident occurring and creates a safe place for all of our clients. This relationship begins at the time of intake. During the intake, staff provide clear communication about what services we can and cannot provide, gain an understanding of what each family's unique needs are and determine each client's cultural values so we can respect every client in a way that is meaningful to them.

The CFVSP is a member of the Supervised Visitation Network (SVN) and follows all SVN standards. In addition, the current CFSVP policies and procedures were developed upon implementation of the Safe Havens grant. Despite the grant funding ending in 2017, the CFSVP has maintained the Safe Haven standards to ensure safety of domestic violence victims. A few of the safety measures the CFSVP has in place include: law enforcement on site during all services hours, two separate parking lots, staggered departure and arrival times, and cameras monitoring the inside and outside of the facility.

The top priority of the CFSVP is safety. To ensure clients feel safe while utilizing services, each parent's safety is assessed through a survey every 90 days. One parent wrote on the survey, "The four hours a week I spend here are the safest hours of my week. I know I am safe and my son is safe." If a parent were to feel unsafe, the CFSVP would work closely with them to develop a plan to increase their sense of safety. The CFSVP also refers victims to the Safe Place and Rape Crisis Center, a local domestic violence program in our community, to help the client develop a safety plan and receive services to heal from the trauma they experienced.

The CFSVP attends injunction hearings to speak with victims about the visitation services available in our community. The CFSVP collaborates with the Safe Place and Rape Crisis Center, and the 12th Judicial Circuit in an effort to address the needs of individuals in our community. Our collaborations help address any gaps in services to ensure children and families are receiving the services they need.

The CFSVP recently started incorporating therapy dogs during supervised visitation to help families adjust to an unfamiliar environment, lift their spirits in a difficult situation, and help the children feel comforted when they are nervous, scared or upset. These emotions are common during the first visit or two, especially when a child witnessed domestic violence or were victims of abuse at the hands of their caregiver. The Pet Advocated Serving Sarasota (PAWS) program donates their time each week help create a comfortable, stress free environment and we are so very thankful for this wonderful service. Since the CFSVP started providing the PAWS pups for visits we have seen increased interactions, provides a "new experience" that they typically would not have in a structured setting, and have something to engage in and talk about together when the visit is typically quiet. The implementation of this service has been very successful!

The CFSVP is the only not for profit program in Sarasota and surrounding counties and we are proud to offer affordable services on a sliding fee scale in a safe, comfortable, and positive environment! If the CFSVP did not exist there would be many families that may not have contact at all or that may have unsafe visitation arrangements with a third party such as friends and family.

The Children's Visitation Center

2 Courthouse Square #3100 Kissimmee, FL 34741
Program Director: Vereen Fernandez 407-742-2467
Contact E-mail: ctadvf1@ocnjcc.org

Number of Sites: 1 Counties Served: Osceola

The Osceola County Children's Visitation Center is a court operated program that has been in existence since February 1999. The program provides supervised visits and monitored exchanges for families, and allows children to spend time with their visiting parent in a pleasant and safe atmosphere, thus fostering a healthy relationship between the children and their parents. Visits take place in a school setting, which includes a large playground for families to spend recreational time outdoors during visits. All visits are supervised by a neutral, and trained observer who closely monitors all visits. The center provides full-time on-site security with the assistance of the Osceola County Sheriff's Office.

The overarching goal of the Children's Visitation Center is to provide an environment where the child can visit with their non-primary residential parent or non-residential parent in a safe, caring, and child-positive setting. This is a needed service for families experiencing separation, divorce, and domestic violence, when conflict between the parents necessitates a neutral outside resource. The services provided by the Children's Visitation Center has been made possible thanks to the outstanding support of the Osceola County Board of County Commissioners, Osceola County Sheriff's Office, and the Osceola County School Board.

