To Install Firefox Web Wrowser:

- Open a web browser (Internet Explorer, Chrome, etc)
- Type "https://www.mozilla.org/en-US/firefox/new/" in the address bar and press enter
- Click "Free Download" button to download the .exe file
- Go to your "Downloads" folder or the location in which the .exe file was downloaded and double-click the file **
- Follow the prompts until Firefox has completed installation
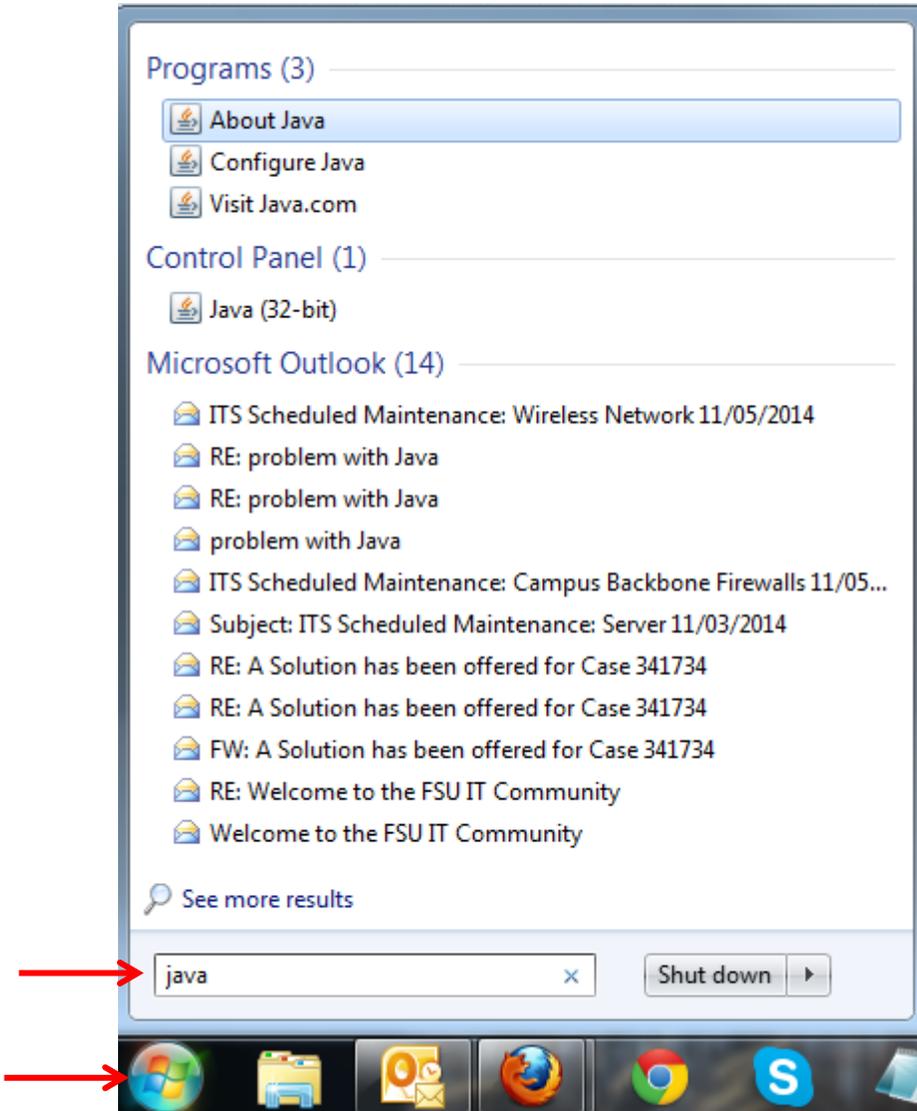
To Install Java