Therapeutic Alliance

6405 NW 36th St. #112 Virginia Gardens, FL 33166
Program Director: Dayra Bodan 305-871-3131
Contact E-mail: TherapeuticAlli@bellsouth.net

Number of Sites: 2 Counties: Dade

2nd Site: Therapeutic Alliance 7700 N. Kendall Dr. #402 Miami, FL 33156

Our center is an affiliated group of licensed LCSWs, LMHCs, Psychologists Ph.Ds. Therefore extensive therapeutic interventions and visits are our specialty. We also have a number of post doc students as interns. We have four individual visit room designed in a home like way

with comfy furniture and fun themes such as Disney and Mickey Mouse. We also have entertainment options like TVs, gaming and a large assortment of age-appropriate toys.

Along with therapeutic supervision we provide family counseling, psych evals, co-parenting classes, parenting classes, anger management, couples and family reunification classes, all on-site. We decorate for Halloween and give out candy. We also decorate for holidays and staff often donate toys for the children.

We are so proud of the many complimentary thank you cards from kids and parents we receive each year. They tell us they really appreciated how much we care, and the kind services we provide.

The Toby Center

100 E. Linton Blvd. #104-B Delray Bch, FL
Program Director: Dr. Mark Roseman 855-862-9236
Contact E-mail: mschlegel@thetobycenter.org

Number of Sites: 10 Counties Served: Broward, Highlands, Hillsborough, Orange,
Palm Beach, Pinellas, Polk

Our goal is to validate your feelings as a parent when the courts redefine you as a custodial, or non-custodial parent. Regardless of the nomenclature used in your district court, you have now entered a system which now focuses on you. It will carefully examine your ability to nurture your child, and requires you to specify how you will parent in conjunction with another parent or guardian. Toby Center staff understand this frustration. Let us help you deal with the many changes you, and your children, will now experience.

Each Toby Center provides wraparound therapy, supervised visitation, parenting courses, mediation and child custody services for families transitioning through separation and divorce. We are committed to help create co-parenting arrangements to improve child outcomes. Center staff strive to reduce conflict between parents, provide coping skills to restore confidence, and multiple court ordered services to help families move forward more comfortably during their court procedures.

Dr. Mark Roseman is the Founder/President of the Toby Center for Family Transitions. Dr. Mark's program at the Toby Center is a national model for serving the divorcing population and their children, with locations across Florida. An educator, Dr. Roseman has worked with children and parents since 1998 when he served as an advocate for joint custody and served with David L. Levy, Esq, President Emeritus of the Children's Rights Council (CRC) in Washington, DC. In 2002-2008, Roseman served as Assistant Director for Child Access Services for the CRC developing training for supervised visitation and opening visitation locations in metro DC.

Roseman frequently quotes America's foremost pioneer in child psychiatry, Dr. Karl Menninger who stated that "What children see at home, they will do to society." The Toby Center philosophy is that through assisting parents to be more confident and satisfied, their children will have a better opportunity to thrive.

United Way Family Fundamentals

1021 Lakeland Hills Blvd. # 2 Lakeland, FL 33805
Program Director: Coleen Pizzuti, 863-686-1221 x222
Contact E-mail: Coleen.Pizzuti@uwcf.org

Number of Sites: 1 Counties Served: Polk, Highlands, Hardee

Family Fundamentals, as of February 2019, is now located in the Explorations V Children's Museum, on the third floor, in downtown Lakeland. This provides a fun, learning atmosphere – a place kids actually like to go.

The supervised visitation program in Lakeland, Florida, is a grant funded initiative begun by Heartland for Children (HFC). The supervised visitation program is modeled on the parent-training program, Attachment and Biobehavioral Catch-up (ABC). The goal of the ABC training is to enhance parent's capacities for interacting with their children in nurturing, synchronous, and non-frightening ways. HFC is the lead agency for Community Based care in Polk, Hardee, and Highlands Counties. HFC collaborated with United Way of Central Florida to bring this program to Polk County and the surrounding communities. Both organizations previously collaborated with Gulf Coast Jewish Family & Community Services, (GCJS) a local case management organization for the benefit of creating an opportunity for parents who are going through the dependency court process to be able to visit with their children in a home like setting that is supervised by an unbiased individual who then reports the interaction to the court.