- Open a web browser
- Type "java.com" in the address bar and press enter
- Click "Free Java Download" > "Agree and Start Free Download" > "Save File"
- Go to your "Downloads" folder or the location in which the .exe file was downloaded and double-click the file **
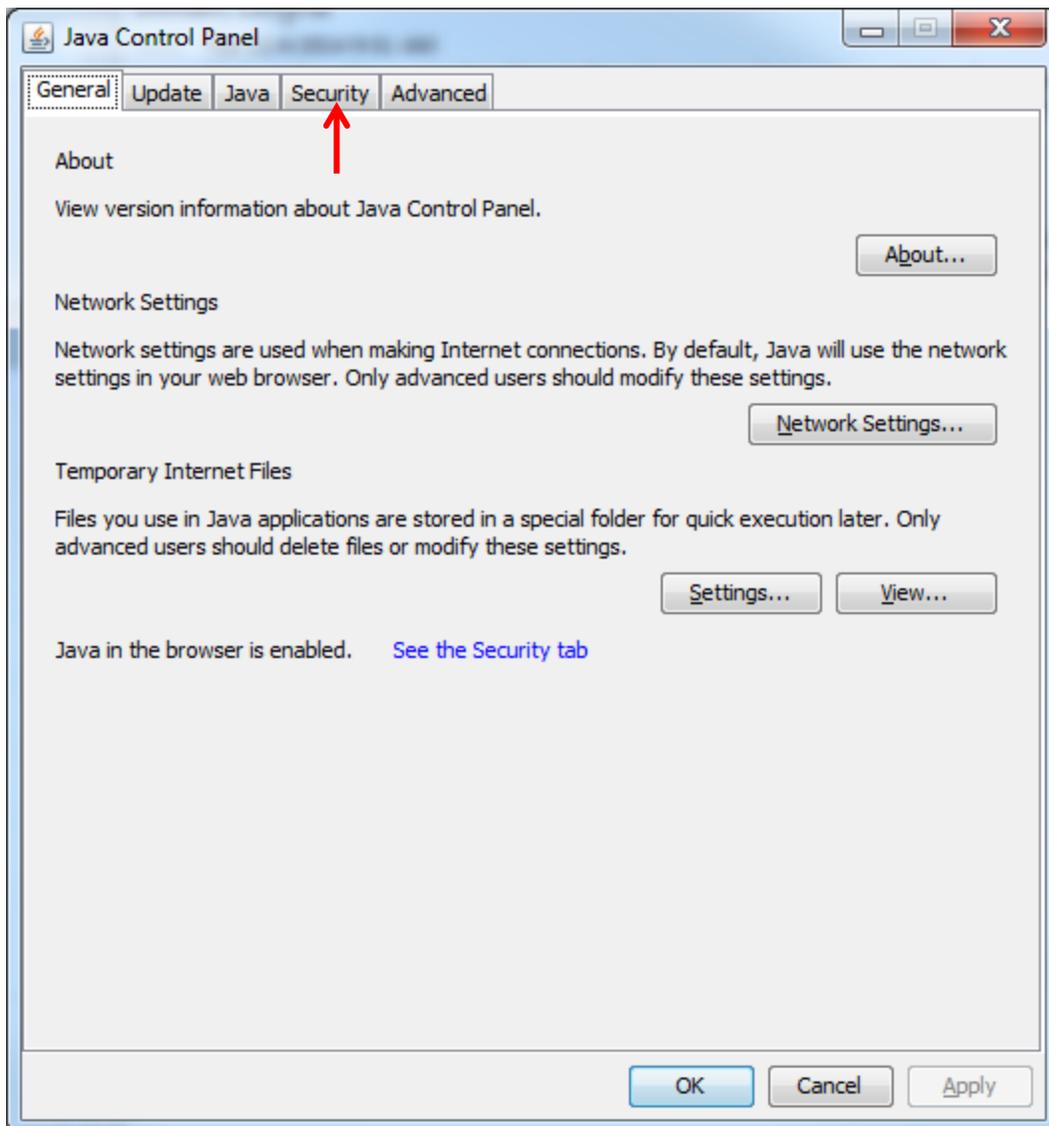- Follow the prompts until Java has completed installation

To Update Java

- Click the Windows Start button (at the bottom left by default) and type "java" in the search box). (First screenshot below).
- Click "Configure Java" to view the "Java Control Panel" dialog box
- Click the "Update" tab > "Update Now" > "Yes" **
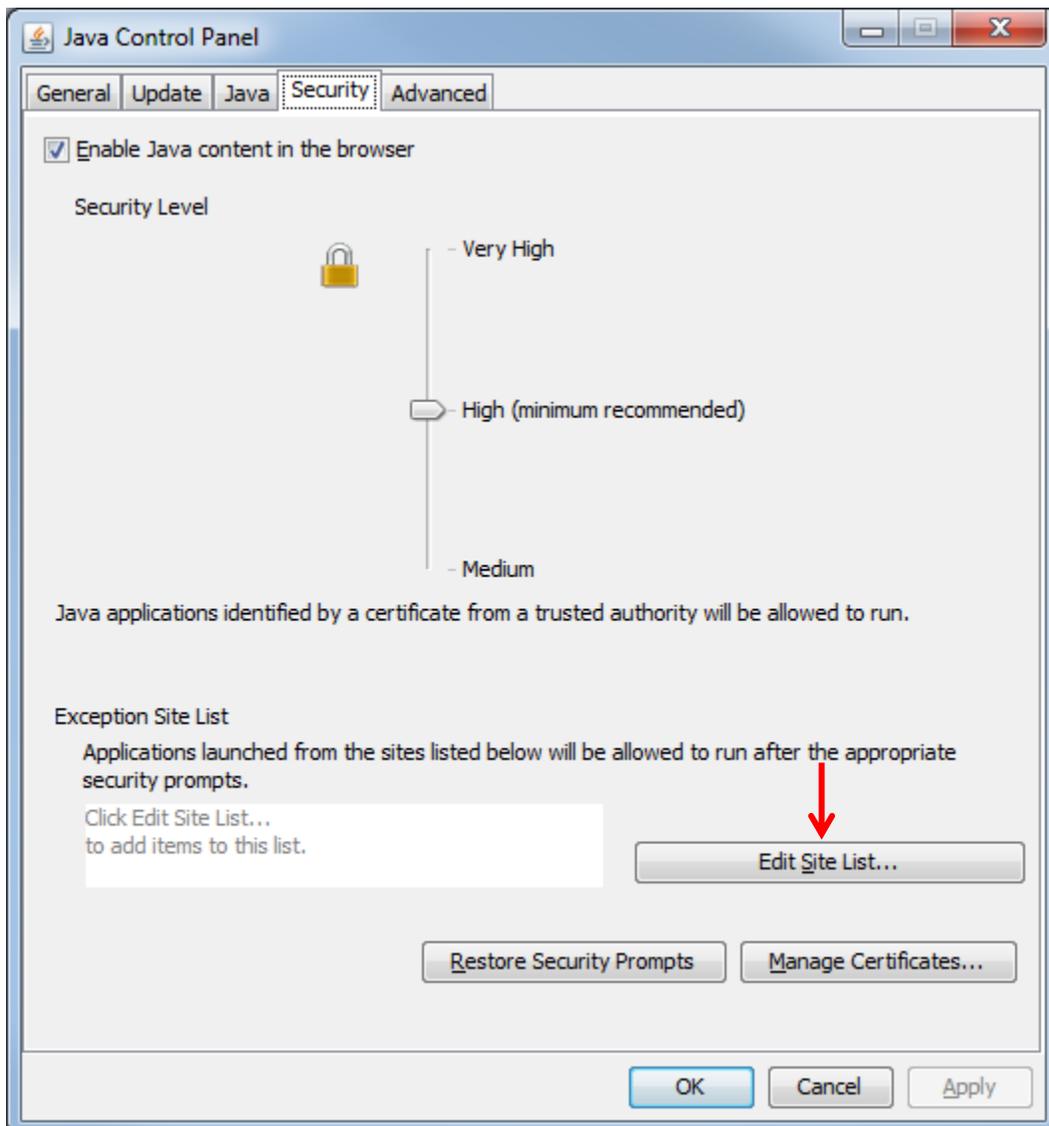
To Configure Java Security Exception:

- Click the Windows Start button and type "java" in the search box. (First screenshot below).
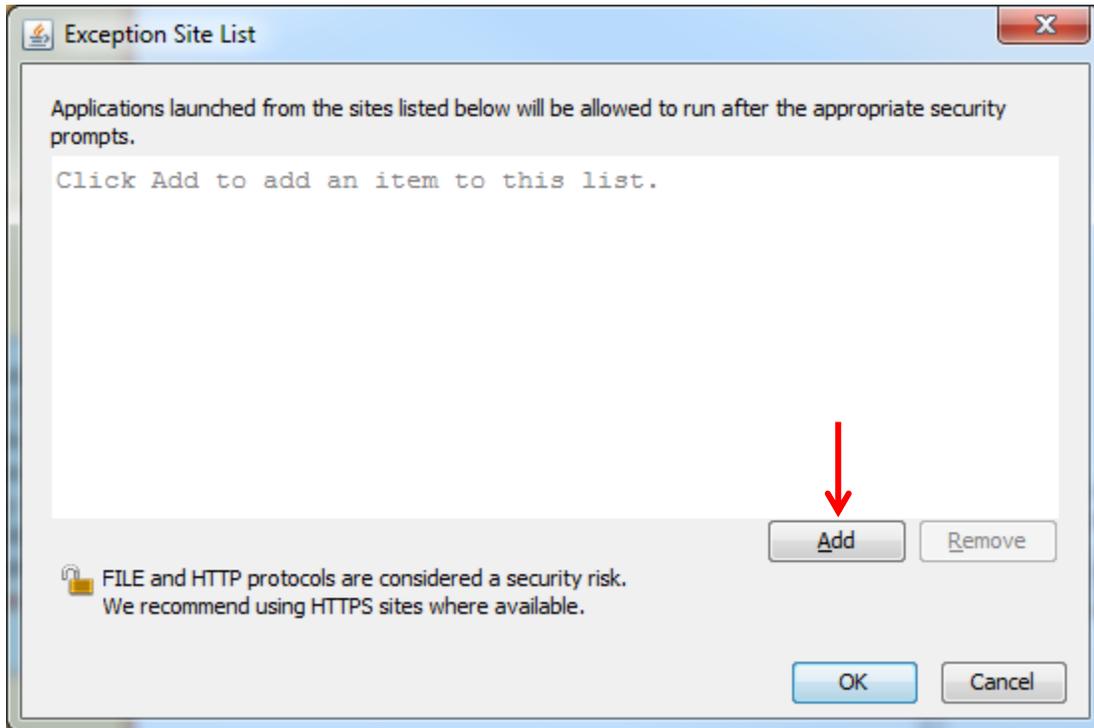- Click "Configure Java" to view the "Java Control Panel" dialog box
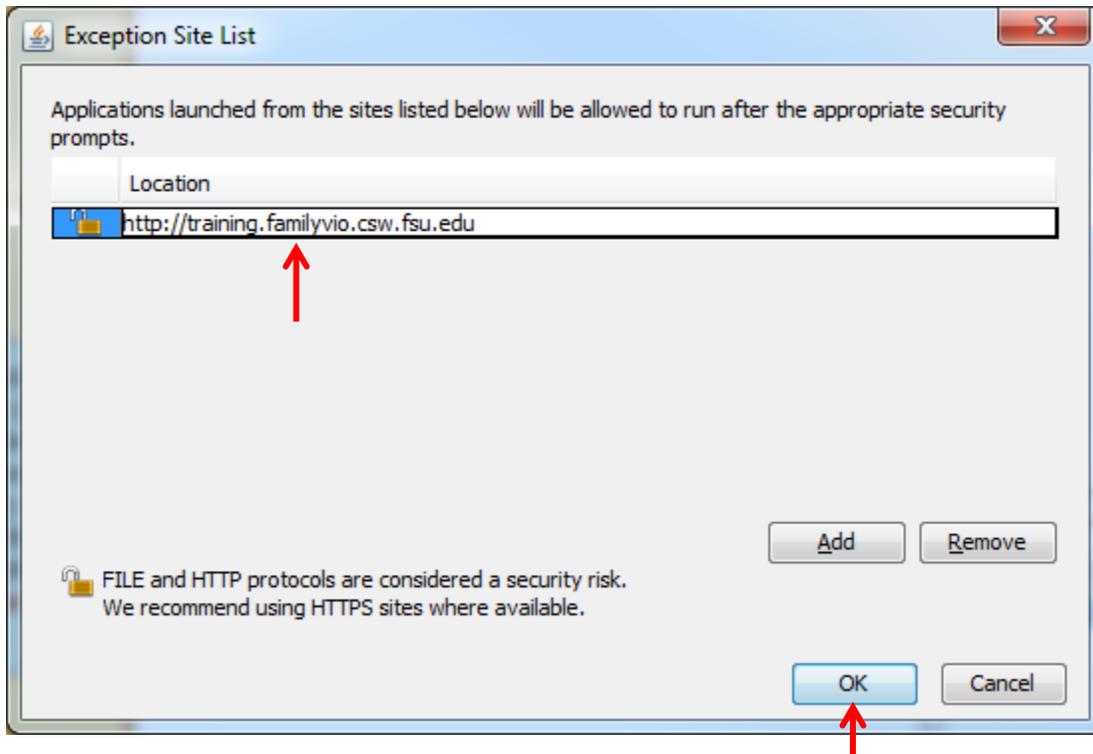
- Click the "Security" tab

- Click "Edit Site List…"

- Click "Add" and in the text box

- Type "http://training.familyvio.csw.fsu.edu" (or any address you need to add an exception to. If unsure, contact IT).

- Click "OK" > "Continue" > "Ok" in order to exit the Java application

- Refresh the page or navigate to http://training.familyvio.csw.fsu.edu

**If prompted for a password, contact Derek (see footer).