The weekly visits take place at Family Fundamentals, which is a parent resource center and a project of Success by 6, an early childhood education and literacy program sponsored by United Way of Central Florida that promotes early childhood development; the physical, emotional, social, and mental foundation to succeed in school and in life. Family Fundamentals serves a diverse population with many community agencies that partner to provide free services to children and their families with the idea of strengthening families with resources such as child and caregiver interactive classes, while offering many ideas and activities to promote brain development and family relationships children need to enter school ready to succeed. Recurring activities for parents and children include pre-school story and activity time, Mommy and Me Playgroups, consisting of various ages and stages of children from under 12 months to 5 year olds.

Wesley House Family Services

1304 Truman Ave. Key West, FL 33040
Program Director: Morgan Smeraldi 305-809-5000 x329
Contact E-mail: Morgan.Smeraldi@wesleyhouse.org

Number of Sites: 1 Counties Served: Monroe

Wesley House provides supervised visitation to in-house dependency cases only. Because space is a premium in the Florida Keys, our goal of a full visitation house where parents can

visit, cook and relax in a home environment is still in the future. At this time we have two rooms for visits, one suited to teens and the other to younger children. There are security cameras in each room so with established and qualified clients, we can monitor the visits from the computer to allow for a more natural visit. Wesley House has three separate sites in Key West, Marathon, and Key Largo. We also utilize nearby parks when appropriate and have services in English, Spanish, and Creole as needed.

Wesley House is proud of our Readiness Component. From the first visit, clients are paired with a trained Parenting Facilitator who can help parents build skill sets by introducing skills during visits. Rather than wait until later in the service period, counselors begin taking notes and working with families towards the knowledge and skills that will best suit them in reunification, from the very beginning. In addition, this provides more complete information during the court processes. Because they have a trusting relationship built, this same counselor also conducts parenting classes with the family, which clients welcome.

Youth and Family Alternatives SVP

7361 Forest Oaks Blvd. Springhill, FL 34606
Program Director: Edna Mae Byler (352) 754-1111
Contact E-mail: edna.byler@kidscentralinc.org

Number of Sites: 2 Counties Served: Hernando, Citrus

This year we were blessed to have a local youth group volunteer with us for a whole week. The volunteers painted one of our visitation rooms with an Under the Sea theme and another with a Jungle theme. Both rooms are covered with stick on murals and the children just love them. The volunteers also painted our offices bright pretty colors so intake interviews would also be lively for our clients. The volunteers enjoyed their time with us so much, they asked for more work! They cleaned all of the toys, one by one, and they now look brand new. Finally, they used carpet tiles to transform the floors. This wonderful youth group will be back next year as well and we can't wait to see what they have in store!

2nd Site: Youth & Family Alternatives Citrus Co.

2440 N. Essex Ave Hernando, FL 34442
Program Director: Marisa McClain 352-344-2933
Contact E-mail: Marisa.McClain@kidscentralinc.org

Each year we have a wonderful Christmas celebration with a visit from Santa and Mrs. Clause. They bring a large number of gifts of all sizes and age ranges and the children are invited to choose one for themselves. Inmates at a local jail make cookies for the children. During Halloween we decorate the whole place and have the children trick-or-treat from office to office. We have one room dedicated to infants and very young kids, with muted colors and three other rooms for older children with more vibrant colors.

Youth & Family Alternatives: Bradenton

5729 Manatee Ave. West Bradenton, FL 34209

Program Director: Laurel Drew 941-721-7670 x133

Contact E-mail: ldrew@sarasotaymca.org

Number of Sites: 1 Counties Served: Manatee

The program is currently serving children and families in Sarasota and Manatee Counties. We have served over 800 children in the last 18 months. The number of children coming into care has increased significantly over the last 18 months due to the Heroin epidemic. Staff work closely with families to ensure they maintain a strong connection with their children as they work their way to reunification.

In Sarasota, we have piloted the Early Childhood Court Model which allows children achieve permanency more quickly. Our transport staff work closely with the foster parents and the parents to ensure visitation is consistent and meaningful. This model is likely to roll out soon in Manatee and when it does, the transport staff will be working toward the same goal of quality visitation.